

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7/20/2024	18	149	123	15	850	722
7/19/2024	18	149	123	15	850	719
7/18/2024	21	149	118	16	850	716
7/17/2024	22	149	116	18	850	700
7/16/2024	22	149	116	25	850	637
7/15/2024	23	149	116	25	850	637
7/14/2024	23	149	115	25	850	636

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/20/2024	54	89	41
7/19/2024	55	89	40
7/18/2024	55	89	40
7/17/2024	53	89	42
7/16/2024	56	89	39
7/15/2024	56	89	39
7/14/2024	56	89	39

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/20/2024	62	79	30
7/19/2024	62	79	30
7/18/2024	62	79	30
7/17/2024	62	79	30
7/16/2024	62	79	30
7/15/2024	62	79	30
7/14/2024	61	79	31

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/20/2024	48	79	41
7/19/2024	49	79	41
7/18/2024	50	79	40
7/17/2024	50	79	40
7/16/2024	50	79	40
7/15/2024	50	79	40
7/14/2024	50	79	40

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/20/2024	38	149	93
7/19/2024	36	149	96
7/18/2024	33	149	99
7/17/2024	34	149	99
7/16/2024	34	149	99
7/15/2024	34	149	98
7/14/2024	34	149	98

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7/20/2024	47	149	80	18	1,536	1,254
7/19/2024	47	149	79	18	1,536	1,262
7/18/2024	48	149	77	18	1,536	1,263
7/17/2024	48	149	77	18	1,536	1,266
7/16/2024	48	149	77	17	1,536	1,268
7/15/2024	48	149	77	18	1,536	1,265
7/14/2024	48	149	77	19	1,536	1,251

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
7/20/2024	64	199	72	21	1,536	1,212	69	500	155
7/19/2024	64	199	71	21	1,536	1,216	72	500	139
7/18/2024	65	199	70	21	1,536	1,216	73	500	136
7/17/2024	65	199	70	21	1,536	1,216	73	500	136
7/16/2024	65	199	70	21	1,536	1,218	73	500	136
7/15/2024	65	199	70	21	1,536	1,217	74	500	132
7/14/2024	65	199	70	21	1,536	1,211	73	500	135

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/20/2024	58	79	33
7/19/2024	59	79	33
7/18/2024	59	79	32
7/17/2024	57	79	34
7/16/2024	60	79	32
7/15/2024	60	79	32
7/14/2024	60	79	32

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/20/2024	59	79	33
7/19/2024	58	79	33
7/18/2024	58	79	33
7/17/2024	58	79	33
7/16/2024	58	79	33
7/15/2024	58	79	33
7/14/2024	58	79	33

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/20/2024	37	149	94
7/19/2024	34	149	98
7/18/2024	28	149	107
7/17/2024	28	149	107
7/16/2024	28	149	107
7/15/2024	28	149	107
7/14/2024	28	149	107

