

# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



Harddisk Usage ELJ\_PRD\_FRASEQXPRDDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/10/2024 | 62                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 192                          |
| 8/9/2024  | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 192                          |
| 8/8/2024  | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 191                          |
| 8/7/2024  | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 69                          | 599                           | 187                          |
| 8/6/2024  | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 69                          | 599                           | 188                          |
| 8/5/2024  | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 189                          |
| 8/4/2024  | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 189                          |

Harddisk Usage ELJ\_PRD\_FRASEQXPRDDB02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/10/2024 | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 64                          | 599                           | 213                          |
| 8/9/2024  | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 65                          | 599                           | 211                          |
| 8/8/2024  | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 65                          | 599                           | 208                          |
| 8/7/2024  | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 65                          | 599                           | 212                          |
| 8/6/2024  | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 64                          | 599                           | 214                          |
| 8/5/2024  | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 64                          | 599                           | 215                          |
| 8/4/2024  | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 64                          | 599                           | 215                          |

# Weekly SLA Customer Report

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Harddisk Usage ELJ\_PRD\_FRASEQXPRDDB03

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 8/10/2024 | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 16                          | 199                           | 167                          |
| 8/9/2024  | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 14                          | 199                           | 171                          |
| 8/8/2024  | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 15                          | 199                           | 170                          |
| 8/7/2024  | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 15                          | 199                           | 169                          |
| 8/6/2024  | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 16                          | 199                           | 168                          |
| 8/5/2024  | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 16                          | 199                           | 167                          |
| 8/4/2024  | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 17                          | 199                           | 166                          |

Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 8/10/2024 | 34                       | 57                         | 38                        |
| 8/9/2024  | 34                       | 57                         | 38                        |
| 8/8/2024  | 34                       | 57                         | 38                        |
| 8/7/2024  | 34                       | 57                         | 38                        |
| 8/6/2024  | 34                       | 57                         | 38                        |
| 8/5/2024  | 34                       | 57                         | 38                        |
| 8/4/2024  | 35                       | 57                         | 37                        |

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Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 8/10/2024 | 36                       | 57                         | 37                        |
| 8/9/2024  | 36                       | 57                         | 37                        |
| 8/8/2024  | 36                       | 57                         | 37                        |
| 8/7/2024  | 36                       | 57                         | 37                        |
| 8/6/2024  | 37                       | 57                         | 36                        |
| 8/5/2024  | 38                       | 57                         | 35                        |
| 8/4/2024  | 38                       | 57                         | 35                        |

Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS03

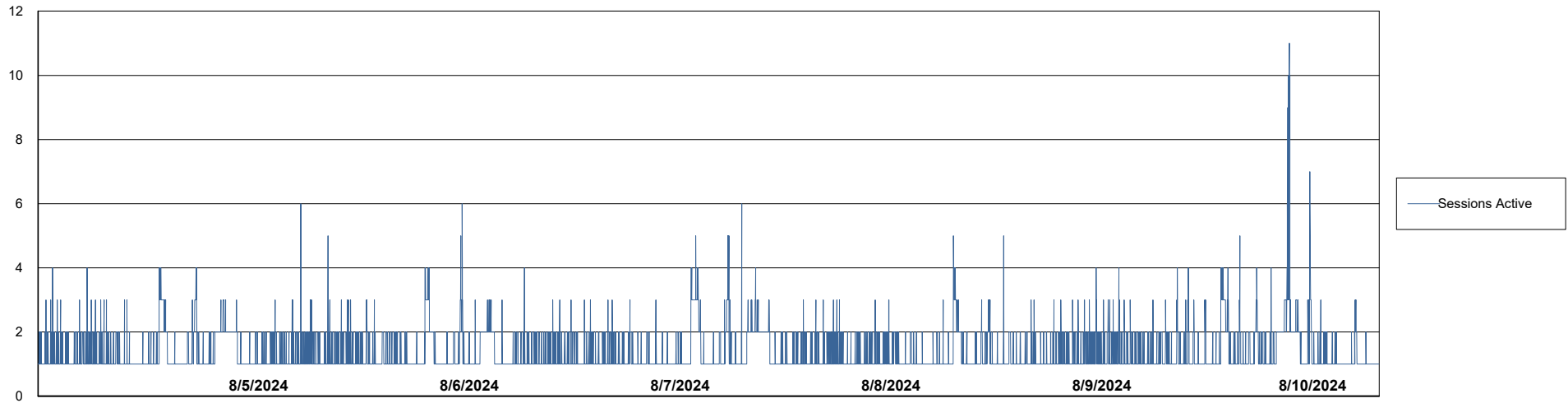
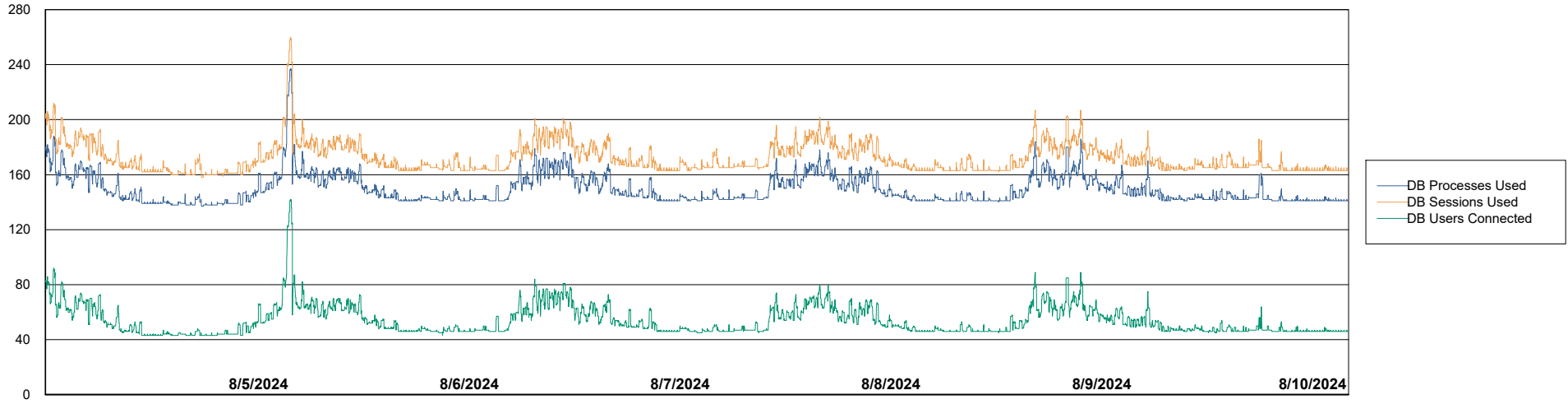
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 8/10/2024 | 66                       | 97                         | 33                        |
| 8/9/2024  | 66                       | 97                         | 33                        |
| 8/8/2024  | 66                       | 97                         | 33                        |
| 8/7/2024  | 66                       | 97                         | 33                        |
| 8/6/2024  | 66                       | 97                         | 33                        |
| 8/5/2024  | 66                       | 97                         | 33                        |
| 8/4/2024  | 66                       | 97                         | 33                        |

# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## Database Performance ELJ\_PRD\_FRASEQXPRDDB01\_ABS1



