

# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



## Harddisk Usage LTS\_PRD\_CLSABSBI01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/10/2024 | 66                       | 30                         | 10                        | 58                          | 100                           | 42                           | 20                          | 1,399                         | 1,114                        |
| 8/9/2024  | 66                       | 30                         | 10                        | 58                          | 100                           | 42                           | 21                          | 1,399                         | 1,102                        |
| 8/8/2024  | 66                       | 30                         | 10                        | 58                          | 100                           | 42                           | 21                          | 1,399                         | 1,102                        |
| 8/7/2024  | 66                       | 30                         | 10                        | 58                          | 100                           | 42                           | 21                          | 1,399                         | 1,101                        |
| 8/6/2024  | 66                       | 30                         | 10                        | 58                          | 100                           | 42                           | 21                          | 1,399                         | 1,101                        |
| 8/5/2024  | 66                       | 30                         | 10                        | 58                          | 100                           | 42                           | 21                          | 1,399                         | 1,101                        |
| 8/4/2024  | 66                       | 30                         | 10                        | 58                          | 100                           | 42                           | 21                          | 1,399                         | 1,102                        |

## Harddisk Usage LTS\_PRD\_CLSABSDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /backup | Total disk space on /backup | Used disk space on /backup | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|-----------------------------|----------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 8/10/2024 | 42                       | 35                         | 20                        | 83                         | 500                         | 83                         | 44                          | 50                            | 28                           | 11                          |
| 8/9/2024  | 42                       | 35                         | 20                        | 91                         | 500                         | 47                         | 44                          | 50                            | 28                           | 11                          |
| 8/8/2024  | 42                       | 35                         | 20                        | 91                         | 500                         | 47                         | 43                          | 50                            | 28                           | 11                          |
| 8/7/2024  | 42                       | 35                         | 20                        | 90                         | 500                         | 49                         | 43                          | 50                            | 28                           | 10                          |
| 8/6/2024  | 42                       | 35                         | 20                        | 82                         | 500                         | 89                         | 43                          | 50                            | 28                           | 10                          |
| 8/5/2024  | 42                       | 35                         | 20                        | 83                         | 500                         | 86                         | 44                          | 50                            | 28                           | 10                          |
| 8/4/2024  | 42                       | 35                         | 20                        | 83                         | 500                         | 87                         | 43                          | 50                            | 28                           | 12                          |

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## Harddisk Usage LTS\_PRD\_CLSABSDB02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/10/2024 | 89                       | 35                         | 4                         | 59                          | 50                            | 20                           | 13                          | 1,650                         | 1,438                        |
| 8/9/2024  | 89                       | 35                         | 4                         | 59                          | 50                            | 20                           | 13                          | 1,650                         | 1,441                        |
| 8/8/2024  | 89                       | 35                         | 4                         | 59                          | 50                            | 20                           | 13                          | 1,650                         | 1,441                        |
| 8/7/2024  | 89                       | 35                         | 4                         | 59                          | 50                            | 20                           | 11                          | 1,650                         | 1,468                        |
| 8/6/2024  | 89                       | 35                         | 4                         | 59                          | 50                            | 20                           | 11                          | 1,650                         | 1,465                        |
| 8/5/2024  | 89                       | 35                         | 4                         | 59                          | 50                            | 20                           | 11                          | 1,650                         | 1,460                        |
| 8/4/2024  | 89                       | 35                         | 4                         | 59                          | 50                            | 20                           | 14                          | 1,650                         | 1,422                        |

## Harddisk Usage LTS\_PROD\_CLSABSAP01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/10/2024 | 60                       | 10                         | 4                         | 75                          | 100                           | 25                           |
| 8/9/2024  | 60                       | 10                         | 4                         | 73                          | 100                           | 27                           |
| 8/8/2024  | 60                       | 10                         | 4                         | 73                          | 100                           | 27                           |
| 8/7/2024  | 60                       | 10                         | 4                         | 74                          | 100                           | 26                           |
| 8/6/2024  | 60                       | 10                         | 4                         | 74                          | 100                           | 26                           |
| 8/5/2024  | 60                       | 10                         | 4                         | 75                          | 100                           | 25                           |
| 8/4/2024  | 60                       | 10                         | 4                         | 75                          | 100                           | 25                           |

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## Harddisk Usage LTS\_PROD\_CLSABSAP02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/10/2024 | 65                       | 10                         | 4                         | 89                          | 100                           | 11                           |
| 8/9/2024  | 64                       | 10                         | 4                         | 87                          | 100                           | 13                           |
| 8/8/2024  | 64                       | 10                         | 4                         | 88                          | 100                           | 12                           |
| 8/7/2024  | 64                       | 10                         | 4                         | 88                          | 100                           | 12                           |
| 8/6/2024  | 65                       | 10                         | 4                         | 89                          | 100                           | 11                           |
| 8/5/2024  | 65                       | 10                         | 4                         | 89                          | 100                           | 11                           |
| 8/4/2024  | 64                       | 10                         | 4                         | 90                          | 100                           | 10                           |

## Harddisk Usage LTS\_PROD\_CLSABSAP03

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/10/2024 | 64                       | 10                         | 4                         | 88                          | 100                           | 12                           |
| 8/9/2024  | 64                       | 10                         | 4                         | 88                          | 100                           | 12                           |
| 8/8/2024  | 65                       | 10                         | 4                         | 89                          | 100                           | 11                           |
| 8/7/2024  | 65                       | 10                         | 4                         | 89                          | 100                           | 11                           |
| 8/6/2024  | 64                       | 10                         | 4                         | 90                          | 100                           | 10                           |
| 8/5/2024  | 64                       | 10                         | 4                         | 90                          | 100                           | 10                           |
| 8/4/2024  | 64                       | 10                         | 4                         | 91                          | 100                           | 9                            |

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## Harddisk Usage LTS\_PROD\_CLSABSAP04

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/10/2024 | 65                       | 10                         | 4                         | 87                          | 100                           | 13                           |
| 8/9/2024  | 65                       | 10                         | 4                         | 88                          | 100                           | 12                           |
| 8/8/2024  | 65                       | 10                         | 4                         | 88                          | 100                           | 12                           |
| 8/7/2024  | 65                       | 10                         | 4                         | 89                          | 100                           | 11                           |
| 8/6/2024  | 65                       | 10                         | 4                         | 89                          | 100                           | 11                           |
| 8/5/2024  | 65                       | 10                         | 4                         | 90                          | 100                           | 10                           |
| 8/4/2024  | 64                       | 10                         | 4                         | 90                          | 100                           | 10                           |

## Harddisk Usage LTS\_PROD\_CLSABSWS01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/10/2024 | 65                       | 10                         | 4                         | 39                          | 33                            | 20                           |
| 8/9/2024  | 65                       | 10                         | 4                         | 13                          | 33                            | 29                           |
| 8/8/2024  | 65                       | 10                         | 4                         | 21                          | 33                            | 26                           |
| 8/7/2024  | 65                       | 10                         | 4                         | 28                          | 33                            | 24                           |
| 8/6/2024  | 65                       | 10                         | 4                         | 36                          | 33                            | 21                           |
| 8/5/2024  | 65                       | 10                         | 4                         | 43                          | 33                            | 19                           |
| 8/4/2024  | 65                       | 10                         | 4                         | 49                          | 33                            | 17                           |

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Harddisk Usage LTS\_PROD\_CLSABSWS02

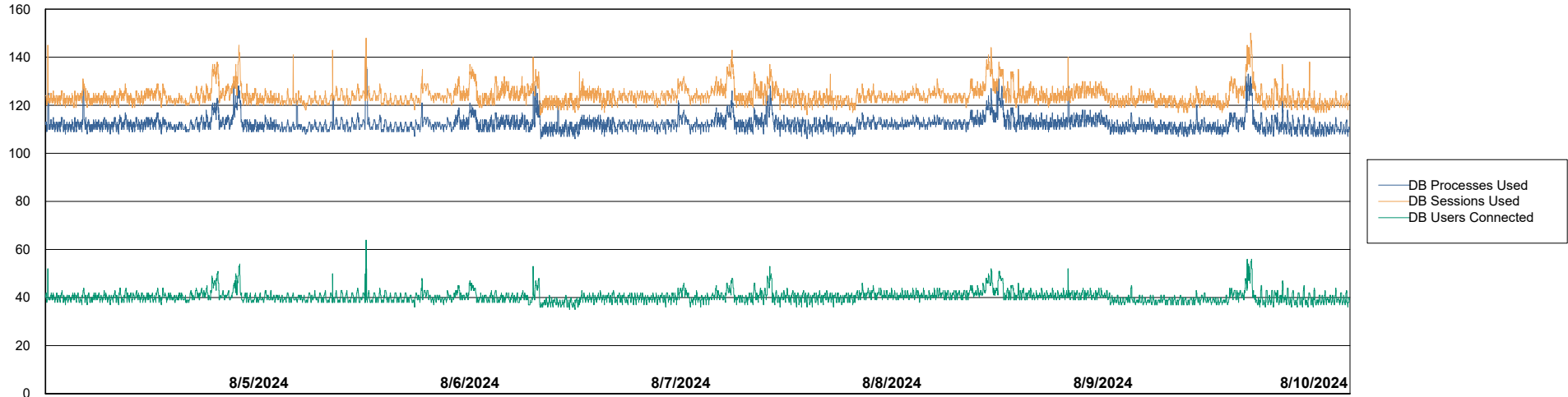
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/10/2024 | 65                       | 10                         | 4                         | 57                          | 33                            | 14                           |
| 8/9/2024  | 65                       | 10                         | 4                         | 39                          | 33                            | 20                           |
| 8/8/2024  | 65                       | 10                         | 4                         | 44                          | 33                            | 18                           |
| 8/7/2024  | 65                       | 10                         | 4                         | 49                          | 33                            | 17                           |
| 8/6/2024  | 65                       | 10                         | 4                         | 55                          | 33                            | 15                           |
| 8/5/2024  | 65                       | 10                         | 4                         | 60                          | 33                            | 13                           |
| 8/4/2024  | 65                       | 10                         | 4                         | 63                          | 33                            | 12                           |

# Weekly SLA Customer Report

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Database Performance LTS\_PRD\_CLSABSBI01\_ABS1

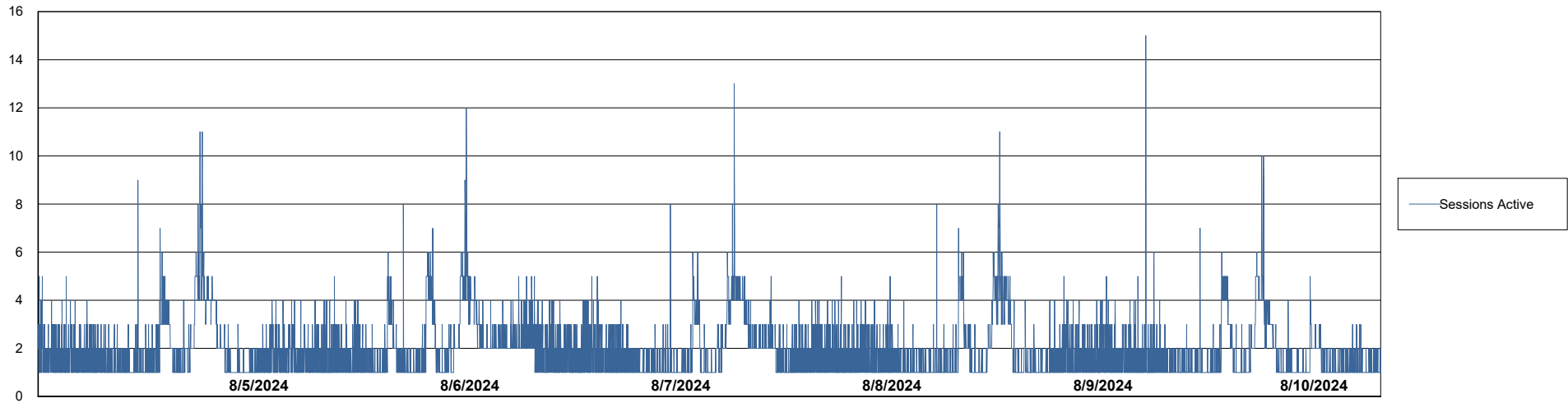
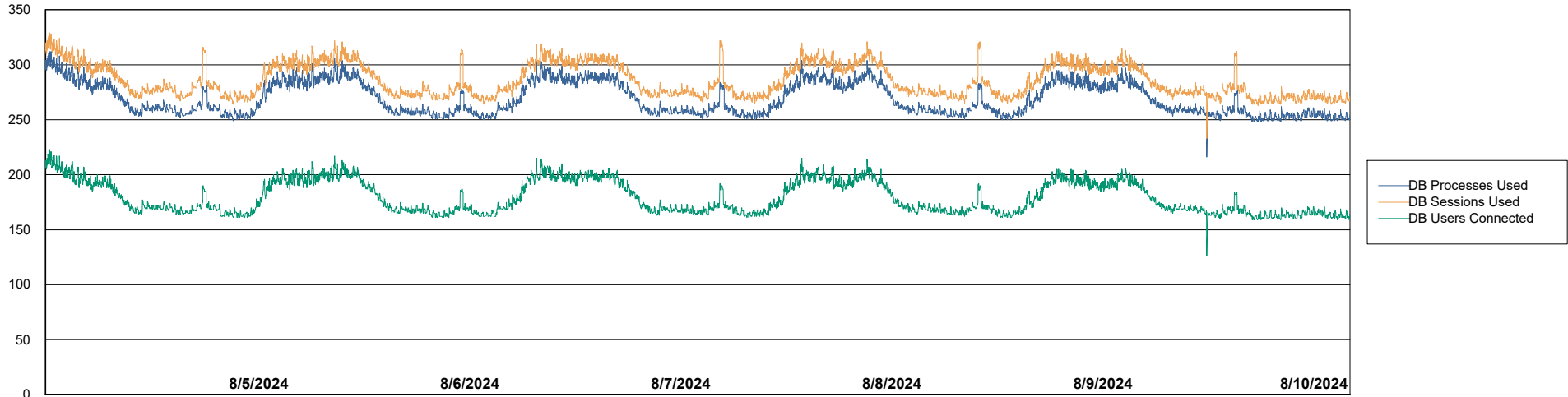


# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
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## Database Performance LTS\_PRD\_CLSABSD01\_ABS1



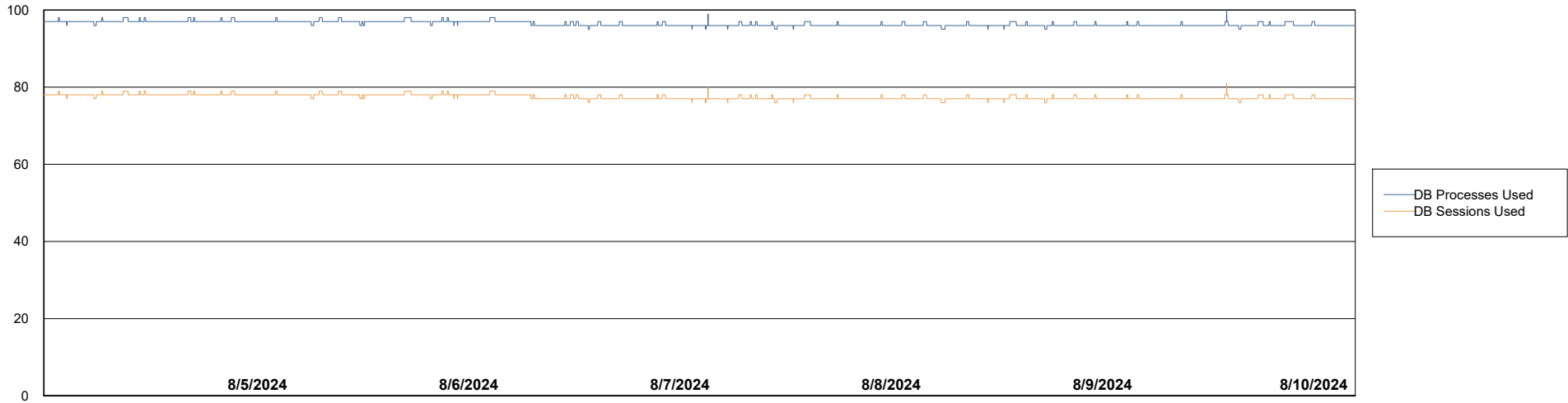
# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
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Database Performance LTS\_PRD\_CLSABSDB02\_HSBABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



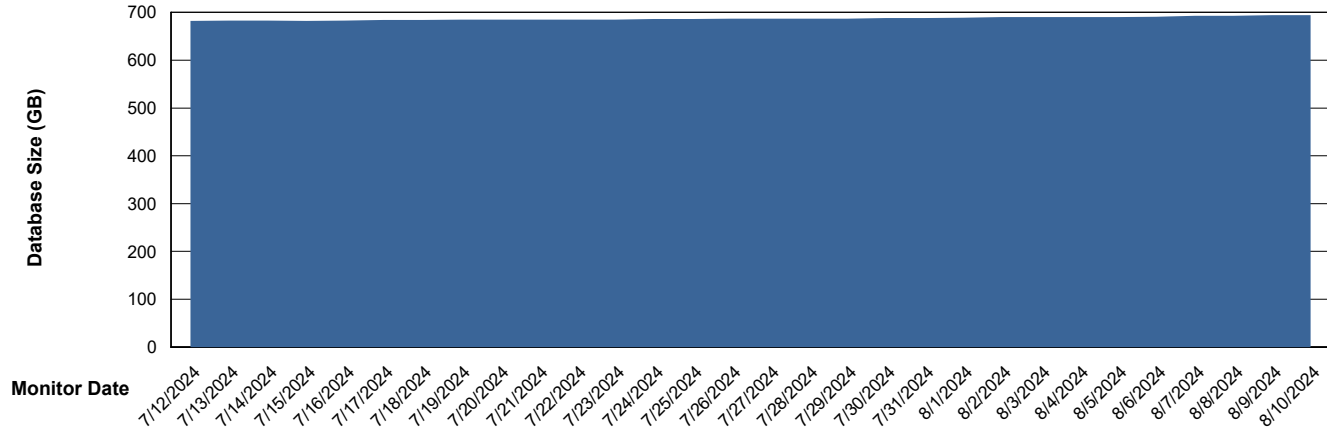
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Customer LTS(CleanLease)\_Production  
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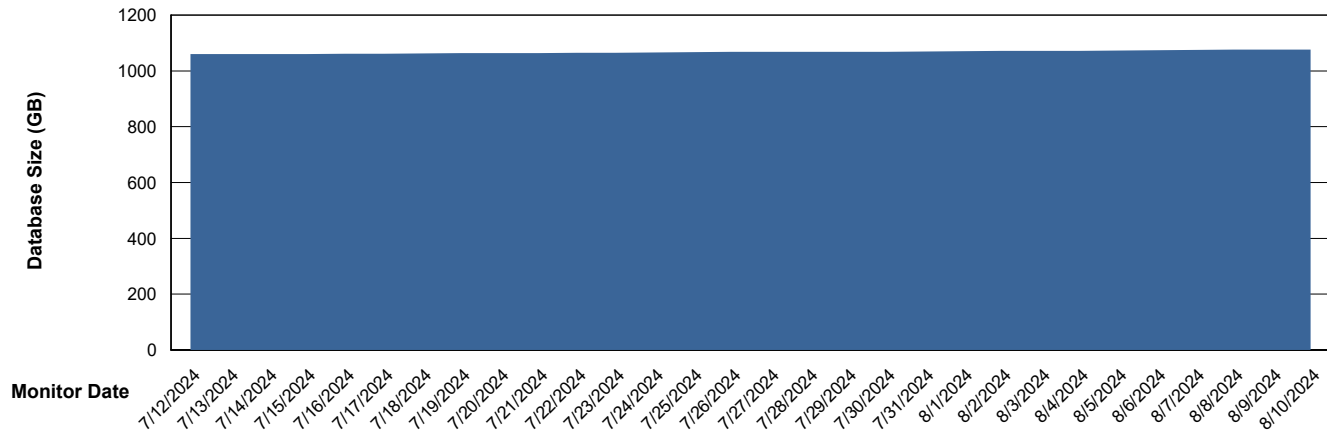
DATABASE SIZE LTS\_PRD\_CLSABSBI01\_ABS1

### Database growth over last month



DATABASE SIZE LTS\_PRD\_CLSABSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace LTS\_PRD\_CLSABSBI01\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 8/10/2024 | ABSDATA         | 353           | 296           | 16              |
|           | INDX            | 468           | 384           | 18              |
| 8/9/2024  | ABSDATA         | 353           | 296           | 16              |
|           | INDX            | 468           | 384           | 18              |
| 8/8/2024  | ABSDATA         | 353           | 296           | 16              |
|           | INDX            | 468           | 384           | 18              |
| 8/7/2024  | ABSDATA         | 353           | 296           | 16              |
|           | INDX            | 468           | 383           | 18              |
| 8/6/2024  | ABSDATA         | 353           | 295           | 16              |
|           | INDX            | 468           | 382           | 18              |
| 8/5/2024  | ABSDATA         | 353           | 295           | 17              |
|           | INDX            | 468           | 382           | 18              |
| 8/4/2024  | ABSDATA         | 353           | 295           | 17              |
|           | INDX            | 468           | 382           | 18              |

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Database Tablespace LTS\_PRD\_CLSABSDB01\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 8/10/2024 | ABSDATA         | 405           | 358           | 12              |
|           | INDX            | 800           | 700           | 13              |
| 8/9/2024  | ABSDATA         | 405           | 358           | 12              |
|           | INDX            | 800           | 700           | 13              |
| 8/8/2024  | ABSDATA         | 405           | 358           | 12              |
|           | INDX            | 800           | 699           | 13              |
| 8/7/2024  | ABSDATA         | 405           | 357           | 12              |
|           | INDX            | 800           | 699           | 13              |
| 8/6/2024  | ABSDATA         | 405           | 357           | 12              |
|           | INDX            | 800           | 698           | 13              |
| 8/5/2024  | ABSDATA         | 405           | 357           | 12              |
|           | INDX            | 800           | 697           | 13              |
| 8/4/2024  | ABSDATA         | 405           | 357           | 12              |
|           | INDX            | 800           | 696           | 13              |

BI Status and last ETL error for LTS\_PRD\_CLSABSBI01\_ABS1

|                                     | Mon 5/8/2024 | Tue 6/8/2024 | Wed 7/8/2024 | Thu 8/8/2024 | Fri 9/8/2024 | Sat 10/8/2024 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK            |

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| BI last ETL error for | LTS_PRD_CLSABSBI01_ABS1 |
|-----------------------|-------------------------|
|-----------------------|-------------------------|

|                 |      |
|-----------------|------|
| Mon, 5-08-2024  | None |
| Thu, 8-08-2024  | None |
| Mon, 5-08-2024  | None |
| Sun, 4-08-2024  | None |
| Fri, 9-08-2024  | None |
| Sat, 10-08-2024 | None |
| Sun, 4-08-2024  | None |
| Thu, 8-08-2024  | None |
| Tue, 6-08-2024  | None |
| Tue, 6-08-2024  | None |
| Fri, 9-08-2024  | None |
| Wed, 7-08-2024  | None |
| Wed, 7-08-2024  | None |
| Sat, 10-08-2024 | None |

# Weekly SLA Customer Report

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Standby Database Health LTS(CleanLease)\_Production

## Recovery lag for last 7 days



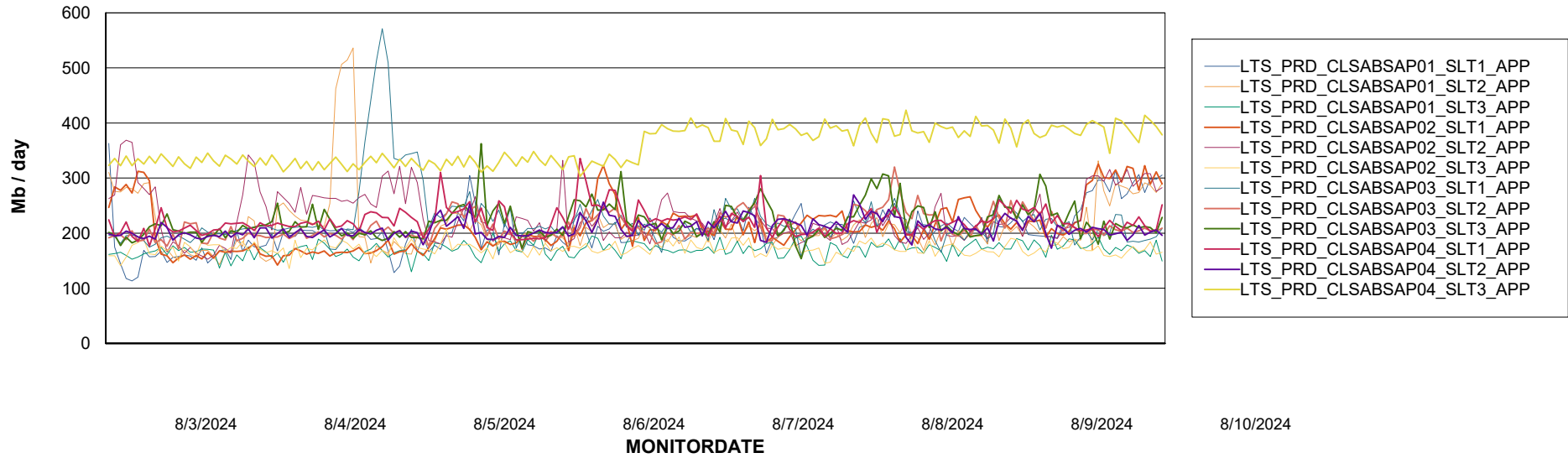
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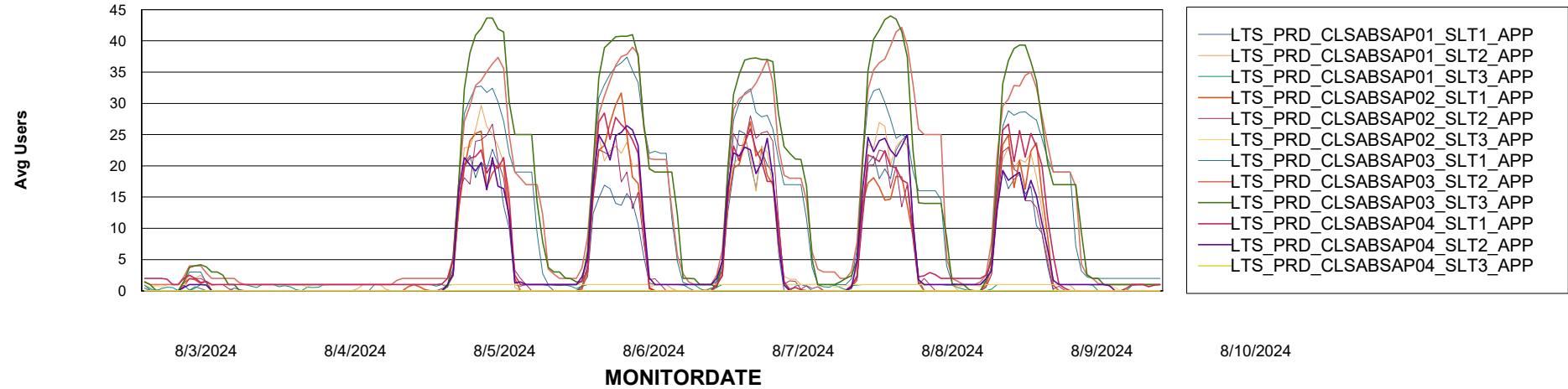


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



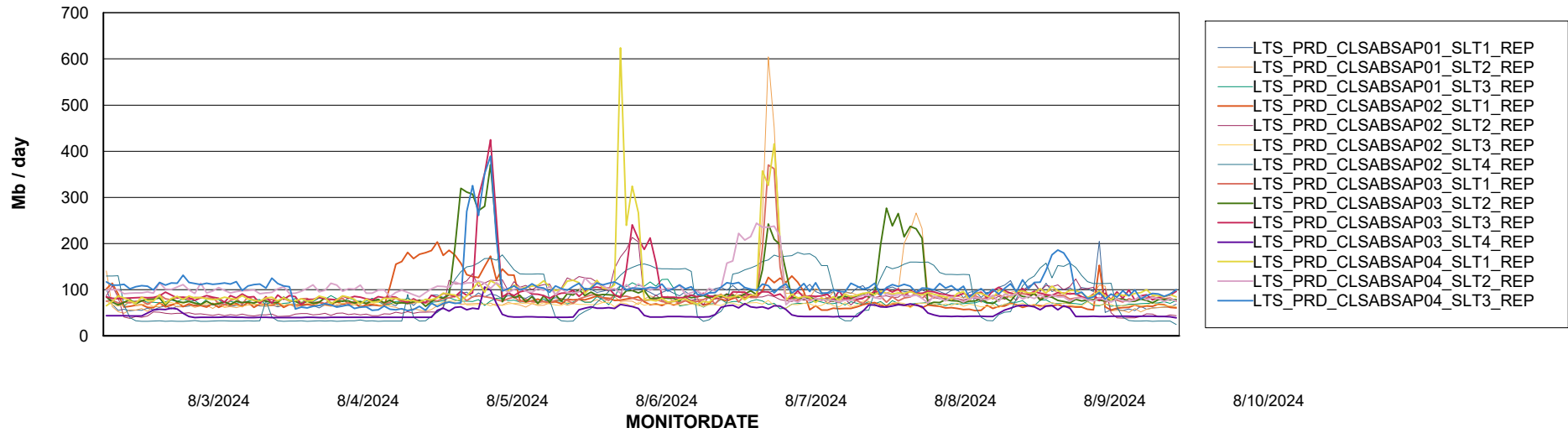
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



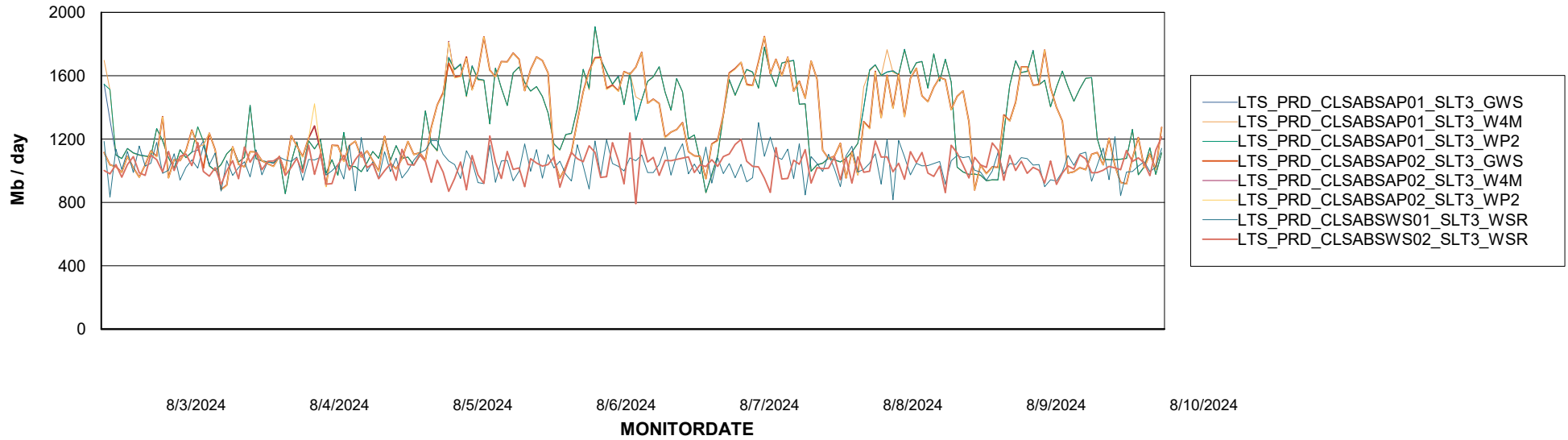
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

