

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NOVOBI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on H: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 7/27/2024 | 29 | 97 | 69 | 54 | 500 | 228 | 68 | 300 | 95 | 53 |
| 7/26/2024 | 28 | 97 | 70 | 54 | 500 | 228 | 68 | 300 | 95 | 53 |
| 7/25/2024 | 28 | 97 | 70 | 54 | 500 | 228 | 69 | 300 | 94 | 53 |
| 7/24/2024 | 28 | 97 | 70 | 54 | 500 | 228 | 69 | 300 | 94 | 53 |
| 7/23/2024 | 28 | 97 | 70 | 54 | 500 | 228 | 69 | 300 | 94 | 53 |
| 7/22/2024 | 28 | 97 | 70 | 55 | 500 | 225 | 69 | 300 | 94 | 53 |
| 7/21/2024 | 28 | 97 | 70 | 56 | 500 | 221 | 69 | 300 | 94 | 53 |

Harddisk Usage NOA_PRD_NovoABS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 47 | 100 | 53 | 19 | 900 | 730 | 88 | 400 | 48 |
| 7/26/2024 | 47 | 100 | 53 | 19 | 900 | 732 | 89 | 400 | 44 |
| 7/25/2024 | 47 | 100 | 53 | 24 | 900 | 684 | 89 | 400 | 45 |
| 7/24/2024 | 47 | 100 | 53 | 24 | 900 | 684 | 88 | 400 | 48 |
| 7/23/2024 | 47 | 100 | 53 | 24 | 900 | 685 | 88 | 400 | 48 |
| 7/22/2024 | 47 | 100 | 53 | 24 | 900 | 683 | 87 | 400 | 54 |
| 7/21/2024 | 47 | 100 | 53 | 24 | 900 | 683 | 86 | 400 | 57 |

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Harddisk Usage NOA_PRD_NovoABS03

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 64 | 279 | 102 | 35 | 838 | 541 | 91 | 559 | 48 |
| 7/26/2024 | 64 | 279 | 102 | 35 | 838 | 541 | 92 | 559 | 44 |
| 7/25/2024 | 64 | 279 | 102 | 35 | 838 | 541 | 92 | 559 | 45 |
| 7/24/2024 | 63 | 279 | 102 | 35 | 838 | 541 | 91 | 559 | 48 |
| 7/23/2024 | 63 | 279 | 103 | 35 | 838 | 541 | 91 | 559 | 48 |
| 7/22/2024 | 63 | 279 | 103 | 35 | 838 | 541 | 90 | 559 | 54 |
| 7/21/2024 | 63 | 279 | 103 | 35 | 838 | 541 | 90 | 559 | 57 |

Harddisk Usage NOA_PRD_NovoApps01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 59 | 100 | 40 |
| 7/26/2024 | 60 | 100 | 40 |
| 7/25/2024 | 60 | 100 | 40 |
| 7/24/2024 | 59 | 100 | 40 |
| 7/23/2024 | 60 | 100 | 40 |
| 7/22/2024 | 60 | 100 | 40 |
| 7/21/2024 | 60 | 100 | 40 |

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Harddisk Usage NOA_PRD_NovoApps02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 64 | 100 | 36 |
| 7/26/2024 | 64 | 100 | 36 |
| 7/25/2024 | 64 | 100 | 36 |
| 7/24/2024 | 64 | 100 | 36 |
| 7/23/2024 | 64 | 100 | 36 |
| 7/22/2024 | 64 | 100 | 36 |
| 7/21/2024 | 64 | 100 | 36 |

Harddisk Usage NOA_PRD_NovoLink

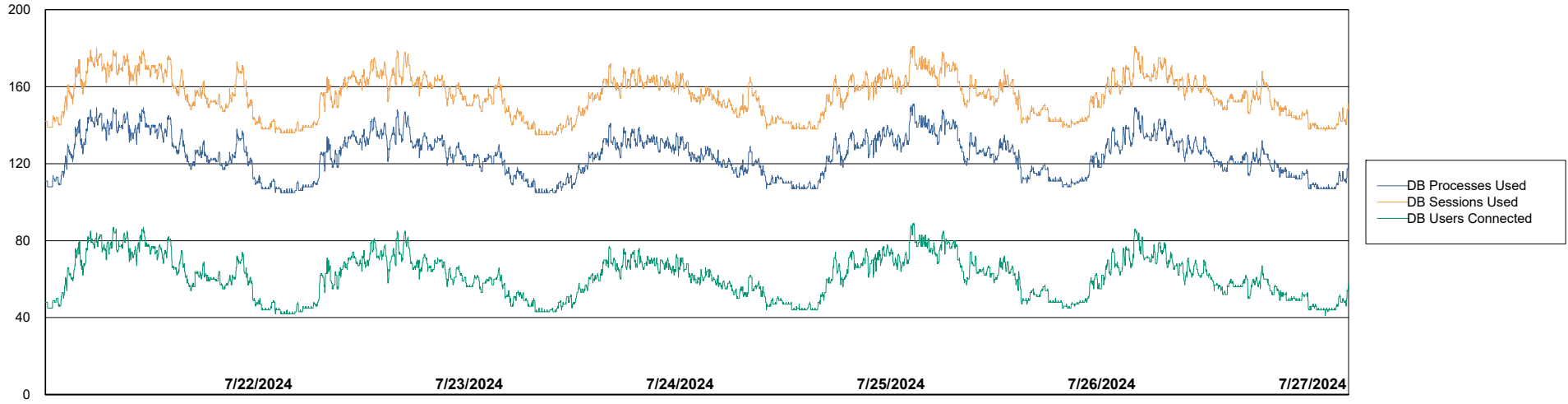
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 65 | 100 | 34 |
| 7/26/2024 | 65 | 100 | 34 |
| 7/25/2024 | 66 | 100 | 34 |
| 7/24/2024 | 66 | 100 | 34 |
| 7/23/2024 | 66 | 100 | 34 |
| 7/22/2024 | 66 | 100 | 34 |
| 7/21/2024 | 66 | 100 | 34 |

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Customer NOA_Production (24/7)
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Database Performance NOA_PRD_NovoABS01_ABS1



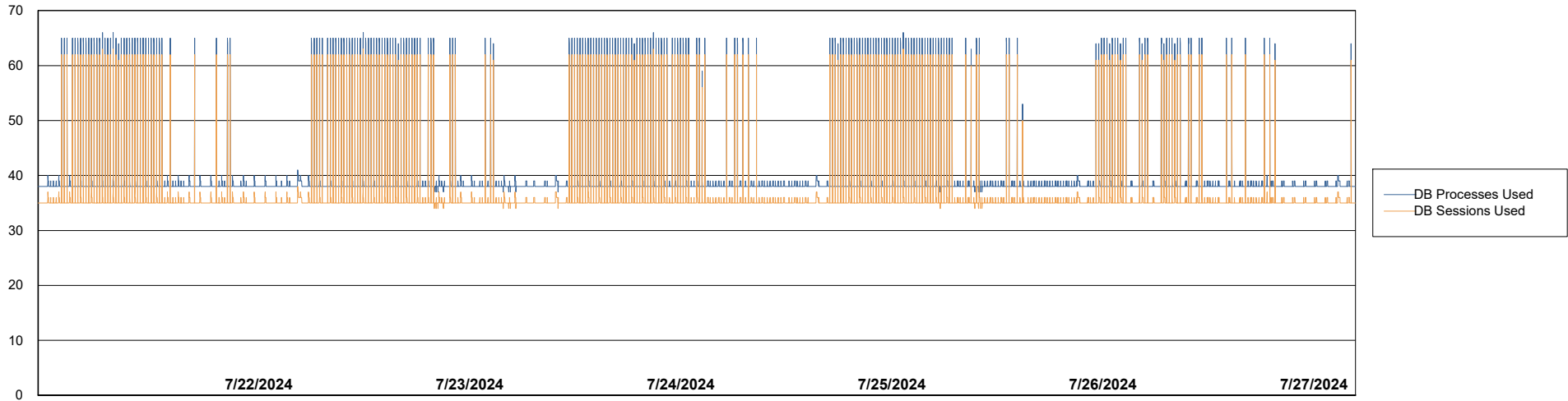
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300

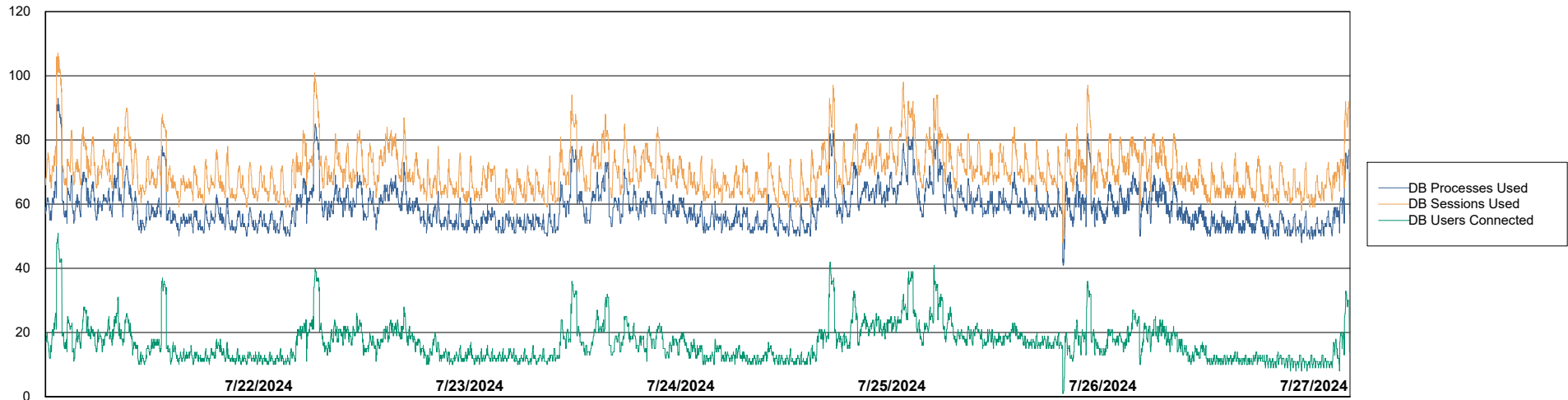


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Database Performance NOA_PRD_NOVOBI_ABS1



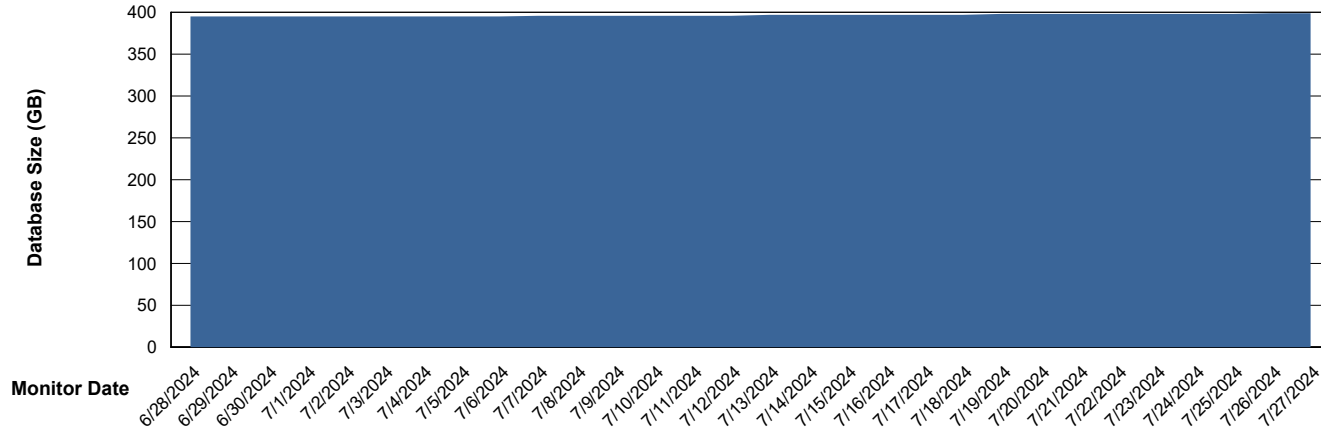
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Customer NOA_Production (24/7)
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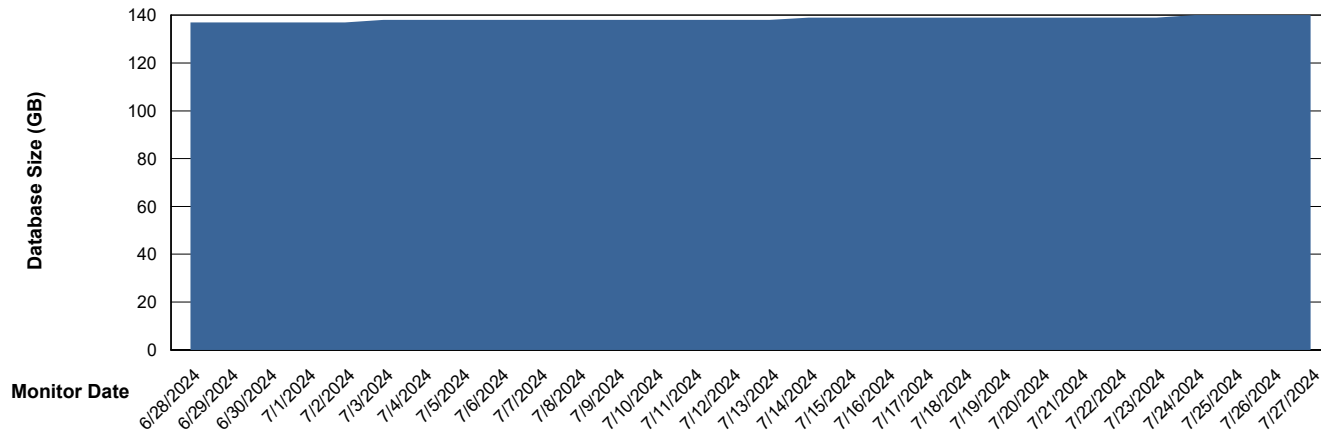
DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NOVOBI_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NovoABS01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/27/2024 | ABSDATA | 183 | 144 | 21 |
| | INDX | 289 | 242 | 16 |
| 7/26/2024 | ABSDATA | 183 | 144 | 21 |
| | INDX | 289 | 242 | 16 |
| 7/25/2024 | ABSDATA | 183 | 144 | 21 |
| | INDX | 289 | 242 | 16 |
| 7/24/2024 | ABSDATA | 183 | 144 | 21 |
| | INDX | 289 | 242 | 16 |
| 7/23/2024 | ABSDATA | 183 | 144 | 21 |
| | INDX | 289 | 242 | 16 |
| 7/22/2024 | ABSDATA | 183 | 144 | 22 |
| | INDX | 289 | 242 | 16 |
| 7/21/2024 | ABSDATA | 183 | 144 | 22 |
| | INDX | 289 | 241 | 16 |

Weekly SLA Customer Report

Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NOVOBI_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/27/2024 | ABSDATA | 73 | 56 | 24 |
| | INDX | 99 | 80 | 19 |
| 7/26/2024 | ABSDATA | 73 | 56 | 24 |
| | INDX | 99 | 80 | 19 |
| 7/25/2024 | ABSDATA | 73 | 56 | 24 |
| | INDX | 99 | 80 | 19 |
| 7/24/2024 | ABSDATA | 73 | 56 | 24 |
| | INDX | 99 | 80 | 19 |
| 7/23/2024 | ABSDATA | 73 | 56 | 24 |
| | INDX | 99 | 80 | 20 |
| 7/22/2024 | ABSDATA | 73 | 56 | 24 |
| | INDX | 99 | 80 | 20 |
| 7/21/2024 | ABSDATA | 71 | 56 | 22 |
| | INDX | 95 | 80 | 16 |

BI Status and last ETL error for NOA_PRD_NOVOBI_ABS1

| | Mon 22/7/2024 | Tue 23/7/2024 | Wed 24/7/2024 | Thu 25/7/2024 | Fri 26/7/2024 | Sat 27/7/2024 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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| BI last ETL error for | NOA_PRD_NOVOBI_ABS1 |
|-----------------------|---------------------|
|-----------------------|---------------------|

| | |
|-----------------|------|
| Sun, 21-07-2024 | None |
| Wed, 24-07-2024 | None |
| Tue, 23-07-2024 | None |
| Fri, 26-07-2024 | None |
| Sat, 27-07-2024 | None |
| Wed, 24-07-2024 | None |
| Thu, 25-07-2024 | None |
| Mon, 22-07-2024 | None |
| Sun, 21-07-2024 | None |
| Mon, 22-07-2024 | None |
| Fri, 26-07-2024 | None |
| Sat, 27-07-2024 | None |
| Thu, 25-07-2024 | None |
| Tue, 23-07-2024 | None |

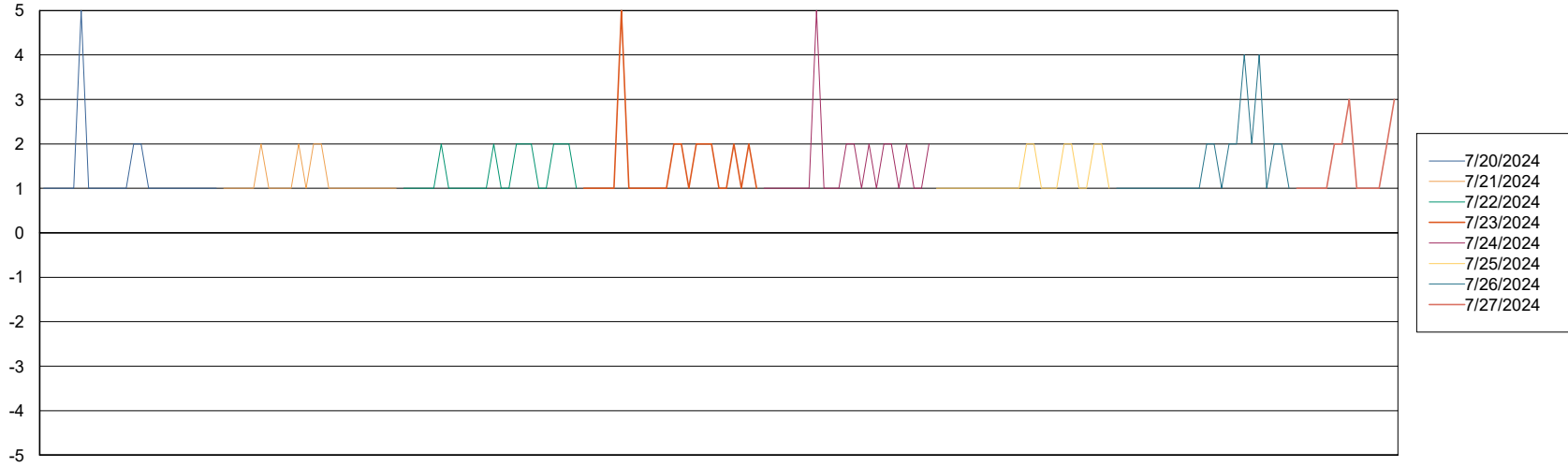
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



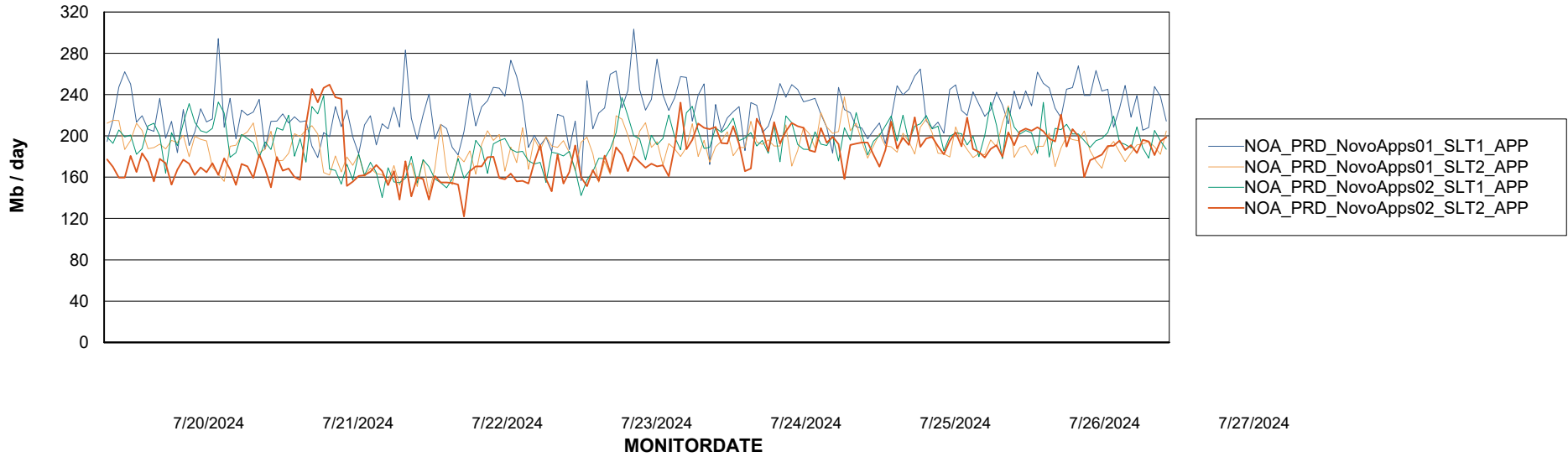
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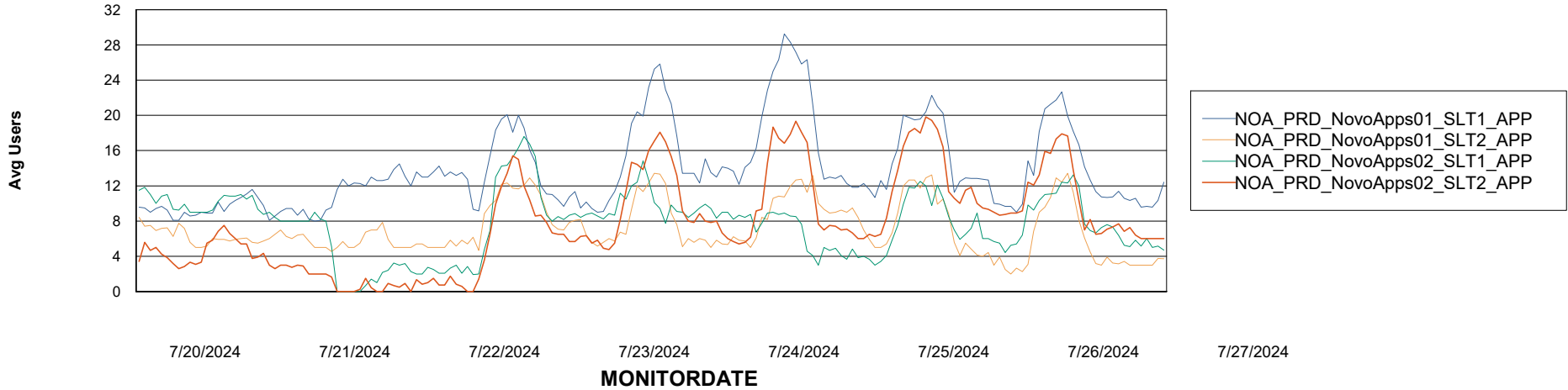