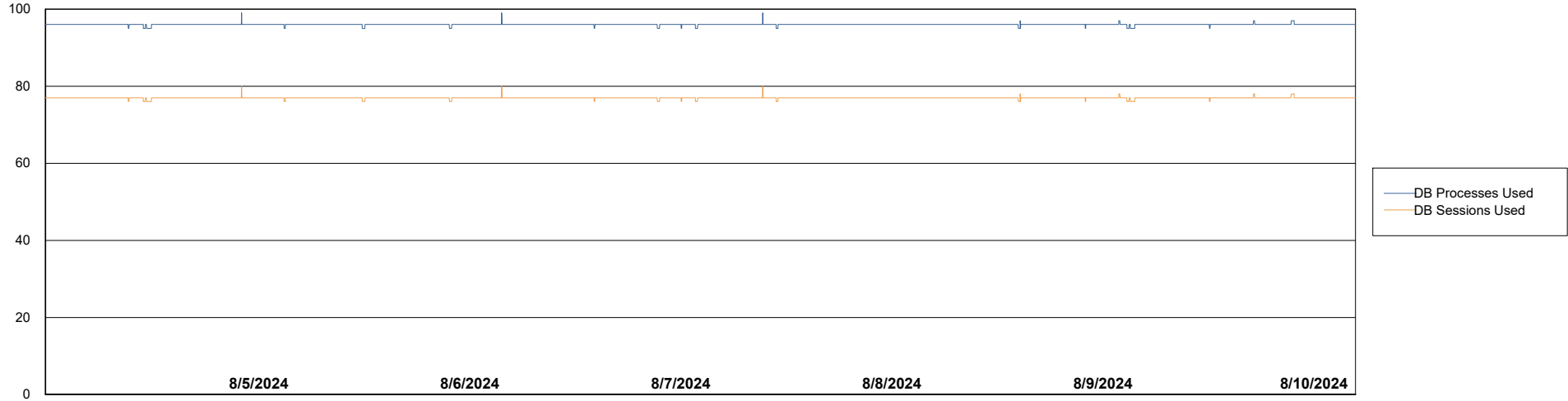
# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



Database Performance ELJ\_PRD\_FRASEQXPRDDB02\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000

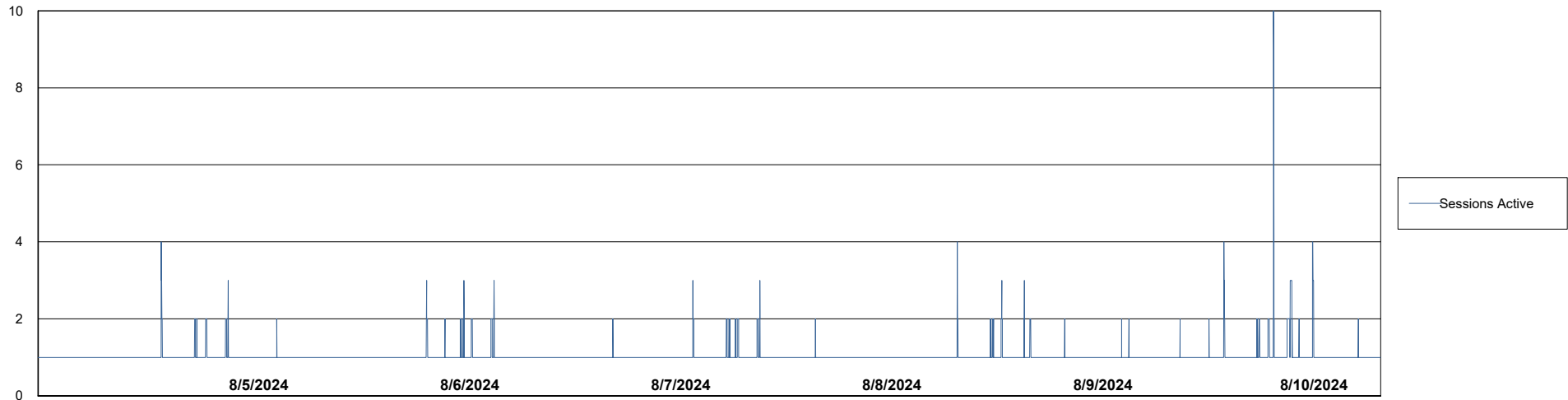
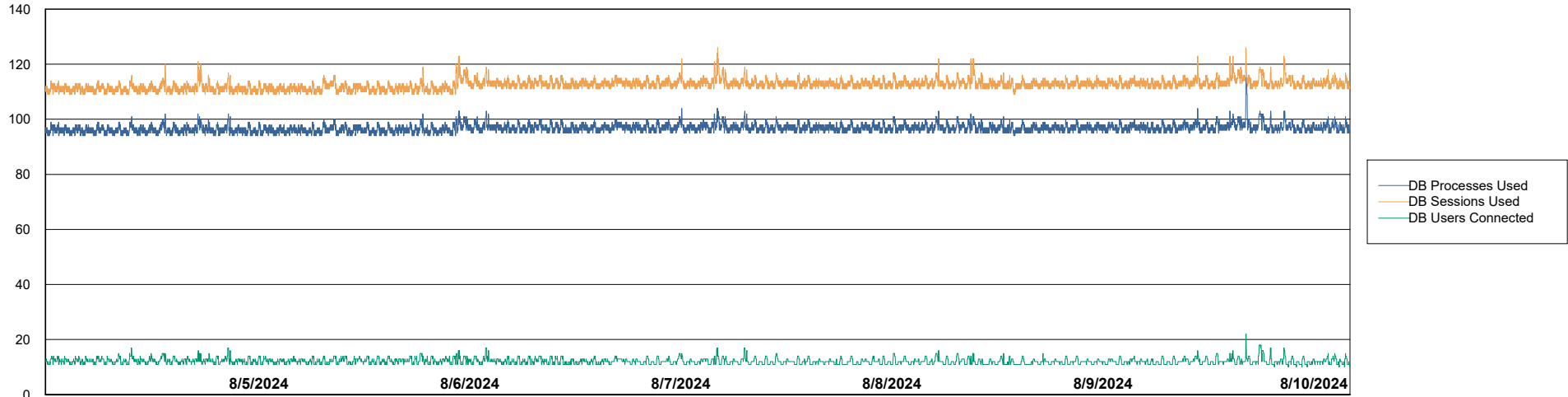


# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## Database Performance ELJ\_PRD\_FRASEQXPRDDB03\_ABS1



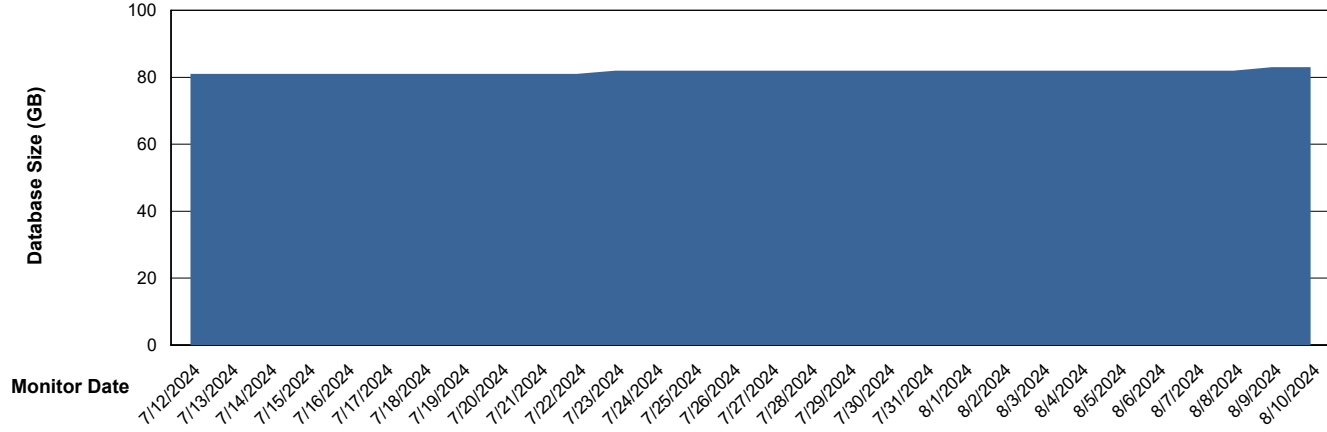
# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



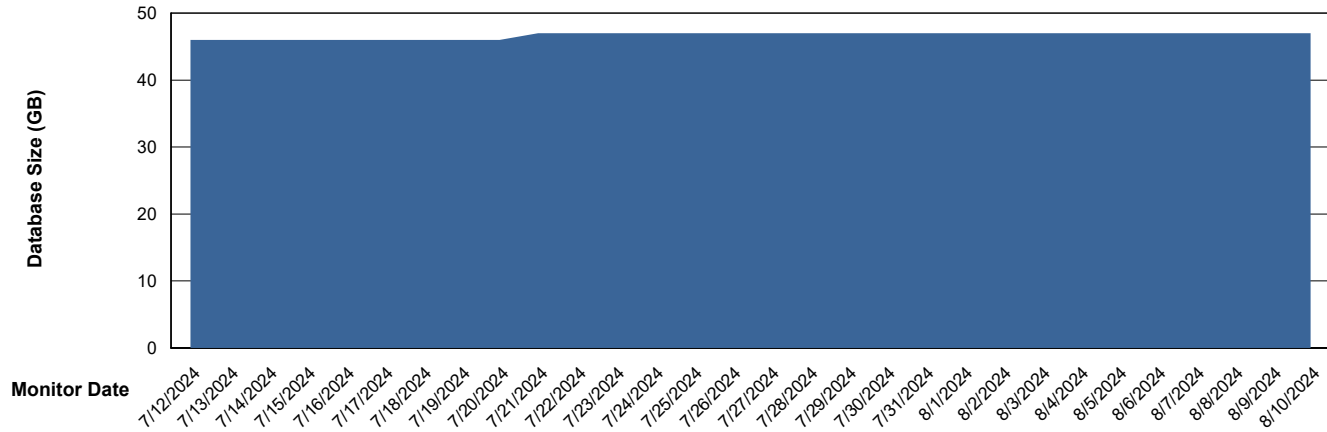
DATABASE SIZE ELJ\_PRD\_FRASEQXPRDDB01\_ABS1

### Database growth over last month



DATABASE SIZE ELJ\_PRD\_FRASEQXPRDDB03\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## Database Tablespace ELJ\_PRD\_FRASEQXPRDDB01\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 8/10/2024 | ABSDATA         | 80            | 51            | 36              |
|           | INDX            | 32            | 21            | 33              |
| 8/9/2024  | ABSDATA         | 80            | 51            | 36              |
|           | INDX            | 32            | 21            | 33              |
| 8/8/2024  | ABSDATA         | 80            | 51            | 36              |
|           | INDX            | 32            | 21            | 33              |
| 8/7/2024  | ABSDATA         | 80            | 51            | 36              |
|           | INDX            | 32            | 21            | 33              |
| 8/6/2024  | ABSDATA         | 80            | 51            | 36              |
|           | INDX            | 32            | 21            | 33              |
| 8/5/2024  | ABSDATA         | 80            | 51            | 36              |
|           | INDX            | 32            | 21            | 34              |
| 8/4/2024  | ABSDATA         | 80            | 51            | 36              |
|           | INDX            | 32            | 21            | 33              |

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Database Tablespace ELJ\_PRD\_FRASEQXPRDDB03\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 8/10/2024 | ABSDATA         | 40            | 19            | 52              |
|           | INDX            | 33            | 25            | 23              |
| 8/9/2024  | ABSDATA         | 40            | 19            | 52              |
|           | INDX            | 33            | 25            | 23              |
| 8/8/2024  | ABSDATA         | 40            | 19            | 52              |
|           | INDX            | 33            | 25            | 24              |
| 8/7/2024  | ABSDATA         | 40            | 19            | 52              |
|           | INDX            | 33            | 25            | 24              |
| 8/6/2024  | ABSDATA         | 40            | 19            | 52              |
|           | INDX            | 33            | 25            | 24              |
| 8/5/2024  | ABSDATA         | 40            | 19            | 52              |
|           | INDX            | 33            | 25            | 24              |
| 8/4/2024  | ABSDATA         | 40            | 19            | 52              |
|           | INDX            | 33            | 25            | 24              |

BI Status and last ETL error for ELJ\_PRD\_FRASEQXPRDDB03\_ABS1

|                                     | Mon 5/8/2024 | Tue 6/8/2024 | Wed 7/8/2024 | Thu 8/8/2024 | Fri 9/8/2024 | Sat 10/8/2024 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK            |

# Weekly SLA Customer Report

Customer ELJ Production  
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| BI last ETL error for | ELJ_PRD_FRASEQXPRDDB03_ABS1 |
|-----------------------|-----------------------------|
|-----------------------|-----------------------------|

|                 |      |
|-----------------|------|
| Thu, 8-08-2024  | None |
| Sun, 4-08-2024  | None |
| Fri, 9-08-2024  | None |
| Sat, 10-08-2024 | None |
| Sat, 10-08-2024 | None |
| Thu, 8-08-2024  | None |
| Wed, 7-08-2024  | None |
| Mon, 5-08-2024  | None |
| Mon, 5-08-2024  | None |
| Tue, 6-08-2024  | None |
| Fri, 9-08-2024  | None |
| Sun, 4-08-2024  | None |
| Wed, 7-08-2024  | None |
| Tue, 6-08-2024  | None |

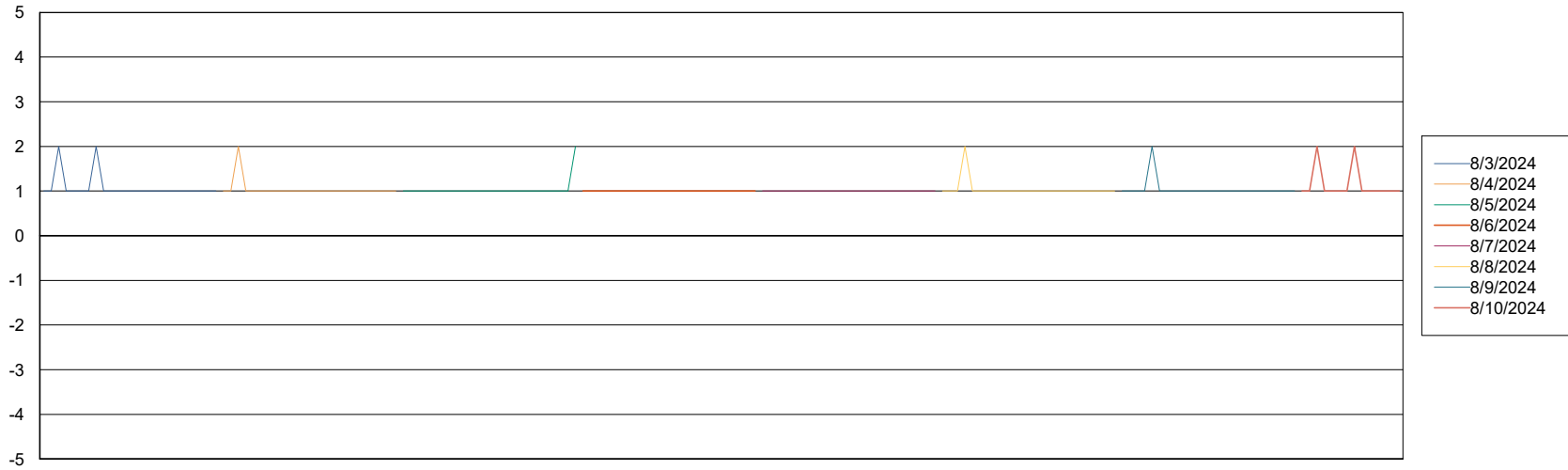
# Weekly SLA Customer Report

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Standby Database Health ELJ Production

### Recovery lag for last 7 days



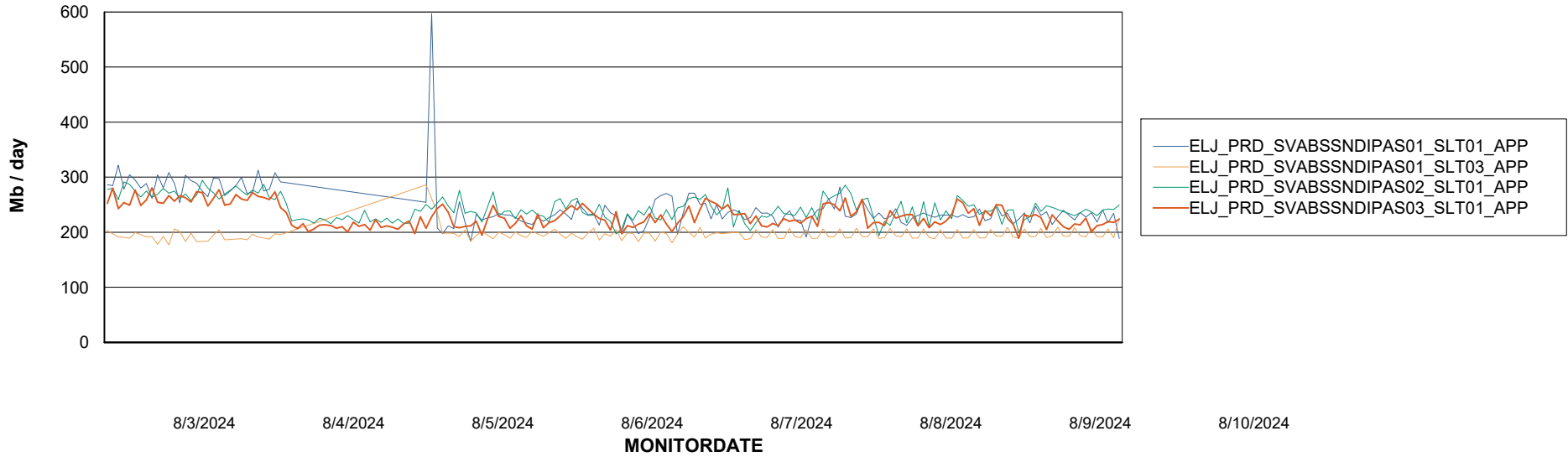
# Weekly SLA Customer Report

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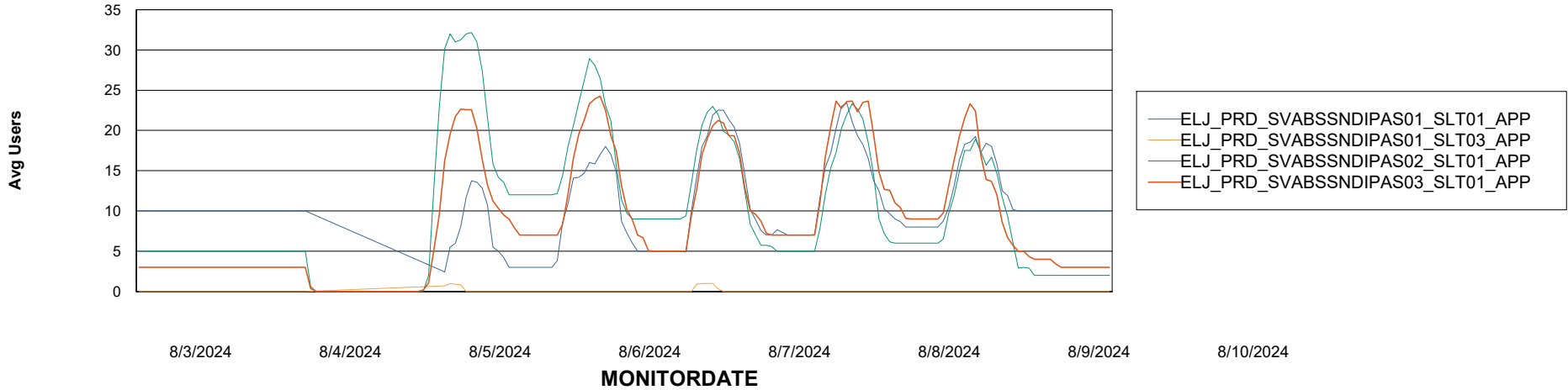


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



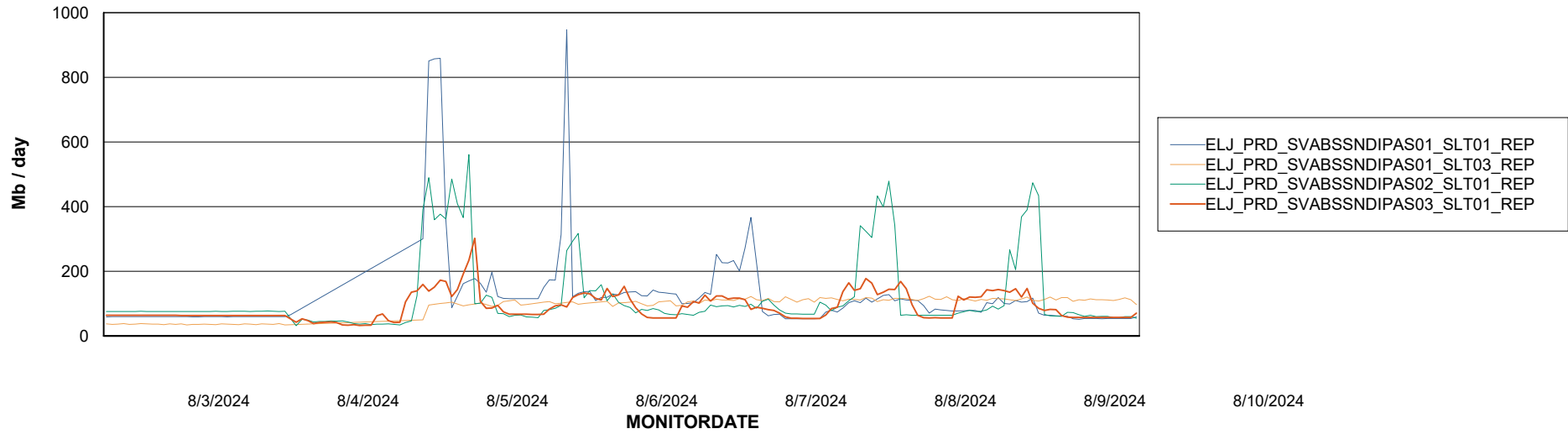
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



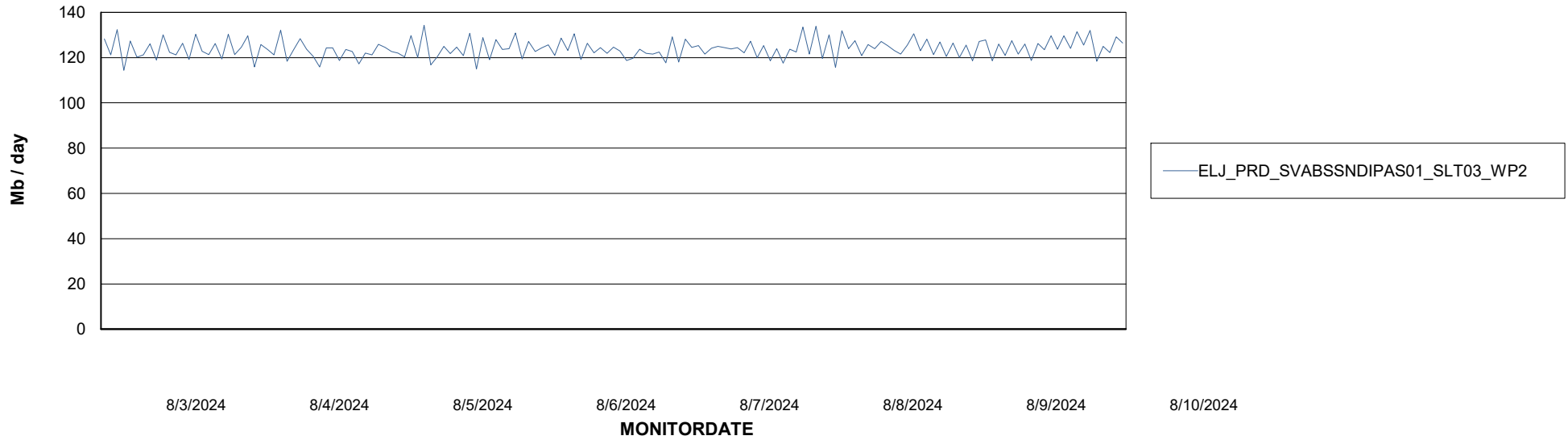
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

