

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7/13/2024	23	149	115	24	850	642
7/12/2024	23	149	116	25	850	637
7/11/2024	22	149	116	25	850	636
7/10/2024	23	149	116	25	850	636
7/9/2024	23	149	116	25	850	634
7/8/2024	23	149	115	25	850	633
7/7/2024	23	149	115	26	850	633

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/13/2024	56	89	39
7/12/2024	57	89	39
7/11/2024	57	89	38
7/10/2024	57	89	38
7/9/2024	57	89	38
7/8/2024	57	89	38
7/7/2024	57	89	38

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/13/2024	60	79	31
7/12/2024	64	79	29
7/11/2024	65	79	28
7/10/2024	65	79	28
7/9/2024	65	79	28
7/8/2024	65	79	28
7/7/2024	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/13/2024	50	79	40
7/12/2024	52	79	38
7/11/2024	52	79	38
7/10/2024	52	79	38
7/9/2024	52	79	38
7/8/2024	52	79	38
7/7/2024	53	79	38

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/13/2024	34	149	98
7/12/2024	34	149	98
7/11/2024	34	149	98
7/10/2024	34	149	98
7/9/2024	34	149	98
7/8/2024	34	149	98
7/7/2024	34	149	98

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7/13/2024	48	149	77	18	1,536	1,261
7/12/2024	48	149	77	18	1,536	1,266
7/11/2024	48	149	77	18	1,536	1,265
7/10/2024	48	149	77	18	1,536	1,267
7/9/2024	48	149	77	18	1,536	1,263
7/8/2024	48	149	77	18	1,536	1,257
7/7/2024	48	149	77	19	1,536	1,242

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
7/13/2024	65	199	70	21	1,536	1,215	68	500	159
7/12/2024	65	199	70	21	1,536	1,218	73	500	136
7/11/2024	65	199	71	21	1,536	1,216	73	500	134
7/10/2024	65	199	71	21	1,536	1,217	73	500	134
7/9/2024	65	199	71	21	1,536	1,213	73	500	133
7/8/2024	65	199	71	21	1,536	1,209	73	500	133
7/7/2024	65	199	71	22	1,536	1,202	73	500	133

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/13/2024	60	79	32
7/12/2024	61	79	31
7/11/2024	62	79	31
7/10/2024	62	79	30
7/9/2024	62	79	30
7/8/2024	62	79	30
7/7/2024	62	79	30

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/13/2024	58	79	33
7/12/2024	60	79	32
7/11/2024	61	79	31
7/10/2024	61	79	31
7/9/2024	61	79	31
7/8/2024	61	79	31
7/7/2024	61	79	31

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/13/2024	28	149	107
7/12/2024	28	149	107
7/11/2024	28	149	107
7/10/2024	29	149	107
7/9/2024	29	149	107
7/8/2024	29	149	107
7/7/2024	29	149	107

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

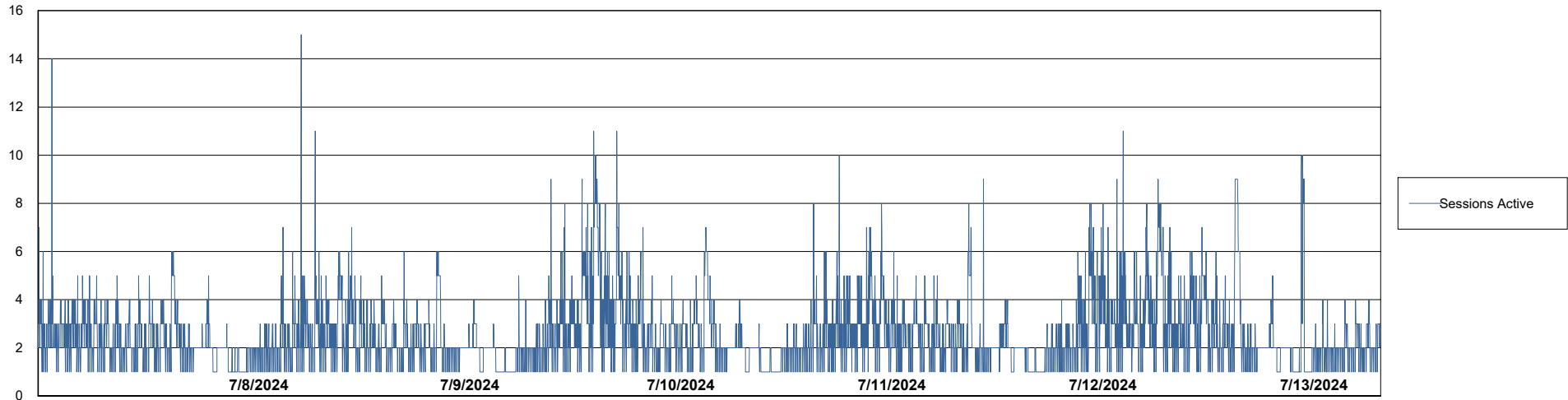
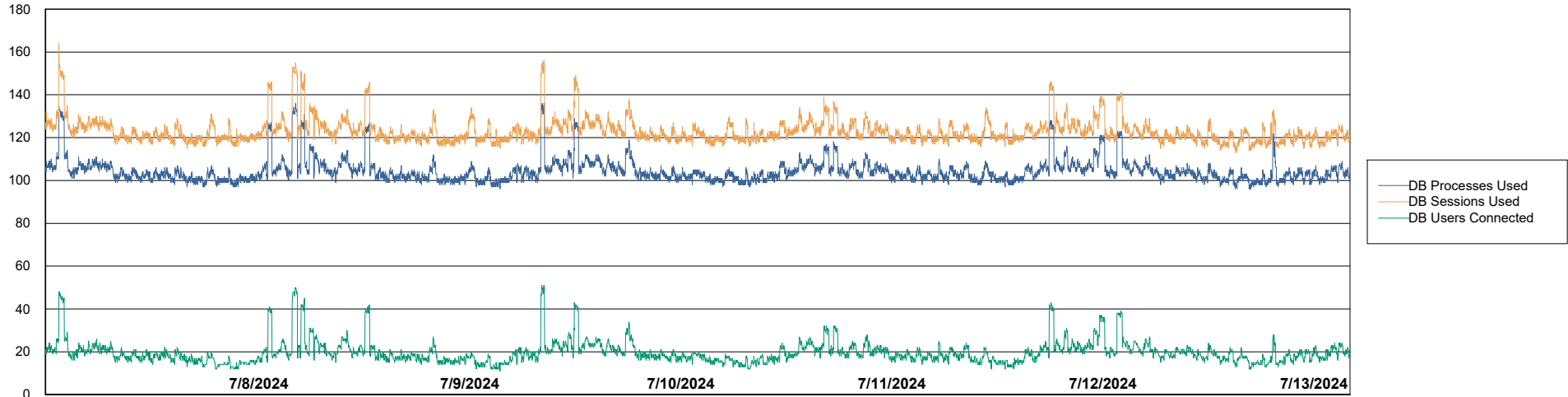
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/13/2024	51	149	73
7/12/2024	51	149	73
7/11/2024	51	149	73
7/10/2024	51	149	73
7/9/2024	51	149	73
7/8/2024	51	149	73
7/7/2024	51	149	73

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Database Performance JSG_PRD_BASHIR_DB_ABS1



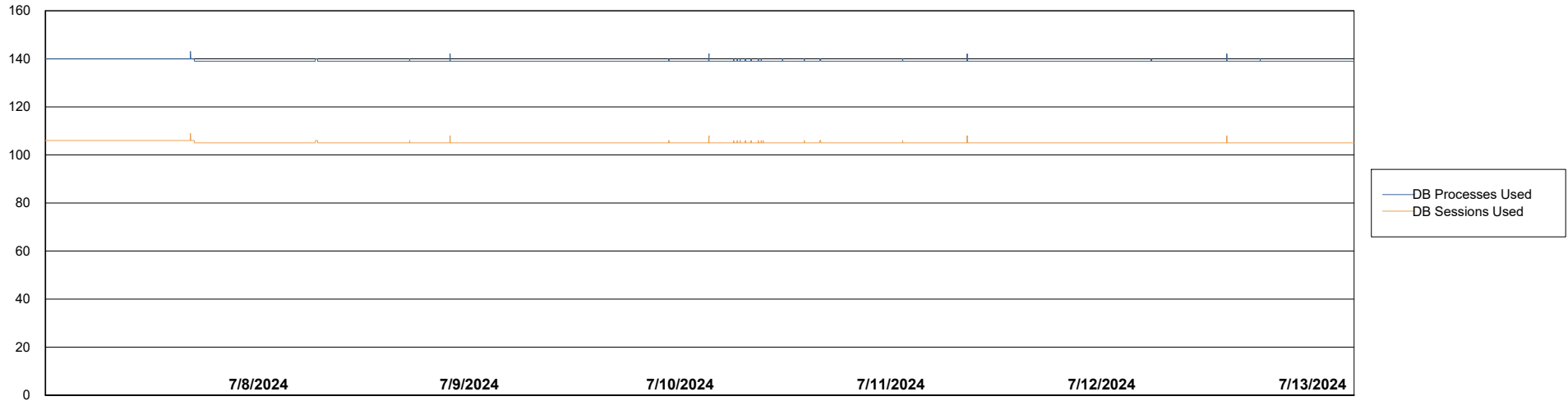
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

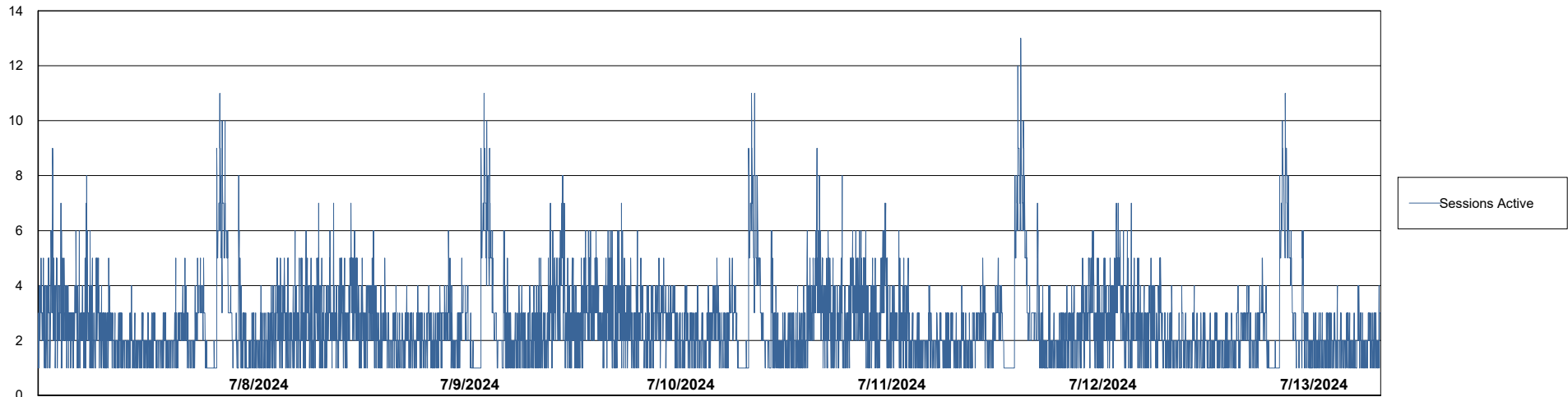
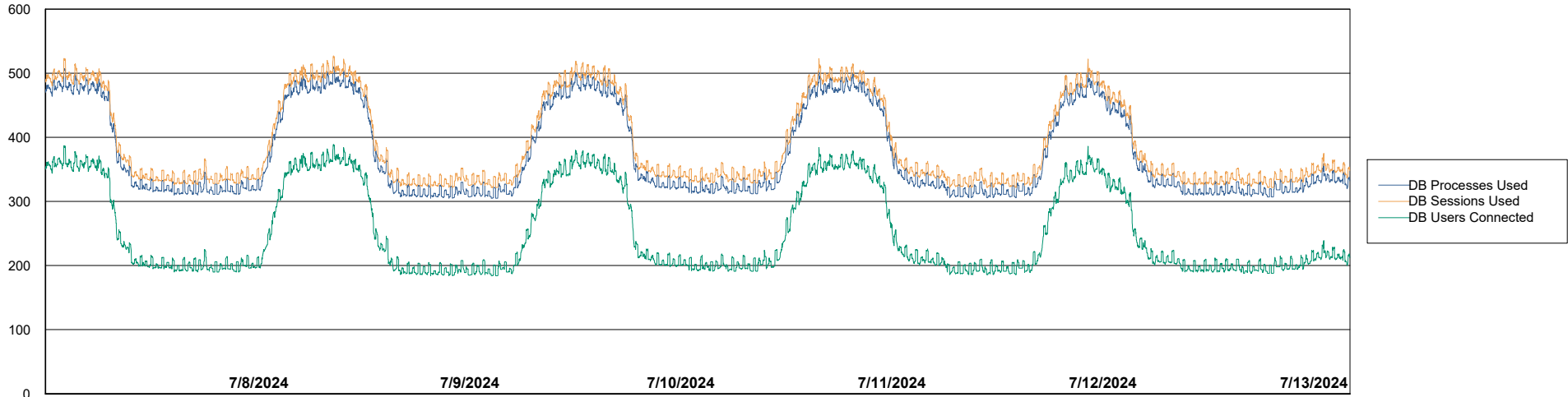


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Database Performance JSG_PRD_RIKER_DB_HSBABS1



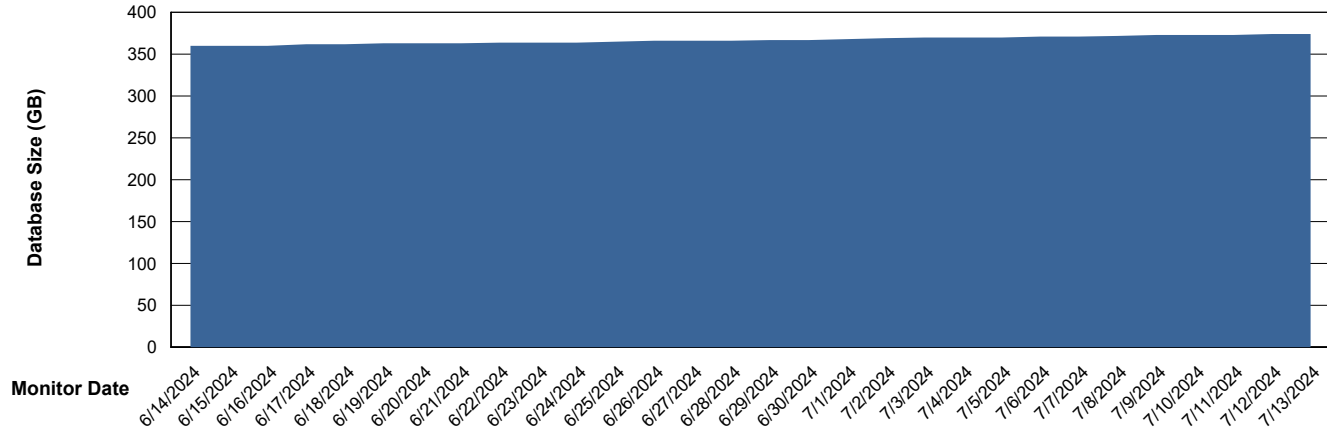
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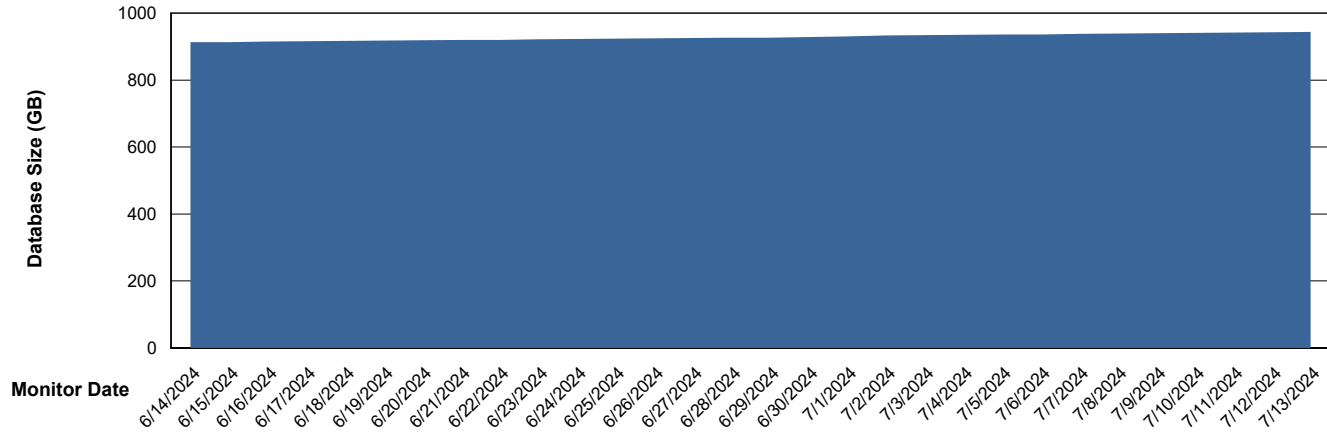
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/13/2024	ABSDATA	193	163	16
	INDX	254	207	19
7/12/2024	ABSDATA	193	163	16
	INDX	254	207	19
7/11/2024	ABSDATA	193	163	16
	INDX	254	207	19
7/10/2024	ABSDATA	193	163	16
	INDX	254	206	19
7/9/2024	ABSDATA	193	162	16
	INDX	254	206	19
7/8/2024	ABSDATA	193	162	16
	INDX	254	206	19
7/7/2024	ABSDATA	193	162	16
	INDX	254	205	19

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/13/2024	ABSDATA	1,047	880	16
	INDX	53	44	17
7/12/2024	ABSDATA	1,047	879	16
	INDX	53	44	17
7/11/2024	ABSDATA	1,047	878	16
	INDX	53	44	17
7/10/2024	ABSDATA	1,047	877	16
	INDX	53	44	18
7/9/2024	ABSDATA	1,047	876	16
	INDX	53	44	18
7/8/2024	ABSDATA	1,039	876	16
	INDX	53	44	18
7/7/2024	ABSDATA	1,039	874	16
	INDX	53	44	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 8/7/2024	Tue 9/7/2024	Wed 10/7/2024	Thu 11/7/2024	Fri 12/7/2024	Sat 13/7/2024
ABS DataWarehouse ETL Health	OK	OK	Not OK	Not OK	Not OK	Not OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Tue, 9-07-2024	None
Tue, 9-07-2024	None
Sat, 13-07-2024	None
Thu, 11-07-2024	None
Thu, 11-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 12-07-2024	None
Sun, 7-07-2024	None
Mon, 8-07-2024	None
Fri, 12-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sat, 13-07-2024	None
Sat, 13-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 11-07-2024	None
Sun, 7-07-2024	None
Wed, 10-07-2024	None
Wed, 10-07-2024	None
Wed, 10-07-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 8-07-2024	None
Fri, 12-07-2024	None

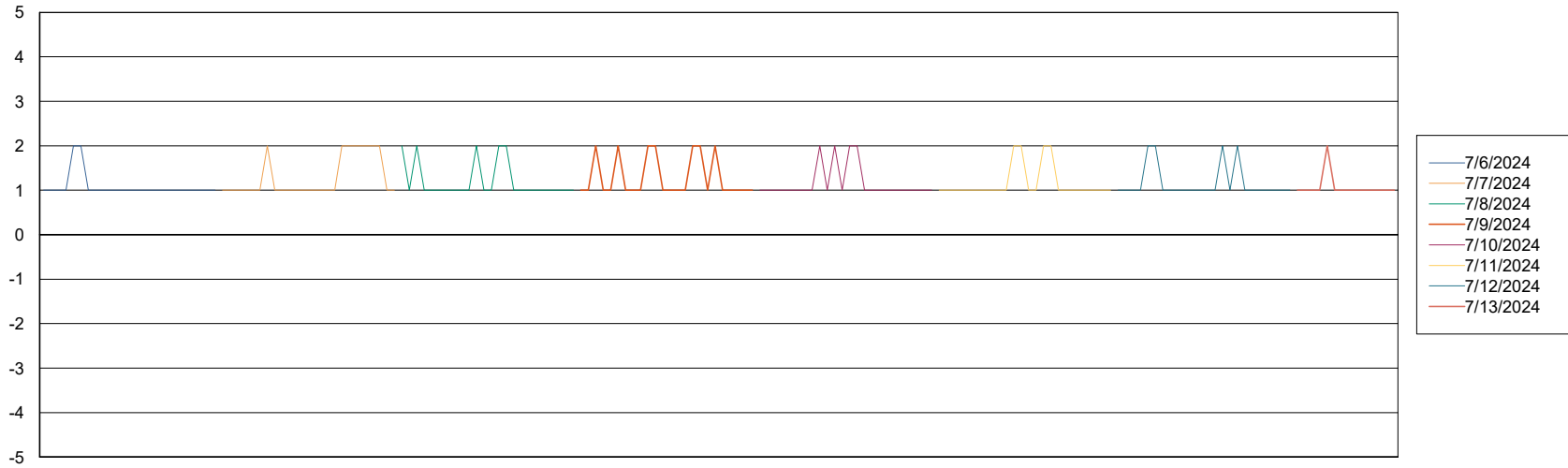
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



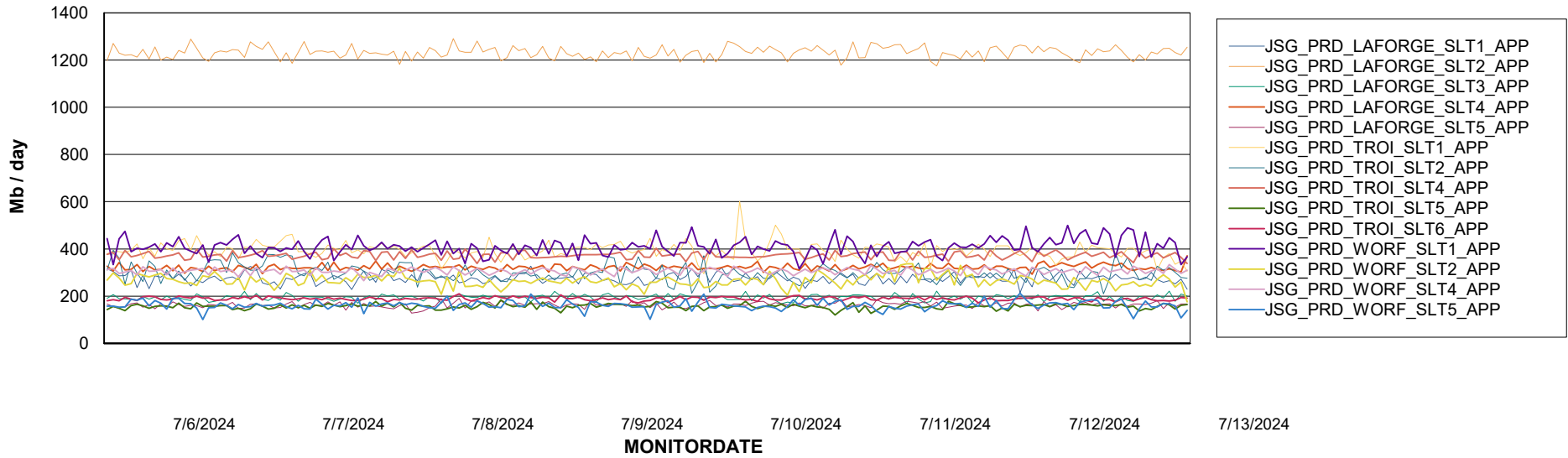
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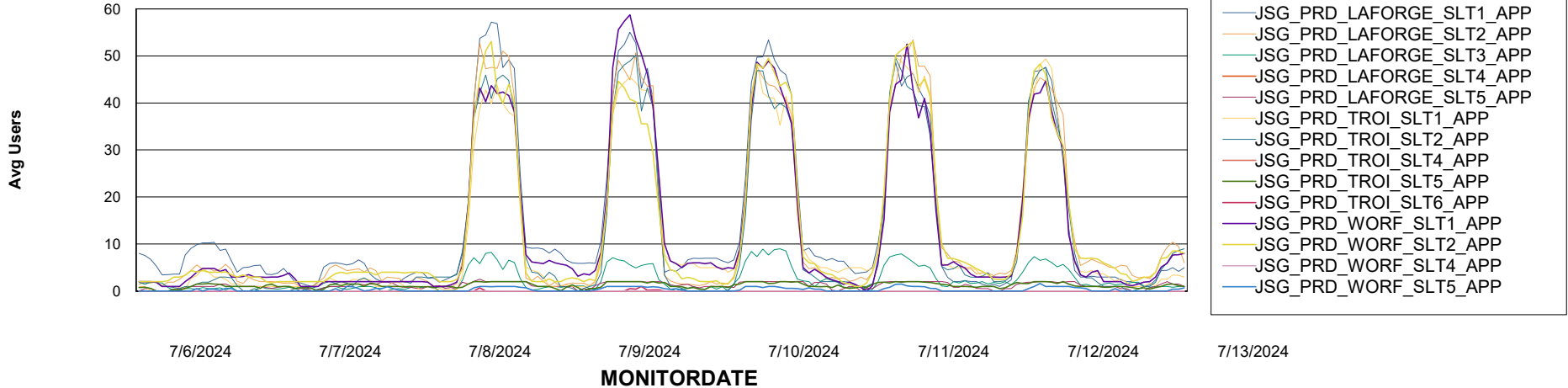


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



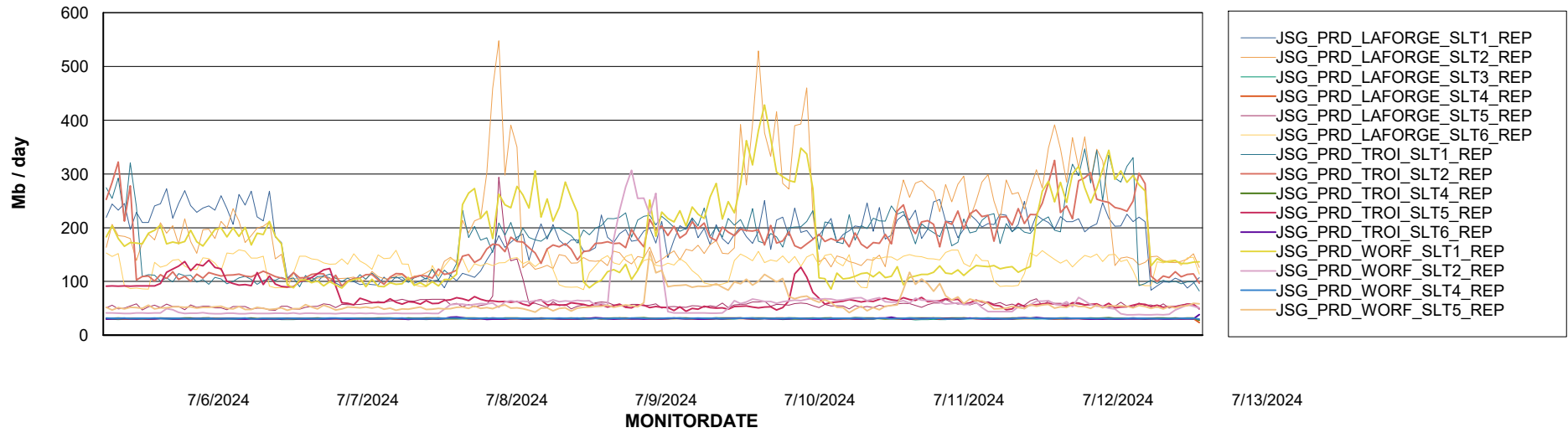
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



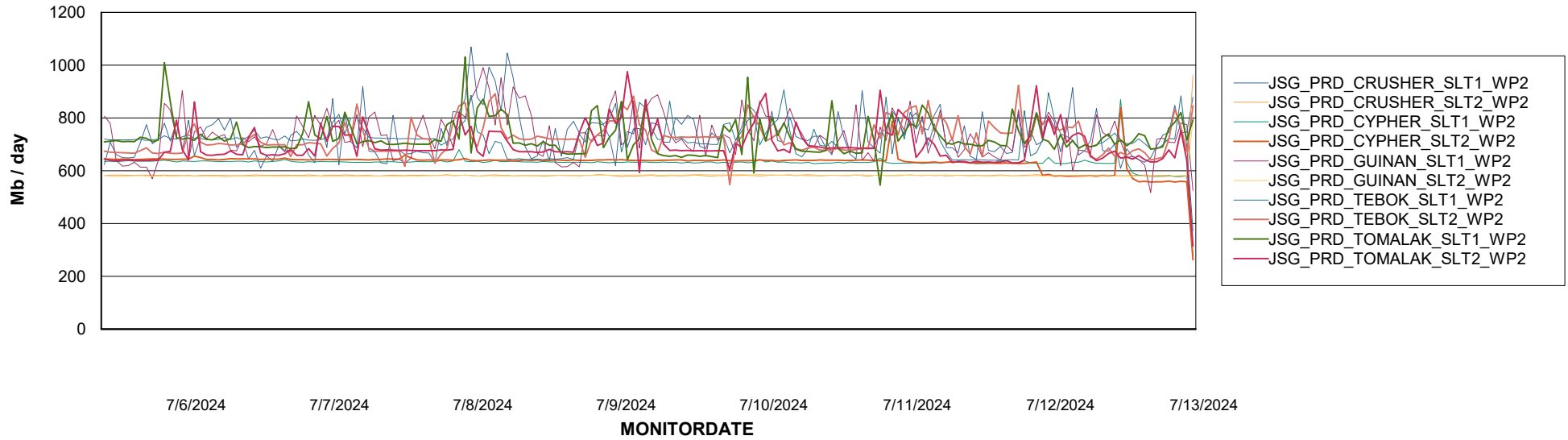
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ABSSolute Web Component Services

Avg memory used per ABS Web component

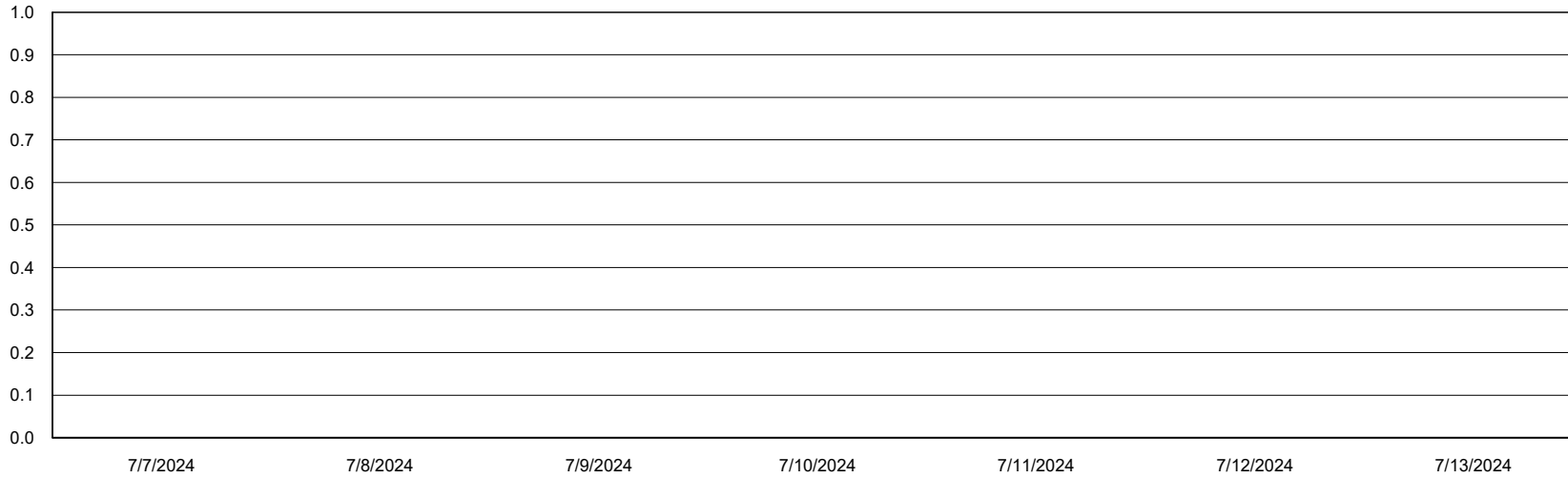


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP