

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



## Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
7/20/2024	63	199	74	20	1,300	1,036	84	1,000	161
7/19/2024	63	199	74	22	1,300	1,008	83	1,000	171
7/18/2024	63	199	74	23	1,300	1,007	82	1,000	176
7/17/2024	63	199	74	23	1,300	1,006	82	1,000	175
7/16/2024	63	199	74	23	1,300	1,005	82	1,000	177
7/15/2024	63	199	74	23	1,300	1,003	83	1,000	175
7/14/2024	63	199	74	24	1,300	994	84	1,000	160

## Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7/20/2024	60	199	79	24	1,200	908
7/19/2024	60	199	79	24	1,200	910
7/18/2024	60	199	79	24	1,200	907
7/17/2024	60	199	79	25	1,200	904
7/16/2024	61	199	79	25	1,200	904
7/15/2024	61	199	79	25	1,200	901
7/14/2024	61	199	79	26	1,200	892

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Database ID 131



## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/20/2024	67	299	99
7/19/2024	67	299	99
7/18/2024	67	299	100
7/17/2024	67	299	98
7/16/2024	68	299	97
7/15/2024	68	299	96
7/14/2024	68	299	96

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/20/2024	63	299	111
7/19/2024	63	299	110
7/18/2024	63	299	111
7/17/2024	63	299	110
7/16/2024	63	299	110
7/15/2024	63	299	109
7/14/2024	63	299	109

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

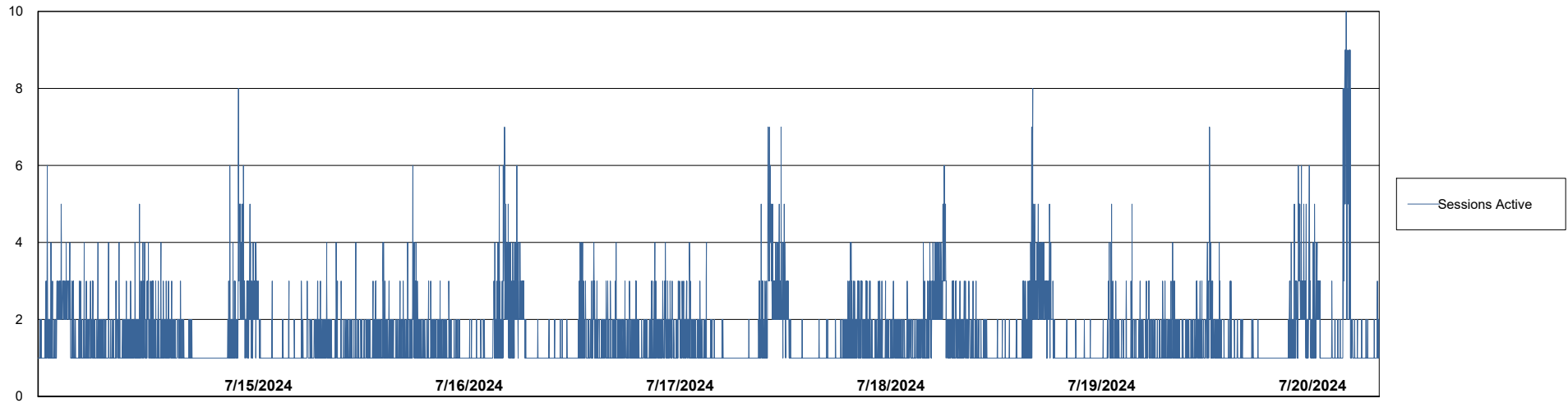
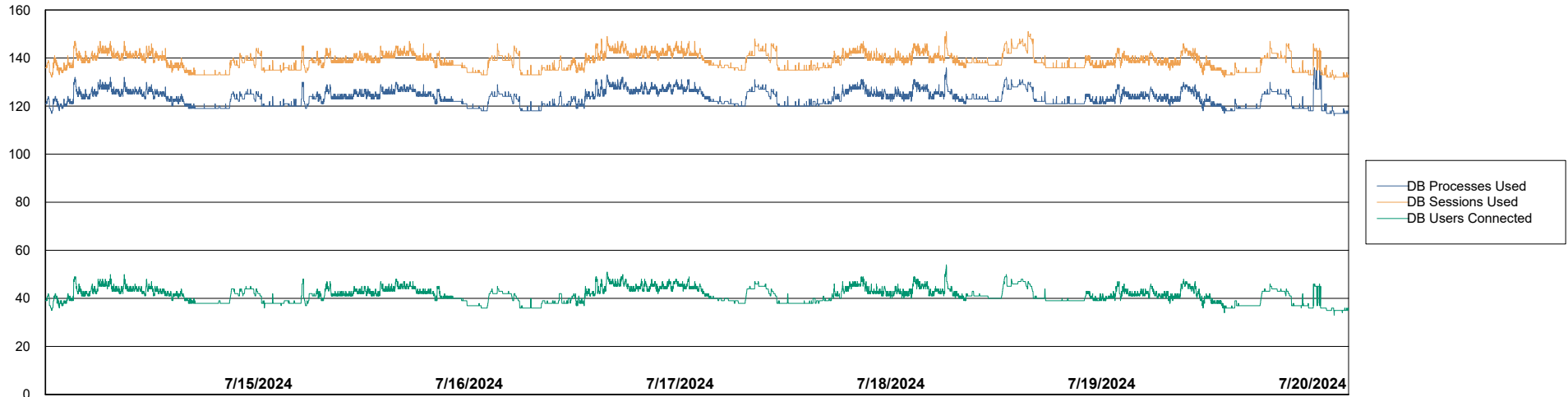
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/20/2024	88	199	23
7/19/2024	88	199	23
7/18/2024	88	199	23
7/17/2024	88	199	23
7/16/2024	88	199	23
7/15/2024	88	199	23
7/14/2024	88	199	23

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



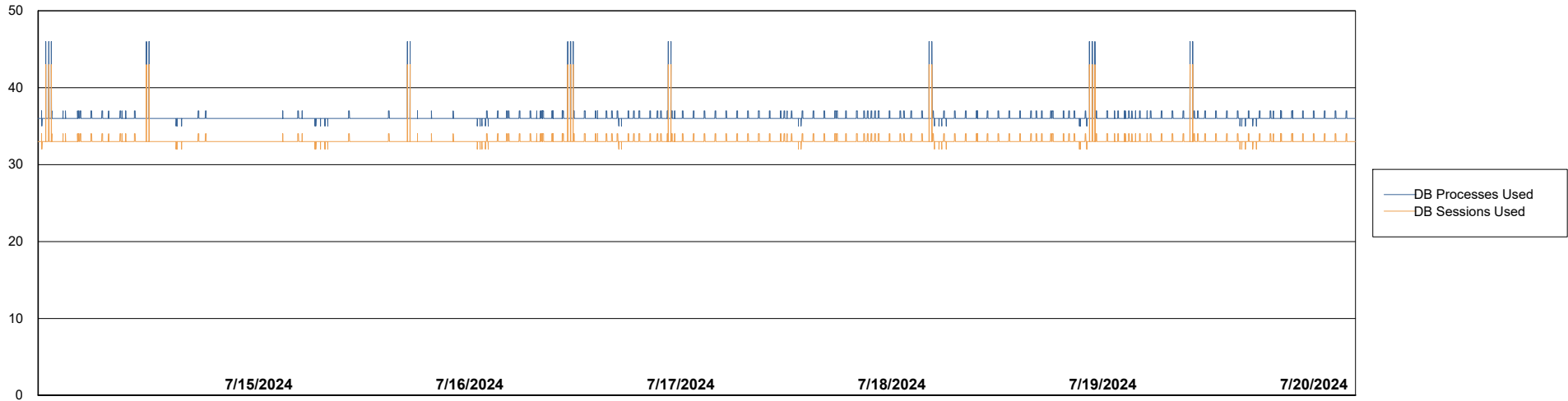
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



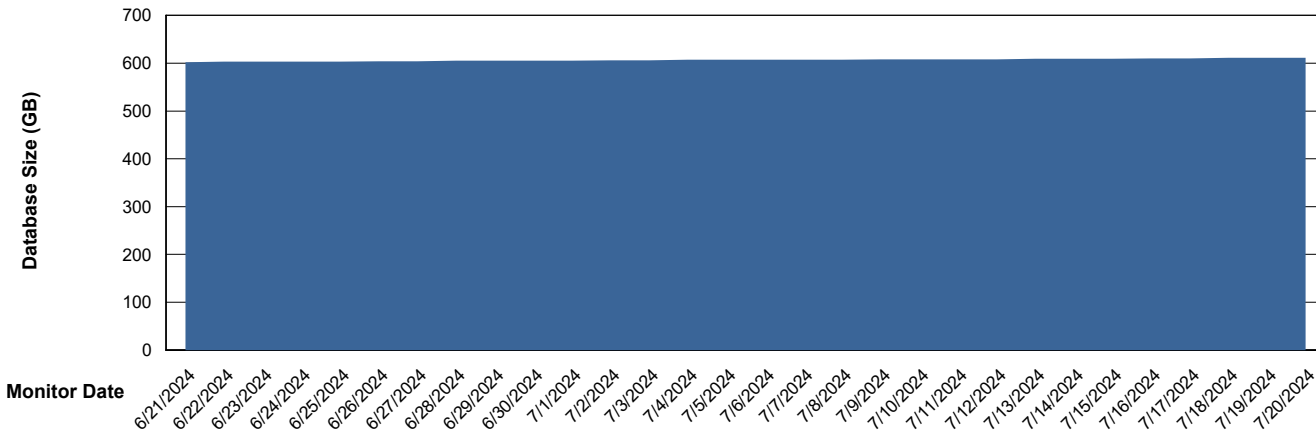
# Weekly SLA Customer Report

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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/20/2024	ABSDATA	273	229	16
	INDX	444	367	17
7/19/2024	ABSDATA	273	229	16
	INDX	444	366	17
7/18/2024	ABSDATA	273	229	16
	INDX	444	366	18
7/17/2024	ABSDATA	273	229	16
	INDX	444	366	18
7/16/2024	ABSDATA	273	229	16
	INDX	444	366	18
7/15/2024	ABSDATA	273	228	16
	INDX	444	365	18
7/14/2024	ABSDATA	273	228	16
	INDX	444	365	18

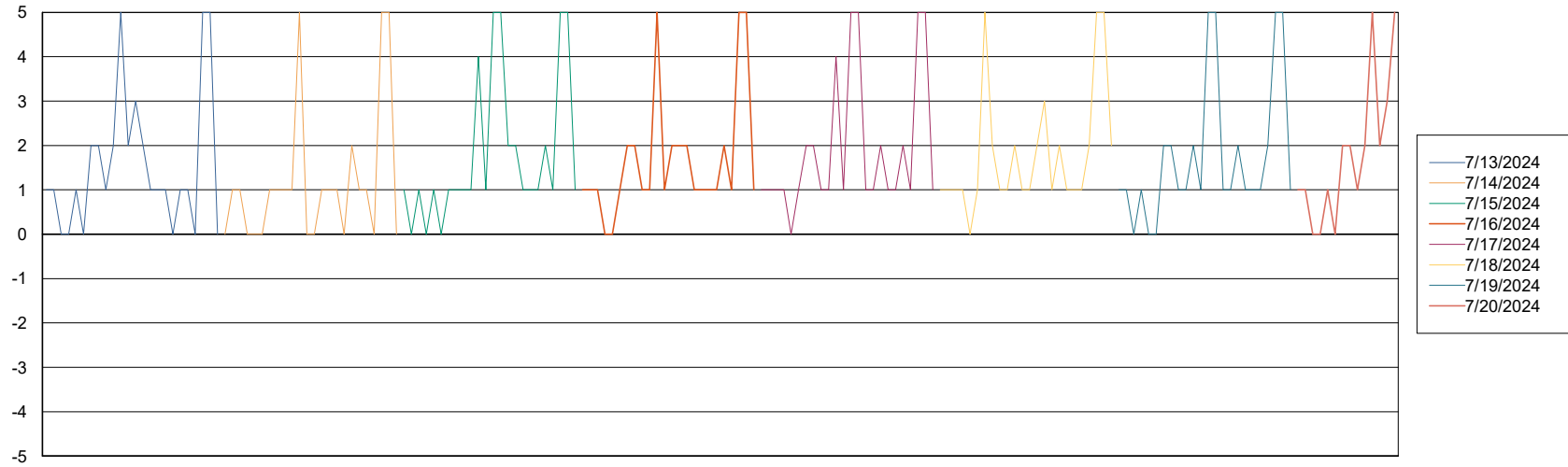
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Standby Database Health CUS\_Production (24/7)

## Recovery lag for last 7 days



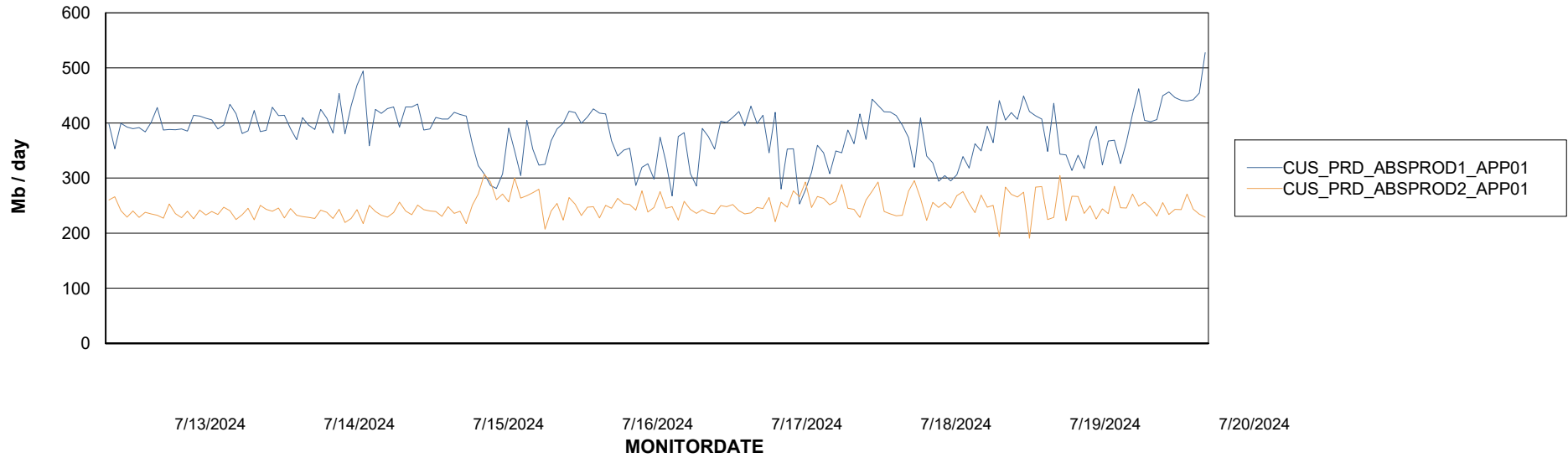
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Database ID 131

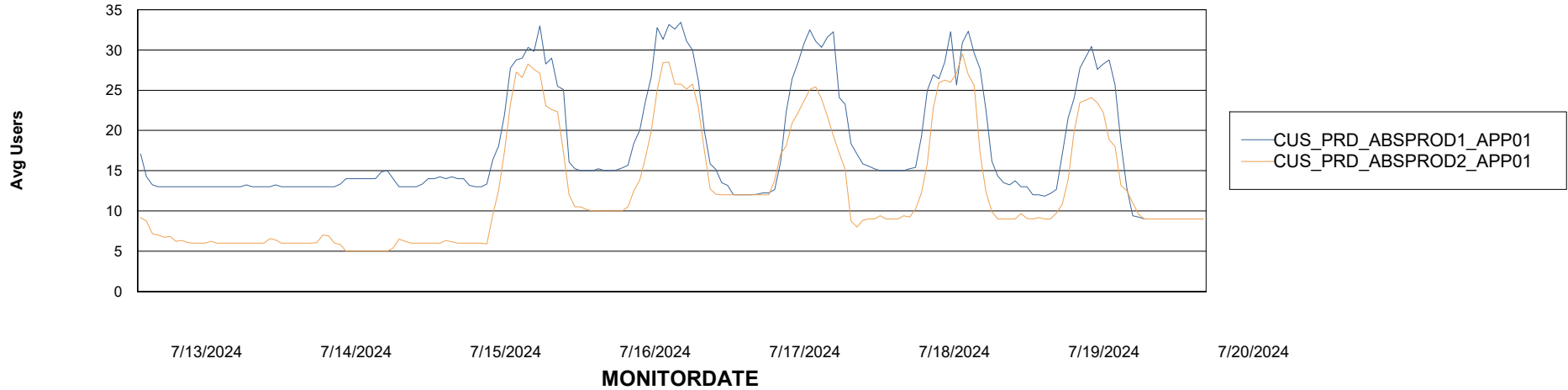


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



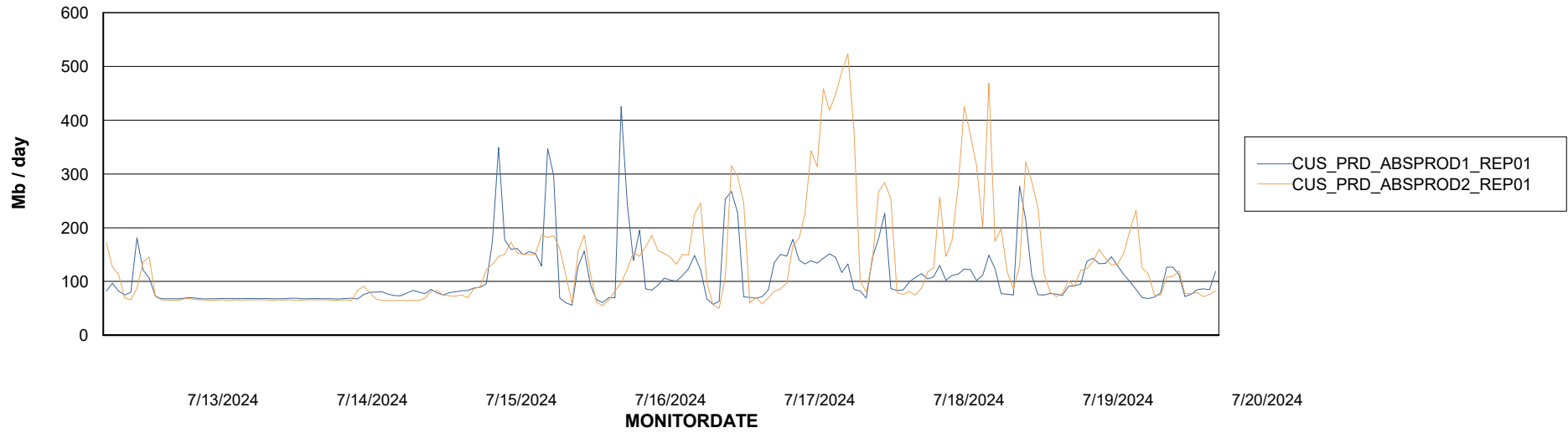
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



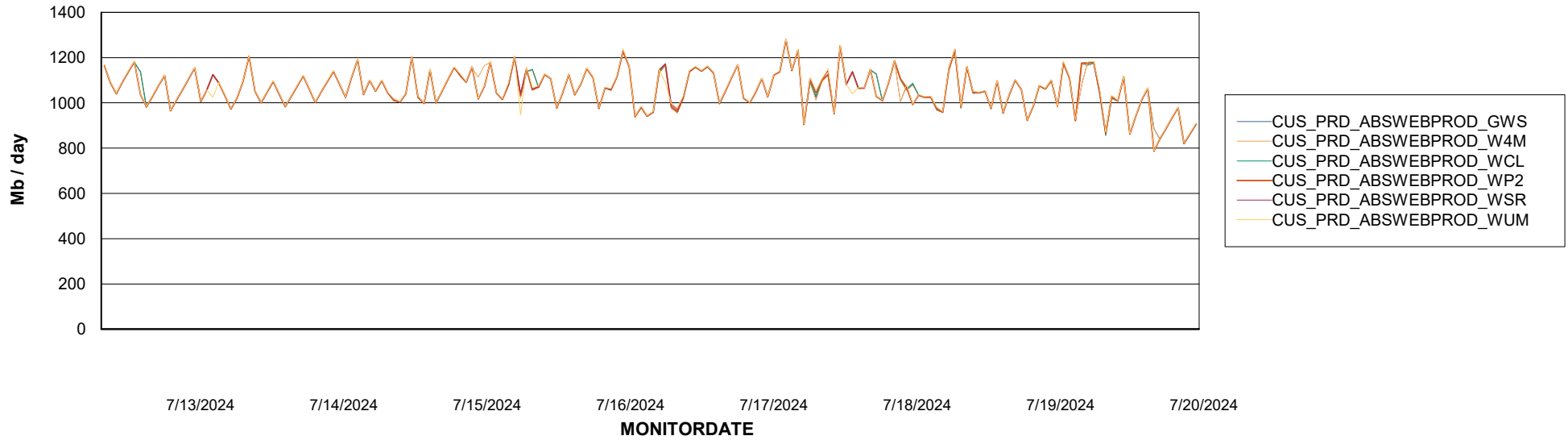
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

