

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NOVOBI

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on H: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 7/13/2024 | 29                        | 97                          | 69                         | 56                        | 500                         | 222                        | 69                        | 300                         | 94                         | 53                        |
| 7/12/2024 | 30                        | 97                          | 68                         | 55                        | 500                         | 224                        | 69                        | 300                         | 93                         | 53                        |
| 7/11/2024 | 32                        | 97                          | 66                         | 55                        | 500                         | 226                        | 69                        | 300                         | 93                         | 53                        |
| 7/10/2024 | 32                        | 97                          | 66                         | 55                        | 500                         | 226                        | 69                        | 300                         | 93                         | 53                        |
| 7/9/2024  | 32                        | 97                          | 66                         | 55                        | 500                         | 225                        | 69                        | 300                         | 93                         | 53                        |
| 7/8/2024  | 32                        | 97                          | 66                         | 55                        | 500                         | 225                        | 69                        | 300                         | 93                         | 53                        |
| 7/7/2024  | 32                        | 97                          | 66                         | 55                        | 500                         | 224                        | 69                        | 300                         | 93                         | 53                        |

## Harddisk Usage NOA\_PRD\_NovoABS01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/13/2024 | 47                        | 100                         | 53                         | 20                        | 900                         | 717                        | 86                        | 400                         | 56                         |
| 7/12/2024 | 47                        | 100                         | 53                         | 24                        | 900                         | 682                        | 87                        | 400                         | 52                         |
| 7/11/2024 | 47                        | 100                         | 53                         | 21                        | 900                         | 707                        | 88                        | 400                         | 47                         |
| 7/10/2024 | 47                        | 100                         | 53                         | 19                        | 900                         | 730                        | 88                        | 400                         | 47                         |
| 7/9/2024  | 47                        | 100                         | 53                         | 24                        | 900                         | 682                        | 89                        | 400                         | 45                         |
| 7/8/2024  | 47                        | 100                         | 53                         | 24                        | 900                         | 682                        | 89                        | 400                         | 44                         |
| 7/7/2024  | 47                        | 100                         | 53                         | 24                        | 900                         | 681                        | 89                        | 400                         | 43                         |

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## Harddisk Usage NOA\_PRD\_NovoABS03

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/13/2024 | 64                        | 279                         | 101                        | 35                        | 838                         | 541                        | 90                        | 559                         | 56                         |
| 7/12/2024 | 64                        | 279                         | 101                        | 35                        | 838                         | 541                        | 91                        | 559                         | 52                         |
| 7/11/2024 | 64                        | 279                         | 101                        | 35                        | 838                         | 541                        | 92                        | 559                         | 47                         |
| 7/10/2024 | 64                        | 279                         | 102                        | 35                        | 838                         | 541                        | 92                        | 559                         | 47                         |
| 7/9/2024  | 63                        | 279                         | 102                        | 35                        | 838                         | 541                        | 92                        | 559                         | 45                         |
| 7/8/2024  | 64                        | 279                         | 102                        | 35                        | 838                         | 541                        | 92                        | 559                         | 44                         |
| 7/7/2024  | 64                        | 279                         | 102                        | 35                        | 838                         | 541                        | 92                        | 559                         | 43                         |

## Harddisk Usage NOA\_PRD\_NovoApps01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/13/2024 | 60                        | 100                         | 40                         |
| 7/12/2024 | 60                        | 100                         | 40                         |
| 7/11/2024 | 60                        | 100                         | 40                         |
| 7/10/2024 | 60                        | 100                         | 40                         |
| 7/9/2024  | 60                        | 100                         | 40                         |
| 7/8/2024  | 60                        | 100                         | 40                         |
| 7/7/2024  | 60                        | 100                         | 40                         |

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Harddisk Usage NOA\_PRD\_NovoApps02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/13/2024 | 64                        | 100                         | 36                         |
| 7/12/2024 | 64                        | 100                         | 36                         |
| 7/11/2024 | 64                        | 100                         | 36                         |
| 7/10/2024 | 64                        | 100                         | 36                         |
| 7/9/2024  | 64                        | 100                         | 36                         |
| 7/8/2024  | 64                        | 100                         | 36                         |
| 7/7/2024  | 64                        | 100                         | 36                         |

Harddisk Usage NOA\_PRD\_NovoLink

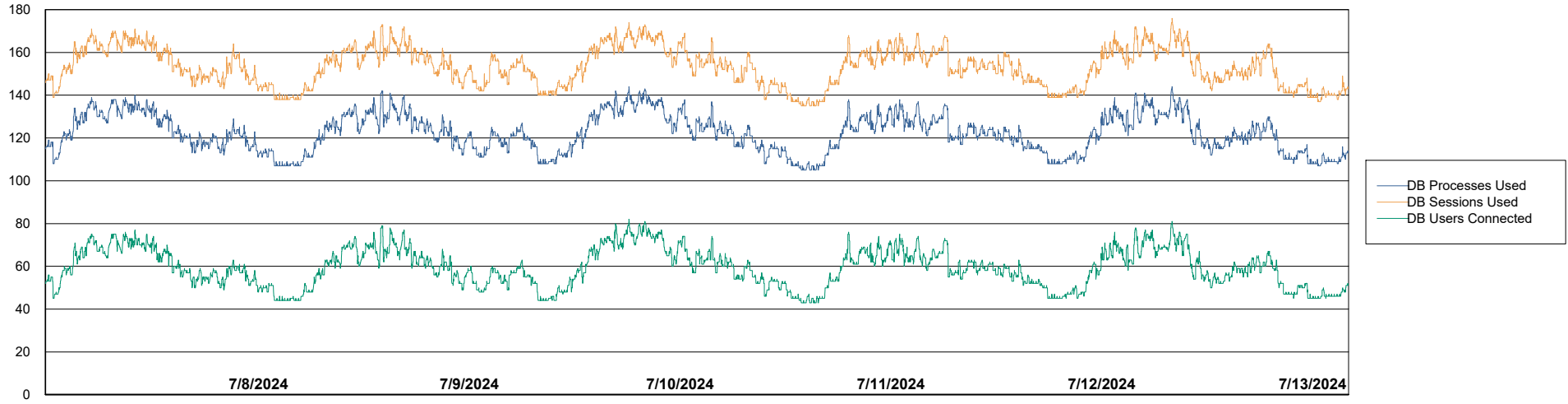
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/13/2024 | 66                        | 100                         | 34                         |
| 7/12/2024 | 66                        | 100                         | 34                         |
| 7/11/2024 | 66                        | 100                         | 34                         |
| 7/10/2024 | 66                        | 100                         | 34                         |
| 7/9/2024  | 66                        | 100                         | 34                         |
| 7/8/2024  | 66                        | 100                         | 34                         |
| 7/7/2024  | 66                        | 100                         | 34                         |

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



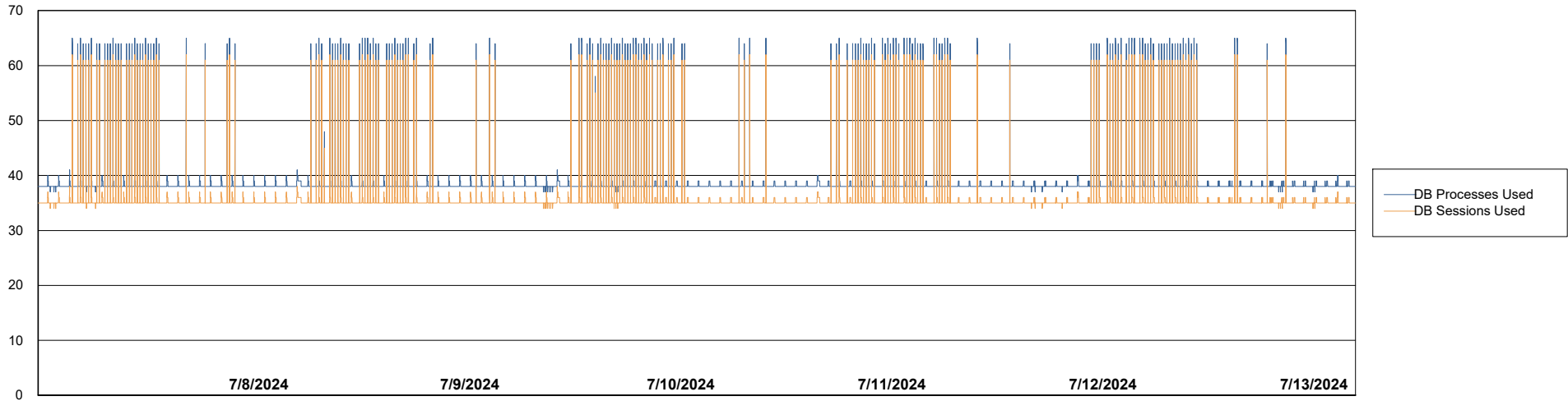
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

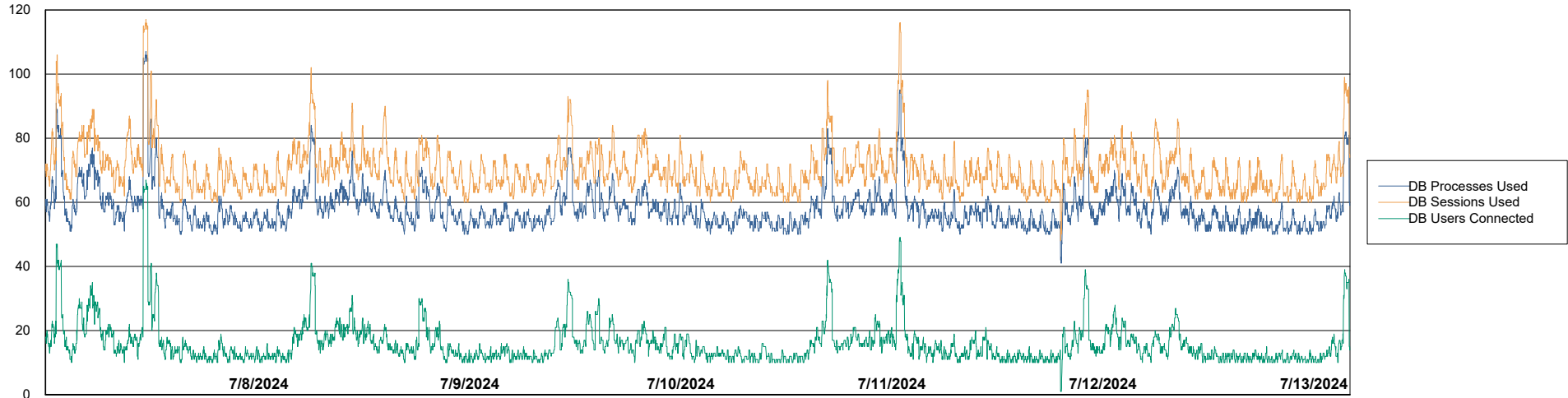


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Database Performance NOA\_PRD\_NOVOBI\_ABS1



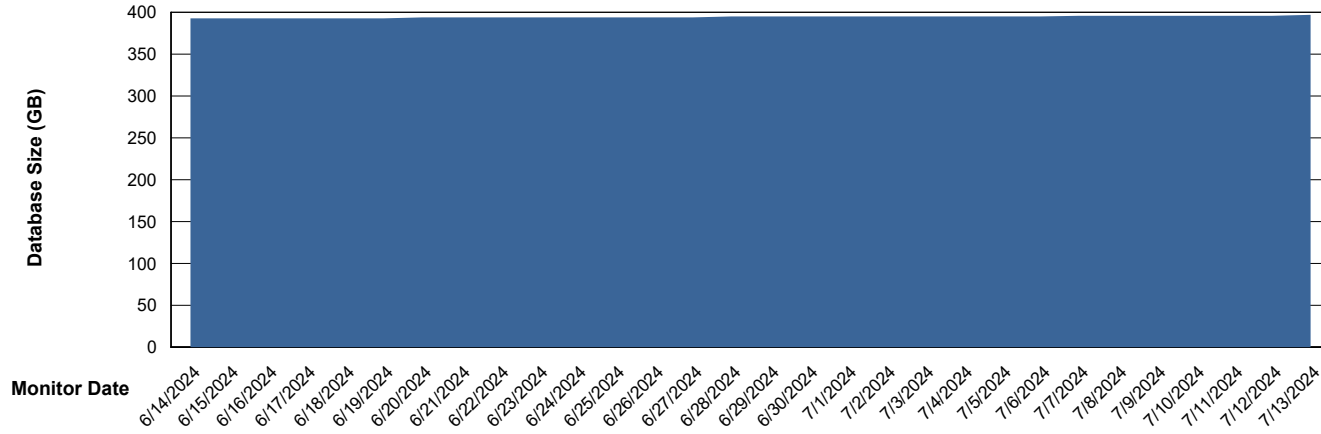
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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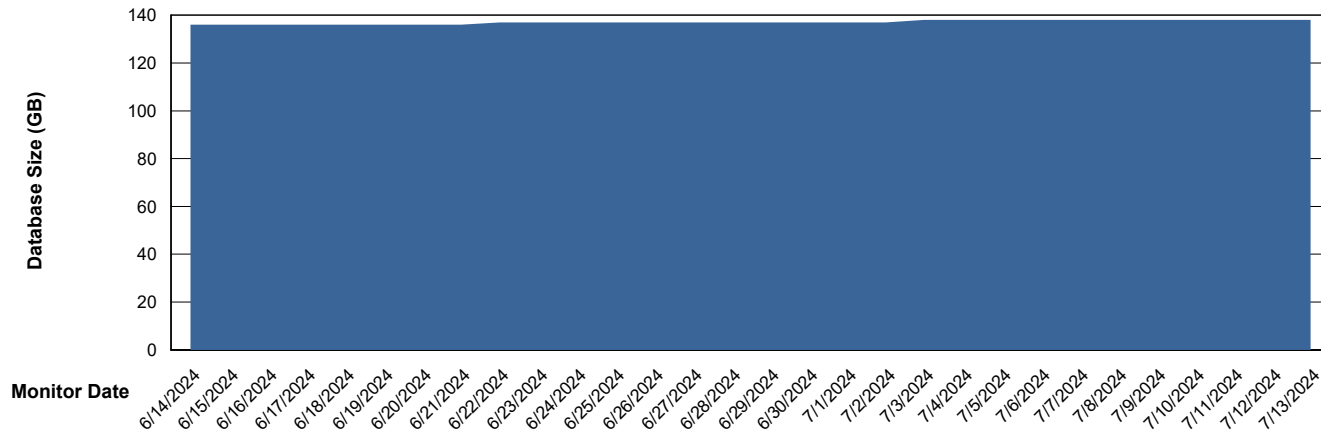
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/13/2024 | ABSDATA         | 183           | 143           | 22              |
|           | INDX            | 289           | 241           | 17              |
| 7/12/2024 | ABSDATA         | 183           | 143           | 22              |
|           | INDX            | 289           | 240           | 17              |
| 7/11/2024 | ABSDATA         | 183           | 143           | 22              |
|           | INDX            | 289           | 240           | 17              |
| 7/10/2024 | ABSDATA         | 183           | 143           | 22              |
|           | INDX            | 289           | 240           | 17              |
| 7/9/2024  | ABSDATA         | 183           | 143           | 22              |
|           | INDX            | 289           | 240           | 17              |
| 7/8/2024  | ABSDATA         | 183           | 143           | 22              |
|           | INDX            | 289           | 240           | 17              |
| 7/7/2024  | ABSDATA         | 183           | 143           | 22              |
|           | INDX            | 289           | 240           | 17              |

# Weekly SLA Customer Report

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/13/2024 | ABSDATA         | 71            | 55            | 22              |
|           | INDX            | 95            | 79            | 16              |
| 7/12/2024 | ABSDATA         | 71            | 55            | 22              |
|           | INDX            | 95            | 79            | 16              |
| 7/11/2024 | ABSDATA         | 71            | 55            | 22              |
|           | INDX            | 95            | 79            | 16              |
| 7/10/2024 | ABSDATA         | 71            | 55            | 23              |
|           | INDX            | 95            | 79            | 17              |
| 7/9/2024  | ABSDATA         | 71            | 55            | 23              |
|           | INDX            | 95            | 79            | 17              |
| 7/8/2024  | ABSDATA         | 71            | 55            | 23              |
|           | INDX            | 95            | 79            | 17              |
| 7/7/2024  | ABSDATA         | 71            | 55            | 23              |
|           | INDX            | 95            | 79            | 17              |

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

|                                     | Mon 8/7/2024 | Tue 9/7/2024 | Wed 10/7/2024 | Thu 11/7/2024 | Fri 12/7/2024 | Sat 13/7/2024 |
|-------------------------------------|--------------|--------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK            | OK            | OK            | OK            |

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| BI last ETL error for | NOA_PRD_NOVOBI_ABS1 |
|-----------------------|---------------------|
|-----------------------|---------------------|

|                 |      |
|-----------------|------|
| Sun, 7-07-2024  | None |
| Sat, 13-07-2024 | None |
| Thu, 11-07-2024 | None |
| Thu, 11-07-2024 | None |
| Sat, 13-07-2024 | None |
| Fri, 12-07-2024 | None |
| Wed, 10-07-2024 | None |
| Wed, 10-07-2024 | None |
| Tue, 9-07-2024  | None |
| Fri, 12-07-2024 | None |
| Mon, 8-07-2024  | None |
| Tue, 9-07-2024  | None |
| Mon, 8-07-2024  | None |
| Sun, 7-07-2024  | None |

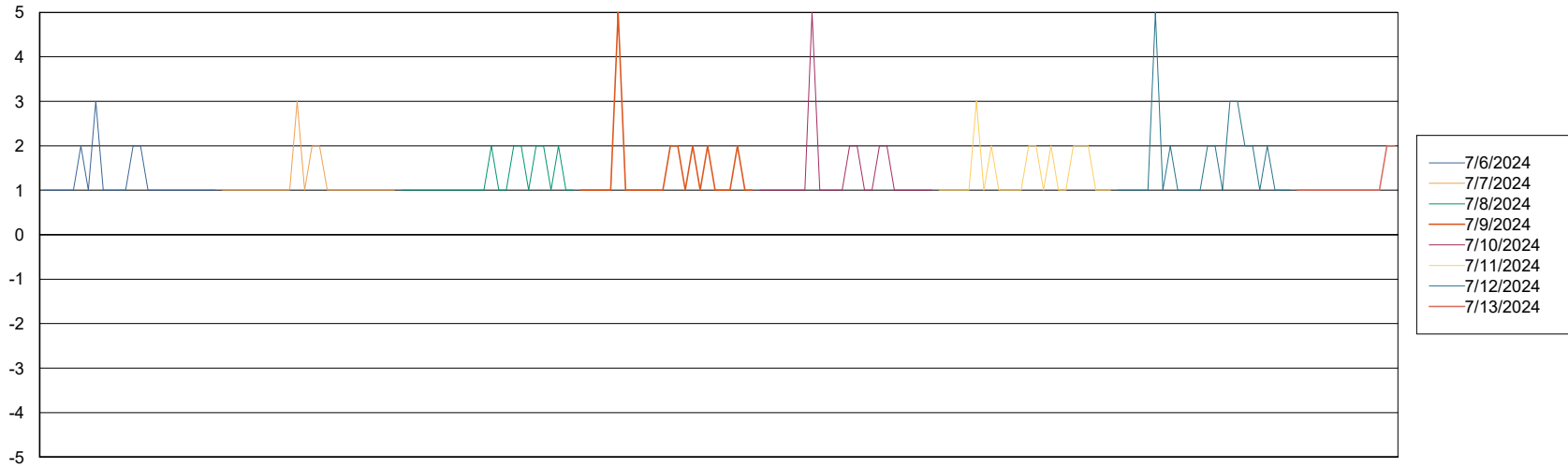
# Weekly SLA Customer Report

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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



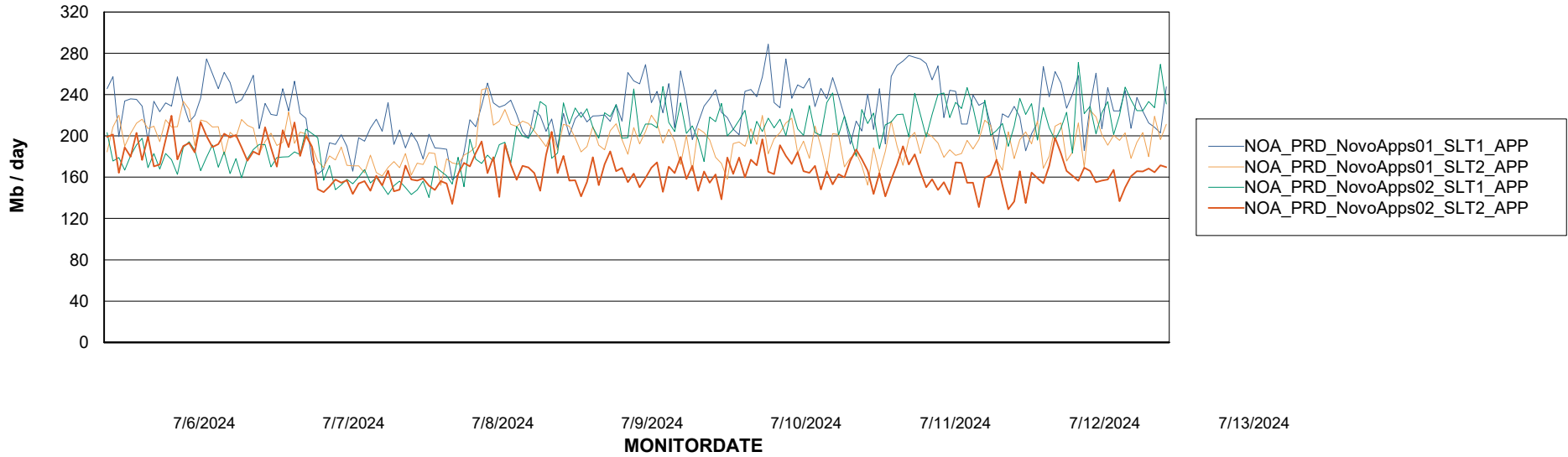
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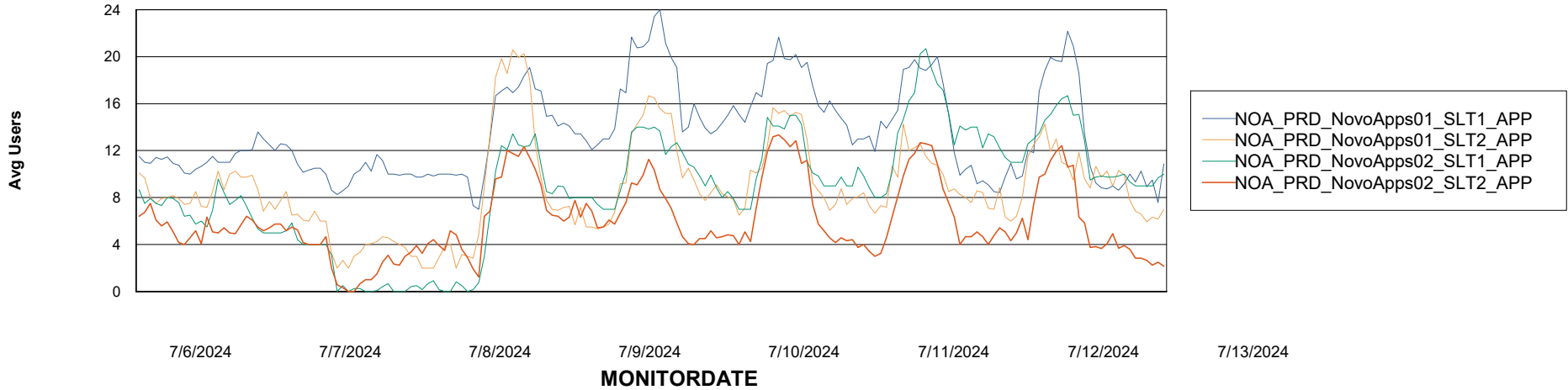


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



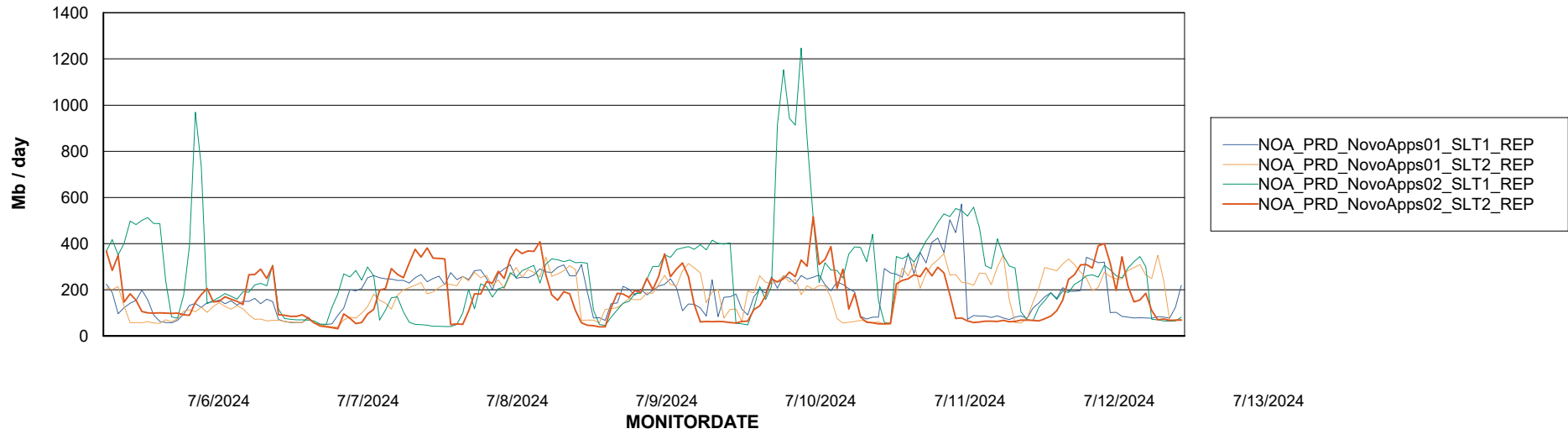
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



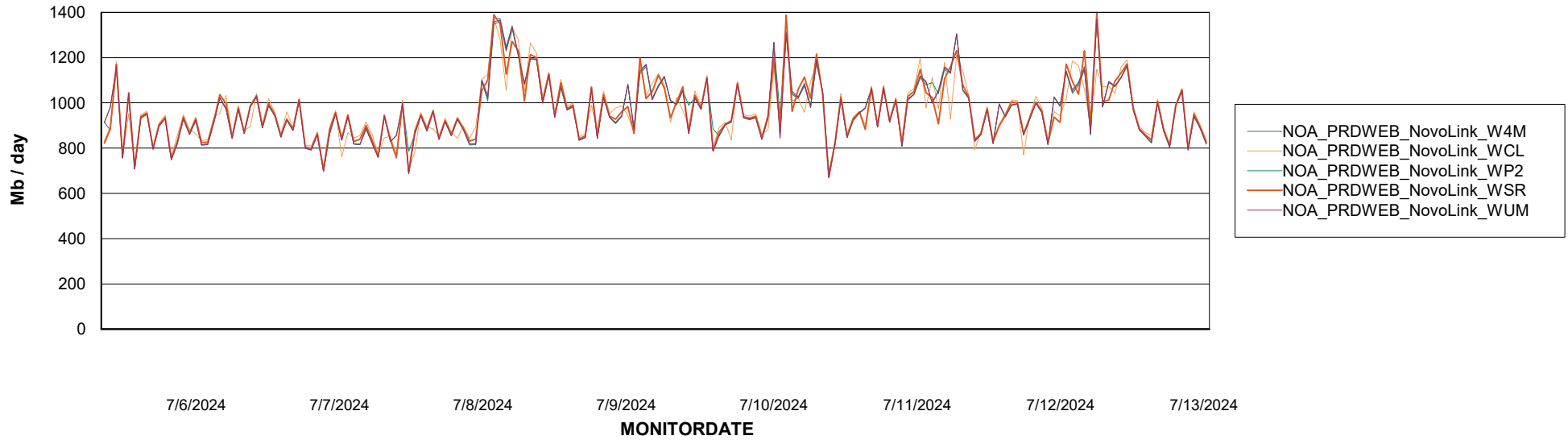
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

