

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
6/29/2024	10	39	35	89	100	11	21	1	1	99
6/28/2024	10	39	35	89	100	11	21	1	1	99
6/27/2024	10	39	35	89	100	11	21	1	1	99
6/26/2024	10	39	35	89	100	11	21	1	1	99
6/25/2024	10	39	35	89	100	11	21	1	1	99
6/24/2024	10	39	35	89	100	11	21	1	1	99
6/23/2024	10	39	35	89	100	11	21	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
6/29/2024	10	39	35	86	100	14	21	1	1	99
6/28/2024	10	39	35	86	100	14	21	1	1	99
6/27/2024	10	39	35	86	100	14	21	1	1	99
6/26/2024	10	39	35	86	100	14	21	1	1	99
6/25/2024	10	39	35	86	100	14	21	1	1	99
6/24/2024	10	39	35	86	100	14	21	1	1	99
6/23/2024	10	39	35	86	100	14	21	1	1	99

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## Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
6/29/2024	10	39	35	21	1	1	34	100	66	58
6/28/2024	10	39	35	21	1	1	34	100	66	59
6/27/2024	10	39	35	21	1	1	34	100	66	59
6/26/2024	11	39	35	21	1	1	34	100	66	59
6/25/2024	11	39	35	21	1	1	34	100	66	59
6/24/2024	11	39	35	21	1	1	34	100	66	59
6/23/2024	11	39	35	21	1	1	34	100	66	59

## Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
6/29/2024	17	39	32	21	1	1	77	100	23	21
6/28/2024	17	39	32	21	1	1	77	100	23	21
6/27/2024	18	39	32	21	1	1	77	100	23	21
6/26/2024	18	39	32	21	1	1	77	100	23	21
6/25/2024	18	39	32	21	1	1	77	100	23	23
6/24/2024	18	39	32	21	1	1	77	100	23	23
6/23/2024	18	39	32	21	1	1	77	100	23	23

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Database ID 182



## Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
6/29/2024	17	39	32	21	1	1	75	100	25	44
6/28/2024	17	39	32	21	1	1	75	100	25	44
6/27/2024	17	39	32	21	1	1	75	100	25	44
6/26/2024	17	39	32	21	1	1	75	100	25	44
6/25/2024	17	39	32	21	1	1	75	100	25	46
6/24/2024	17	39	32	21	1	1	75	100	25	46
6/23/2024	17	39	32	21	1	1	75	100	25	45

## Harddisk Usage SHL-RPROXY-ASH

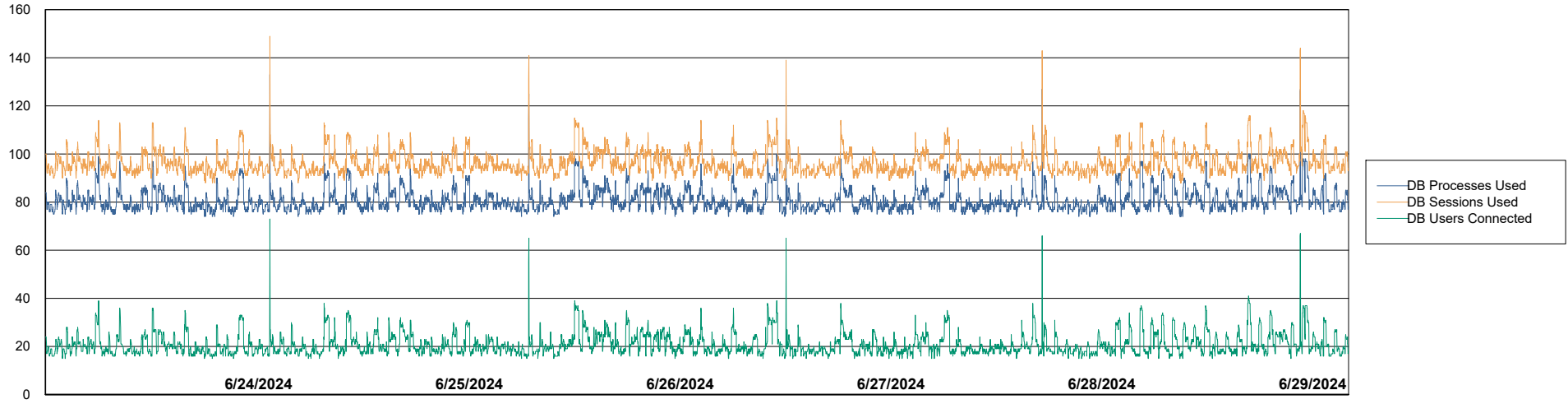
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
6/29/2024	11	39	35	21	1	1	99	10	0
6/28/2024	11	39	35	21	1	1	99	10	0
6/27/2024	11	39	35	21	1	1	99	10	0
6/26/2024	11	39	35	21	1	1	99	10	0
6/25/2024	11	39	35	21	1	1	99	10	0
6/24/2024	11	39	35	21	1	1	99	10	0
6/23/2024	11	39	35	21	1	1	99	10	0

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Database ID 182



Database Performance SHL-BI-ASH\_PROD\_ABS1

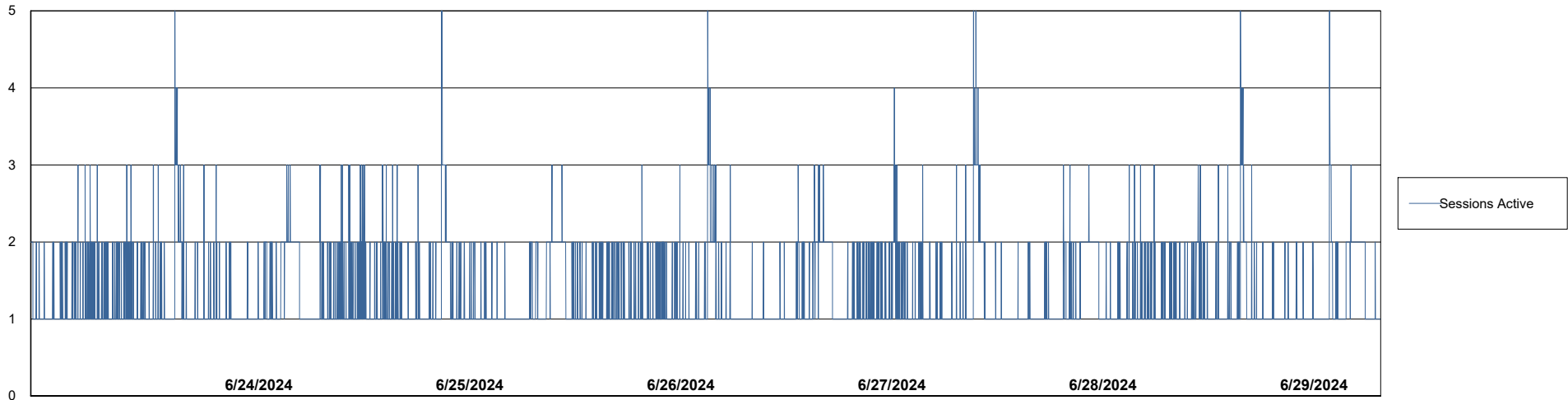
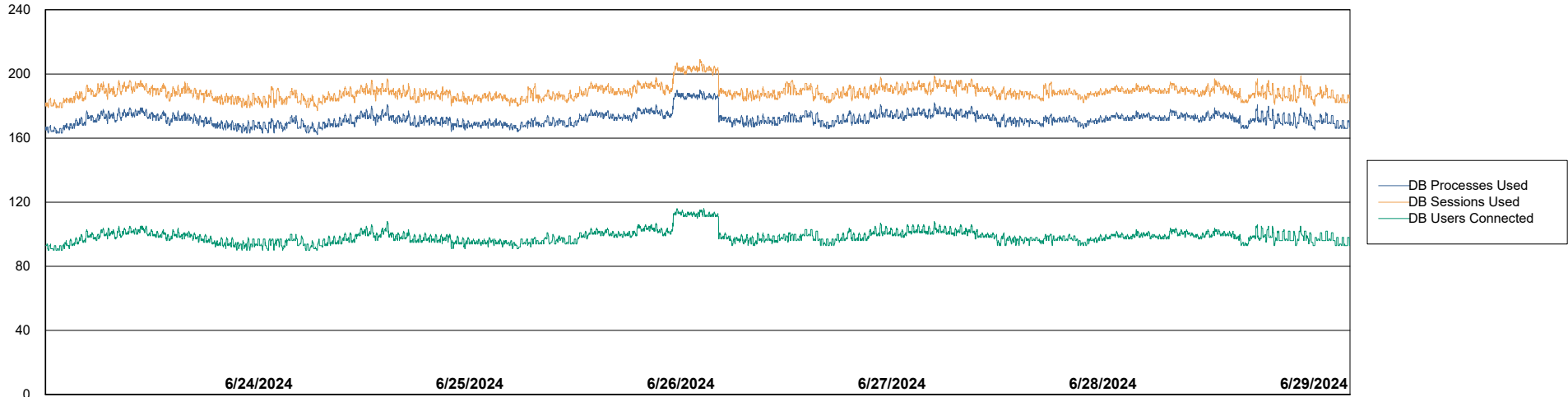


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Database ID 182



## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



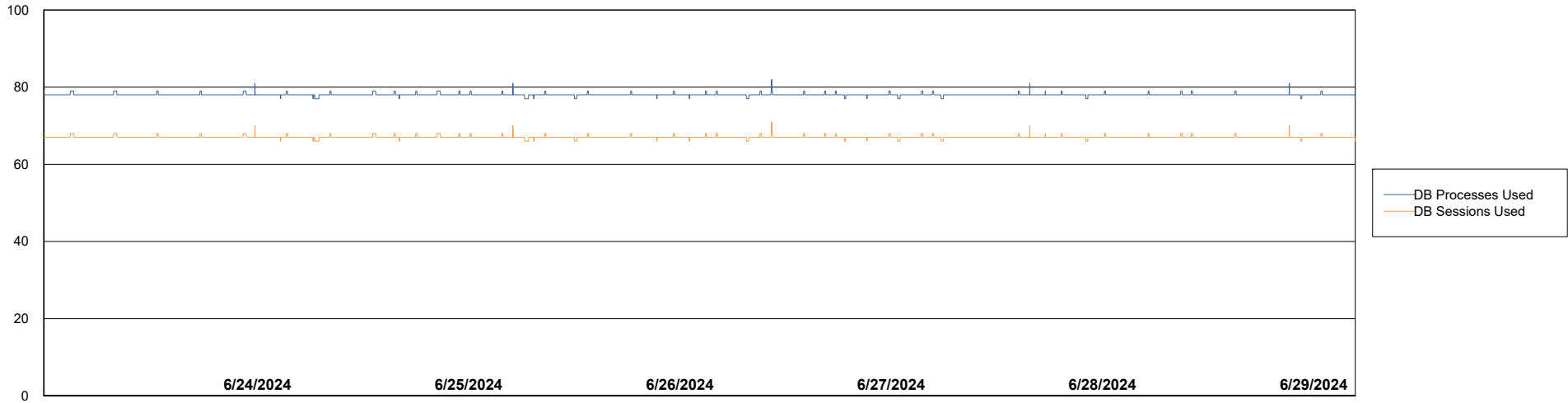
# Weekly SLA Customer Report

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Database ID 182



Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 0  
DB Processes Max 4



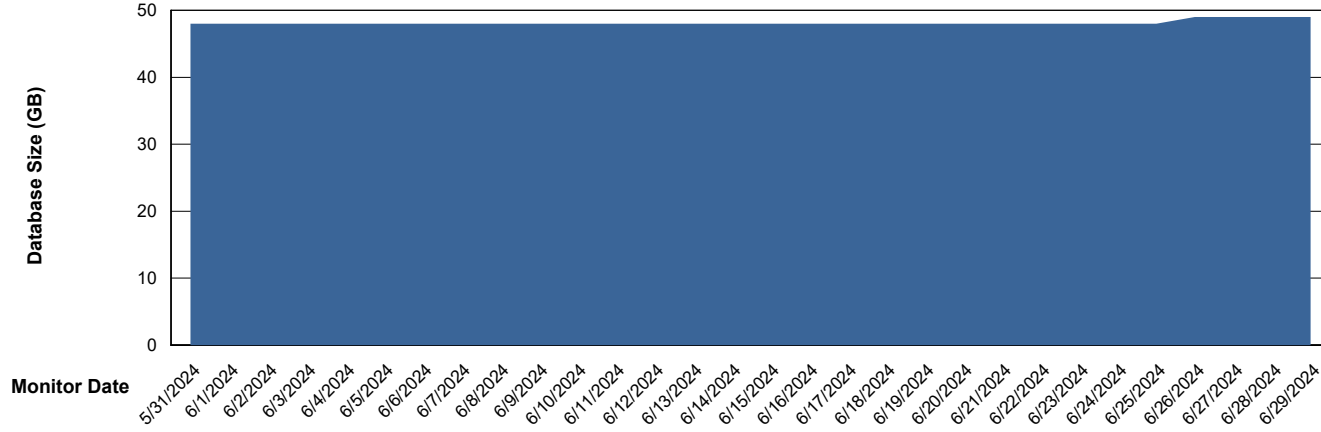
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



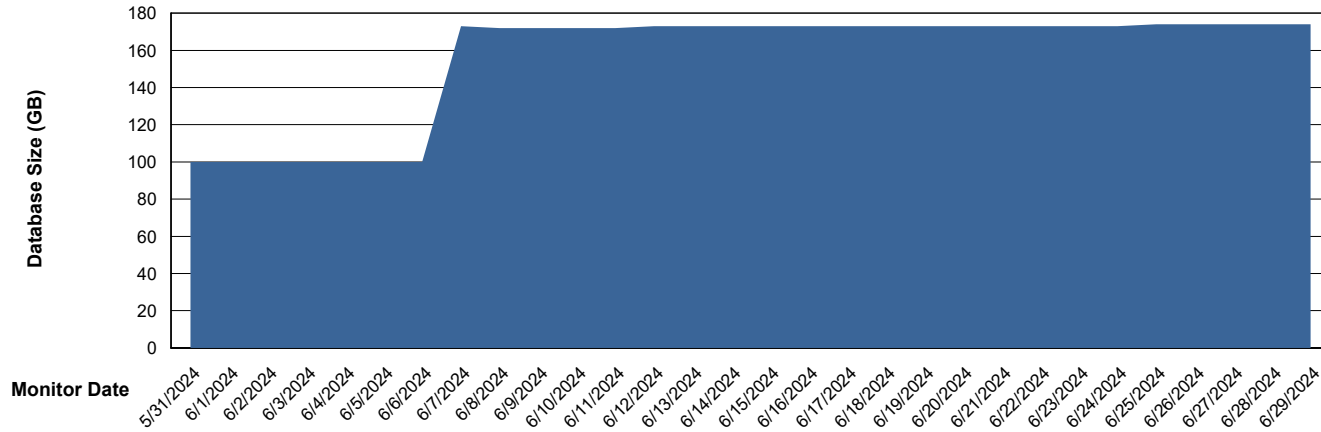
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/29/2024	ABSDATA	30	23	23
	INDX	29	23	19
6/28/2024	ABSDATA	30	23	23
	INDX	29	23	19
6/27/2024	ABSDATA	30	23	23
	INDX	29	23	19
6/26/2024	ABSDATA	30	23	23
	INDX	29	23	19
6/25/2024	ABSDATA	30	22	25
	INDX	29	23	20
6/24/2024	ABSDATA	30	22	25
	INDX	29	23	20
6/23/2024	ABSDATA	30	22	25
	INDX	29	23	20

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Database ID 182



## Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/29/2024	ABSDATA	96	77	20
	INDX	94	78	17
6/28/2024	ABSDATA	96	77	20
	INDX	94	78	17
6/27/2024	ABSDATA	96	77	20
	INDX	94	78	17
6/26/2024	ABSDATA	96	77	20
	INDX	94	78	17
6/25/2024	ABSDATA	96	77	20
	INDX	94	78	17
6/24/2024	ABSDATA	96	77	20
	INDX	94	78	17
6/23/2024	ABSDATA	96	77	20
	INDX	94	78	17

## BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Sun, 23-06-2024	None
Wed, 26-06-2024	ORA-02049: timeout: distributed transaction waiting for lock
Sat, 29-06-2024	None
Mon, 24-06-2024	None
Thu, 27-06-2024	None
Wed, 26-06-2024	None
Fri, 28-06-2024	None
Tue, 25-06-2024	None

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Standby Database Health SHL OCI ASH Production

## Recovery lag for last 7 days



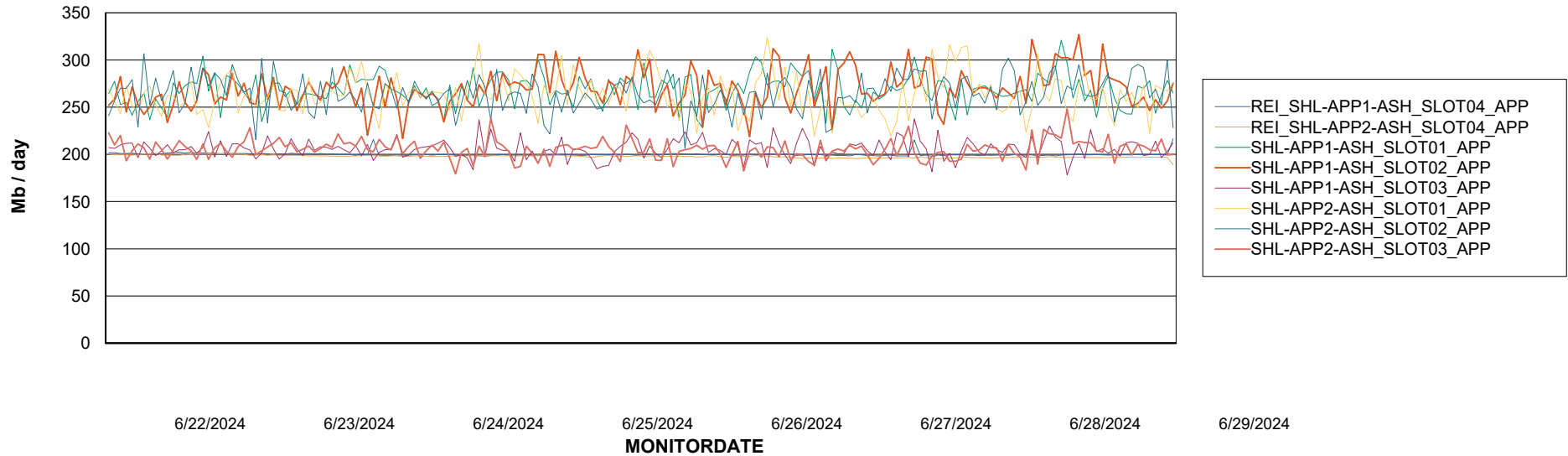
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182

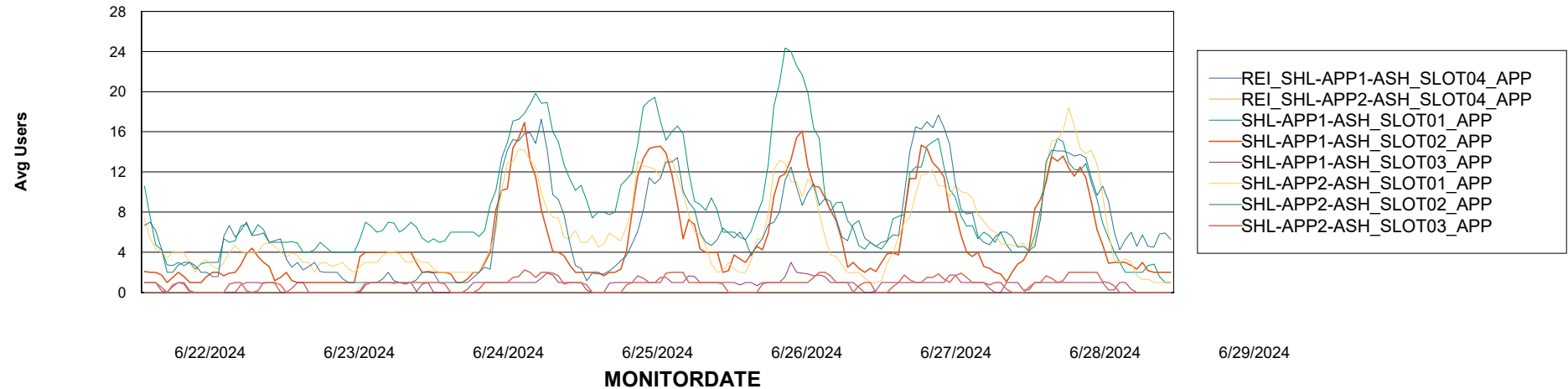


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



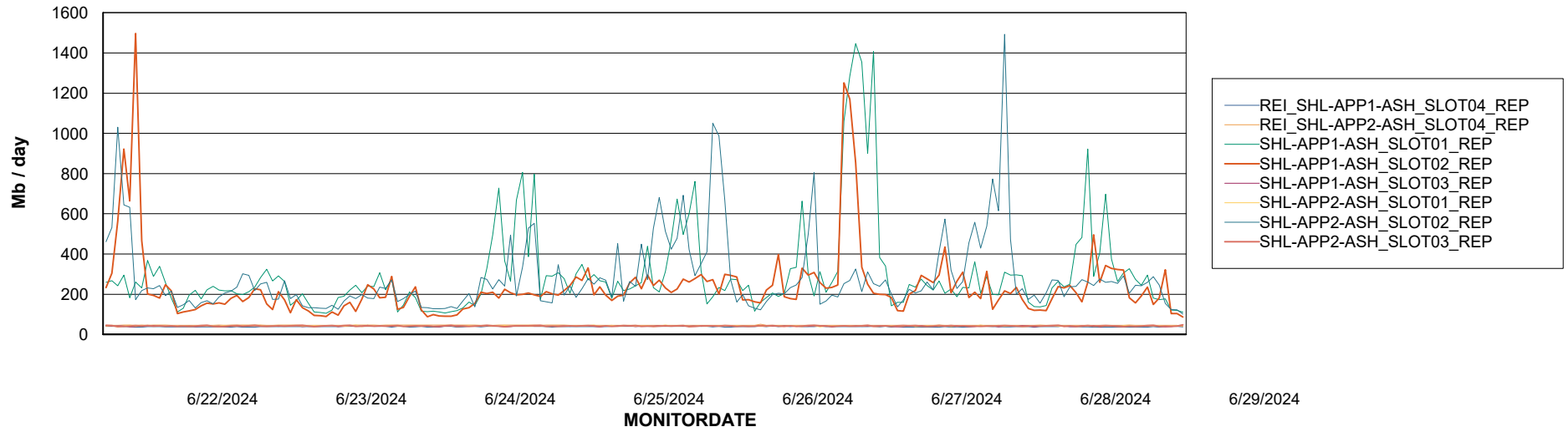
# Weekly SLA Customer Report

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Database ID 182



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



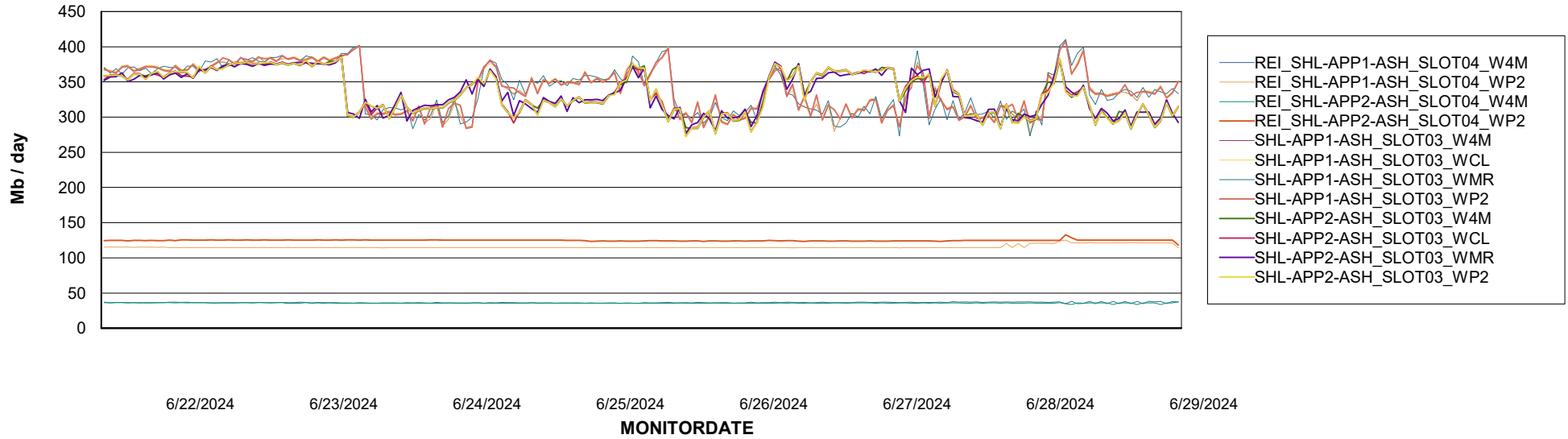
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

