

# Weekly SLA Customer Report

Customer ECL\_Production  
Database ID 156



## Harddisk Usage ECL\_PRD\_ECLABS

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 49                        | 199                         | 101                        | 58                        | 500                         | 211                        |
| 7/26/2024 | 49                        | 199                         | 101                        | 58                        | 500                         | 211                        |
| 7/25/2024 | 49                        | 199                         | 101                        | 58                        | 500                         | 211                        |
| 7/24/2024 | 49                        | 199                         | 101                        | 58                        | 500                         | 211                        |
| 7/23/2024 | 49                        | 199                         | 101                        | 58                        | 500                         | 212                        |
| 7/22/2024 | 50                        | 199                         | 101                        | 57                        | 500                         | 214                        |
| 7/21/2024 | 50                        | 199                         | 100                        | 56                        | 500                         | 218                        |

## Harddisk Usage ECL\_PRD\_ECLABS-TEST

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 65                        | 199                         | 69                         | 54                        | 500                         | 229                        |
| 7/26/2024 | 65                        | 199                         | 69                         | 54                        | 500                         | 230                        |
| 7/25/2024 | 65                        | 199                         | 69                         | 54                        | 500                         | 230                        |
| 7/24/2024 | 65                        | 199                         | 69                         | 54                        | 500                         | 230                        |
| 7/23/2024 | 65                        | 199                         | 69                         | 54                        | 500                         | 230                        |
| 7/22/2024 | 65                        | 199                         | 69                         | 53                        | 500                         | 233                        |
| 7/21/2024 | 65                        | 199                         | 69                         | 53                        | 500                         | 237                        |

# Weekly SLA Customer Report

Customer ECL\_Production  
Database ID 156



Harddisk Usage ECL\_PRD\_ECLABS-WEB

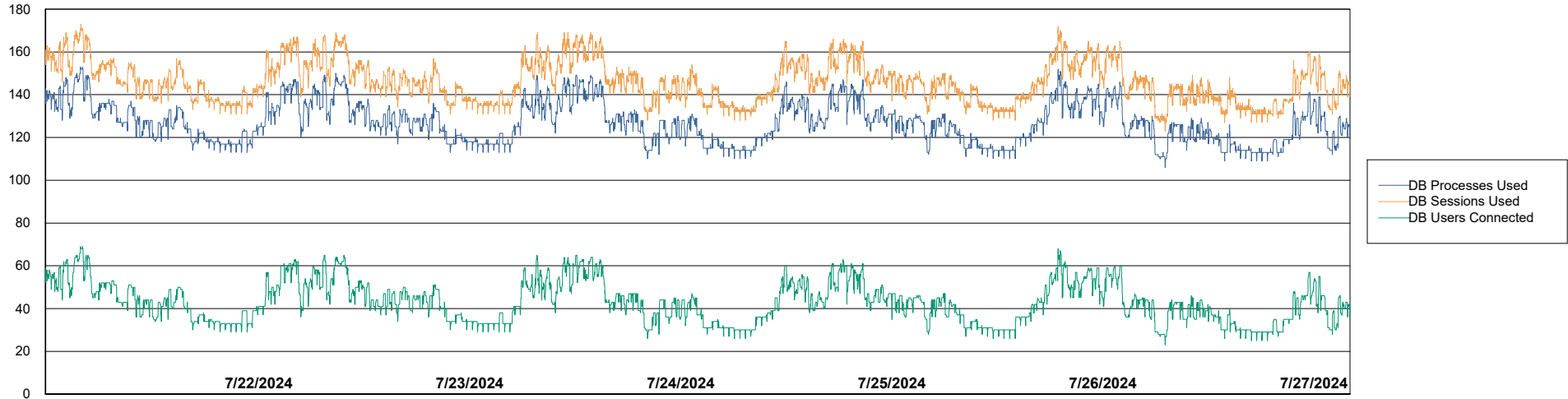
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/27/2024 | 30                        | 99                          | 70                         |
| 7/26/2024 | 29                        | 99                          | 70                         |
| 7/25/2024 | 29                        | 99                          | 70                         |
| 7/24/2024 | 30                        | 99                          | 70                         |
| 7/23/2024 | 30                        | 99                          | 69                         |
| 7/22/2024 | 30                        | 99                          | 69                         |
| 7/21/2024 | 31                        | 99                          | 69                         |

# Weekly SLA Customer Report

Customer ECL\_Production  
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Database Performance ECL\_PRD\_ECLABS\_ABS1



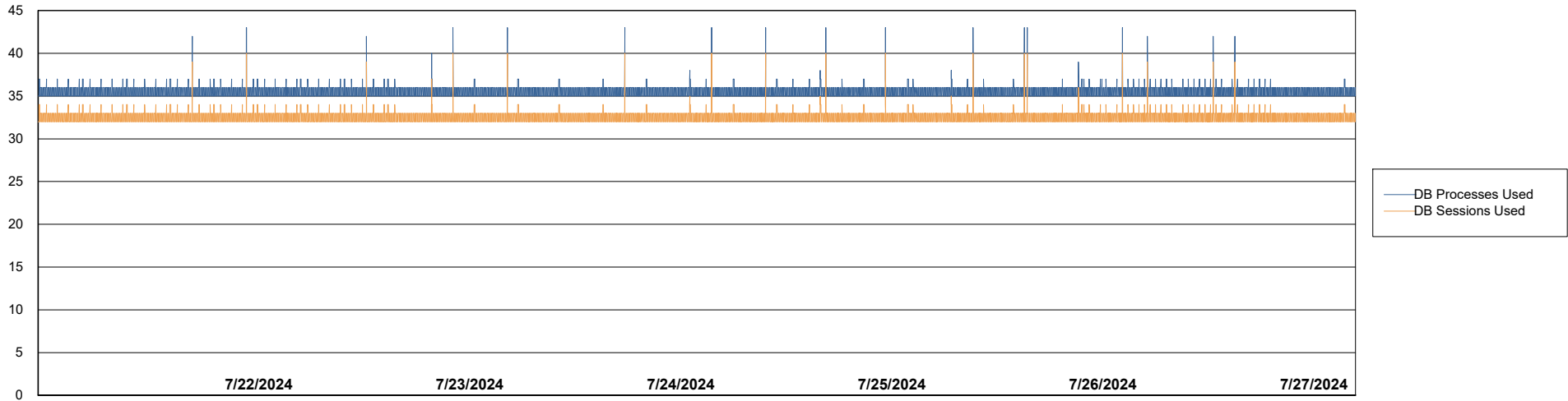
# Weekly SLA Customer Report

Customer ECL\_Production  
Database ID 156



Database Performance ECL\_PRD\_ECLABS-TEST\_HSBABS1

DB Processes Max 1,000



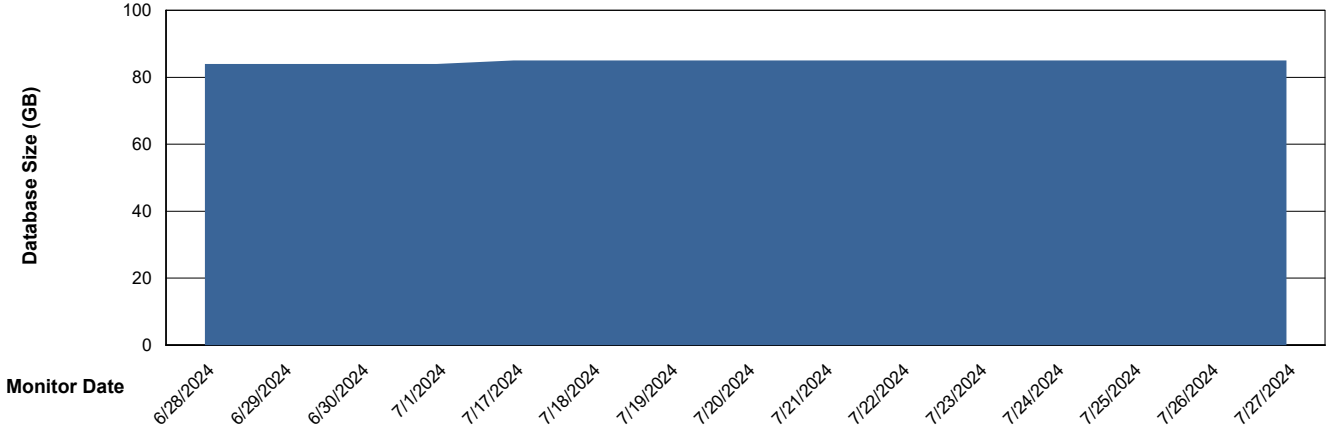
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**DATABASE SIZE ECL\_PRD\_ECLABS\_ABS1**

**Database growth over last month**



**Database Tablespace ECL\_PRD\_ECLABS\_ABS1**

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/27/2024 | ABSDATA         | 81            | 61            | 24              |
|           | INDX            | 10            | 7             | 30              |
| 7/26/2024 | ABSDATA         | 81            | 61            | 24              |
|           | INDX            | 10            | 7             | 30              |
| 7/25/2024 | ABSDATA         | 81            | 61            | 24              |
|           | INDX            | 10            | 7             | 30              |
| 7/24/2024 | ABSDATA         | 81            | 61            | 24              |
|           | INDX            | 10            | 7             | 30              |
| 7/23/2024 | ABSDATA         | 81            | 61            | 24              |
|           | INDX            | 10            | 7             | 30              |
| 7/22/2024 | ABSDATA         | 81            | 61            | 24              |
|           | INDX            | 10            | 7             | 31              |
| 7/21/2024 | ABSDATA         | 81            | 61            | 25              |
|           | INDX            | 10            | 7             | 31              |

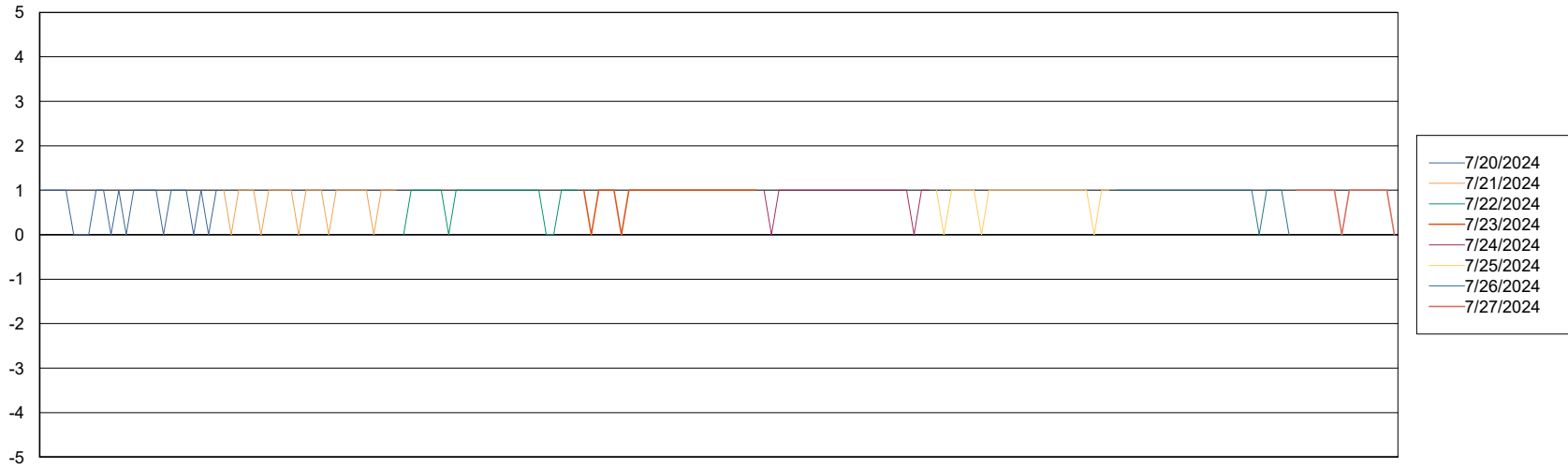
# Weekly SLA Customer Report

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Standby Database Health ECL\_Production

### Recovery lag for last 7 days



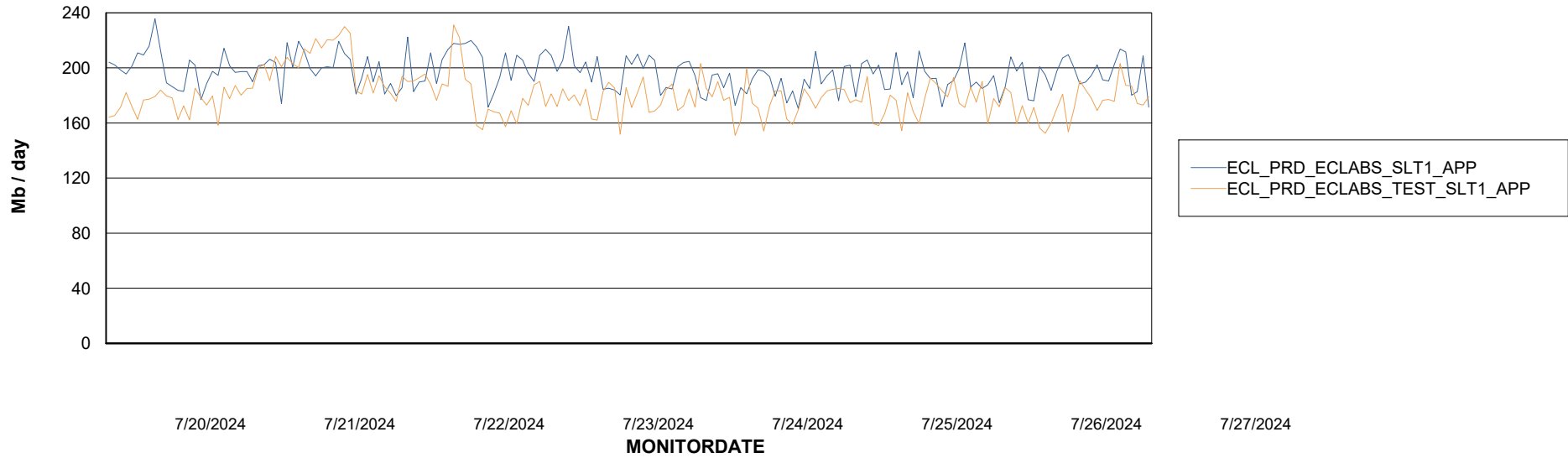
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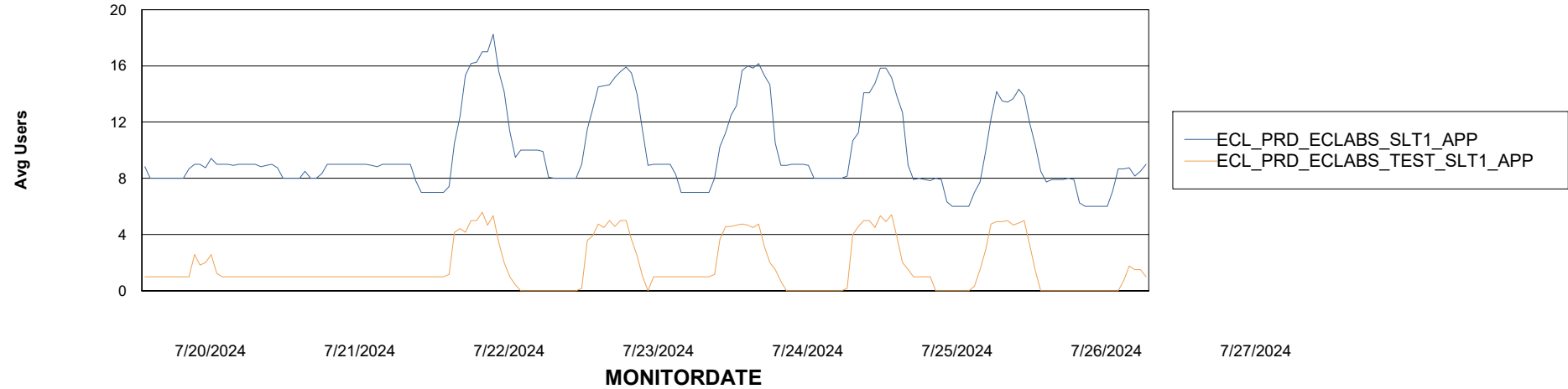


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



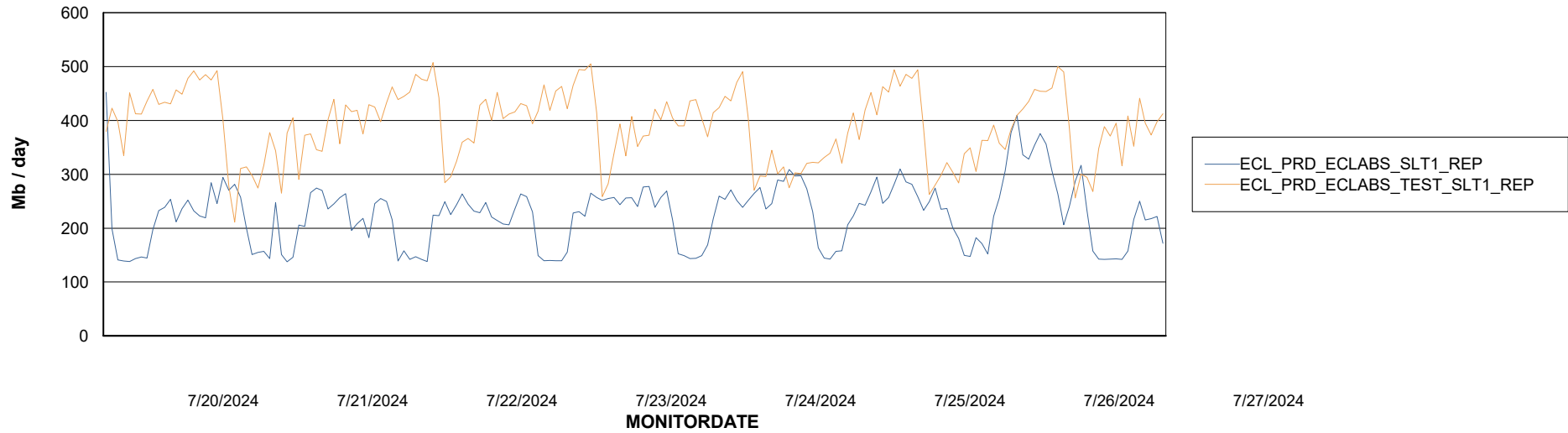
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



# Weekly SLA Customer Report

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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

