

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 6/22/2024 | 10                       | 39                         | 35                        | 89                          | 100                           | 11                           | 21                           | 1                              | 1                             | 99                           |
| 6/21/2024 | 10                       | 39                         | 35                        | 89                          | 100                           | 11                           | 21                           | 1                              | 1                             | 99                           |
| 6/20/2024 | 10                       | 39                         | 35                        | 89                          | 100                           | 11                           | 21                           | 1                              | 1                             | 99                           |
| 6/19/2024 | 10                       | 39                         | 35                        | 89                          | 100                           | 11                           | 21                           | 1                              | 1                             | 99                           |
| 6/18/2024 | 10                       | 39                         | 35                        | 89                          | 100                           | 11                           | 21                           | 1                              | 1                             | 99                           |
| 6/17/2024 | 10                       | 39                         | 35                        | 89                          | 100                           | 11                           | 21                           | 1                              | 1                             | 99                           |
| 6/16/2024 | 10                       | 39                         | 35                        | 89                          | 100                           | 11                           | 21                           | 1                              | 1                             | 99                           |

Harddisk Usage SHL-APP2-ASH

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 6/22/2024 | 10                       | 39                         | 35                        | 86                          | 100                           | 14                           | 21                           | 1                              | 1                             | 99                           |
| 6/21/2024 | 10                       | 39                         | 35                        | 86                          | 100                           | 14                           | 21                           | 1                              | 1                             | 99                           |
| 6/20/2024 | 10                       | 39                         | 35                        | 86                          | 100                           | 14                           | 21                           | 1                              | 1                             | 99                           |
| 6/19/2024 | 10                       | 39                         | 35                        | 86                          | 100                           | 14                           | 21                           | 1                              | 1                             | 99                           |
| 6/18/2024 | 10                       | 39                         | 35                        | 86                          | 100                           | 14                           | 21                           | 1                              | 1                             | 99                           |
| 6/17/2024 | 10                       | 39                         | 35                        | 86                          | 100                           | 14                           | 21                           | 1                              | 1                             | 99                           |
| 6/16/2024 | 10                       | 39                         | 35                        | 86                          | 100                           | 14                           | 21                           | 1                              | 1                             | 99                           |

# Weekly SLA Customer Report

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Database ID 182



## Harddisk Usage SHL-BI-ASH

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 6/22/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 34                          | 100                           | 66                           | 59                          |
| 6/21/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 34                          | 100                           | 66                           | 59                          |
| 6/20/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 34                          | 100                           | 66                           | 59                          |
| 6/19/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 34                          | 100                           | 66                           | 59                          |
| 6/18/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 34                          | 100                           | 66                           | 59                          |
| 6/17/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 34                          | 100                           | 66                           | 59                          |
| 6/16/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 34                          | 100                           | 66                           | 59                          |

## Harddisk Usage SHL-DBS1-ASH

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 6/22/2024 | 18                       | 39                         | 32                        | 21                           | 1                              | 1                             | 77                          | 100                           | 23                           | 23                          |
| 6/21/2024 | 18                       | 39                         | 32                        | 21                           | 1                              | 1                             | 77                          | 100                           | 23                           | 23                          |
| 6/20/2024 | 18                       | 39                         | 32                        | 21                           | 1                              | 1                             | 77                          | 100                           | 23                           | 24                          |
| 6/19/2024 | 18                       | 39                         | 32                        | 21                           | 1                              | 1                             | 77                          | 100                           | 23                           | 25                          |
| 6/18/2024 | 18                       | 39                         | 32                        | 21                           | 1                              | 1                             | 77                          | 100                           | 23                           | 24                          |
| 6/17/2024 | 18                       | 39                         | 32                        | 21                           | 1                              | 1                             | 77                          | 100                           | 23                           | 25                          |
| 6/16/2024 | 18                       | 39                         | 32                        | 21                           | 1                              | 1                             | 77                          | 100                           | 23                           | 25                          |

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Harddisk Usage SHL-DBS2-ASH

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 6/22/2024 | 17                       | 39                         | 32                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 46                          |
| 6/21/2024 | 17                       | 39                         | 32                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 46                          |
| 6/20/2024 | 17                       | 39                         | 32                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 46                          |
| 6/19/2024 | 17                       | 39                         | 32                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 47                          |
| 6/18/2024 | 17                       | 39                         | 32                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 46                          |
| 6/17/2024 | 17                       | 39                         | 32                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 46                          |
| 6/16/2024 | 17                       | 39                         | 32                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 46                          |

## Harddisk Usage SHL-RPROXY-ASH

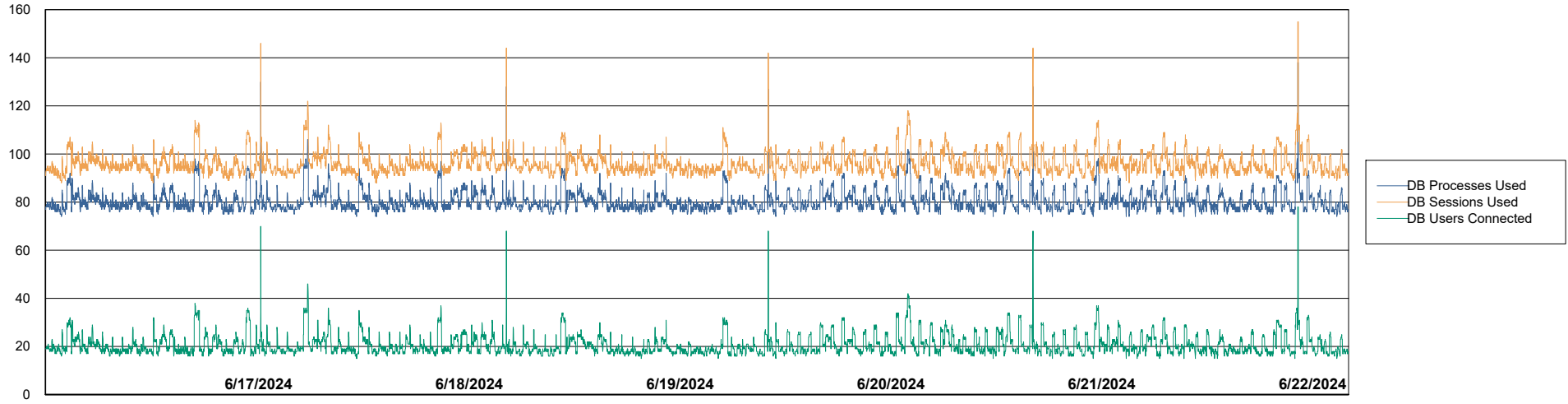
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 6/22/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/21/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/20/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/19/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/18/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/17/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/16/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |

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Database ID 182



Database Performance SHL-BI-ASH\_PROD\_ABS1

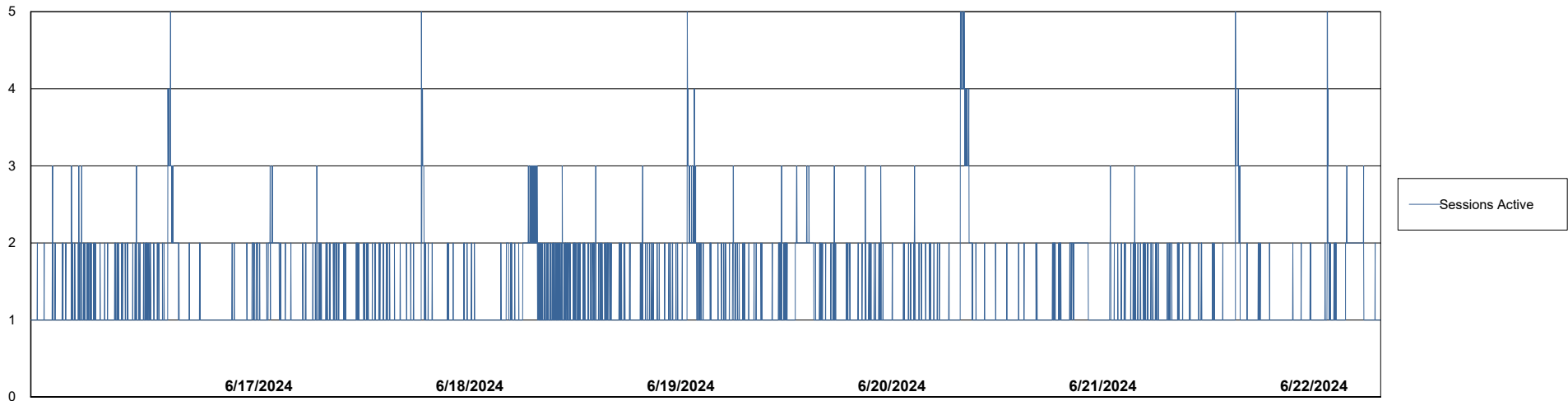
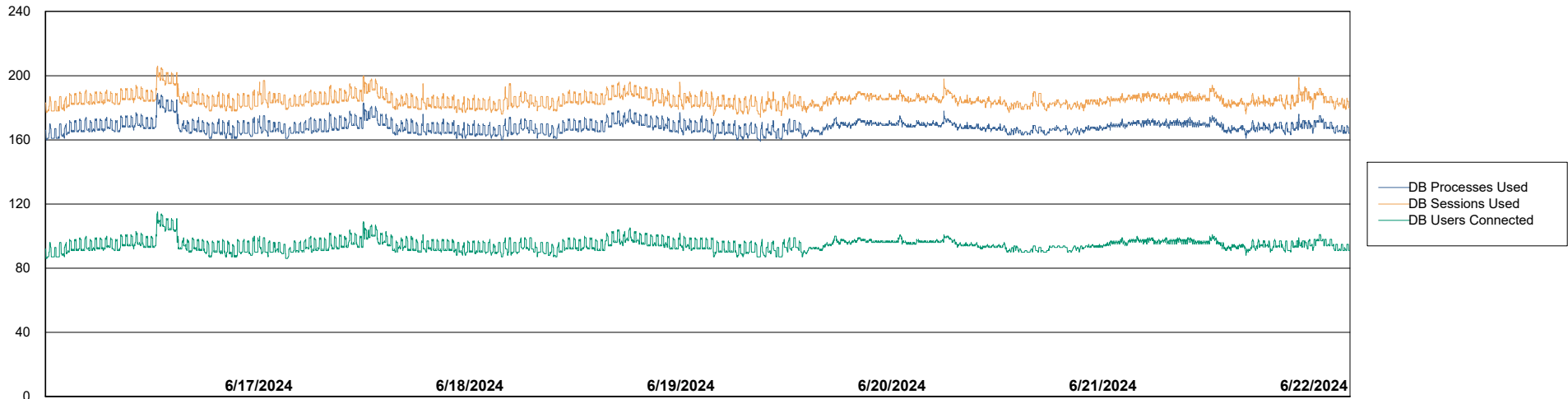


# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



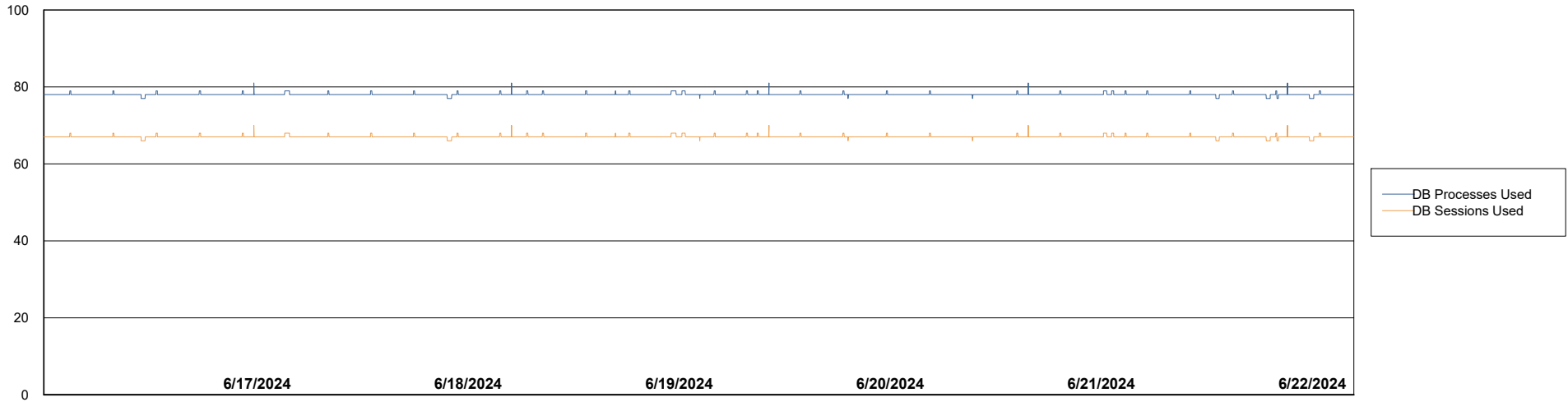
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



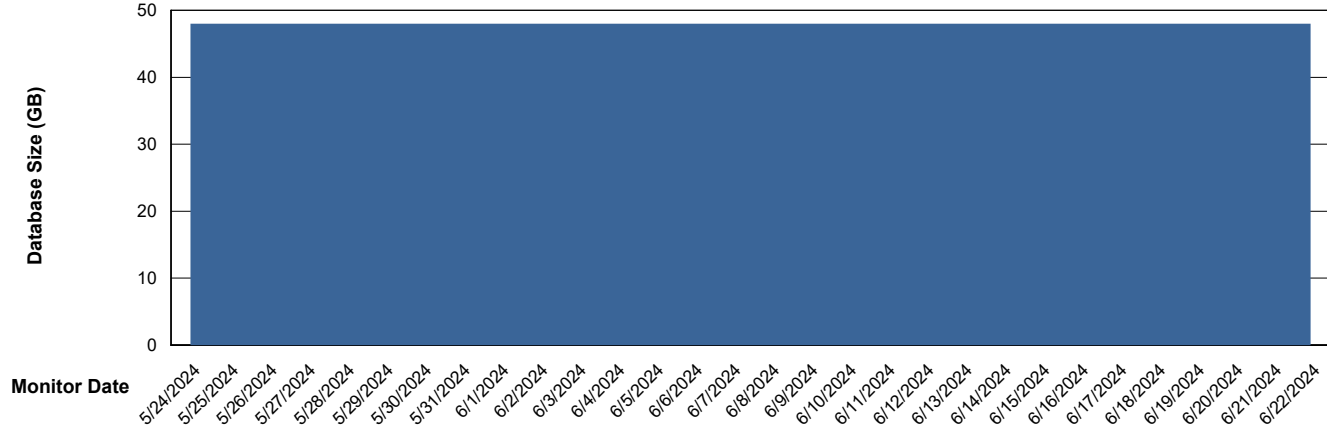
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



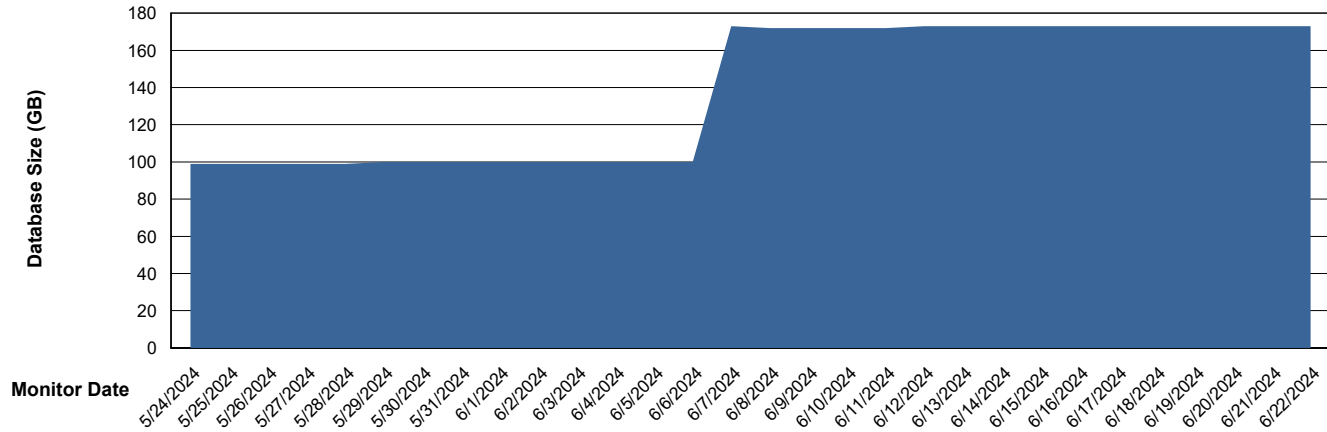
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Tablespace SHL-BI-ASH\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/22/2024 | ABSDATA         | 30            | 22            | 25              |
|           | INDX            | 29            | 23            | 20              |
| 6/21/2024 | ABSDATA         | 30            | 22            | 25              |
|           | INDX            | 29            | 23            | 20              |
| 6/20/2024 | ABSDATA         | 30            | 22            | 26              |
|           | INDX            | 29            | 23            | 20              |
| 6/19/2024 | ABSDATA         | 30            | 22            | 25              |
|           | INDX            | 29            | 23            | 20              |
| 6/18/2024 | ABSDATA         | 30            | 22            | 25              |
|           | INDX            | 29            | 23            | 20              |
| 6/17/2024 | ABSDATA         | 30            | 22            | 26              |
|           | INDX            | 29            | 23            | 20              |
| 6/16/2024 | ABSDATA         | 30            | 22            | 26              |
|           | INDX            | 29            | 23            | 20              |

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 Database ID 182



Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/22/2024 | ABSDATA         | 96            | 77            | 20              |
|           | INDX            | 94            | 78            | 17              |
| 6/21/2024 | ABSDATA         | 96            | 77            | 20              |
|           | INDX            | 94            | 78            | 17              |
| 6/20/2024 | ABSDATA         | 96            | 77            | 20              |
|           | INDX            | 94            | 78            | 18              |
| 6/19/2024 | ABSDATA         | 96            | 77            | 20              |
|           | INDX            | 94            | 77            | 18              |
| 6/18/2024 | ABSDATA         | 96            | 77            | 20              |
|           | INDX            | 94            | 77            | 18              |
| 6/17/2024 | ABSDATA         | 96            | 77            | 20              |
|           | INDX            | 94            | 77            | 18              |
| 6/16/2024 | ABSDATA         | 96            | 77            | 20              |
|           | INDX            | 94            | 77            | 18              |

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

|                 |      |
|-----------------|------|
| Thu, 20-06-2024 | None |
| Sat, 22-06-2024 | None |
| Mon, 17-06-2024 | None |
| Fri, 21-06-2024 | None |
| Sun, 16-06-2024 | None |
| Tue, 18-06-2024 | None |
| Wed, 19-06-2024 | None |

# Weekly SLA Customer Report

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Standby Database Health SHL OCI ASH Production

## Recovery lag for last 7 days



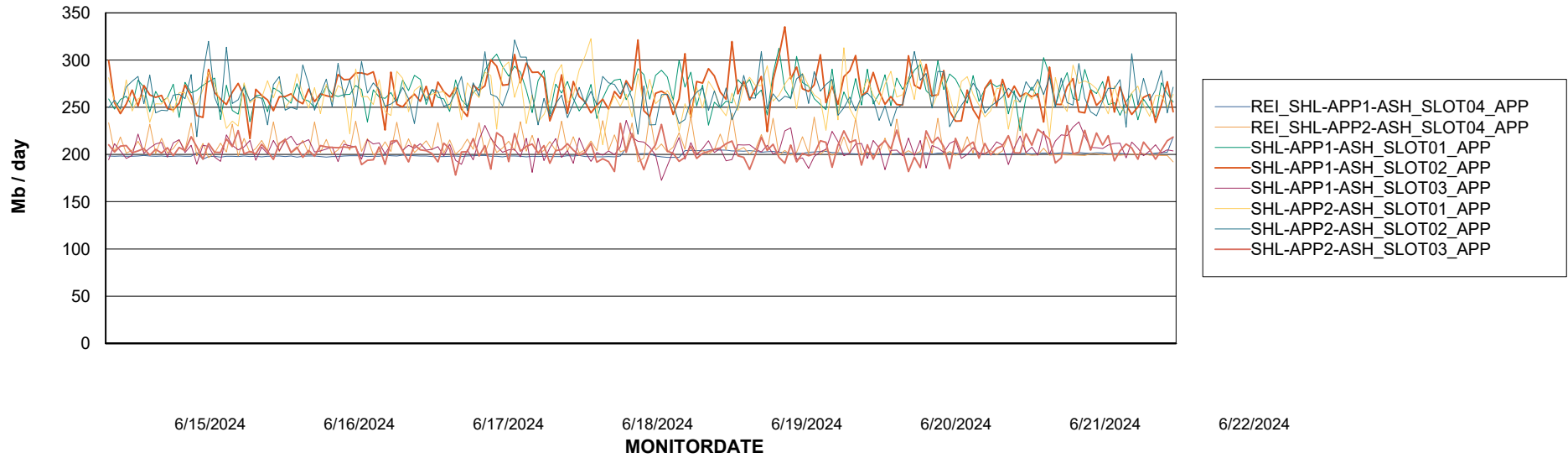
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182

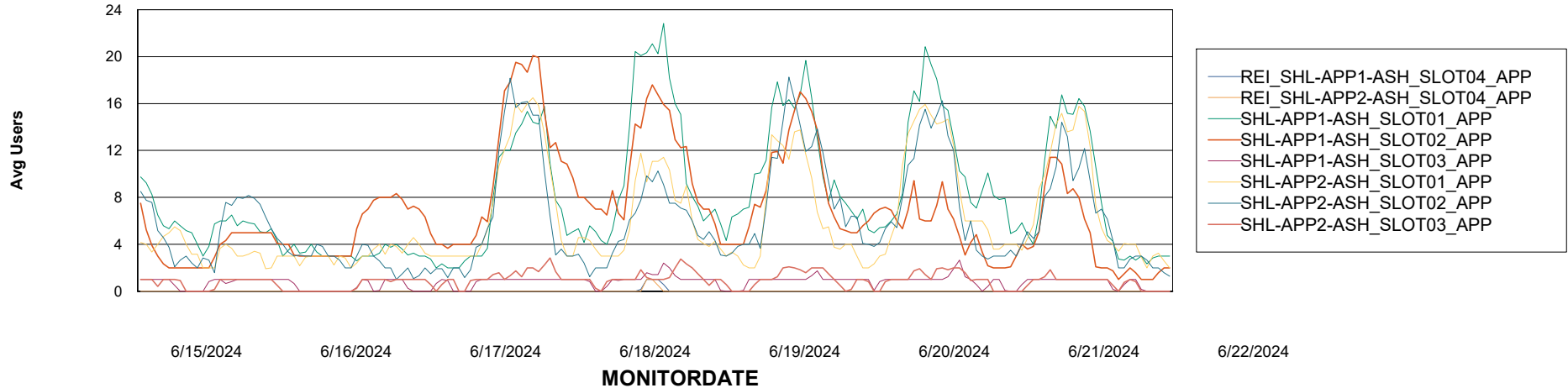


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



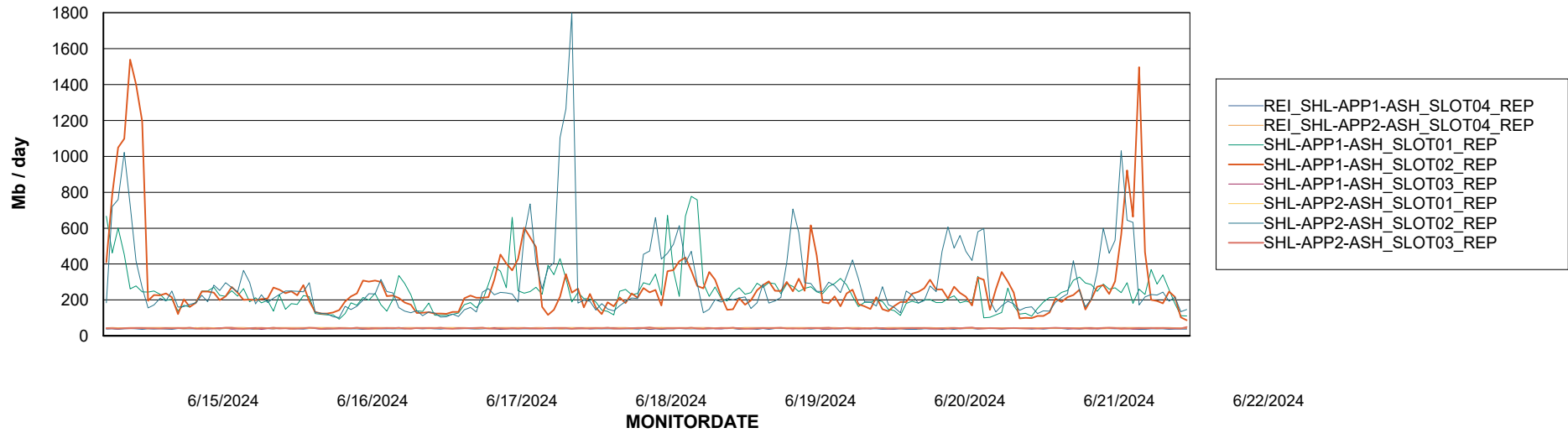
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



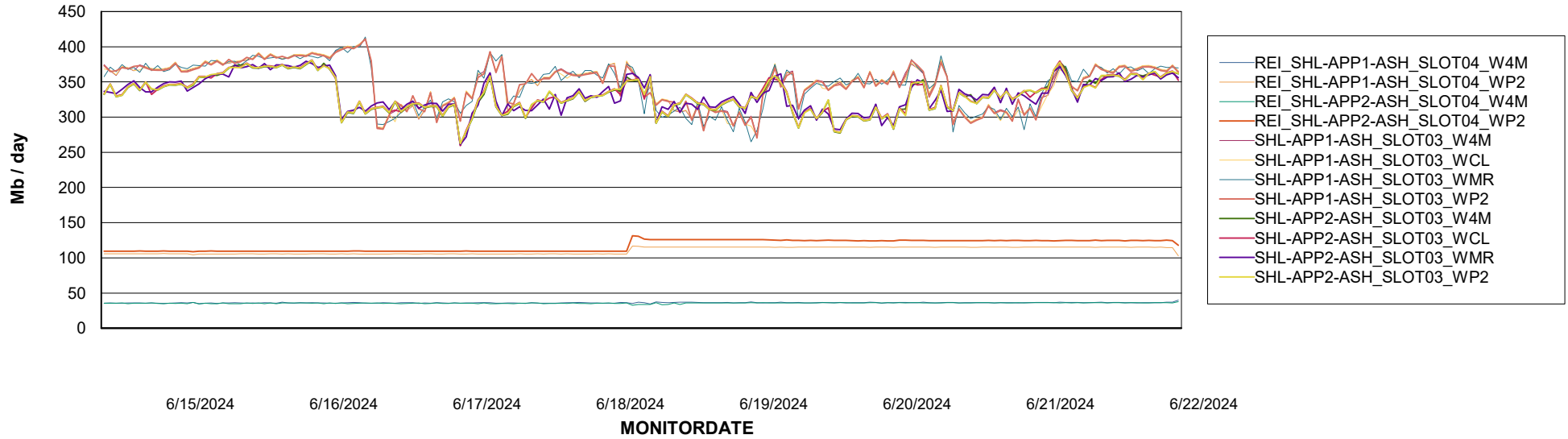
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Customer SHL OCI ASH Production  
Database ID 182



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Disaster per ABS component