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Harddisk Usage JSG_PRD_WORF

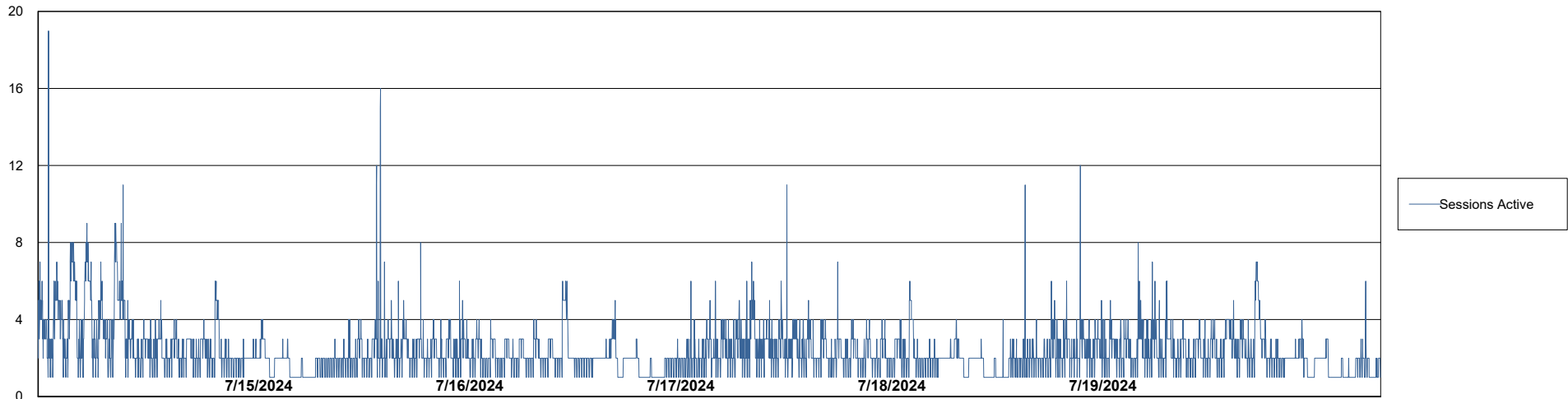
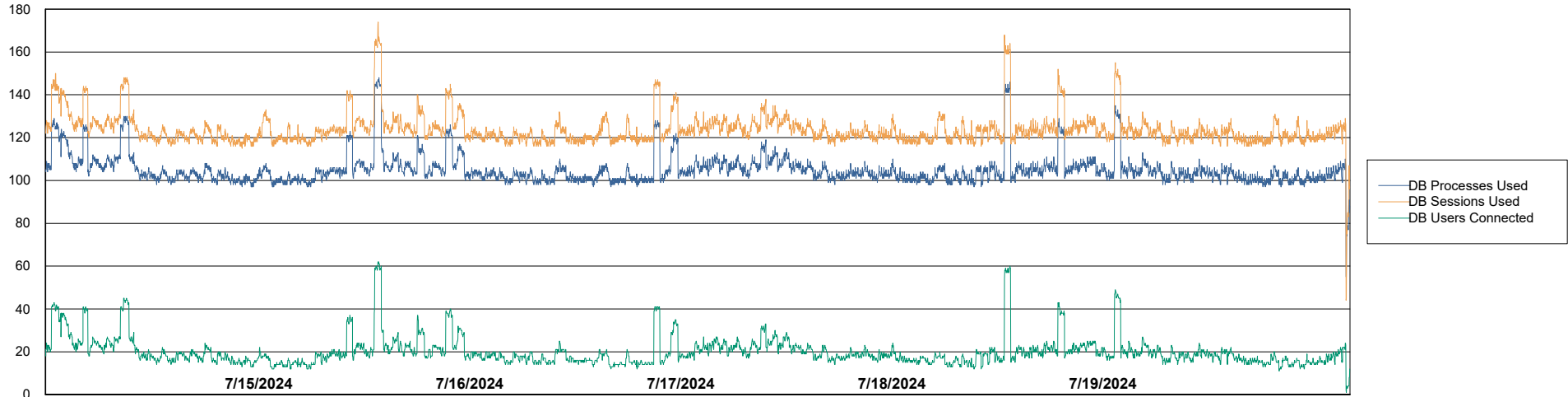
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/20/2024	52	149	72
7/19/2024	51	149	73
7/18/2024	51	149	73
7/17/2024	51	149	73
7/16/2024	51	149	73
7/15/2024	51	149	73
7/14/2024	51	149	73

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Database Performance JSG_PRD_BASHIR_DB_ABS1



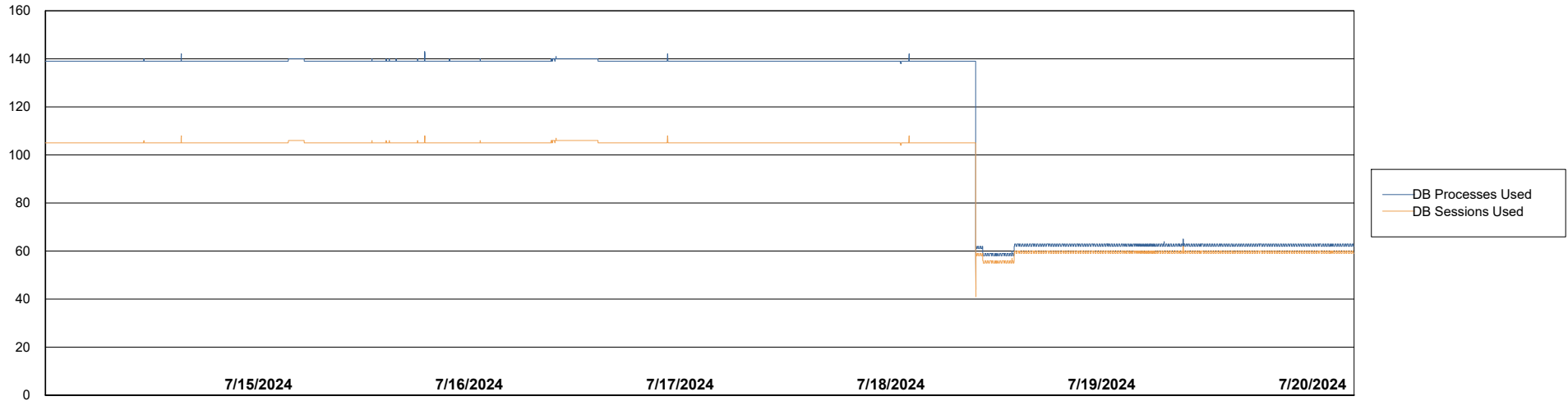
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

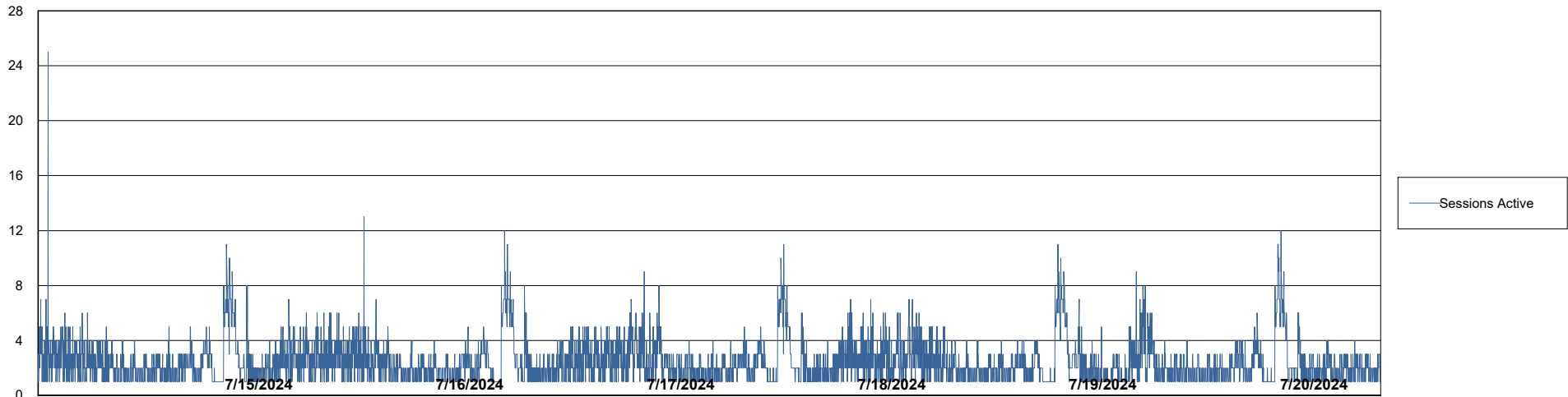
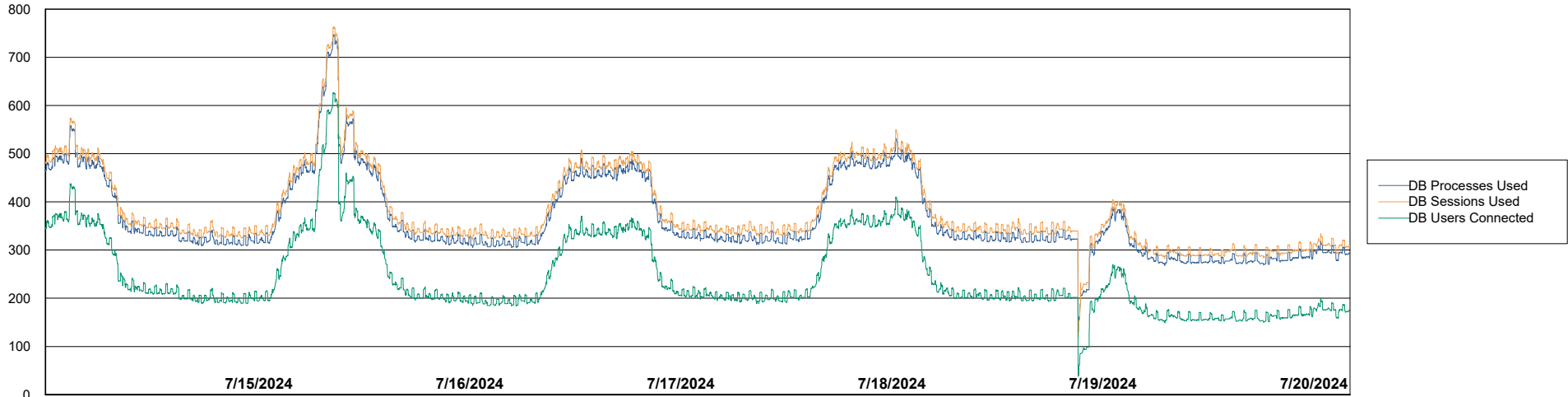


Weekly SLA Customer Report

Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



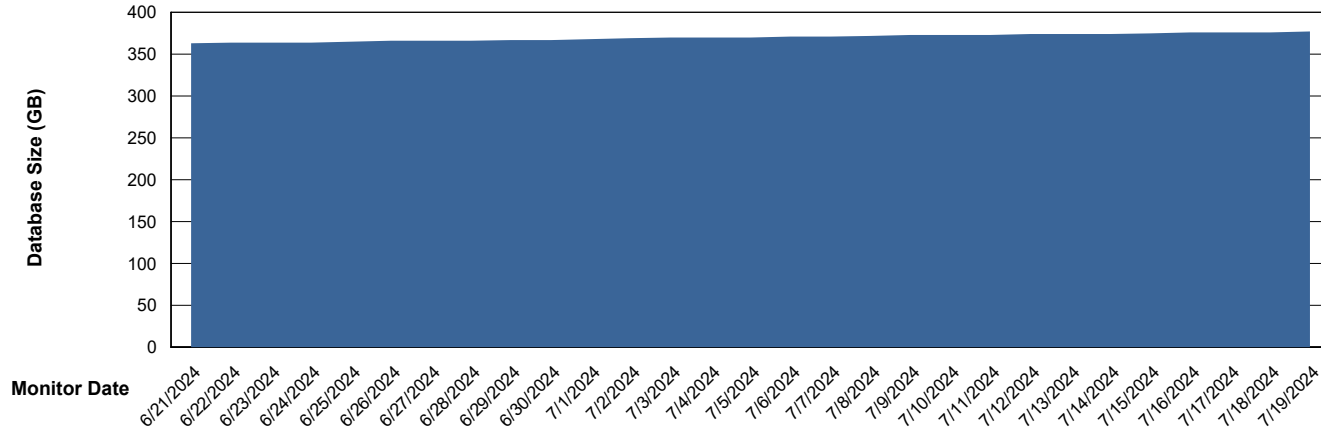
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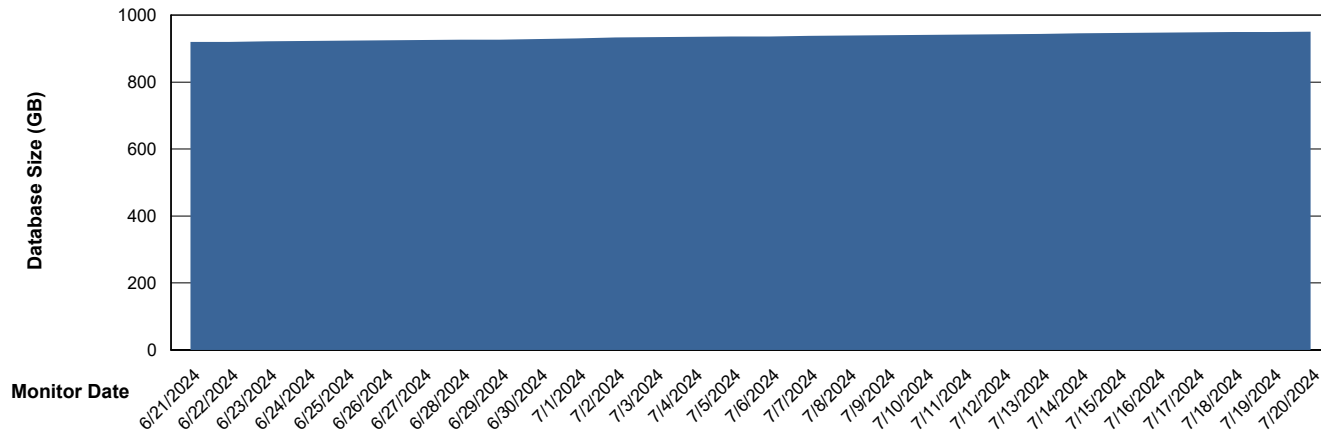
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/19/2024	ABSDATA	193	164	15
	INDX	254	209	18
7/18/2024	ABSDATA	193	164	15
	INDX	254	209	18
7/17/2024	ABSDATA	193	164	15
	INDX	254	208	18
7/16/2024	ABSDATA	193	163	15
	INDX	254	208	18
7/15/2024	ABSDATA	193	163	16
	INDX	254	208	18
7/14/2024	ABSDATA	193	163	16
	INDX	254	207	18

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/20/2024	ABSDATA	1,047	887	15
	INDX	53	44	17
7/19/2024	ABSDATA	1,047	886	15
	INDX	53	44	17
7/18/2024	ABSDATA	1,047	886	15
	INDX	53	44	17
7/17/2024	ABSDATA	1,047	885	15
	INDX	53	44	17
7/16/2024	ABSDATA	1,047	884	16
	INDX	53	44	17
7/15/2024	ABSDATA	1,047	883	16
	INDX	53	44	17
7/14/2024	ABSDATA	1,047	882	16
	INDX	53	44	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 15/7/2024	Tue 16/7/2024	Wed 17/7/2024	Thu 18/7/2024	Fri 19/7/2024
ABS DataWarehouse ETL Health	OK	OK	Not OK	Not OK	Not OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Thu, 18-07-2024	None
Fri, 19-07-2024	None
Mon, 15-07-2024	None
Fri, 19-07-2024	None
Fri, 19-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 18-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 18-07-2024	None
Wed, 17-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Tue, 16-07-2024	None
Wed, 17-07-2024	None
Wed, 17-07-2024	None
Tue, 16-07-2024	None
Sun, 14-07-2024	None
Mon, 15-07-2024	None
Sun, 14-07-2024	None

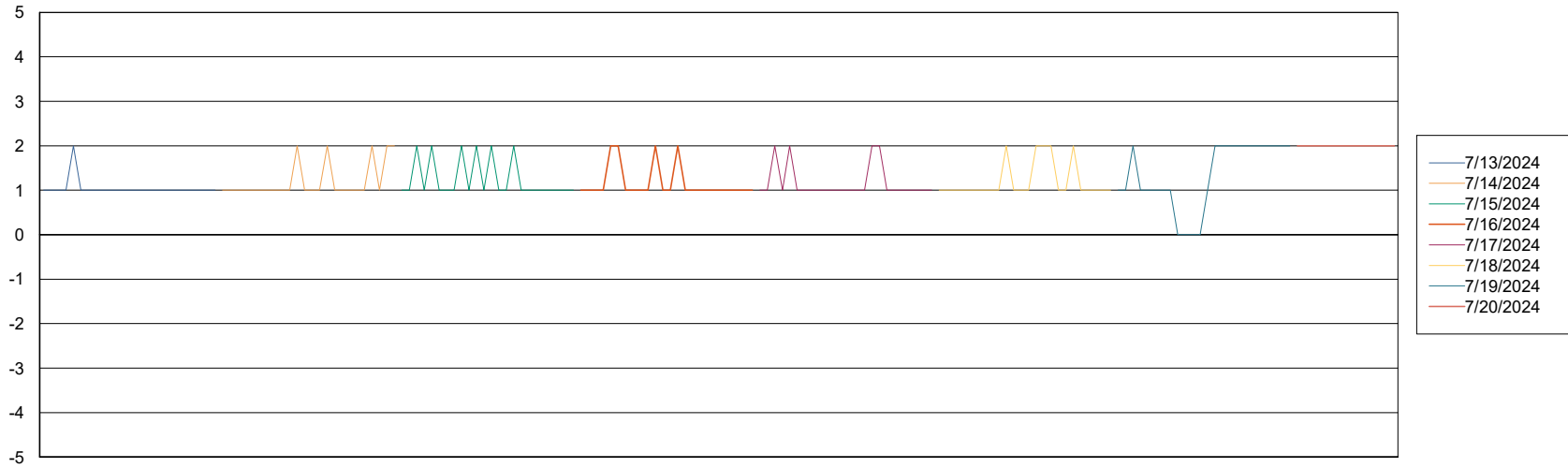
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



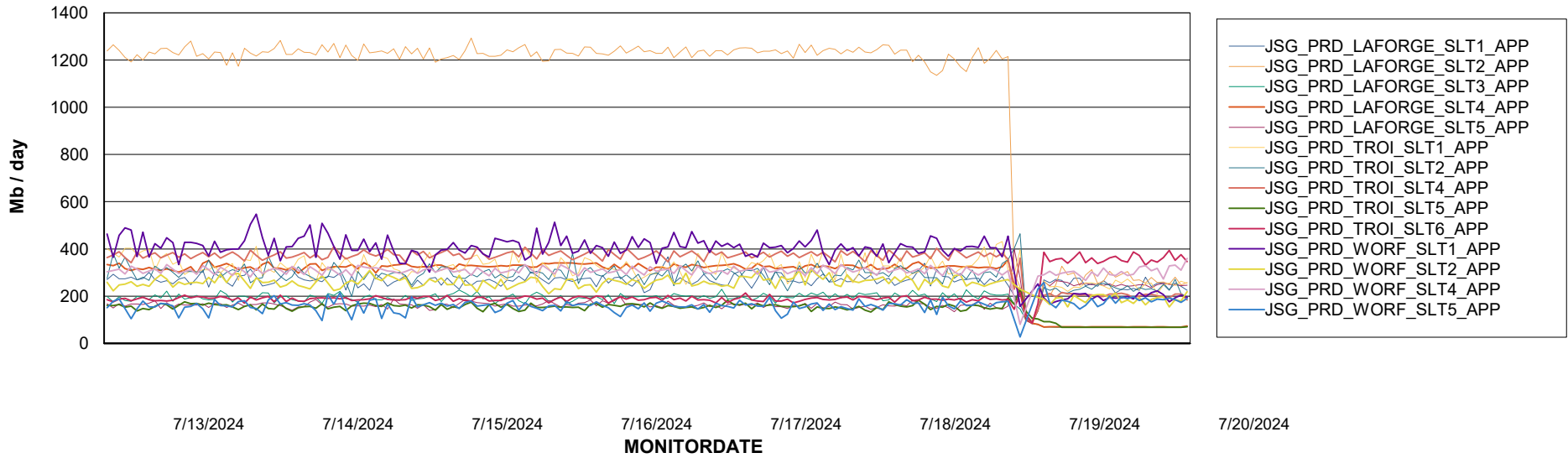
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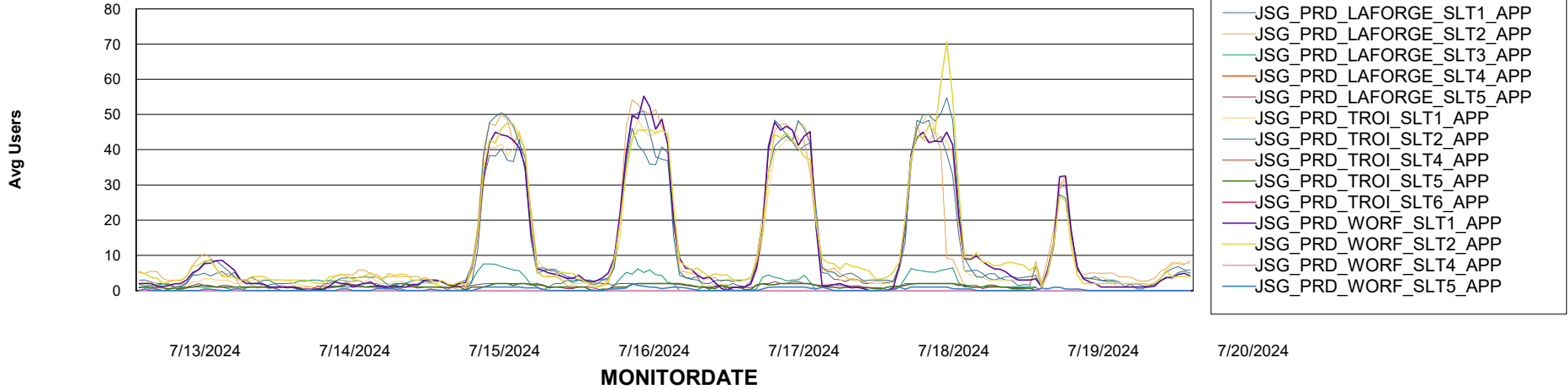


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



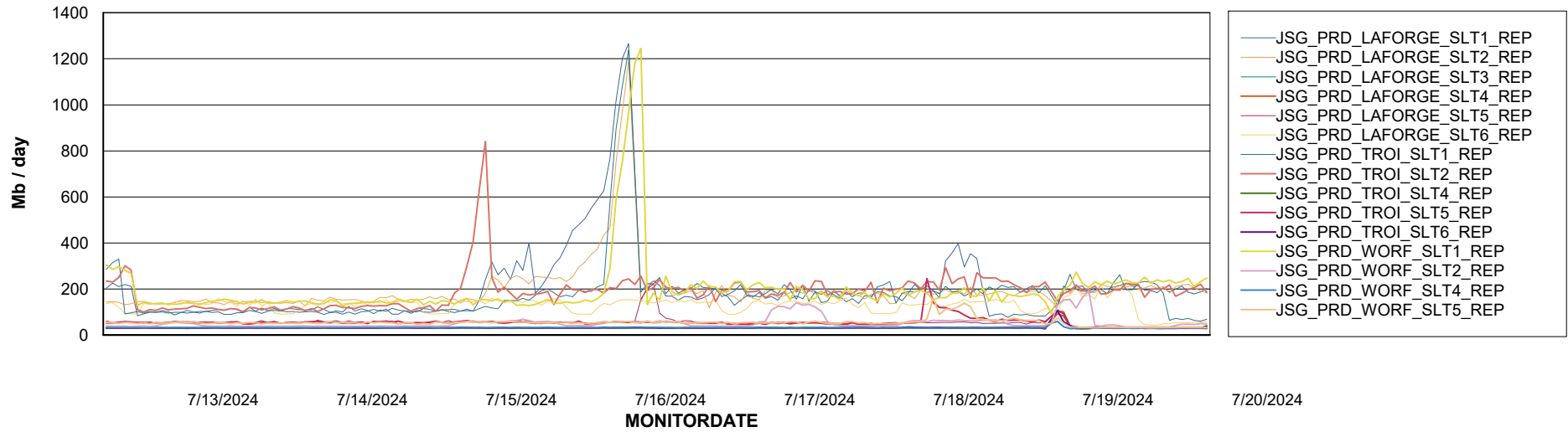
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



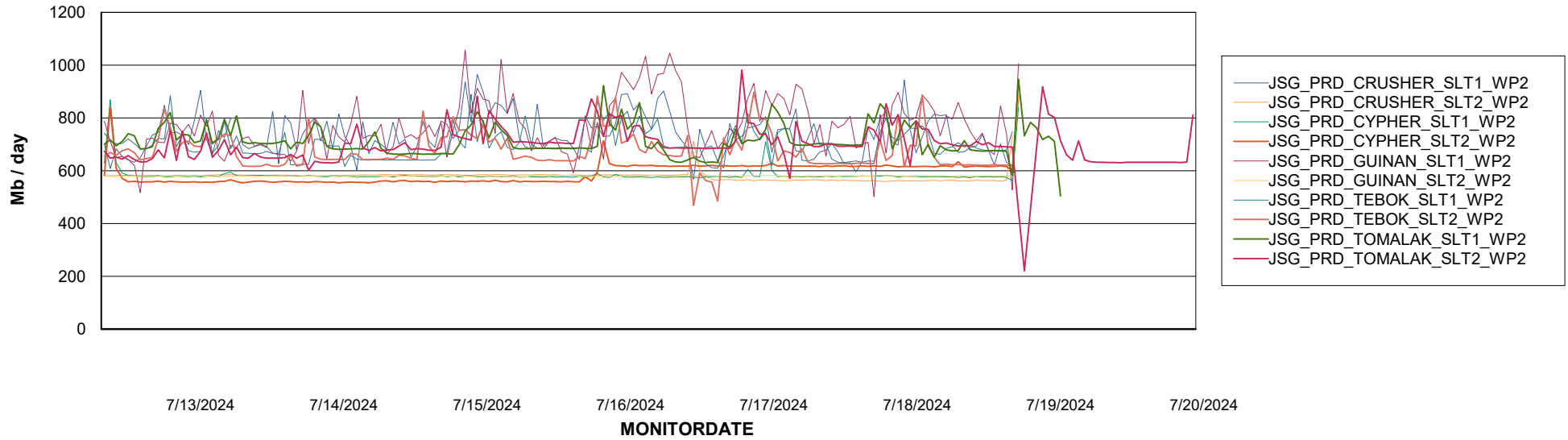
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component

