

# Weekly SLA Customer Report

Customer NIX\_Production  
 Database ID 51



Harddisk Usage NIX\_PRD\_ABSAPP01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 68                        | 207                         | 66                         | 100                       | 98                          | 0                          |
| 7/26/2024 | 68                        | 207                         | 65                         | 100                       | 98                          | 0                          |
| 7/25/2024 | 68                        | 207                         | 65                         | 100                       | 98                          | 0                          |
| 7/24/2024 | 68                        | 207                         | 65                         | 100                       | 98                          | 0                          |
| 7/23/2024 | 68                        | 207                         | 65                         | 100                       | 98                          | 0                          |
| 7/22/2024 | 66                        | 207                         | 69                         | 100                       | 98                          | 0                          |
| 7/21/2024 | 67                        | 207                         | 69                         | 100                       | 98                          | 0                          |

Harddisk Usage NIX\_PRD\_ABSAPP04

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 30                        | 127                         | 88                         |
| 7/26/2024 | 30                        | 127                         | 88                         |
| 7/25/2024 | 30                        | 127                         | 88                         |
| 7/24/2024 | 30                        | 127                         | 88                         |
| 7/23/2024 | 30                        | 127                         | 88                         |
| 7/22/2024 | 28                        | 127                         | 91                         |
| 7/21/2024 | 28                        | 127                         | 91                         |

# Weekly SLA Customer Report

Customer NIX\_Production  
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## Harddisk Usage NIX\_PRD\_ABSBI

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 61                        | 179                         | 70                         | 38                        | 700                         | 437                        |
| 7/26/2024 | 61                        | 179                         | 70                         | 38                        | 700                         | 433                        |
| 7/25/2024 | 61                        | 179                         | 70                         | 38                        | 700                         | 431                        |
| 7/24/2024 | 61                        | 179                         | 70                         | 38                        | 700                         | 431                        |
| 7/23/2024 | 61                        | 179                         | 70                         | 38                        | 700                         | 431                        |
| 7/22/2024 | 61                        | 179                         | 70                         | 38                        | 700                         | 431                        |
| 7/21/2024 | 61                        | 179                         | 69                         | 38                        | 700                         | 431                        |

## Harddisk Usage NIX\_PRD\_ABSDB01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 7/27/2024 | 63                        | 554                         | 205                        | 40                        | 586                         | 351                        | 42                        | 605                         | 349                        | 29                        |
| 7/26/2024 | 63                        | 554                         | 203                        | 40                        | 586                         | 351                        | 42                        | 605                         | 349                        | 25                        |
| 7/25/2024 | 63                        | 554                         | 206                        | 40                        | 586                         | 351                        | 42                        | 605                         | 349                        | 29                        |
| 7/24/2024 | 63                        | 554                         | 207                        | 40                        | 586                         | 351                        | 42                        | 605                         | 349                        | 29                        |
| 7/23/2024 | 63                        | 554                         | 207                        | 40                        | 586                         | 351                        | 42                        | 605                         | 349                        | 30                        |
| 7/22/2024 | 63                        | 554                         | 207                        | 41                        | 586                         | 345                        | 42                        | 605                         | 349                        | 30                        |
| 7/21/2024 | 63                        | 554                         | 205                        | 42                        | 586                         | 337                        | 42                        | 605                         | 349                        | 30                        |

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## Harddisk Usage NIX\_PRD\_ABSDB02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 7/27/2024 | 86                        | 574                         | 82                         | 34                        | 488                         | 322                        | 49                        | 684                         | 349                        | 87                        |
| 7/26/2024 | 86                        | 574                         | 82                         | 34                        | 488                         | 322                        | 49                        | 684                         | 349                        | 87                        |
| 7/25/2024 | 86                        | 574                         | 83                         | 34                        | 488                         | 322                        | 49                        | 684                         | 349                        | 87                        |
| 7/24/2024 | 86                        | 574                         | 81                         | 34                        | 488                         | 322                        | 49                        | 684                         | 348                        | 87                        |
| 7/23/2024 | 86                        | 574                         | 81                         | 34                        | 488                         | 322                        | 49                        | 684                         | 348                        | 87                        |
| 7/22/2024 | 86                        | 574                         | 81                         | 35                        | 488                         | 315                        | 49                        | 684                         | 348                        | 88                        |
| 7/21/2024 | 86                        | 574                         | 81                         | 37                        | 488                         | 308                        | 49                        | 684                         | 348                        | 88                        |

## Harddisk Usage NIX\_PRD\_ABSWEB02

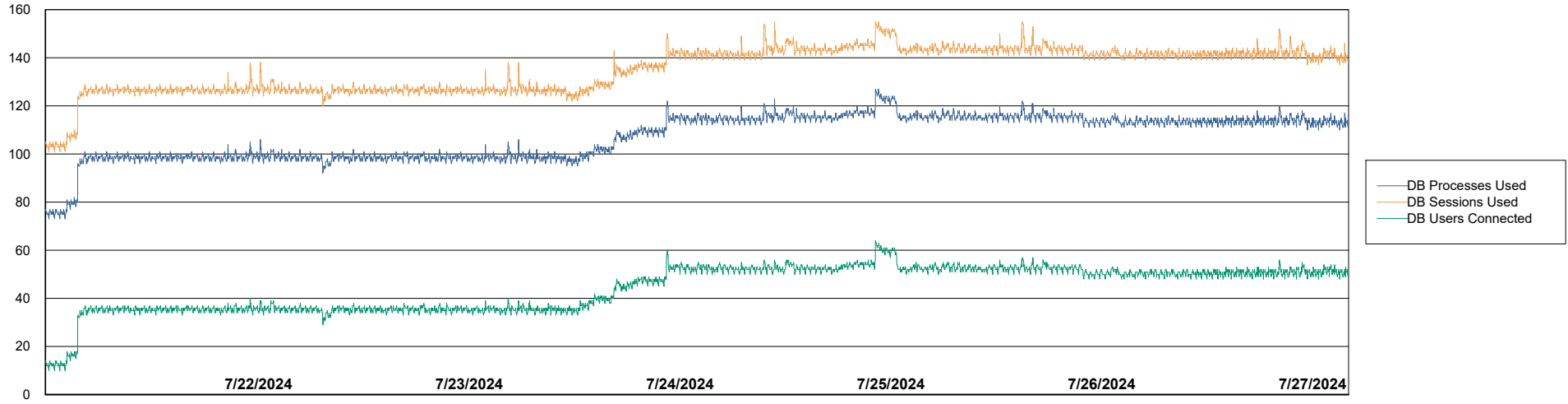
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 82                        | 300                         | 54                         |
| 7/26/2024 | 82                        | 300                         | 54                         |
| 7/25/2024 | 82                        | 300                         | 55                         |
| 7/24/2024 | 82                        | 300                         | 55                         |
| 7/23/2024 | 82                        | 300                         | 55                         |
| 7/22/2024 | 81                        | 300                         | 56                         |
| 7/21/2024 | 82                        | 300                         | 55                         |

# Weekly SLA Customer Report

Customer NIX\_Production  
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## Database Performance NIX\_PRD\_ABSBI\_ABS1

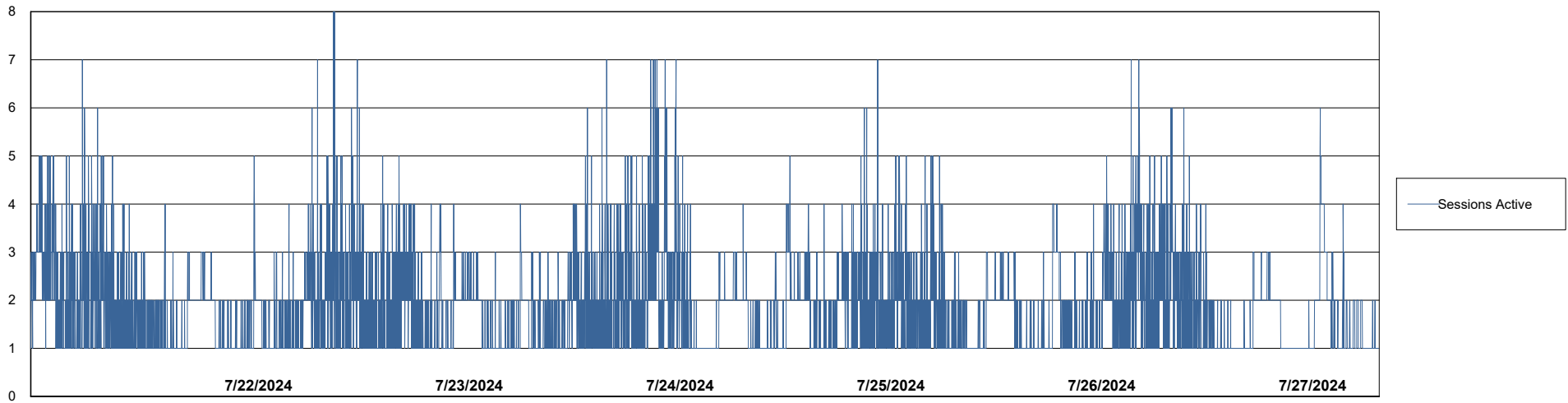
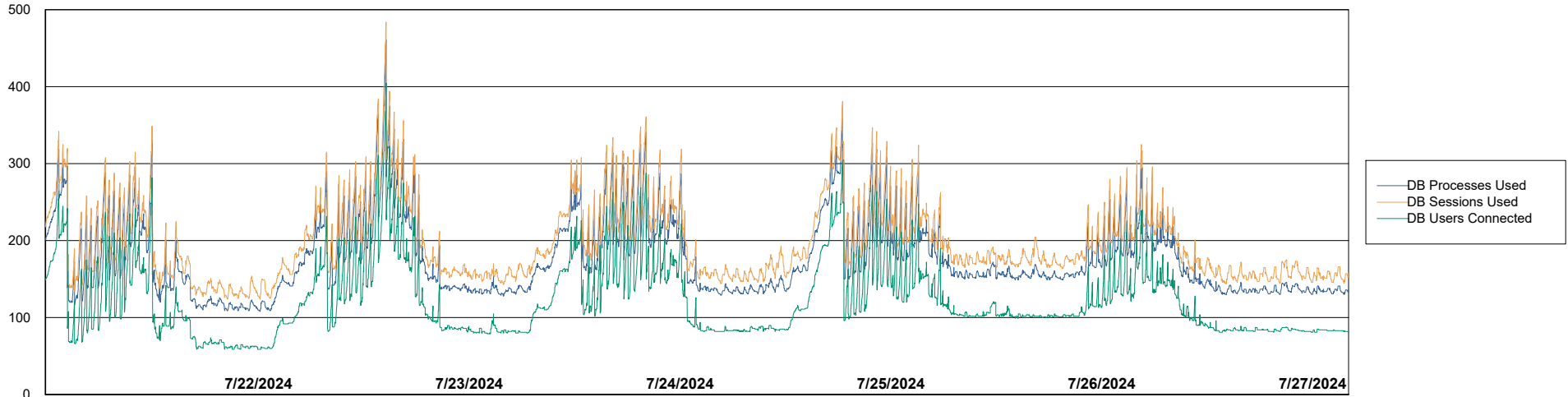


# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## Database Performance NIX\_PRD\_ABSD01\_ABS1



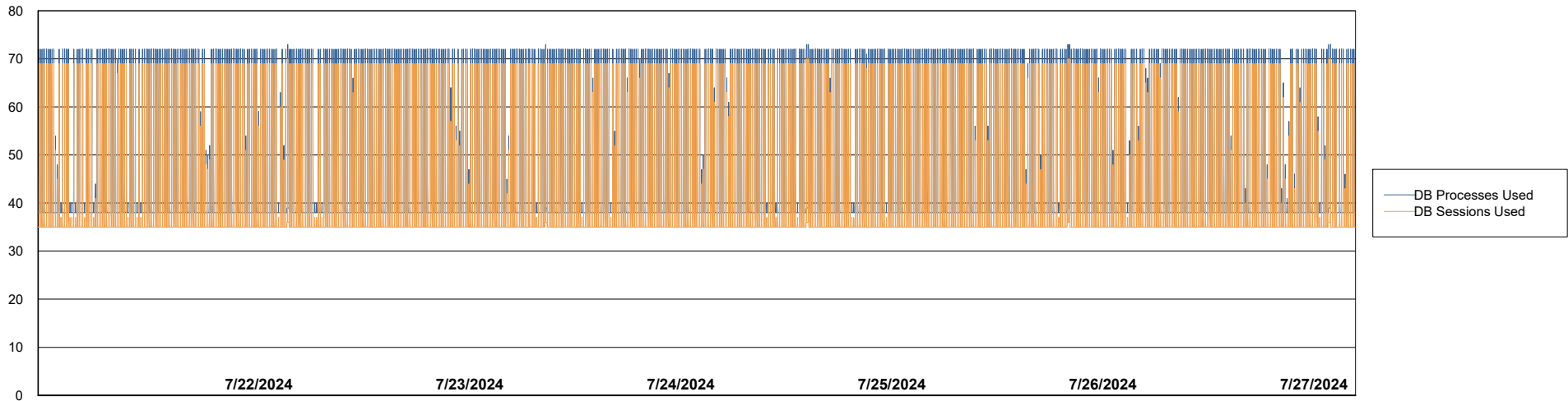
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



Database Performance NIX\_PRD\_ABSD02\_HSBABS1

DB Processes Max 300



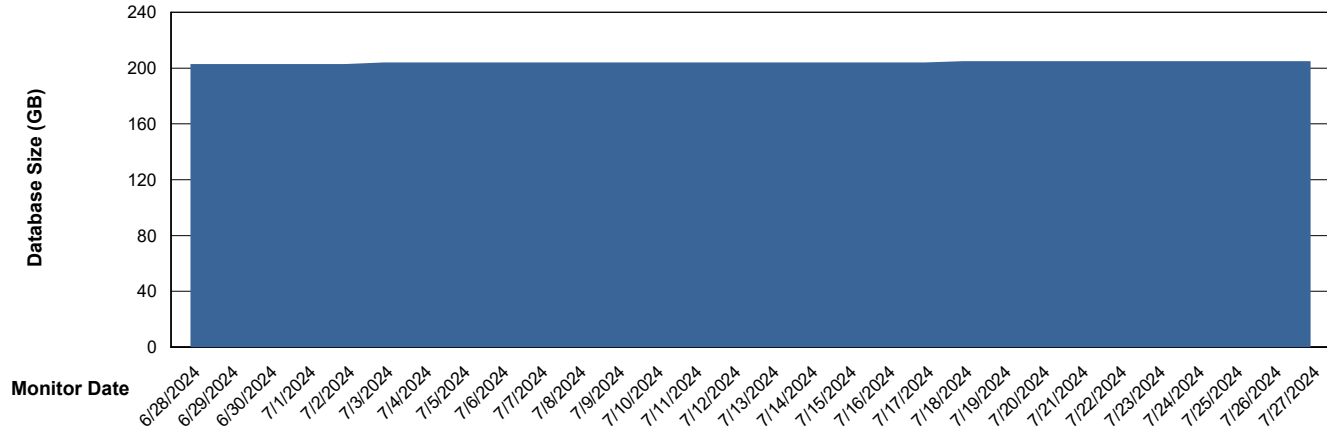
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



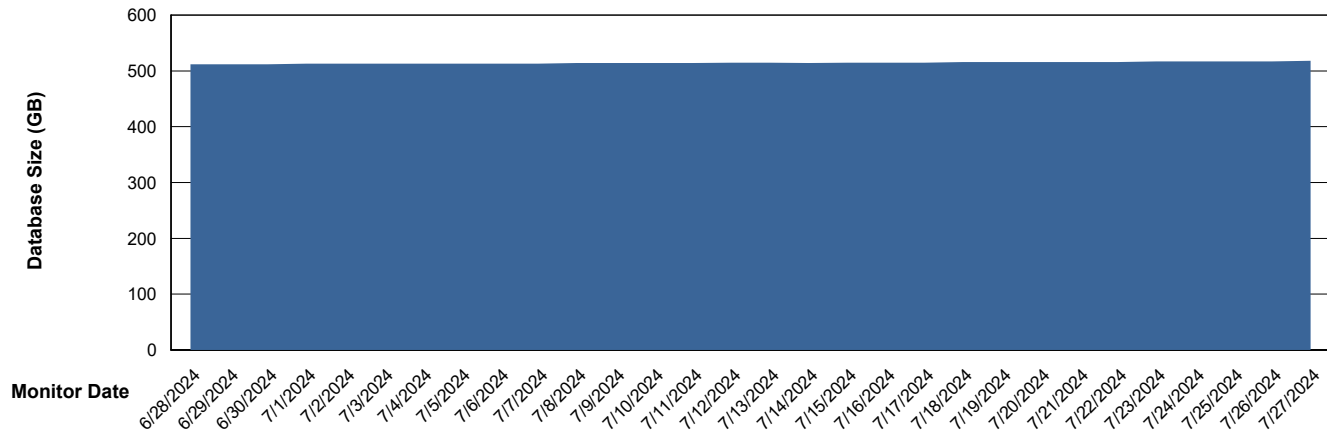
DATABASE SIZE NIX\_PRD\_ABSBI\_ABS1

### Database growth over last month



DATABASE SIZE NIX\_PRD\_ABSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NIX\_Production  
 Database ID 51



Database Tablespace NIX\_PRD\_ABSBI\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/27/2024 | ABSDATA         | 111           | 91            | 18              |
|           | INDX            | 136           | 113           | 17              |
| 7/26/2024 | ABSDATA         | 111           | 91            | 18              |
|           | INDX            | 136           | 113           | 17              |
| 7/25/2024 | ABSDATA         | 111           | 91            | 18              |
|           | INDX            | 136           | 113           | 17              |
| 7/24/2024 | ABSDATA         | 111           | 90            | 18              |
|           | INDX            | 136           | 113           | 17              |
| 7/23/2024 | ABSDATA         | 111           | 90            | 18              |
|           | INDX            | 136           | 113           | 17              |
| 7/22/2024 | ABSDATA         | 111           | 90            | 19              |
|           | INDX            | 136           | 113           | 17              |
| 7/21/2024 | ABSDATA         | 111           | 90            | 19              |
|           | INDX            | 136           | 113           | 17              |

# Weekly SLA Customer Report

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Database Tablespace NIX\_PRD\_ABSD01\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/27/2024 | ABSDATA         | 262           | 211           | 20              |
|           | INDX            | 348           | 281           | 19              |
| 7/26/2024 | ABSDATA         | 262           | 211           | 20              |
|           | INDX            | 348           | 281           | 19              |
| 7/25/2024 | ABSDATA         | 262           | 210           | 20              |
|           | INDX            | 348           | 281           | 19              |
| 7/24/2024 | ABSDATA         | 262           | 210           | 20              |
|           | INDX            | 348           | 281           | 19              |
| 7/23/2024 | ABSDATA         | 262           | 210           | 20              |
|           | INDX            | 348           | 281           | 19              |
| 7/22/2024 | ABSDATA         | 262           | 210           | 20              |
|           | INDX            | 348           | 281           | 19              |
| 7/21/2024 | ABSDATA         | 249           | 210           | 16              |
|           | INDX            | 348           | 281           | 19              |

BI Status and last ETL error for NIX\_PRD\_ABSBI\_ABS1

|                                     | Mon 22/7/2024 | Tue 23/7/2024 | Wed 24/7/2024 | Thu 25/7/2024 | Fri 26/7/2024 | Sat 27/7/2024 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

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| BI last ETL error for | NIX_PRD_ABSBI_ABS1 |
|-----------------------|--------------------|
|-----------------------|--------------------|

|                 |      |
|-----------------|------|
| Wed, 24-07-2024 | None |
| Sat, 27-07-2024 | None |
| Tue, 23-07-2024 | None |
| Fri, 26-07-2024 | None |
| Mon, 22-07-2024 | None |
| Thu, 25-07-2024 | None |
| Wed, 24-07-2024 | None |
| Sat, 27-07-2024 | None |
| Sun, 21-07-2024 | None |
| Thu, 25-07-2024 | None |
| Tue, 23-07-2024 | None |
| Fri, 26-07-2024 | None |
| Sun, 21-07-2024 | None |
| Mon, 22-07-2024 | None |

# Weekly SLA Customer Report

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Standby Database Health NIX\_Production

## Recovery lag for last 7 days



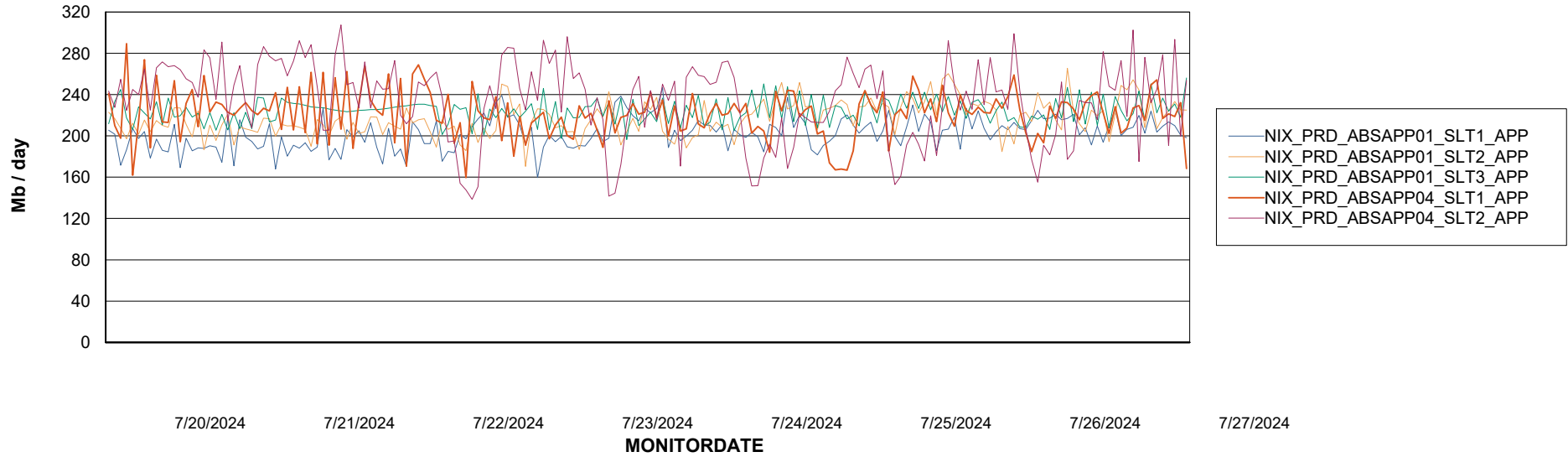
# Weekly SLA Customer Report

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Database ID 51

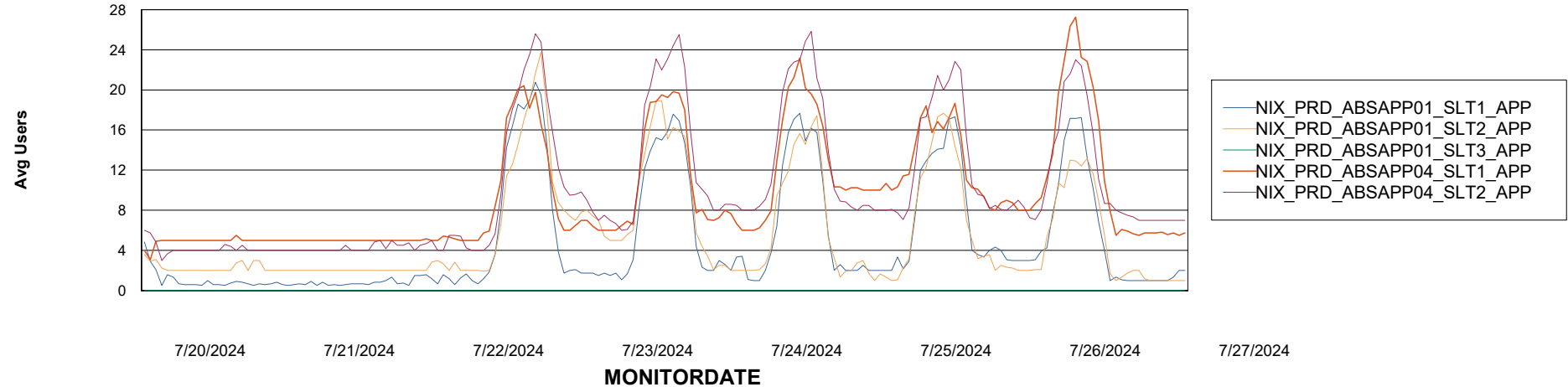


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



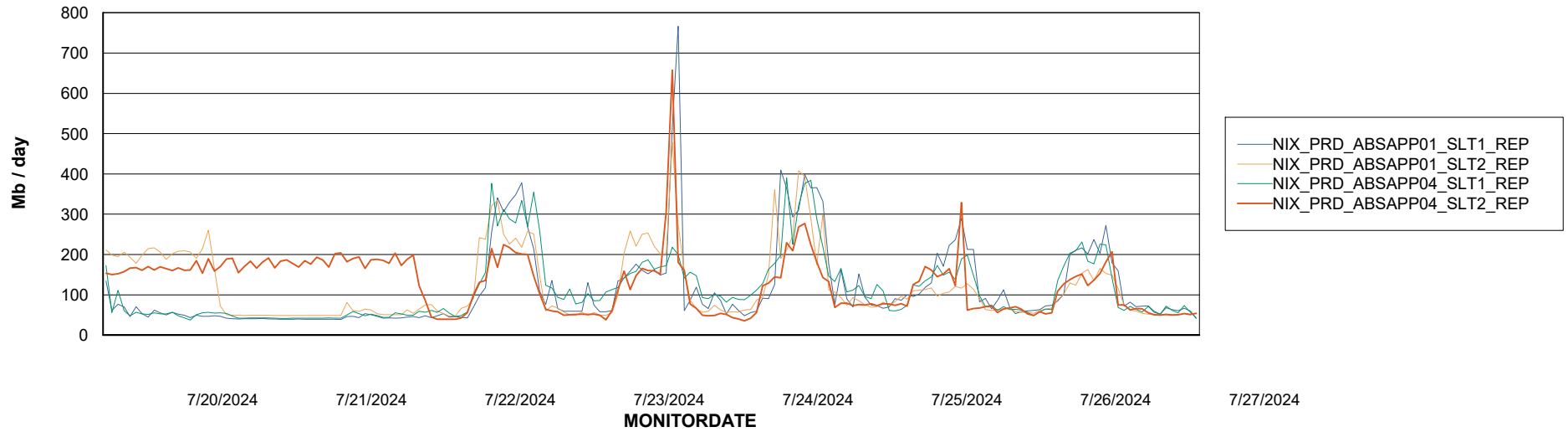
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



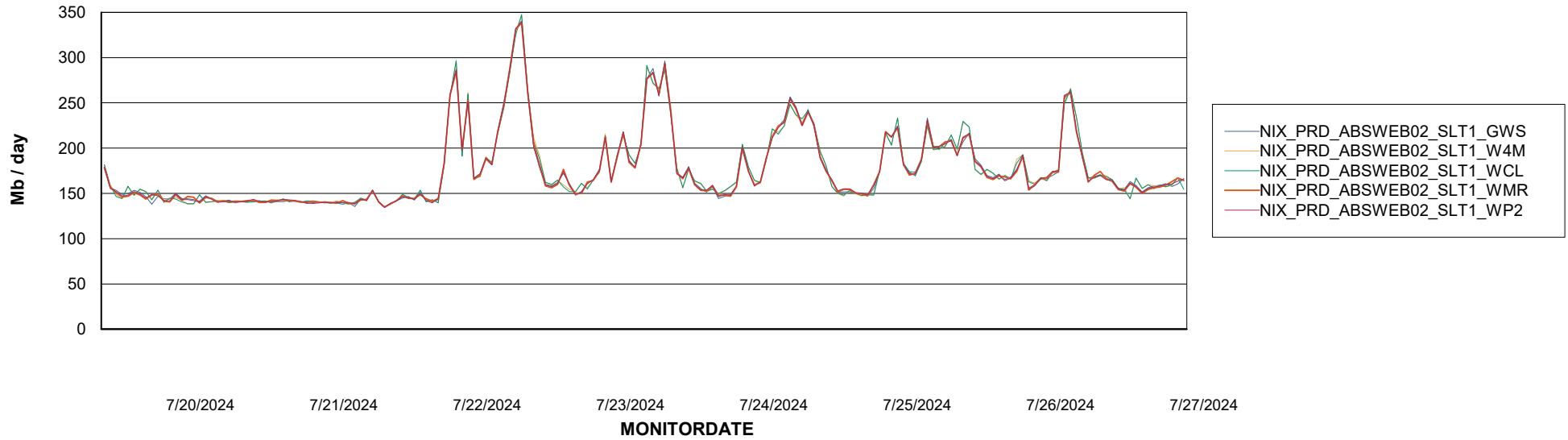
# Weekly SLA Customer Report

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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NIX\_Production  
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### Disaster per ABS component

