

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7/27/2024	18	149	123	26	850	626
7/26/2024	17	149	124	27	850	621
7/25/2024	17	149	123	27	850	620
7/24/2024	17	149	123	27	850	620
7/23/2024	17	149	124	19	850	687
7/22/2024	17	149	124	16	850	717
7/21/2024	18	149	123	16	850	716

## Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/27/2024	54	89	41
7/26/2024	54	89	41
7/25/2024	54	89	41
7/24/2024	54	89	41
7/23/2024	54	89	41
7/22/2024	54	89	41
7/21/2024	54	89	41

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## Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/27/2024	62	79	30
7/26/2024	62	79	30
7/25/2024	62	79	30
7/24/2024	62	79	30
7/23/2024	62	79	30
7/22/2024	62	79	30
7/21/2024	62	79	30

## Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/27/2024	50	79	39
7/26/2024	50	79	40
7/25/2024	49	79	41
7/24/2024	49	79	41
7/23/2024	49	79	41
7/22/2024	49	79	41
7/21/2024	49	79	41

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## Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/27/2024	37	149	94
7/26/2024	37	149	94
7/25/2024	37	149	94
7/24/2024	37	149	94
7/23/2024	37	149	94
7/22/2024	37	149	93
7/21/2024	37	149	93

## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7/27/2024	47	149	80	17	1,536	1,282
7/26/2024	47	149	80	16	1,536	1,285
7/25/2024	47	149	80	16	1,536	1,286
7/24/2024	47	149	80	16	1,536	1,288
7/23/2024	47	149	80	16	1,536	1,283
7/22/2024	47	149	80	17	1,536	1,267
7/21/2024	47	149	80	19	1,536	1,251

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## Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
7/27/2024	64	199	72	20	1,536	1,235	68	500	160
7/26/2024	64	199	72	19	1,536	1,240	73	500	135
7/25/2024	64	199	72	19	1,536	1,237	73	500	136
7/24/2024	64	199	72	19	1,536	1,237	73	500	136
7/23/2024	64	199	72	20	1,536	1,229	73	500	134
7/22/2024	64	199	72	21	1,536	1,219	73	500	133
7/21/2024	64	199	72	21	1,536	1,211	73	500	135

## Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/27/2024	58	79	33
7/26/2024	58	79	33
7/25/2024	58	79	33
7/24/2024	58	79	33
7/23/2024	58	79	33
7/22/2024	58	79	33
7/21/2024	58	79	33

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## Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/27/2024	59	79	33
7/26/2024	57	79	34
7/25/2024	59	79	33
7/24/2024	59	79	33
7/23/2024	59	79	33
7/22/2024	59	79	33
7/21/2024	59	79	33

## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/27/2024	37	149	93
7/26/2024	38	149	93
7/25/2024	38	149	93
7/24/2024	38	149	93
7/23/2024	38	149	93
7/22/2024	38	149	93
7/21/2024	38	149	93

# Weekly SLA Customer Report

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Harddisk Usage JSG\_PRD\_WORF

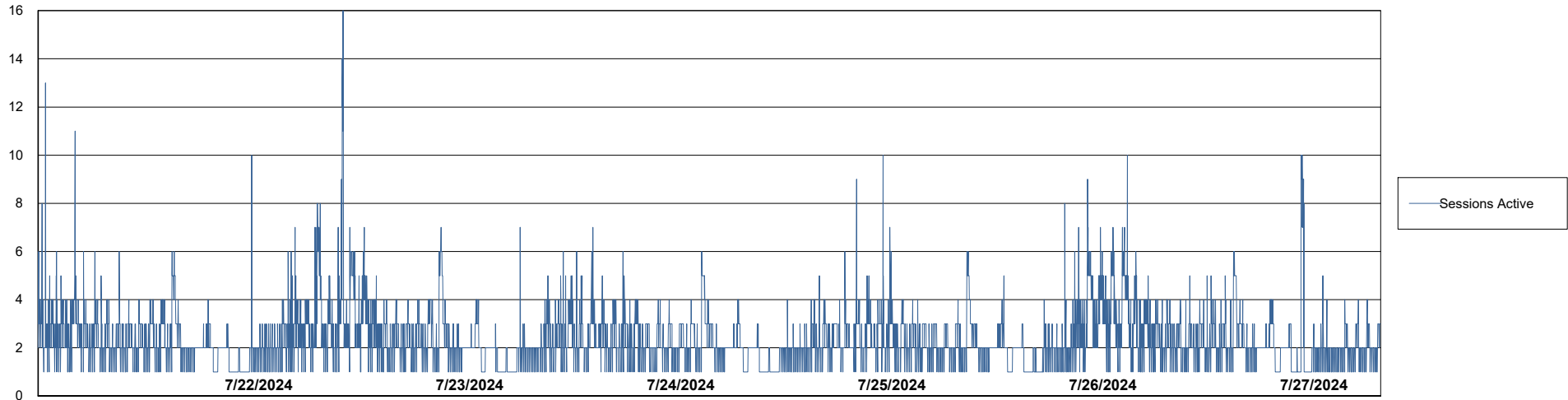
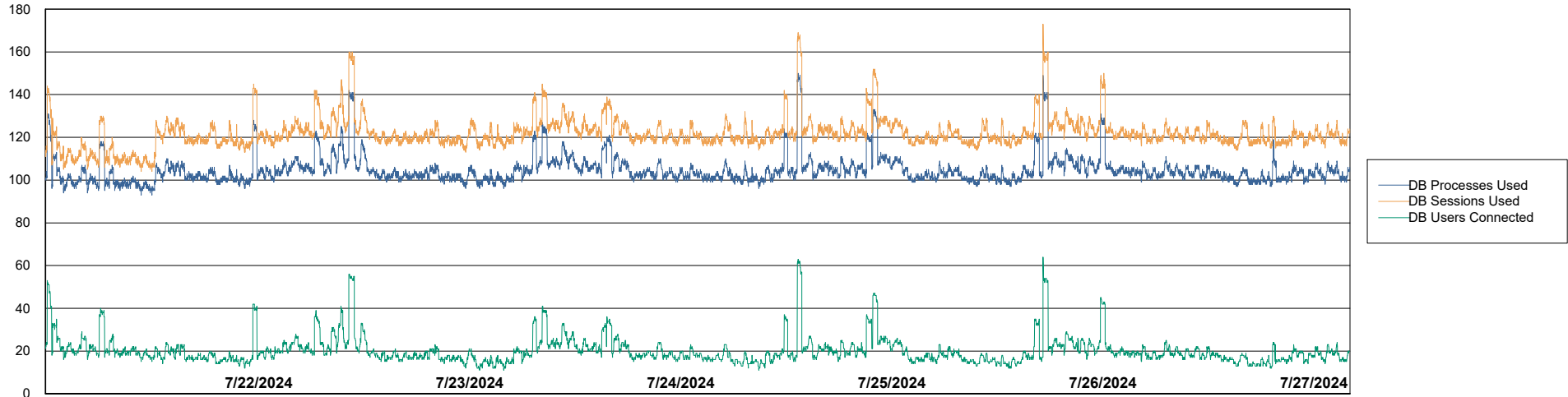
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/27/2024	51	149	73
7/26/2024	51	149	73
7/25/2024	51	149	73
7/24/2024	51	149	73
7/23/2024	51	149	73
7/22/2024	51	149	72
7/21/2024	52	149	72

# Weekly SLA Customer Report

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## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



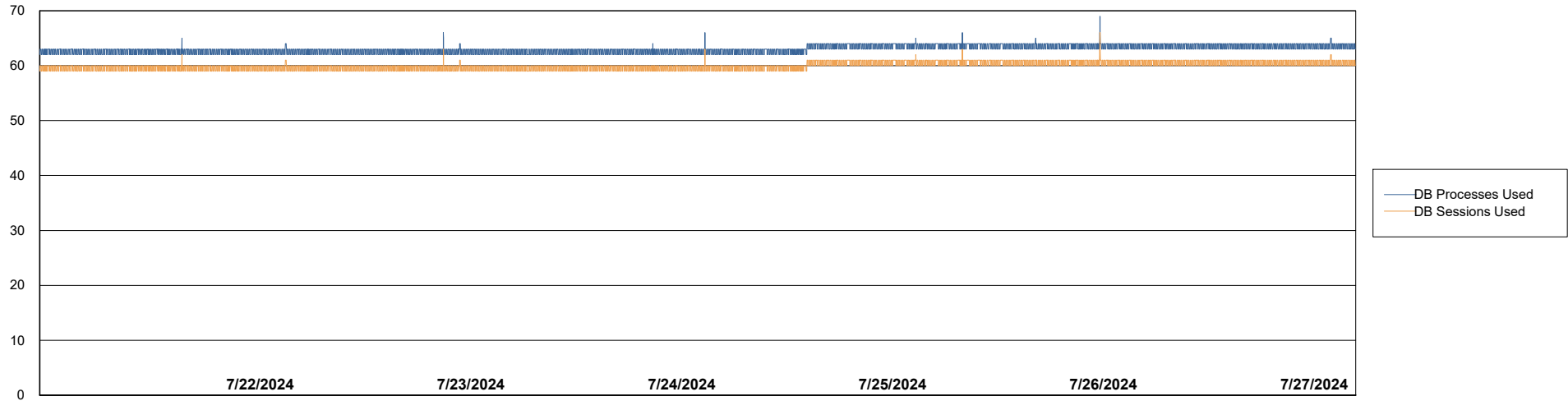
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0

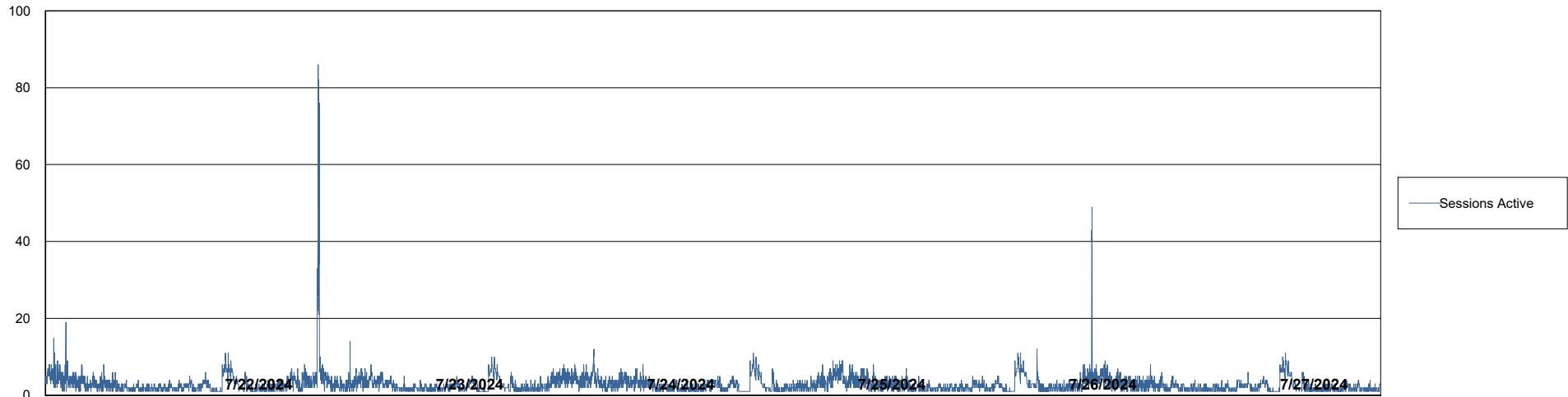
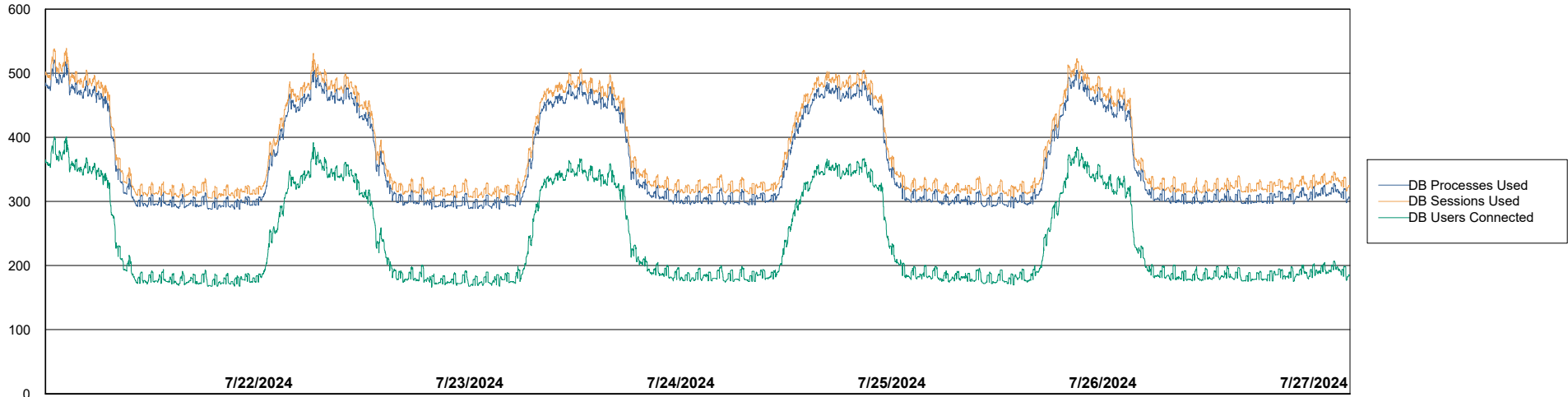


# Weekly SLA Customer Report

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## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



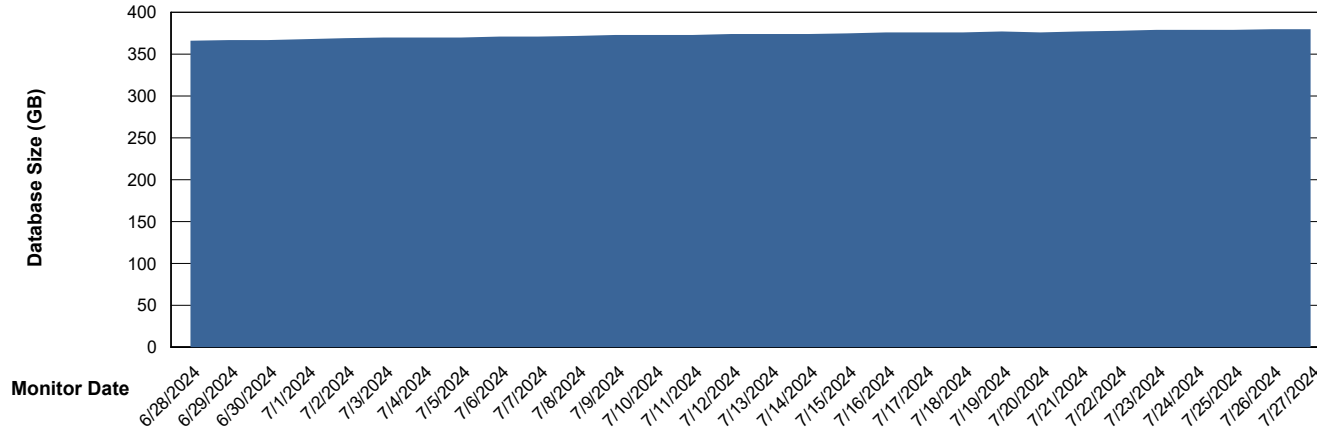
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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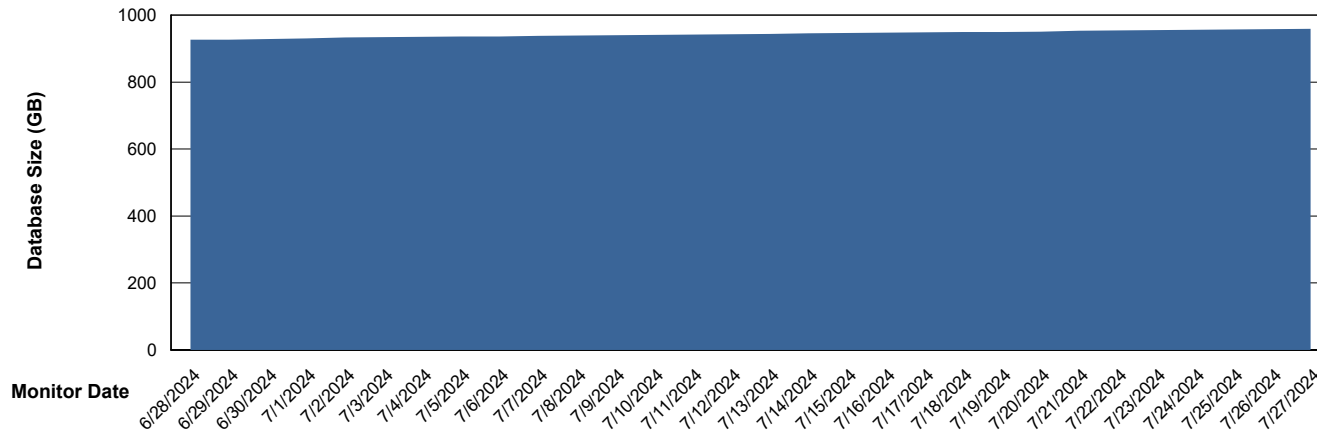
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/27/2024	ABSDATA	193	165	14
	INDX	254	211	17
7/26/2024	ABSDATA	193	165	14
	INDX	254	211	17
7/25/2024	ABSDATA	193	165	15
	INDX	254	210	17
7/24/2024	ABSDATA	193	165	15
	INDX	254	210	17
7/23/2024	ABSDATA	193	165	15
	INDX	254	210	17
7/22/2024	ABSDATA	193	164	15
	INDX	254	210	17
7/21/2024	ABSDATA	193	164	15
	INDX	254	209	18

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/27/2024	ABSDATA	1,066	894	16
	INDX	53	44	16
7/26/2024	ABSDATA	1,066	894	16
	INDX	53	44	16
7/25/2024	ABSDATA	1,066	893	16
	INDX	53	44	16
7/24/2024	ABSDATA	1,066	892	16
	INDX	53	44	16
7/23/2024	ABSDATA	1,066	891	16
	INDX	53	44	16
7/22/2024	ABSDATA	1,047	890	15
	INDX	53	44	16
7/21/2024	ABSDATA	1,047	888	15
	INDX	53	44	17

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 22/7/2024	Tue 23/7/2024	Wed 24/7/2024	Thu 25/7/2024	Fri 26/7/2024	Sat 27/7/2024
<b>ABS DataWarehouse ETL Health</b>	OK	Not OK	Not OK	OK	Not OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

Wed, 24-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 26-07-2024	None
Mon, 22-07-2024	None
Wed, 24-07-2024	None
Thu, 25-07-2024	None
Tue, 23-07-2024	None
Sat, 27-07-2024	None
Sun, 21-07-2024	None
Thu, 25-07-2024	None
Fri, 26-07-2024	None
Mon, 22-07-2024	None
Fri, 26-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sun, 21-07-2024	None
Tue, 23-07-2024	None
Sat, 27-07-2024	None
Tue, 23-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 24-07-2024	None

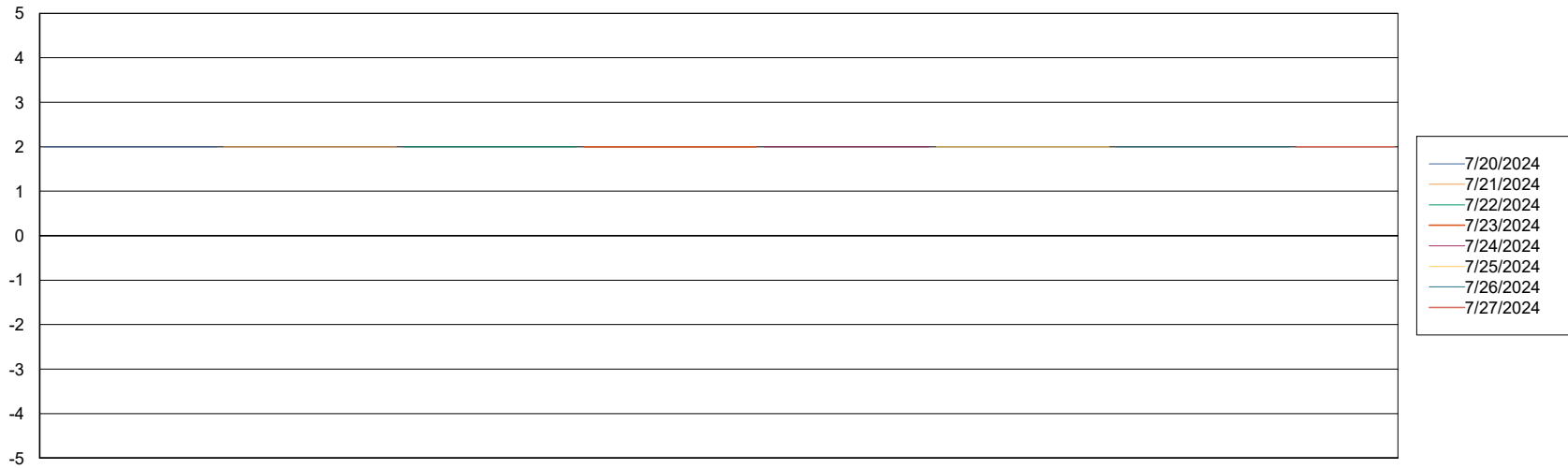
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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



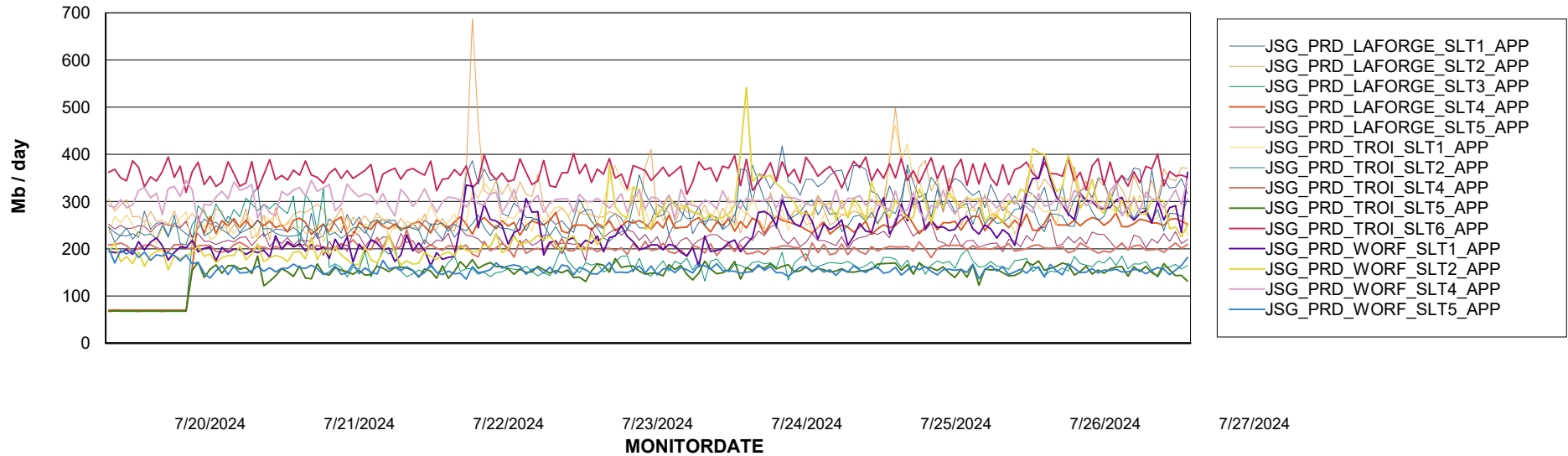
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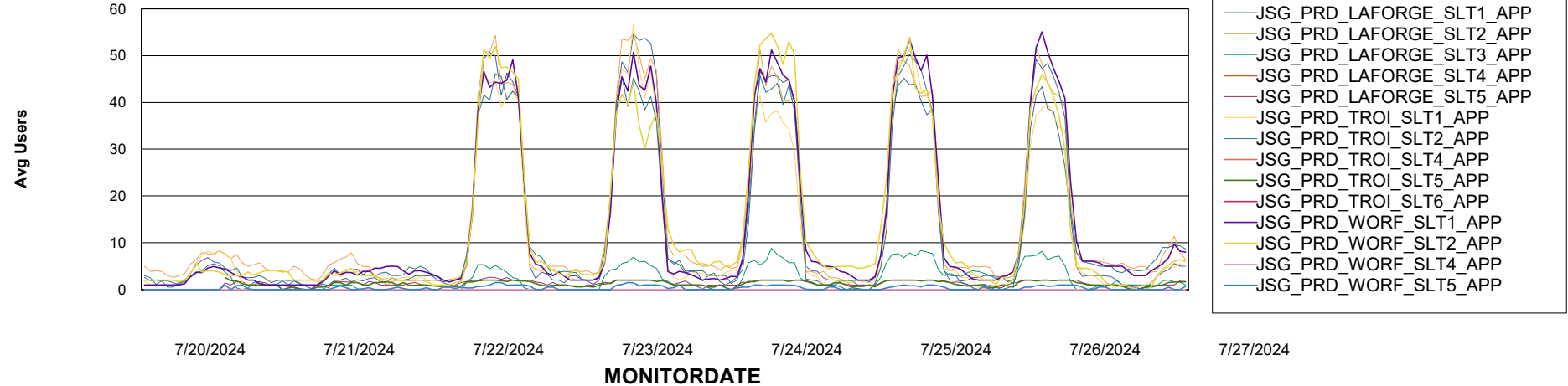


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



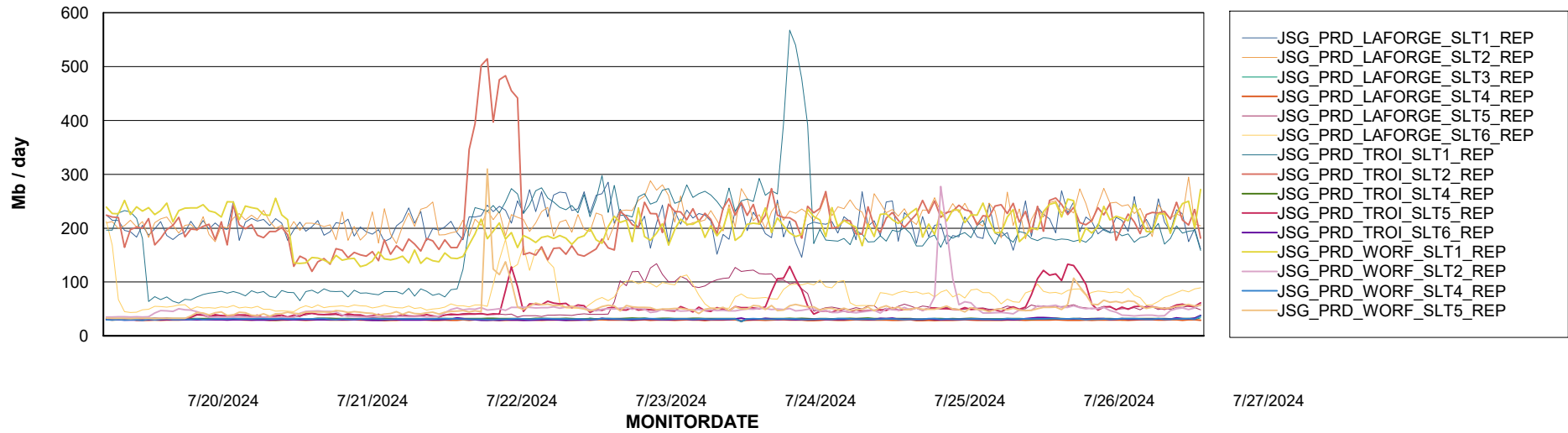
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



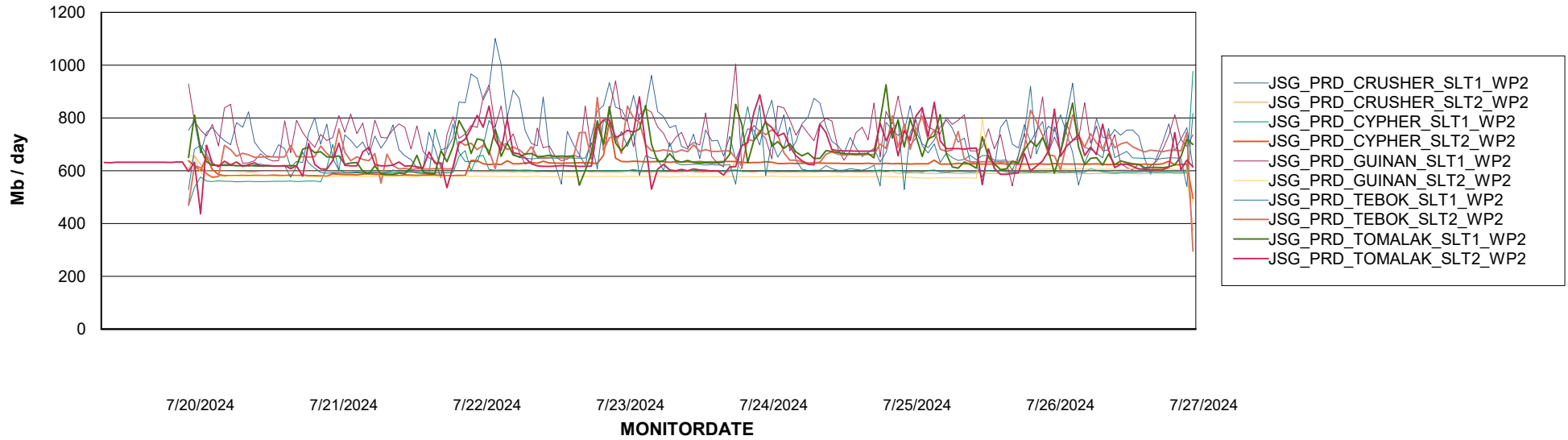
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

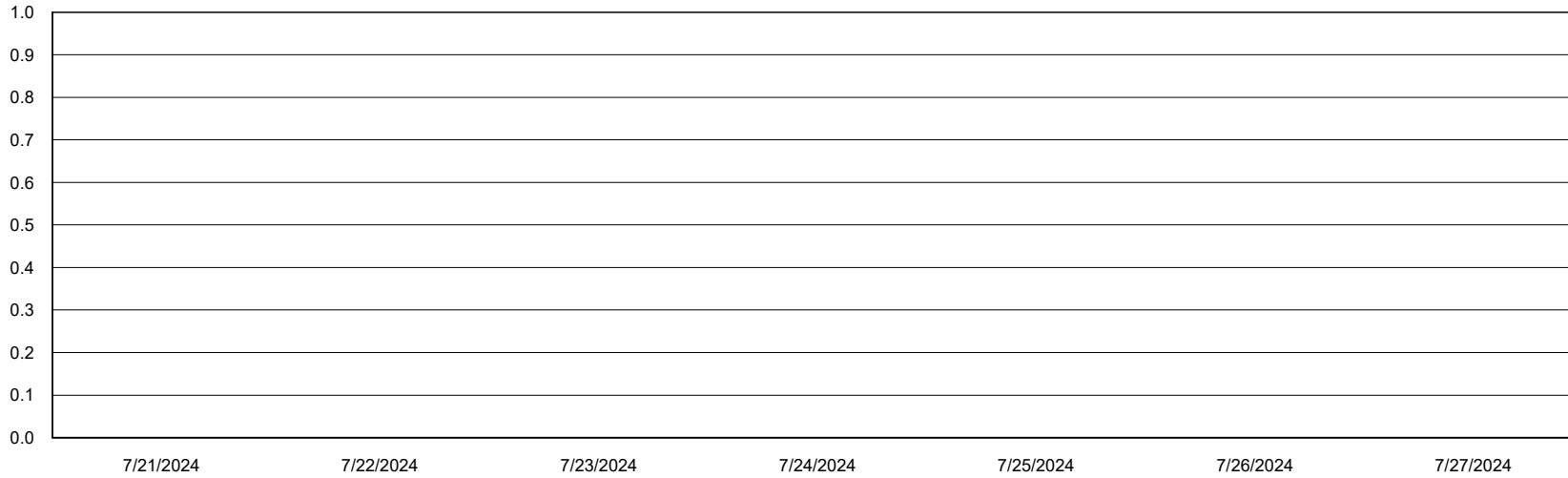


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_APP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP