

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
6/22/2024	69	50	15	58	50	21
6/21/2024	69	50	15	58	50	21
6/20/2024	69	50	15	58	50	21
6/19/2024	69	50	15	63	50	19
6/18/2024	69	50	15	66	50	17
6/17/2024	69	50	15	66	50	17
6/16/2024	69	50	15	66	50	17

## Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
6/22/2024	77	50	12	51	50	24
6/21/2024	77	50	12	51	50	24
6/20/2024	77	50	12	51	50	24
6/19/2024	77	50	12	68	50	16
6/18/2024	77	50	12	75	50	12
6/17/2024	77	50	12	75	50	12
6/16/2024	77	50	12	75	50	12

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSAPP03

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
6/22/2024	77	50	12	74	50	13
6/21/2024	77	50	12	74	50	13
6/20/2024	77	50	12	74	50	13
6/19/2024	77	50	12	74	50	13
6/18/2024	77	50	12	74	50	13
6/17/2024	77	50	12	74	50	13
6/16/2024	77	50	12	75	50	13

## Harddisk Usage KLH\_PRD\_SRSAPP04

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
6/22/2024	77	50	12	76	50	12
6/21/2024	77	50	12	76	50	12
6/20/2024	77	50	12	76	50	12
6/19/2024	77	50	12	76	50	12
6/18/2024	77	50	12	76	50	12
6/17/2024	77	50	12	76	50	12
6/16/2024	77	50	12	76	50	12

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
6/22/2024	25	50	37	36	1,500	954	44	50	28
6/21/2024	25	50	37	39	1,500	920	44	50	28
6/20/2024	25	50	37	39	1,500	920	44	50	28
6/19/2024	25	50	37	33	1,500	1,003	44	50	28
6/18/2024	25	50	37	33	1,500	1,007	44	50	28
6/17/2024	25	50	37	34	1,500	993	44	50	28
6/16/2024	25	50	37	39	1,500	922	44	50	28

## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
6/22/2024	75	100	25	36	1,500	954	23	400	308
6/21/2024	75	100	25	39	1,500	920	23	400	308
6/20/2024	75	100	25	39	1,500	920	23	400	308
6/19/2024	75	100	25	33	1,500	1,003	23	400	308
6/18/2024	75	100	25	33	1,500	1,007	24	400	304
6/17/2024	75	100	25	34	1,500	993	24	400	302
6/16/2024	75	100	25	39	1,500	922	24	400	304

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
6/22/2024	75	100	25	36	1,500	954	40	1,000	599
6/21/2024	75	100	25	39	1,500	920	39	1,000	607
6/20/2024	75	100	25	39	1,500	920	39	1,000	607
6/19/2024	75	100	25	33	1,500	1,003	40	1,000	599
6/18/2024	75	100	25	33	1,500	1,007	43	1,000	573
6/17/2024	75	100	25	34	1,500	993	43	1,000	570
6/16/2024	75	100	25	39	1,500	922	43	1,000	570

## Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
6/22/2024	75	100	25	36	1,500	954	44	1,000	565
6/21/2024	75	100	25	39	1,500	920	43	1,000	572
6/20/2024	75	100	25	39	1,500	920	43	1,000	572
6/19/2024	75	100	25	33	1,500	1,003	44	1,000	565
6/18/2024	75	100	25	33	1,500	1,007	46	1,000	538
6/17/2024	75	100	25	34	1,500	993	46	1,000	536
6/16/2024	75	100	25	39	1,500	922	46	1,000	536

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
6/22/2024	63	30	11	47	100	53	36	1,500	954
6/21/2024	63	30	11	47	100	53	39	1,500	920
6/20/2024	63	30	11	47	100	53	39	1,500	920
6/19/2024	63	30	11	47	100	53	33	1,500	1,003
6/18/2024	63	30	11	47	100	53	33	1,500	1,007
6/17/2024	63	30	11	47	100	53	34	1,500	993
6/16/2024	63	30	11	47	100	53	39	1,500	922

## Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

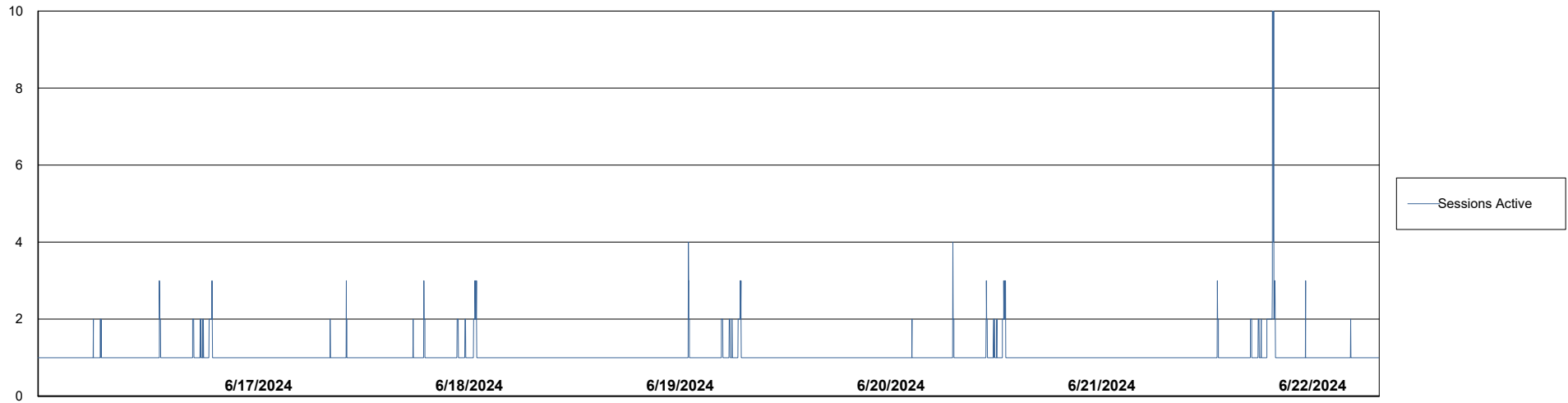
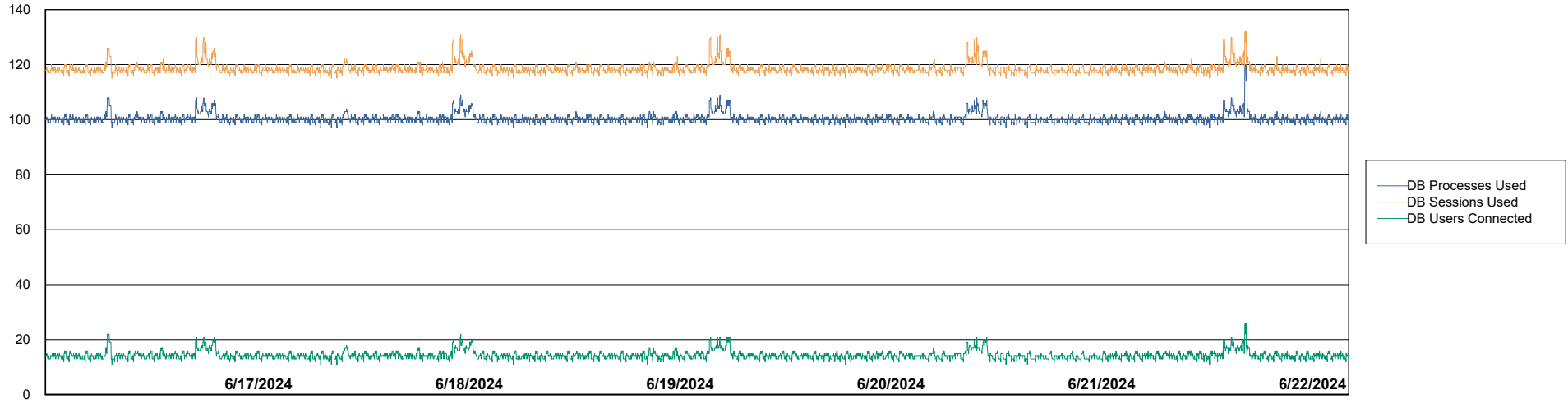
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/22/2024	37	100	63
6/21/2024	37	100	63
6/20/2024	38	100	62
6/19/2024	38	100	62
6/18/2024	39	100	61
6/17/2024	39	100	61
6/16/2024	40	100	60

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSBIDB01\_ABS1

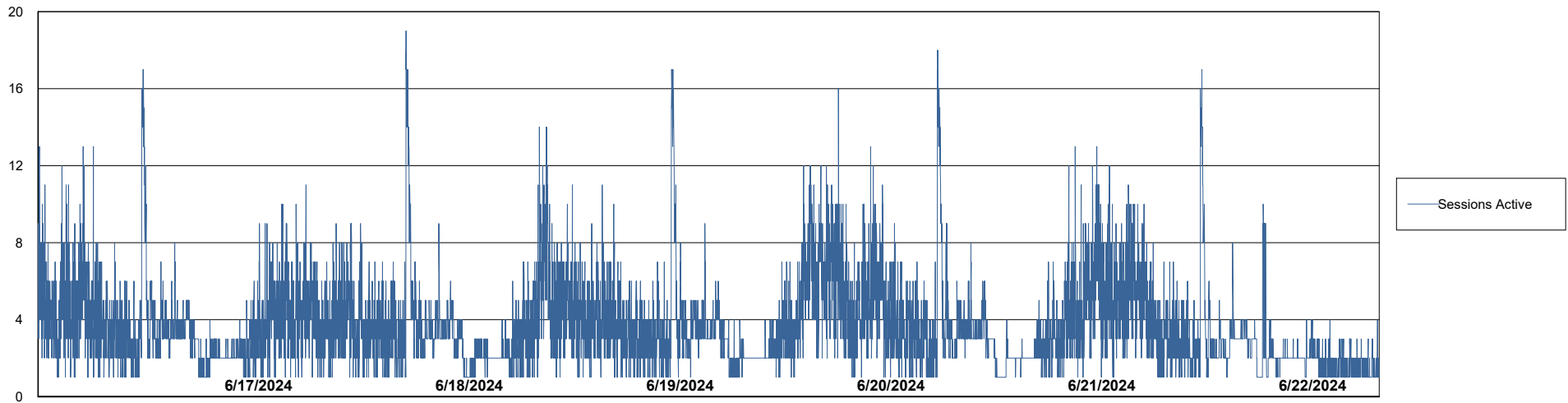
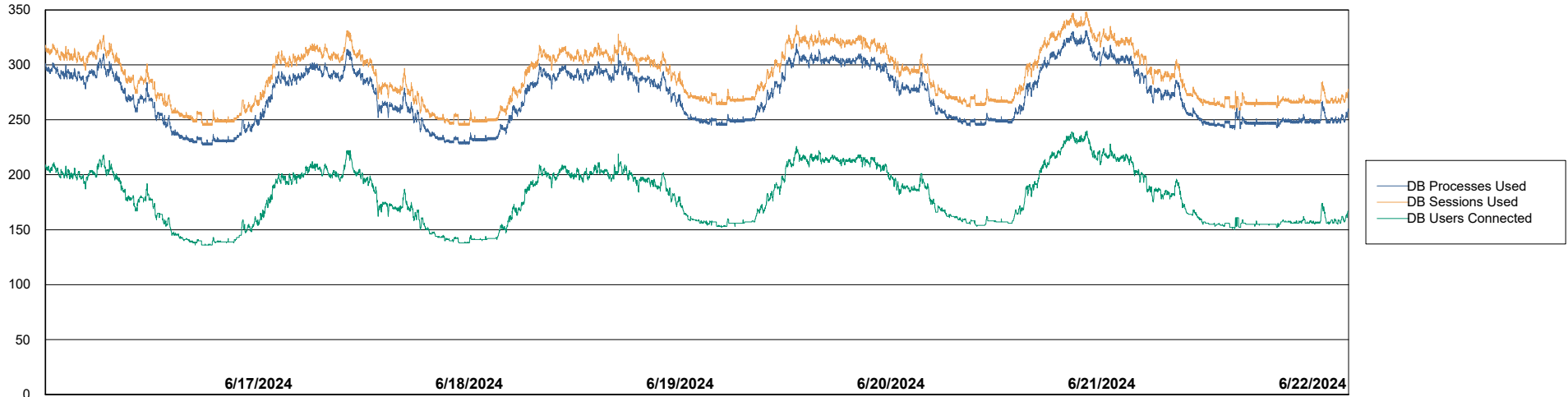


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSDDB01\_ABS1



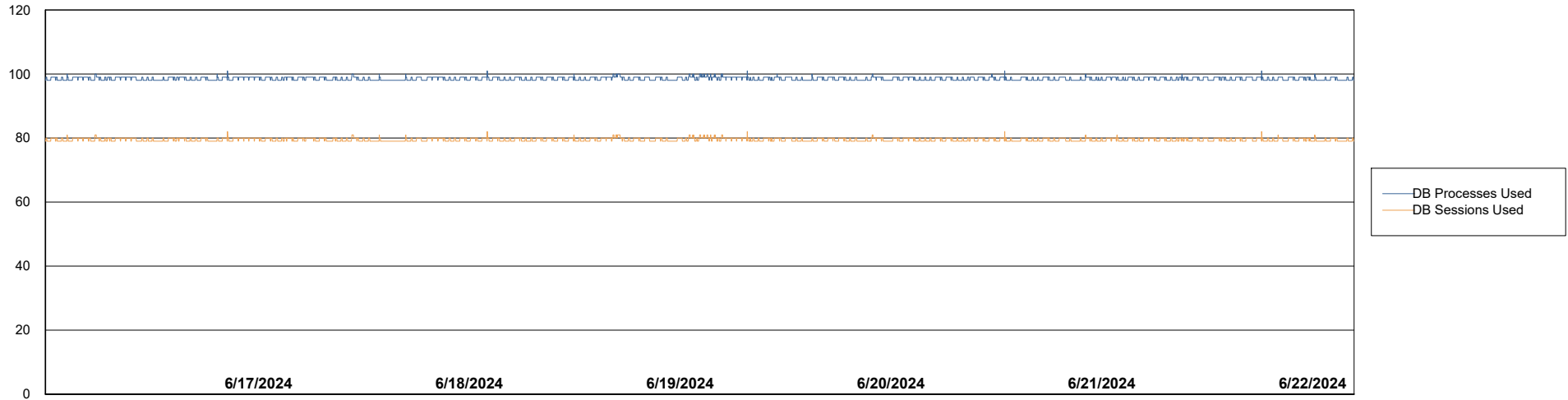
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSD02\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



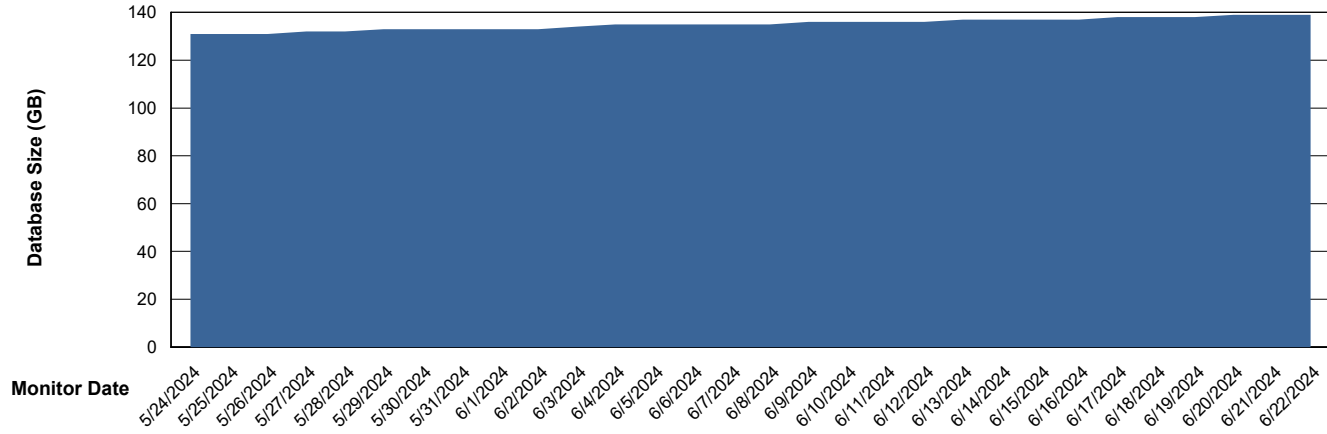
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



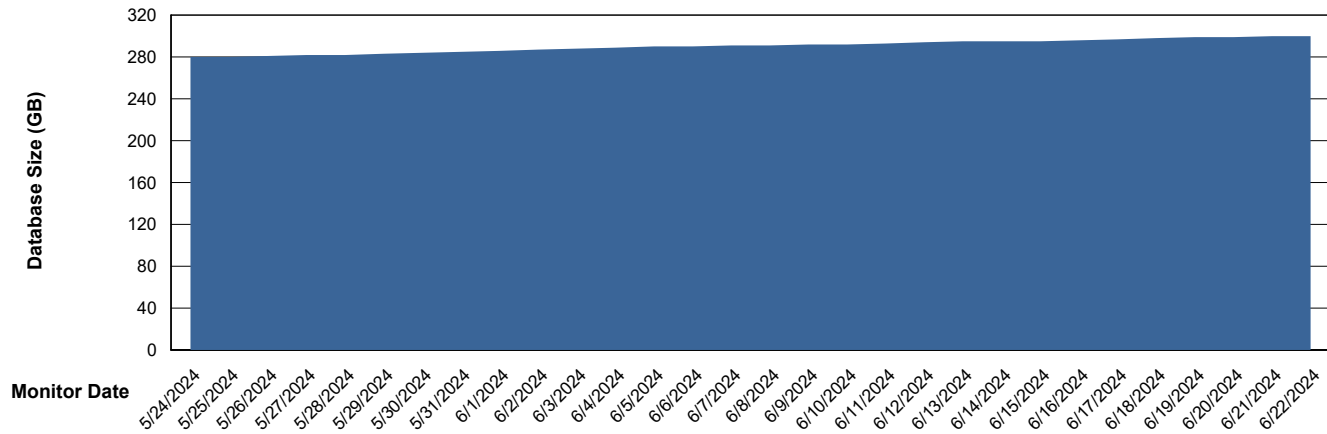
DATABASE SIZE KLH\_PRD\_SRSBIDB01\_ABS1

### Database growth over last month



DATABASE SIZE KLH\_PRD\_SRSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Tablespace KLH\_PRD\_SRSBIDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/22/2024	ABSDATA	60	46	23
	INDX	96	78	19
6/21/2024	ABSDATA	60	46	23
	INDX	96	78	19
6/20/2024	ABSDATA	60	46	24
	INDX	96	77	19
6/19/2024	ABSDATA	60	46	24
	INDX	96	77	19
6/18/2024	ABSDATA	60	46	24
	INDX	96	77	20
6/17/2024	ABSDATA	60	46	24
	INDX	91	77	16
6/16/2024	ABSDATA	60	45	24
	INDX	91	77	16

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Database Tablespace KLH\_PRD\_SRSDDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/22/2024	ABSDATA	336	276	18
	INDX	9	6	29
6/21/2024	ABSDATA	336	275	18
	INDX	9	6	28
6/20/2024	ABSDATA	336	275	18
	INDX	9	6	28
6/19/2024	ABSDATA	336	274	18
	INDX	9	6	28
6/18/2024	ABSDATA	336	274	19
	INDX	9	6	28
6/17/2024	ABSDATA	336	273	19
	INDX	9	6	29
6/16/2024	ABSDATA	336	272	19
	INDX	9	6	29

BI Status and last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

	Mon 17/6/2024	Tue 18/6/2024	Wed 19/6/2024	Thu 20/6/2024	Fri 21/6/2024	Sat 22/6/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



BI last ETL error for	KLH_PRD_SRSBIDB01_ABS1
-----------------------	------------------------

Fri, 21-06-2024	None
Sat, 22-06-2024	None
Tue, 18-06-2024	None
Thu, 20-06-2024	None
Sat, 22-06-2024	None
Tue, 18-06-2024	None
Wed, 19-06-2024	None
Sun, 16-06-2024	None
Sun, 16-06-2024	None
Wed, 19-06-2024	None
Mon, 17-06-2024	None
Thu, 20-06-2024	None
Fri, 21-06-2024	None
Mon, 17-06-2024	None

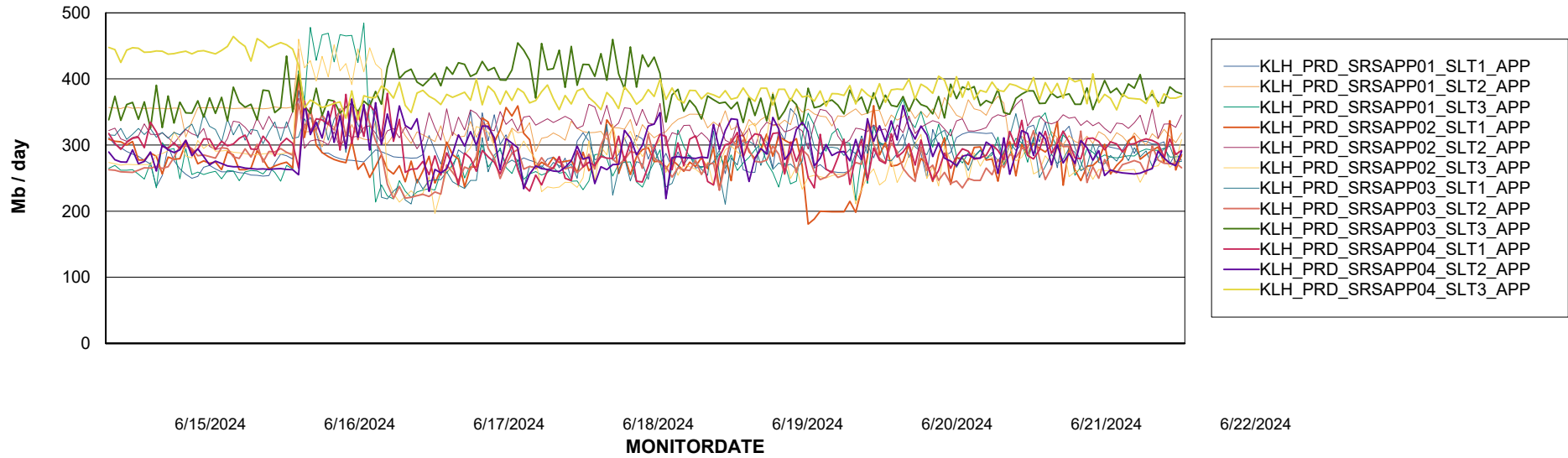
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139

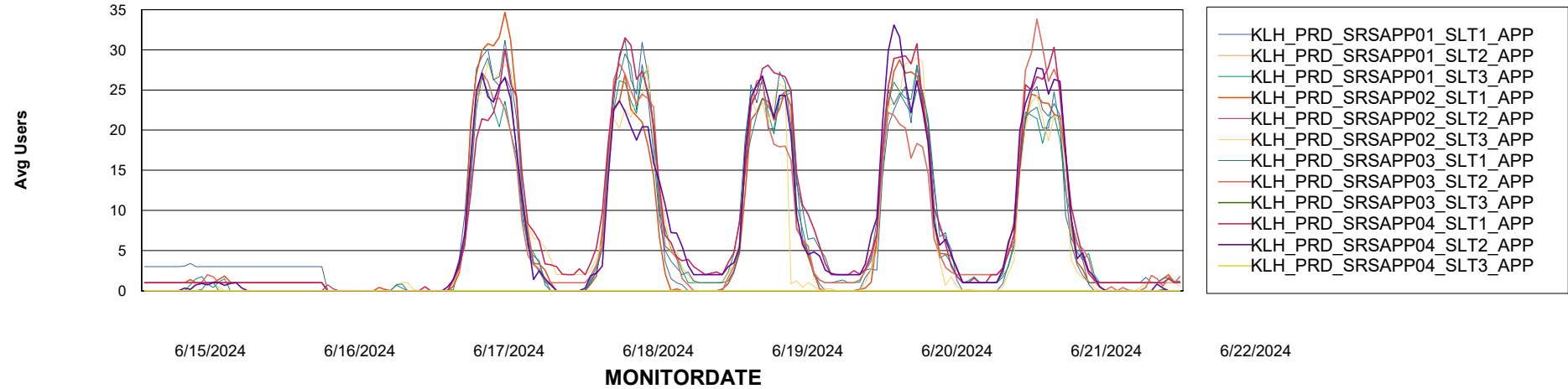


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



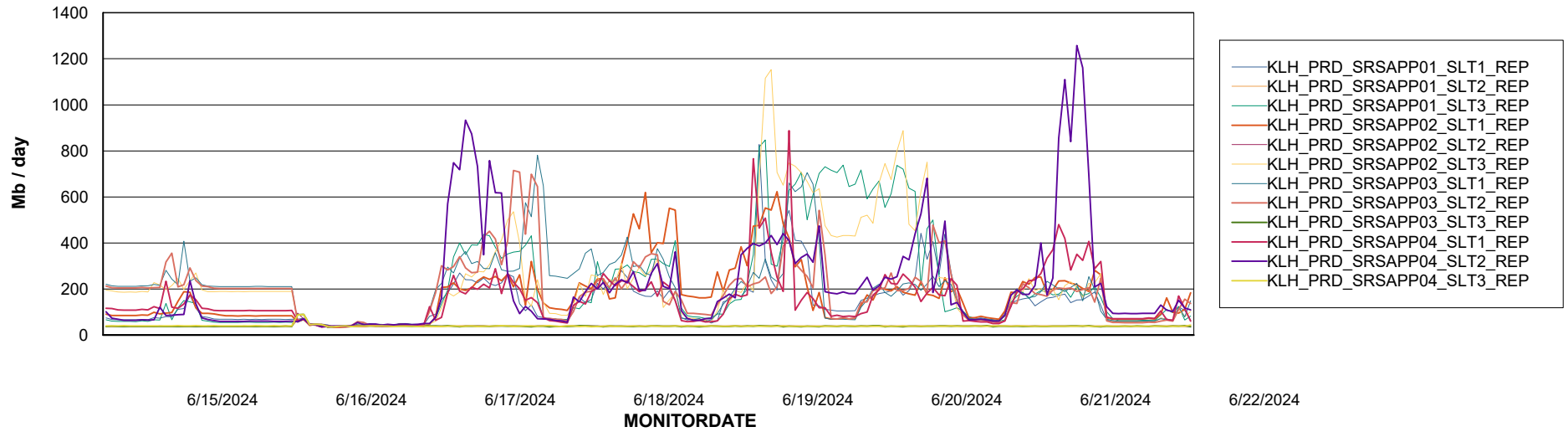
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



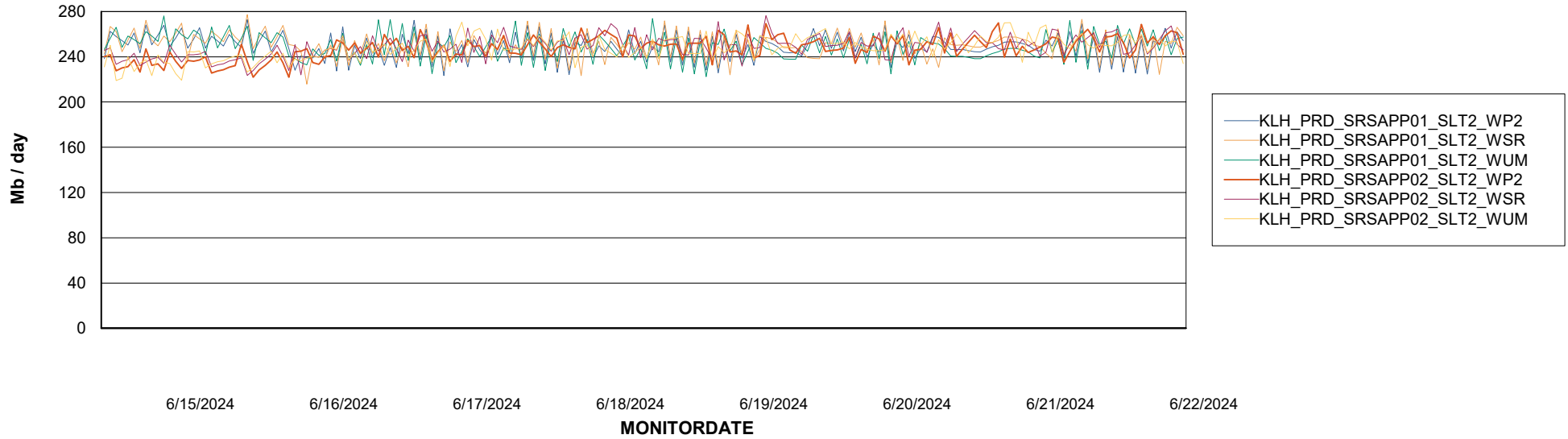
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



### Disaster per ABS component

