

Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131



Harddisk Usage CUS_PRD_ABSDB1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/29/2024 | 63 | 199 | 74 | 15 | 1,300 | 1,108 | 84 | 1,000 | 162 |
| 6/28/2024 | 63 | 199 | 74 | 17 | 1,300 | 1,084 | 82 | 1,000 | 183 |
| 6/27/2024 | 63 | 199 | 74 | 16 | 1,300 | 1,091 | 81 | 1,000 | 186 |
| 6/26/2024 | 63 | 199 | 74 | 16 | 1,300 | 1,096 | 82 | 1,000 | 181 |
| 6/25/2024 | 63 | 199 | 74 | 16 | 1,300 | 1,093 | 82 | 1,000 | 183 |
| 6/24/2024 | 63 | 199 | 74 | 16 | 1,300 | 1,095 | 82 | 1,000 | 180 |
| 6/23/2024 | 63 | 199 | 74 | 16 | 1,300 | 1,086 | 84 | 1,000 | 161 |

Harddisk Usage CUS_PRD_ABSDB2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/29/2024 | 60 | 199 | 80 | 18 | 1,200 | 983 |
| 6/28/2024 | 60 | 199 | 80 | 18 | 1,200 | 984 |
| 6/27/2024 | 60 | 199 | 80 | 17 | 1,200 | 991 |
| 6/26/2024 | 60 | 199 | 81 | 17 | 1,200 | 996 |
| 6/25/2024 | 59 | 199 | 81 | 17 | 1,200 | 993 |
| 6/24/2024 | 59 | 199 | 81 | 17 | 1,200 | 995 |
| 6/23/2024 | 60 | 199 | 80 | 18 | 1,200 | 985 |

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Harddisk Usage CUS_PRD_ABSPROD1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 6/29/2024 | 69 | 299 | 91 |
| 6/28/2024 | 70 | 299 | 91 |
| 6/27/2024 | 70 | 299 | 90 |
| 6/26/2024 | 70 | 299 | 89 |
| 6/25/2024 | 71 | 299 | 88 |
| 6/24/2024 | 71 | 299 | 87 |
| 6/23/2024 | 71 | 299 | 87 |

Harddisk Usage CUS_PRD_ABSPROD2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 6/29/2024 | 64 | 299 | 107 |
| 6/28/2024 | 64 | 299 | 107 |
| 6/27/2024 | 64 | 299 | 107 |
| 6/26/2024 | 64 | 299 | 106 |
| 6/25/2024 | 65 | 299 | 106 |
| 6/24/2024 | 65 | 299 | 106 |
| 6/23/2024 | 65 | 299 | 106 |

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Harddisk Usage CUS_PRD_ABSWEBPROD

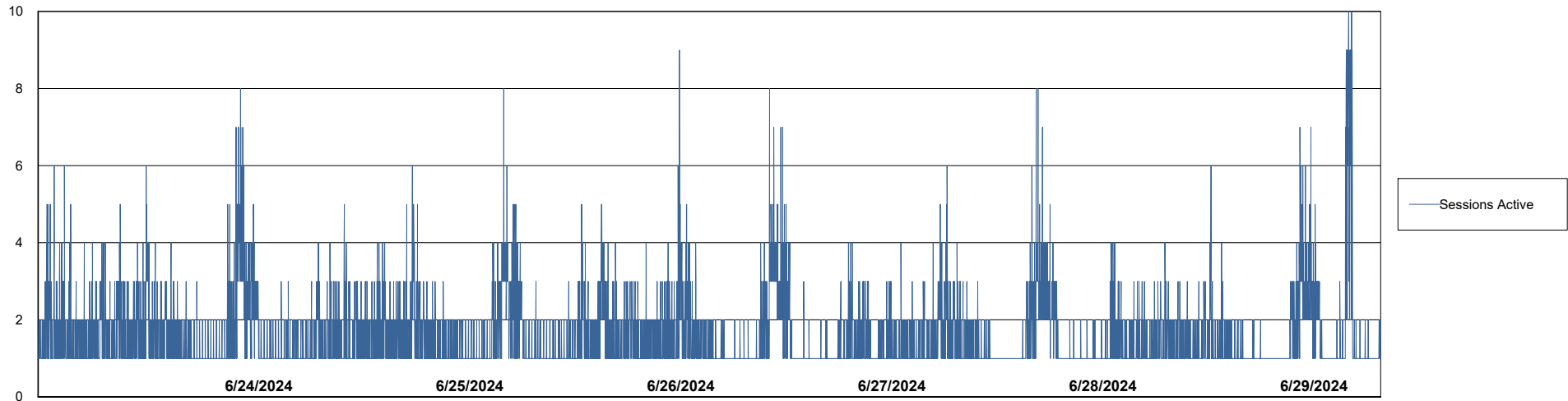
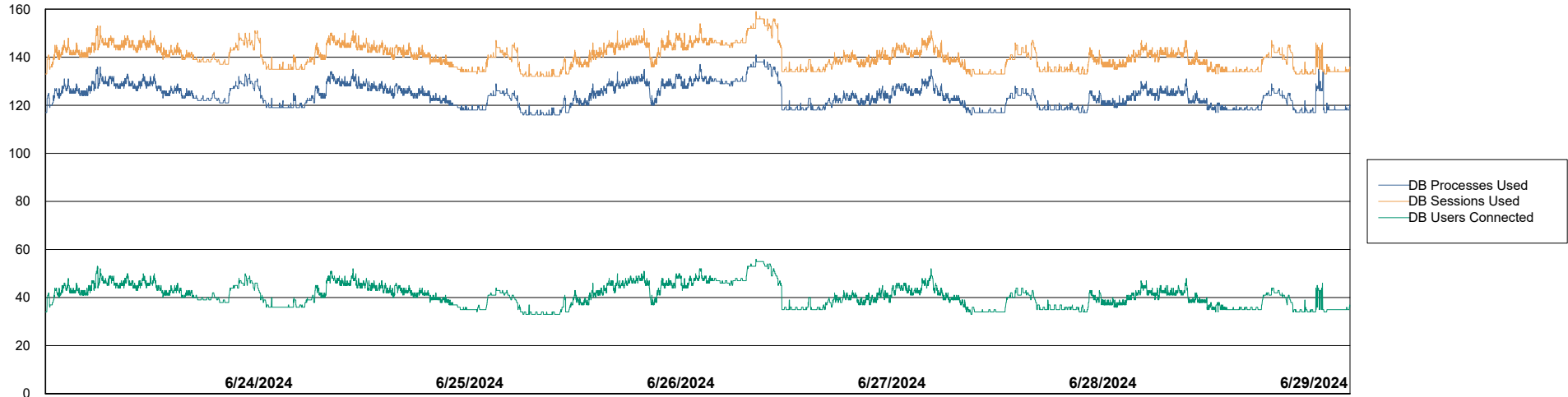
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 6/29/2024 | 89 | 199 | 23 |
| 6/28/2024 | 89 | 199 | 23 |
| 6/27/2024 | 89 | 199 | 23 |
| 6/26/2024 | 89 | 199 | 23 |
| 6/25/2024 | 89 | 199 | 23 |
| 6/24/2024 | 89 | 199 | 23 |
| 6/23/2024 | 89 | 199 | 23 |

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Database Performance CUS_PRD_ABSDB1_ABS1



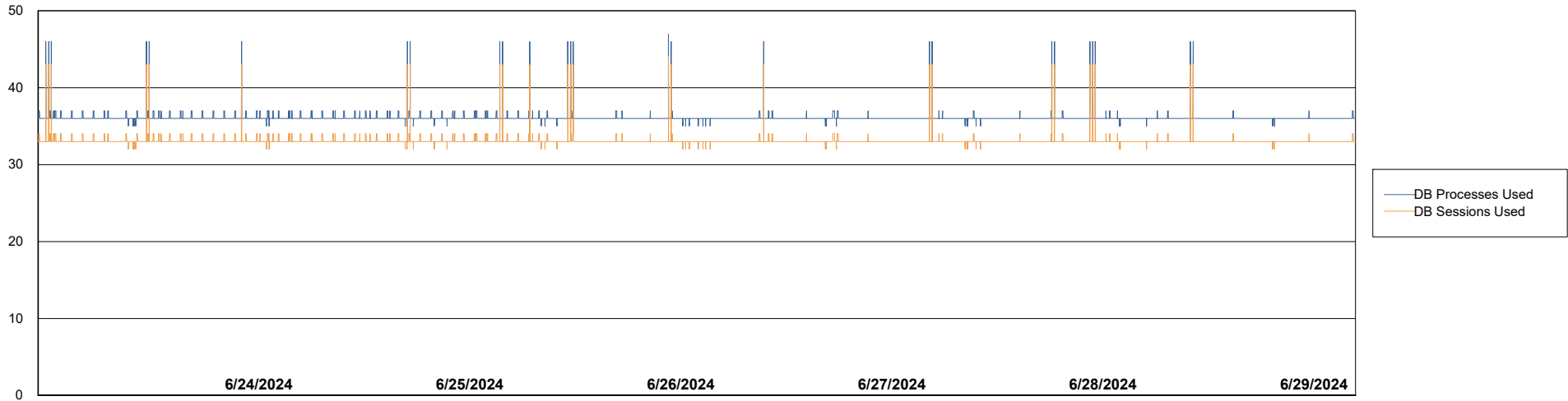
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Database Performance CUS_PRD_ABSDB2_HSBABS1

DB Processes Max 1,000



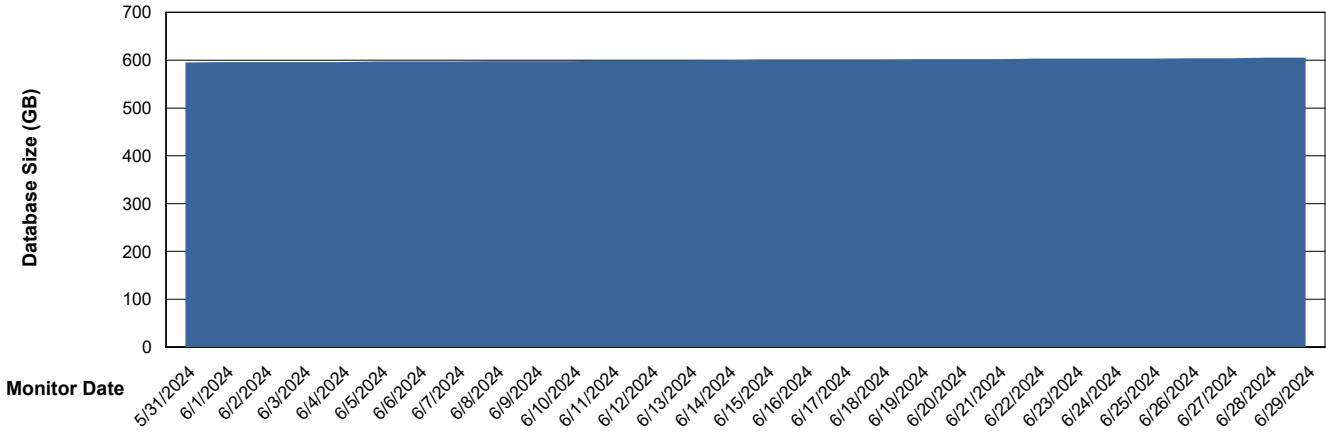
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DATABASE SIZE CUS_PRD_ABSDB1_ABS1

Database growth over last month



Database Tablespace CUS_PRD_ABSDB1_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/29/2024 | ABSDATA | 273 | 227 | 17 |
| | INDX | 429 | 362 | 16 |
| 6/28/2024 | ABSDATA | 273 | 227 | 17 |
| | INDX | 429 | 362 | 16 |
| 6/27/2024 | ABSDATA | 273 | 227 | 17 |
| | INDX | 429 | 362 | 16 |
| 6/26/2024 | ABSDATA | 273 | 227 | 17 |
| | INDX | 429 | 361 | 16 |
| 6/25/2024 | ABSDATA | 273 | 227 | 17 |
| | INDX | 429 | 361 | 16 |
| 6/24/2024 | ABSDATA | 273 | 226 | 17 |
| | INDX | 429 | 361 | 16 |
| 6/23/2024 | ABSDATA | 273 | 226 | 17 |
| | INDX | 429 | 361 | 16 |

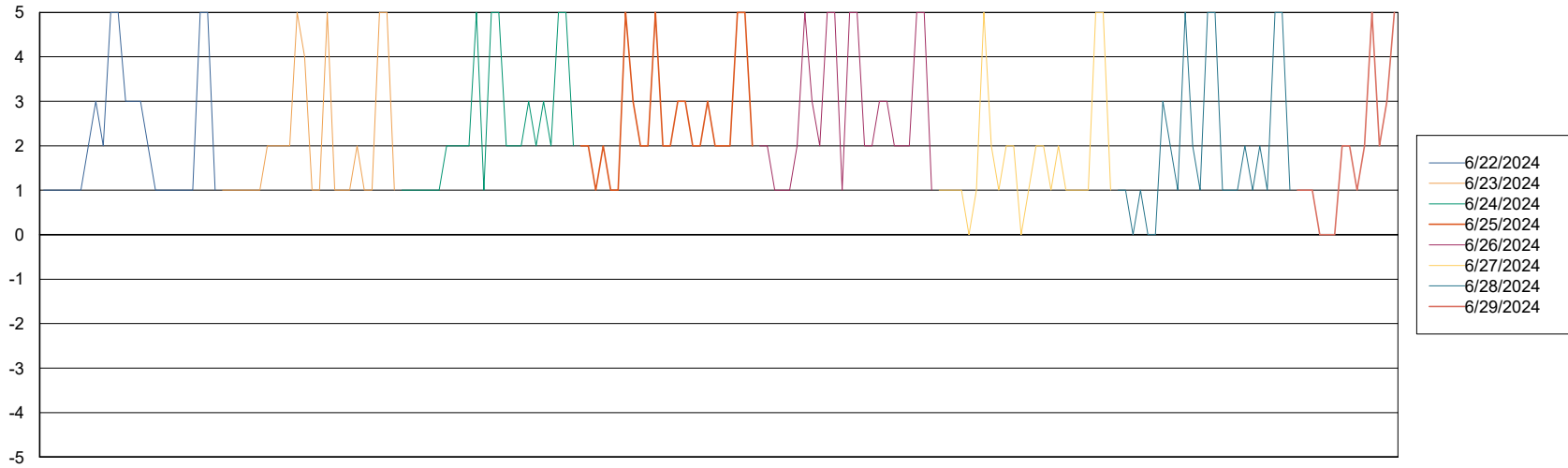
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Standby Database Health CUS_Production (24/7)

Recovery lag for last 7 days



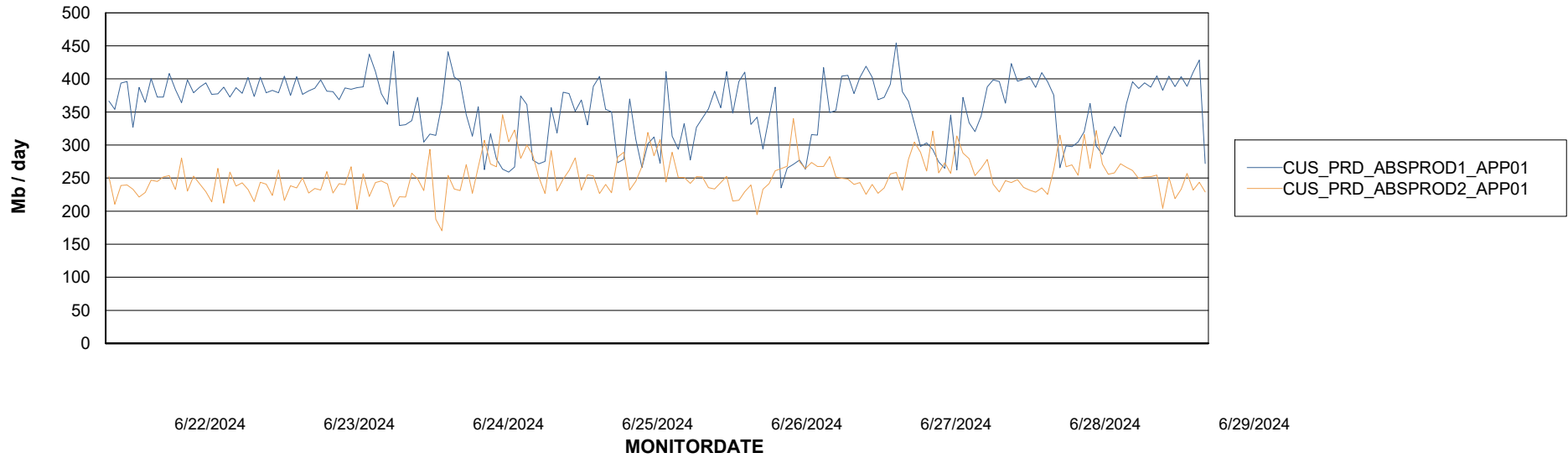
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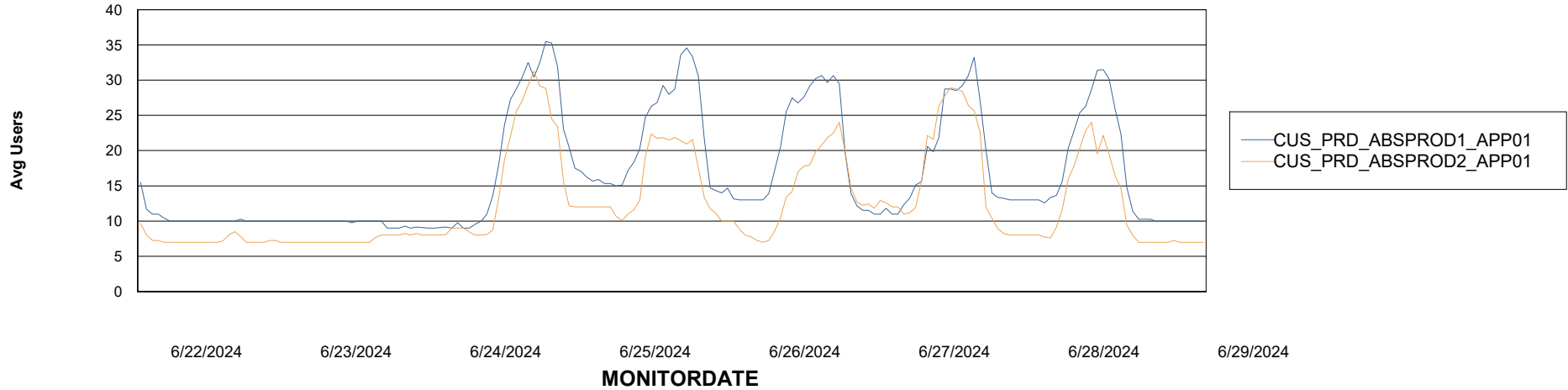


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



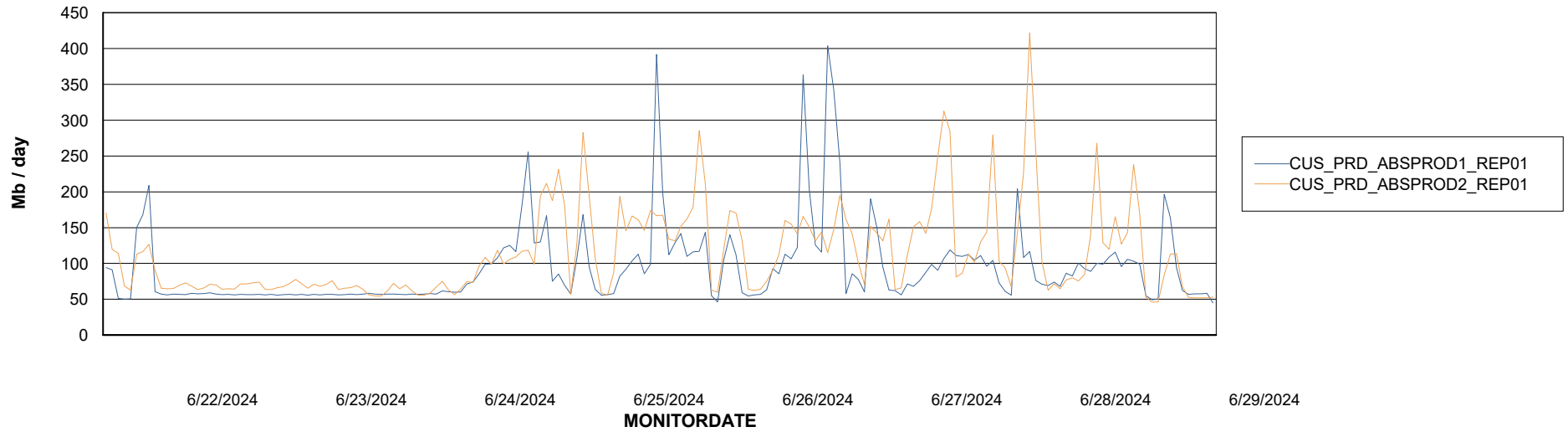
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



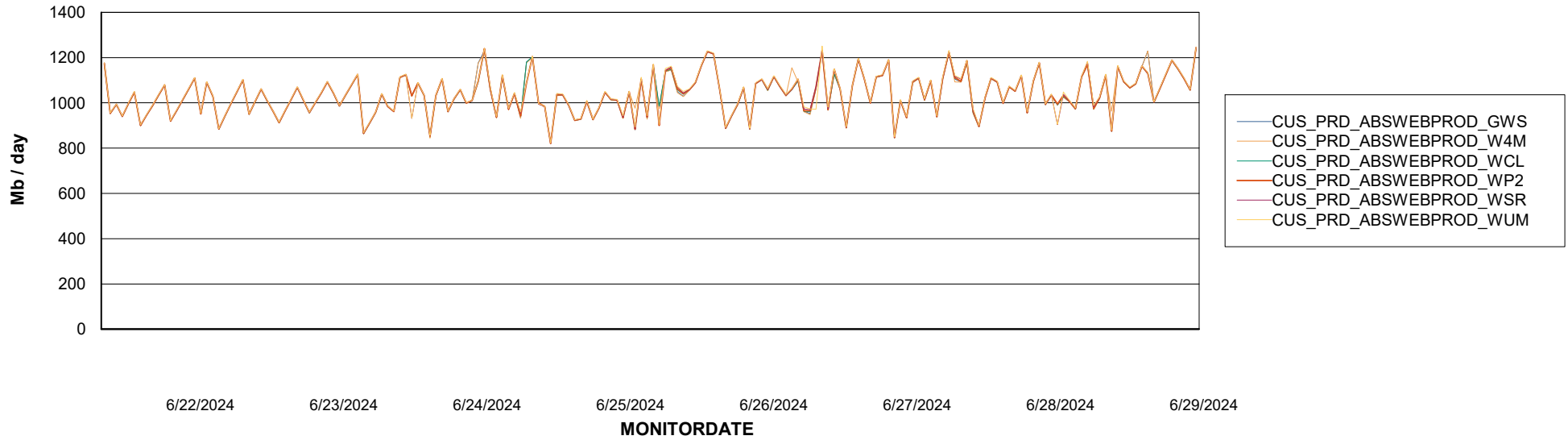
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

