

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



Harddisk Usage      XMX\_PROD\_ABSAPP01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/6/2024  | 92                       | 150                        | 11                        | 79                          | 100                           | 21                           |
| 7/5/2024  | 92                       | 150                        | 11                        | 79                          | 100                           | 21                           |
| 7/4/2024  | 92                       | 150                        | 11                        | 79                          | 100                           | 21                           |
| 7/3/2024  | 92                       | 150                        | 11                        | 79                          | 100                           | 21                           |
| 7/2/2024  | 92                       | 150                        | 11                        | 79                          | 100                           | 21                           |
| 7/1/2024  | 92                       | 150                        | 11                        | 79                          | 100                           | 21                           |
| 6/30/2024 | 92                       | 150                        | 11                        | 79                          | 100                           | 21                           |

Harddisk Usage      XMX\_PROD\_ABSAPP02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/6/2024  | 92                       | 150                        | 11                        | 86                          | 100                           | 14                           |
| 7/5/2024  | 92                       | 150                        | 11                        | 86                          | 100                           | 14                           |
| 7/4/2024  | 92                       | 150                        | 11                        | 86                          | 100                           | 14                           |
| 7/3/2024  | 92                       | 150                        | 11                        | 86                          | 100                           | 14                           |
| 7/2/2024  | 92                       | 150                        | 11                        | 86                          | 100                           | 14                           |
| 7/1/2024  | 92                       | 150                        | 11                        | 86                          | 100                           | 14                           |
| 6/30/2024 | 92                       | 150                        | 11                        | 86                          | 100                           | 14                           |

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID   146



Harddisk Usage      XMX\_PROD\_ABSDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /abs/absdu | Total disk space on /abs/absdu | Used disk space on /abs/absdu | Free disk space on /u01 (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 7/6/2024  | 84                       | 150                        | 24                        | 20                          | 10                            | 8                            | 98                            | 200                            | 3                             | 82                          |
| 7/5/2024  | 84                       | 150                        | 24                        | 20                          | 10                            | 8                            | 98                            | 200                            | 3                             | 82                          |
| 7/4/2024  | 84                       | 150                        | 24                        | 20                          | 10                            | 8                            | 98                            | 200                            | 3                             | 82                          |
| 7/3/2024  | 84                       | 150                        | 24                        | 20                          | 10                            | 8                            | 98                            | 200                            | 3                             | 82                          |
| 7/2/2024  | 84                       | 150                        | 24                        | 20                          | 10                            | 8                            | 98                            | 200                            | 3                             | 82                          |
| 7/1/2024  | 84                       | 150                        | 24                        | 20                          | 10                            | 8                            | 98                            | 200                            | 3                             | 82                          |
| 6/30/2024 | 84                       | 150                        | 24                        | 20                          | 10                            | 8                            | 98                            | 200                            | 3                             | 82                          |

Harddisk Usage      XMX\_PROD\_ABSDB02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /abs/absdu | Total disk space on /abs/absdu | Used disk space on /abs/absdu | Free disk space on /u01 (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 7/6/2024  | 84                       | 150                        | 24                        | 49                          | 10                            | 5                            | 99                            | 200                            | 1                             | 87                          |
| 7/5/2024  | 84                       | 150                        | 24                        | 49                          | 10                            | 5                            | 99                            | 200                            | 1                             | 87                          |
| 7/4/2024  | 84                       | 150                        | 24                        | 49                          | 10                            | 5                            | 99                            | 200                            | 1                             | 87                          |
| 7/3/2024  | 84                       | 150                        | 24                        | 49                          | 10                            | 5                            | 99                            | 200                            | 1                             | 87                          |
| 7/2/2024  | 84                       | 150                        | 24                        | 49                          | 10                            | 5                            | 99                            | 200                            | 1                             | 87                          |
| 7/1/2024  | 84                       | 150                        | 24                        | 49                          | 10                            | 5                            | 99                            | 200                            | 1                             | 87                          |
| 6/30/2024 | 84                       | 150                        | 24                        | 49                          | 10                            | 5                            | 99                            | 200                            | 1                             | 87                          |

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



Harddisk Usage      XMX\_PROD\_ABSWEB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/6/2024  | 95                       | 150                        | 7                         | 92                          | 50                            | 4                            |
| 7/5/2024  | 95                       | 150                        | 7                         | 92                          | 50                            | 4                            |
| 7/4/2024  | 95                       | 150                        | 7                         | 92                          | 50                            | 4                            |
| 7/3/2024  | 95                       | 150                        | 7                         | 92                          | 50                            | 4                            |
| 7/2/2024  | 95                       | 150                        | 7                         | 92                          | 50                            | 4                            |
| 7/1/2024  | 95                       | 150                        | 7                         | 92                          | 50                            | 4                            |
| 6/30/2024 | 95                       | 150                        | 7                         | 92                          | 50                            | 4                            |

Harddisk Usage      XMX\_PROD\_ABSWEB02

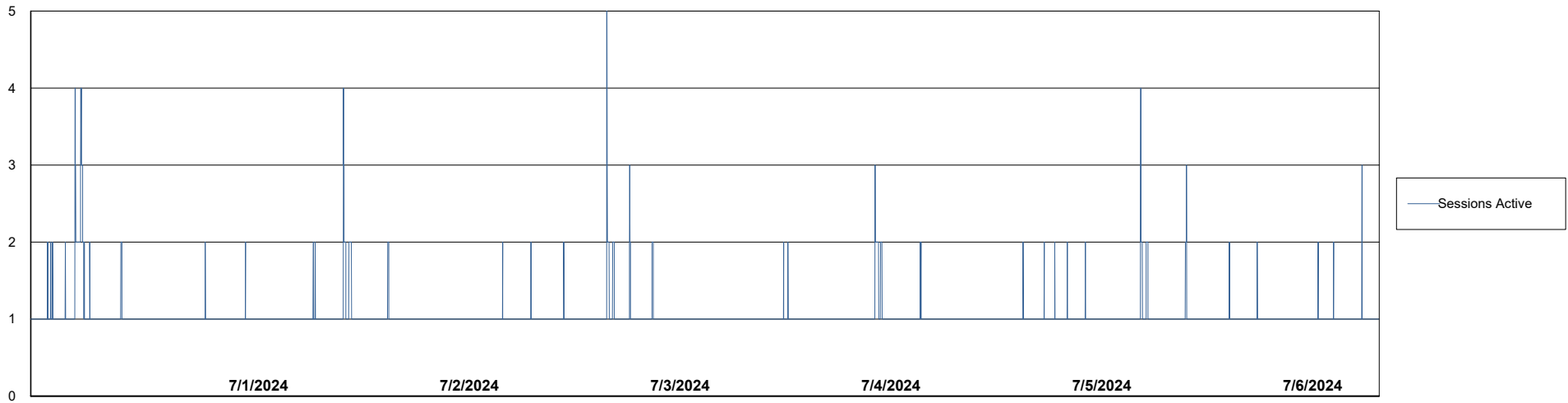
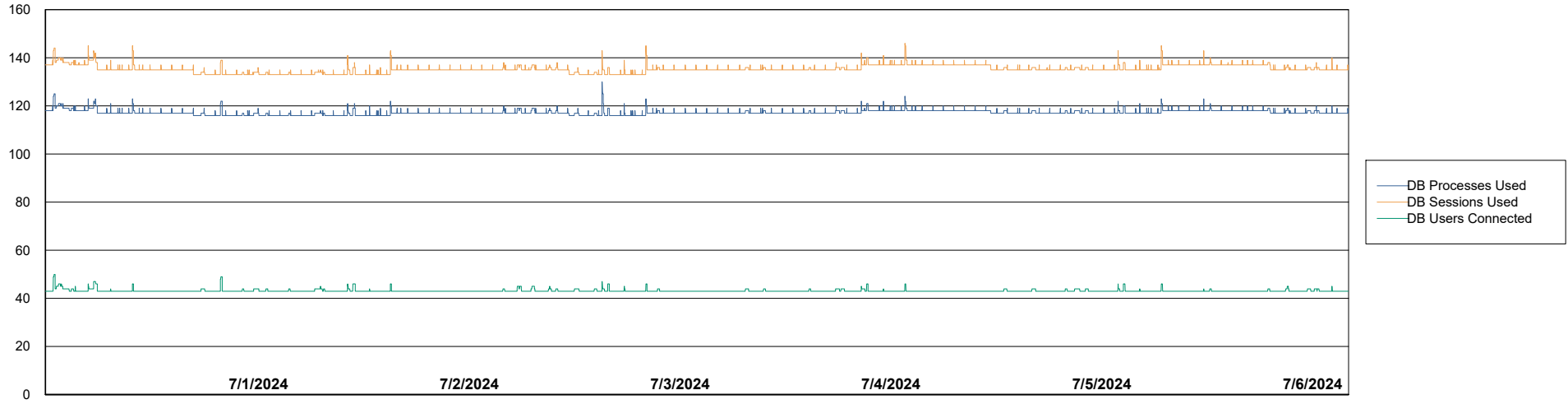
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/6/2024  | 95                       | 150                        | 7                         | 89                          | 50                            | 6                            |
| 7/5/2024  | 95                       | 150                        | 7                         | 89                          | 50                            | 6                            |
| 7/4/2024  | 95                       | 150                        | 7                         | 89                          | 50                            | 6                            |
| 7/3/2024  | 95                       | 150                        | 7                         | 89                          | 50                            | 6                            |
| 7/2/2024  | 95                       | 150                        | 7                         | 89                          | 50                            | 6                            |
| 7/1/2024  | 95                       | 150                        | 7                         | 89                          | 50                            | 6                            |
| 6/30/2024 | 95                       | 150                        | 7                         | 89                          | 50                            | 6                            |

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



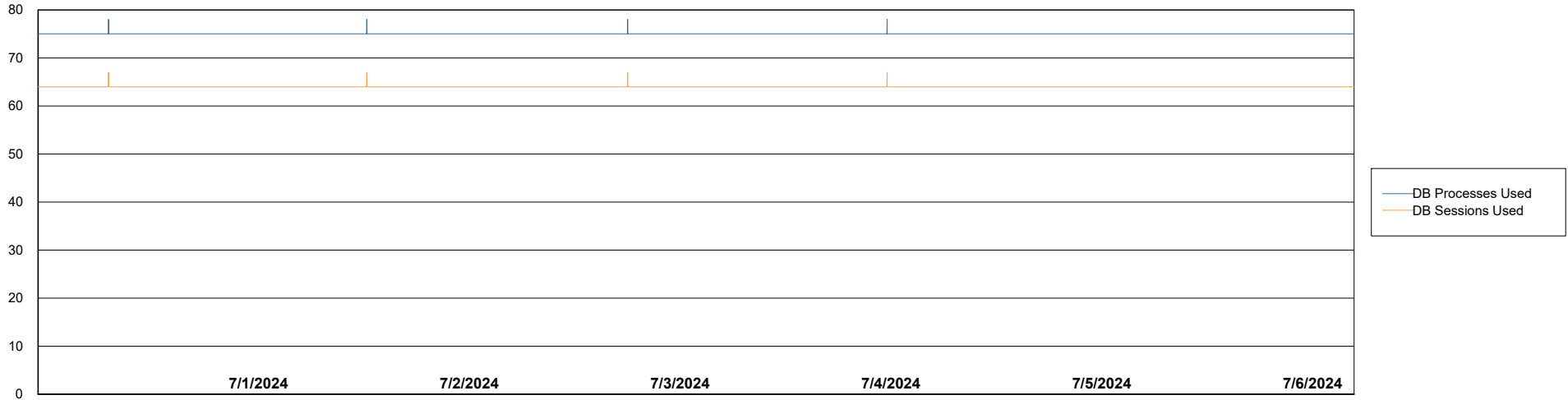
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



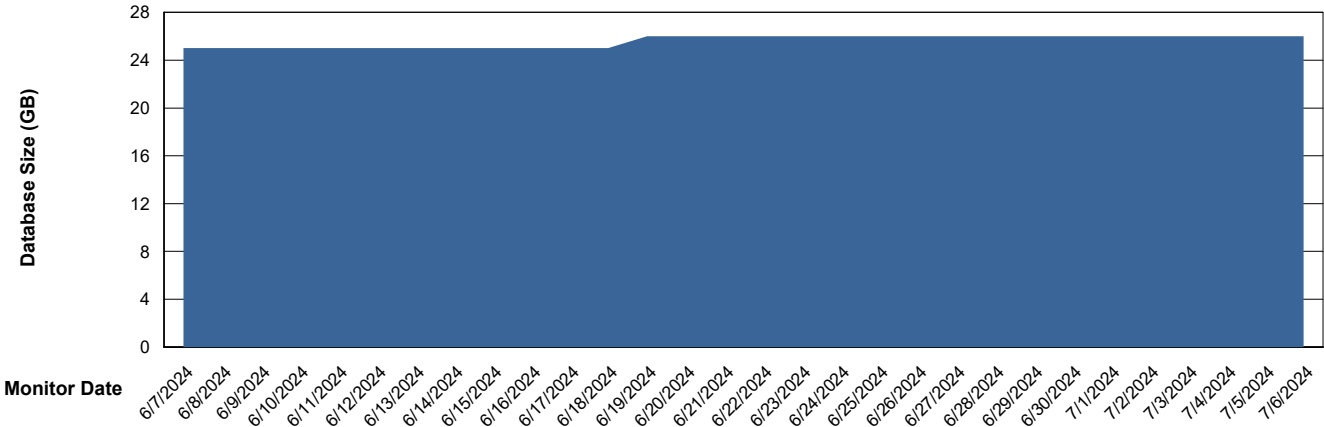
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
 Database ID 146



DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

## Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/6/2024  | ABSDATA         | 13            | 10            | 24              |
|           | INDX            | 8             | 0             | 100             |
| 7/5/2024  | ABSDATA         | 13            | 10            | 24              |
|           | INDX            | 8             | 0             | 100             |
| 7/4/2024  | ABSDATA         | 13            | 10            | 24              |
|           | INDX            | 8             | 0             | 100             |
| 7/3/2024  | ABSDATA         | 13            | 10            | 24              |
|           | INDX            | 8             | 0             | 100             |
| 7/2/2024  | ABSDATA         | 13            | 10            | 24              |
|           | INDX            | 8             | 0             | 100             |
| 7/1/2024  | ABSDATA         | 13            | 10            | 25              |
|           | INDX            | 8             | 0             | 100             |
| 6/30/2024 | ABSDATA         | 13            | 10            | 25              |
|           | INDX            | 8             | 0             | 100             |

# Weekly SLA Customer Report

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Standby Database Health      XMX Production (24/7)

## Recovery lag for last 7 days



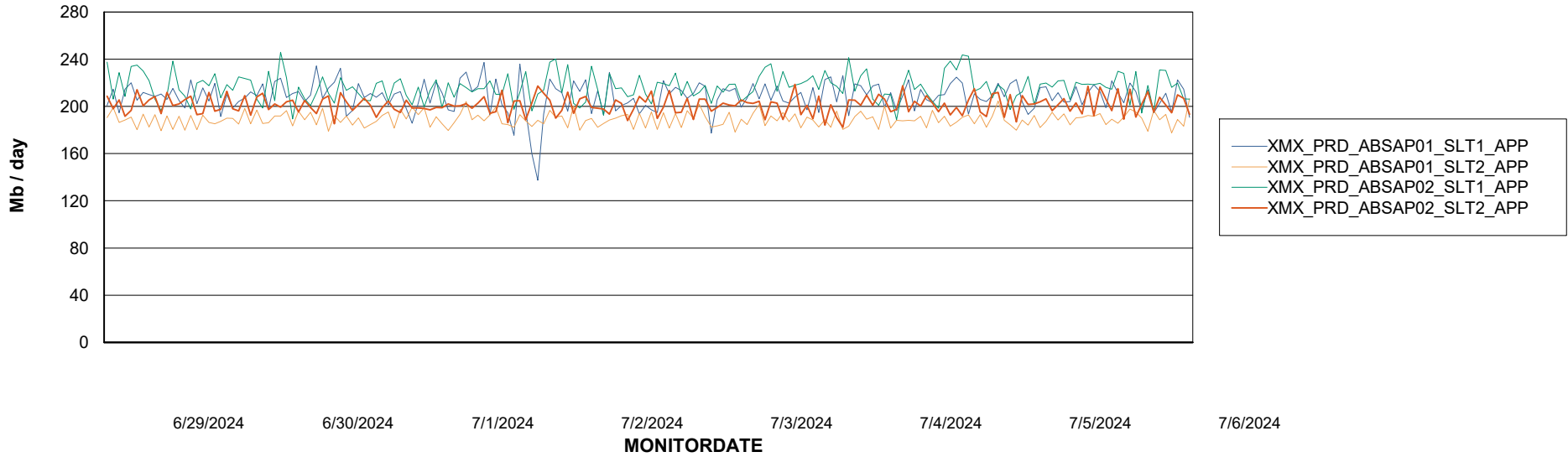
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146

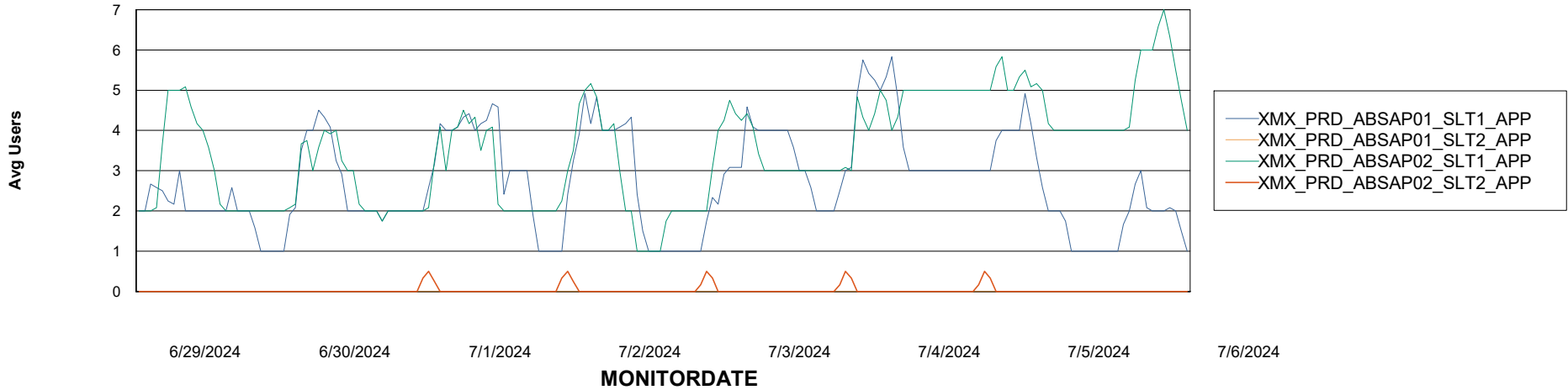


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



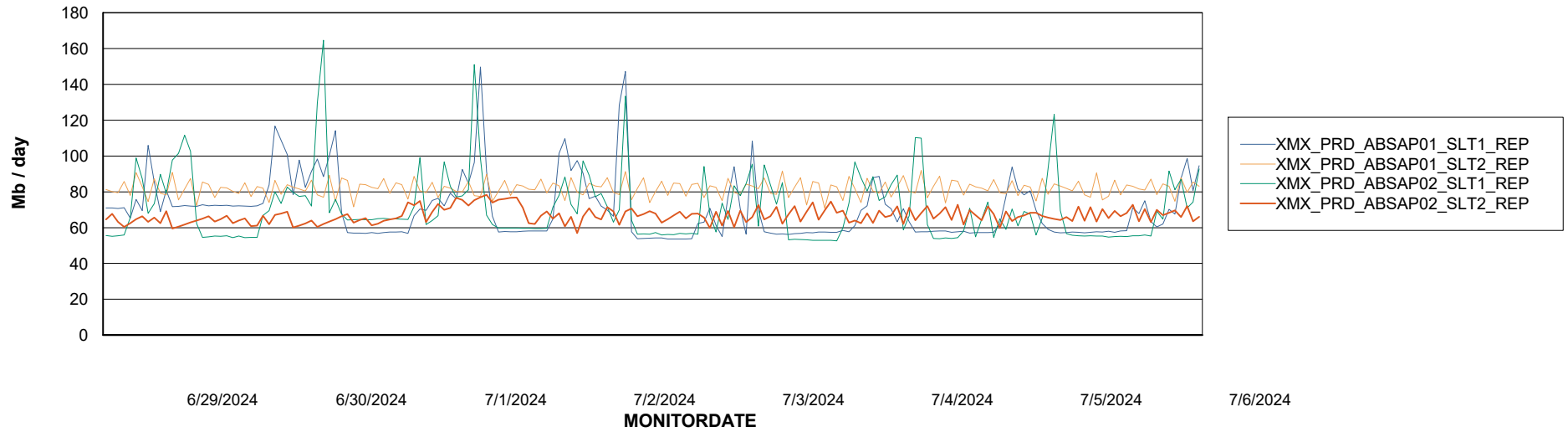
# Weekly SLA Customer Report

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Database ID 146



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



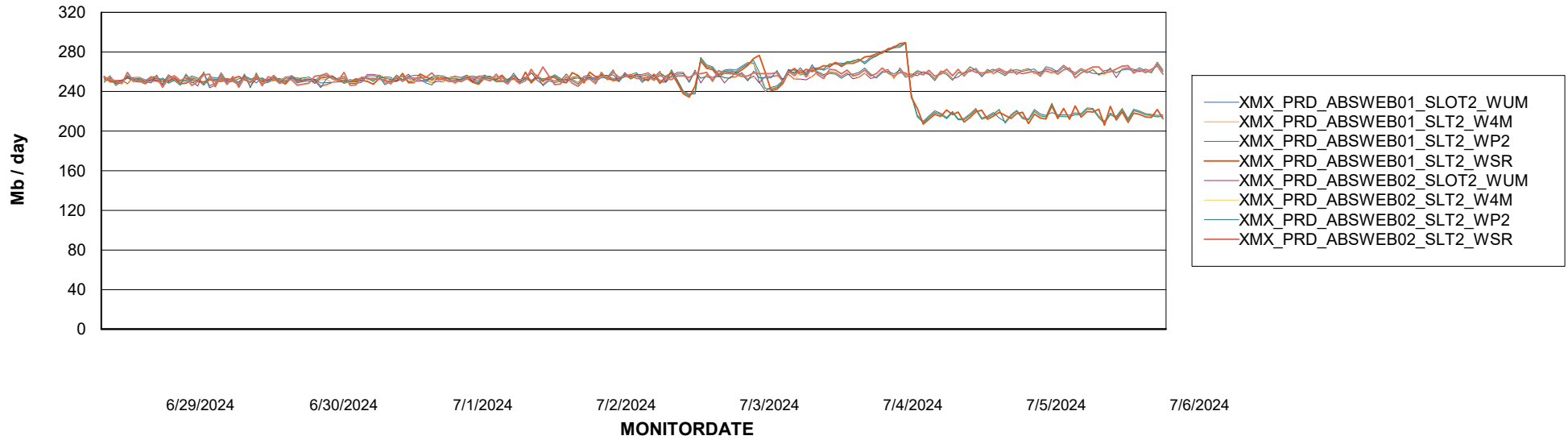
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer XMX Production (24/7)  
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## Disaster per ABS component