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



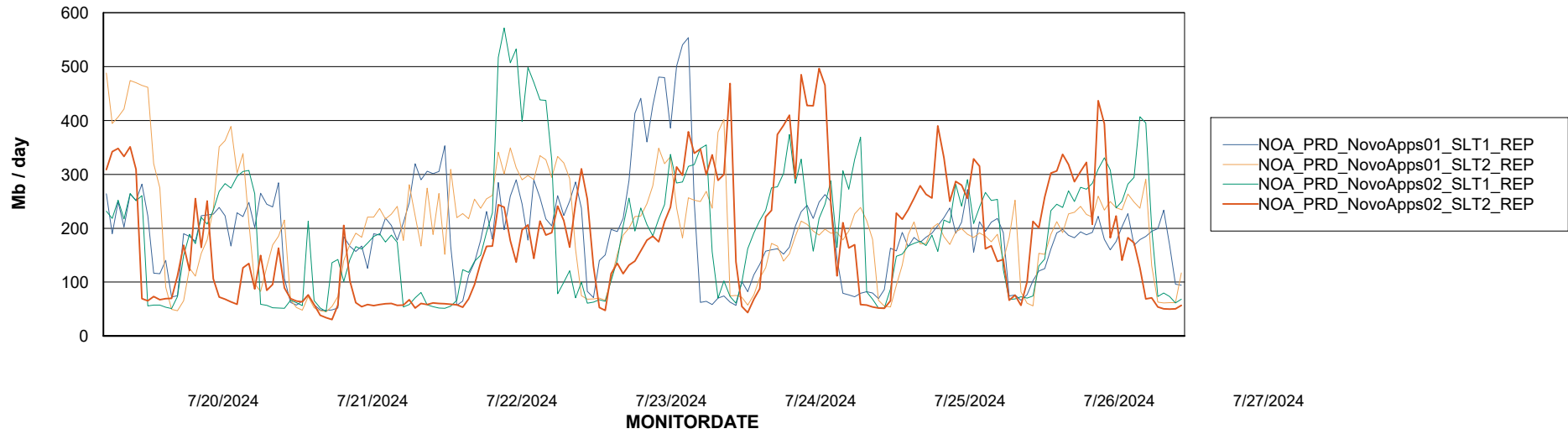
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Customer NOA_Production (24/7)
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



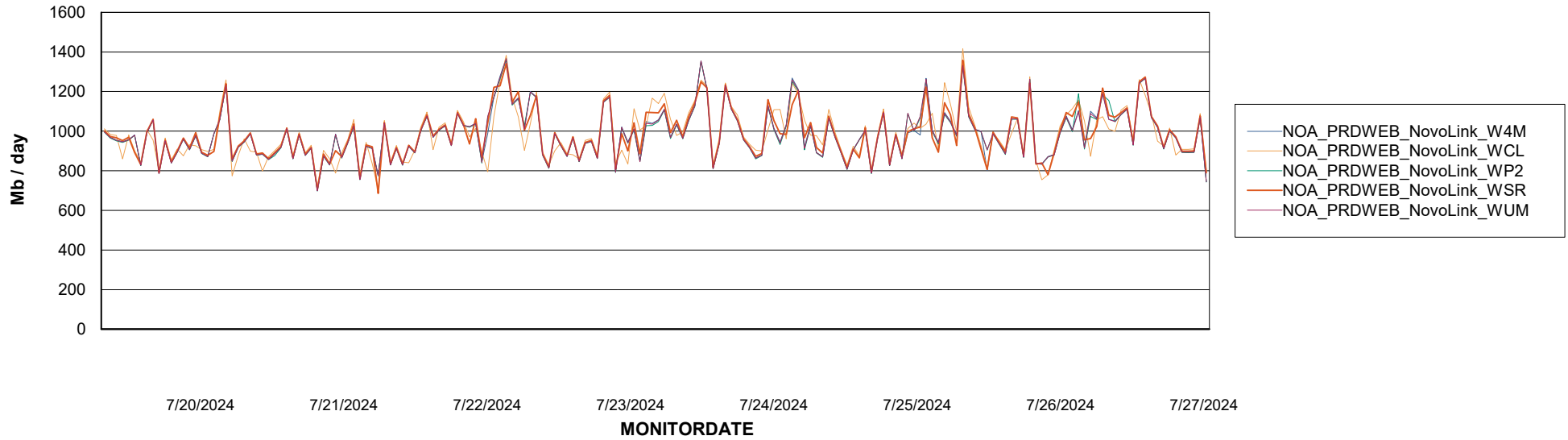
Weekly SLA Customer Report

Customer NOA_Production (24/7)
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Disaster per ABS component

