

# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



Harddisk Usage ELI\_PRD\_FRASEQXPRDDB04-BI

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /backup | Total disk space on /backup | Used disk space on /backup | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|-----------------------------|----------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/20/2024 | 28                       | 34                         | 25                        | 11                         | 299                         | 265                        | 34                          | 599                           | 394                          |
| 7/19/2024 | 28                       | 34                         | 25                        | 20                         | 299                         | 239                        | 34                          | 599                           | 394                          |
| 7/18/2024 | 28                       | 34                         | 25                        | 30                         | 299                         | 209                        | 34                          | 599                           | 394                          |
| 7/17/2024 | 28                       | 34                         | 25                        | 41                         | 299                         | 178                        | 34                          | 599                           | 394                          |
| 7/16/2024 | 28                       | 34                         | 25                        | 54                         | 299                         | 139                        | 34                          | 599                           | 393                          |
| 7/15/2024 | 28                       | 34                         | 25                        | 63                         | 299                         | 111                        | 36                          | 599                           | 384                          |
| 7/14/2024 | 28                       | 34                         | 25                        | 69                         | 299                         | 93                         | 42                          | 599                           | 348                          |

Harddisk Usage ELI\_PRD\_FRASINTPRDDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /backup |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-------------------------------|--------------------------------|-------------------------------|----------------------------|
| 7/20/2024 | 53                       | 26                         | 12                        | 90                          | 100                           | 10                           | 89                            | 150                            | 16                            | 89                         |
| 7/19/2024 | 53                       | 26                         | 12                        | 89                          | 100                           | 11                           | 89                            | 150                            | 16                            | 89                         |
| 7/18/2024 | 53                       | 26                         | 12                        | 89                          | 100                           | 10                           | 89                            | 150                            | 16                            | 89                         |
| 7/17/2024 | 54                       | 26                         | 12                        | 90                          | 100                           | 10                           | 89                            | 150                            | 16                            | 89                         |
| 7/16/2024 | 54                       | 26                         | 12                        | 90                          | 100                           | 10                           | 89                            | 150                            | 16                            | 89                         |
| 7/15/2024 | 54                       | 26                         | 12                        | 10                          | 100                           | 90                           | 89                            | 150                            | 16                            | 89                         |
| 7/14/2024 | 54                       | 26                         | 12                        | 1                           | 100                           | 99                           | 91                            | 150                            | 13                            | 91                         |

# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



Harddisk Usage ELI\_PRD\_FRASINTQUADB01

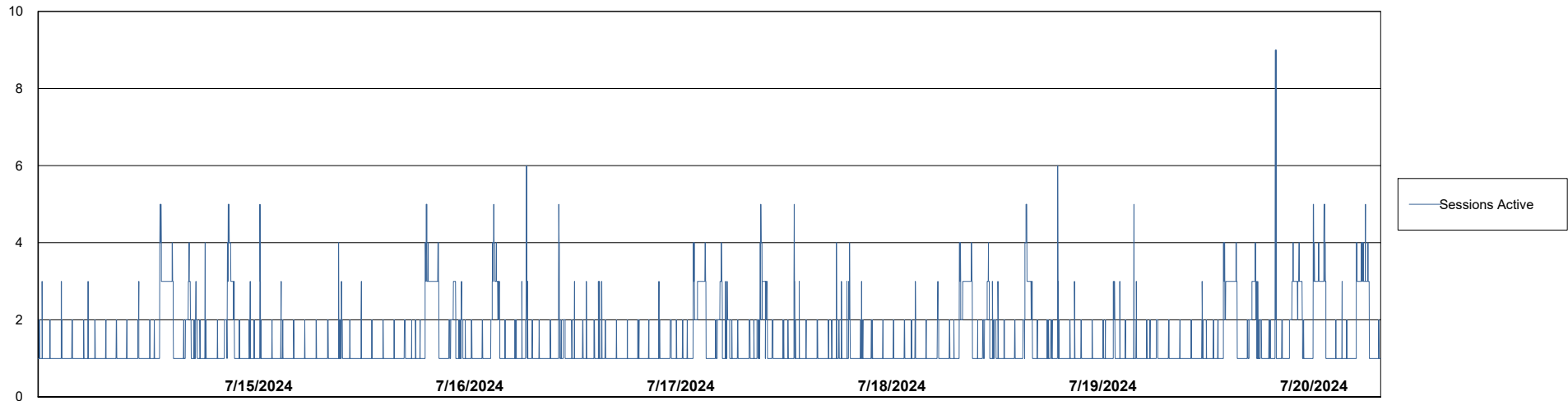
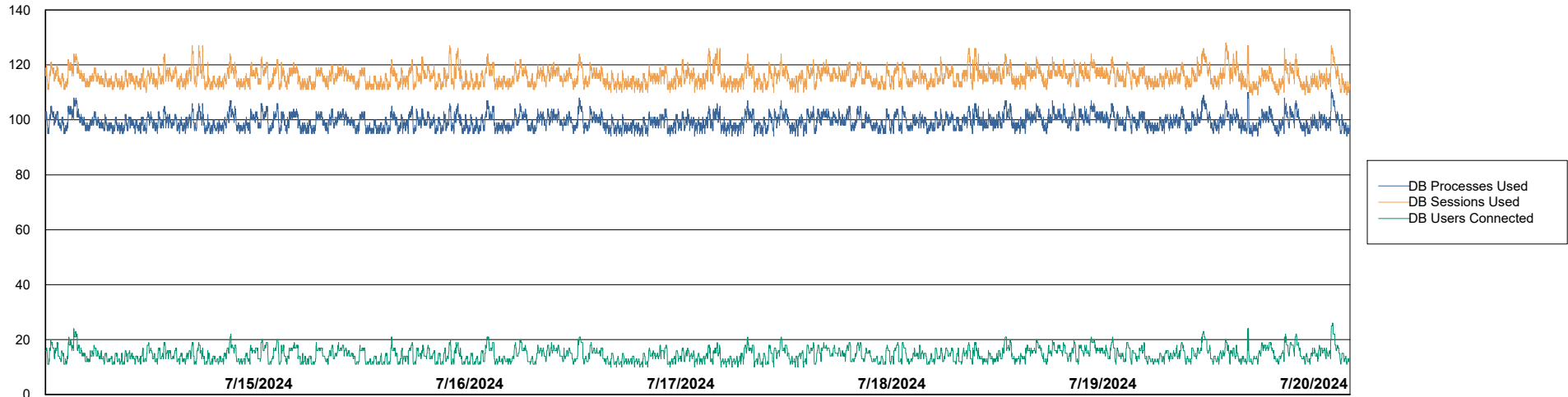
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/20/2024 | 52                       | 26                         | 13                        | 72                          | 100                           | 28                           | 15                          | 1,170                         | 996                          |
| 7/19/2024 | 52                       | 26                         | 13                        | 72                          | 100                           | 28                           | 15                          | 1,170                         | 994                          |
| 7/18/2024 | 52                       | 26                         | 13                        | 72                          | 100                           | 28                           | 14                          | 1,170                         | 1,002                        |
| 7/17/2024 | 52                       | 26                         | 13                        | 74                          | 100                           | 26                           | 14                          | 1,170                         | 1,004                        |
| 7/16/2024 | 52                       | 26                         | 13                        | 74                          | 100                           | 26                           | 15                          | 1,170                         | 991                          |
| 7/15/2024 | 52                       | 26                         | 13                        | 74                          | 100                           | 26                           | 16                          | 1,170                         | 987                          |
| 7/14/2024 | 52                       | 26                         | 13                        | 74                          | 100                           | 26                           | 15                          | 1,170                         | 993                          |

# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



## Database Performance ELI\_PRD\_FRASEQXPRDDB04-BI\_ABS1

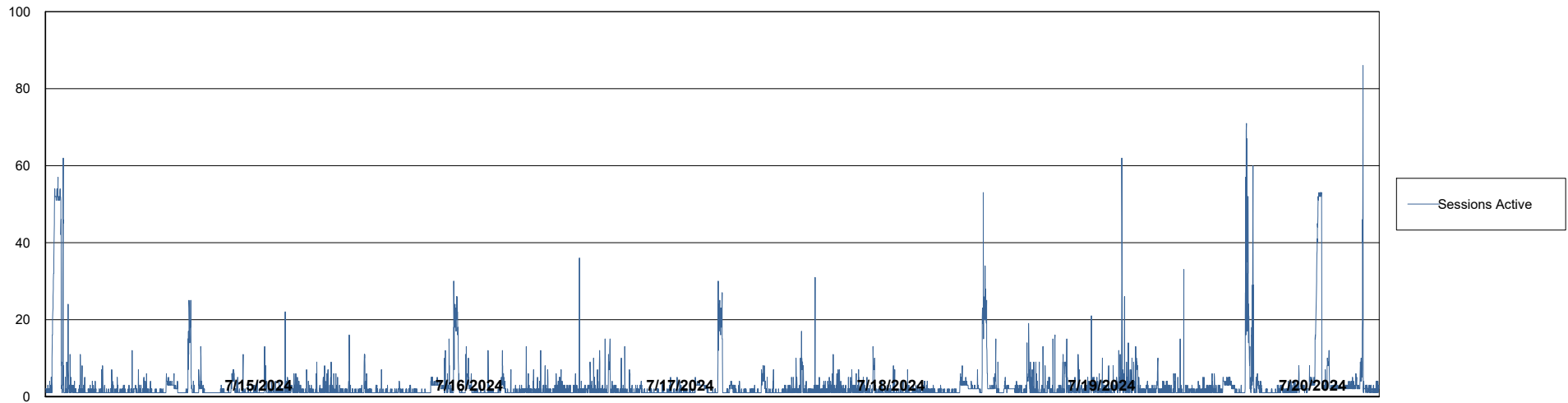
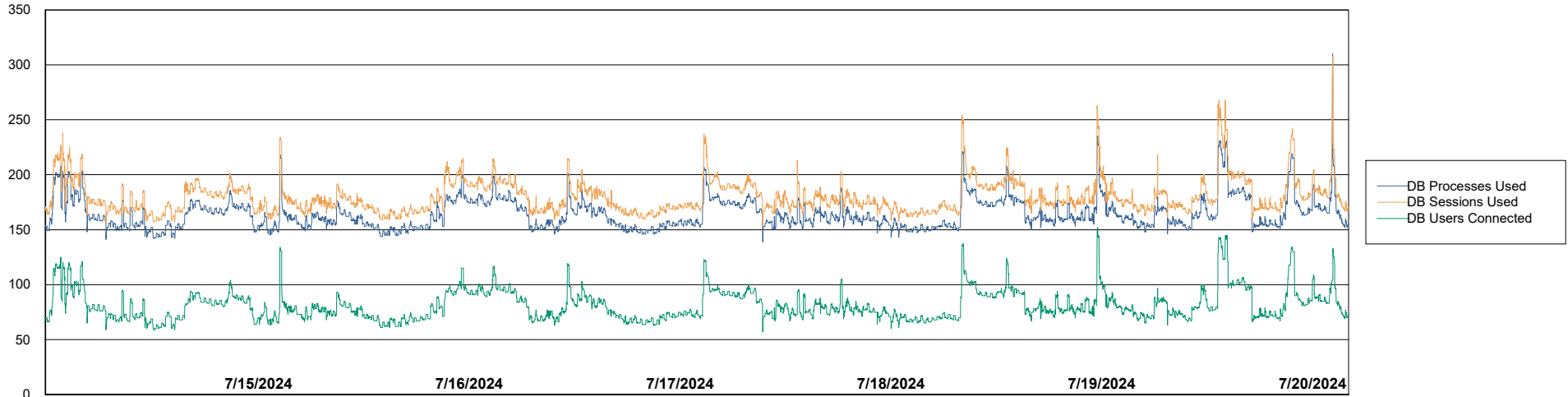


# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



## Database Performance ELI\_PRD\_FRASINTPRDDB01\_ABS1



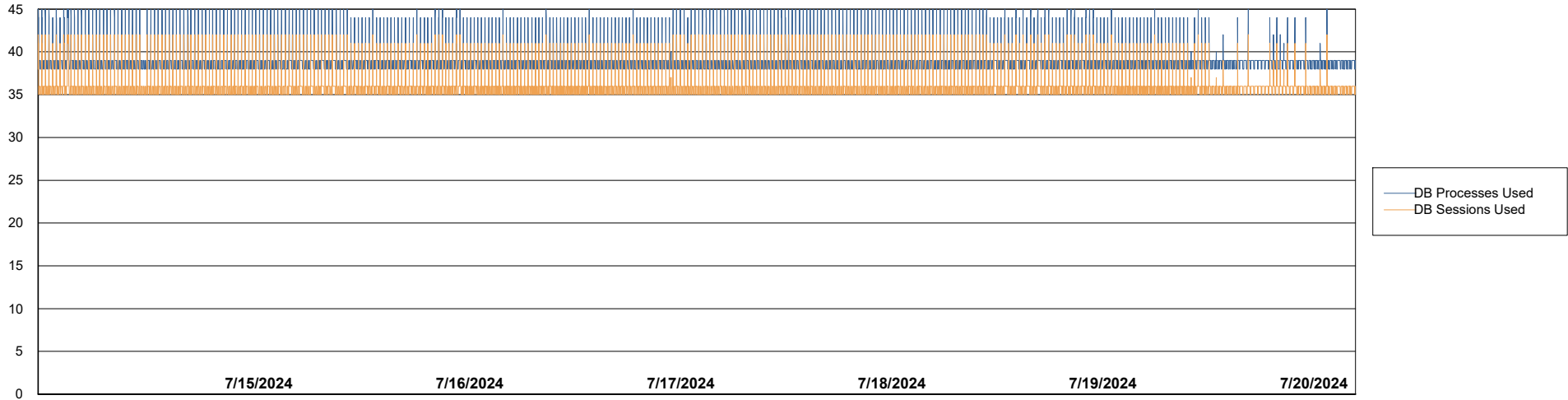
# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



Database Performance ELI\_PRD\_FRASINTQUADB01\_HSBABS1

DB Processes Max 1,000



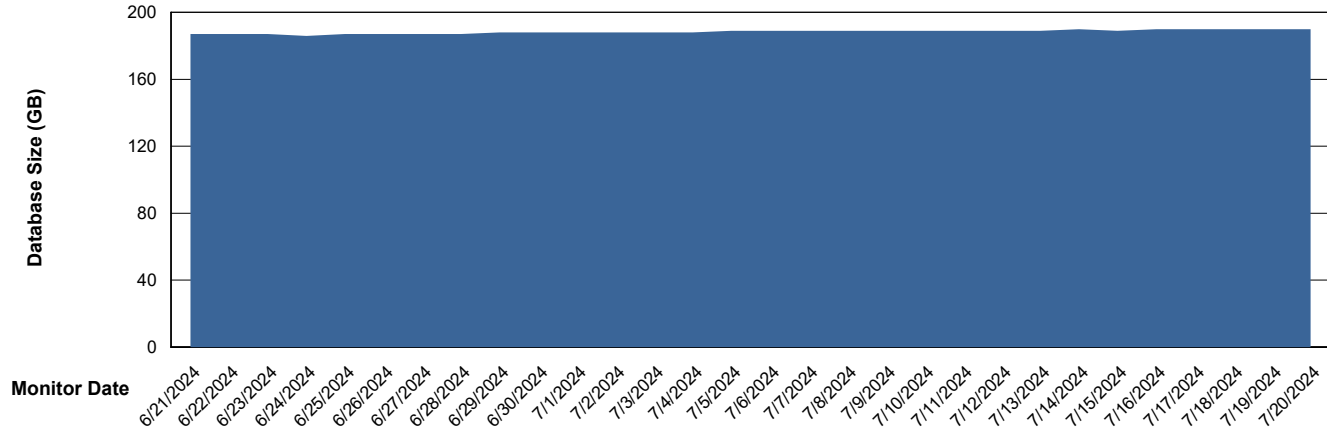
# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



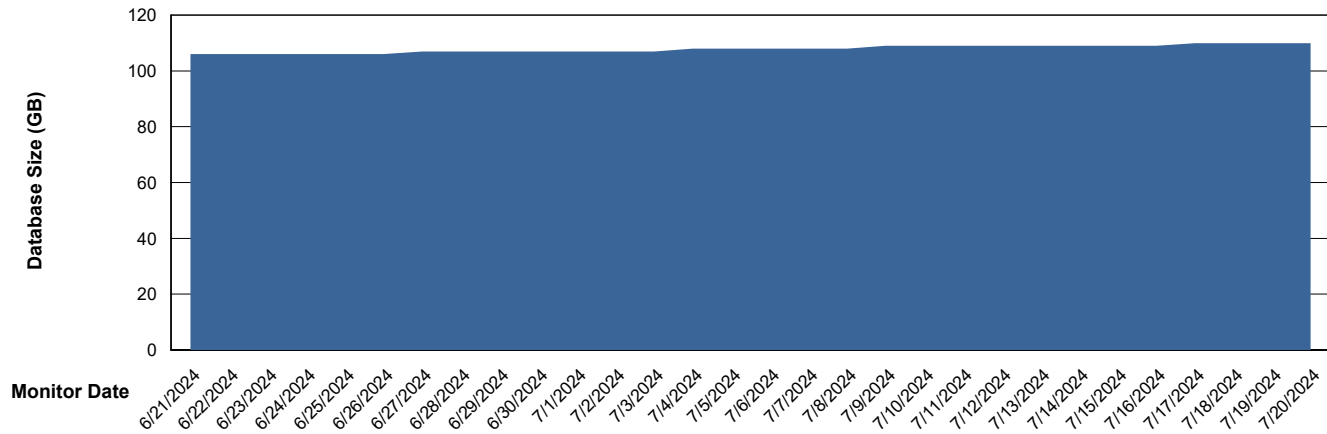
DATABASE SIZE ELI\_PRD\_FRASEQXPRDDB04-BI\_ABS1

### Database growth over last month



DATABASE SIZE ELI\_PRD\_FRASINTPRDDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



Database Tablespace ELI\_PRD\_FRASEQXPRDDB04-BI\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/20/2024 | ABSDATA         | 112           | 95            | 15              |
|           | INDX            | 110           | 92            | 16              |
| 7/19/2024 | ABSDATA         | 112           | 95            | 15              |
|           | INDX            | 110           | 92            | 16              |
| 7/18/2024 | ABSDATA         | 112           | 95            | 15              |
|           | INDX            | 110           | 92            | 16              |
| 7/17/2024 | ABSDATA         | 112           | 95            | 15              |
|           | INDX            | 110           | 92            | 16              |
| 7/16/2024 | ABSDATA         | 112           | 95            | 16              |
|           | INDX            | 110           | 92            | 16              |
| 7/15/2024 | ABSDATA         | 112           | 95            | 16              |
|           | INDX            | 110           | 92            | 16              |
| 7/14/2024 | ABSDATA         | 112           | 95            | 16              |
|           | INDX            | 110           | 92            | 16              |

# Weekly SLA Customer Report

Customer ELI\_Production  
 Database ID 62



Database Tablespace ELI\_PRD\_FRASINTPRDDB01\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/20/2024 | ABSDATA         | 295           | 50            | 83              |
|           | INDX            | 67            | 44            | 34              |
| 7/19/2024 | ABSDATA         | 295           | 50            | 83              |
|           | INDX            | 67            | 44            | 34              |
| 7/18/2024 | ABSDATA         | 295           | 50            | 83              |
|           | INDX            | 67            | 44            | 35              |
| 7/17/2024 | ABSDATA         | 295           | 50            | 83              |
|           | INDX            | 67            | 44            | 35              |
| 7/16/2024 | ABSDATA         | 295           | 50            | 83              |
|           | INDX            | 67            | 44            | 35              |
| 7/15/2024 | ABSDATA         | 295           | 50            | 83              |
|           | INDX            | 67            | 44            | 35              |
| 7/14/2024 | ABSDATA         | 295           | 50            | 83              |
|           | INDX            | 67            | 43            | 35              |

BI Status and last ETL error for ELI\_PRD\_FRASEQXPRDDB04-BI\_ABS1

|                                     | Mon 15/7/2024 | Tue 16/7/2024 | Wed 17/7/2024 | Thu 18/7/2024 | Fri 19/7/2024 | Sat 20/7/2024 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



| BI last ETL error for | ELI_PRD_FRASEQXPRDDB04-BI_ABS1 |
|-----------------------|--------------------------------|
|-----------------------|--------------------------------|

|                 |      |
|-----------------|------|
| Tue, 16-07-2024 | None |
| Wed, 17-07-2024 | None |
| Fri, 19-07-2024 | None |
| Sat, 20-07-2024 | None |
| Mon, 15-07-2024 | None |
| Sun, 14-07-2024 | None |
| Sun, 14-07-2024 | None |
| Thu, 18-07-2024 | None |
| Tue, 16-07-2024 | None |
| Mon, 15-07-2024 | None |
| Wed, 17-07-2024 | None |
| Fri, 19-07-2024 | None |
| Thu, 18-07-2024 | None |
| Sat, 20-07-2024 | None |

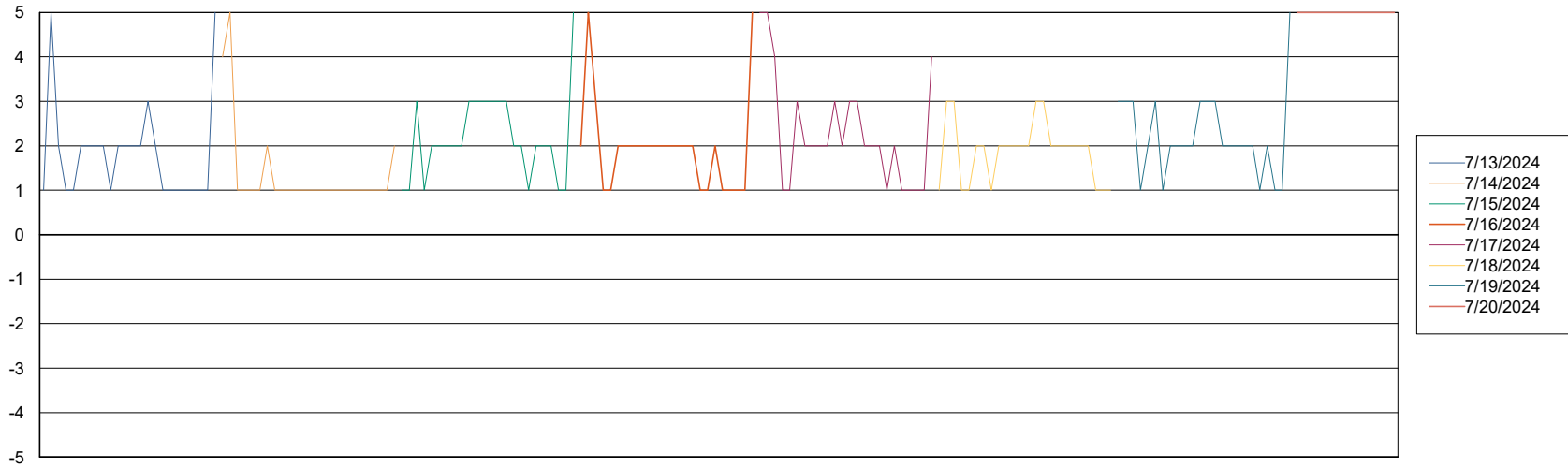
# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



Standby Database Health ELI\_Production

### Recovery lag for last 7 days



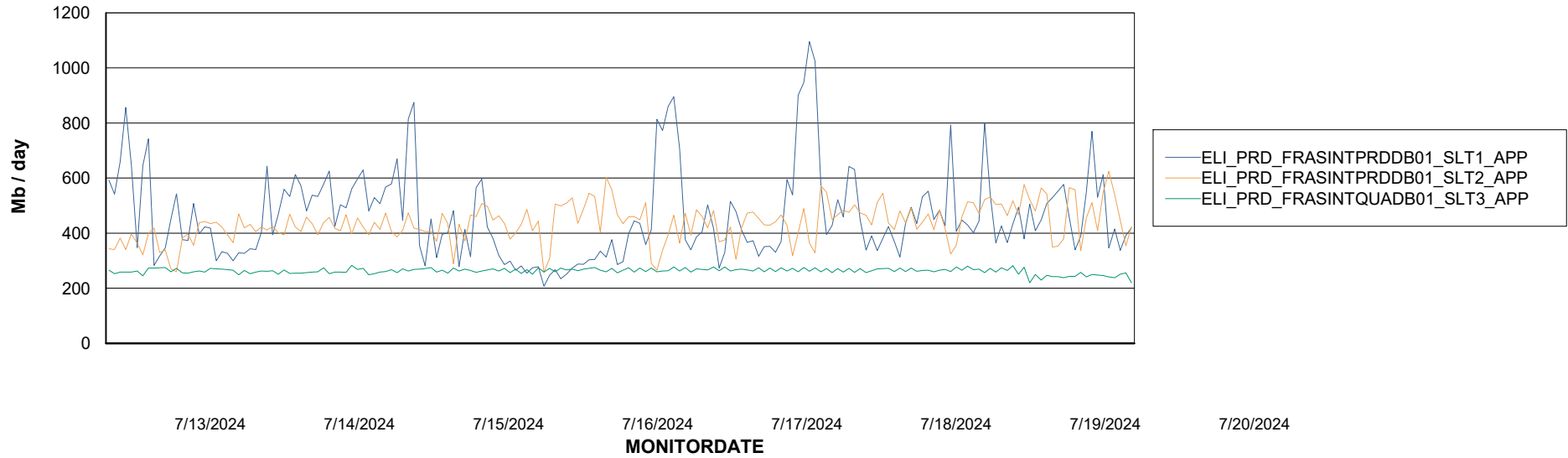
# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62

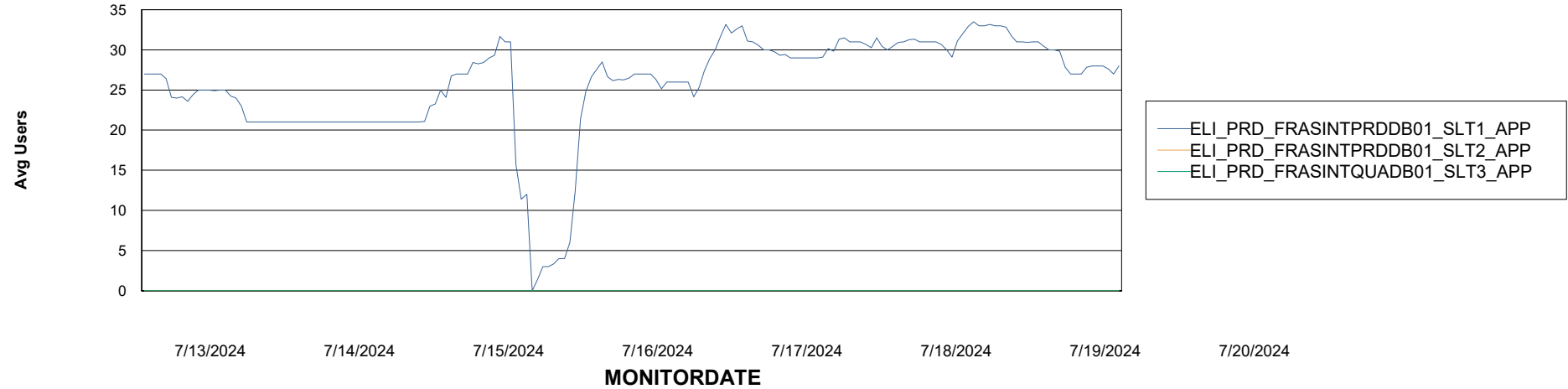


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



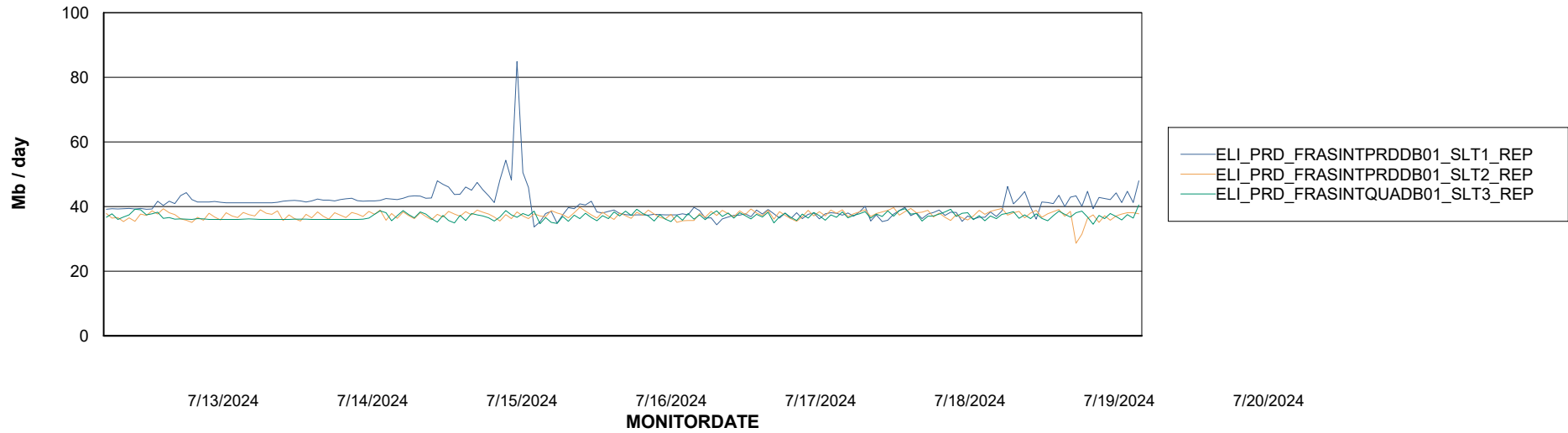
# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



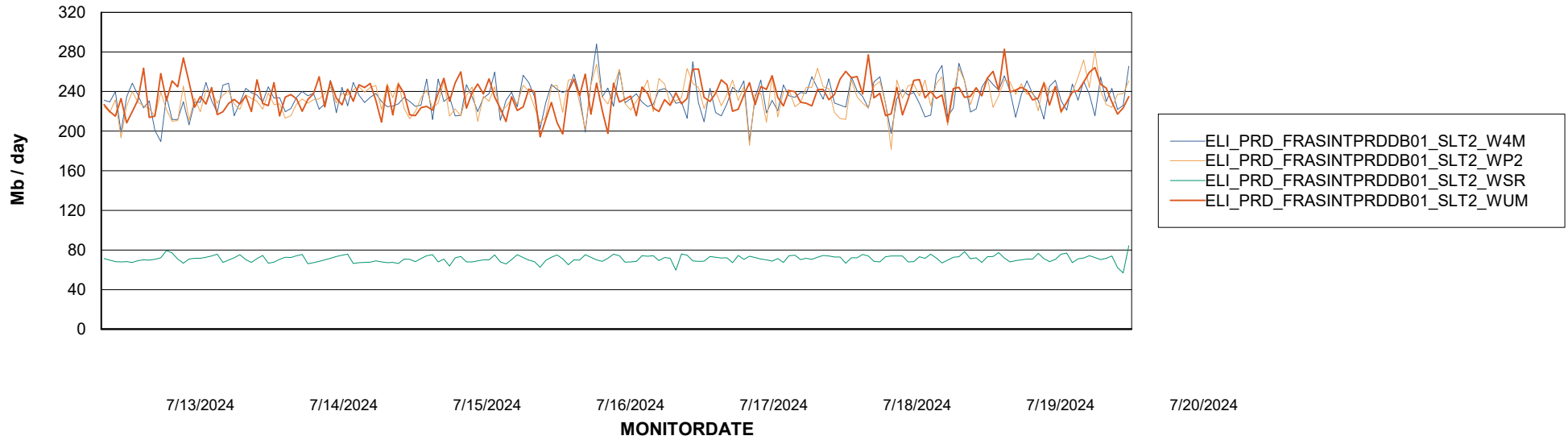
# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer ELI\_Production  
Database ID 62



## Disaster per ABS component

