

Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131



Harddisk Usage CUS_PRD_ABSDB1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/15/2024 | 63 | 199 | 74 | 14 | 1,300 | 1,117 | 84 | 1,000 | 162 |
| 6/14/2024 | 63 | 199 | 74 | 17 | 1,300 | 1,081 | 82 | 1,000 | 183 |
| 6/13/2024 | 63 | 199 | 74 | 17 | 1,300 | 1,083 | 82 | 1,000 | 184 |
| 6/12/2024 | 63 | 199 | 73 | 16 | 1,300 | 1,090 | 82 | 1,000 | 182 |
| 6/11/2024 | 63 | 199 | 73 | 16 | 1,300 | 1,088 | 82 | 1,000 | 181 |
| 6/10/2024 | 63 | 199 | 73 | 17 | 1,300 | 1,083 | 82 | 1,000 | 179 |
| 6/9/2024 | 63 | 199 | 73 | 17 | 1,300 | 1,077 | 84 | 1,000 | 161 |

Harddisk Usage CUS_PRD_ABSDB2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/15/2024 | 60 | 199 | 81 | 17 | 1,200 | 991 |
| 6/14/2024 | 59 | 199 | 81 | 18 | 1,200 | 982 |
| 6/13/2024 | 59 | 199 | 81 | 18 | 1,200 | 984 |
| 6/12/2024 | 59 | 199 | 81 | 17 | 1,200 | 990 |
| 6/11/2024 | 59 | 199 | 81 | 18 | 1,200 | 988 |
| 6/10/2024 | 59 | 199 | 81 | 18 | 1,200 | 984 |
| 6/9/2024 | 60 | 199 | 80 | 19 | 1,200 | 977 |

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Harddisk Usage CUS_PRD_ABSPROD1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 6/15/2024 | 72 | 299 | 84 |
| 6/14/2024 | 72 | 299 | 83 |
| 6/13/2024 | 73 | 299 | 82 |
| 6/12/2024 | 73 | 299 | 81 |
| 6/11/2024 | 73 | 299 | 81 |
| 6/10/2024 | 74 | 299 | 79 |
| 6/9/2024 | 74 | 299 | 79 |

Harddisk Usage CUS_PRD_ABSPROD2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 6/15/2024 | 65 | 299 | 105 |
| 6/14/2024 | 65 | 299 | 105 |
| 6/13/2024 | 65 | 299 | 104 |
| 6/12/2024 | 65 | 299 | 104 |
| 6/11/2024 | 65 | 299 | 104 |
| 6/10/2024 | 65 | 299 | 104 |
| 6/9/2024 | 65 | 299 | 104 |

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Harddisk Usage CUS_PRD_ABSWEBPROD

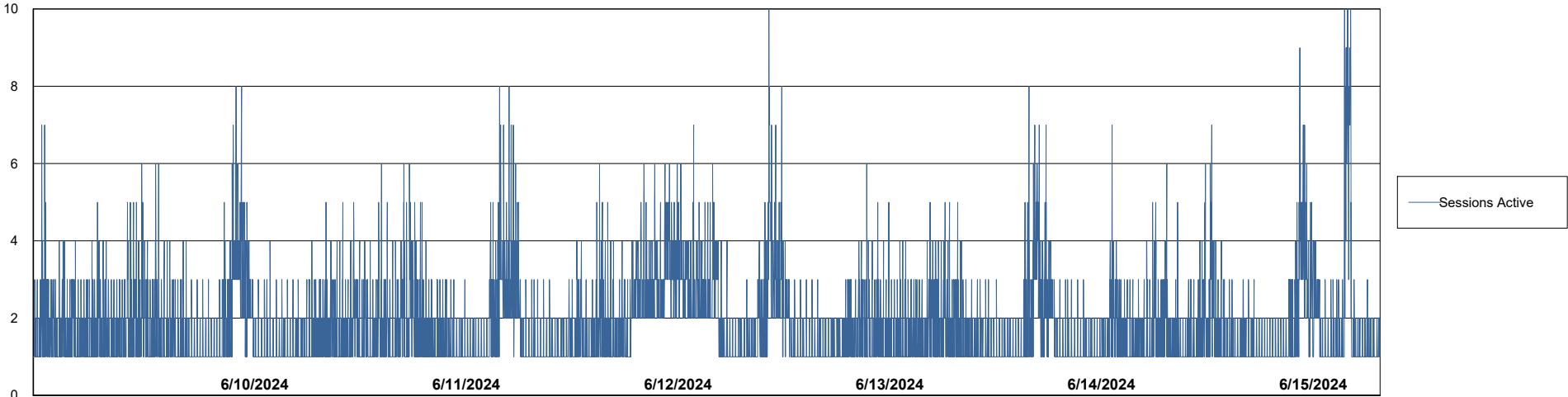
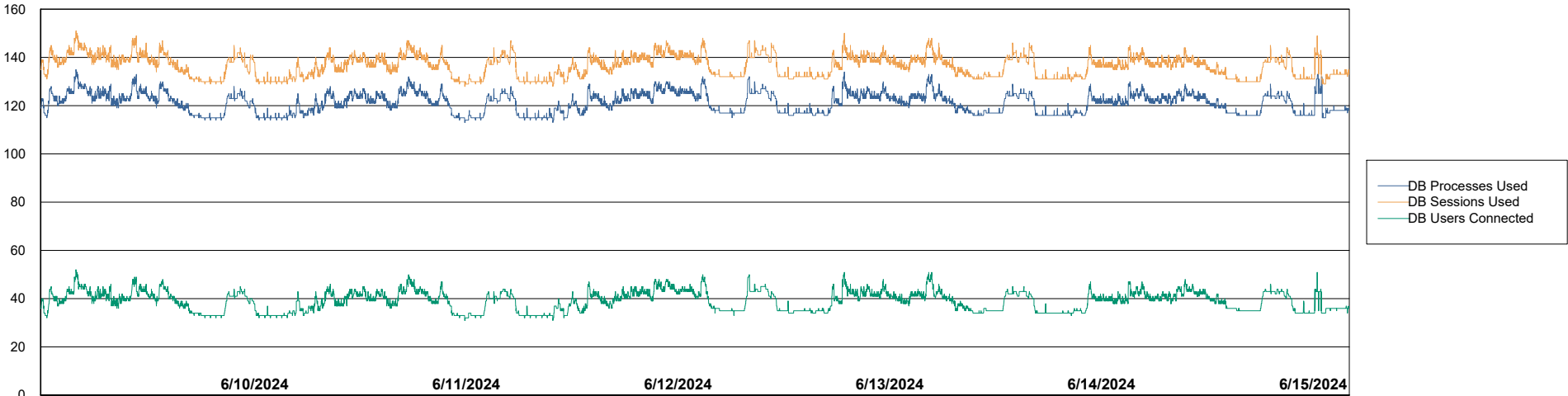
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 6/15/2024 | 89 | 199 | 23 |
| 6/14/2024 | 89 | 199 | 23 |
| 6/13/2024 | 89 | 199 | 23 |
| 6/12/2024 | 89 | 199 | 23 |
| 6/11/2024 | 89 | 199 | 23 |
| 6/10/2024 | 89 | 199 | 22 |
| 6/9/2024 | 89 | 199 | 22 |

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Database Performance CUS_PRD_ABSDB1_ABS1



