

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/22/2024	23	149	115	20	850	681
6/21/2024	23	149	115	20	850	676
6/20/2024	23	149	115	20	850	676
6/19/2024	23	149	115	21	850	676
6/18/2024	23	149	115	21	850	671
6/17/2024	23	149	115	21	850	669
6/16/2024	23	149	115	21	850	668

## Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/22/2024	57	89	38
6/21/2024	58	89	38
6/20/2024	58	89	38
6/19/2024	58	89	38
6/18/2024	58	89	38
6/17/2024	58	89	38
6/16/2024	58	89	38

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## Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/22/2024	66	79	27
6/21/2024	65	79	28
6/20/2024	64	79	28
6/19/2024	64	79	28
6/18/2024	65	79	28
6/17/2024	65	79	28
6/16/2024	65	79	28

## Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/22/2024	53	79	37
6/21/2024	53	79	37
6/20/2024	53	79	37
6/19/2024	53	79	37
6/18/2024	53	79	37
6/17/2024	53	79	37
6/16/2024	53	79	37

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## Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/22/2024	35	149	97
6/21/2024	35	149	97
6/20/2024	35	149	97
6/19/2024	35	149	97
6/18/2024	35	149	97
6/17/2024	35	149	97
6/16/2024	35	149	97

## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/22/2024	48	149	77	19	1,536	1,246
6/21/2024	48	149	77	18	1,536	1,252
6/20/2024	48	149	77	19	1,536	1,251
6/19/2024	49	149	77	19	1,536	1,252
6/18/2024	49	149	77	19	1,536	1,239
6/17/2024	49	149	77	20	1,536	1,227
6/16/2024	49	149	77	21	1,536	1,213

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
6/22/2024	65	199	70	22	1,536	1,200	70	500	151
6/21/2024	65	199	70	22	1,536	1,204	74	500	128
6/20/2024	65	199	70	22	1,536	1,202	74	500	132
6/19/2024	65	199	70	22	1,536	1,203	74	500	131
6/18/2024	65	199	70	23	1,536	1,190	74	500	130
6/17/2024	65	199	70	23	1,536	1,180	74	500	128
6/16/2024	65	199	70	24	1,536	1,174	74	500	130

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/22/2024	62	79	30
6/21/2024	62	79	30
6/20/2024	62	79	30
6/19/2024	62	79	30
6/18/2024	62	79	30
6/17/2024	62	79	30
6/16/2024	62	79	30

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## Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/22/2024	60	79	31
6/21/2024	60	79	31
6/20/2024	60	79	31
6/19/2024	60	79	31
6/18/2024	60	79	31
6/17/2024	60	79	31
6/16/2024	60	79	31

## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/22/2024	29	149	105
6/21/2024	29	149	105
6/20/2024	30	149	105
6/19/2024	30	149	105
6/18/2024	30	149	105
6/17/2024	30	149	105
6/16/2024	30	149	105

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Harddisk Usage JSG\_PRD\_WORF

