

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSAPP01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/20/2024 | 69 | 50 | 16 | 67 | 50 | 17 |
| 7/19/2024 | 69 | 50 | 16 | 66 | 50 | 17 |
| 7/18/2024 | 69 | 50 | 16 | 66 | 50 | 17 |
| 7/17/2024 | 69 | 50 | 16 | 67 | 50 | 17 |
| 7/16/2024 | 69 | 50 | 16 | 67 | 50 | 17 |
| 7/15/2024 | 69 | 50 | 16 | 67 | 50 | 17 |
| 7/14/2024 | 69 | 50 | 16 | 67 | 50 | 17 |

Harddisk Usage KLH_PRD_SRSAPP02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/20/2024 | 77 | 50 | 12 | 75 | 50 | 12 |
| 7/19/2024 | 77 | 50 | 12 | 75 | 50 | 12 |
| 7/18/2024 | 77 | 50 | 12 | 75 | 50 | 12 |
| 7/17/2024 | 77 | 50 | 12 | 75 | 50 | 12 |
| 7/16/2024 | 77 | 50 | 12 | 75 | 50 | 12 |
| 7/15/2024 | 77 | 50 | 12 | 75 | 50 | 12 |
| 7/14/2024 | 77 | 50 | 12 | 75 | 50 | 12 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSAPP03

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/20/2024 | 77 | 50 | 12 | 75 | 50 | 13 |
| 7/19/2024 | 77 | 50 | 12 | 73 | 50 | 14 |
| 7/18/2024 | 77 | 50 | 12 | 60 | 50 | 20 |
| 7/17/2024 | 77 | 50 | 12 | 61 | 50 | 20 |
| 7/16/2024 | 77 | 50 | 12 | 61 | 50 | 20 |
| 7/15/2024 | 77 | 50 | 12 | 67 | 50 | 17 |
| 7/14/2024 | 77 | 50 | 12 | 75 | 50 | 13 |

Harddisk Usage KLH_PRD_SRSAPP04

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/20/2024 | 77 | 50 | 12 | 76 | 50 | 12 |
| 7/19/2024 | 77 | 50 | 12 | 76 | 50 | 12 |
| 7/18/2024 | 77 | 50 | 12 | 76 | 50 | 12 |
| 7/17/2024 | 77 | 50 | 12 | 76 | 50 | 12 |
| 7/16/2024 | 77 | 50 | 12 | 76 | 50 | 12 |
| 7/15/2024 | 77 | 50 | 12 | 76 | 50 | 12 |
| 7/14/2024 | 77 | 50 | 12 | 76 | 50 | 12 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSBI01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/20/2024 | 25 | 50 | 38 | 25 | 1,500 | 1,122 | 44 | 50 | 28 |
| 7/19/2024 | 25 | 50 | 38 | 29 | 1,500 | 1,066 | 44 | 50 | 28 |
| 7/18/2024 | 25 | 50 | 38 | 29 | 1,500 | 1,063 | 44 | 50 | 28 |
| 7/17/2024 | 25 | 50 | 37 | 24 | 1,500 | 1,144 | 44 | 50 | 28 |
| 7/16/2024 | 25 | 50 | 37 | 23 | 1,500 | 1,157 | 44 | 50 | 28 |
| 7/15/2024 | 25 | 50 | 37 | 24 | 1,500 | 1,138 | 44 | 50 | 28 |
| 7/14/2024 | 25 | 50 | 37 | 31 | 1,500 | 1,039 | 44 | 50 | 28 |

Harddisk Usage KLH_PRD_SRSBIDB01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/20/2024 | 75 | 100 | 25 | 25 | 1,500 | 1,122 | 13 | 400 | 350 |
| 7/19/2024 | 75 | 100 | 25 | 29 | 1,500 | 1,066 | 13 | 400 | 349 |
| 7/18/2024 | 75 | 100 | 25 | 29 | 1,500 | 1,063 | 13 | 400 | 349 |
| 7/17/2024 | 75 | 100 | 25 | 24 | 1,500 | 1,144 | 12 | 400 | 350 |
| 7/16/2024 | 75 | 100 | 25 | 23 | 1,500 | 1,157 | 12 | 400 | 350 |
| 7/15/2024 | 75 | 100 | 25 | 24 | 1,500 | 1,138 | 13 | 400 | 349 |
| 7/14/2024 | 75 | 100 | 25 | 31 | 1,500 | 1,039 | 13 | 400 | 349 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSD01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/20/2024 | 75 | 100 | 25 | 25 | 1,500 | 1,122 | 26 | 1,000 | 743 |
| 7/19/2024 | 75 | 100 | 25 | 29 | 1,500 | 1,066 | 26 | 1,000 | 735 |
| 7/18/2024 | 75 | 100 | 25 | 29 | 1,500 | 1,063 | 29 | 1,000 | 710 |
| 7/17/2024 | 75 | 100 | 25 | 24 | 1,500 | 1,144 | 33 | 1,000 | 670 |
| 7/16/2024 | 75 | 100 | 25 | 23 | 1,500 | 1,157 | 34 | 1,000 | 655 |
| 7/15/2024 | 75 | 100 | 25 | 24 | 1,500 | 1,138 | 36 | 1,000 | 637 |
| 7/14/2024 | 75 | 100 | 25 | 31 | 1,500 | 1,039 | 36 | 1,000 | 644 |

Harddisk Usage KLH_PRD_SRSD02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/20/2024 | 75 | 100 | 25 | 25 | 1,500 | 1,122 | 29 | 1,000 | 708 |
| 7/19/2024 | 75 | 100 | 25 | 29 | 1,500 | 1,066 | 30 | 1,000 | 700 |
| 7/18/2024 | 75 | 100 | 25 | 29 | 1,500 | 1,063 | 32 | 1,000 | 675 |
| 7/17/2024 | 75 | 100 | 25 | 24 | 1,500 | 1,144 | 36 | 1,000 | 635 |
| 7/16/2024 | 75 | 100 | 25 | 23 | 1,500 | 1,157 | 38 | 1,000 | 620 |
| 7/15/2024 | 75 | 100 | 25 | 24 | 1,500 | 1,138 | 40 | 1,000 | 603 |
| 7/14/2024 | 75 | 100 | 25 | 31 | 1,500 | 1,039 | 39 | 1,000 | 610 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSNFS01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /var/nfs/ex | Total disk space on /var/nfs/ex | Used disk space on /var/nfs/ex | Free disk space on /var/nfs/ora | Total disk space on /var/nfs/ora | Used disk space on /var/nfs/ora |
|-----------|--------------------------|----------------------------|---------------------------|--------------------------------|---------------------------------|--------------------------------|---------------------------------|----------------------------------|---------------------------------|
| 7/20/2024 | 63 | 30 | 11 | 46 | 100 | 54 | 25 | 1,500 | 1,122 |
| 7/19/2024 | 63 | 30 | 11 | 46 | 100 | 54 | 29 | 1,500 | 1,066 |
| 7/18/2024 | 63 | 30 | 11 | 46 | 100 | 54 | 29 | 1,500 | 1,063 |
| 7/17/2024 | 63 | 30 | 11 | 46 | 100 | 54 | 24 | 1,500 | 1,144 |
| 7/16/2024 | 63 | 30 | 11 | 46 | 100 | 54 | 23 | 1,500 | 1,157 |
| 7/15/2024 | 63 | 30 | 11 | 46 | 100 | 54 | 24 | 1,500 | 1,138 |
| 7/14/2024 | 63 | 30 | 11 | 46 | 100 | 54 | 31 | 1,500 | 1,039 |

Harddisk Usage KLH_PRD_SRSSUPPORT01_DISTRIB

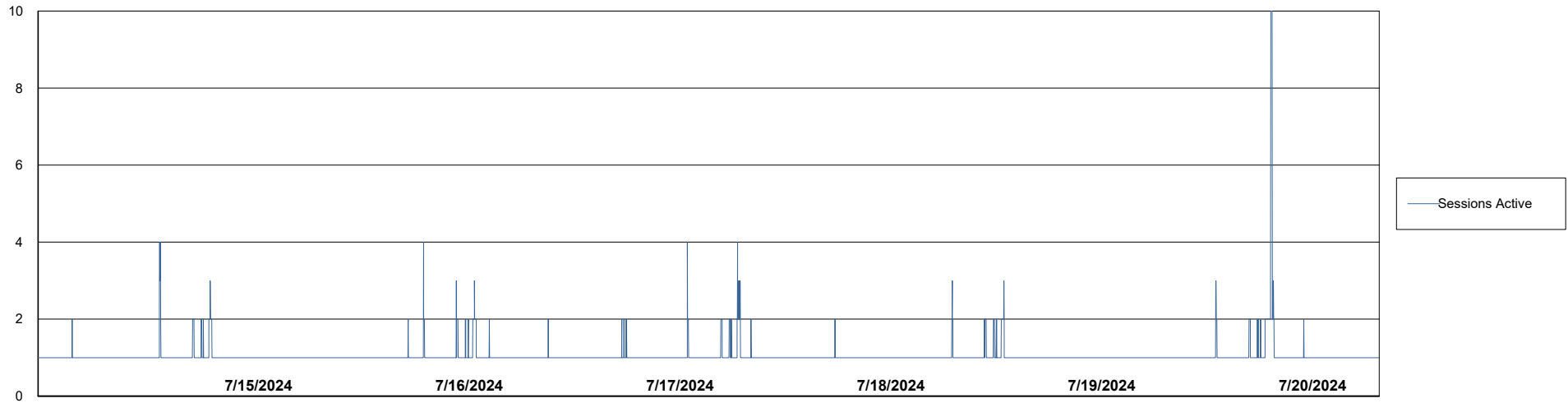
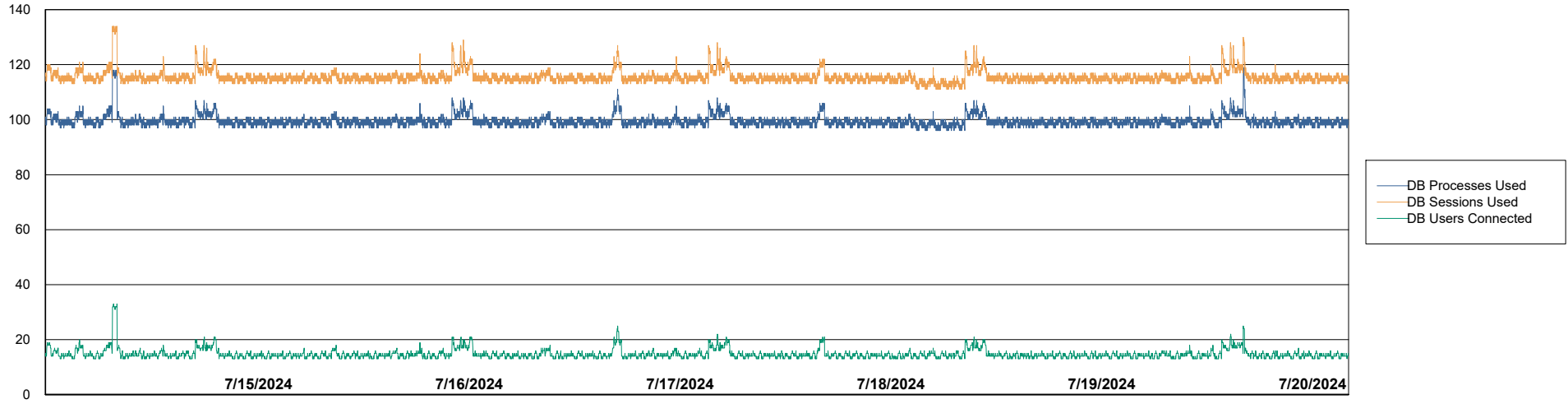
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/20/2024 | 33 | 100 | 67 |
| 7/19/2024 | 33 | 100 | 67 |
| 7/18/2024 | 33 | 100 | 67 |
| 7/17/2024 | 33 | 100 | 67 |
| 7/16/2024 | 37 | 100 | 63 |
| 7/15/2024 | 40 | 100 | 60 |
| 7/14/2024 | 40 | 100 | 60 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSBIDB01_ABS1

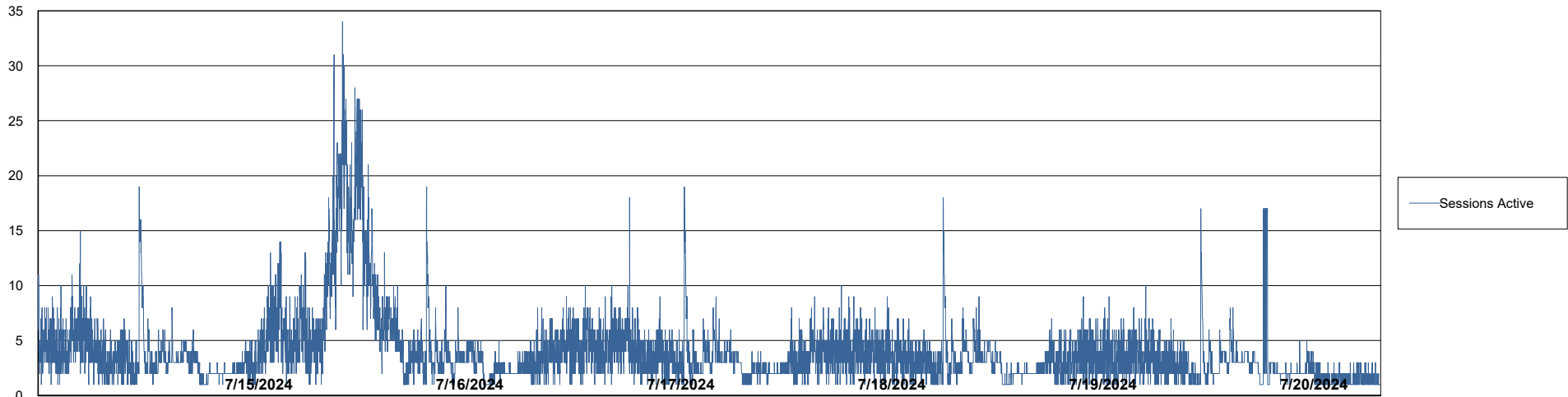
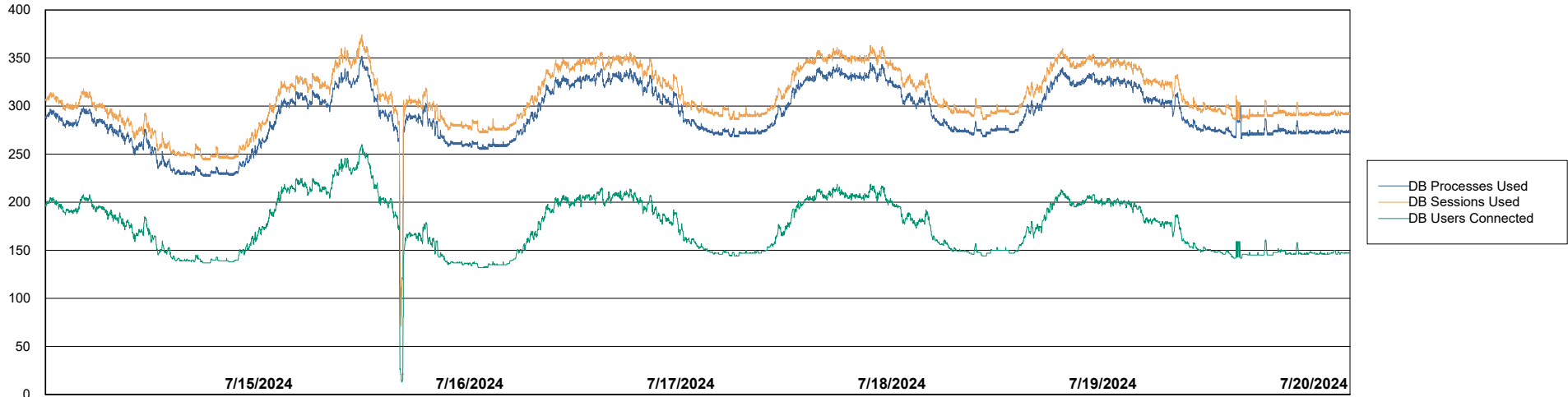


Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSDDB01_ABS1



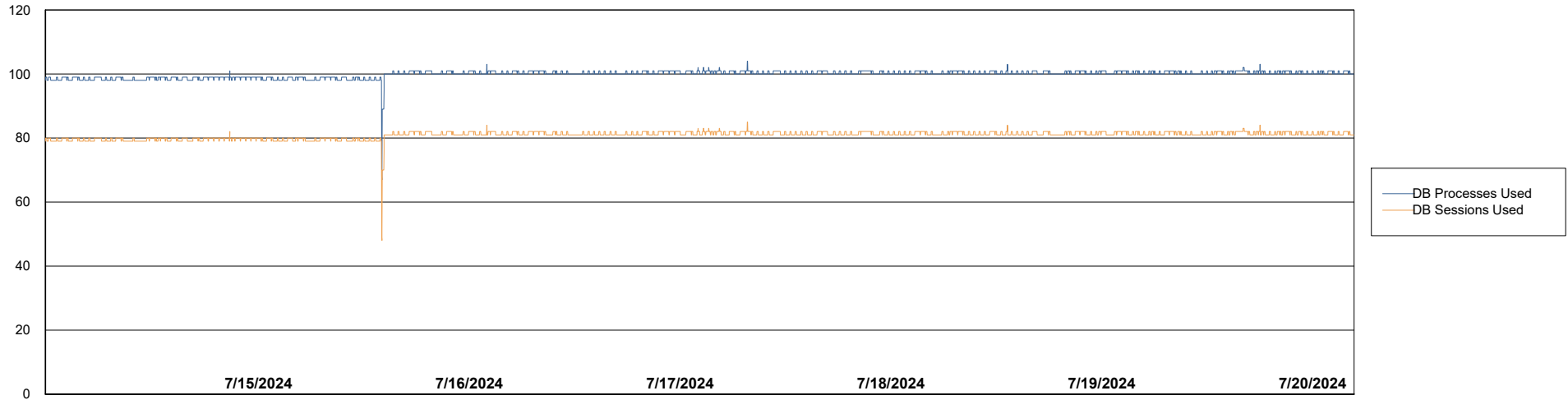
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSD02_HSBABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4



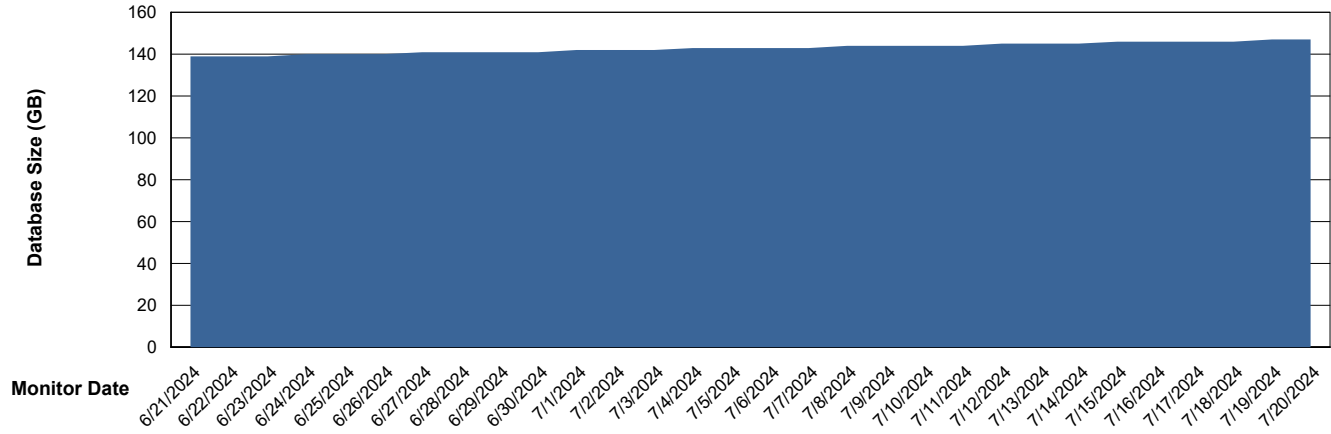
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



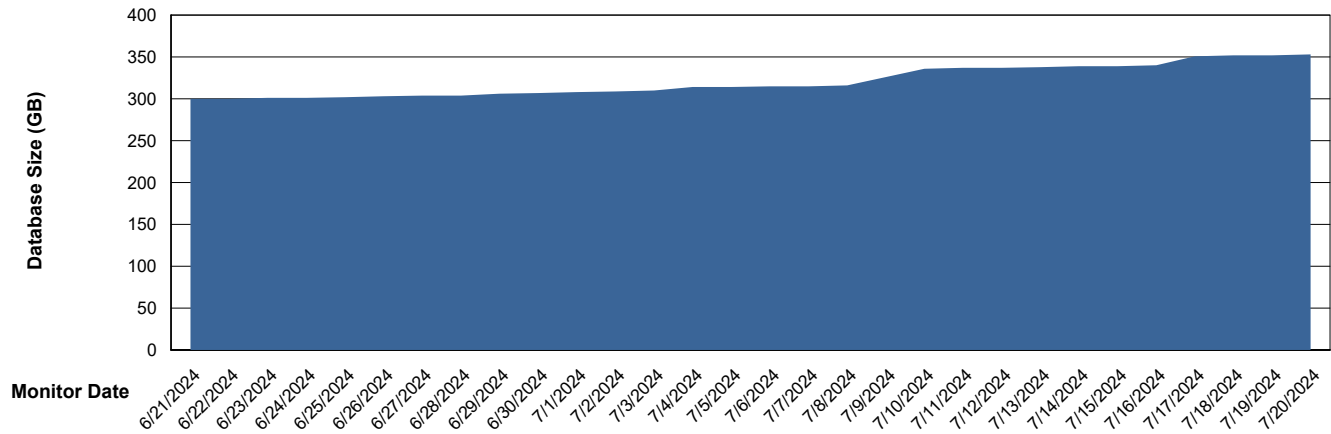
DATABASE SIZE KLH_PRD_SRSBIDB01_ABS1

Database growth over last month



DATABASE SIZE KLH_PRD_SRSDB01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer KLH_Production (24/7)
 Database ID 139



Database Tablespace KLH_PRD_SRSBIDB01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/20/2024 | ABSDATA | 80 | 49 | 39 |
| | INDX | 112 | 83 | 26 |
| 7/19/2024 | ABSDATA | 80 | 49 | 39 |
| | INDX | 112 | 83 | 26 |
| 7/18/2024 | ABSDATA | 80 | 48 | 39 |
| | INDX | 112 | 82 | 26 |
| 7/17/2024 | ABSDATA | 80 | 48 | 39 |
| | INDX | 112 | 82 | 27 |
| 7/16/2024 | ABSDATA | 80 | 48 | 39 |
| | INDX | 112 | 82 | 27 |
| 7/15/2024 | ABSDATA | 80 | 48 | 40 |
| | INDX | 112 | 82 | 27 |
| 7/14/2024 | ABSDATA | 80 | 48 | 40 |
| | INDX | 112 | 82 | 27 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
 Database ID 139



Database Tablespace KLH_PRD_SRSDDB01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/20/2024 | ABSDATA | 384 | 328 | 15 |
| | INDX | 9 | 7 | 21 |
| 7/19/2024 | ABSDATA | 384 | 328 | 15 |
| | INDX | 9 | 7 | 21 |
| 7/18/2024 | ABSDATA | 384 | 327 | 15 |
| | INDX | 9 | 7 | 22 |
| 7/17/2024 | ABSDATA | 384 | 326 | 15 |
| | INDX | 9 | 7 | 22 |
| 7/16/2024 | ABSDATA | 384 | 315 | 18 |
| | INDX | 9 | 7 | 22 |
| 7/15/2024 | ABSDATA | 384 | 315 | 18 |
| | INDX | 9 | 7 | 22 |
| 7/14/2024 | ABSDATA | 384 | 314 | 18 |
| | INDX | 9 | 7 | 22 |

BI Status and last ETL error for KLH_PRD_SRSBIDB01_ABS1

| | Mon 15/7/2024 | Tue 16/7/2024 | Wed 17/7/2024 | Thu 18/7/2024 | Fri 19/7/2024 | Sat 20/7/2024 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

Weekly SLA Customer Report

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Database ID 139



| BI last ETL error for | KLH_PRD_SRSBIDB01_ABS1 |
|-----------------------|------------------------|
|-----------------------|------------------------|

| | |
|-----------------|------|
| Sat, 20-07-2024 | None |
| Wed, 17-07-2024 | None |
| Sun, 14-07-2024 | None |
| Tue, 16-07-2024 | None |
| Fri, 19-07-2024 | None |
| Sun, 14-07-2024 | None |
| Thu, 18-07-2024 | None |
| Tue, 16-07-2024 | None |
| Thu, 18-07-2024 | None |
| Fri, 19-07-2024 | None |
| Mon, 15-07-2024 | None |
| Wed, 17-07-2024 | None |
| Mon, 15-07-2024 | None |
| Sat, 20-07-2024 | None |

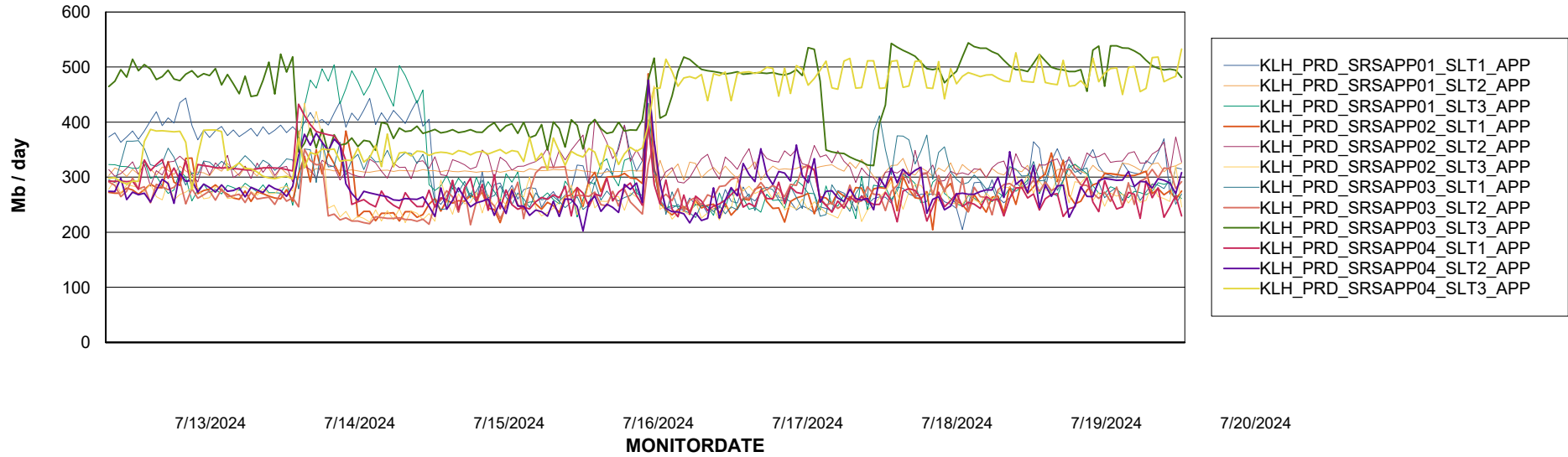
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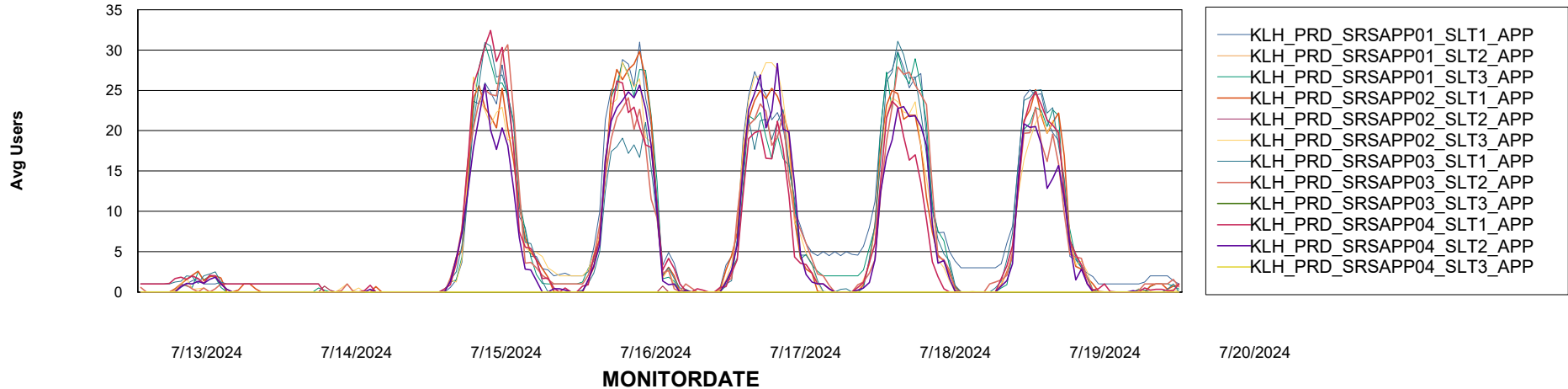


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



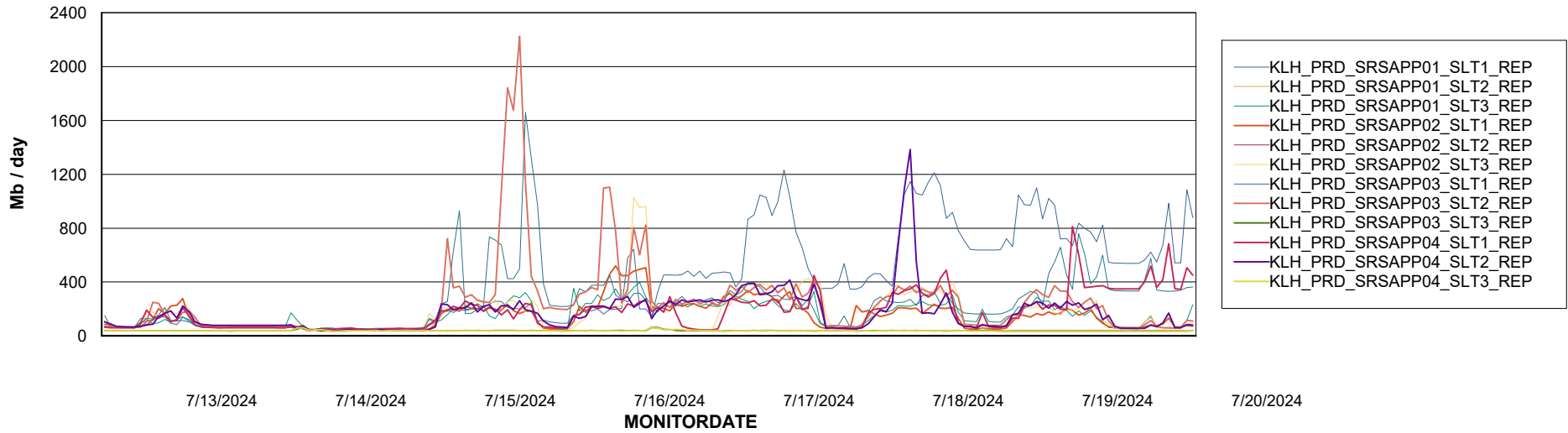
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



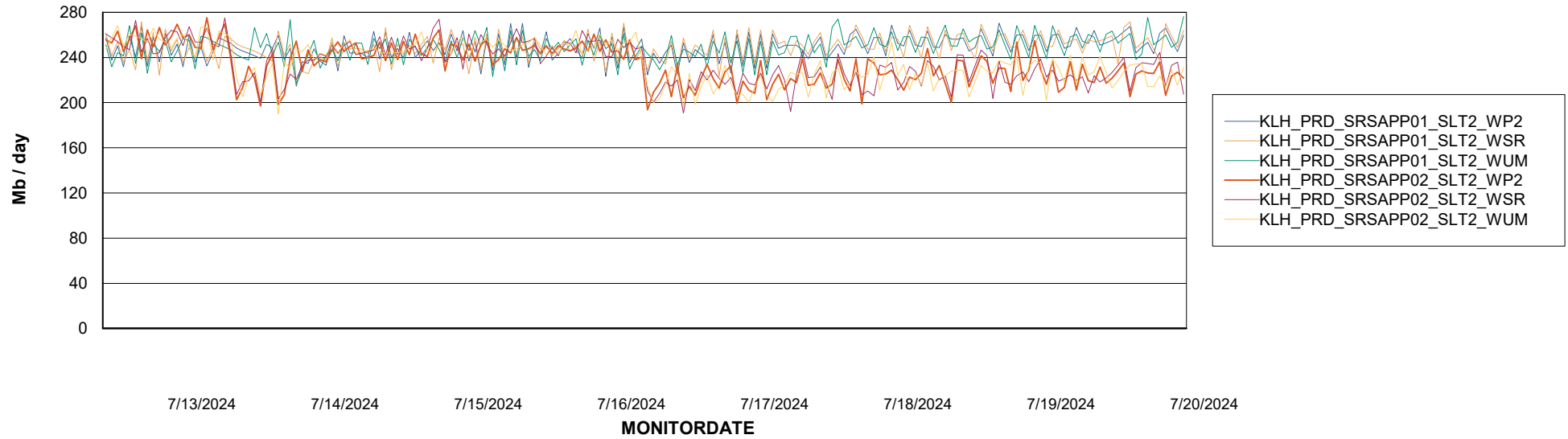
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Disaster per ABS component

