

# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Harddisk Usage PHS\_PRD\_GCAB992b

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/29/2024 | 30                        | 99                          | 69                         | 28                        | 650                         | 466                        | 69                        | 200                         | 61                         |
| 6/28/2024 | 30                        | 99                          | 69                         | 28                        | 650                         | 470                        | 71                        | 200                         | 58                         |
| 6/27/2024 | 30                        | 99                          | 70                         | 28                        | 650                         | 470                        | 71                        | 200                         | 57                         |
| 6/26/2024 | 30                        | 99                          | 69                         | 28                        | 650                         | 470                        | 71                        | 200                         | 57                         |
| 6/25/2024 | 30                        | 99                          | 69                         | 28                        | 650                         | 468                        | 72                        | 200                         | 56                         |
| 6/24/2024 | 31                        | 99                          | 69                         | 28                        | 650                         | 468                        | 75                        | 200                         | 50                         |
| 6/23/2024 | 31                        | 99                          | 69                         | 28                        | 650                         | 470                        | 74                        | 200                         | 52                         |

## Harddisk Usage PHS\_PRD\_GCAB993b

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/29/2024 | 46                        | 99                          | 53                         | 36                        | 600                         | 384                        | 79                        | 100                         | 21                         |
| 6/28/2024 | 47                        | 99                          | 53                         | 36                        | 600                         | 384                        | 79                        | 100                         | 21                         |
| 6/27/2024 | 47                        | 99                          | 53                         | 36                        | 600                         | 384                        | 80                        | 100                         | 20                         |
| 6/26/2024 | 47                        | 99                          | 53                         | 36                        | 600                         | 384                        | 80                        | 100                         | 20                         |
| 6/25/2024 | 47                        | 99                          | 53                         | 36                        | 600                         | 384                        | 81                        | 100                         | 19                         |
| 6/24/2024 | 47                        | 99                          | 53                         | 36                        | 600                         | 384                        | 87                        | 100                         | 13                         |
| 6/23/2024 | 47                        | 99                          | 53                         | 36                        | 600                         | 384                        | 85                        | 100                         | 15                         |

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Harddisk Usage PHS\_PRD\_GCAB995b

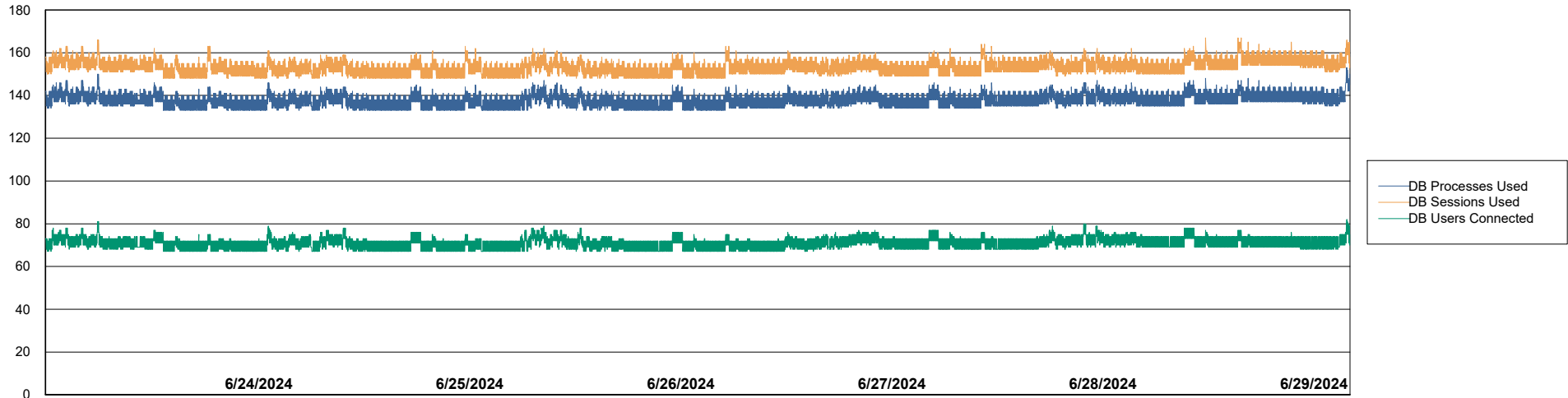
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 6/29/2024 | 41                        | 49                          | 29                         |
| 6/28/2024 | 41                        | 49                          | 29                         |
| 6/27/2024 | 41                        | 49                          | 29                         |
| 6/26/2024 | 41                        | 49                          | 29                         |
| 6/25/2024 | 41                        | 49                          | 29                         |
| 6/24/2024 | 42                        | 49                          | 29                         |
| 6/23/2024 | 42                        | 49                          | 29                         |

# Weekly SLA Customer Report

Customer PHS\_Production  
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Database Performance PHS\_PRD\_GCAB992B\_ABS1



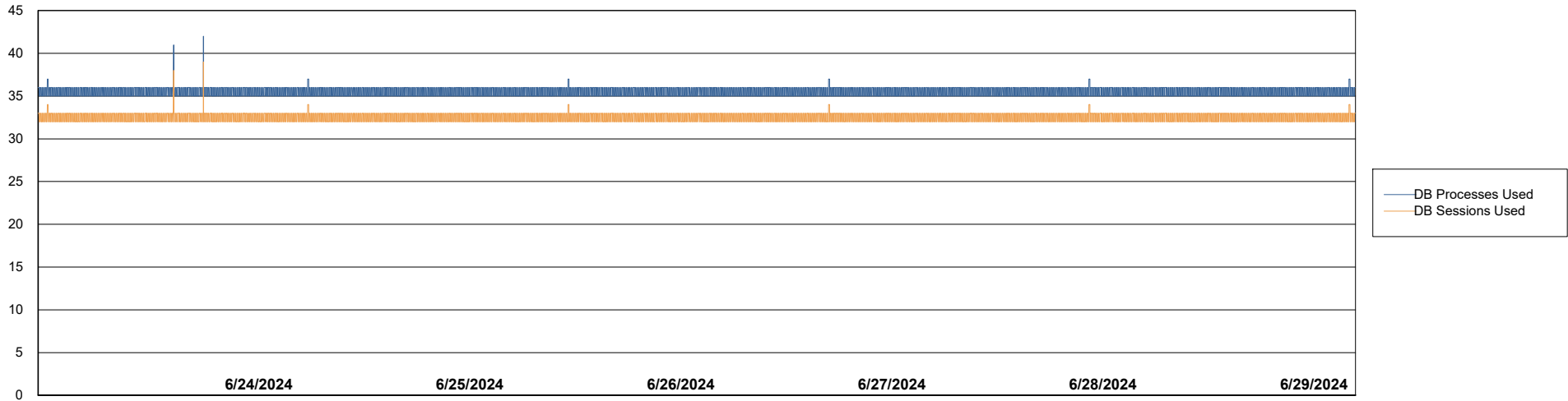
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Customer PHS\_Production  
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Database Performance PHS\_PRD\_GCAB993B\_HSBABS1

DB Processes Max 1,000



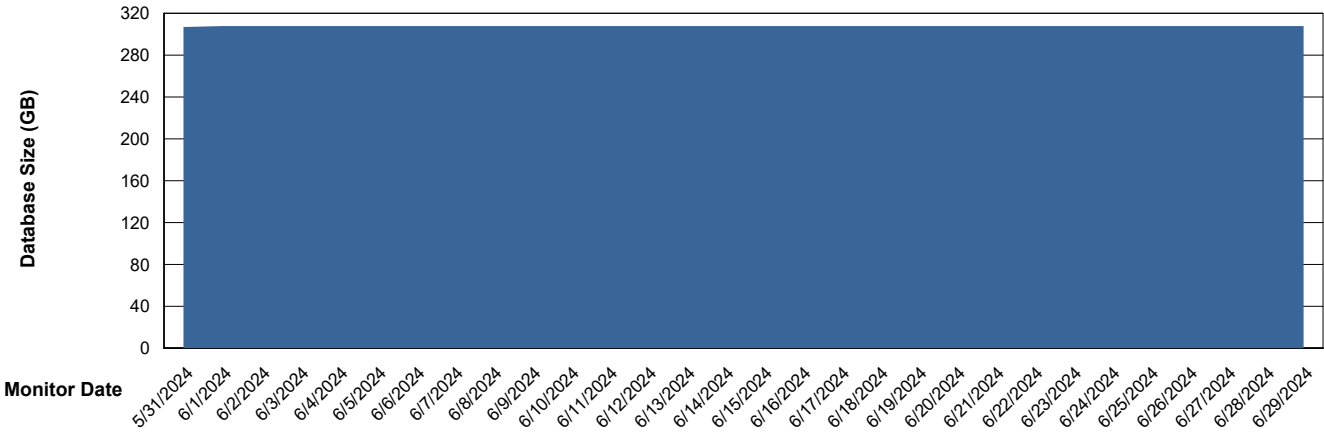
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DATABASE SIZE PHS\_PRD\_GCAB992B\_ABS1

## Database growth over last month



Database Tablespace PHS\_PRD\_GCAB992B\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/29/2024 | ABSDATA         | 140           | 117           | 16              |
|           | INDX            | 214           | 180           | 16              |
| 6/28/2024 | ABSDATA         | 140           | 117           | 16              |
|           | INDX            | 214           | 180           | 16              |
| 6/27/2024 | ABSDATA         | 140           | 117           | 16              |
|           | INDX            | 214           | 180           | 16              |
| 6/26/2024 | ABSDATA         | 140           | 117           | 16              |
|           | INDX            | 214           | 180           | 16              |
| 6/25/2024 | ABSDATA         | 140           | 117           | 16              |
|           | INDX            | 214           | 180           | 16              |
| 6/24/2024 | ABSDATA         | 140           | 117           | 16              |
|           | INDX            | 214           | 180           | 16              |
| 6/23/2024 | ABSDATA         | 140           | 117           | 16              |
|           | INDX            | 214           | 180           | 16              |



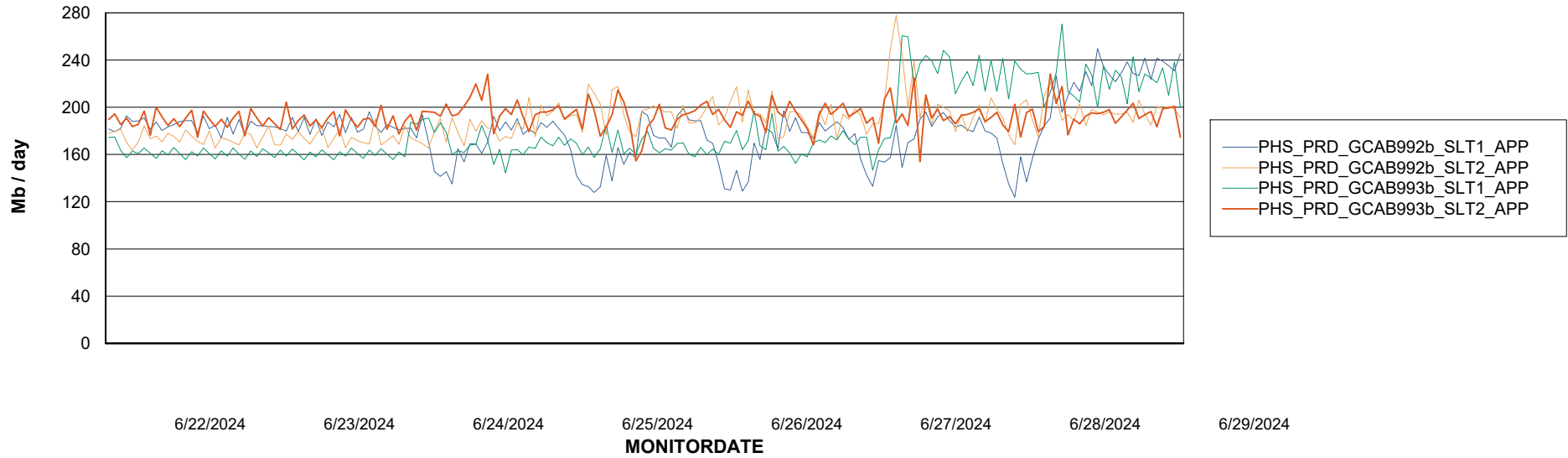
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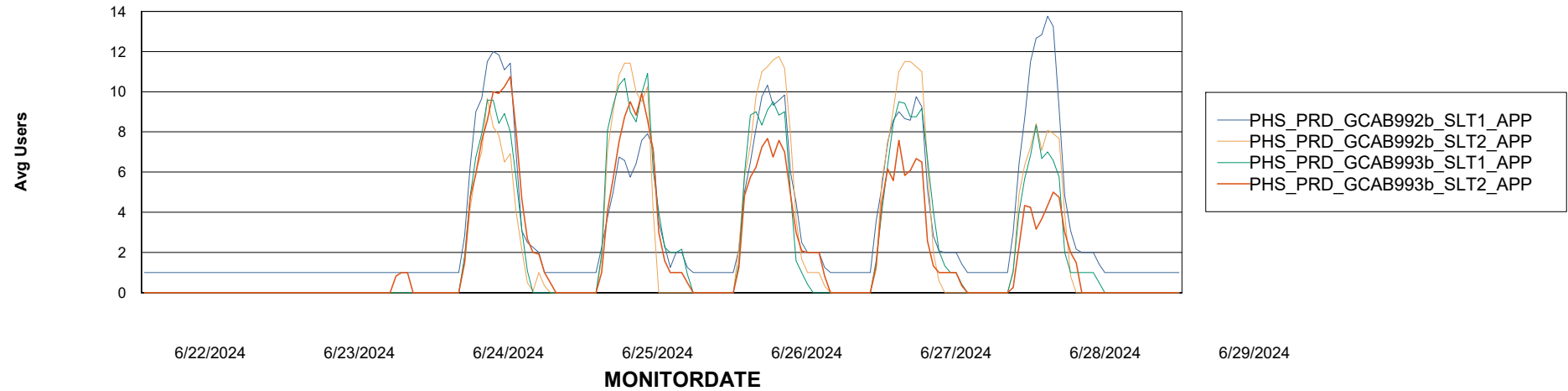


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



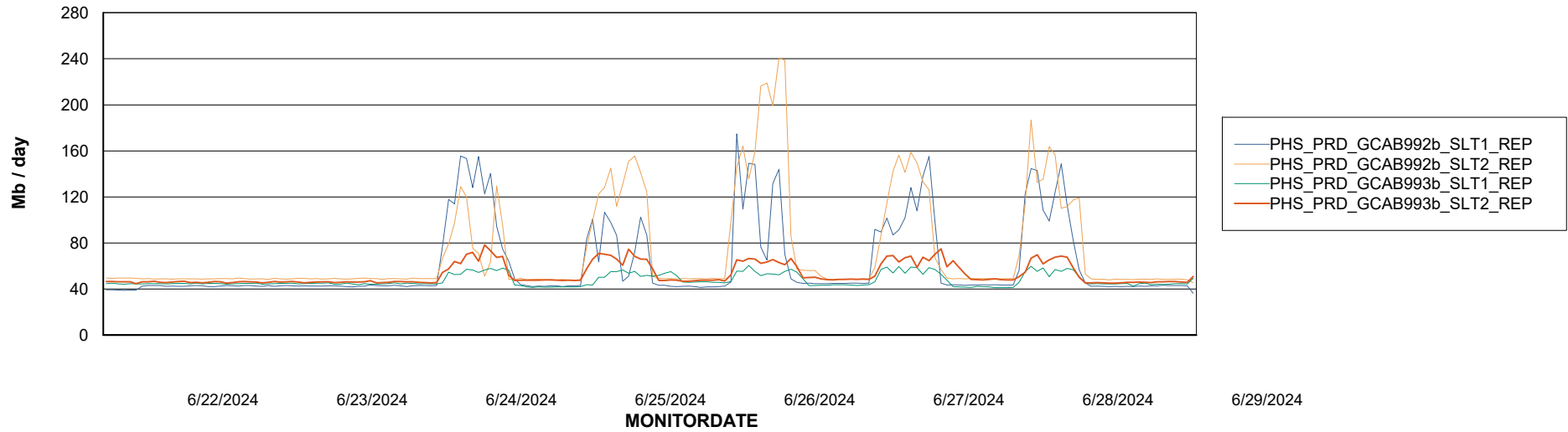
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



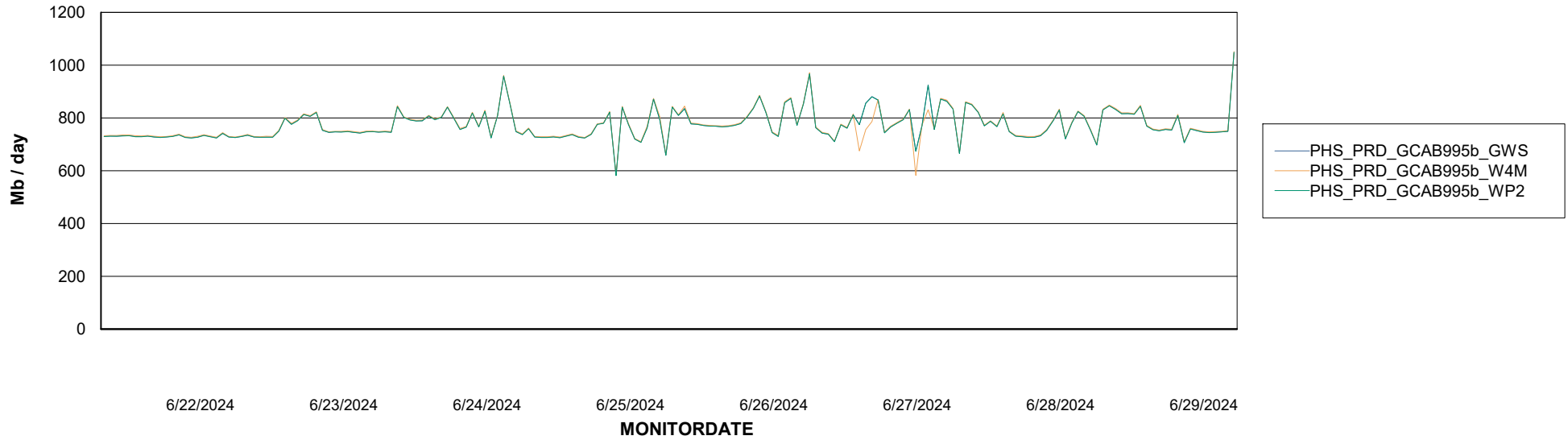
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