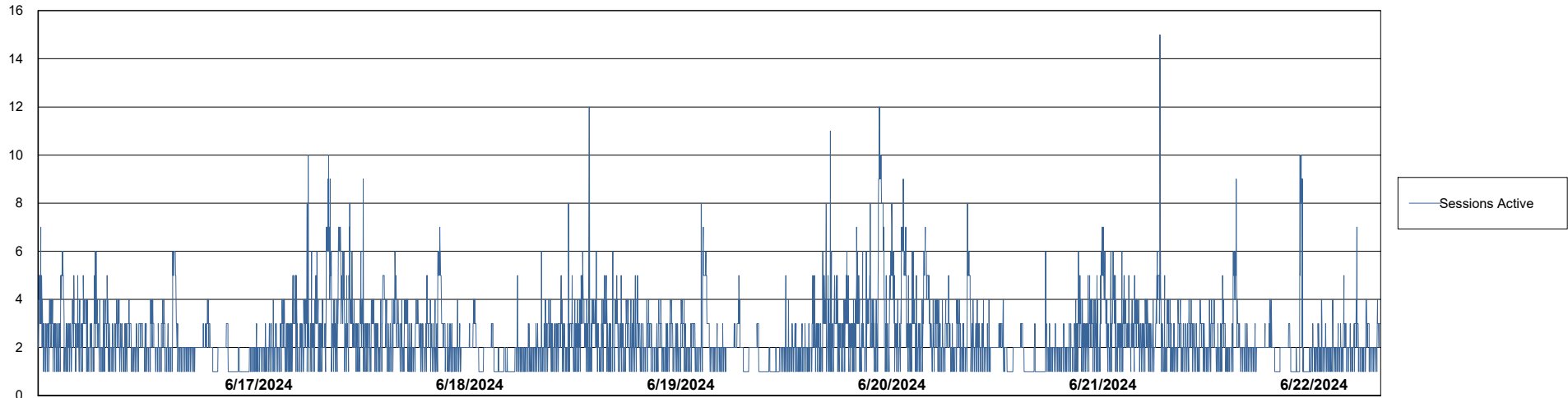
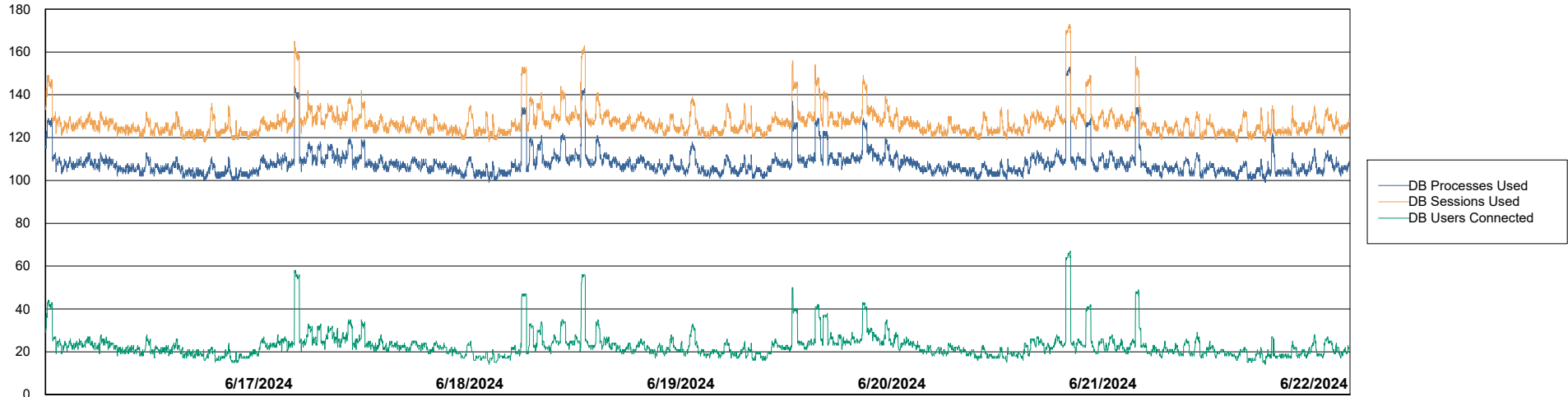
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/22/2024	52	149	72
6/21/2024	52	149	72
6/20/2024	52	149	72
6/19/2024	52	149	72
6/18/2024	52	149	72
6/17/2024	52	149	72
6/16/2024	52	149	72

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



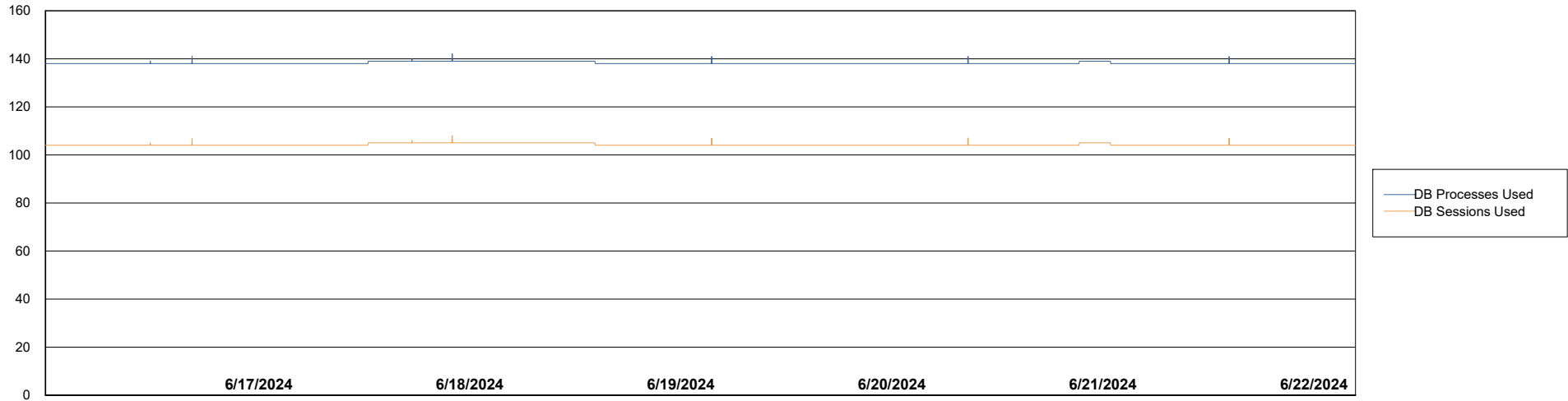
# Weekly SLA Customer Report

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## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000

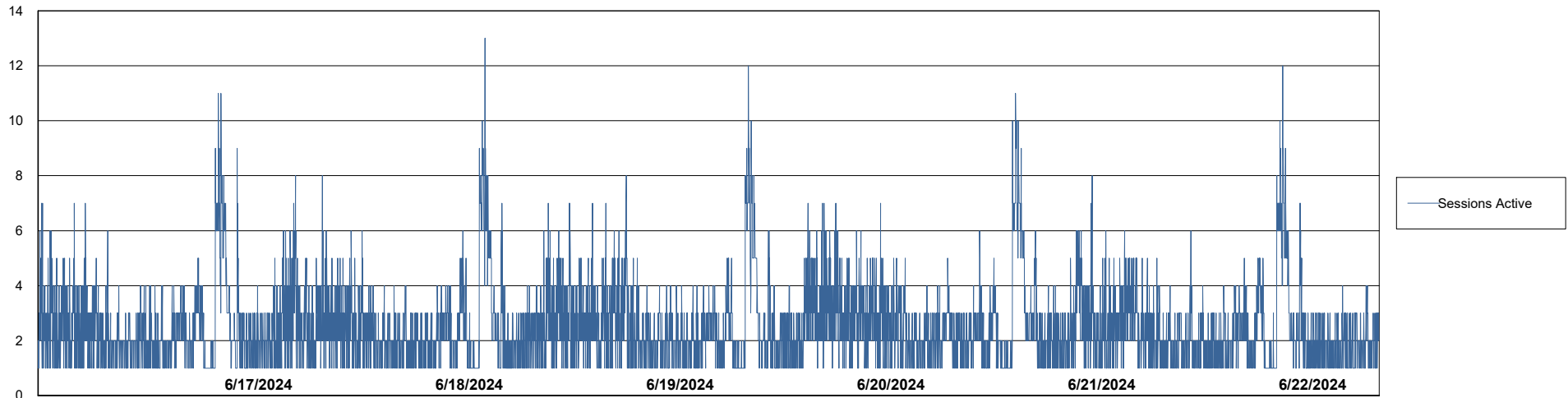
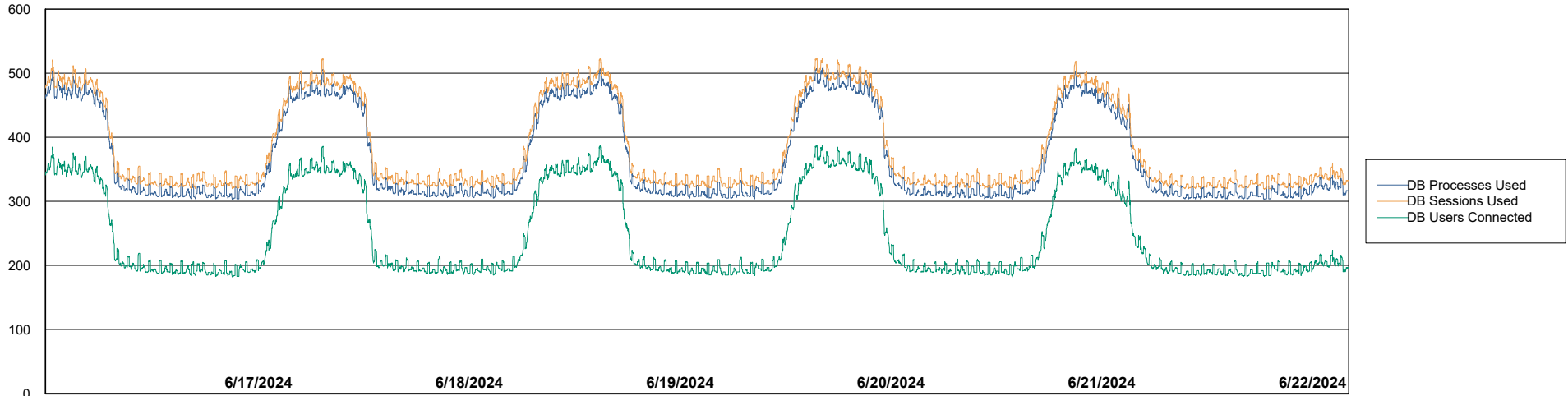


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



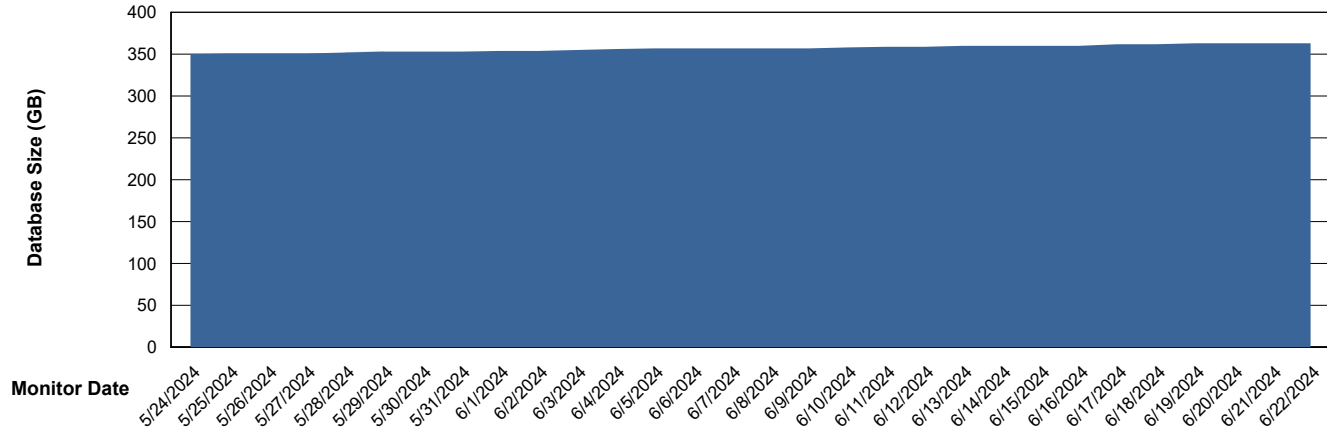
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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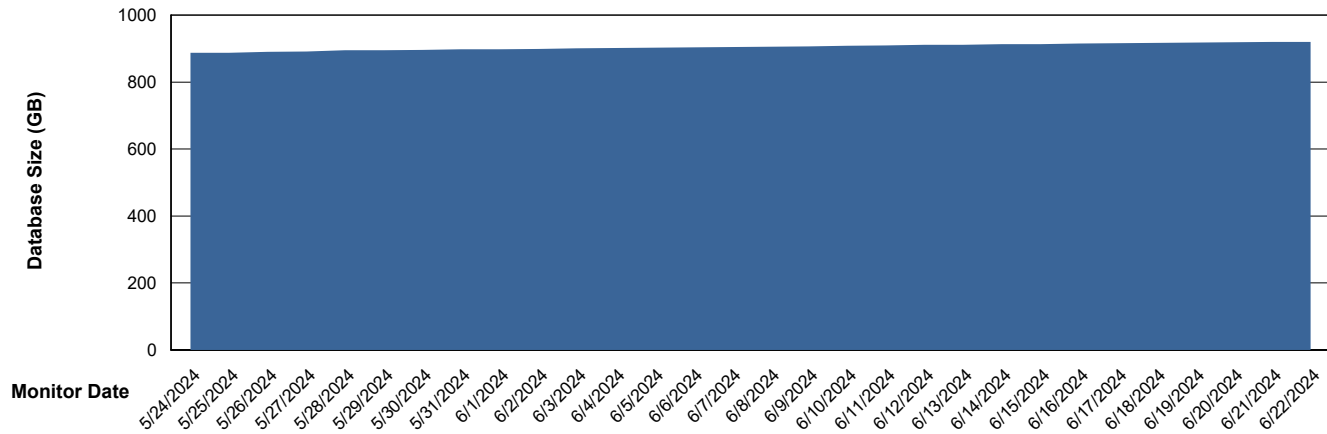
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/22/2024	ABSDATA	187	159	15
	INDX	244	201	18
6/21/2024	ABSDATA	187	159	15
	INDX	244	201	18
6/20/2024	ABSDATA	187	159	15
	INDX	244	200	18
6/19/2024	ABSDATA	187	159	15
	INDX	244	200	18
6/18/2024	ABSDATA	187	158	15
	INDX	244	200	18
6/17/2024	ABSDATA	187	158	16
	INDX	237	200	16
6/16/2024	ABSDATA	187	158	16
	INDX	237	199	16

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/22/2024	ABSDATA	1,034	857	17
	INDX	52	43	17
6/21/2024	ABSDATA	1,034	857	17
	INDX	52	43	17
6/20/2024	ABSDATA	1,034	856	17
	INDX	52	43	17
6/19/2024	ABSDATA	1,034	855	17
	INDX	52	43	17
6/18/2024	ABSDATA	1,034	854	17
	INDX	52	43	17
6/17/2024	ABSDATA	1,012	853	16
	INDX	52	42	18
6/16/2024	ABSDATA	1,012	852	16
	INDX	52	42	18

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 17/6/2024	Tue 18/6/2024	Wed 19/6/2024	Thu 20/6/2024	Fri 21/6/2024	Sat 22/6/2024
<b>ABS DataWarehouse ETL Health</b>	Not OK	Not OK	OK	Not OK	Not OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Wed, 19-06-2024	None
Mon, 17-06-2024	None
Mon, 17-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 21-06-2024	None
Tue, 18-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 20-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 21-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sun, 16-06-2024	None
Thu, 20-06-2024	None
Sat, 22-06-2024	None
Sun, 16-06-2024	None
Mon, 17-06-2024	None
Sat, 22-06-2024	None
Tue, 18-06-2024	None
Fri, 21-06-2024	None
Tue, 18-06-2024	None
Thu, 20-06-2024	None
Wed, 19-06-2024	None



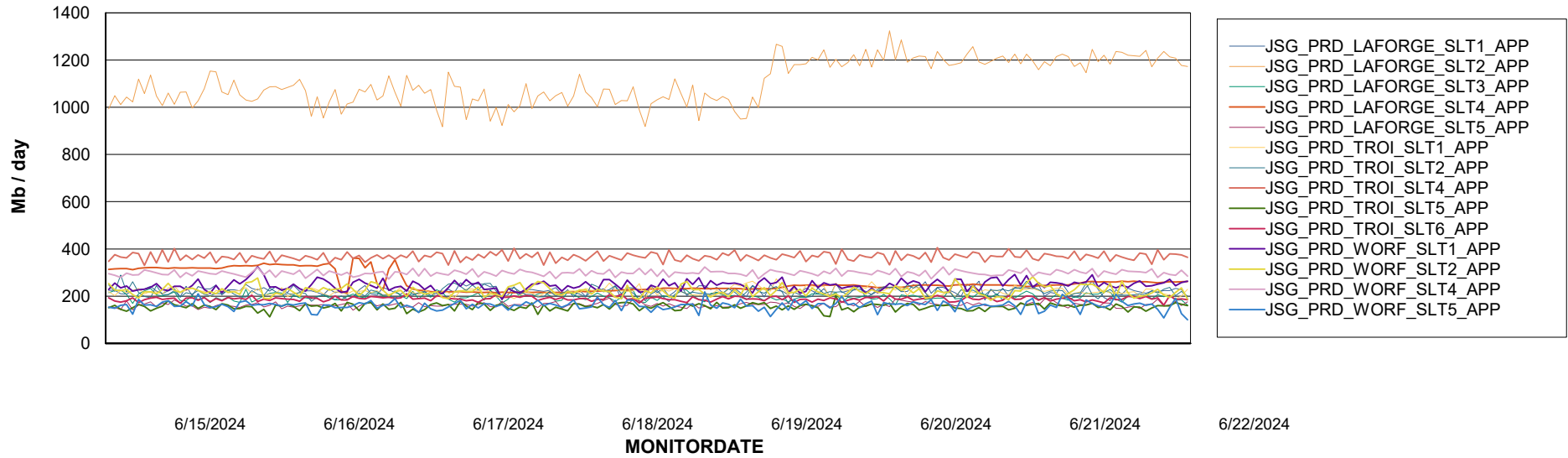
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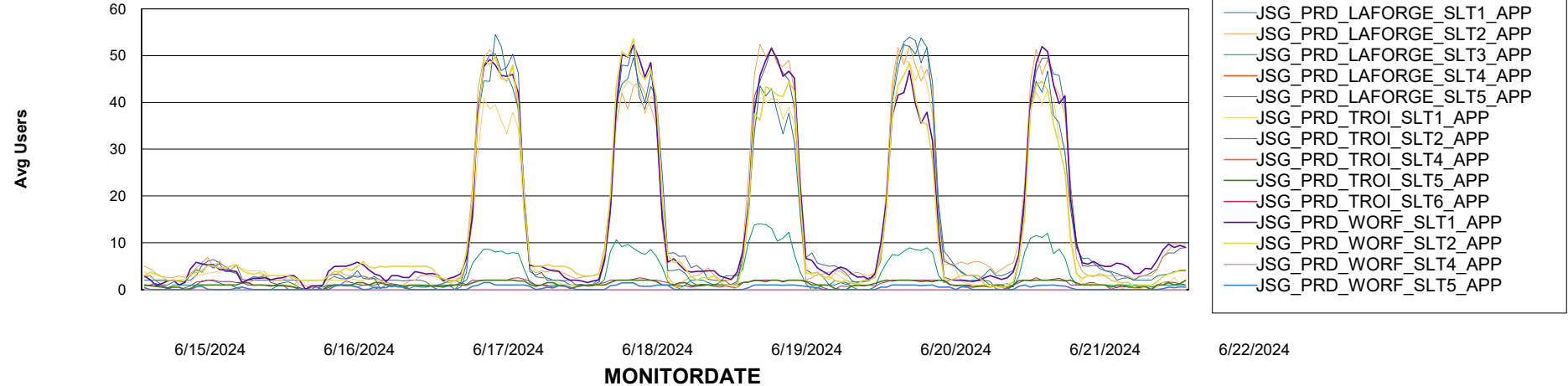


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



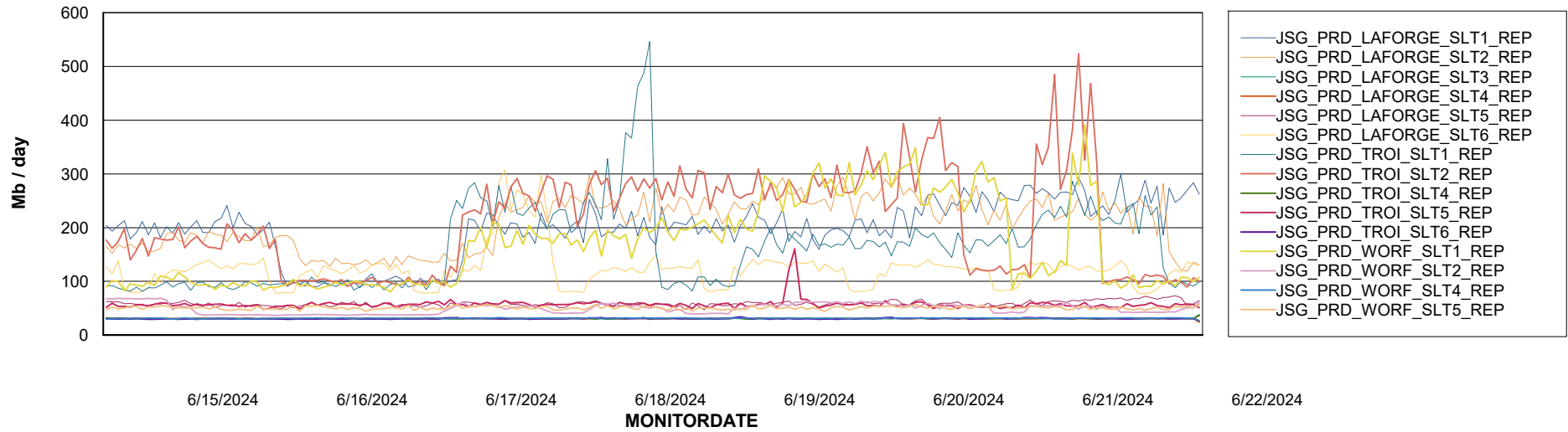
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



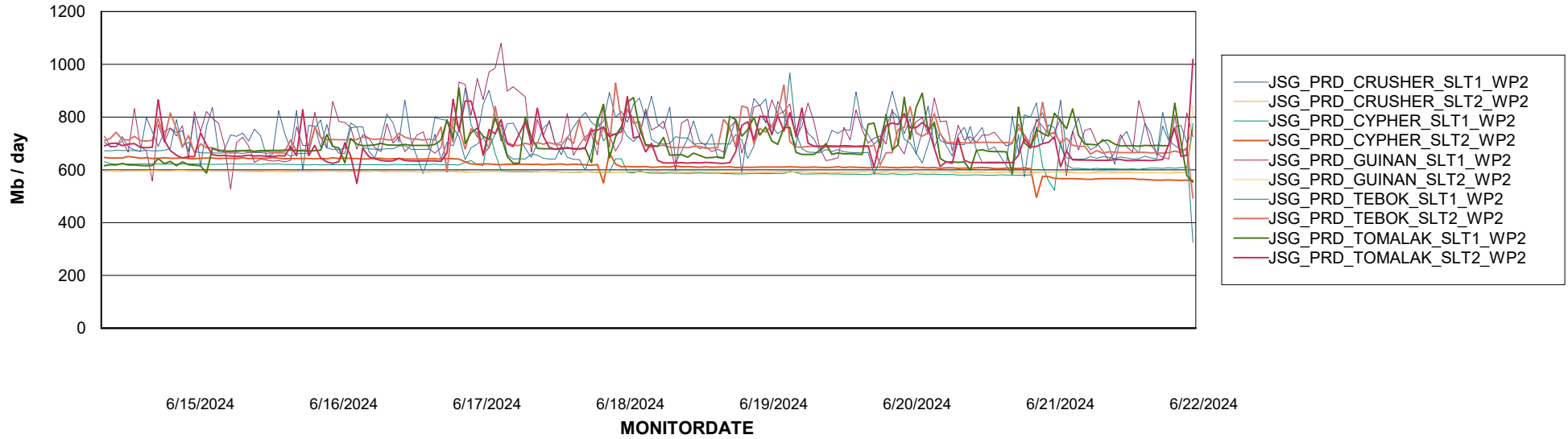
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

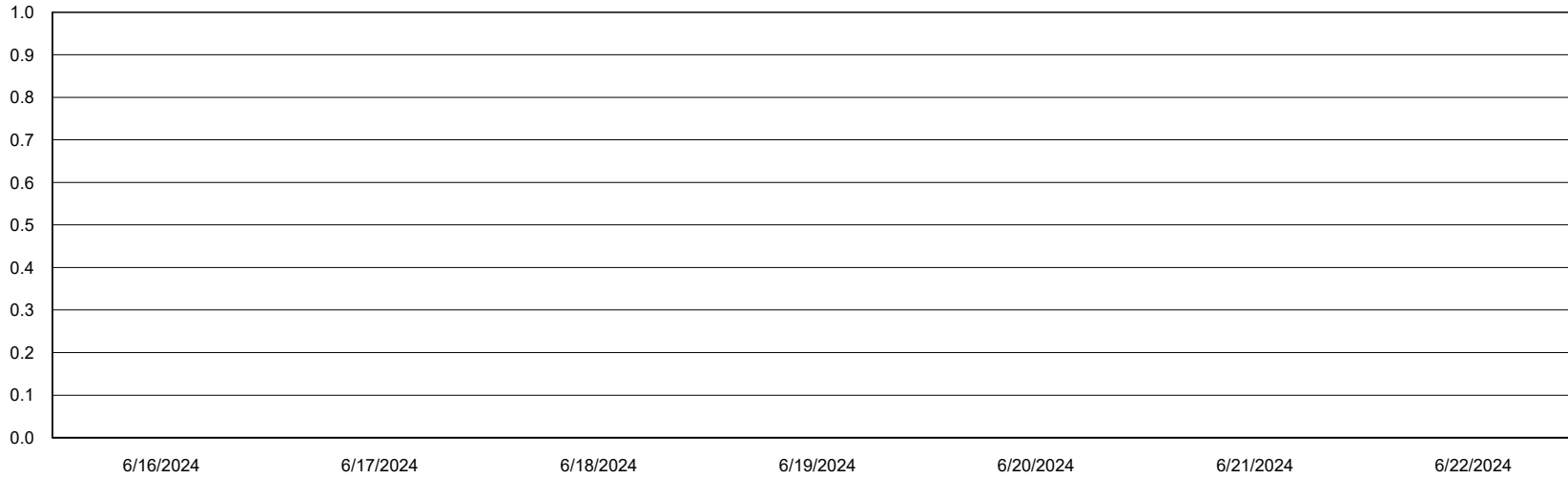


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_APP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP