

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
7/6/2024	10	39	35	89	100	11	21	1	1	99
7/5/2024	10	39	35	89	100	11	21	1	1	99
7/4/2024	10	39	35	89	100	11	21	1	1	99
7/3/2024	10	39	35	89	100	11	21	1	1	99
7/2/2024	10	39	35	89	100	11	21	1	1	99
7/1/2024	10	39	35	89	100	11	21	1	1	99
6/30/2024	10	39	35	89	100	11	21	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
7/6/2024	10	39	35	86	100	14	21	1	1	99
7/5/2024	10	39	35	86	100	14	21	1	1	99
7/4/2024	10	39	35	86	100	14	21	1	1	99
7/3/2024	10	39	35	86	100	14	21	1	1	99
7/2/2024	10	39	35	86	100	14	21	1	1	99
7/1/2024	10	39	35	86	100	14	21	1	1	99
6/30/2024	10	39	35	86	100	14	21	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
7/6/2024	11	39	35	21	1	1	34	100	66	58
7/5/2024	11	39	35	21	1	1	34	100	66	58
7/4/2024	11	39	35	21	1	1	34	100	66	58
7/3/2024	11	39	35	21	1	1	34	100	66	58
7/2/2024	11	39	35	21	1	1	34	100	66	58
7/1/2024	10	39	35	21	1	1	34	100	66	58
6/30/2024	10	39	35	21	1	1	34	100	66	58

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
7/6/2024	17	39	32	21	1	1	77	100	23	25
7/5/2024	17	39	32	21	1	1	77	100	23	25
7/4/2024	17	39	32	21	1	1	77	100	23	24
7/3/2024	17	39	32	21	1	1	77	100	23	23
7/2/2024	17	39	32	21	1	1	77	100	23	22
7/1/2024	17	39	32	21	1	1	77	100	23	22
6/30/2024	17	39	32	21	1	1	77	100	23	22

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
7/6/2024	16	39	33	21	1	1	75	100	25	47
7/5/2024	16	39	33	21	1	1	75	100	25	47
7/4/2024	16	39	33	21	1	1	75	100	25	47
7/3/2024	16	39	33	21	1	1	75	100	25	46
7/2/2024	16	39	32	21	1	1	75	100	25	45
7/1/2024	17	39	32	21	1	1	75	100	25	45
6/30/2024	17	39	32	21	1	1	75	100	25	45

Harddisk Usage SHL-RPROXY-ASH

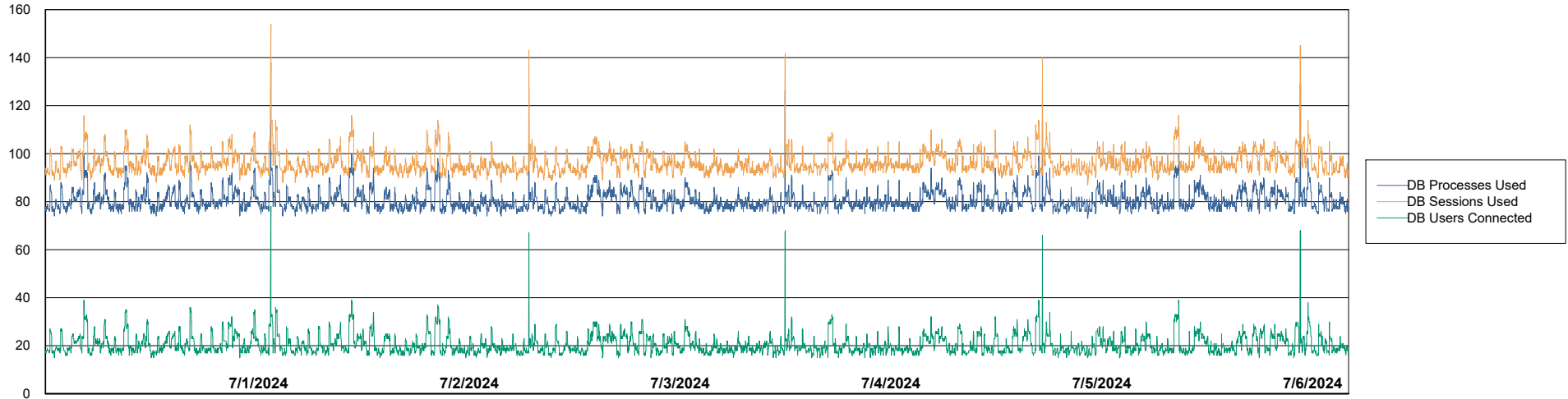
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
7/6/2024	11	39	35	21	1	1	99	10	0
7/5/2024	11	39	35	21	1	1	99	10	0
7/4/2024	11	39	35	21	1	1	99	10	0
7/3/2024	11	39	35	21	1	1	99	10	0
7/2/2024	11	39	35	21	1	1	99	10	0
7/1/2024	11	39	35	21	1	1	99	10	0
6/30/2024	11	39	35	21	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

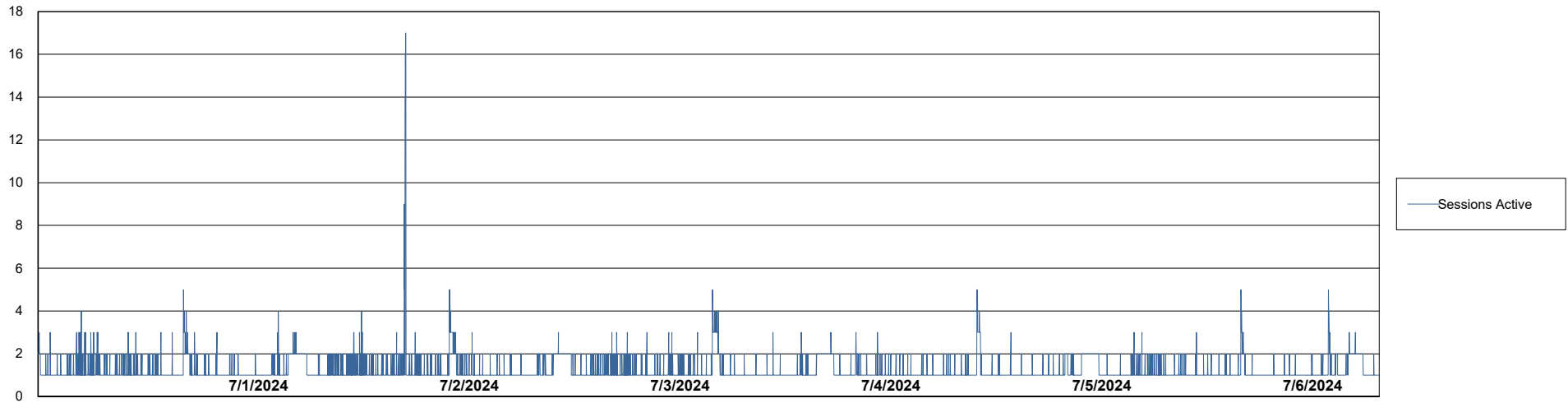
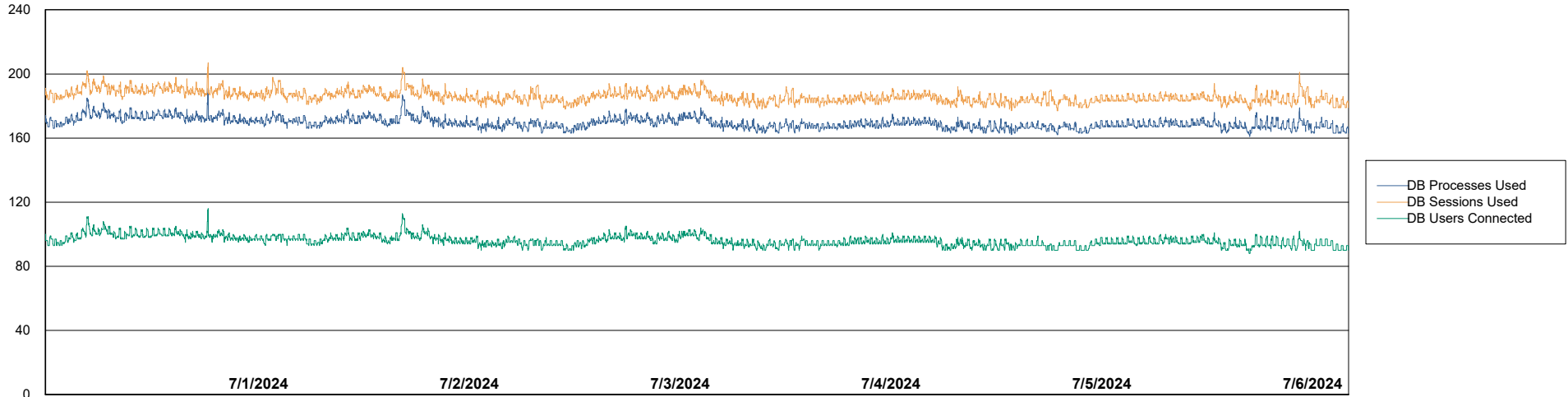


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Database Performance SHL-DBS1-ASH_PROD_ABS1



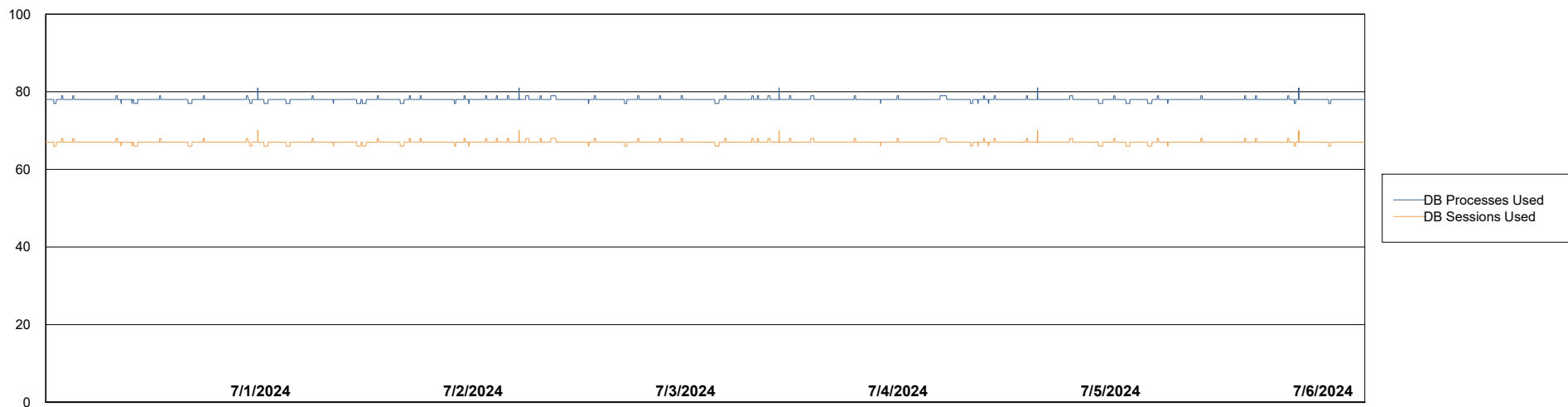
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Customer SHL OCI ASH Production
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000



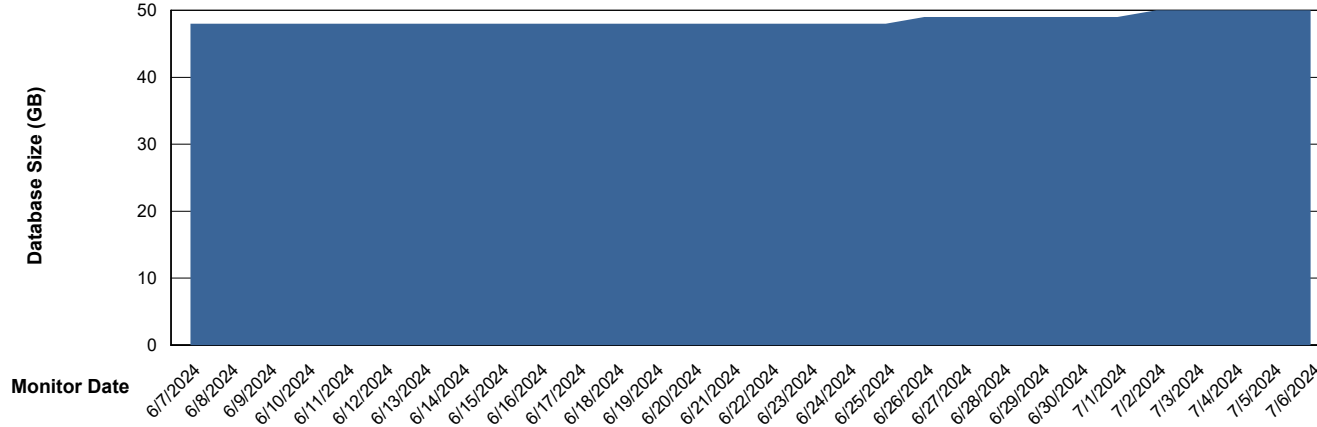
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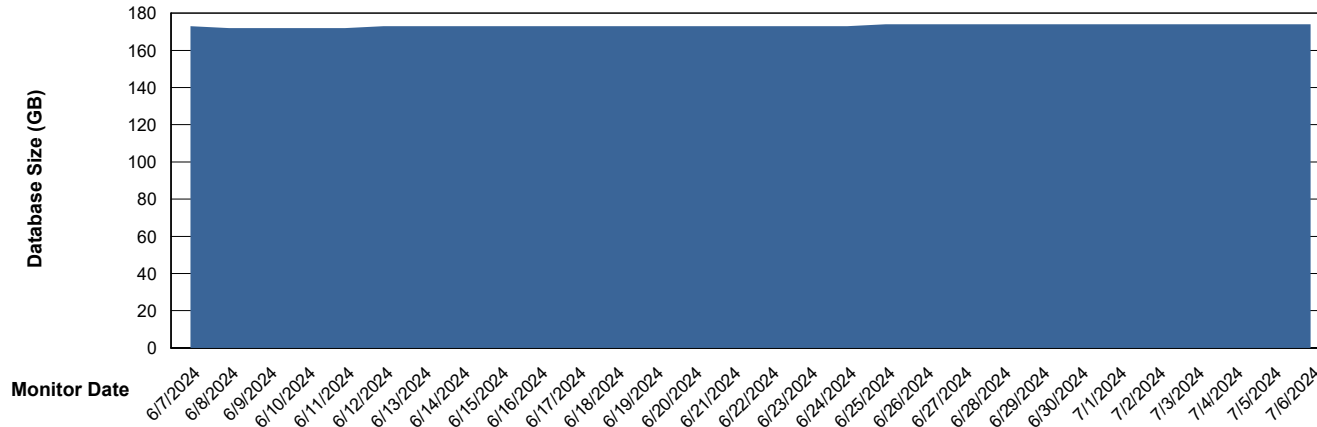
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/6/2024	ABSDATA	30	23	22
	INDX	29	24	19
7/5/2024	ABSDATA	30	23	22
	INDX	29	24	19
7/4/2024	ABSDATA	30	23	22
	INDX	29	24	19
7/3/2024	ABSDATA	30	23	22
	INDX	29	24	19
7/2/2024	ABSDATA	30	23	23
	INDX	29	23	19
7/1/2024	ABSDATA	30	23	23
	INDX	29	23	19
6/30/2024	ABSDATA	30	23	23
	INDX	29	23	19

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/6/2024	ABSDATA	96	77	19
	INDX	94	78	17
7/5/2024	ABSDATA	96	77	19
	INDX	94	78	17
7/4/2024	ABSDATA	96	77	19
	INDX	94	78	17
7/3/2024	ABSDATA	96	77	19
	INDX	94	78	17
7/2/2024	ABSDATA	96	77	20
	INDX	94	78	17
7/1/2024	ABSDATA	96	77	20
	INDX	94	78	17
6/30/2024	ABSDATA	96	77	20
	INDX	94	78	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Fri, 5-07-2024	None
Sat, 6-07-2024	None
Sun, 30-06-2024	None
Tue, 2-07-2024	None
Thu, 4-07-2024	None
Mon, 1-07-2024	None
Wed, 3-07-2024	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



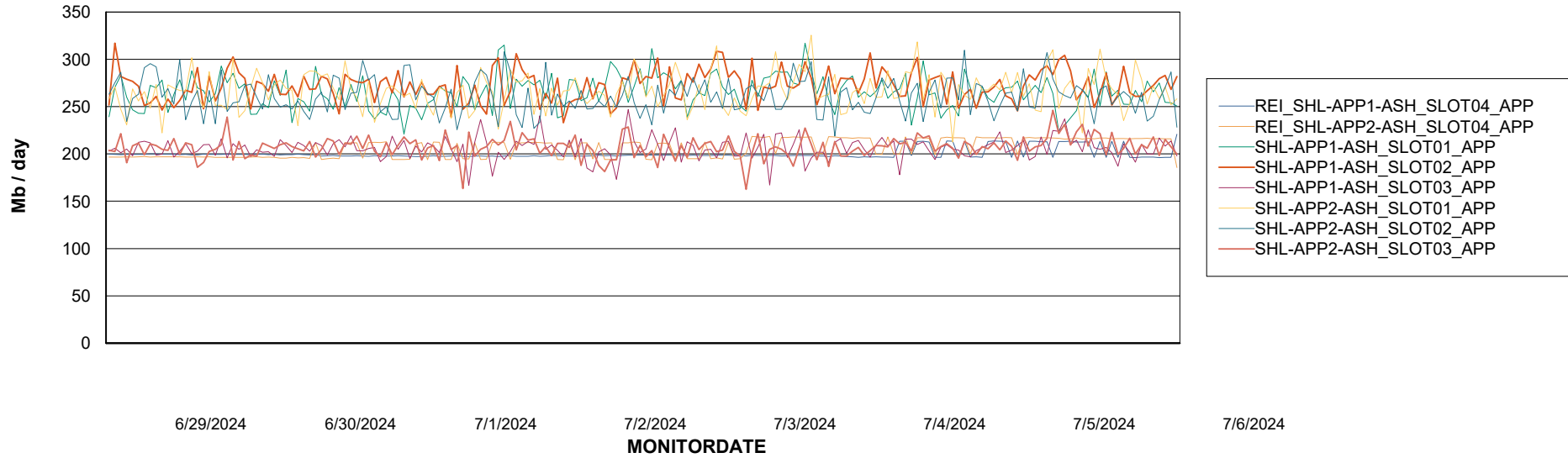
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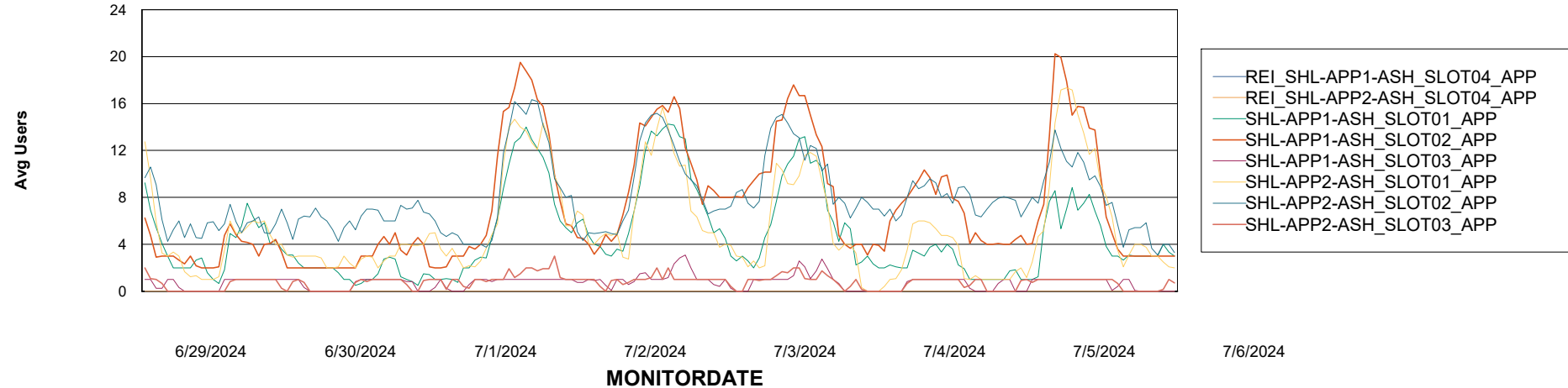


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



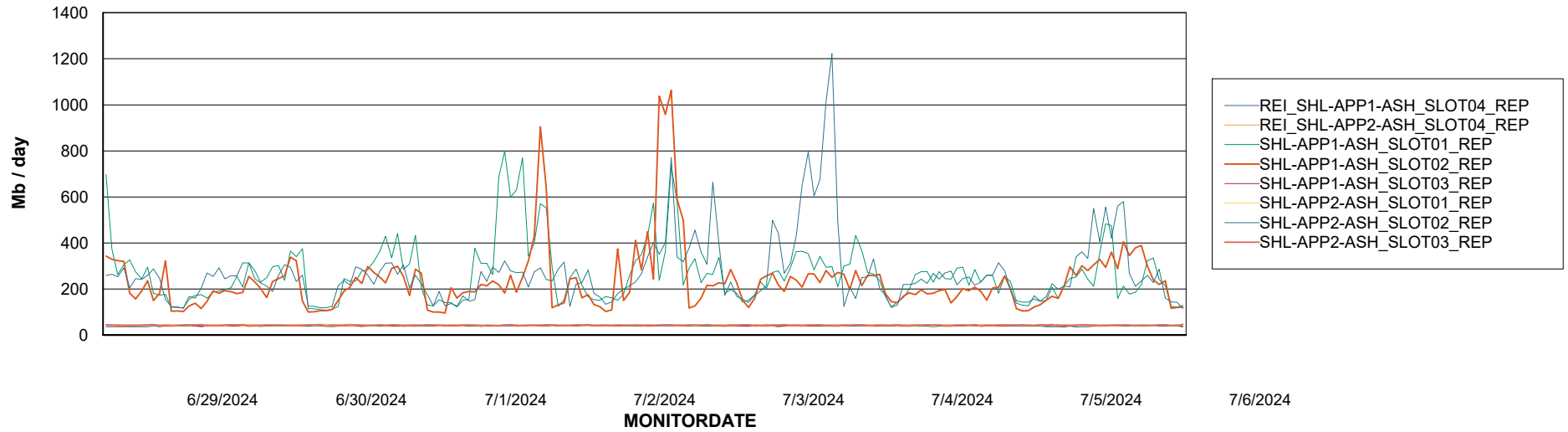
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



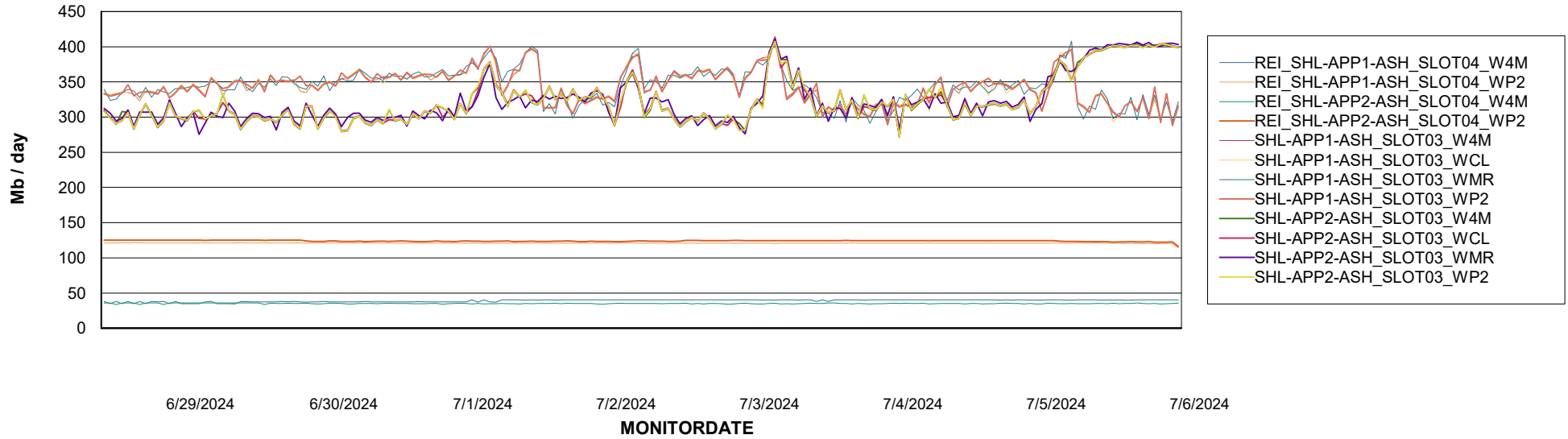
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