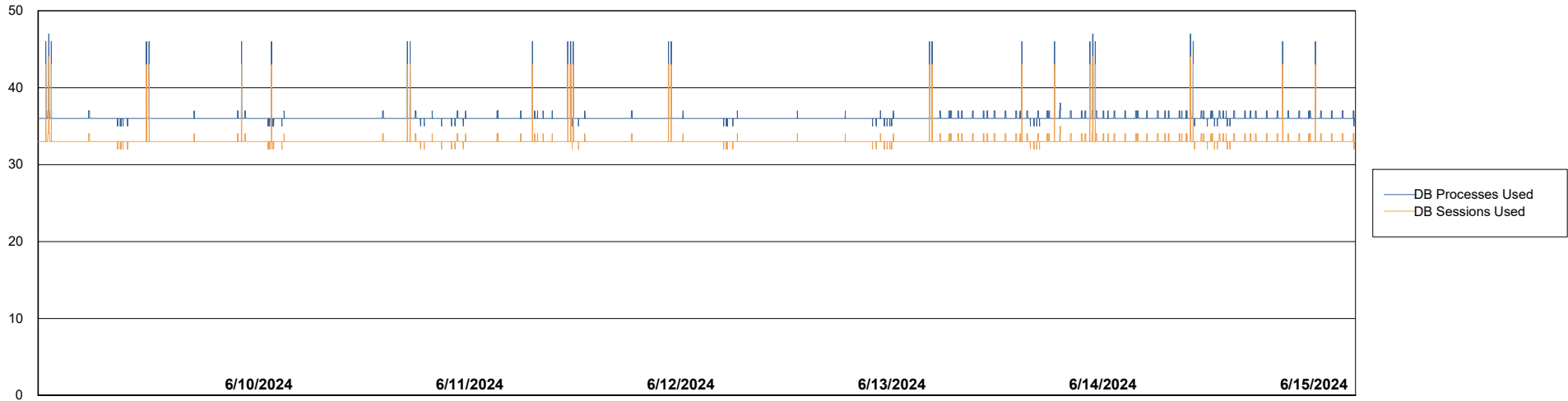
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Database Performance CUS_PRD_ABSDB2_HSBABS1

DB Processes Max 1,000



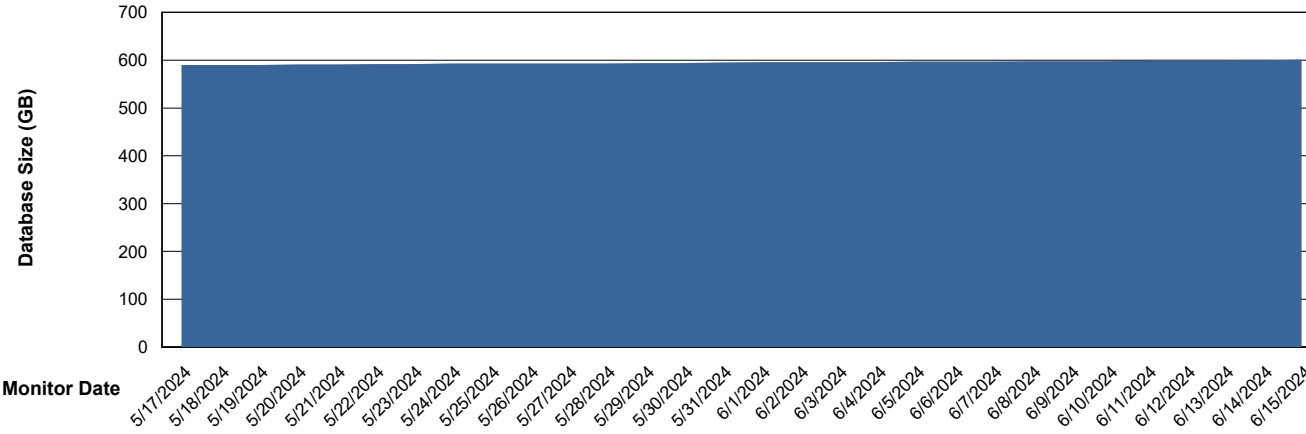
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 Database ID 131



DATABASE SIZE CUS_PRD_ABSDB1_ABS1

Database growth over last month



Database Tablespace CUS_PRD_ABSDB1_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/15/2024 | ABSDATA | 273 | 225 | 17 |
| | INDX | 429 | 360 | 16 |
| 6/14/2024 | ABSDATA | 273 | 225 | 18 |
| | INDX | 429 | 359 | 16 |
| 6/13/2024 | ABSDATA | 268 | 225 | 16 |
| | INDX | 429 | 359 | 16 |
| 6/12/2024 | ABSDATA | 268 | 225 | 16 |
| | INDX | 429 | 359 | 16 |
| 6/11/2024 | ABSDATA | 268 | 225 | 16 |
| | INDX | 429 | 358 | 16 |
| 6/10/2024 | ABSDATA | 268 | 224 | 16 |
| | INDX | 429 | 358 | 17 |
| 6/9/2024 | ABSDATA | 268 | 224 | 16 |
| | INDX | 424 | 358 | 16 |

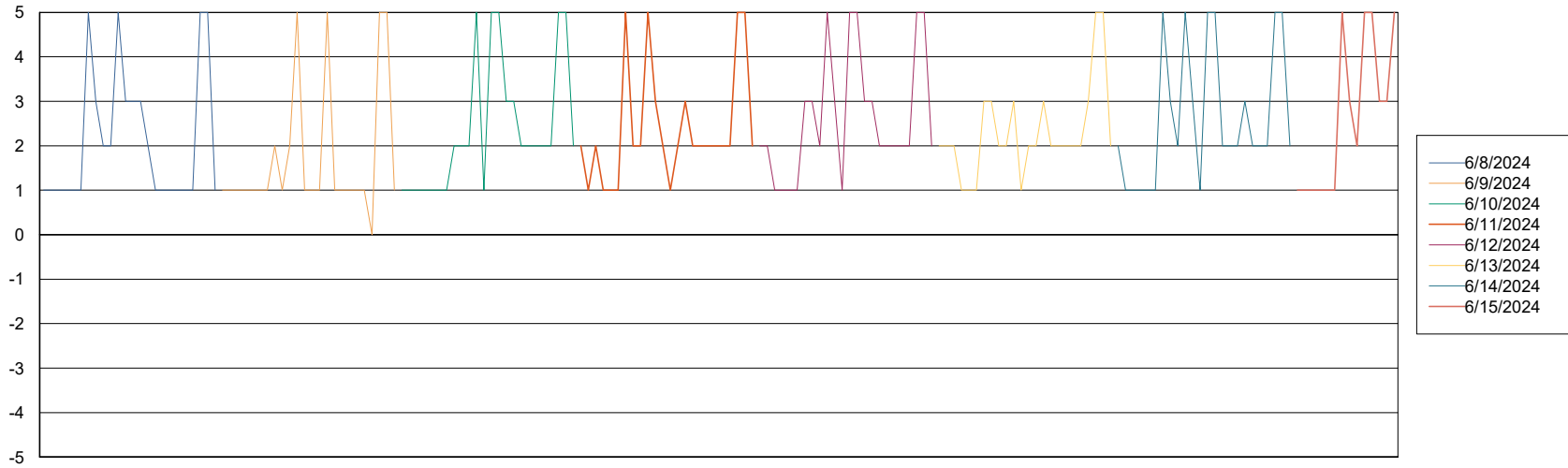
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Standby Database Health CUS_Production (24/7)

Recovery lag for last 7 days



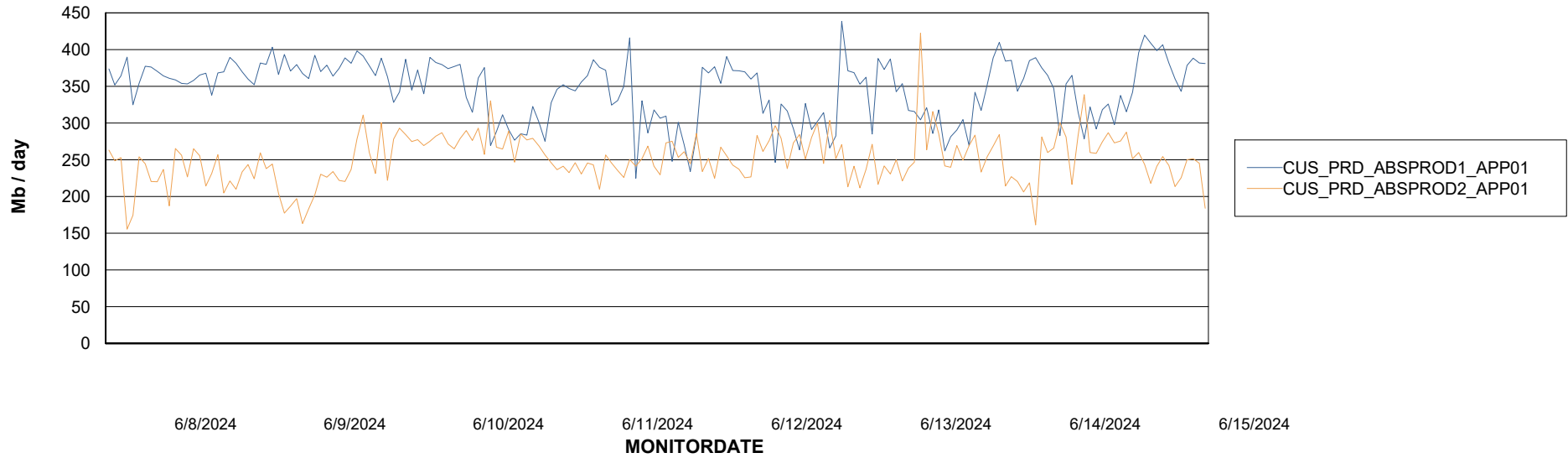
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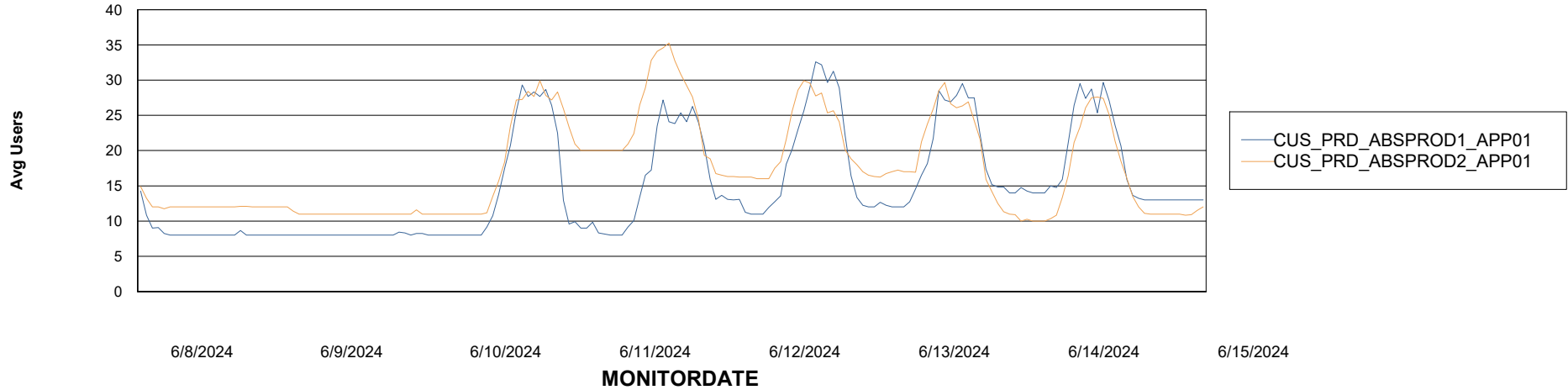


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



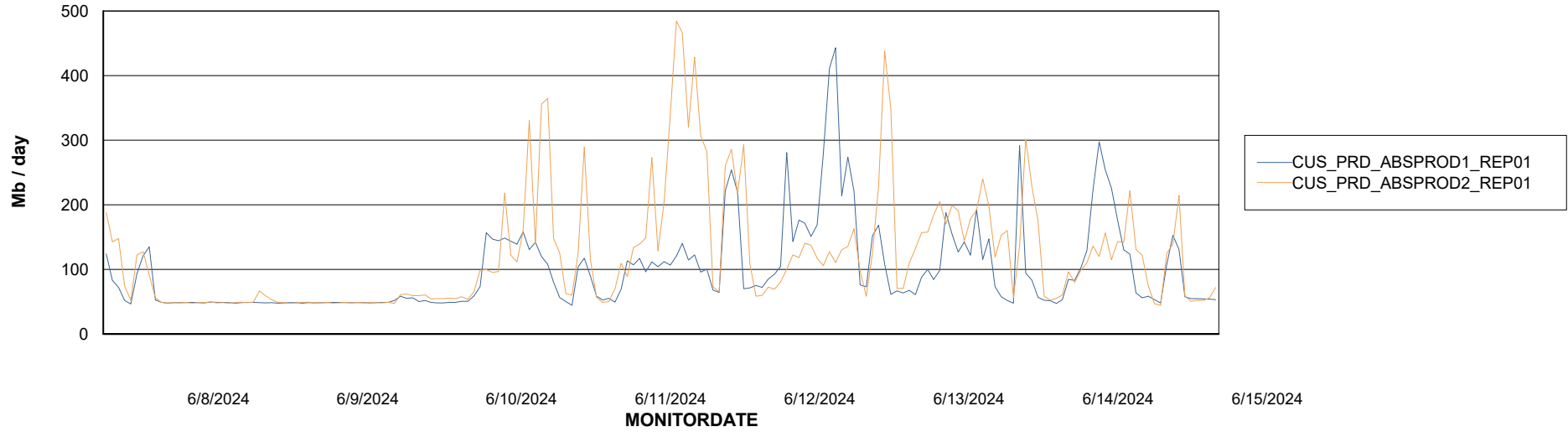
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



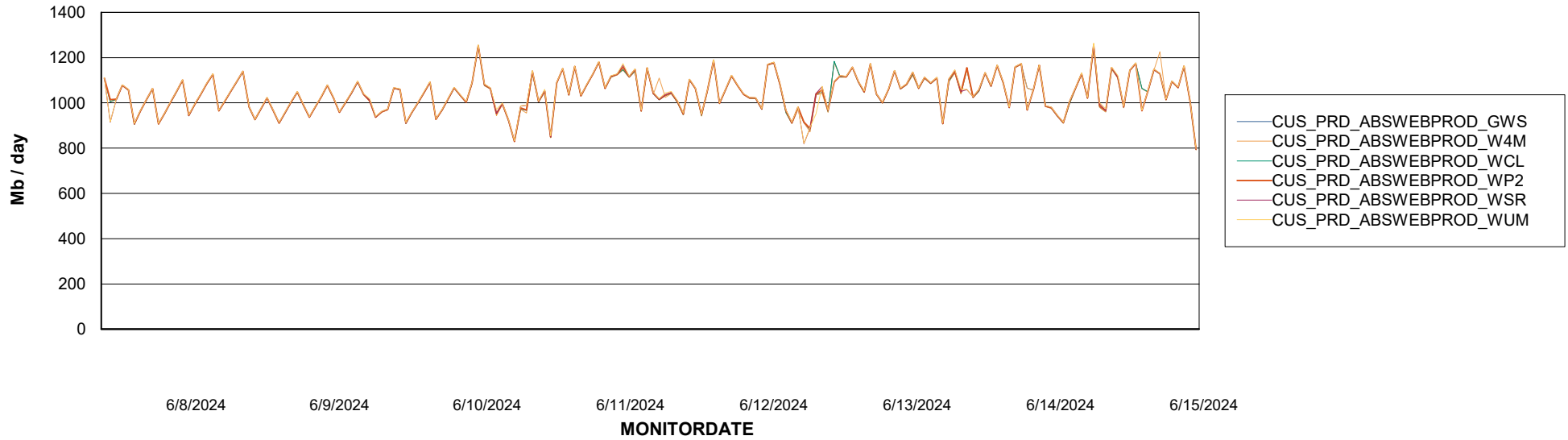
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

