

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



## Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
7/13/2024	63	199	74	21	1,300	1,033	84	1,000	160
7/12/2024	63	199	74	23	1,300	1,006	82	1,000	176
7/11/2024	63	199	74	23	1,300	1,003	83	1,000	174
7/10/2024	63	199	74	23	1,300	1,007	83	1,000	174
7/9/2024	63	199	74	22	1,300	1,008	83	1,000	173
7/8/2024	63	199	74	23	1,300	1,007	83	1,000	171
7/7/2024	63	199	74	23	1,300	1,000	84	1,000	160

## Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7/13/2024	61	199	79	24	1,200	906
7/12/2024	61	199	79	25	1,200	905
7/11/2024	60	199	79	25	1,200	903
7/10/2024	60	199	79	25	1,200	906
7/9/2024	60	199	79	24	1,200	907
7/8/2024	60	199	79	24	1,200	911
7/7/2024	60	199	79	25	1,200	899

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/13/2024	68	299	96
7/12/2024	68	299	96
7/11/2024	68	299	95
7/10/2024	68	299	95
7/9/2024	69	299	94
7/8/2024	69	299	93
7/7/2024	69	299	93

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/13/2024	63	299	109
7/12/2024	64	299	109
7/11/2024	64	299	109
7/10/2024	64	299	109
7/9/2024	64	299	108
7/8/2024	64	299	108
7/7/2024	64	299	108

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

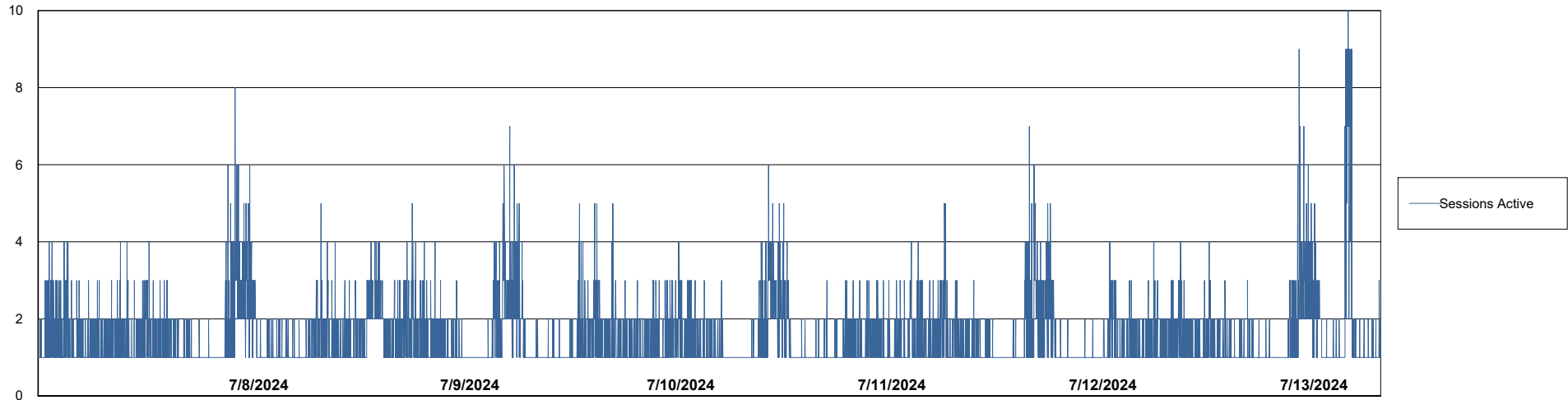
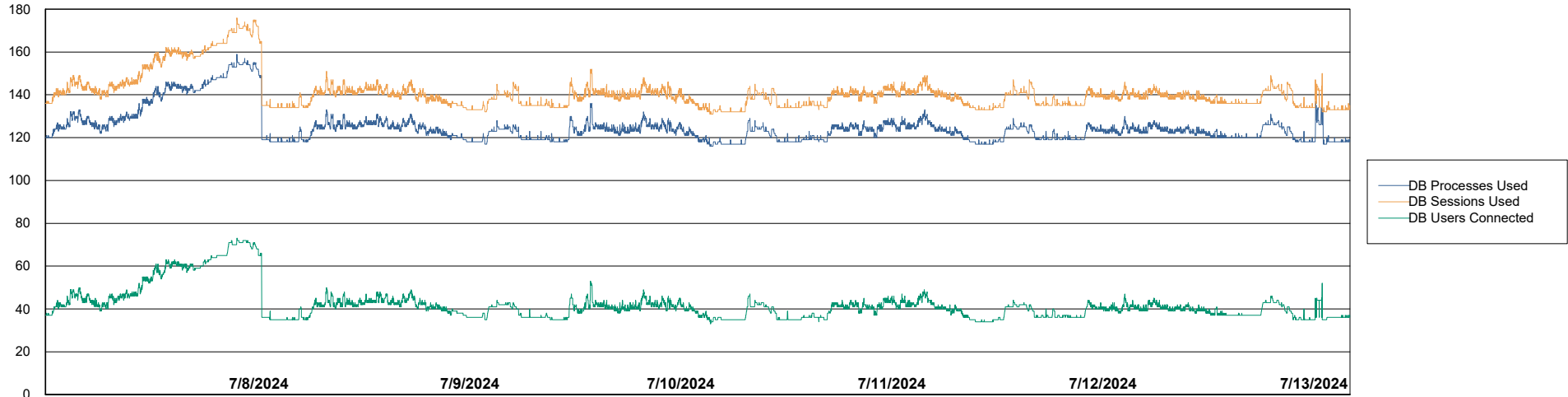
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/13/2024	88	199	23
7/12/2024	88	199	23
7/11/2024	88	199	23
7/10/2024	88	199	23
7/9/2024	88	199	23
7/8/2024	89	199	23
7/7/2024	89	199	23

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



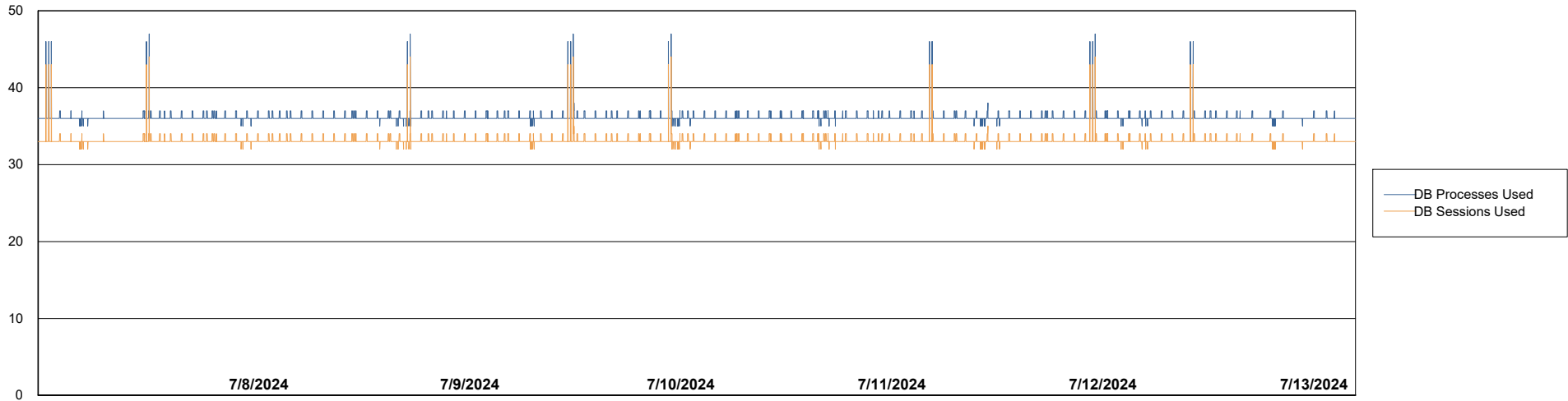
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



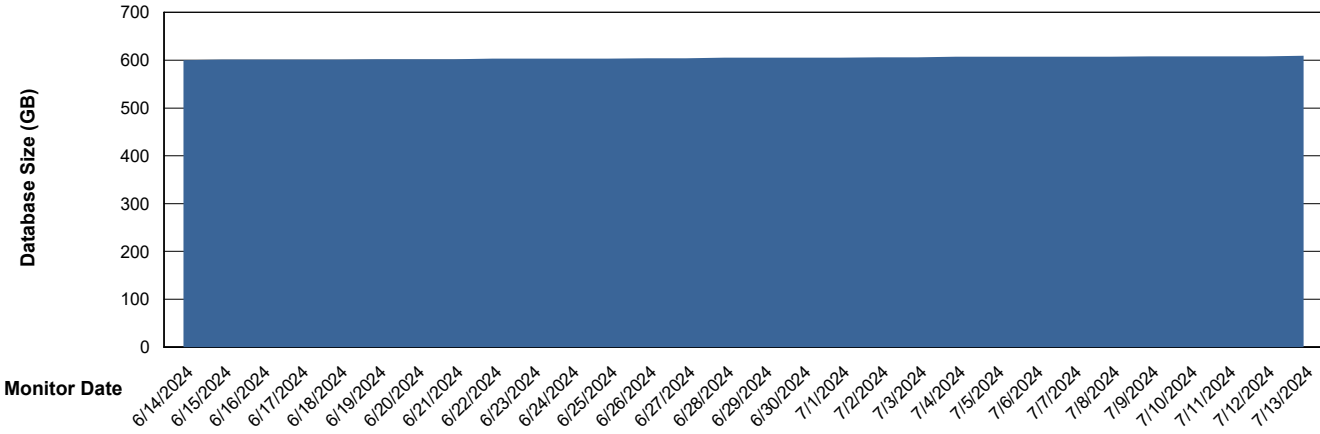
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/13/2024	ABSDATA	273	228	16
	INDX	444	365	18
7/12/2024	ABSDATA	273	228	16
	INDX	444	365	18
7/11/2024	ABSDATA	273	228	16
	INDX	444	364	18
7/10/2024	ABSDATA	273	228	17
	INDX	444	364	18
7/9/2024	ABSDATA	273	228	17
	INDX	444	364	18
7/8/2024	ABSDATA	273	228	17
	INDX	444	364	18
7/7/2024	ABSDATA	273	228	17
	INDX	444	364	18

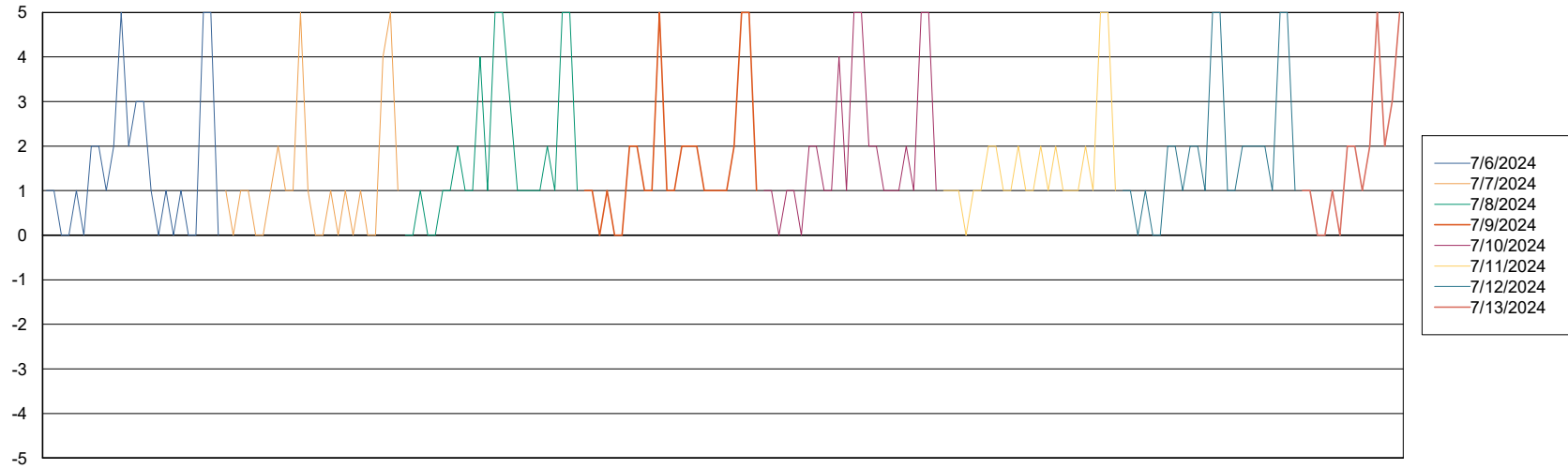
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



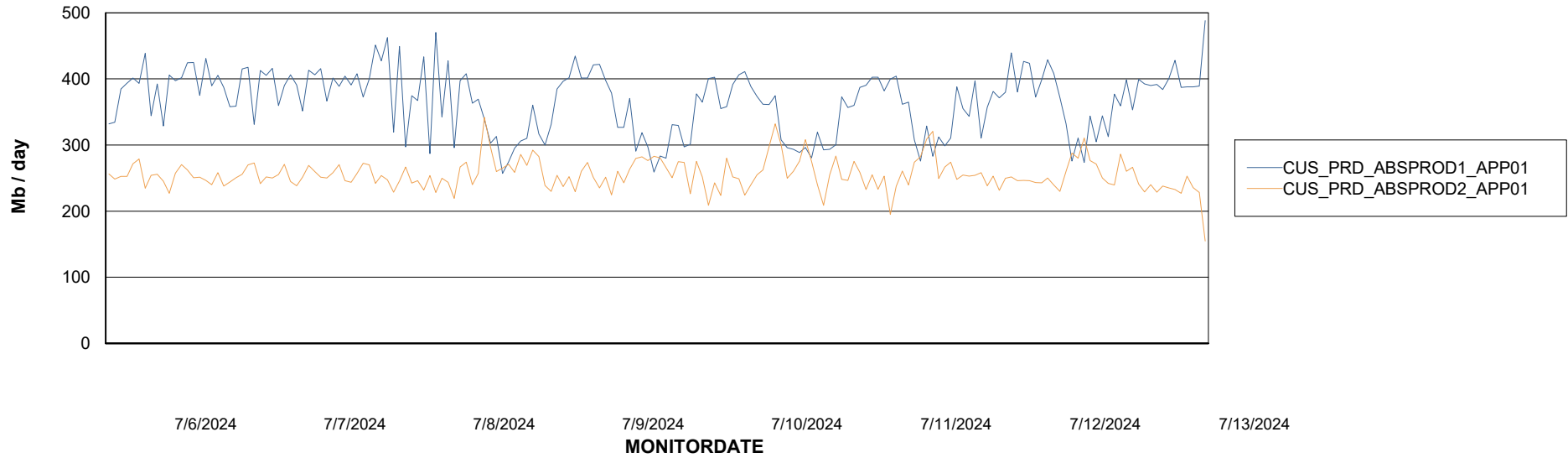
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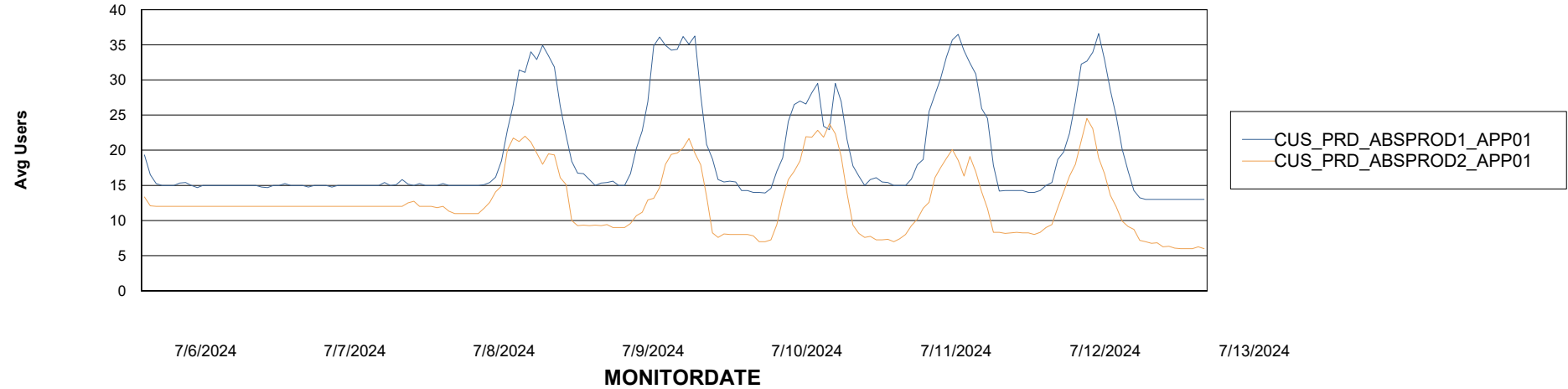


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



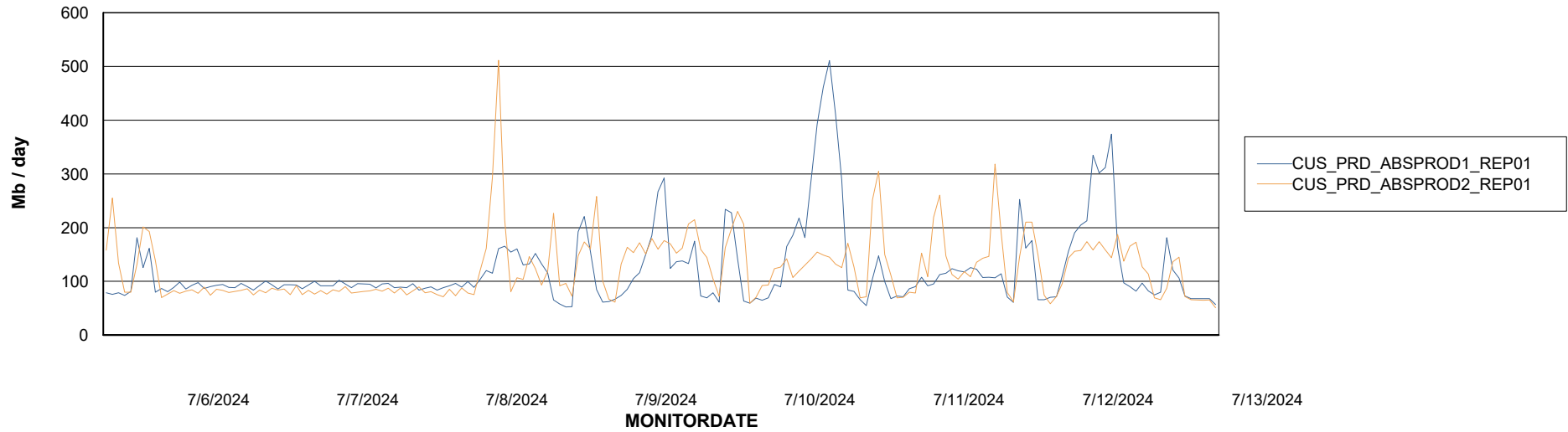
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



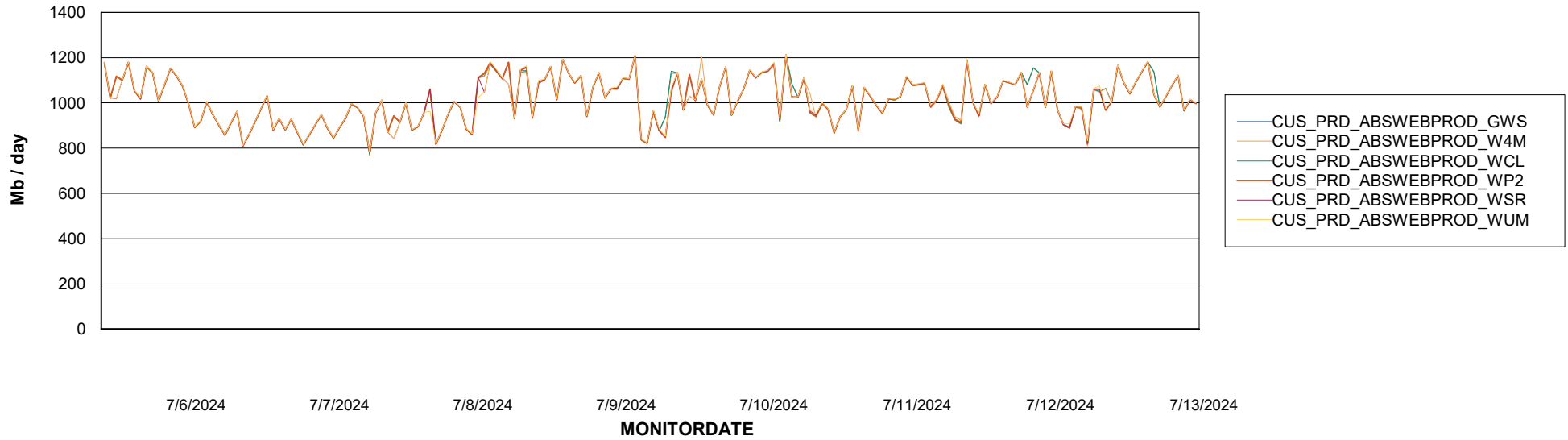
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

