

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/29/2024	23	149	115	20	850	683
6/28/2024	23	149	115	20	850	677
6/27/2024	23	149	115	20	850	677
6/26/2024	23	149	115	20	850	677
6/25/2024	23	149	115	20	850	676
6/24/2024	23	149	115	20	850	677
6/23/2024	23	149	115	20	850	676

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/29/2024	57	89	38
6/28/2024	57	89	38
6/27/2024	57	89	38
6/26/2024	57	89	38
6/25/2024	57	89	38
6/24/2024	57	89	38
6/23/2024	57	89	38

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/29/2024	65	79	28
6/28/2024	65	79	28
6/27/2024	65	79	28
6/26/2024	65	79	28
6/25/2024	65	79	27
6/24/2024	66	79	27
6/23/2024	66	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/29/2024	53	79	38
6/28/2024	53	79	38
6/27/2024	53	79	37
6/26/2024	53	79	37
6/25/2024	53	79	37
6/24/2024	53	79	37
6/23/2024	53	79	37

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/29/2024	35	149	98
6/28/2024	35	149	98
6/27/2024	35	149	97
6/26/2024	35	149	97
6/25/2024	35	149	97
6/24/2024	35	149	97
6/23/2024	35	149	97

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/29/2024	49	149	77	19	1,536	1,250
6/28/2024	48	149	77	18	1,536	1,255
6/27/2024	48	149	77	18	1,536	1,252
6/26/2024	48	149	77	18	1,536	1,255
6/25/2024	48	149	77	18	1,536	1,256
6/24/2024	48	149	77	19	1,536	1,250
6/23/2024	48	149	77	20	1,536	1,235

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
6/29/2024	65	199	70	22	1,536	1,202	69	500	155
6/28/2024	65	199	70	21	1,536	1,206	74	500	130
6/27/2024	65	199	70	22	1,536	1,203	74	500	130
6/26/2024	65	199	70	22	1,536	1,204	74	500	131
6/25/2024	65	199	70	22	1,536	1,205	73	500	133
6/24/2024	65	199	70	22	1,536	1,203	74	500	129
6/23/2024	65	199	70	22	1,536	1,196	74	500	132

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/29/2024	62	79	30
6/28/2024	62	79	30
6/27/2024	62	79	30
6/26/2024	62	79	30
6/25/2024	62	79	30
6/24/2024	62	79	30
6/23/2024	62	79	30

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/29/2024	61	79	31
6/28/2024	61	79	31
6/27/2024	61	79	31
6/26/2024	61	79	31
6/25/2024	61	79	31
6/24/2024	60	79	31
6/23/2024	60	79	31

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/29/2024	29	149	106
6/28/2024	29	149	106
6/27/2024	29	149	106
6/26/2024	29	149	106
6/25/2024	29	149	106
6/24/2024	29	149	105
6/23/2024	29	149	105

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

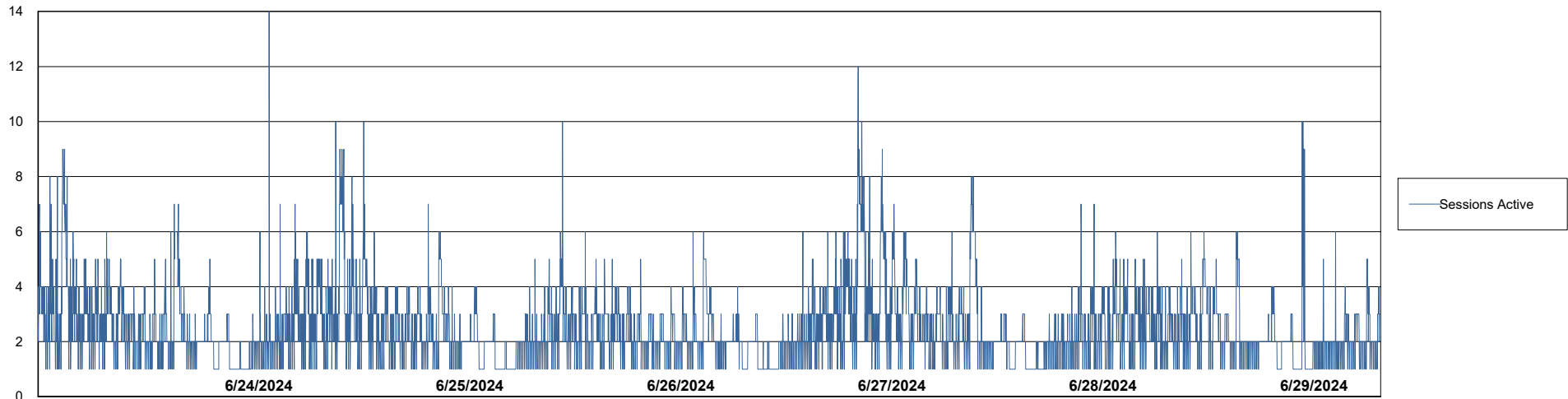
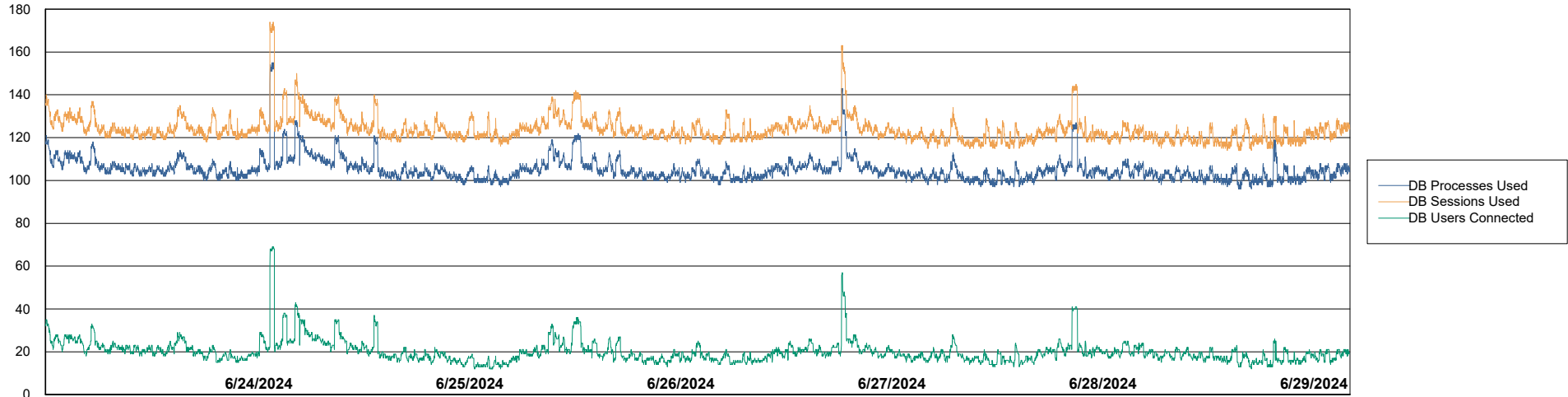
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/29/2024	51	149	73
6/28/2024	51	149	73
6/27/2024	51	149	73
6/26/2024	52	149	72
6/25/2024	52	149	72
6/24/2024	52	149	72
6/23/2024	52	149	72

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Database Performance JSG_PRD_BASHIR_DB_ABS1



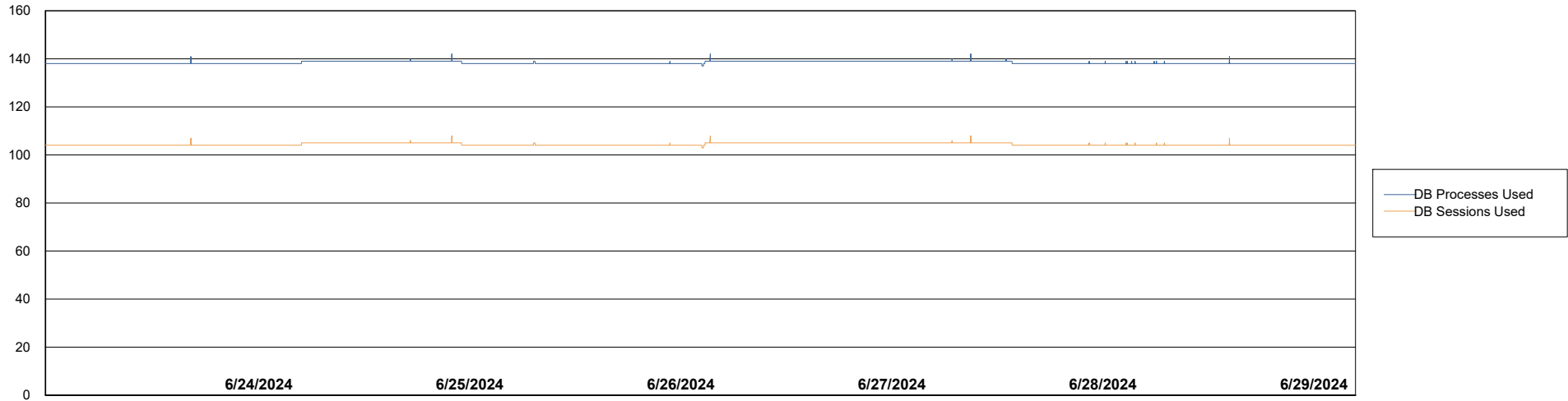
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

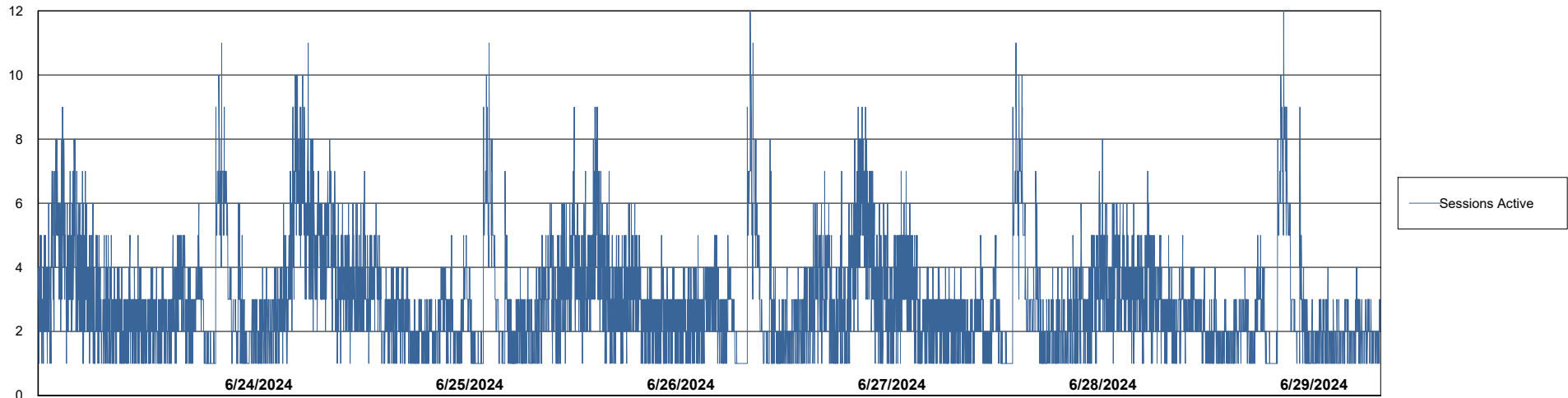
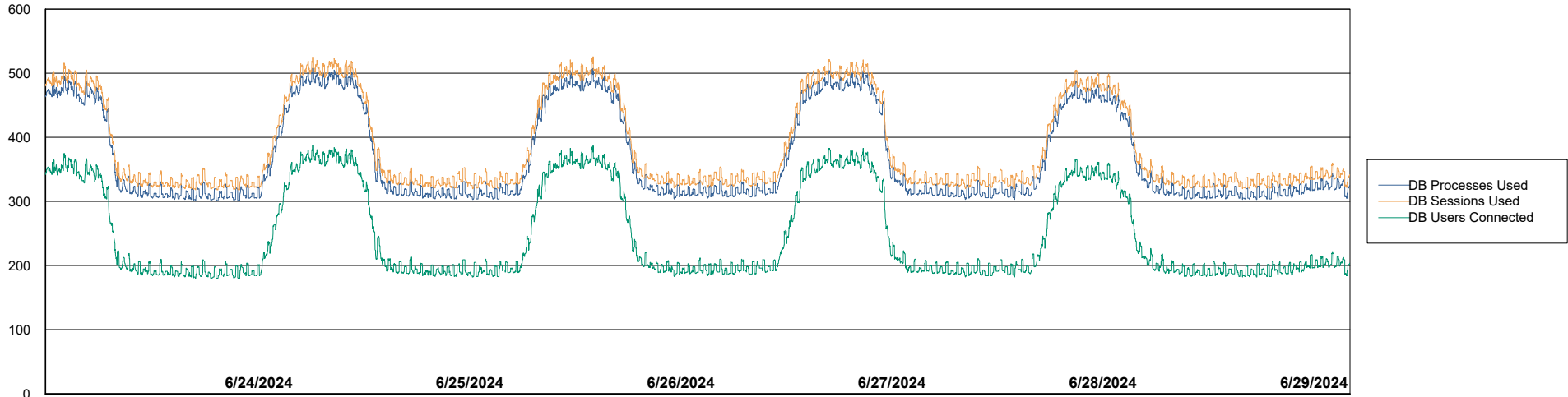


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



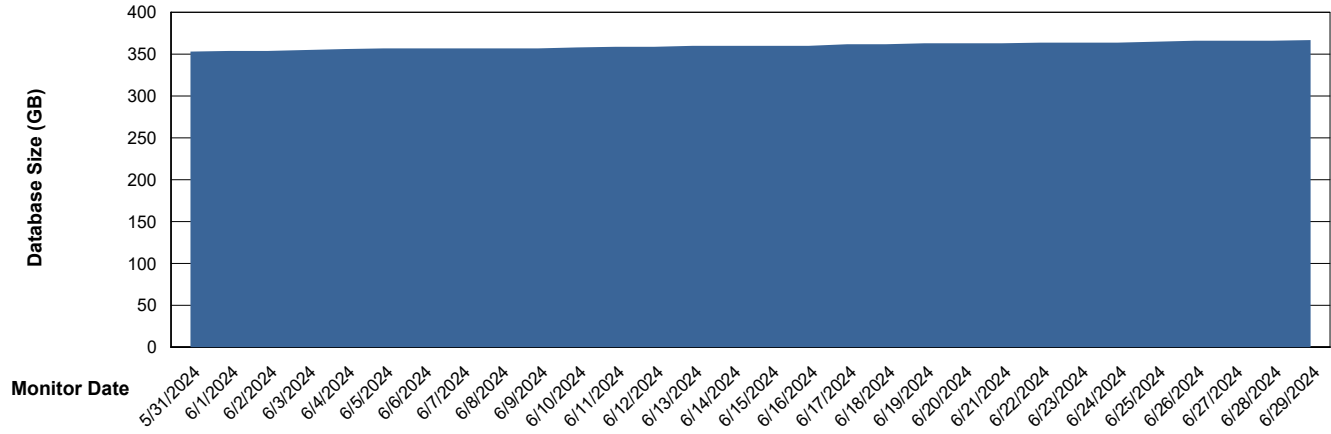
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Customer JSG_Production (24/7)
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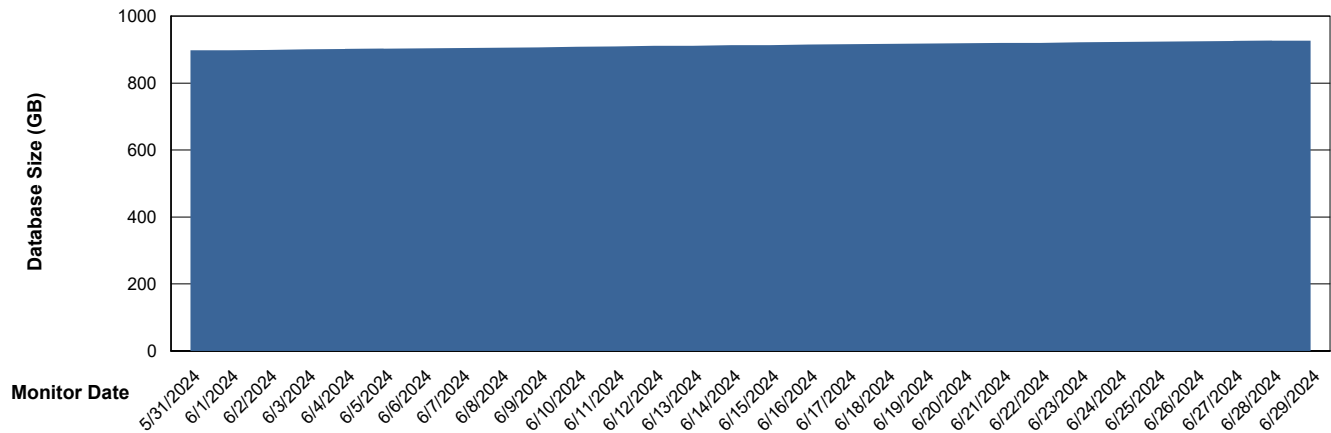
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/29/2024	ABSDATA	187	160	14
	INDX	244	202	17
6/28/2024	ABSDATA	187	160	14
	INDX	244	202	17
6/27/2024	ABSDATA	187	160	14
	INDX	244	202	17
6/26/2024	ABSDATA	187	160	14
	INDX	244	202	17
6/25/2024	ABSDATA	187	160	15
	INDX	244	201	17
6/24/2024	ABSDATA	187	159	15
	INDX	244	201	17
6/23/2024	ABSDATA	187	159	15
	INDX	244	201	18

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/29/2024	ABSDATA	1,034	864	16
	INDX	52	43	16
6/28/2024	ABSDATA	1,034	864	16
	INDX	52	43	16
6/27/2024	ABSDATA	1,034	863	17
	INDX	52	43	16
6/26/2024	ABSDATA	1,034	862	17
	INDX	52	43	17
6/25/2024	ABSDATA	1,034	861	17
	INDX	52	43	17
6/24/2024	ABSDATA	1,034	860	17
	INDX	52	43	17
6/23/2024	ABSDATA	1,034	859	17
	INDX	52	43	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 24/6/2024	Tue 25/6/2024	Wed 26/6/2024	Thu 27/6/2024	Fri 28/6/2024	Sat 29/6/2024
ABS DataWarehouse ETL Health	OK	Not OK	Not OK	Not OK	Not OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Sun, 23-06-2024	None
Wed, 26-06-2024	None
Sat, 29-06-2024	None
Tue, 25-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 27-06-2024	None
Wed, 26-06-2024	None
Fri, 28-06-2024	None
Mon, 24-06-2024	None
Sun, 23-06-2024	None
Tue, 25-06-2024	None
Wed, 26-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Tue, 25-06-2024	None
Fri, 28-06-2024	None
Thu, 27-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 28-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 24-06-2024	None
Thu, 27-06-2024	None
Sat, 29-06-2024	None

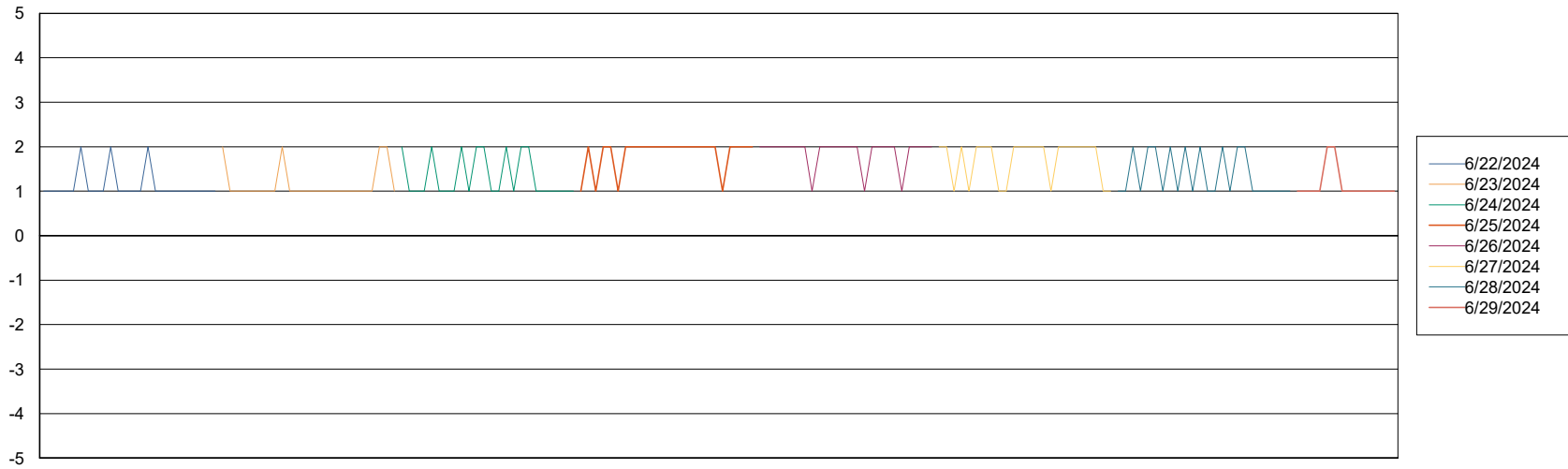
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



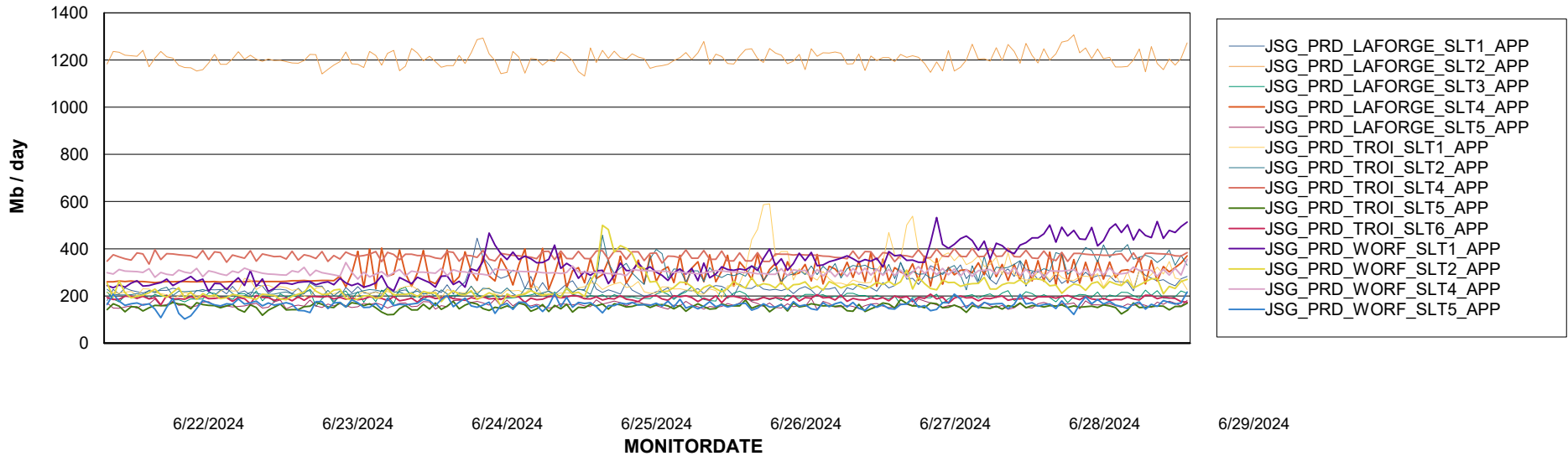
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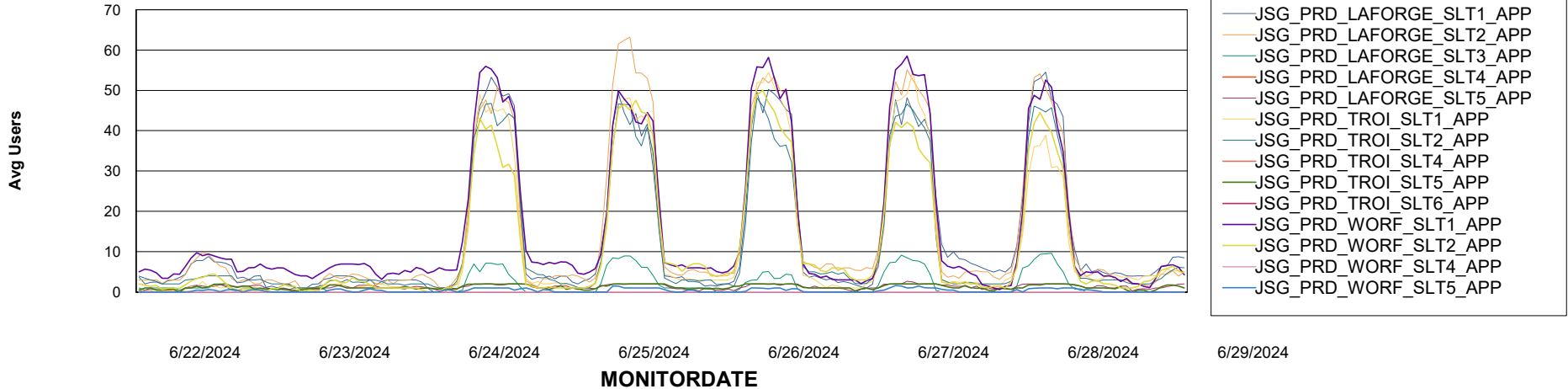


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



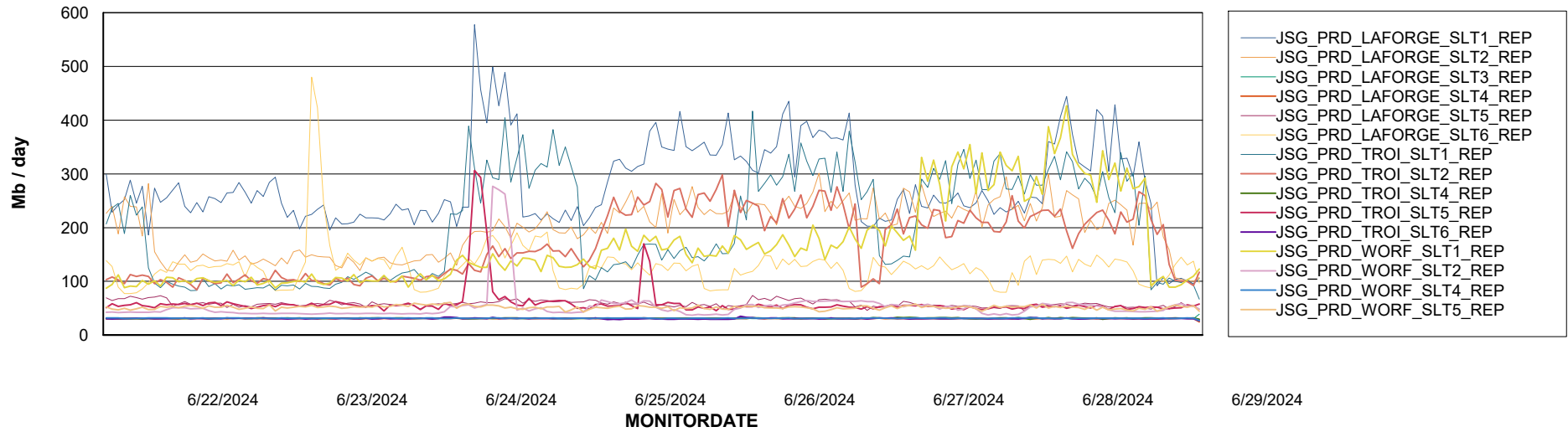
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



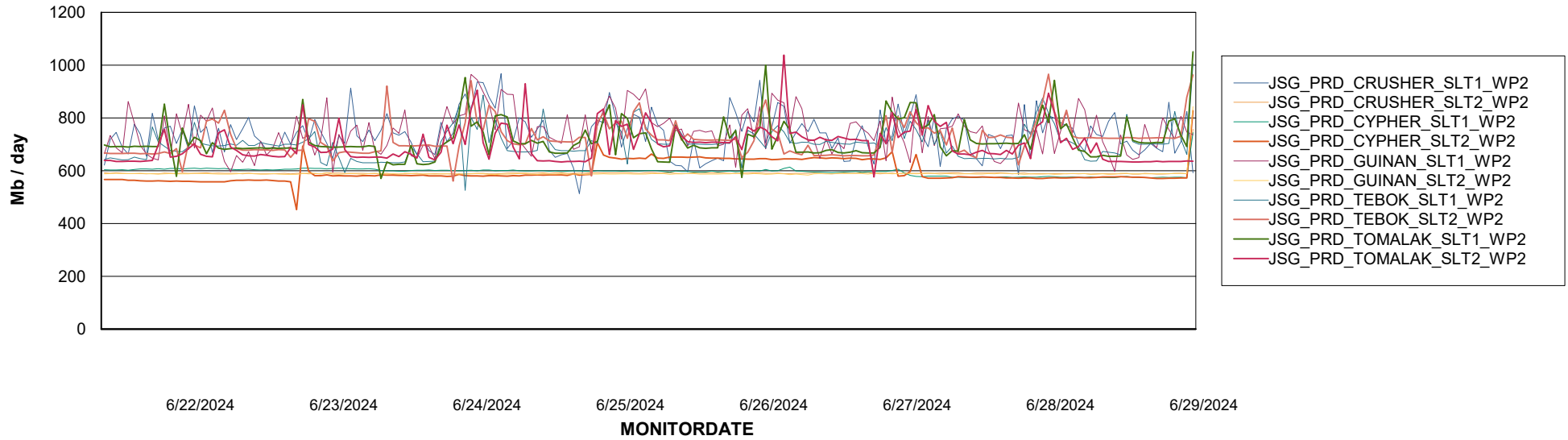
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ABSSolute Web Component Services

Avg memory used per ABS Web component

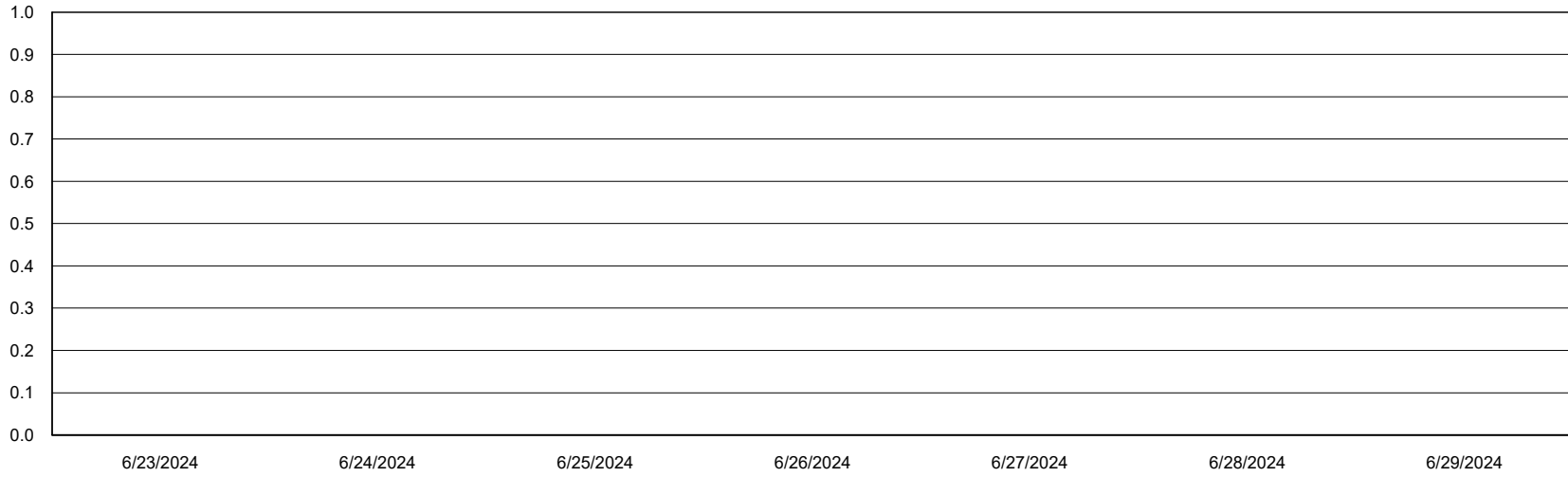


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP