

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/10/2024	17	149	123	16	850	715
8/9/2024	17	149	124	16	850	710
8/8/2024	17	149	124	16	850	710
8/7/2024	17	149	124	17	850	706
8/6/2024	17	149	123	17	850	703
8/5/2024	17	149	123	17	850	703
8/4/2024	18	149	123	17	850	702

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/10/2024	54	89	41
8/9/2024	54	89	41
8/8/2024	54	89	41
8/7/2024	54	89	41
8/6/2024	54	89	41
8/5/2024	54	89	41
8/4/2024	54	89	41

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/10/2024	63	79	29
8/9/2024	63	79	29
8/8/2024	63	79	29
8/7/2024	63	79	29
8/6/2024	62	79	30
8/5/2024	62	79	30
8/4/2024	62	79	30

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/10/2024	52	79	38
8/9/2024	52	79	38
8/8/2024	52	79	38
8/7/2024	52	79	38
8/6/2024	52	79	38
8/5/2024	52	79	38
8/4/2024	52	79	38

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/10/2024	37	149	95
8/9/2024	37	149	95
8/8/2024	37	149	94
8/7/2024	37	149	94
8/6/2024	37	149	94
8/5/2024	37	149	94
8/4/2024	37	149	94

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/10/2024	46	149	80	22	1,638	1,285
8/9/2024	46	149	80	21	1,638	1,291
8/8/2024	46	149	80	21	1,638	1,289
8/7/2024	46	149	80	21	1,638	1,293
8/6/2024	46	149	80	21	1,638	1,293
8/5/2024	46	149	80	21	1,638	1,290
8/4/2024	47	149	80	22	1,638	1,276

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/10/2024	64	199	73	24	1,638	1,239	67	500	164
8/9/2024	64	199	73	24	1,638	1,243	72	500	139
8/8/2024	64	199	73	24	1,638	1,240	73	500	135
8/7/2024	64	199	73	24	1,638	1,241	73	500	137
8/6/2024	64	199	73	24	1,638	1,242	72	500	139
8/5/2024	64	199	72	24	1,638	1,241	73	500	137
8/4/2024	64	199	72	25	1,638	1,234	73	500	137

## Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/10/2024	58	79	33
8/9/2024	58	79	33
8/8/2024	58	79	33
8/7/2024	58	79	33
8/6/2024	58	79	33
8/5/2024	58	79	33
8/4/2024	58	79	33

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/10/2024	59	79	33
8/9/2024	59	79	33
8/8/2024	59	79	33
8/7/2024	59	79	33
8/6/2024	59	79	33
8/5/2024	59	79	33
8/4/2024	59	79	33

## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/10/2024	36	149	95
8/9/2024	36	149	95
8/8/2024	37	149	95
8/7/2024	37	149	95
8/6/2024	37	149	95
8/5/2024	37	149	95
8/4/2024	37	149	95

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Harddisk Usage JSG\_PRD\_WORF

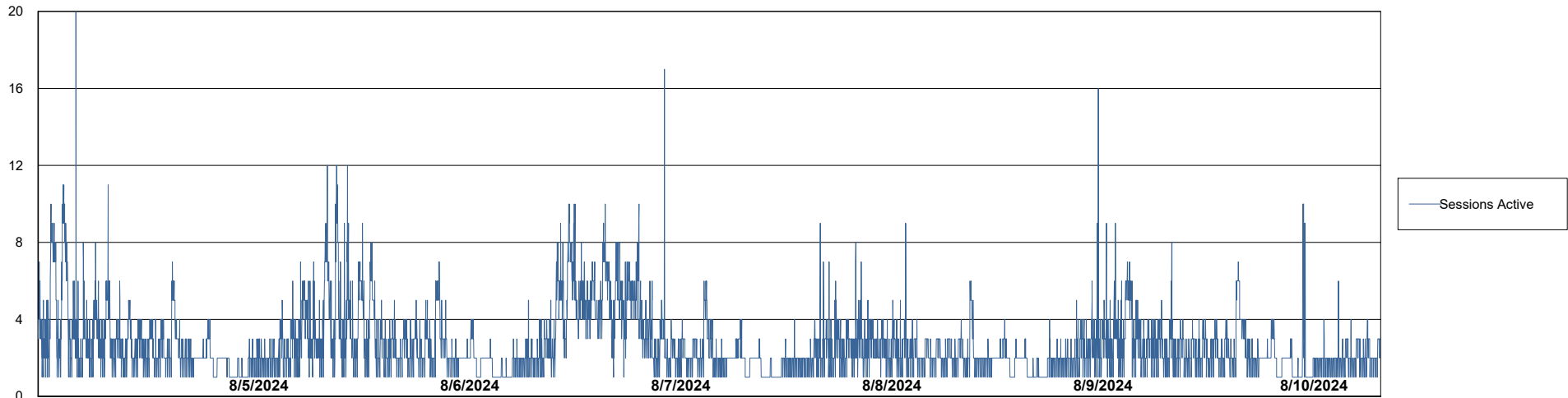
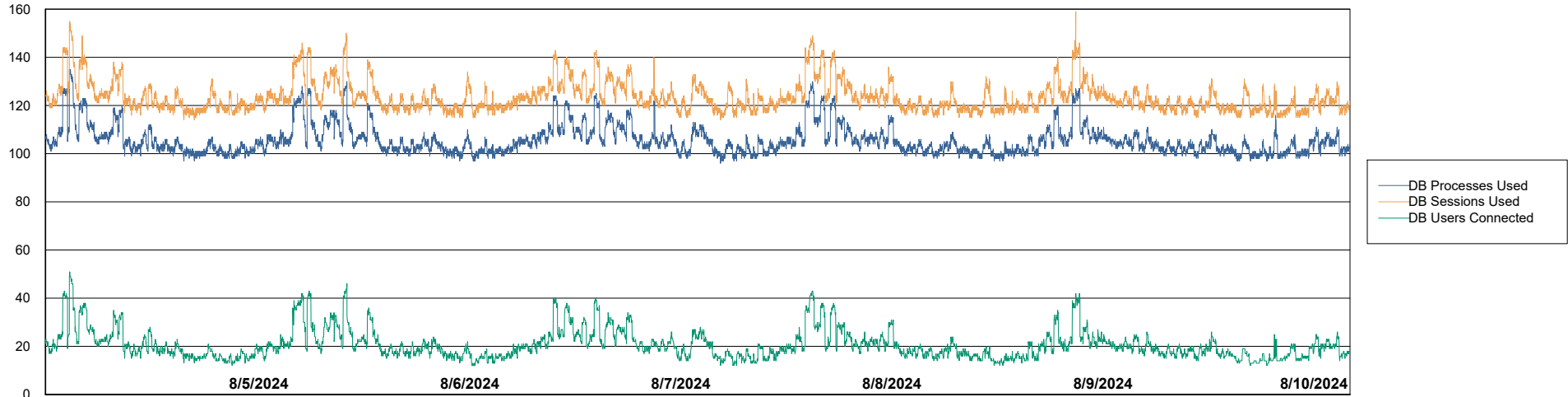
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/10/2024	51	149	73
8/9/2024	51	149	73
8/8/2024	51	149	73
8/7/2024	51	149	73
8/6/2024	51	149	73
8/5/2024	51	149	73
8/4/2024	51	149	73

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



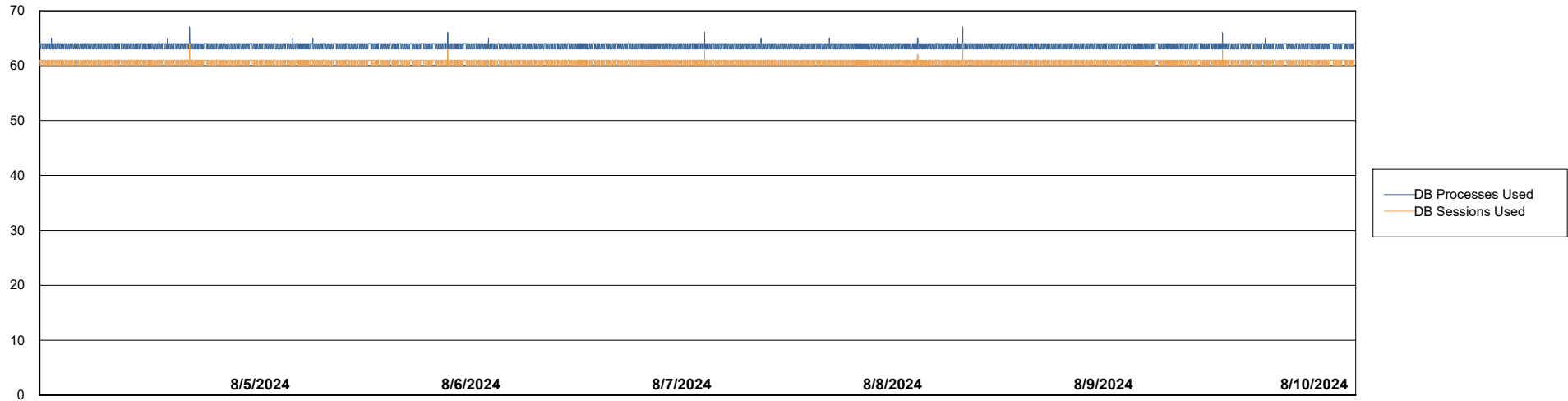
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000

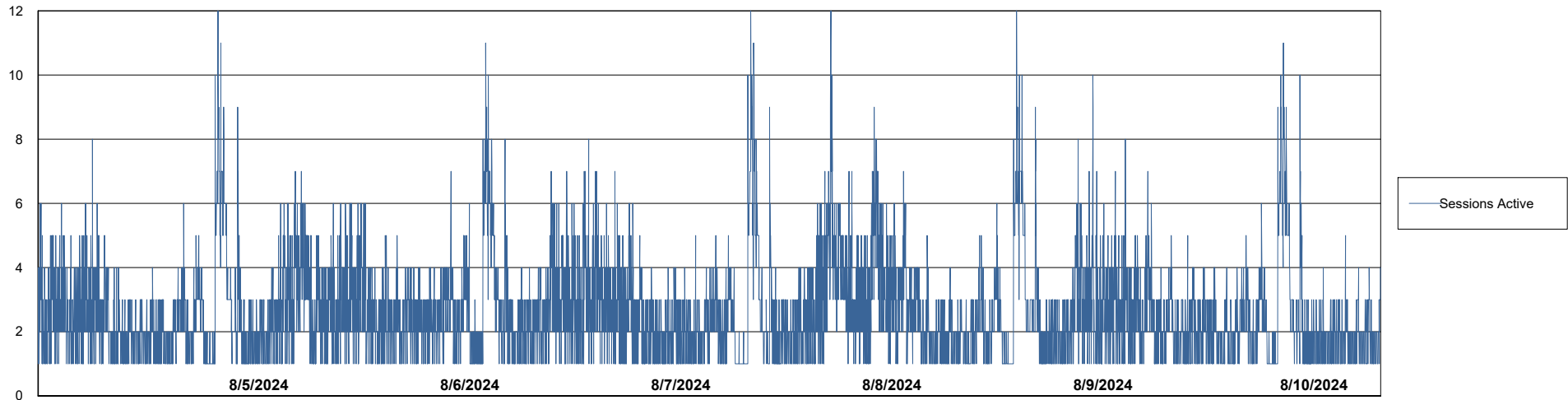
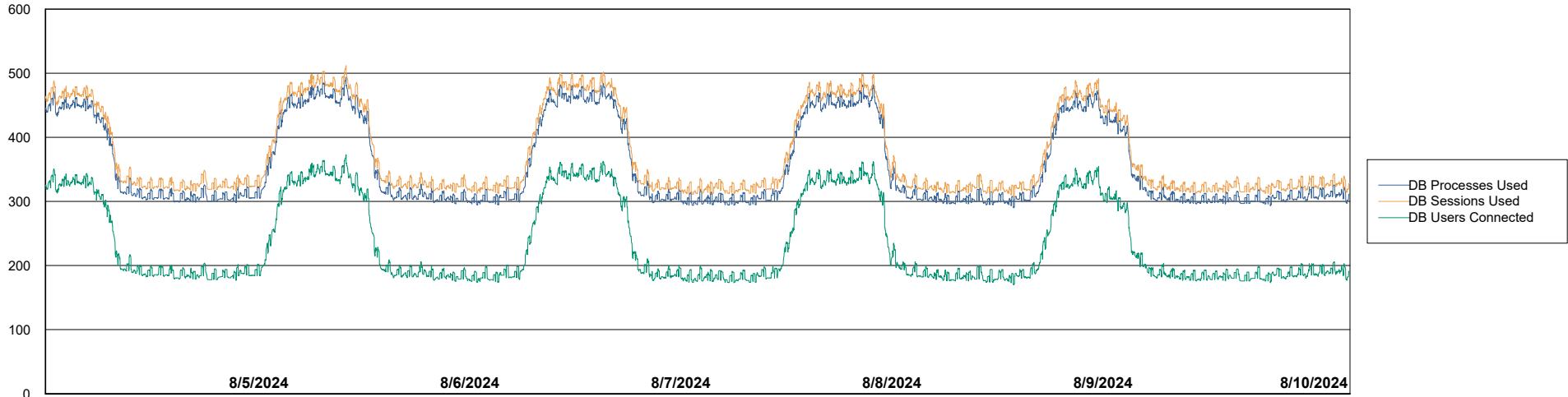


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



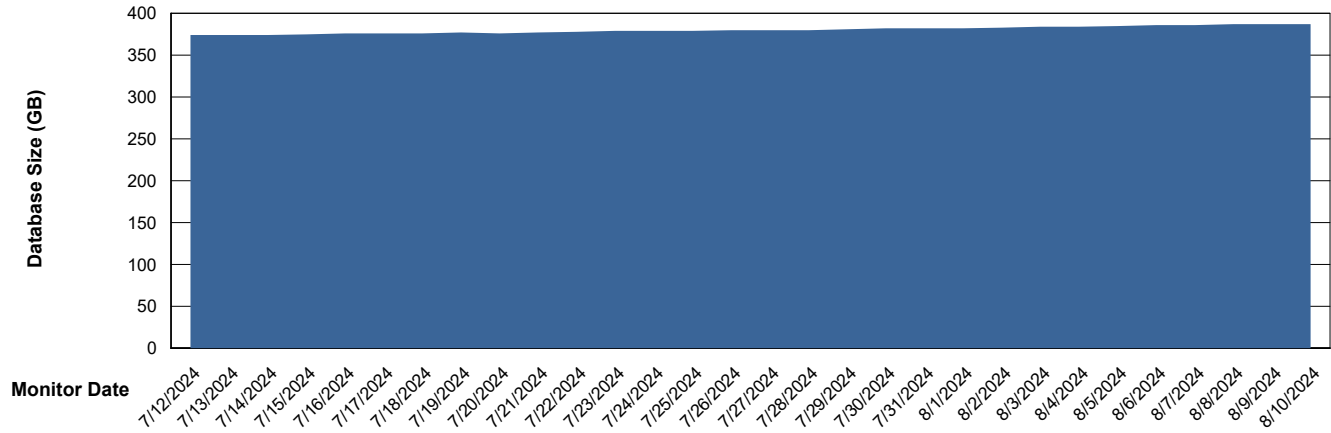
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



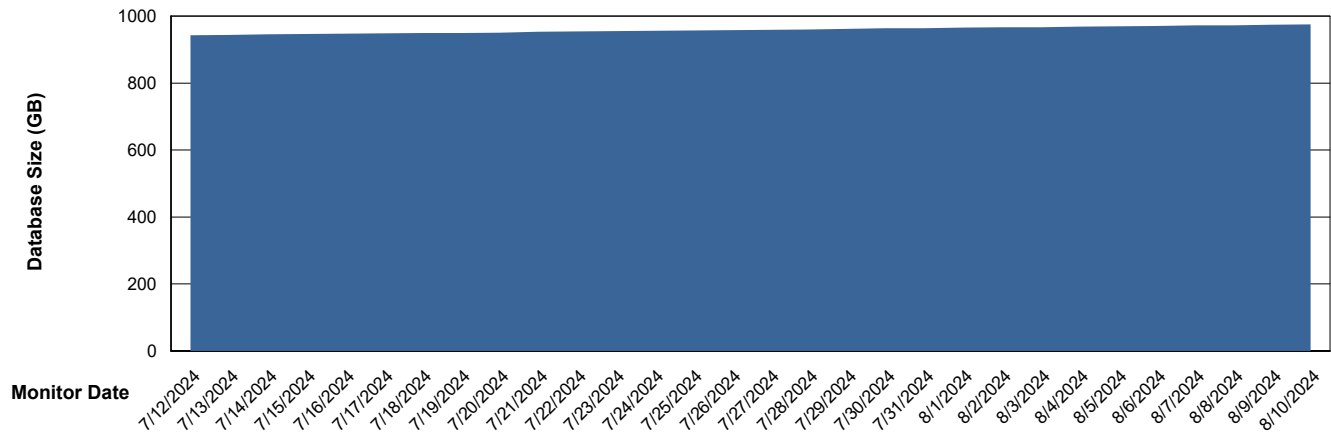
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/10/2024	ABSDATA	193	168	13
	INDX	254	215	15
8/9/2024	ABSDATA	193	168	13
	INDX	254	215	15
8/8/2024	ABSDATA	193	168	13
	INDX	254	215	16
8/7/2024	ABSDATA	193	168	13
	INDX	254	214	16
8/6/2024	ABSDATA	193	167	13
	INDX	254	214	16
8/5/2024	ABSDATA	193	167	14
	INDX	254	214	16
8/4/2024	ABSDATA	193	167	14
	INDX	254	213	16

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/10/2024	ABSDATA	1,069	909	15
	INDX	54	45	16
8/9/2024	ABSDATA	1,069	909	15
	INDX	54	45	16
8/8/2024	ABSDATA	1,069	908	15
	INDX	54	45	16
8/7/2024	ABSDATA	1,069	907	15
	INDX	54	45	16
8/6/2024	ABSDATA	1,069	906	15
	INDX	54	45	16
8/5/2024	ABSDATA	1,069	905	15
	INDX	54	45	17
8/4/2024	ABSDATA	1,069	904	15
	INDX	54	45	17

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 5/8/2024	Tue 6/8/2024	Wed 7/8/2024	Thu 8/8/2024	Fri 9/8/2024	Sat 10/8/2024
<b>ABS DataWarehouse ETL Health</b>	OK	Not OK	Not OK	OK	OK	Not OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



BI last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

Mon, 5-08-2024	None
Sun, 4-08-2024	None
Tue, 6-08-2024	None
Wed, 7-08-2024	None
Wed, 7-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 5-08-2024	None
Fri, 9-08-2024	None
Fri, 9-08-2024	None
Thu, 8-08-2024	None
Sat, 10-08-2024	None
Sat, 10-08-2024	None
Thu, 8-08-2024	None
Sat, 10-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Tue, 6-08-2024	None
Wed, 7-08-2024	None
Sun, 4-08-2024	None
Tue, 6-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long

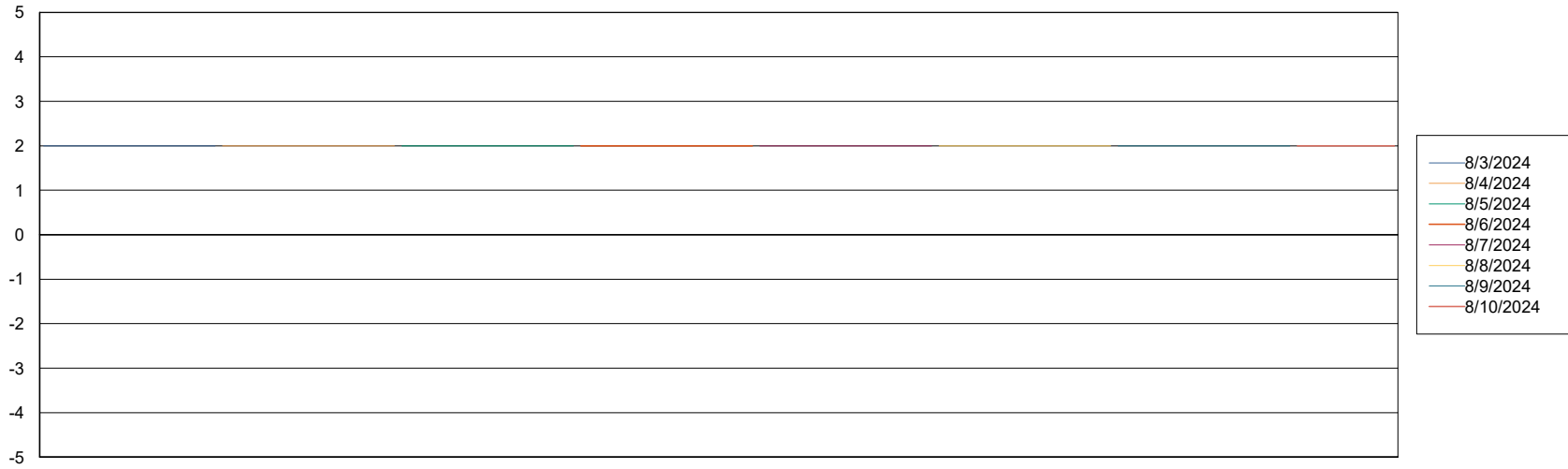
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



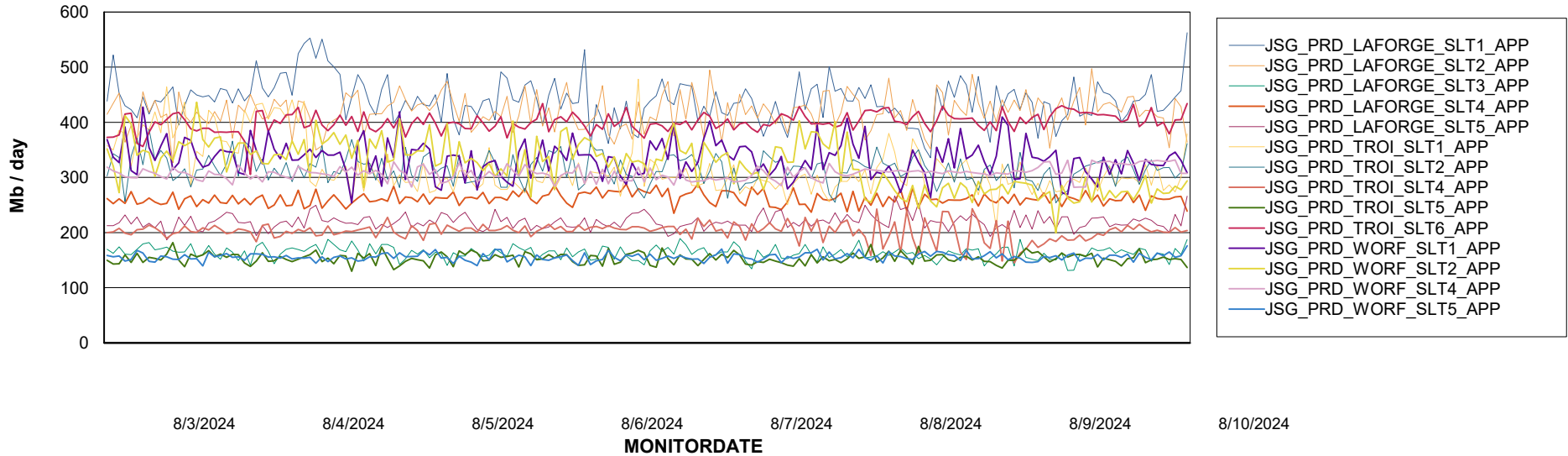
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102

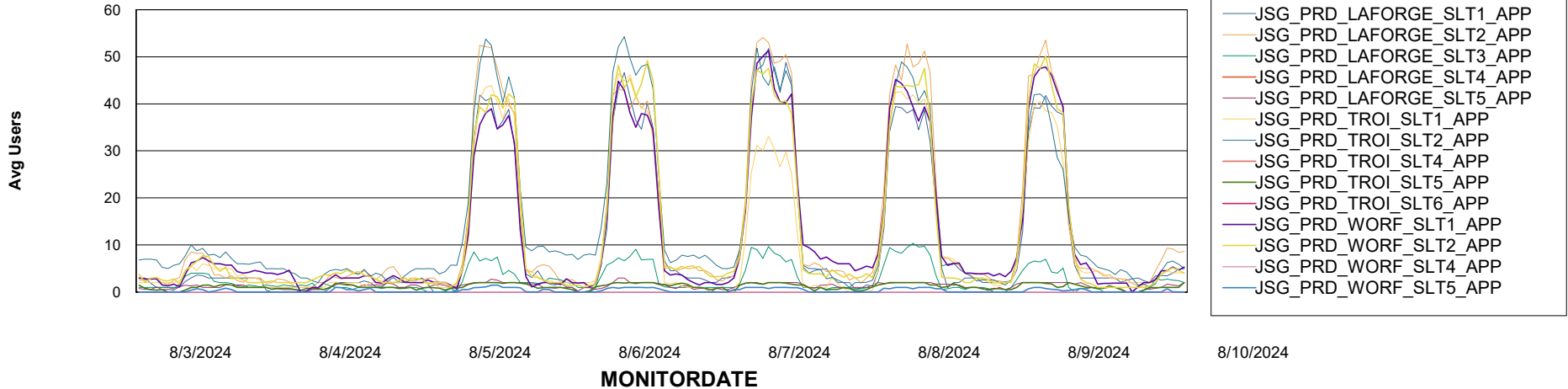


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



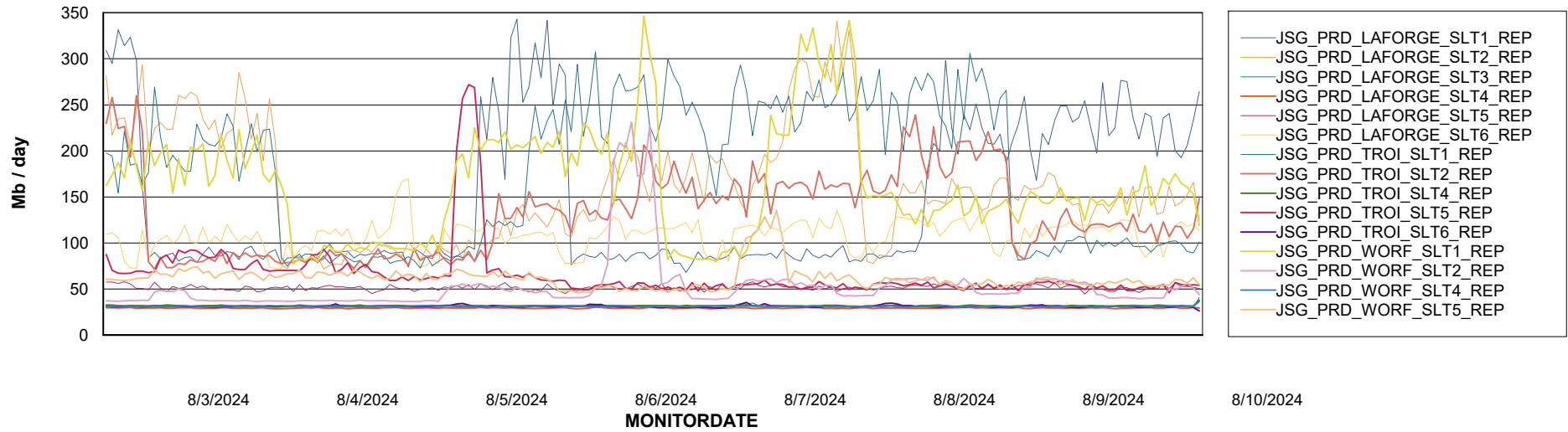
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



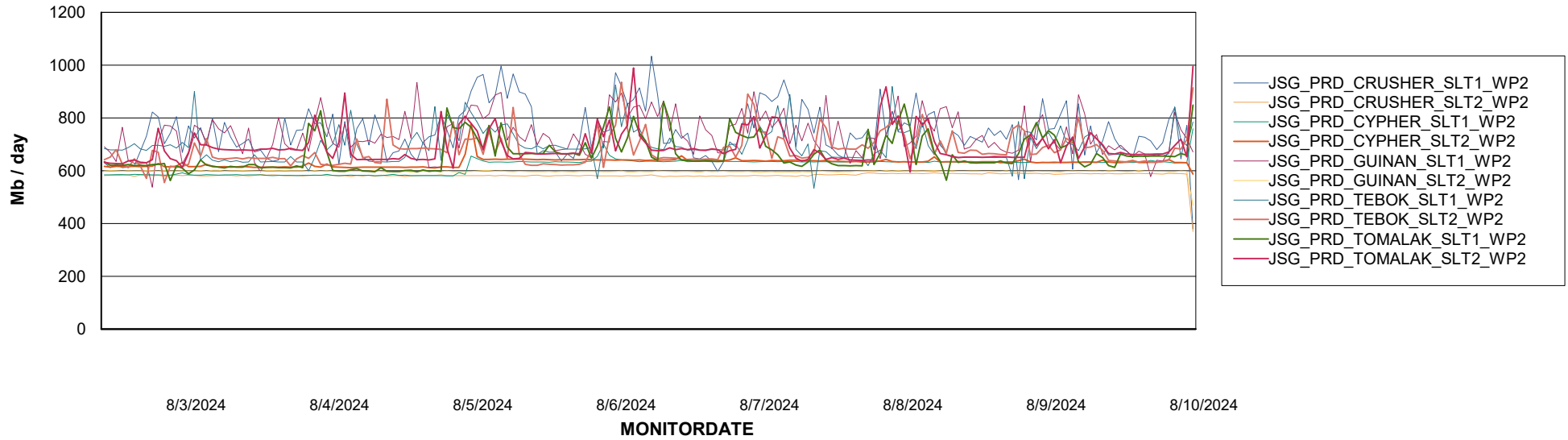
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## ABSSolute Web Component Services

### Avg memory used per ABS Web component

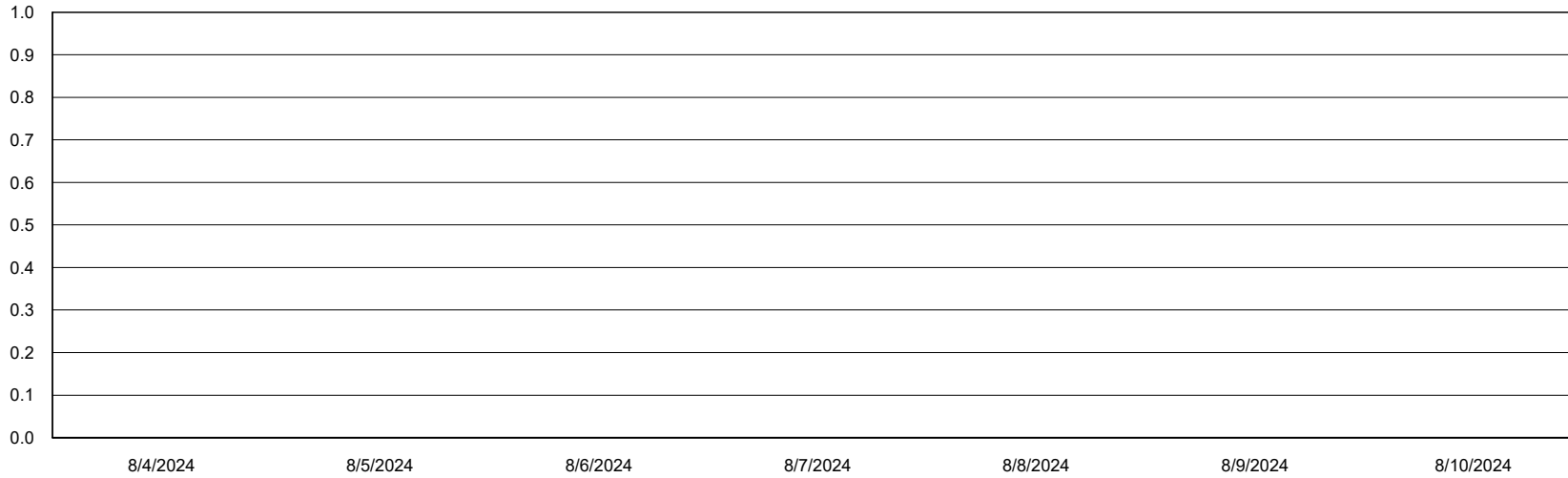


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP