

# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



Harddisk Usage RSS\_PRD\_SV1364

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/10/2024 | 47                        | 150                         | 80                         | 47                        | 300                         | 158                        | 79                        | 300                         | 64                         |
| 8/9/2024  | 47                        | 150                         | 80                         | 47                        | 300                         | 158                        | 79                        | 300                         | 64                         |
| 8/8/2024  | 47                        | 150                         | 80                         | 47                        | 300                         | 158                        | 79                        | 300                         | 63                         |
| 8/7/2024  | 47                        | 150                         | 80                         | 47                        | 300                         | 158                        | 79                        | 300                         | 64                         |
| 8/6/2024  | 47                        | 150                         | 80                         | 47                        | 300                         | 158                        | 79                        | 300                         | 64                         |
| 8/5/2024  | 47                        | 150                         | 80                         | 47                        | 300                         | 158                        | 79                        | 300                         | 64                         |
| 8/4/2024  | 47                        | 150                         | 80                         | 47                        | 300                         | 158                        | 79                        | 300                         | 63                         |

Harddisk Usage RSS\_PRD\_SV1365

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/10/2024 | 33                        | 150                         | 101                        | 72                        | 800                         | 221                        | 97                        | 800                         | 27                         |
| 8/9/2024  | 33                        | 150                         | 100                        | 72                        | 800                         | 221                        | 97                        | 800                         | 28                         |
| 8/8/2024  | 33                        | 150                         | 101                        | 72                        | 800                         | 221                        | 97                        | 800                         | 28                         |
| 8/7/2024  | 33                        | 150                         | 101                        | 72                        | 800                         | 221                        | 97                        | 800                         | 28                         |
| 8/6/2024  | 33                        | 150                         | 101                        | 72                        | 800                         | 221                        | 97                        | 800                         | 28                         |
| 8/5/2024  | 33                        | 150                         | 101                        | 72                        | 800                         | 221                        | 96                        | 800                         | 28                         |
| 8/4/2024  | 33                        | 150                         | 101                        | 72                        | 800                         | 221                        | 97                        | 800                         | 27                         |

# Weekly SLA Customer Report

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Harddisk Usage RSS\_PRD\_SV1366

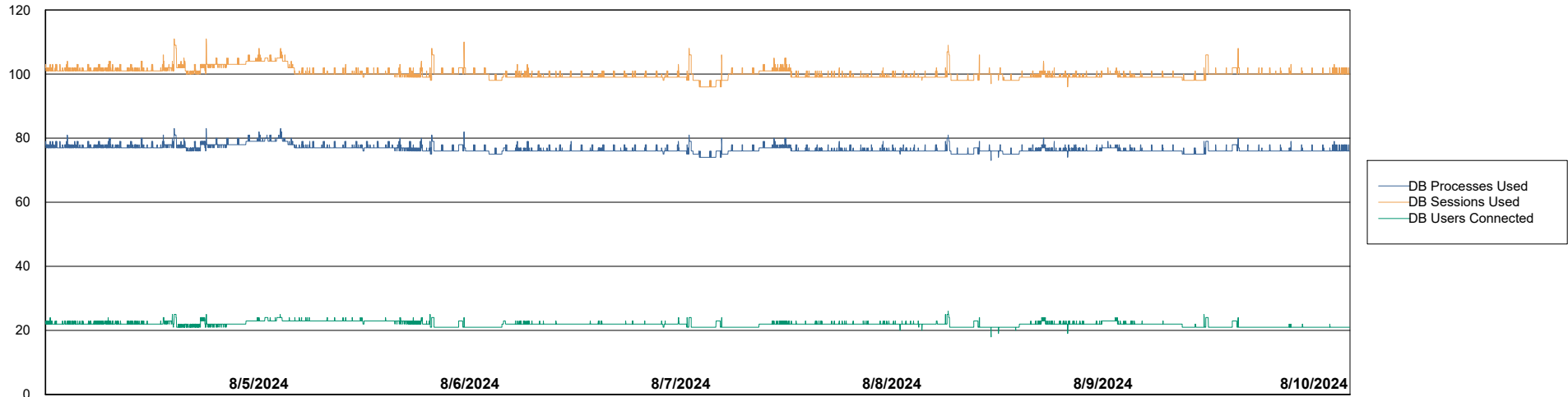
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 8/10/2024 | 66                        | 150                         | 51                         |
| 8/9/2024  | 66                        | 150                         | 51                         |
| 8/8/2024  | 66                        | 150                         | 51                         |
| 8/7/2024  | 66                        | 150                         | 51                         |
| 8/6/2024  | 66                        | 150                         | 51                         |
| 8/5/2024  | 66                        | 150                         | 51                         |
| 8/4/2024  | 66                        | 150                         | 51                         |

# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



Database Performance RSS\_PRD\_SV1364\_PRD\_ABS1



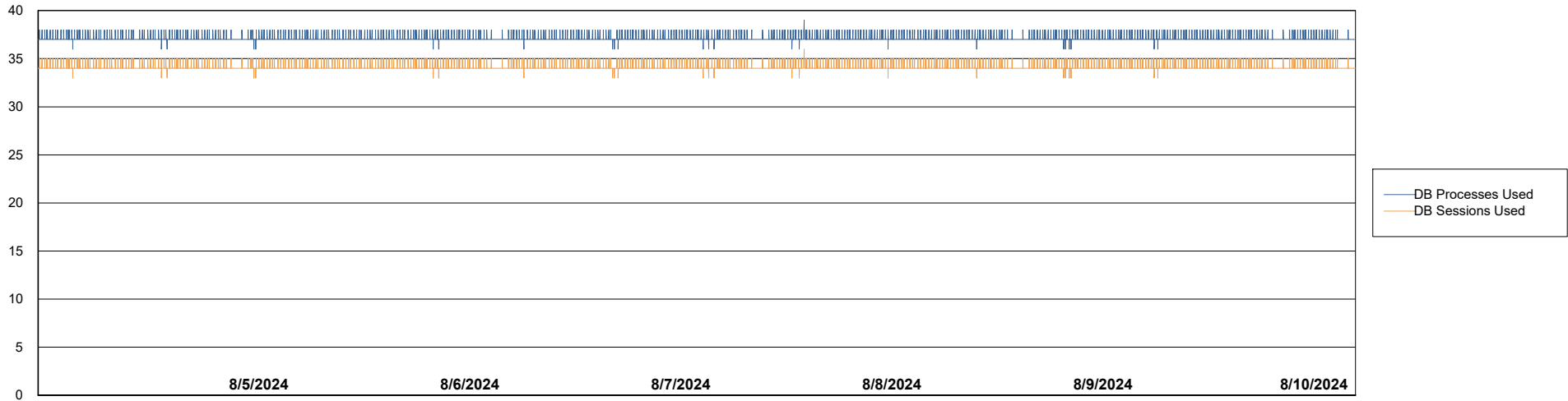
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Database Performance RSS\_PRD\_SV1365\_PRD\_HSBABS1

DB Processes Max 300



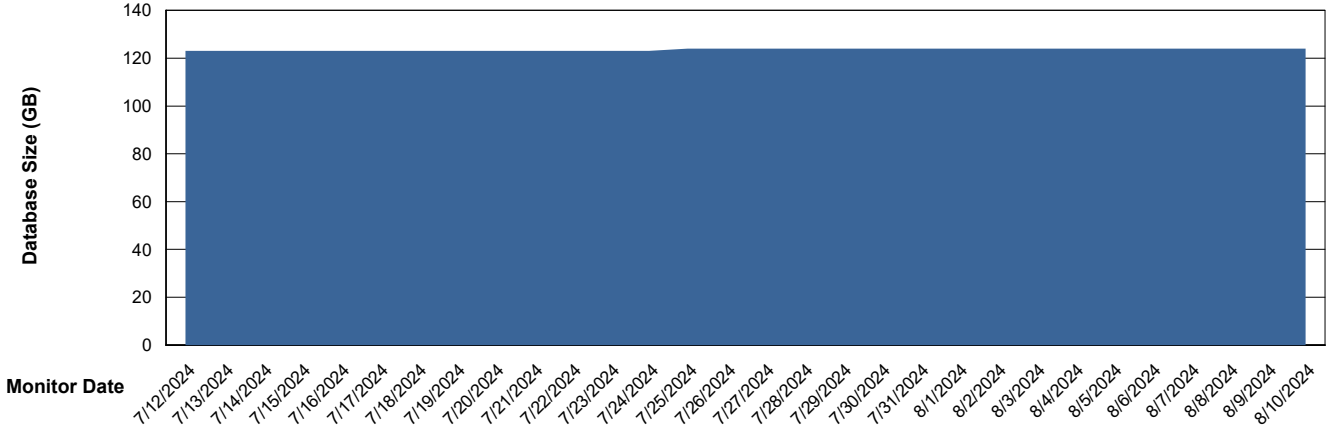
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DATABASE SIZE RSS\_PRD\_SV1364\_PRD\_ABS1

## Database growth over last month



Database Tablespace RSS\_PRD\_SV1364\_PRD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 8/10/2024 | ABSDATA         | 61            | 50            | 17              |
|           | INDX            | 83            | 69            | 17              |
| 8/9/2024  | ABSDATA         | 61            | 50            | 17              |
|           | INDX            | 83            | 69            | 17              |
| 8/8/2024  | ABSDATA         | 61            | 50            | 17              |
|           | INDX            | 83            | 69            | 17              |
| 8/7/2024  | ABSDATA         | 61            | 50            | 17              |
|           | INDX            | 83            | 69            | 17              |
| 8/6/2024  | ABSDATA         | 61            | 50            | 17              |
|           | INDX            | 83            | 69            | 17              |
| 8/5/2024  | ABSDATA         | 61            | 50            | 17              |
|           | INDX            | 83            | 69            | 17              |
| 8/4/2024  | ABSDATA         | 61            | 50            | 17              |
|           | INDX            | 83            | 69            | 17              |

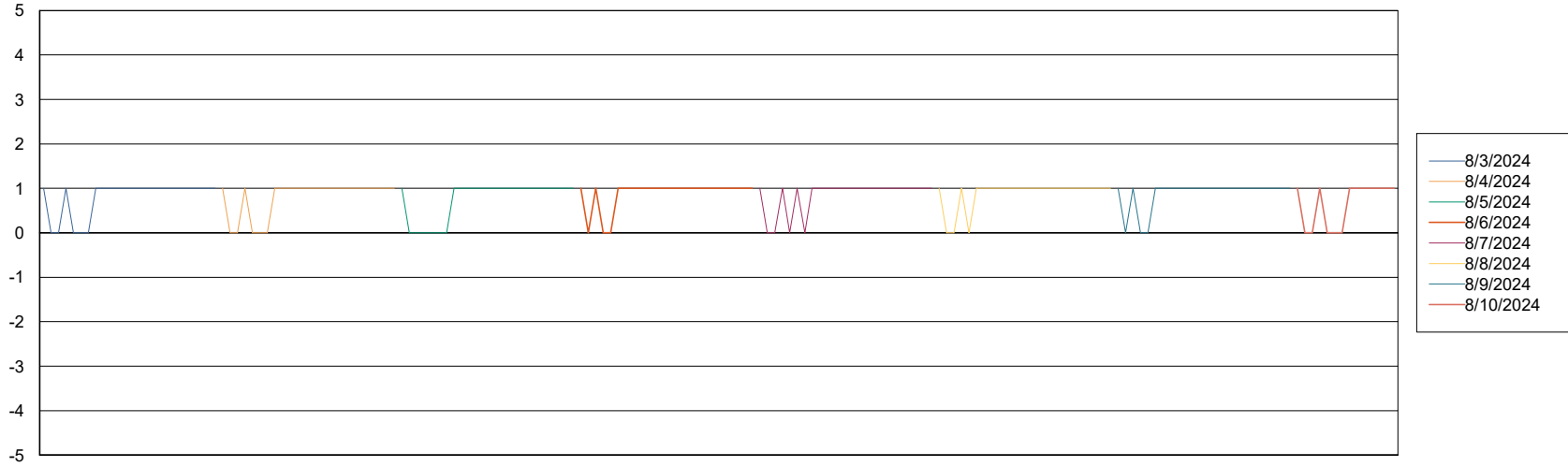
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Standby Database Health      RSS Production

### Recovery lag for last 7 days



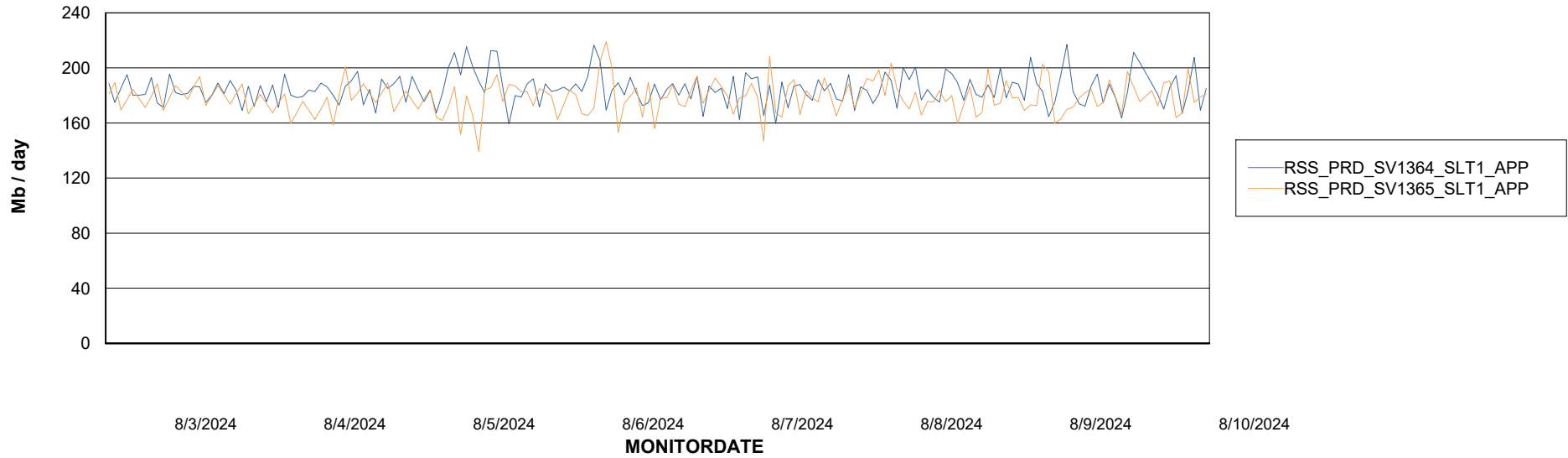
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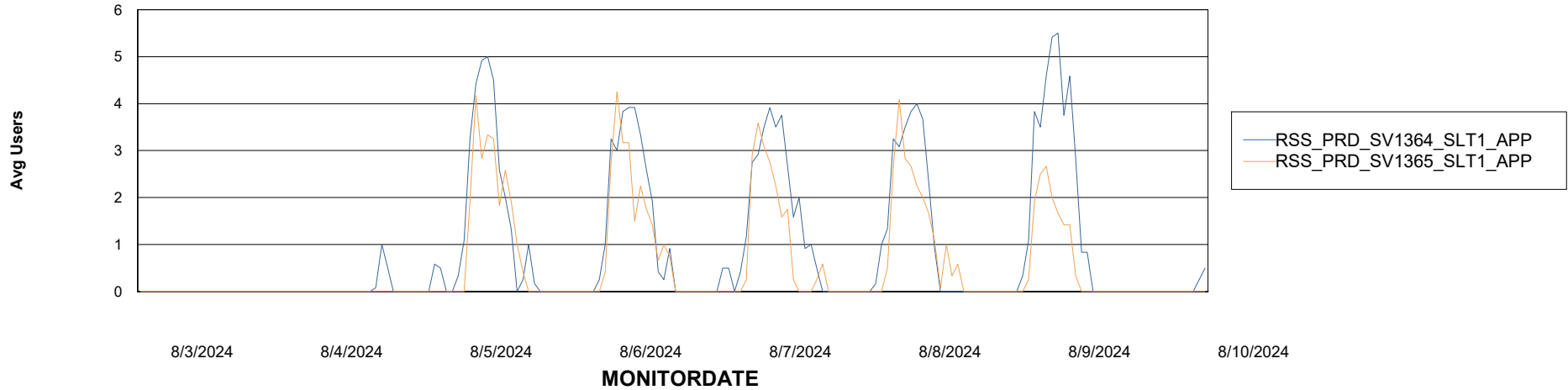


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



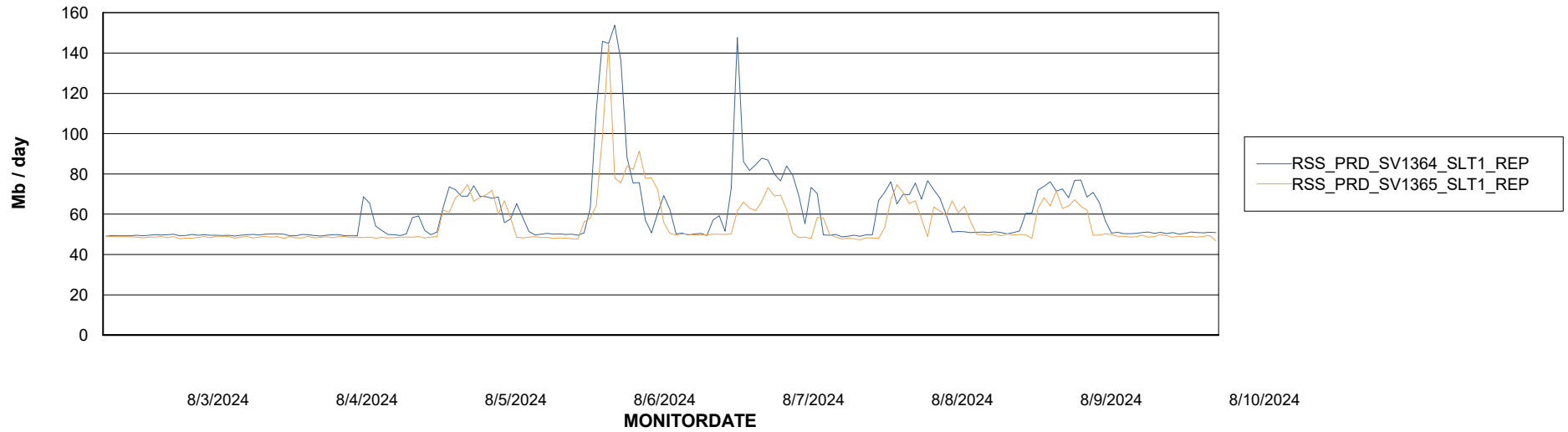
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



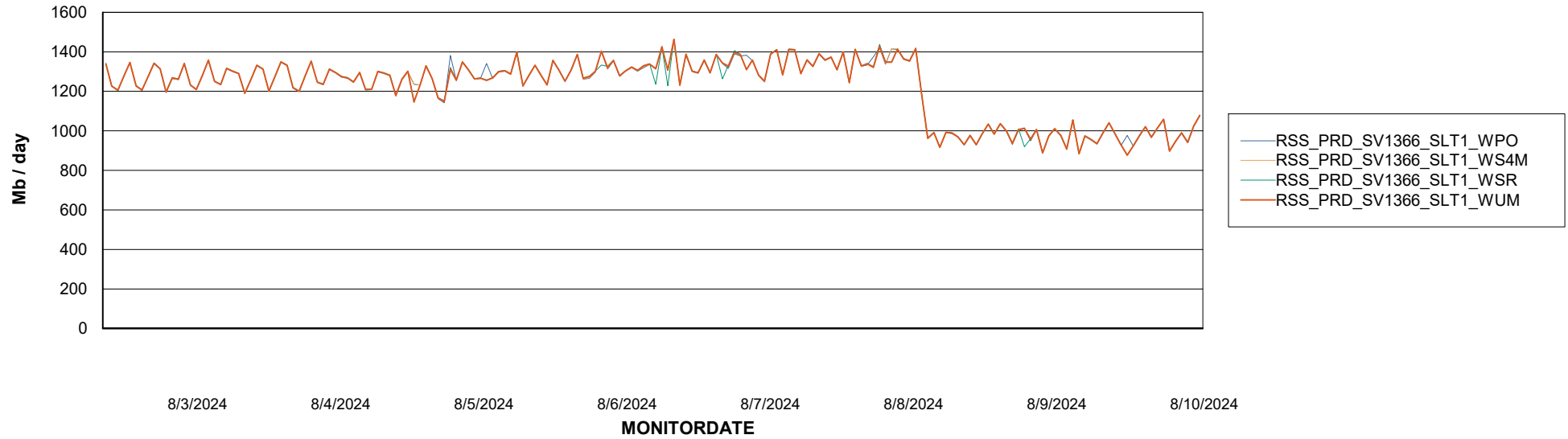
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

