

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/3/2024	18	149	123	20	850	678
8/2/2024	17	149	124	27	850	621
8/1/2024	17	149	123	27	850	621
7/31/2024	17	149	124	27	850	621
7/30/2024	17	149	124	27	850	621
7/29/2024	17	149	124	27	850	621
7/28/2024	18	149	123	27	850	620

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/3/2024	54	89	41
8/2/2024	54	89	41
8/1/2024	54	89	41
7/31/2024	54	89	41
7/30/2024	54	89	41
7/29/2024	54	89	41
7/28/2024	54	89	41

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/3/2024	62	79	30
8/2/2024	62	79	30
8/1/2024	62	79	30
7/31/2024	62	79	30
7/30/2024	62	79	30
7/29/2024	62	79	30
7/28/2024	62	79	30

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/3/2024	52	79	38
8/2/2024	52	79	38
8/1/2024	52	79	38
7/31/2024	52	79	38
7/30/2024	52	79	38
7/29/2024	52	79	38
7/28/2024	52	79	38

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/3/2024	37	149	94
8/2/2024	37	149	94
8/1/2024	37	149	94
7/31/2024	37	149	94
7/30/2024	37	149	94
7/29/2024	37	149	94
7/28/2024	37	149	94

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/3/2024	47	149	80	21	1,638	1,289
8/2/2024	47	149	80	21	1,638	1,298
8/1/2024	46	149	80	21	1,638	1,292
7/31/2024	46	149	80	18	1,591	1,295
7/30/2024	46	149	80	15	1,536	1,303
7/29/2024	47	149	80	16	1,536	1,290
7/28/2024	47	149	80	17	1,536	1,271

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/3/2024	64	199	72	24	1,638	1,239	68	500	161
8/2/2024	64	199	72	24	1,638	1,244	73	500	137
8/1/2024	64	199	72	24	1,638	1,242	73	500	137
7/31/2024	64	199	72	22	1,591	1,241	73	500	137
7/30/2024	64	199	72	19	1,536	1,245	73	500	136
7/29/2024	64	199	72	19	1,536	1,242	73	500	134
7/28/2024	64	199	72	20	1,536	1,230	73	500	135

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/3/2024	58	79	33
8/2/2024	58	79	33
8/1/2024	58	79	33
7/31/2024	58	79	33
7/30/2024	58	79	33
7/29/2024	58	79	33
7/28/2024	58	79	33

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/3/2024	59	79	33
8/2/2024	59	79	33
8/1/2024	59	79	33
7/31/2024	59	79	33
7/30/2024	59	79	33
7/29/2024	59	79	33
7/28/2024	59	79	33

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/3/2024	37	149	95
8/2/2024	37	149	94
8/1/2024	37	149	94
7/31/2024	37	149	94
7/30/2024	37	149	94
7/29/2024	37	149	94
7/28/2024	37	149	94

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

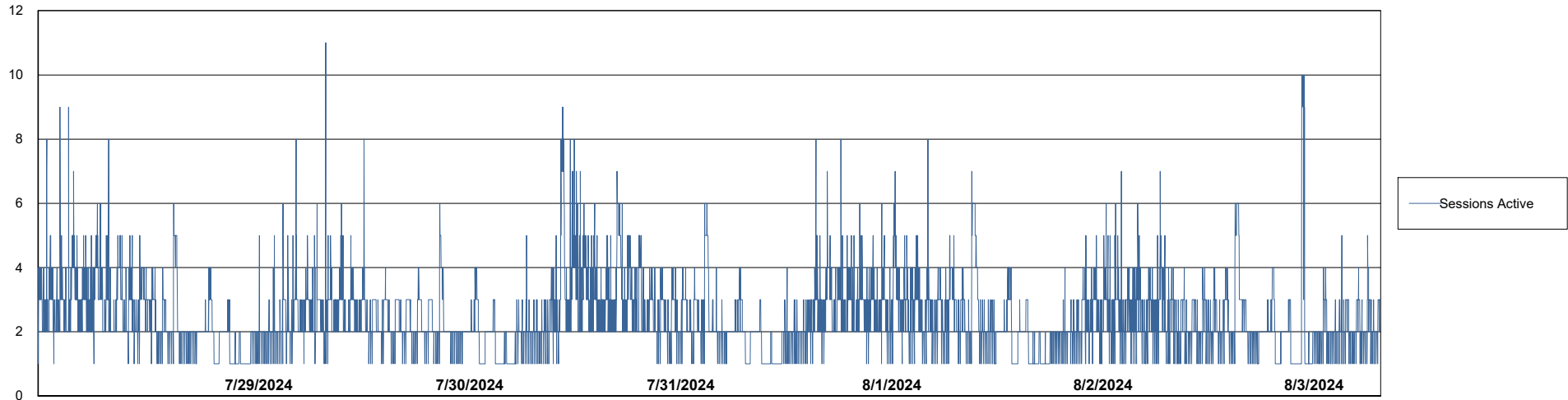
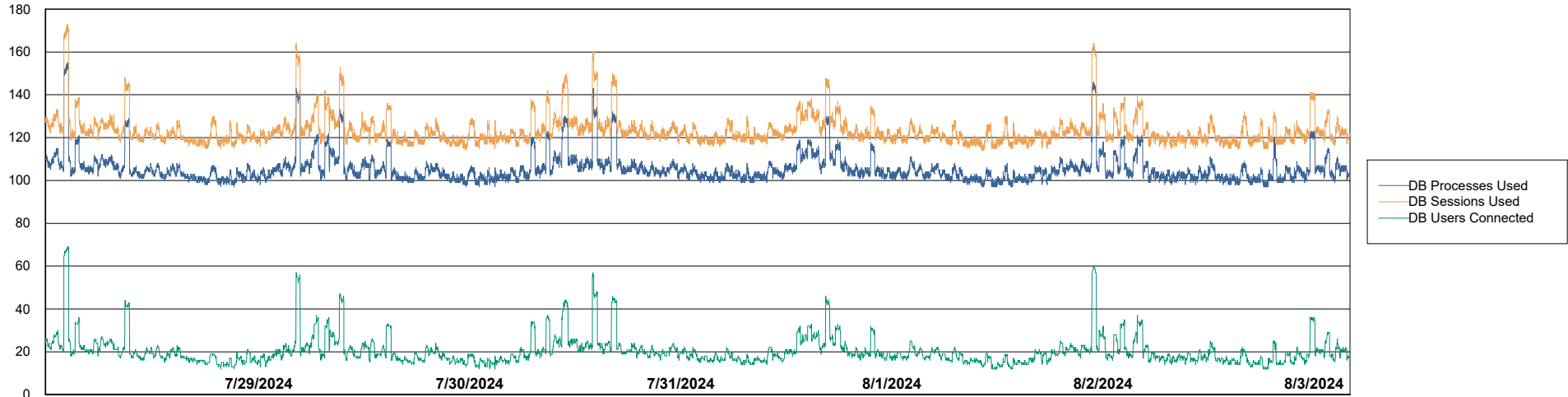
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/3/2024	51	149	73
8/2/2024	51	149	73
8/1/2024	51	149	73
7/31/2024	51	149	73
7/30/2024	51	149	73
7/29/2024	51	149	73
7/28/2024	51	149	73

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Database Performance JSG_PRD_BASHIR_DB_ABS1



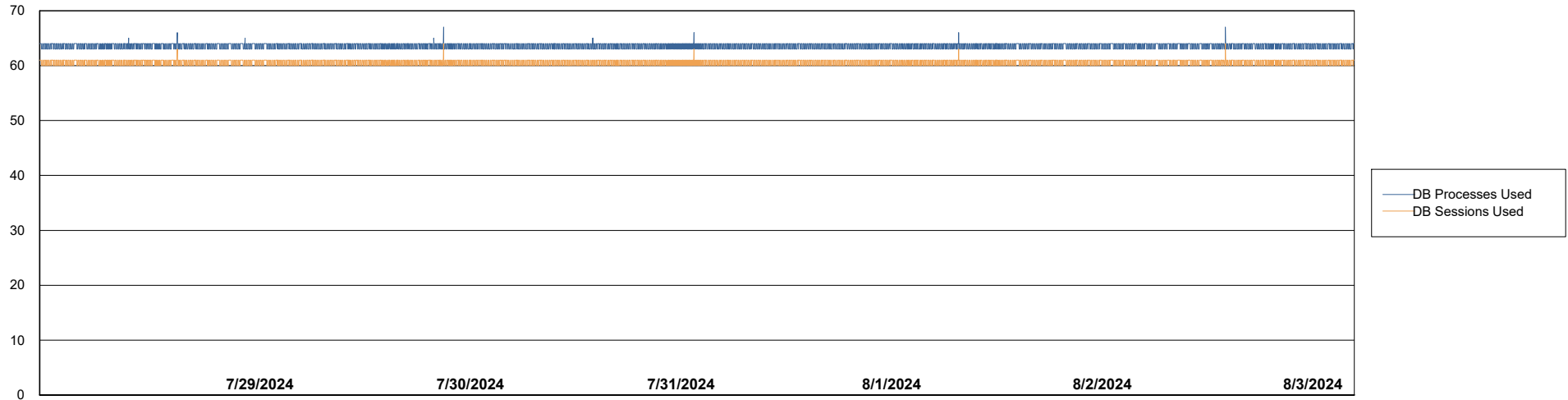
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

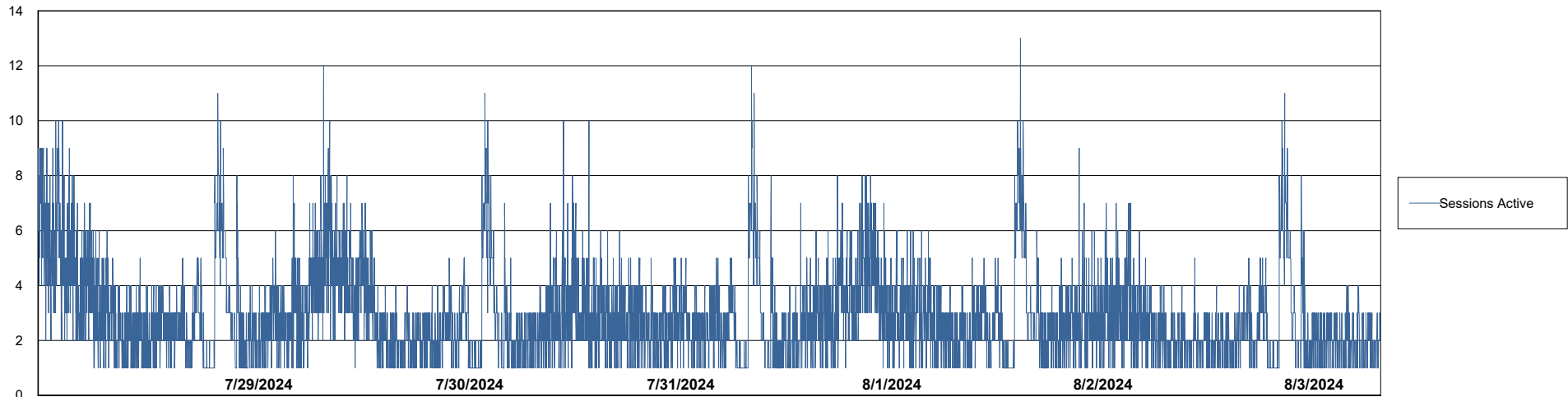
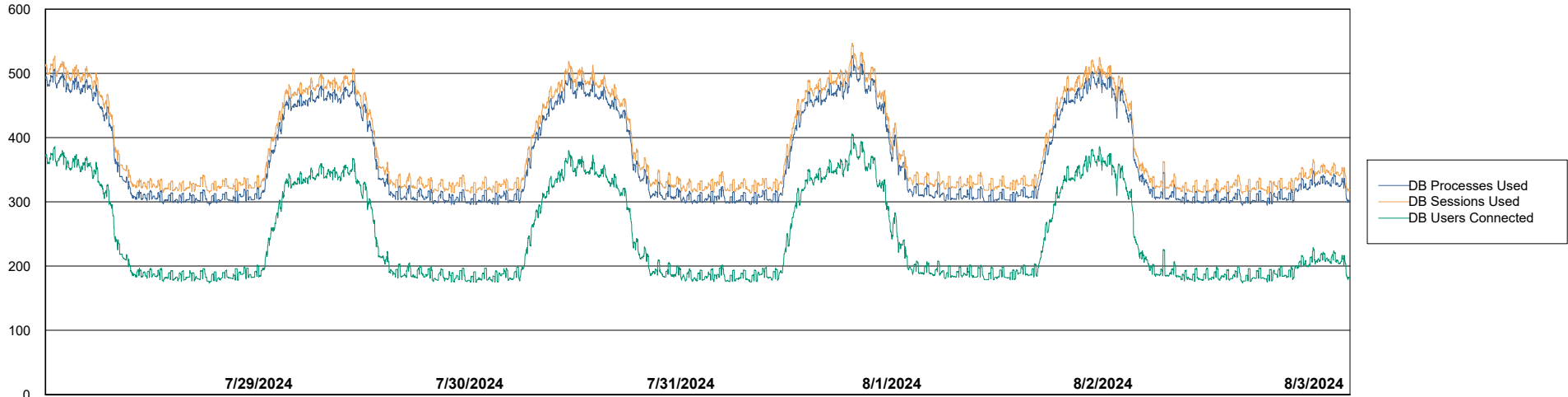


Weekly SLA Customer Report

Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



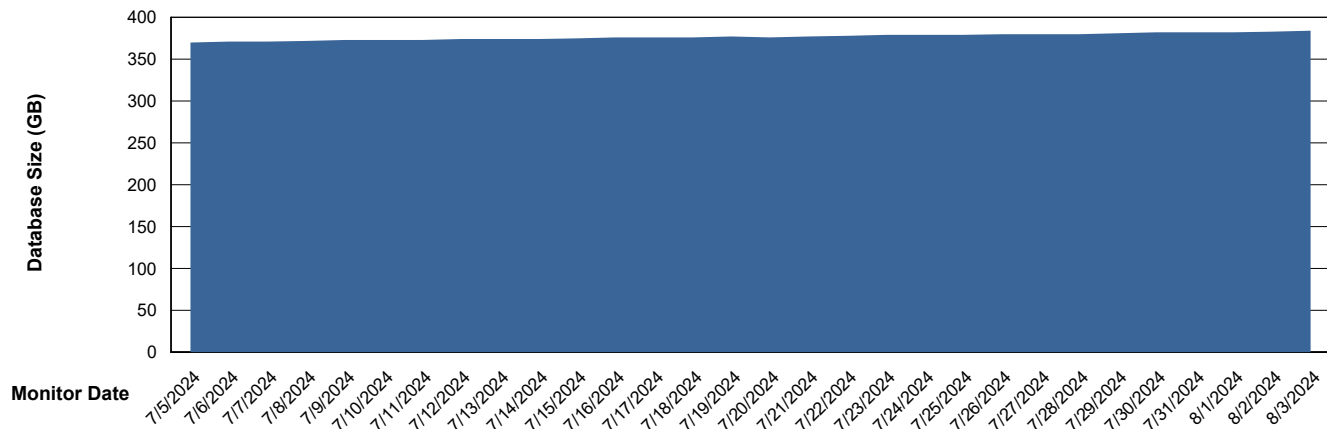
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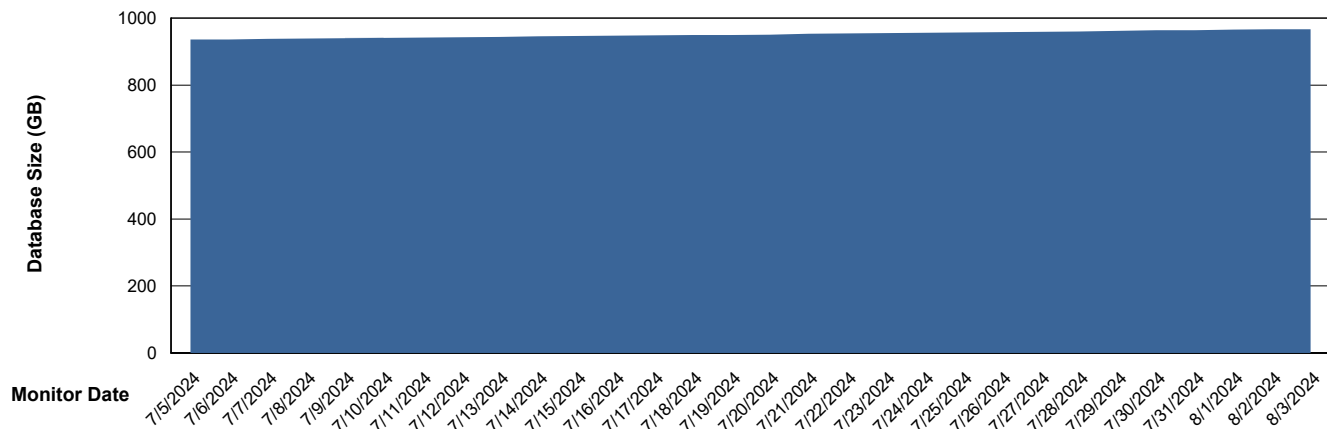
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/3/2024	ABSDATA	193	167	14
	INDX	254	213	16
8/2/2024	ABSDATA	193	166	14
	INDX	254	213	16
8/1/2024	ABSDATA	193	166	14
	INDX	254	212	16
7/31/2024	ABSDATA	193	166	14
	INDX	254	212	17
7/30/2024	ABSDATA	193	166	14
	INDX	254	212	17
7/29/2024	ABSDATA	193	165	14
	INDX	254	212	17
7/28/2024	ABSDATA	193	165	14
	INDX	254	211	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/3/2024	ABSDATA	1,069	902	16
	INDX	54	45	17
8/2/2024	ABSDATA	1,069	902	16
	INDX	54	45	17
8/1/2024	ABSDATA	1,069	901	16
	INDX	54	45	17
7/31/2024	ABSDATA	1,069	900	16
	INDX	54	45	17
7/30/2024	ABSDATA	1,069	899	16
	INDX	54	45	17
7/29/2024	ABSDATA	1,069	897	16
	INDX	54	45	17
7/28/2024	ABSDATA	1,066	896	16
	INDX	53	45	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 29/7/2024	Tue 30/7/2024	Wed 31/7/2024	Thu 1/8/2024	Fri 2/8/2024	Sat 3/8/2024
ABS DataWarehouse ETL Health	Not OK	Not OK	Not OK	Not OK	Not OK	Not OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for JSG_PRD_BASHIR_DB_ABS1

Tue, 30-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 2-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 29-07-2024	None
Mon, 29-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 2-08-2024	None
Thu, 1-08-2024	None
Tue, 30-07-2024	None
Sat, 3-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 31-07-2024	None
Sun, 28-07-2024	None
Wed, 31-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 1-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 31-07-2024	None
Sun, 28-07-2024	None
Tue, 30-07-2024	None
Fri, 2-08-2024	None
Sat, 3-08-2024	None
Mon, 29-07-2024	None
Thu, 1-08-2024	None
Sat, 3-08-2024	None

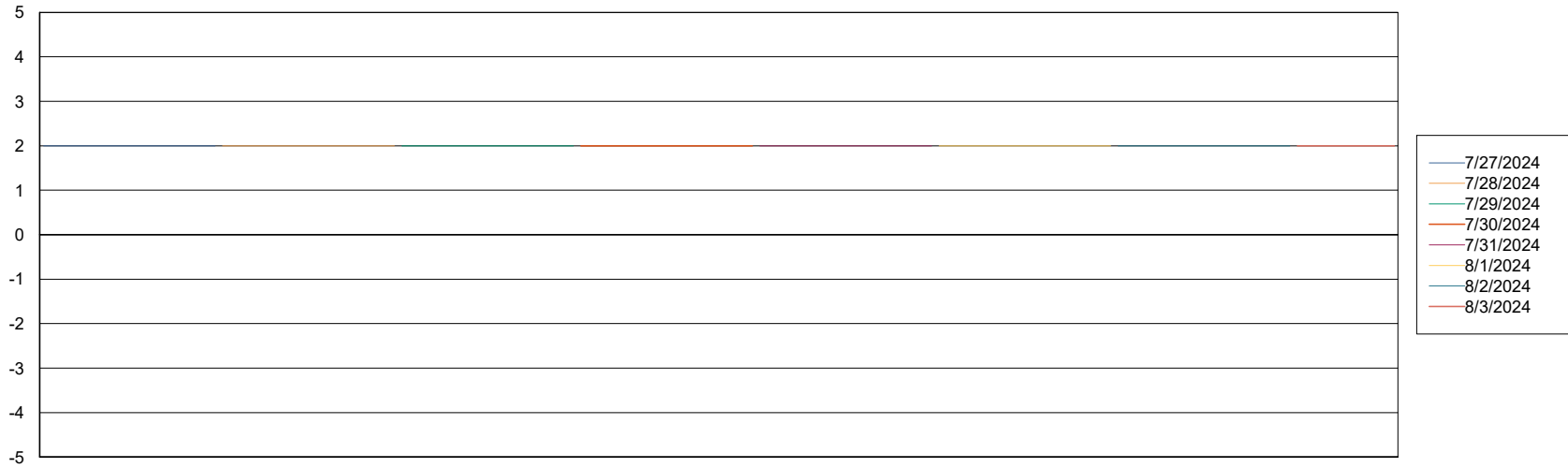
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



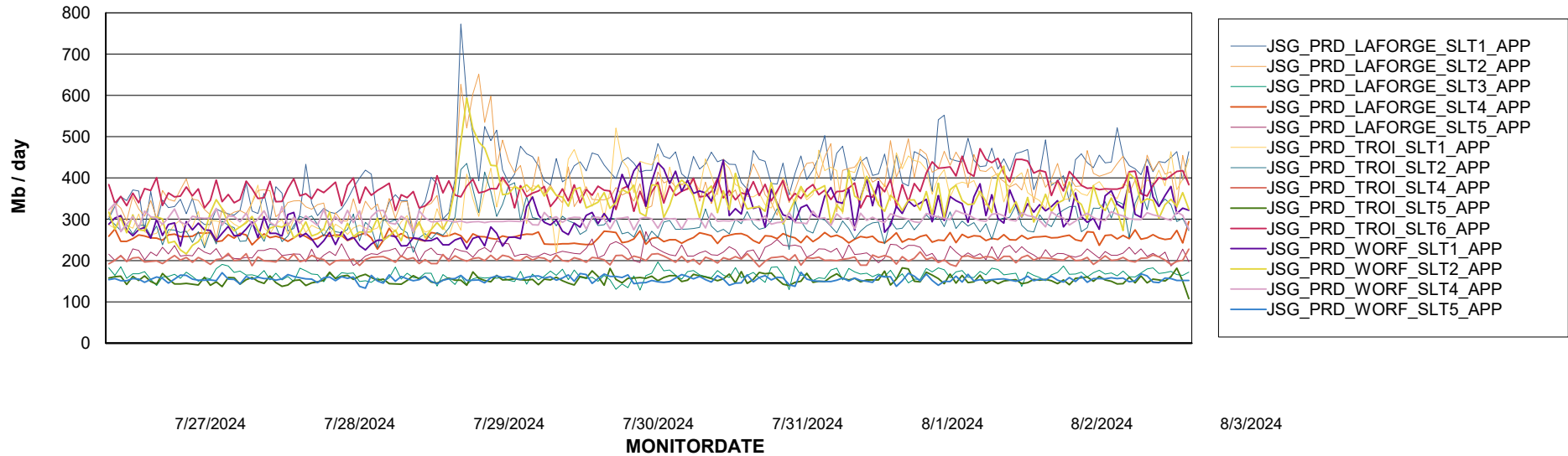
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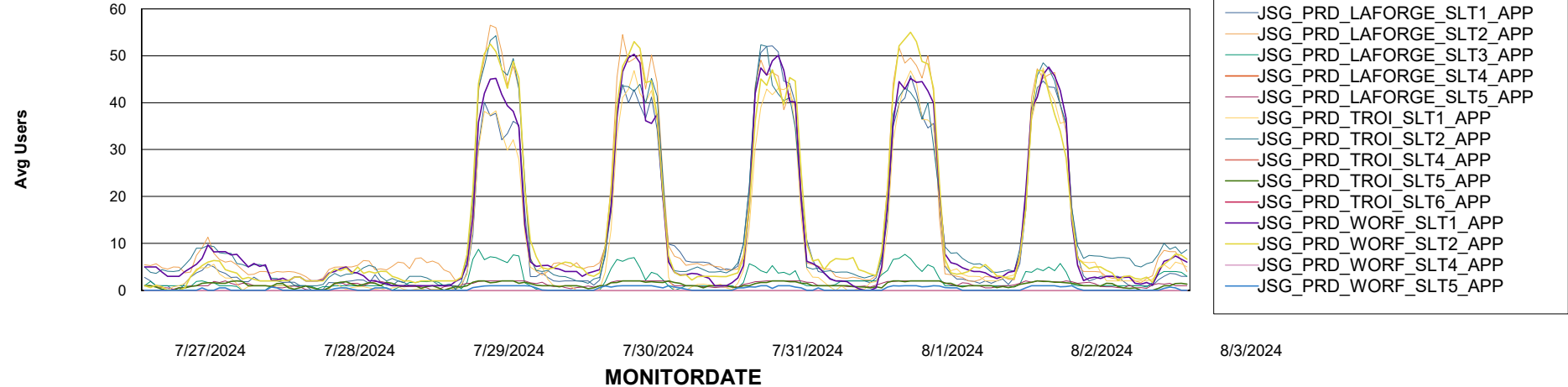


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



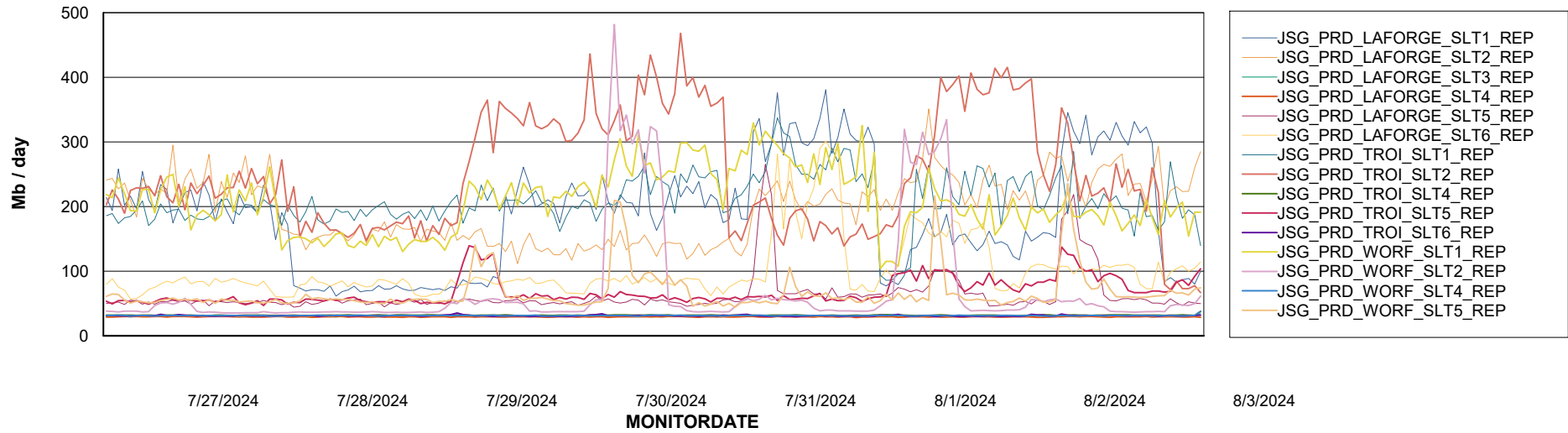
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



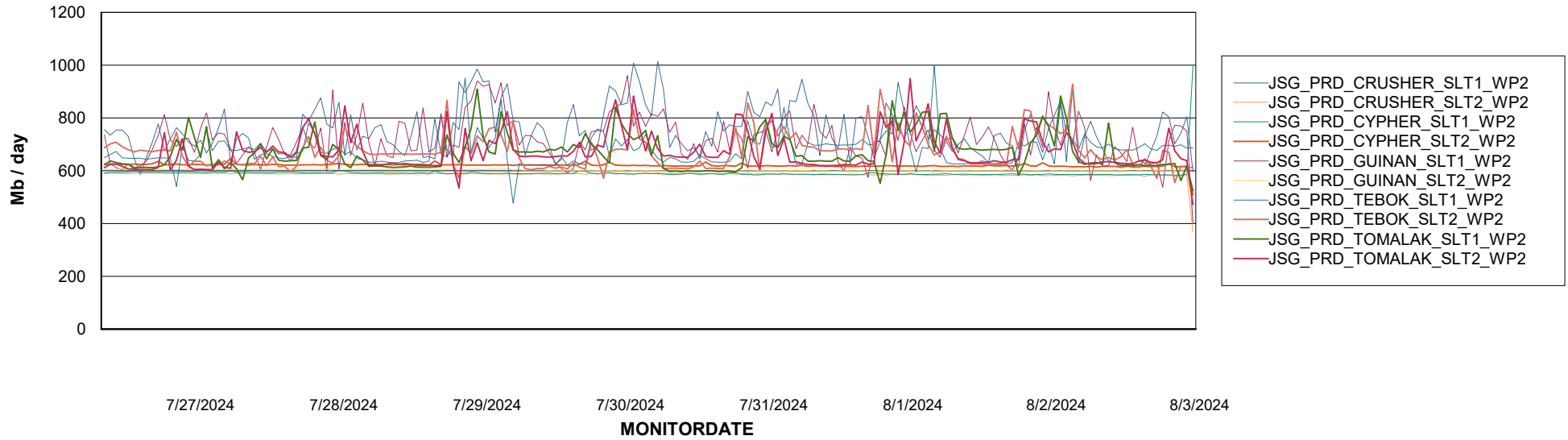
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component

