

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## Harddisk Usage LLG\_ABSAPPS01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/22/2024 | 90                        | 500                         | 51                         | 98                        | 393                         | 7                          |
| 6/21/2024 | 90                        | 500                         | 51                         | 98                        | 393                         | 7                          |
| 6/20/2024 | 90                        | 500                         | 51                         | 98                        | 393                         | 7                          |
| 6/19/2024 | 90                        | 500                         | 51                         | 98                        | 393                         | 7                          |
| 6/18/2024 | 83                        | 500                         | 86                         | 98                        | 393                         | 7                          |
| 6/17/2024 | 77                        | 500                         | 114                        | 98                        | 393                         | 7                          |
| 6/16/2024 | 77                        | 500                         | 114                        | 98                        | 393                         | 7                          |

## Harddisk Usage LLG\_ABSApps02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/22/2024 | 93                        | 500                         | 35                         | 96                        | 393                         | 14                         |
| 6/21/2024 | 93                        | 500                         | 35                         | 96                        | 393                         | 14                         |
| 6/20/2024 | 93                        | 500                         | 35                         | 96                        | 393                         | 14                         |
| 6/19/2024 | 93                        | 500                         | 35                         | 96                        | 393                         | 14                         |
| 6/18/2024 | 93                        | 500                         | 36                         | 96                        | 393                         | 14                         |
| 6/17/2024 | 93                        | 500                         | 36                         | 96                        | 393                         | 14                         |
| 6/16/2024 | 93                        | 500                         | 36                         | 96                        | 393                         | 14                         |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## Harddisk Usage LLG\_ABSBI01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/22/2024 | 84                        | 446                         | 71                         | 91                        | 2,681                       | 238                        |
| 6/21/2024 | 84                        | 446                         | 71                         | 91                        | 2,681                       | 238                        |
| 6/20/2024 | 84                        | 446                         | 71                         | 91                        | 2,681                       | 238                        |
| 6/19/2024 | 84                        | 446                         | 71                         | 91                        | 2,681                       | 238                        |
| 6/18/2024 | 84                        | 446                         | 71                         | 91                        | 2,681                       | 238                        |
| 6/17/2024 | 84                        | 446                         | 71                         | 91                        | 2,681                       | 238                        |
| 6/16/2024 | 84                        | 446                         | 71                         | 91                        | 2,681                       | 237                        |

## Harddisk Usage LLG\_ABSDB01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/22/2024 | 88                        | 446                         | 52                         | 72                        | 1,605                       | 450                        | 69                        | 1,077                       | 330                        |
| 6/21/2024 | 88                        | 446                         | 52                         | 72                        | 1,605                       | 450                        | 69                        | 1,077                       | 329                        |
| 6/20/2024 | 88                        | 446                         | 52                         | 72                        | 1,605                       | 450                        | 69                        | 1,077                       | 329                        |
| 6/19/2024 | 88                        | 446                         | 52                         | 72                        | 1,605                       | 450                        | 69                        | 1,077                       | 328                        |
| 6/18/2024 | 88                        | 446                         | 52                         | 72                        | 1,605                       | 450                        | 69                        | 1,077                       | 329                        |
| 6/17/2024 | 88                        | 446                         | 52                         | 72                        | 1,605                       | 450                        | 70                        | 1,077                       | 328                        |
| 6/16/2024 | 88                        | 446                         | 52                         | 72                        | 1,605                       | 450                        | 68                        | 1,077                       | 347                        |

# Weekly SLA Customer Report

Customer LLG\_Production  
 Database ID 148



Harddisk Usage LLG\_ABSDB02

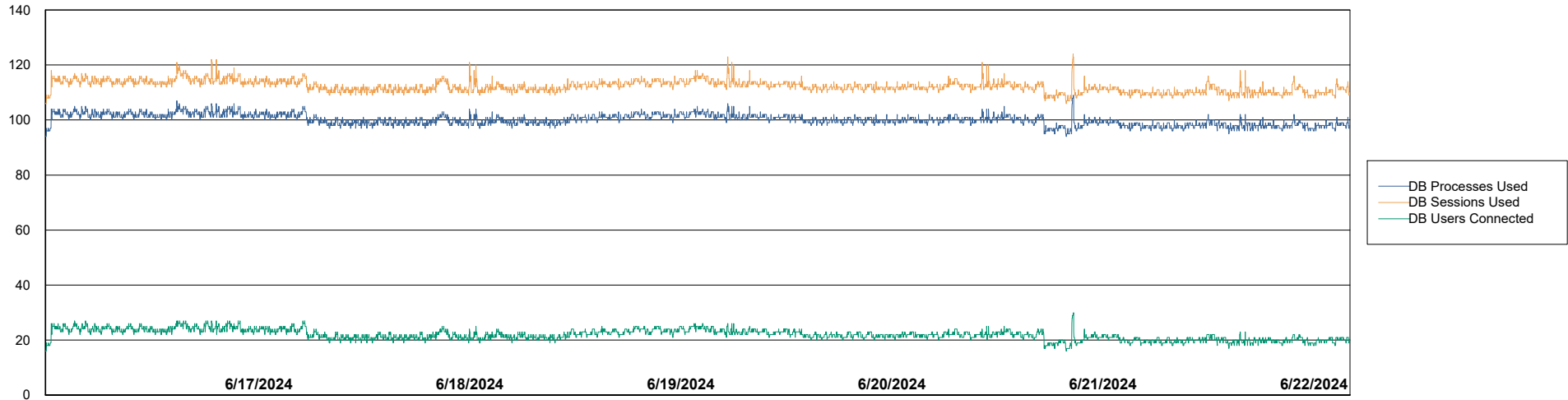
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/22/2024 | 77                        | 446                         | 103                        | 64                        | 1,605                       | 576                        | 83                        | 1,077                       | 178                        |
| 6/21/2024 | 77                        | 446                         | 103                        | 64                        | 1,605                       | 576                        | 84                        | 1,077                       | 176                        |
| 6/20/2024 | 77                        | 446                         | 103                        | 64                        | 1,605                       | 576                        | 84                        | 1,077                       | 174                        |
| 6/19/2024 | 77                        | 446                         | 103                        | 64                        | 1,605                       | 576                        | 84                        | 1,077                       | 172                        |
| 6/18/2024 | 77                        | 446                         | 103                        | 64                        | 1,605                       | 576                        | 84                        | 1,077                       | 170                        |
| 6/17/2024 | 78                        | 446                         | 100                        | 64                        | 1,605                       | 576                        | 84                        | 1,077                       | 171                        |
| 6/16/2024 | 79                        | 446                         | 92                         | 64                        | 1,605                       | 576                        | 97                        | 1,077                       | 34                         |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



Database Performance LLG\_ABSBI01\_BI\_PROD\_ABS1



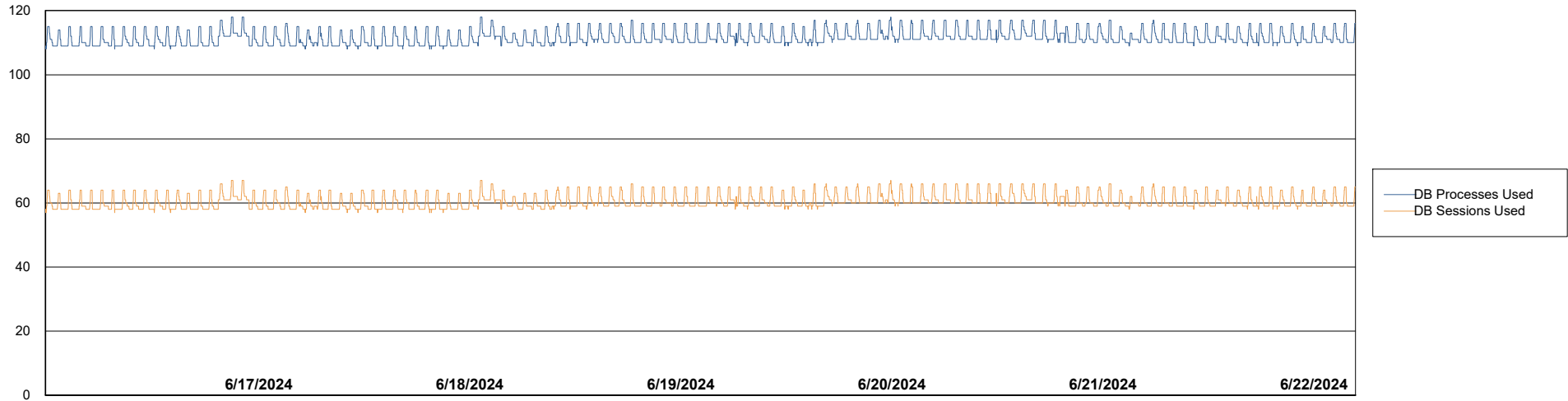
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## Database Performance LLG\_ABSDB02\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 300

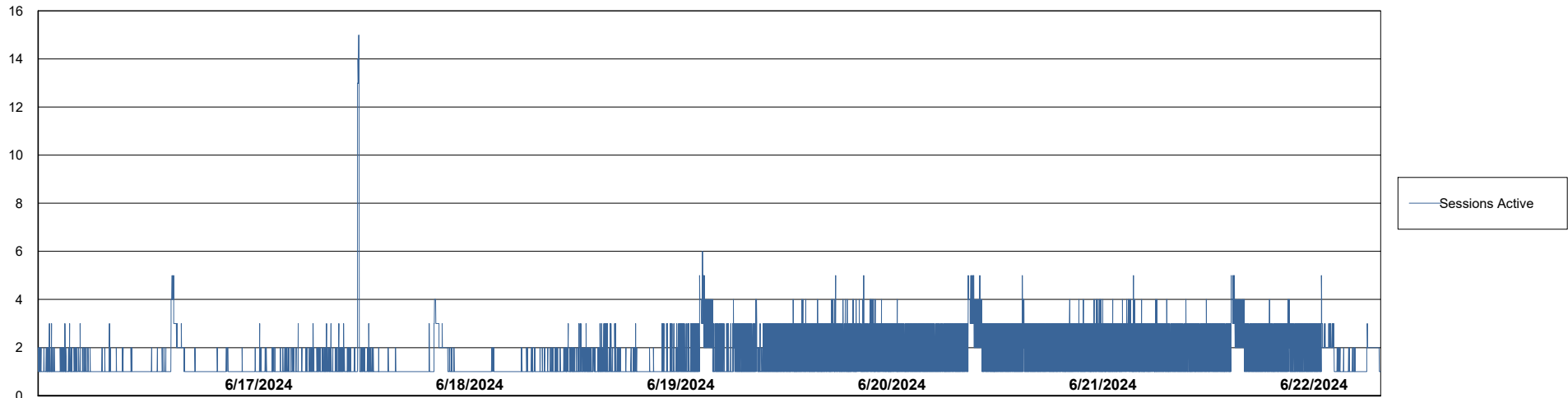
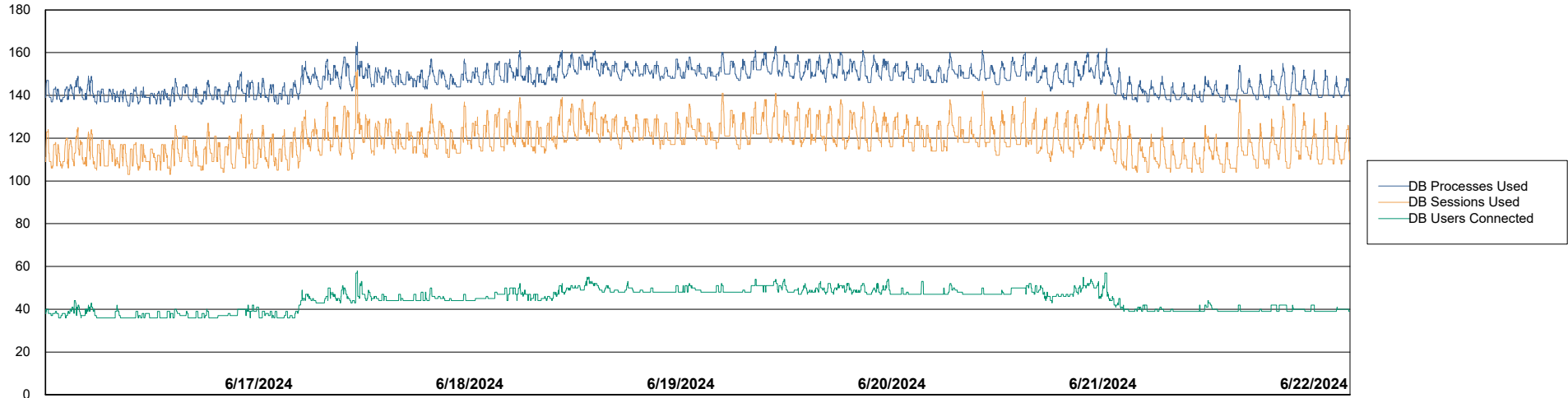


# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## Database Performance LLG\_ABSDB1\_PROD\_ABS1



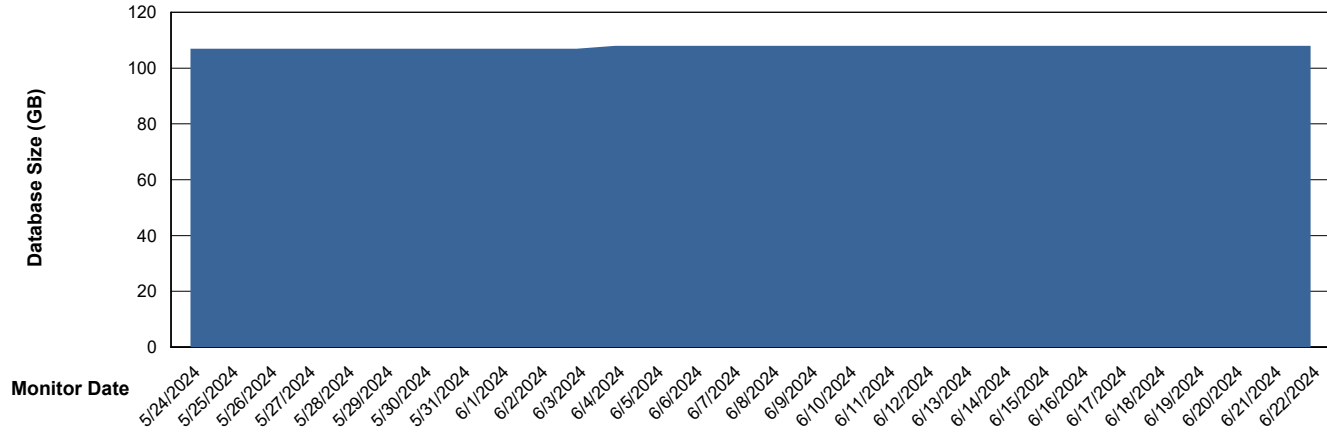
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



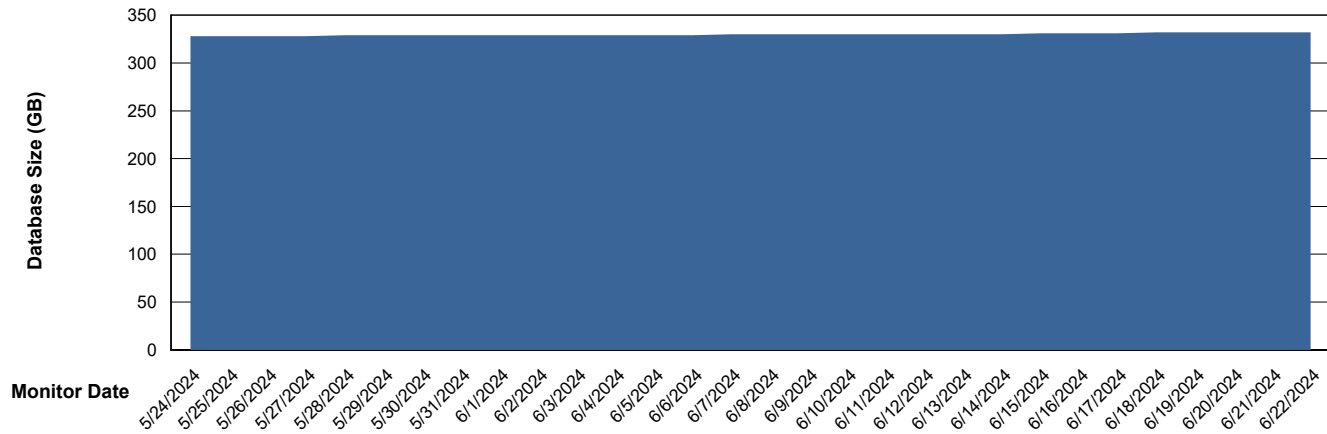
DATABASE SIZE LLG\_ABSBI01\_BI\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE LLG\_ABSDB1\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer      LLG\_Production  
Database ID    148



Database Tablespace      LLG\_ABSBI01\_BI\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/22/2024 | ABSDATA         | 64            | 45            | 30              |
|           | INDX            | 72            | 56            | 22              |
| 6/21/2024 | ABSDATA         | 64            | 45            | 30              |
|           | INDX            | 72            | 56            | 22              |
| 6/20/2024 | ABSDATA         | 64            | 45            | 30              |
|           | INDX            | 72            | 56            | 22              |
| 6/19/2024 | ABSDATA         | 64            | 45            | 30              |
|           | INDX            | 72            | 56            | 23              |
| 6/18/2024 | ABSDATA         | 64            | 45            | 30              |
|           | INDX            | 72            | 56            | 23              |
| 6/17/2024 | ABSDATA         | 64            | 45            | 30              |
|           | INDX            | 72            | 56            | 23              |
| 6/16/2024 | ABSDATA         | 64            | 45            | 30              |
|           | INDX            | 72            | 56            | 23              |

# Weekly SLA Customer Report

Customer LLG\_Production  
 Database ID 148



Database Tablespace LLG\_ABSDB1\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/22/2024 | ABSDATA         | 178           | 137           | 23              |
|           | INDX            | 224           | 182           | 19              |
| 6/21/2024 | ABSDATA         | 178           | 137           | 23              |
|           | INDX            | 224           | 182           | 19              |
| 6/20/2024 | ABSDATA         | 178           | 137           | 23              |
|           | INDX            | 224           | 182           | 19              |
| 6/19/2024 | ABSDATA         | 178           | 137           | 23              |
|           | INDX            | 224           | 182           | 19              |
| 6/18/2024 | ABSDATA         | 178           | 137           | 23              |
|           | INDX            | 224           | 182           | 19              |
| 6/17/2024 | ABSDATA         | 178           | 137           | 23              |
|           | INDX            | 224           | 182           | 19              |
| 6/16/2024 | ABSDATA         | 178           | 137           | 23              |
|           | INDX            | 224           | 182           | 19              |

BI Status and last ETL error for LLG\_ABSBI01\_BI\_PROD\_ABS1

|                                     | Mon 17/6/2024 | Tue 18/6/2024 | Wed 19/6/2024 | Thu 20/6/2024 | Fri 21/6/2024 | Sat 22/6/2024 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



| BI last ETL error for | LLG_ABSBI01_BI_PROD_ABS1 |
|-----------------------|--------------------------|
|-----------------------|--------------------------|

|                 |      |
|-----------------|------|
| Thu, 20-06-2024 | None |
| Wed, 19-06-2024 | None |
| Fri, 21-06-2024 | None |
| Sat, 22-06-2024 | None |
| Sun, 16-06-2024 | None |
| Thu, 20-06-2024 | None |
| Tue, 18-06-2024 | None |
| Wed, 19-06-2024 | None |
| Fri, 21-06-2024 | None |
| Tue, 18-06-2024 | None |
| Mon, 17-06-2024 | None |
| Sat, 22-06-2024 | None |
| Sun, 16-06-2024 | None |
| Mon, 17-06-2024 | None |

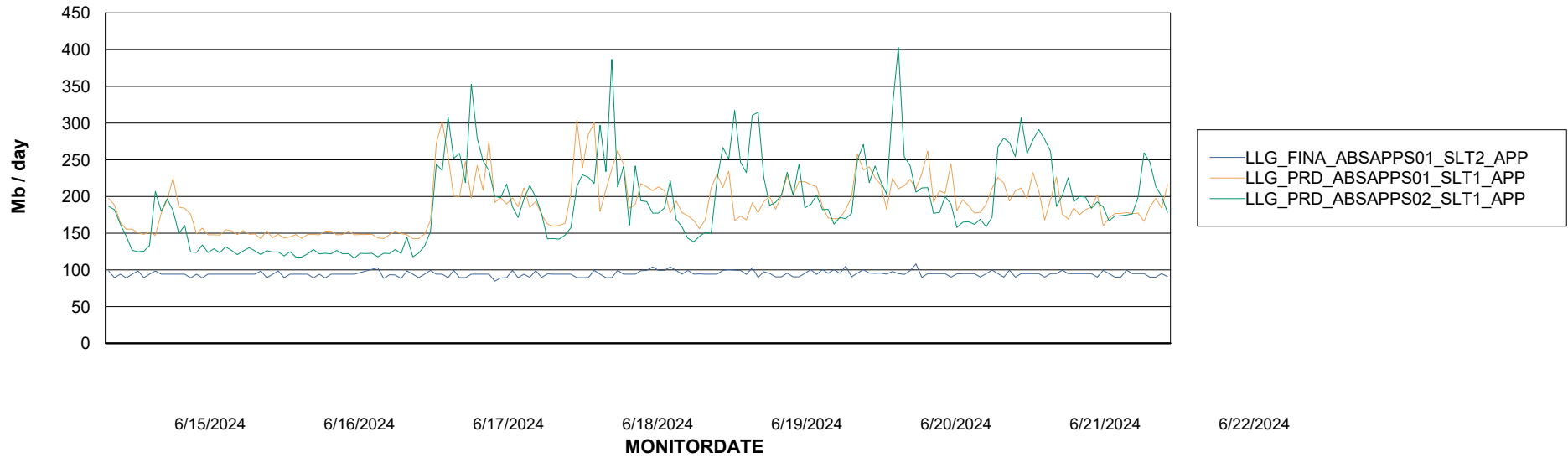
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148

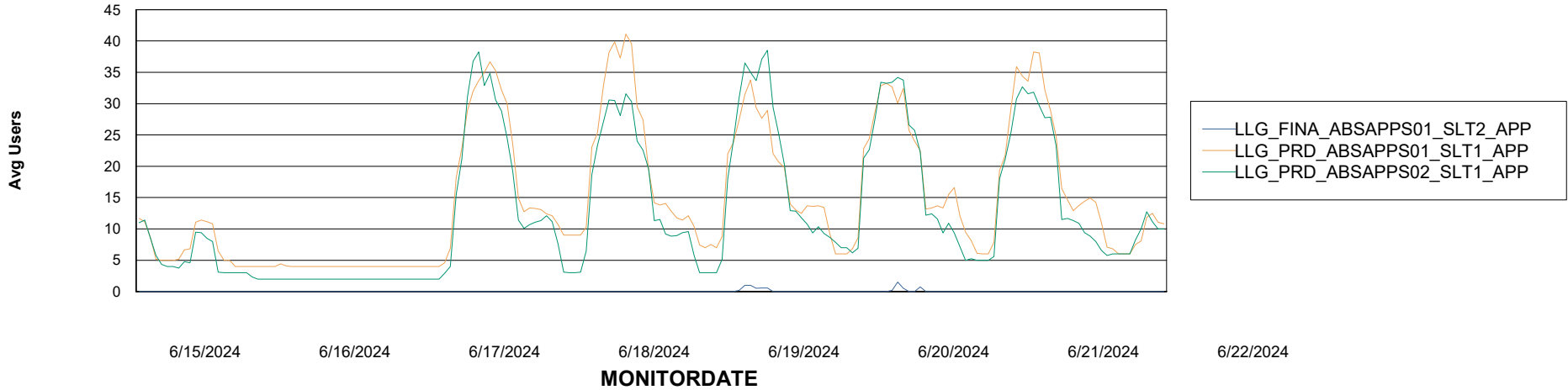


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



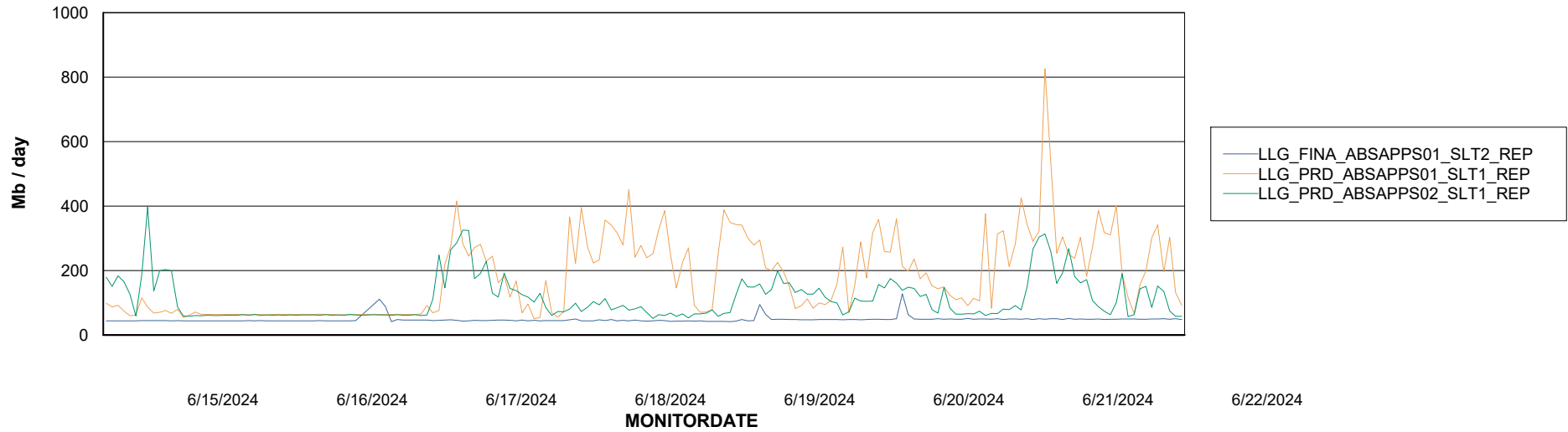
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

