

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
6/15/2024	30	97	68	56	500	222	69	300	92	53
6/14/2024	30	97	68	56	500	221	69	300	92	53
6/13/2024	29	97	69	56	500	221	69	300	92	53
6/12/2024	29	97	69	56	500	221	69	300	92	53
6/11/2024	29	97	69	56	500	221	69	300	92	53
6/10/2024	29	97	69	56	500	221	69	300	92	53
6/9/2024	29	97	69	56	500	221	69	300	92	53

## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
6/15/2024	47	100	53	21	900	714	86	400	54
6/14/2024	47	100	53	22	900	702	86	400	55
6/13/2024	47	100	53	19	900	727	86	400	56
6/12/2024	47	100	53	24	900	680	86	400	56
6/11/2024	47	100	53	25	900	679	88	400	46
6/10/2024	47	100	53	25	900	679	89	400	45
6/9/2024	47	100	52	25	900	679	89	400	45

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
6/15/2024	64	279	100	35	838	541	90	559	54
6/14/2024	64	279	100	35	838	541	90	559	55
6/13/2024	64	279	100	35	838	541	90	559	56
6/12/2024	64	279	101	35	838	541	90	559	55
6/11/2024	64	279	101	35	838	541	92	559	46
6/10/2024	64	279	100	35	838	541	92	559	45
6/9/2024	64	279	100	35	838	541	92	559	45

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/15/2024	60	100	40
6/14/2024	60	100	40
6/13/2024	60	100	40
6/12/2024	60	100	40
6/11/2024	60	100	40
6/10/2024	60	100	40
6/9/2024	60	100	40

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/15/2024	64	100	36
6/14/2024	64	100	35
6/13/2024	64	100	36
6/12/2024	64	100	36
6/11/2024	64	100	35
6/10/2024	64	100	35
6/9/2024	64	100	35

Harddisk Usage NOA\_PRD\_NovoLink

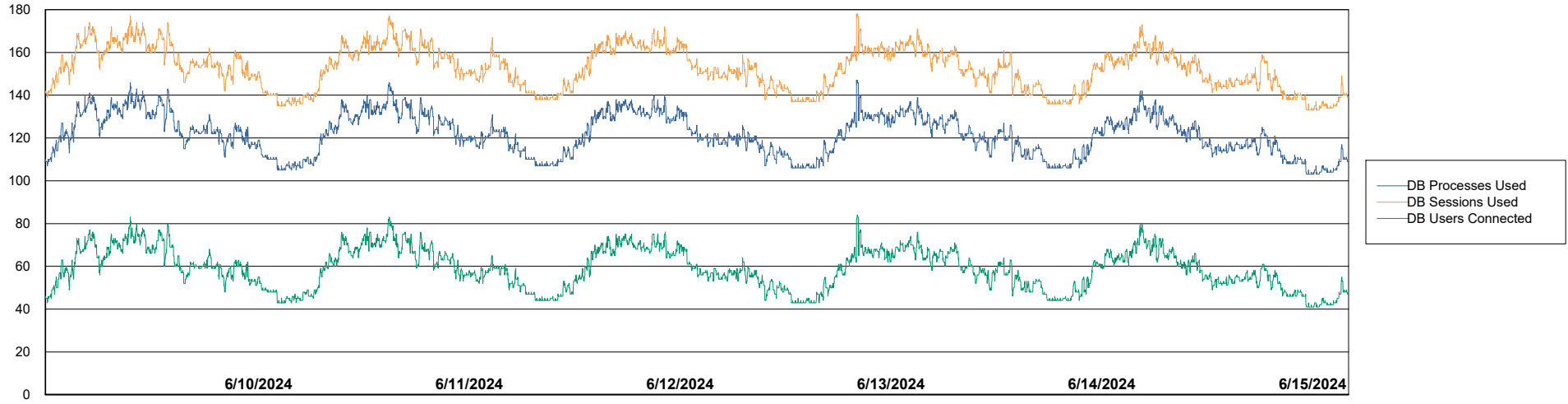
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/15/2024	67	100	33
6/14/2024	67	100	33
6/13/2024	67	100	33
6/12/2024	67	100	33
6/11/2024	67	100	33
6/10/2024	67	100	33
6/9/2024	67	100	32

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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



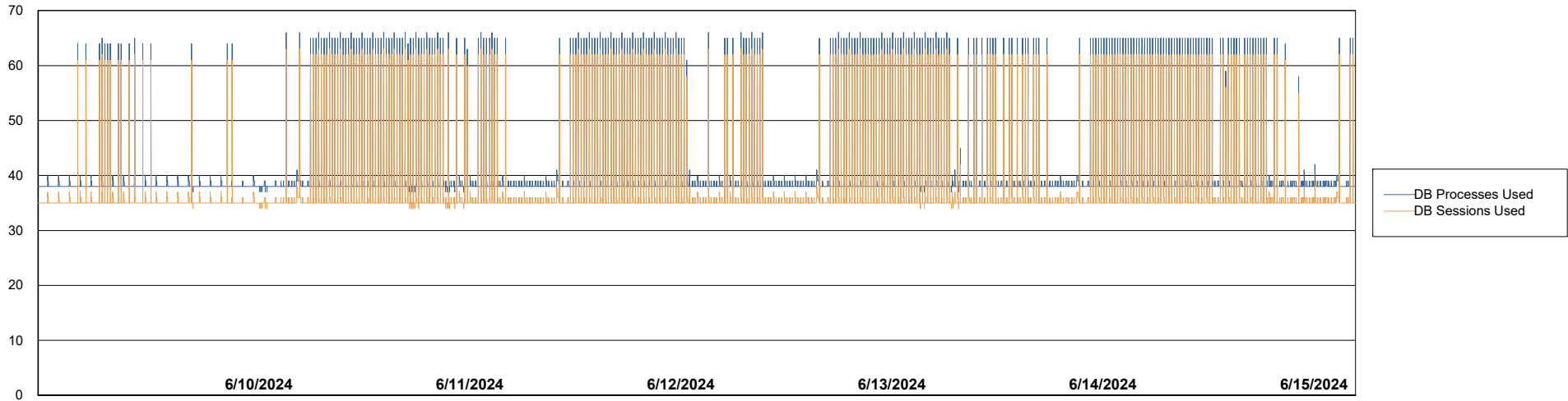
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

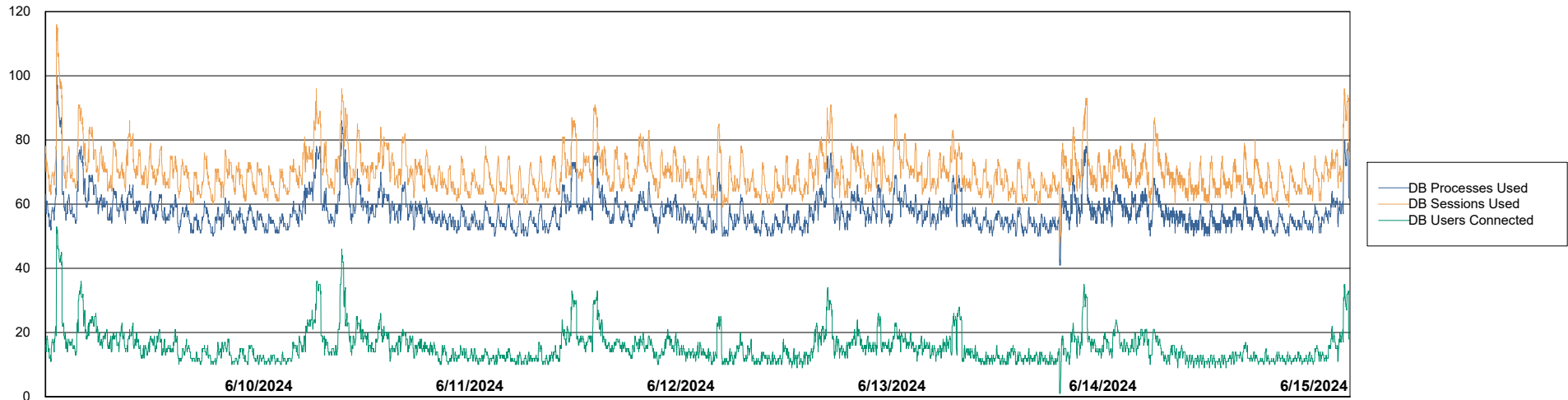


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Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NOVOBI\_ABS1



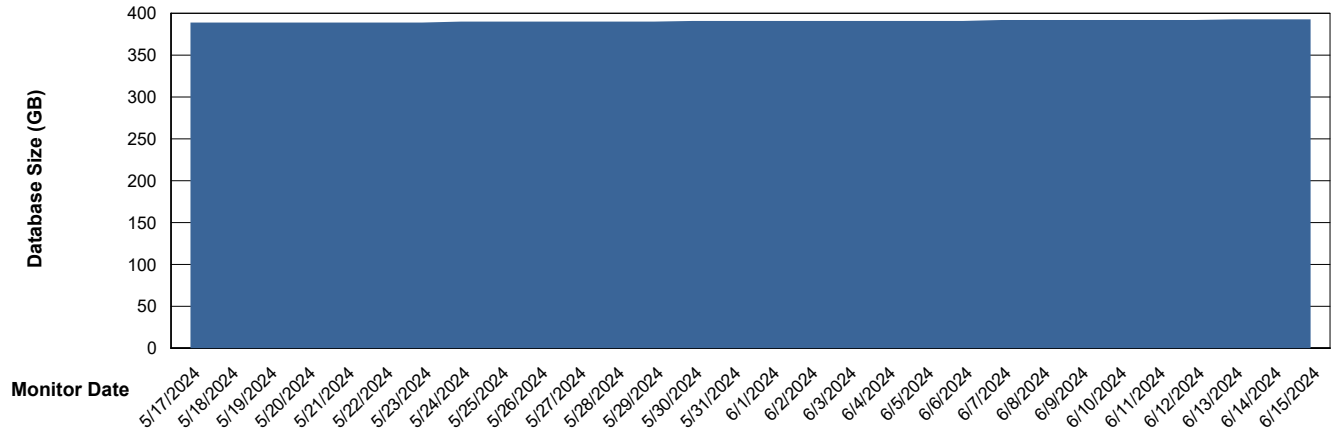
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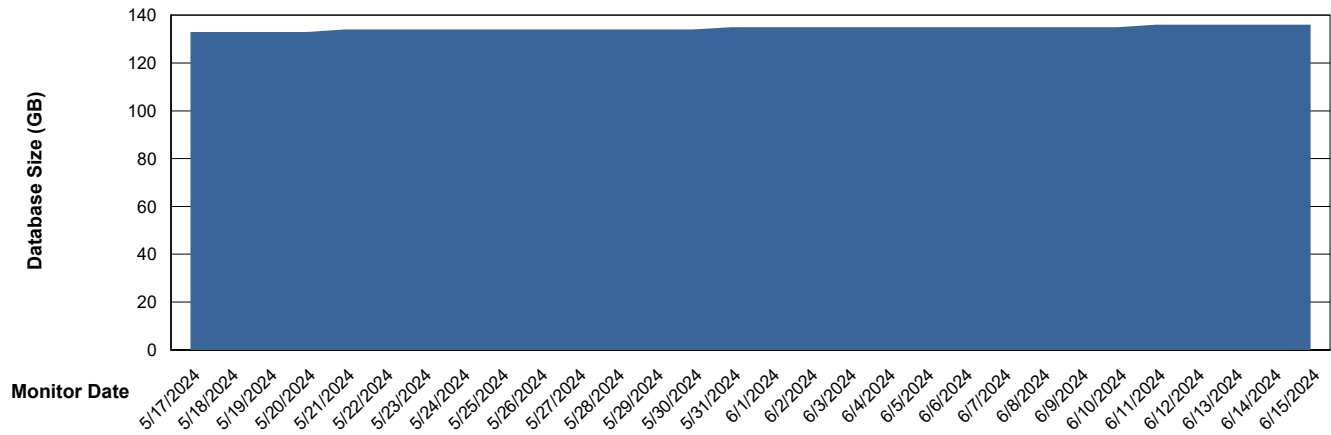
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/15/2024	ABSDATA	183	142	22
	INDX	289	238	18
6/14/2024	ABSDATA	183	142	22
	INDX	289	238	18
6/13/2024	ABSDATA	183	142	22
	INDX	289	238	18
6/12/2024	ABSDATA	183	142	22
	INDX	289	238	18
6/11/2024	ABSDATA	183	142	22
	INDX	289	238	18
6/10/2024	ABSDATA	183	142	23
	INDX	289	237	18
6/9/2024	ABSDATA	183	142	23
	INDX	289	237	18

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/15/2024	ABSDATA	71	54	24
	INDX	95	78	18
6/14/2024	ABSDATA	71	54	24
	INDX	95	78	18
6/13/2024	ABSDATA	71	54	24
	INDX	95	78	18
6/12/2024	ABSDATA	71	54	24
	INDX	95	77	18
6/11/2024	ABSDATA	71	54	24
	INDX	95	77	18
6/10/2024	ABSDATA	71	54	24
	INDX	95	77	18
6/9/2024	ABSDATA	71	54	24
	INDX	95	77	18

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

	Mon 10/6/2024	Tue 11/6/2024	Wed 12/6/2024	Thu 13/6/2024	Fri 14/6/2024	Sat 15/6/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_PRD_NOVOBI_ABS1
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Sat, 15-06-2024	None
Thu, 13-06-2024	None
Sat, 15-06-2024	None
Tue, 11-06-2024	None
Mon, 10-06-2024	None
Tue, 11-06-2024	None
Fri, 14-06-2024	None
Mon, 10-06-2024	None
Thu, 13-06-2024	None
Wed, 12-06-2024	None
Fri, 14-06-2024	None
Sun, 9-06-2024	None
Wed, 12-06-2024	None
Sun, 9-06-2024	None

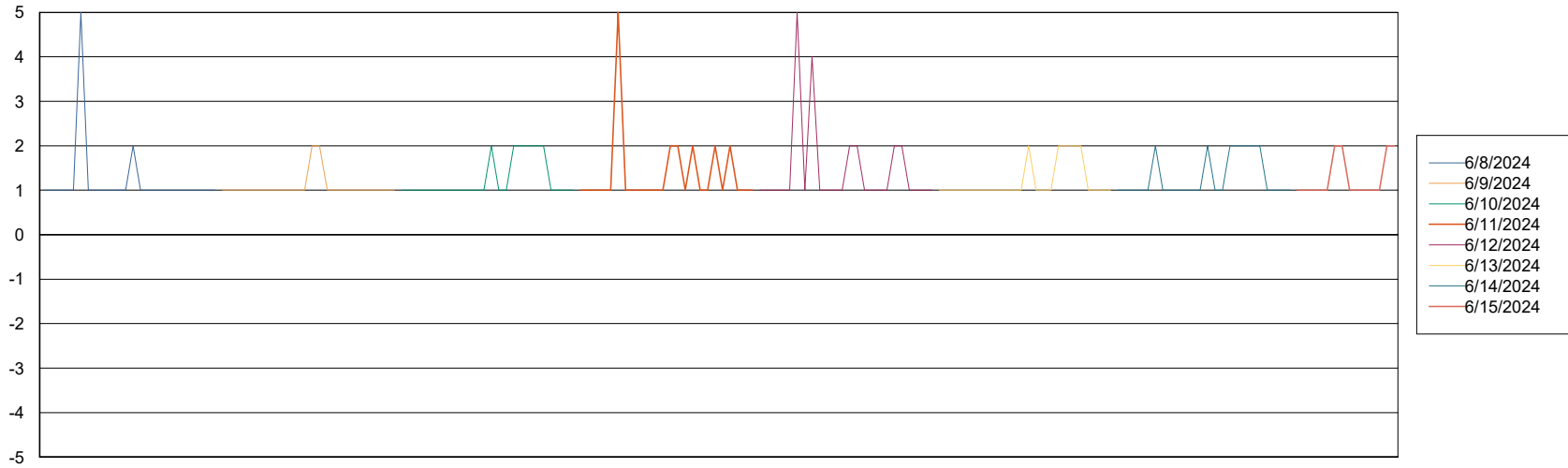
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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



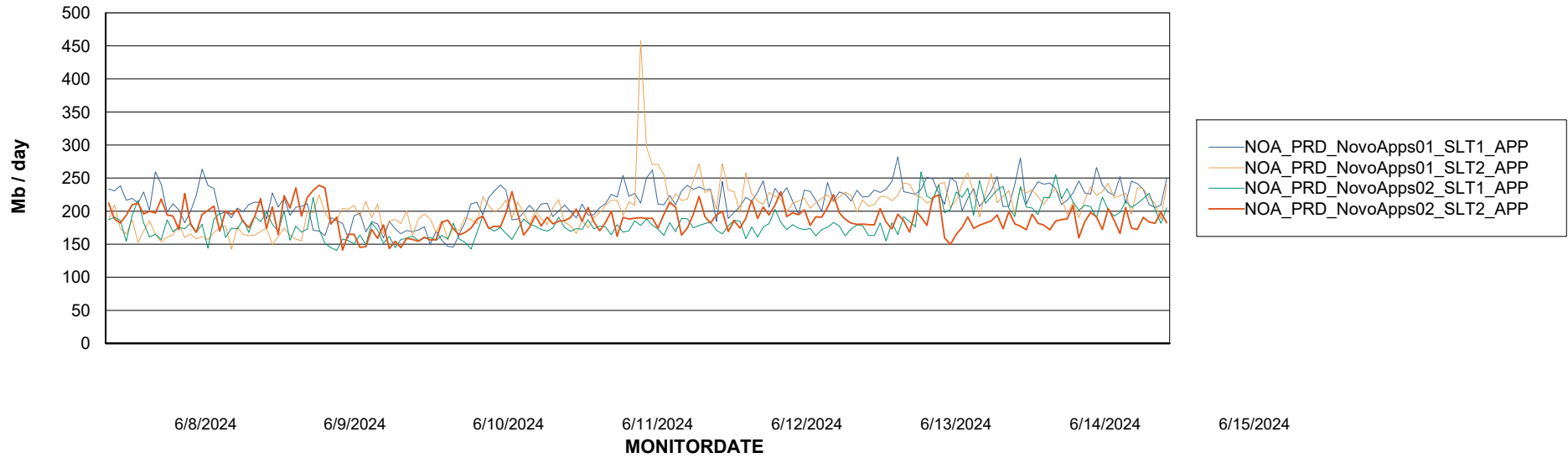
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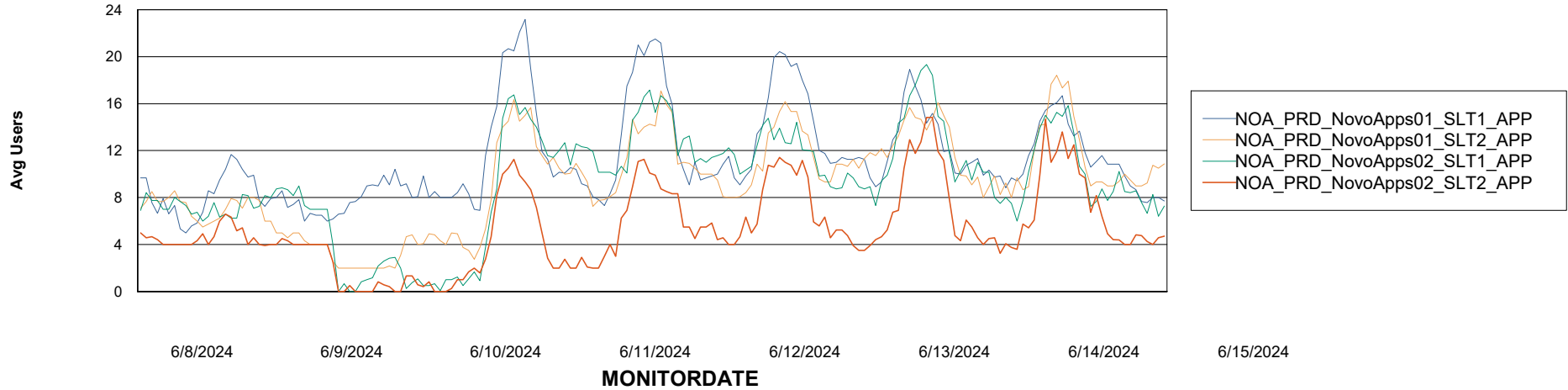


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



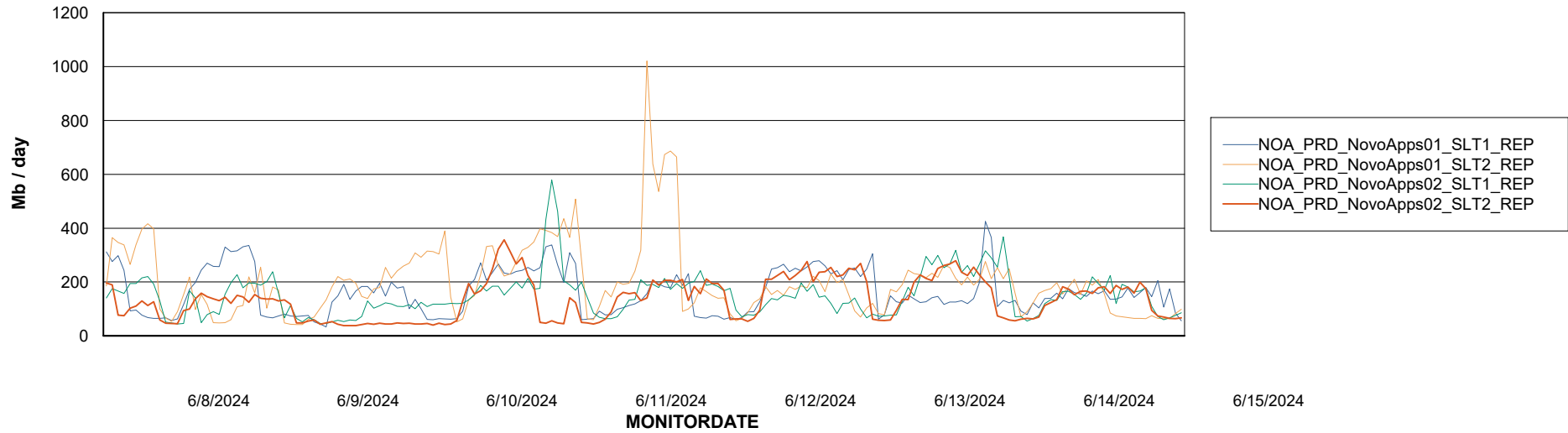
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



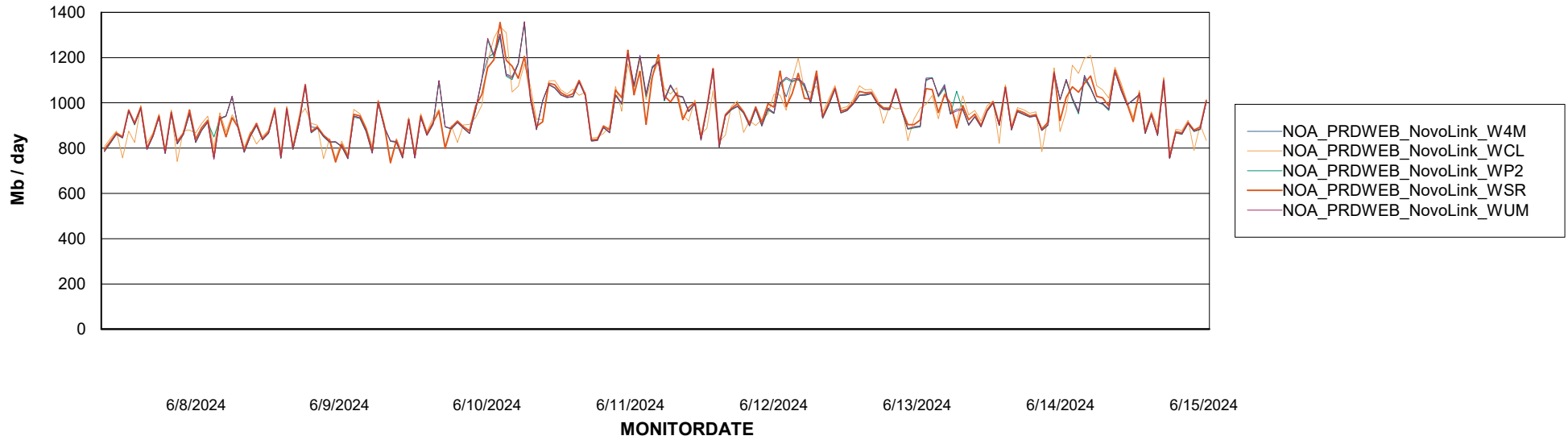
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

