

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/6/2024 | 23 | 149 | 115 | 25 | 850 | 638 |
| 7/5/2024 | 23 | 149 | 115 | 27 | 850 | 624 |
| 7/4/2024 | 23 | 149 | 115 | 27 | 850 | 622 |
| 7/3/2024 | 23 | 149 | 116 | 19 | 850 | 690 |
| 7/2/2024 | 23 | 149 | 115 | 12 | 850 | 744 |
| 7/1/2024 | 23 | 149 | 115 | 20 | 850 | 678 |
| 6/30/2024 | 23 | 149 | 115 | 20 | 850 | 677 |

Harddisk Usage JSG_PRD_CRUSHER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/6/2024 | 57 | 89 | 38 |
| 7/5/2024 | 57 | 89 | 38 |
| 7/4/2024 | 57 | 89 | 38 |
| 7/3/2024 | 57 | 89 | 38 |
| 7/2/2024 | 57 | 89 | 38 |
| 7/1/2024 | 57 | 89 | 38 |
| 6/30/2024 | 57 | 89 | 38 |

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Harddisk Usage JSG_PRD_CYPHER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/6/2024 | 65 | 79 | 28 |
| 7/5/2024 | 65 | 79 | 28 |
| 7/4/2024 | 65 | 79 | 28 |
| 7/3/2024 | 65 | 79 | 28 |
| 7/2/2024 | 65 | 79 | 28 |
| 7/1/2024 | 65 | 79 | 28 |
| 6/30/2024 | 65 | 79 | 28 |

Harddisk Usage JSG_PRD_GUINAN

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/6/2024 | 53 | 79 | 38 |
| 7/5/2024 | 53 | 79 | 38 |
| 7/4/2024 | 53 | 79 | 38 |
| 7/3/2024 | 53 | 79 | 38 |
| 7/2/2024 | 53 | 79 | 38 |
| 7/1/2024 | 53 | 79 | 38 |
| 6/30/2024 | 53 | 79 | 38 |

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Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/6/2024 | 34 | 149 | 98 |
| 7/5/2024 | 34 | 149 | 98 |
| 7/4/2024 | 35 | 149 | 98 |
| 7/3/2024 | 35 | 149 | 98 |
| 7/2/2024 | 35 | 149 | 98 |
| 7/1/2024 | 35 | 149 | 98 |
| 6/30/2024 | 35 | 149 | 98 |

Harddisk Usage JSG_PRD_PICARD

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/6/2024 | 48 | 149 | 77 | 18 | 1,536 | 1,253 |
| 7/5/2024 | 48 | 149 | 77 | 18 | 1,536 | 1,257 |
| 7/4/2024 | 48 | 149 | 77 | 18 | 1,536 | 1,257 |
| 7/3/2024 | 48 | 149 | 77 | 18 | 1,536 | 1,263 |
| 7/2/2024 | 48 | 149 | 77 | 18 | 1,536 | 1,264 |
| 7/1/2024 | 48 | 149 | 77 | 18 | 1,536 | 1,253 |
| 6/30/2024 | 49 | 149 | 77 | 20 | 1,536 | 1,236 |

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Database ID 102



Harddisk Usage JSG_PRD_RIKER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/6/2024 | 65 | 199 | 71 | 21 | 1,536 | 1,207 | 69 | 500 | 155 |
| 7/5/2024 | 65 | 199 | 71 | 21 | 1,536 | 1,210 | 74 | 500 | 130 |
| 7/4/2024 | 65 | 199 | 71 | 21 | 1,536 | 1,207 | 73 | 500 | 134 |
| 7/3/2024 | 65 | 199 | 71 | 21 | 1,536 | 1,208 | 74 | 500 | 131 |
| 7/2/2024 | 65 | 199 | 71 | 21 | 1,536 | 1,208 | 73 | 500 | 133 |
| 7/1/2024 | 65 | 199 | 70 | 21 | 1,536 | 1,206 | 74 | 500 | 130 |
| 6/30/2024 | 65 | 199 | 70 | 22 | 1,536 | 1,196 | 74 | 500 | 130 |

Harddisk Usage JSG_PRD_TEBOK

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/6/2024 | 62 | 79 | 30 |
| 7/5/2024 | 62 | 79 | 30 |
| 7/4/2024 | 62 | 79 | 30 |
| 7/3/2024 | 62 | 79 | 30 |
| 7/2/2024 | 62 | 79 | 30 |
| 7/1/2024 | 62 | 79 | 30 |
| 6/30/2024 | 62 | 79 | 30 |

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_TOMALAK

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/6/2024 | 61 | 79 | 31 |
| 7/5/2024 | 61 | 79 | 31 |
| 7/4/2024 | 61 | 79 | 31 |
| 7/3/2024 | 61 | 79 | 31 |
| 7/2/2024 | 61 | 79 | 31 |
| 7/1/2024 | 61 | 79 | 31 |
| 6/30/2024 | 61 | 79 | 31 |

Harddisk Usage JSG_PRD_TROI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/6/2024 | 29 | 149 | 107 |
| 7/5/2024 | 29 | 149 | 106 |
| 7/4/2024 | 29 | 149 | 106 |
| 7/3/2024 | 29 | 149 | 106 |
| 7/2/2024 | 29 | 149 | 106 |
| 7/1/2024 | 29 | 149 | 106 |
| 6/30/2024 | 29 | 149 | 106 |

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Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

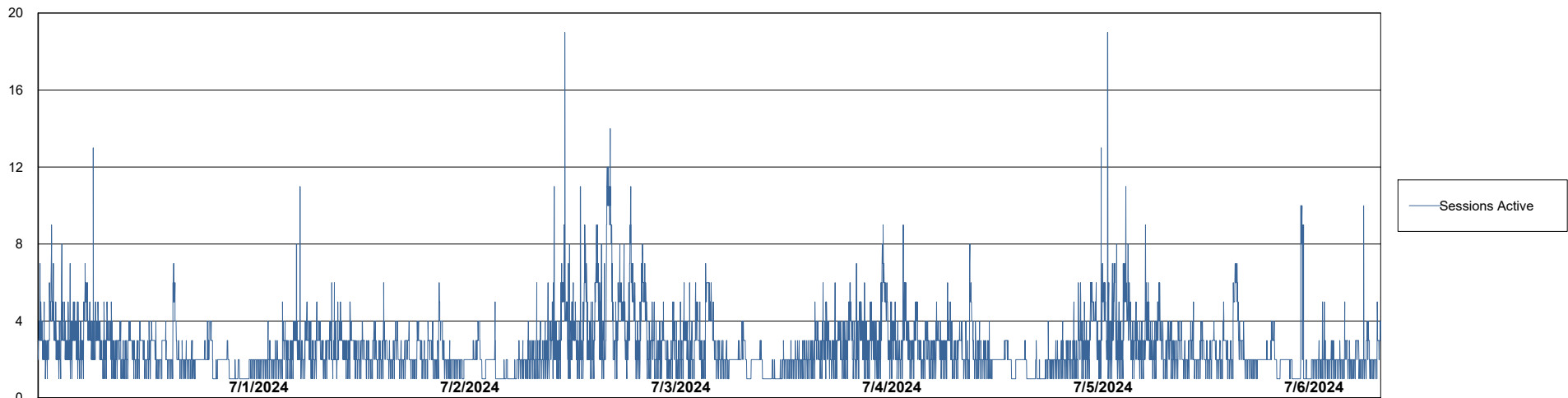
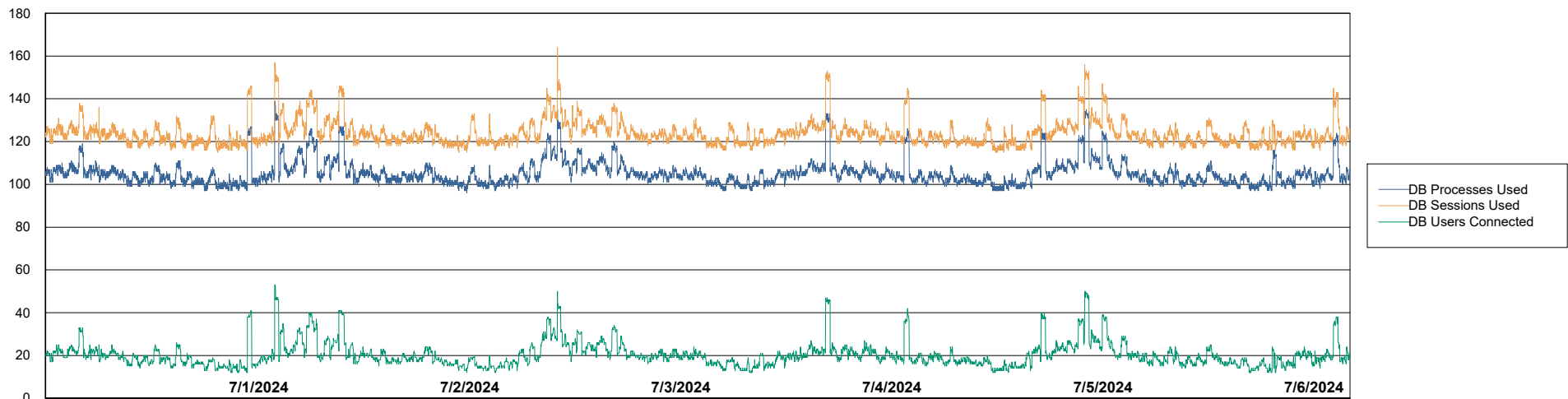
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/6/2024 | 51 | 149 | 73 |
| 7/5/2024 | 51 | 149 | 73 |
| 7/4/2024 | 51 | 149 | 73 |
| 7/3/2024 | 51 | 149 | 73 |
| 7/2/2024 | 51 | 149 | 73 |
| 7/1/2024 | 51 | 149 | 73 |
| 6/30/2024 | 51 | 149 | 73 |

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



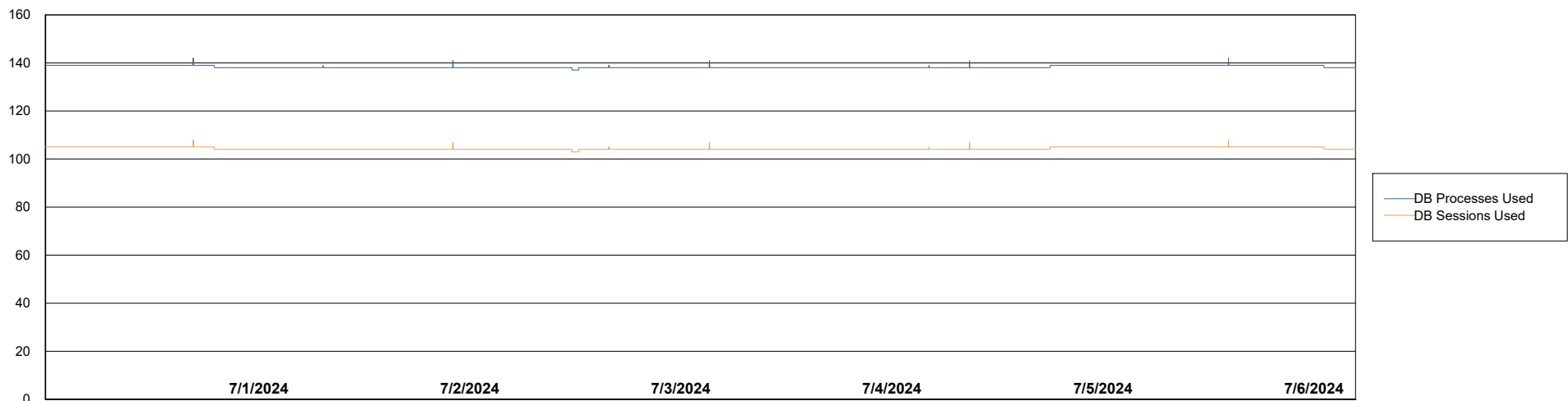
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

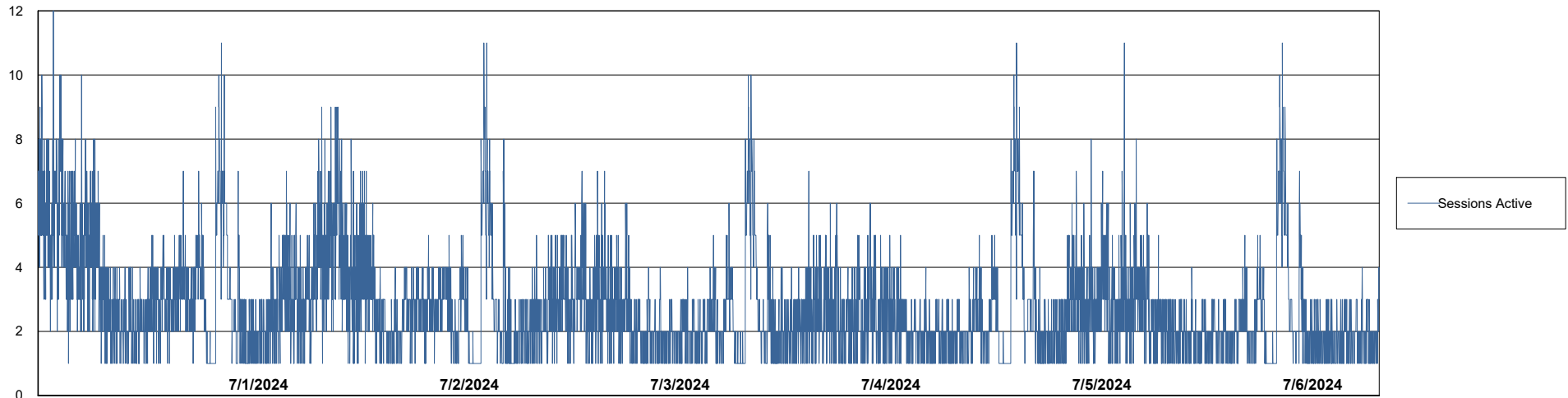
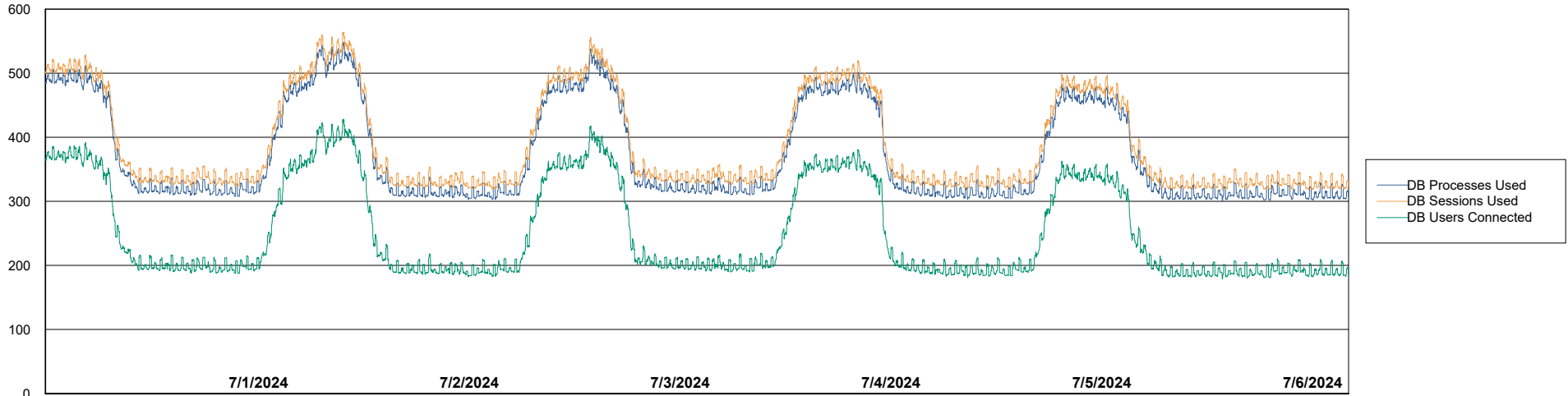


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



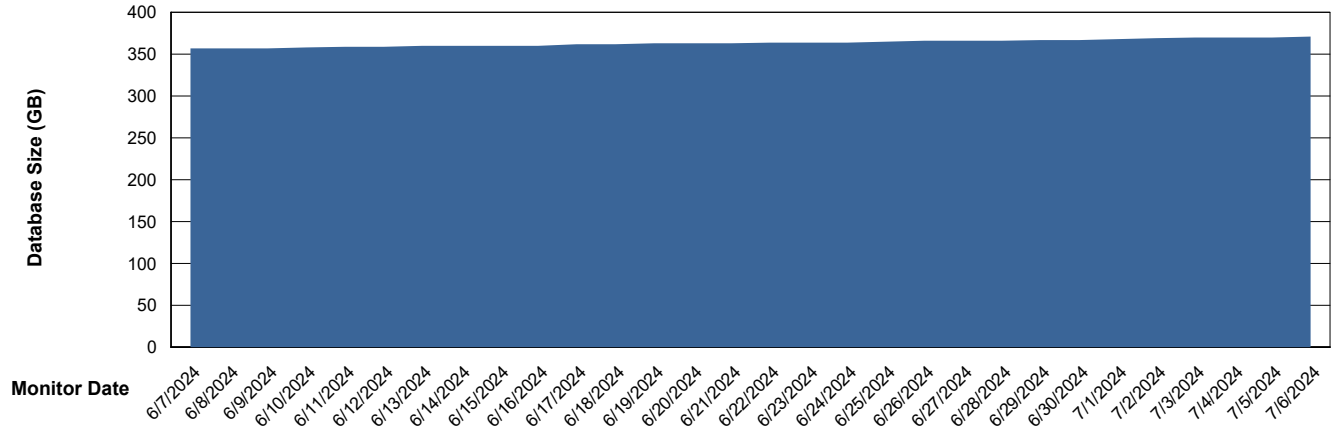
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



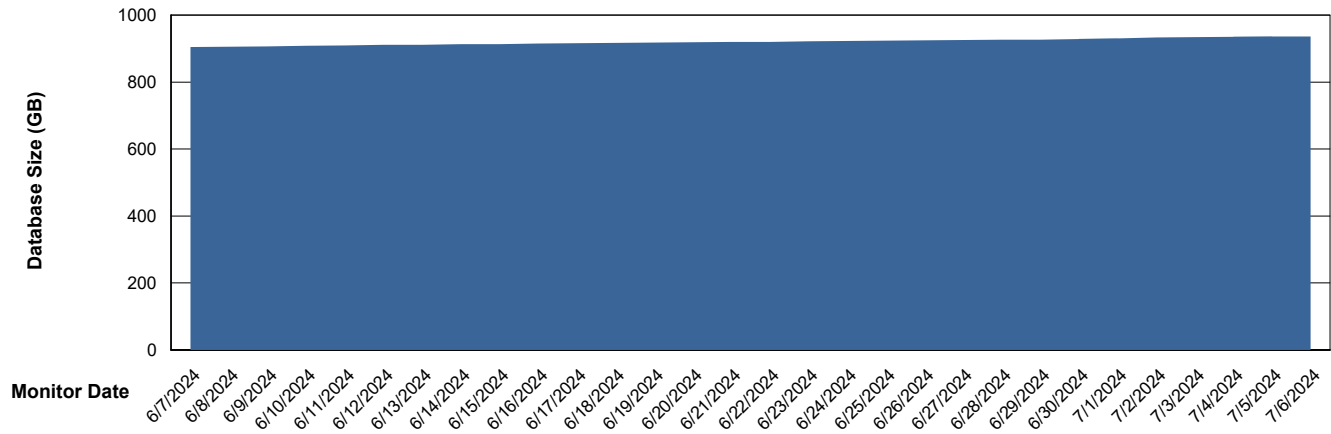
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/6/2024 | ABSDATA | 193 | 162 | 16 |
| | INDX | 254 | 205 | 19 |
| 7/5/2024 | ABSDATA | 193 | 161 | 16 |
| | INDX | 254 | 205 | 19 |
| 7/4/2024 | ABSDATA | 192 | 161 | 16 |
| | INDX | 244 | 205 | 16 |
| 7/3/2024 | ABSDATA | 192 | 161 | 16 |
| | INDX | 244 | 205 | 16 |
| 7/2/2024 | ABSDATA | 192 | 161 | 16 |
| | INDX | 244 | 204 | 16 |
| 7/1/2024 | ABSDATA | 192 | 160 | 17 |
| | INDX | 244 | 204 | 17 |
| 6/30/2024 | ABSDATA | 187 | 160 | 14 |
| | INDX | 244 | 202 | 17 |

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Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/6/2024 | ABSDATA | 1,039 | 872 | 16 |
| | INDX | 53 | 44 | 18 |
| 7/5/2024 | ABSDATA | 1,039 | 872 | 16 |
| | INDX | 53 | 43 | 18 |
| 7/4/2024 | ABSDATA | 1,039 | 871 | 16 |
| | INDX | 53 | 43 | 18 |
| 7/3/2024 | ABSDATA | 1,039 | 870 | 16 |
| | INDX | 53 | 43 | 18 |
| 7/2/2024 | ABSDATA | 1,034 | 869 | 16 |
| | INDX | 52 | 43 | 16 |
| 7/1/2024 | ABSDATA | 1,034 | 868 | 16 |
| | INDX | 52 | 43 | 16 |
| 6/30/2024 | ABSDATA | 1,034 | 866 | 16 |
| | INDX | 52 | 43 | 16 |

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

| | Mon 1/7/2024 | Tue 2/7/2024 | Wed 3/7/2024 | Thu 4/7/2024 | Fri 5/7/2024 | Sat 6/7/2024 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| ABS DataWarehouse ETL Health | Not OK | Not OK | Not OK | OK | Not OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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Database ID 102



| BI last ETL error for | JSG_PRD_BASHIR_DB_ABS1 |
|-----------------------|--|
| Fri, 5-07-2024 | None |
| Tue, 2-07-2024 | LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long |
| Wed, 3-07-2024 | None |
| Wed, 3-07-2024 | LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long |
| Sat, 6-07-2024 | None |
| Mon, 1-07-2024 | None |
| Tue, 2-07-2024 | None |
| Fri, 5-07-2024 | None |
| Sat, 6-07-2024 | None |
| Mon, 1-07-2024 | LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long |
| Fri, 5-07-2024 | LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long |
| Sun, 30-06-2024 | None |
| Thu, 4-07-2024 | None |
| Sun, 30-06-2024 | None |
| Mon, 1-07-2024 | None |
| Wed, 3-07-2024 | None |
| Thu, 4-07-2024 | None |
| Tue, 2-07-2024 | None |

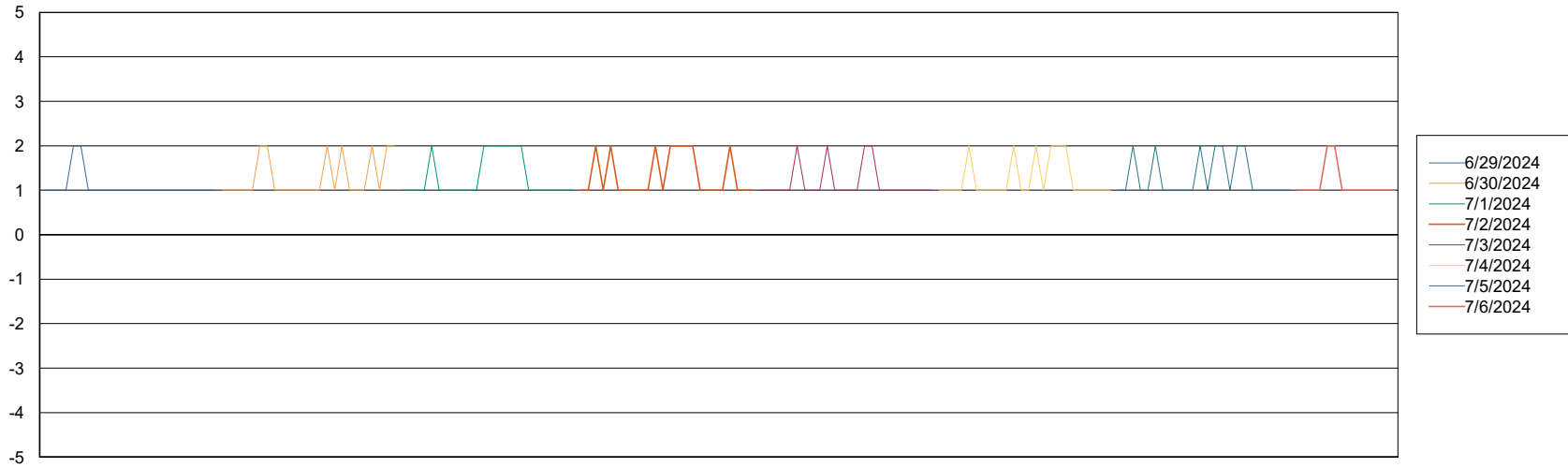
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



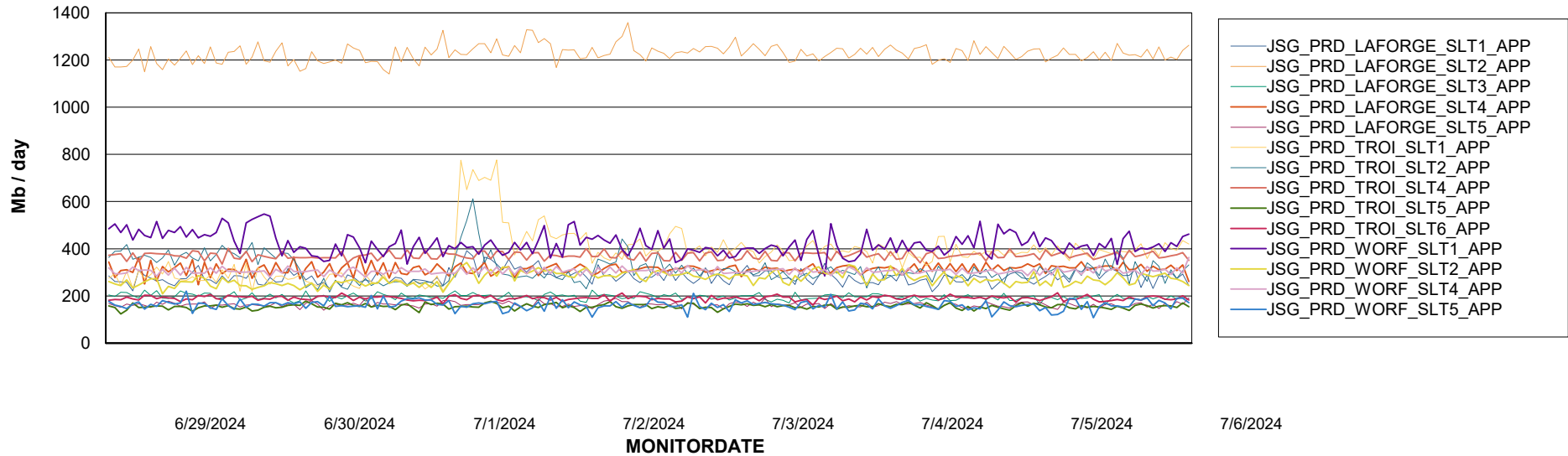
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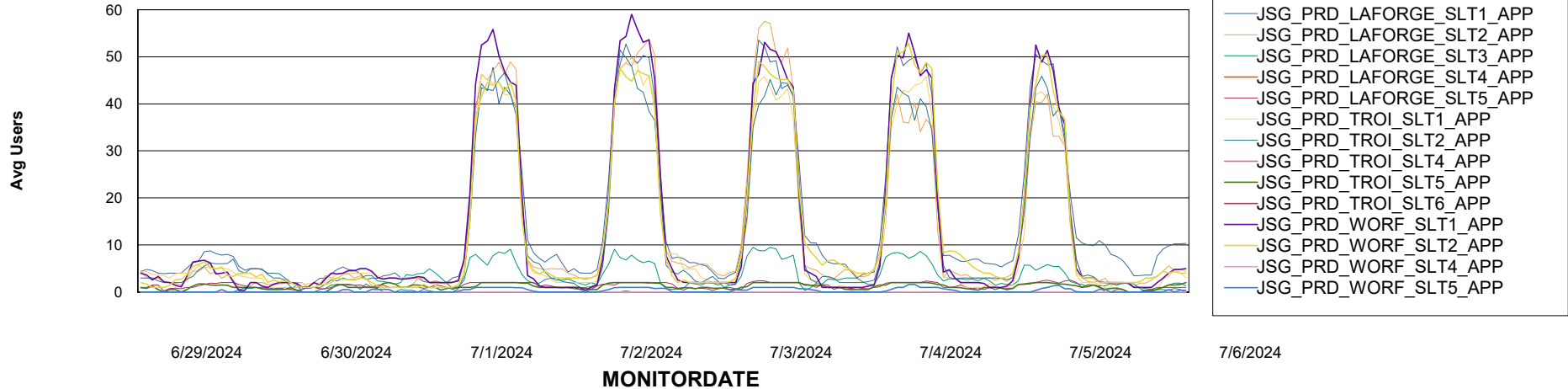


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



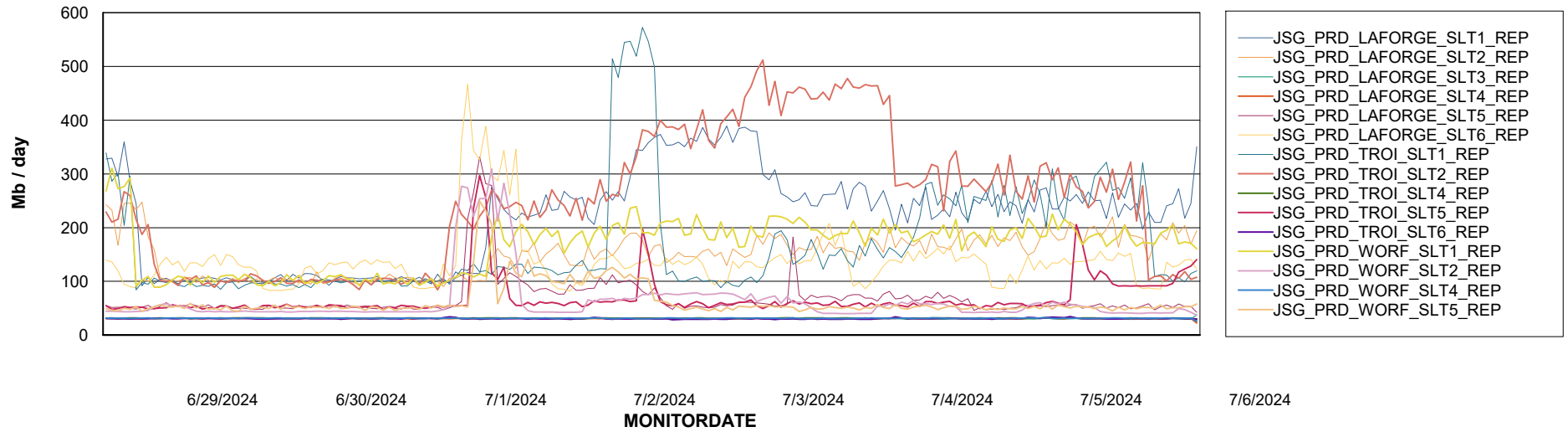
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



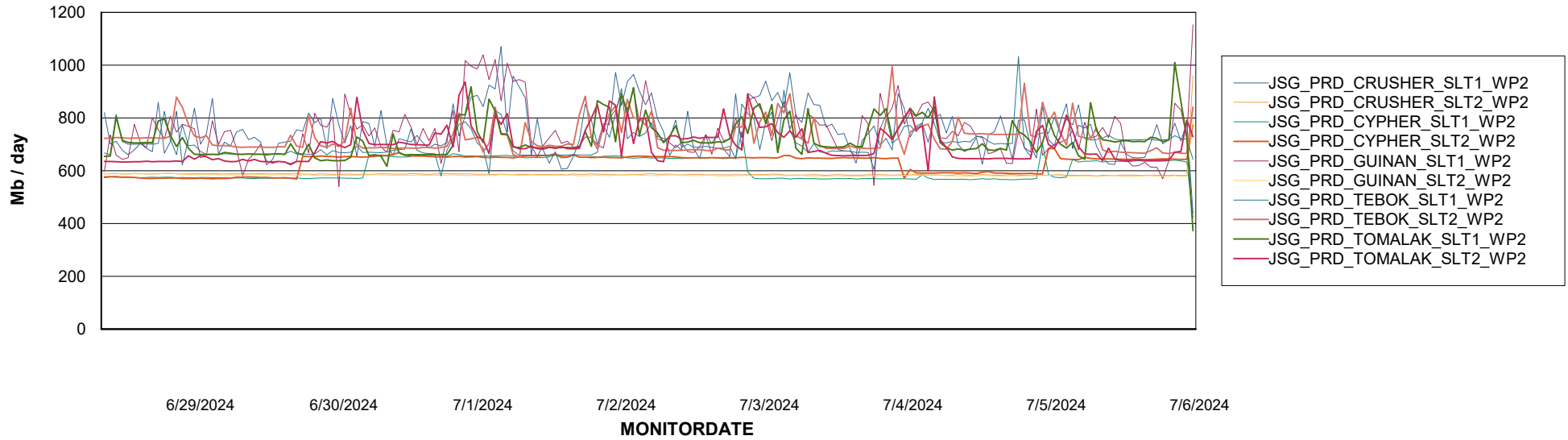
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

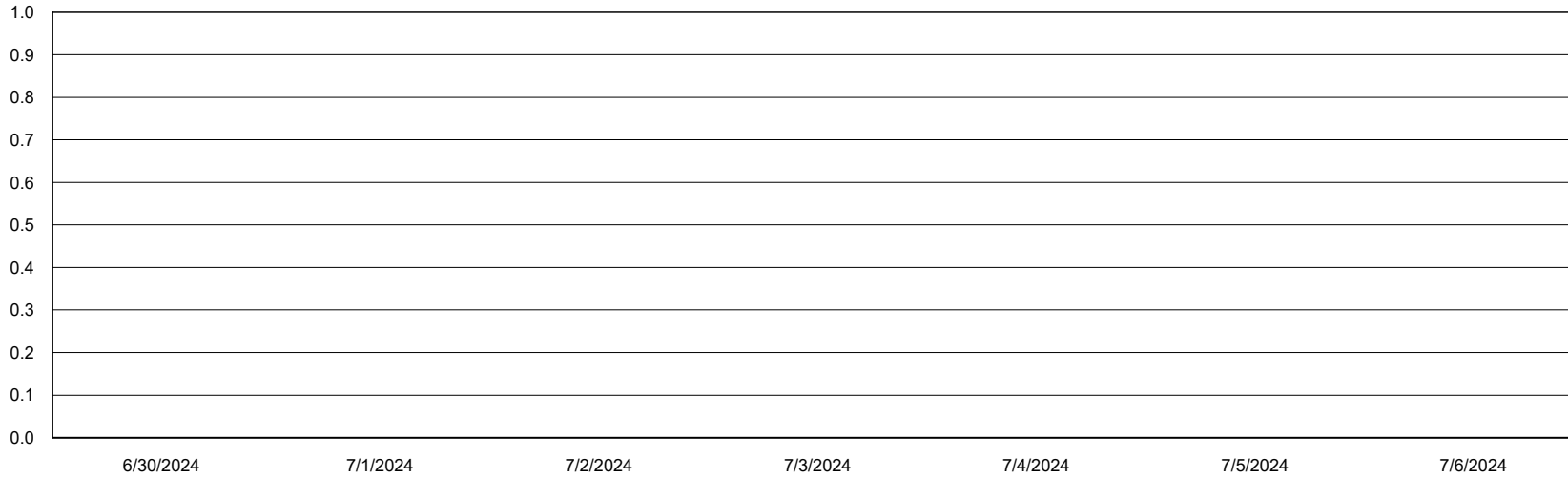


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP