

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/15/2024	23	149	115	21	850	673
6/14/2024	23	149	115	21	850	668
6/13/2024	23	149	115	21	850	668
6/12/2024	23	149	115	15	850	720
6/11/2024	23	149	115	13	850	742
6/10/2024	23	149	115	13	850	742
6/9/2024	23	149	114	13	850	742

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/15/2024	58	89	38
6/14/2024	58	89	38
6/13/2024	58	89	38
6/12/2024	58	89	38
6/11/2024	58	89	38
6/10/2024	58	89	38
6/9/2024	58	89	38

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/15/2024	65	79	28
6/14/2024	65	79	28
6/13/2024	65	79	28
6/12/2024	65	79	28
6/11/2024	65	79	28
6/10/2024	65	79	28
6/9/2024	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/15/2024	53	79	37
6/14/2024	53	79	37
6/13/2024	53	79	37
6/12/2024	53	79	37
6/11/2024	53	79	37
6/10/2024	53	79	37
6/9/2024	53	79	37

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/15/2024	35	149	97
6/14/2024	35	149	97
6/13/2024	35	149	97
6/12/2024	35	149	97
6/11/2024	35	149	97
6/10/2024	35	149	97
6/9/2024	35	149	97

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/15/2024	49	149	77	20	1,536	1,224
6/14/2024	49	149	77	20	1,536	1,229
6/13/2024	49	149	77	20	1,536	1,226
6/12/2024	49	149	77	21	1,536	1,213
6/11/2024	49	149	77	21	1,536	1,208
6/10/2024	49	149	77	22	1,536	1,203
6/9/2024	49	149	77	23	1,536	1,189

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
6/15/2024	65	199	70	23	1,536	1,178	69	500	156
6/14/2024	65	199	70	23	1,536	1,182	74	500	131
6/13/2024	65	199	70	23	1,536	1,179	75	500	126
6/12/2024	65	199	70	24	1,536	1,163	75	500	126
6/11/2024	65	199	70	25	1,536	1,158	75	500	127
6/10/2024	65	199	70	25	1,536	1,157	75	500	126
6/9/2024	65	199	70	25	1,536	1,150	75	500	125

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/15/2024	62	79	30
6/14/2024	62	79	30
6/13/2024	62	79	30
6/12/2024	62	79	30
6/11/2024	62	79	30
6/10/2024	62	79	30
6/9/2024	62	79	30

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/15/2024	60	79	31
6/14/2024	60	79	31
6/13/2024	60	79	31
6/12/2024	60	79	31
6/11/2024	61	79	31
6/10/2024	61	79	31
6/9/2024	61	79	31

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/15/2024	30	149	105
6/14/2024	30	149	105
6/13/2024	30	149	105
6/12/2024	30	149	105
6/11/2024	30	149	104
6/10/2024	30	149	104
6/9/2024	30	149	104

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

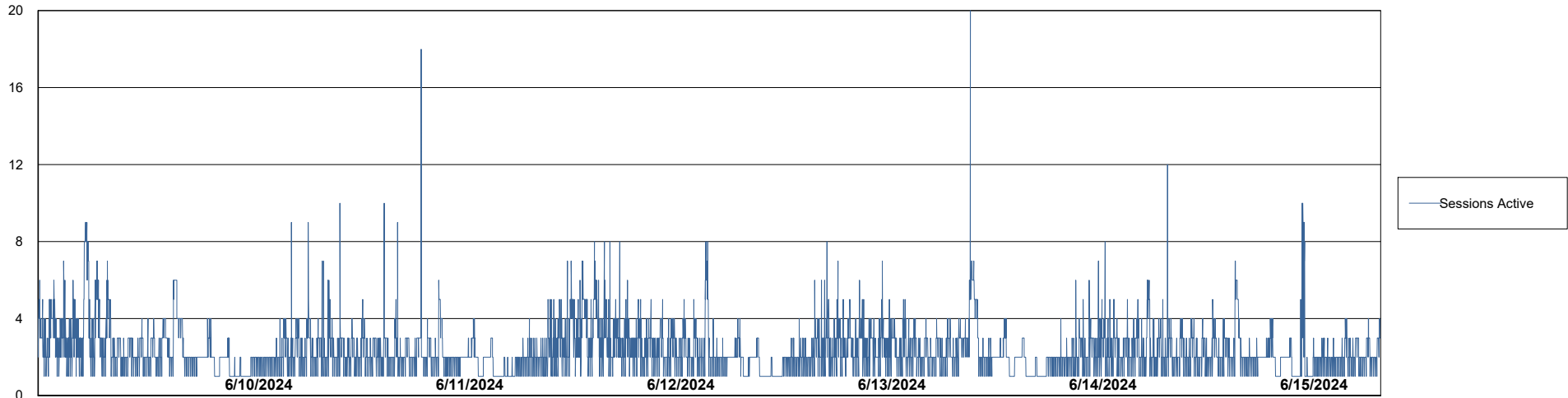
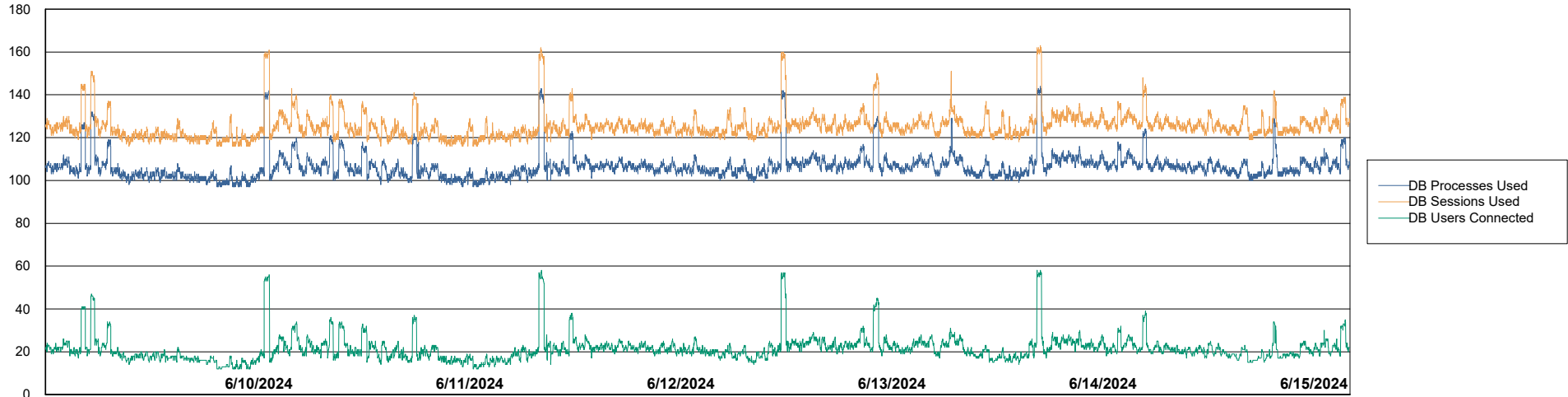
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/15/2024	52	149	72
6/14/2024	52	149	72
6/13/2024	52	149	72
6/12/2024	52	149	72
6/11/2024	52	149	72
6/10/2024	52	149	72
6/9/2024	52	149	72

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Database Performance JSG_PRD_BASHIR_DB_ABS1



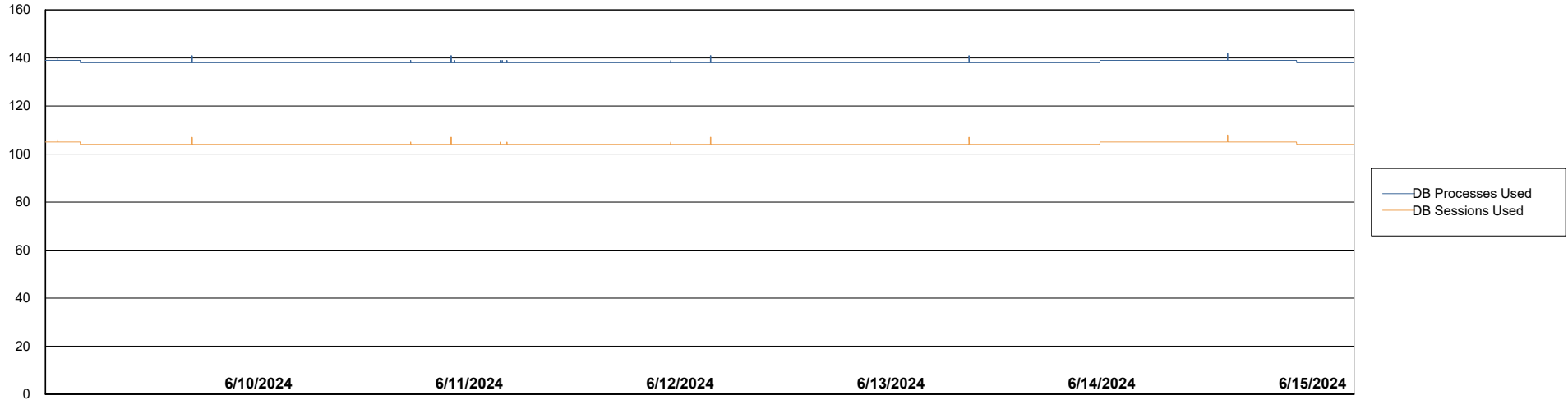
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4

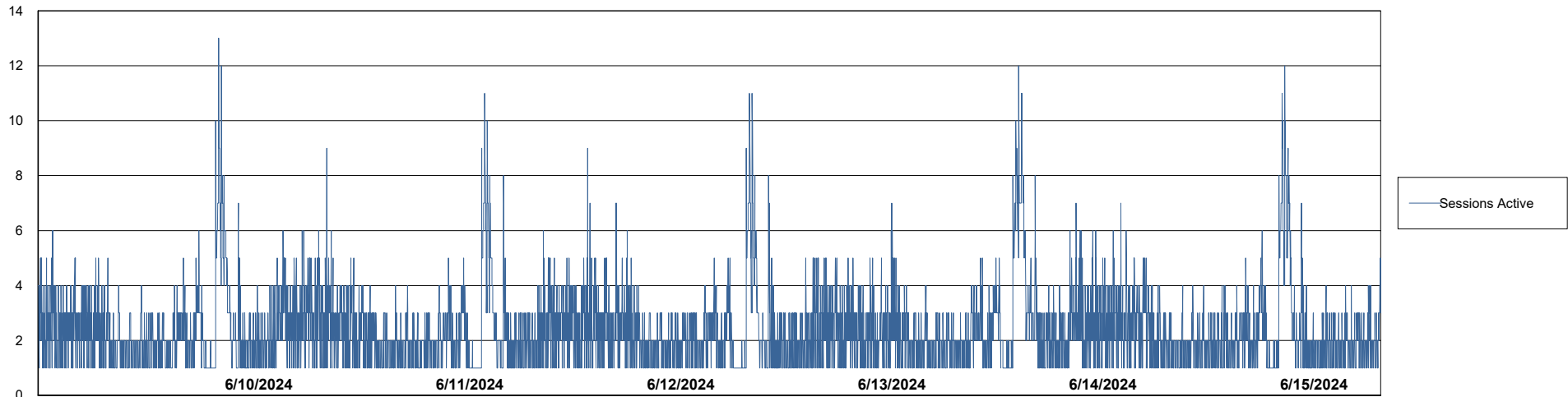
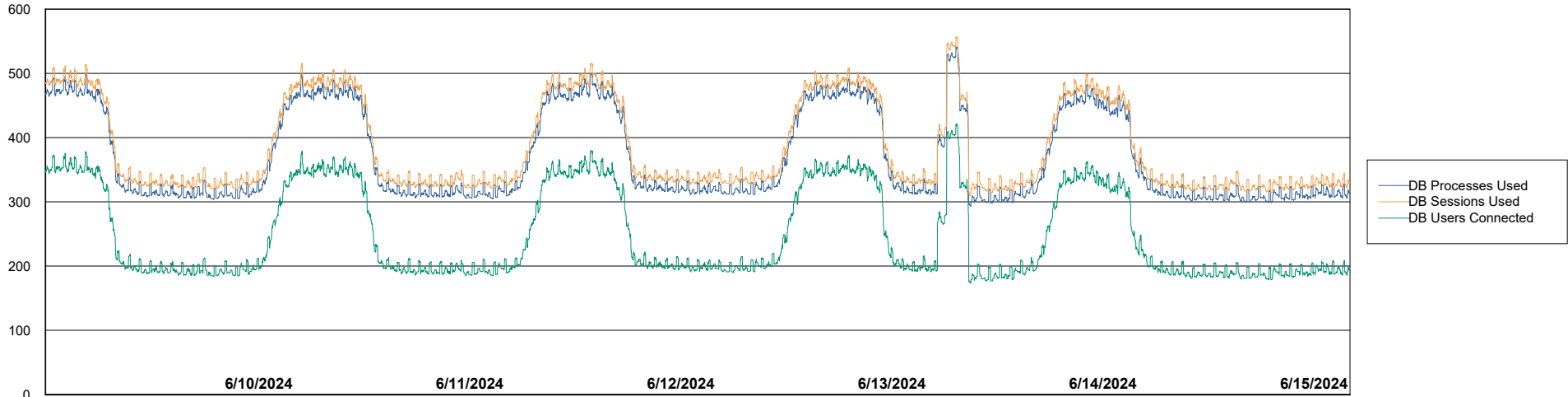


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



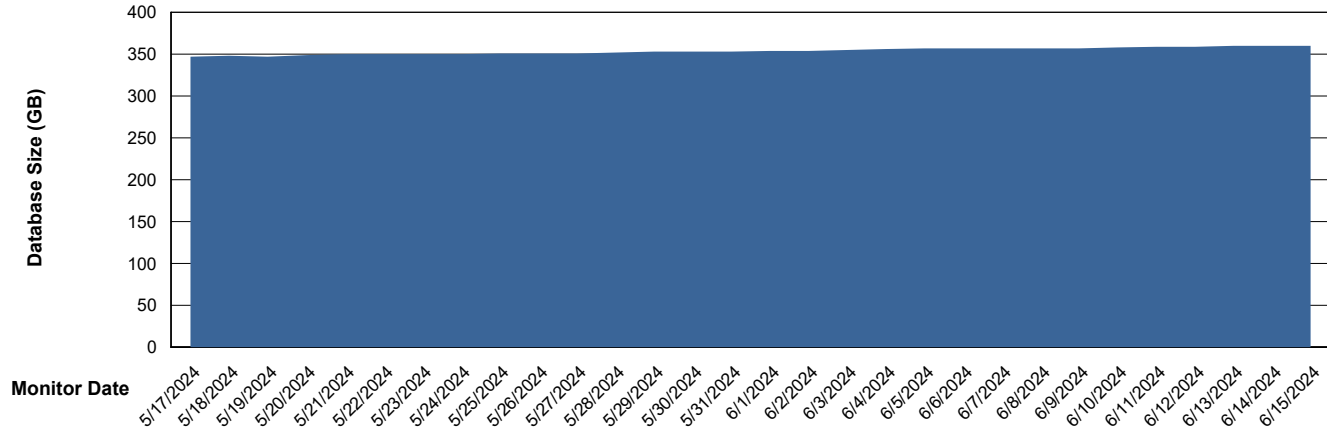
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Customer JSG_Production (24/7)
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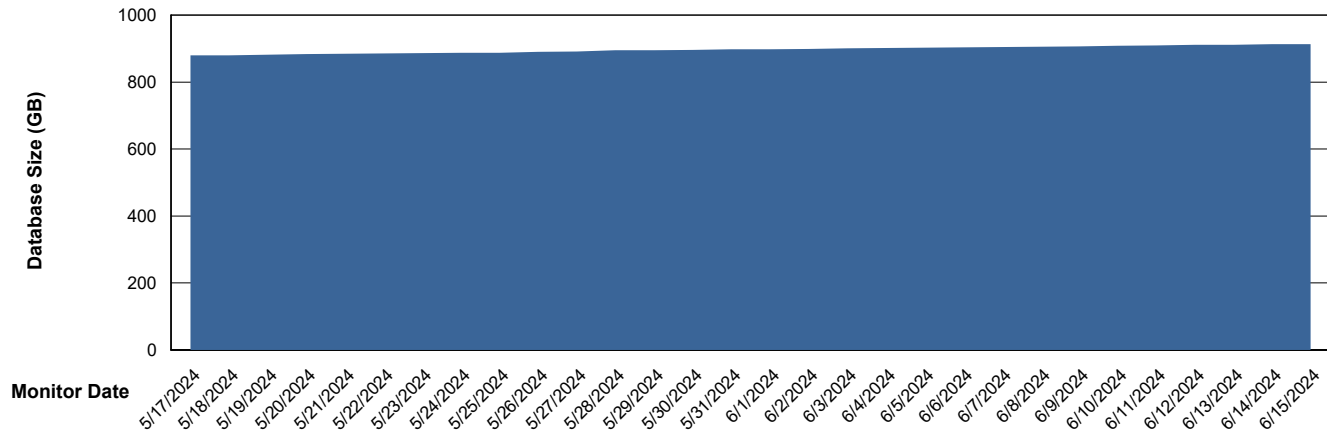
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/15/2024	ABSDATA	187	158	16
	INDX	237	198	16
6/14/2024	ABSDATA	187	157	16
	INDX	237	198	16
6/13/2024	ABSDATA	187	157	16
	INDX	237	198	16
6/12/2024	ABSDATA	187	157	16
	INDX	237	198	16
6/11/2024	ABSDATA	187	157	16
	INDX	233	198	15
6/10/2024	ABSDATA	187	156	16
	INDX	233	198	15
6/9/2024	ABSDATA	187	156	16
	INDX	233	197	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/15/2024	ABSDATA	1,012	850	16
	INDX	52	42	18
6/14/2024	ABSDATA	1,012	850	16
	INDX	52	42	18
6/13/2024	ABSDATA	1,012	849	16
	INDX	52	42	18
6/12/2024	ABSDATA	1,012	848	16
	INDX	52	42	18
6/11/2024	ABSDATA	990	848	14
	INDX	50	42	15
6/10/2024	ABSDATA	990	846	14
	INDX	50	42	15
6/9/2024	ABSDATA	990	845	15
	INDX	50	42	15

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 10/6/2024	Tue 11/6/2024	Wed 12/6/2024	Thu 13/6/2024	Fri 14/6/2024	Sat 15/6/2024
ABS DataWarehouse ETL Health	Not OK	Not OK	Not OK	OK	Not OK	Not OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Fri, 14-06-2024	None
Mon, 10-06-2024	None
Sat, 15-06-2024	None
Mon, 10-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Tue, 11-06-2024	None
Sat, 15-06-2024	None
Wed, 12-06-2024	None
Mon, 10-06-2024	None
Wed, 12-06-2024	None
Thu, 13-06-2024	None
Sun, 9-06-2024	None
Fri, 14-06-2024	None
Sun, 9-06-2024	None
Tue, 11-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Tue, 11-06-2024	None
Fri, 14-06-2024	LOAD_FACT_REALTIME_CUST_DATA hourly job took too long
Thu, 13-06-2024	None
Wed, 12-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sat, 15-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long

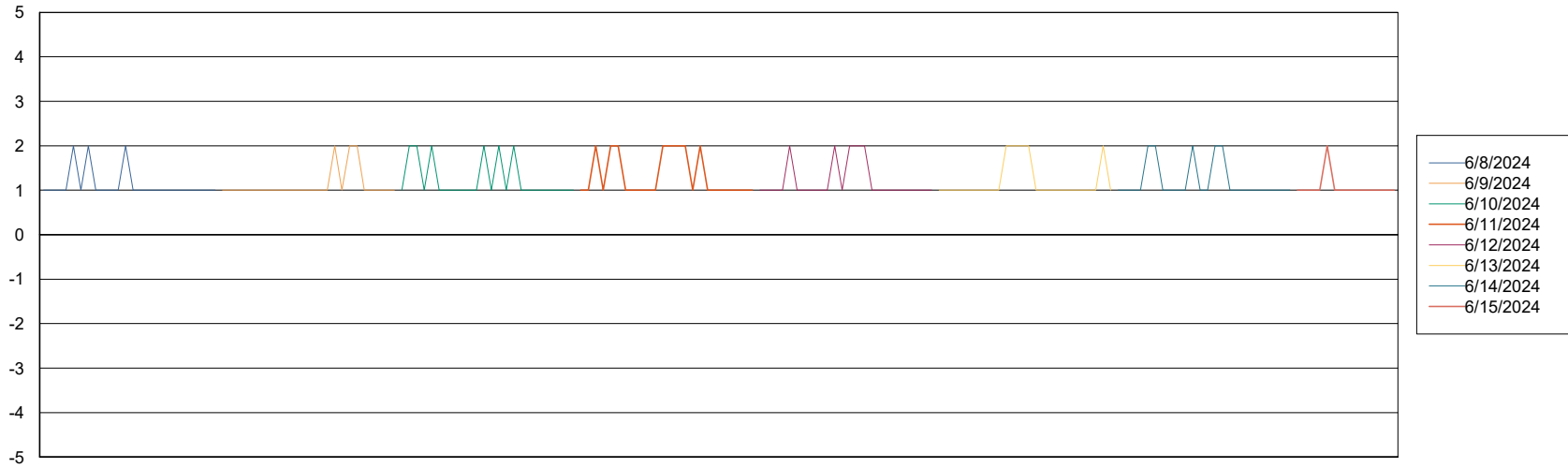
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



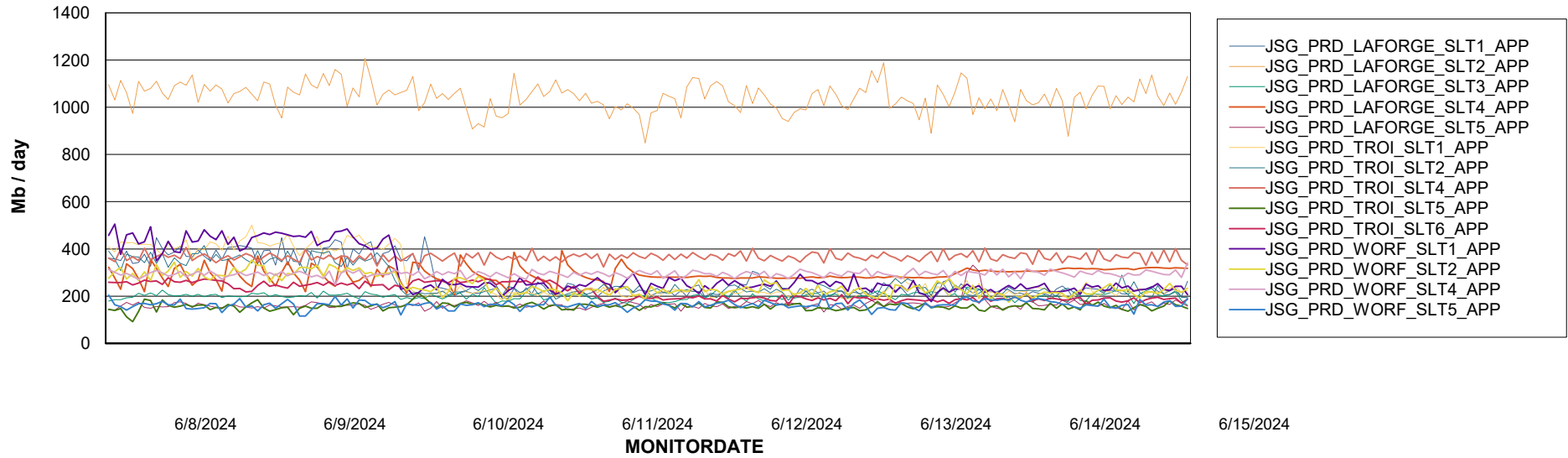
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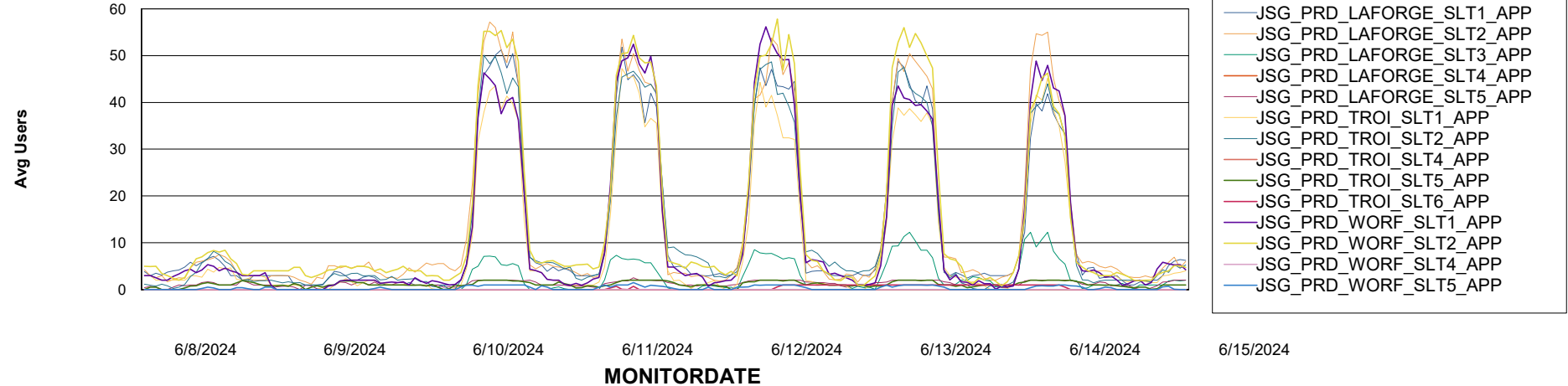


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



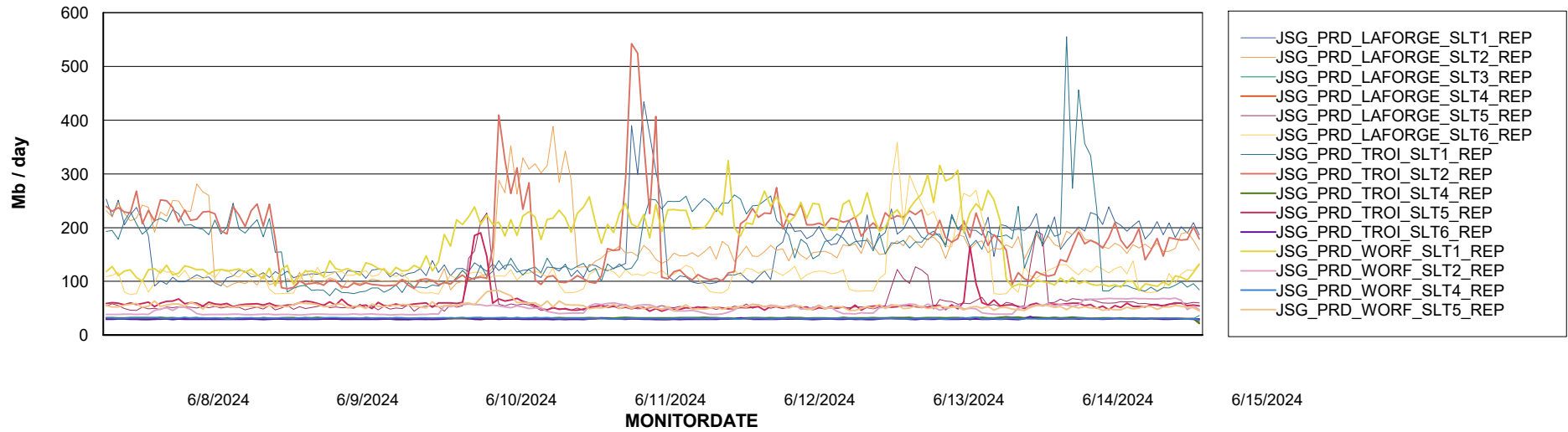
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ABSolute Application ReportServer Services

Avg memory used per ReportServer Service



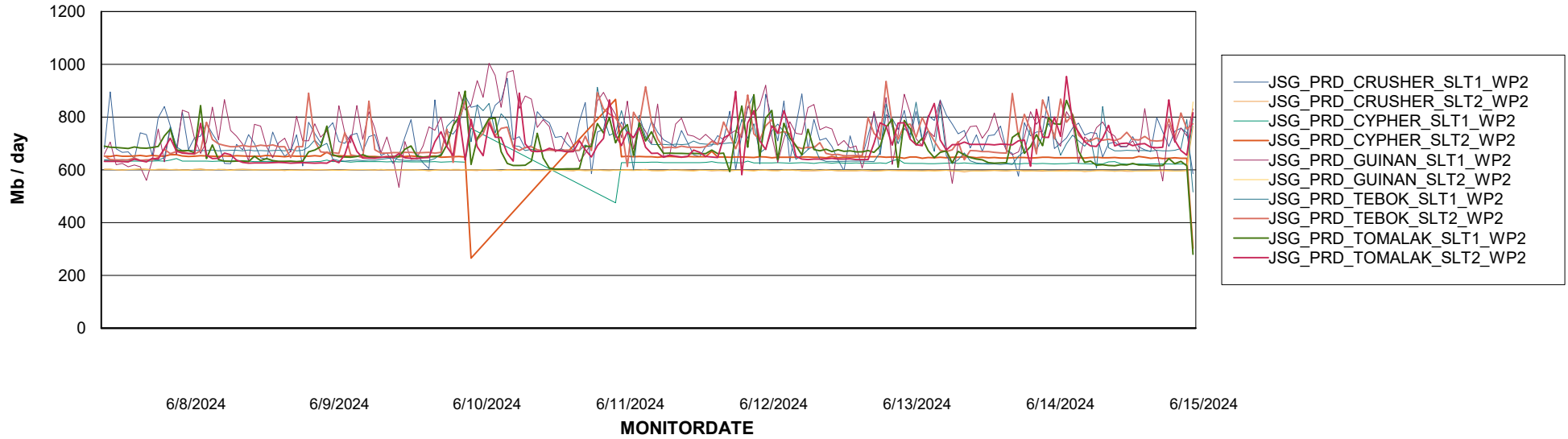
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ABSSolute Web Component Services

Avg memory used per ABS Web component

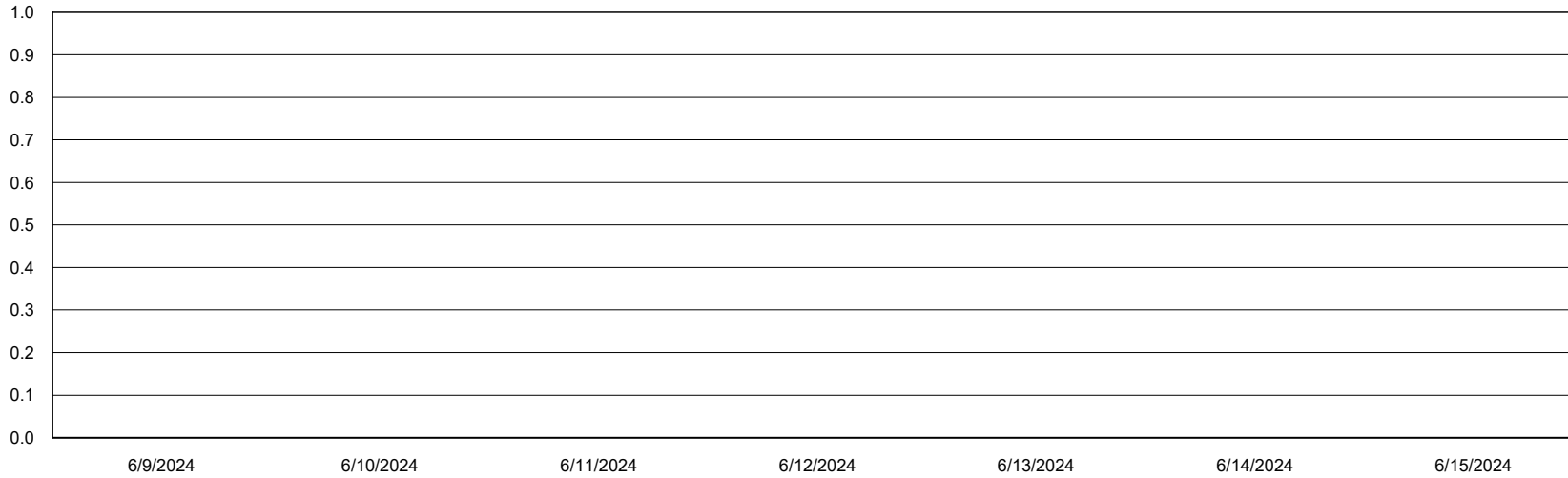


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP