

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/8/2024	23	149	114	15	850	719
6/7/2024	23	149	115	22	850	666
6/6/2024	23	149	115	22	850	666
6/5/2024	23	149	115	22	850	665
6/4/2024	23	149	115	22	850	665
6/3/2024	23	149	115	22	850	665
6/2/2024	23	149	114	22	850	664

## Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/8/2024	58	89	38
6/7/2024	58	89	38
6/6/2024	58	89	38
6/5/2024	58	89	38
6/4/2024	58	89	38
6/3/2024	58	89	38
6/2/2024	58	89	38

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## Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/8/2024	65	79	28
6/7/2024	65	79	28
6/6/2024	65	79	28
6/5/2024	65	79	28
6/4/2024	65	79	28
6/3/2024	65	79	28
6/2/2024	65	79	28

## Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/8/2024	53	79	37
6/7/2024	53	79	37
6/6/2024	53	79	37
6/5/2024	53	79	37
6/4/2024	53	79	37
6/3/2024	53	79	37
6/2/2024	54	79	37

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## Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/8/2024	35	149	97
6/7/2024	35	149	97
6/6/2024	35	149	97
6/5/2024	35	149	97
6/4/2024	35	149	96
6/3/2024	36	149	96
6/2/2024	36	149	96

## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/8/2024	49	149	77	22	1,536	1,199
6/7/2024	49	149	77	22	1,536	1,205
6/6/2024	49	149	77	22	1,536	1,204
6/5/2024	49	149	77	21	1,536	1,209
6/4/2024	49	149	77	21	1,536	1,221
6/3/2024	49	149	77	21	1,536	1,208
6/2/2024	49	149	77	23	1,536	1,190

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## Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
6/8/2024	65	199	70	25	1,536	1,154	70	500	148
6/7/2024	65	199	71	25	1,536	1,157	75	500	127
6/6/2024	65	199	71	25	1,536	1,156	74	500	128
6/5/2024	65	199	71	25	1,536	1,157	74	500	128
6/4/2024	65	199	71	24	1,536	1,161	74	500	129
6/3/2024	65	199	70	24	1,536	1,161	75	500	127
6/2/2024	65	199	70	25	1,536	1,150	75	500	124

## Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/8/2024	62	79	30
6/7/2024	62	79	30
6/6/2024	62	79	30
6/5/2024	62	79	30
6/4/2024	62	79	30
6/3/2024	62	79	30
6/2/2024	62	79	30

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## Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/8/2024	60	79	31
6/7/2024	60	79	31
6/6/2024	60	79	31
6/5/2024	60	79	31
6/4/2024	61	79	31
6/3/2024	61	79	31
6/2/2024	61	79	31

## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/8/2024	30	149	104
6/7/2024	30	149	104
6/6/2024	30	149	104
6/5/2024	31	149	104
6/4/2024	31	149	103
6/3/2024	30	149	104
6/2/2024	30	149	105

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Harddisk Usage JSG\_PRD\_WORF

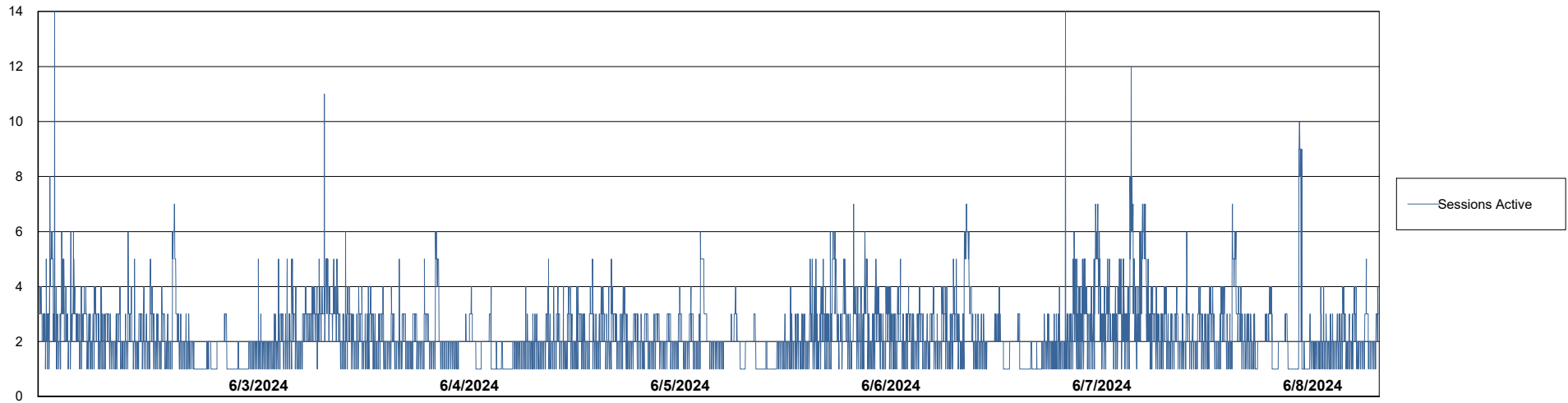
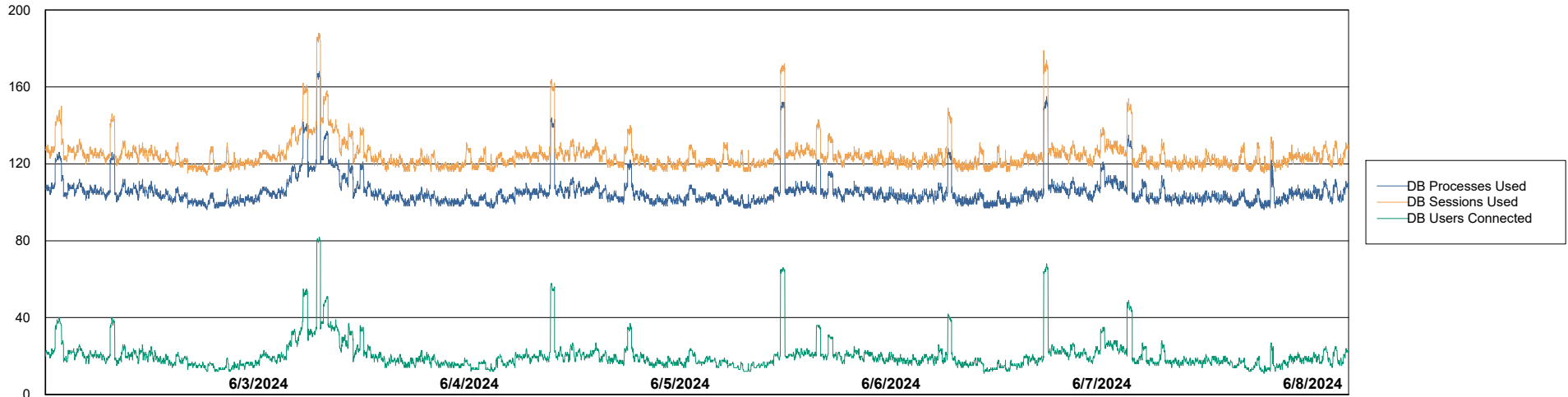
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/8/2024	52	149	72
6/7/2024	52	149	72
6/6/2024	52	149	72
6/5/2024	52	149	71
6/4/2024	52	149	71
6/3/2024	52	149	71
6/2/2024	52	149	71

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



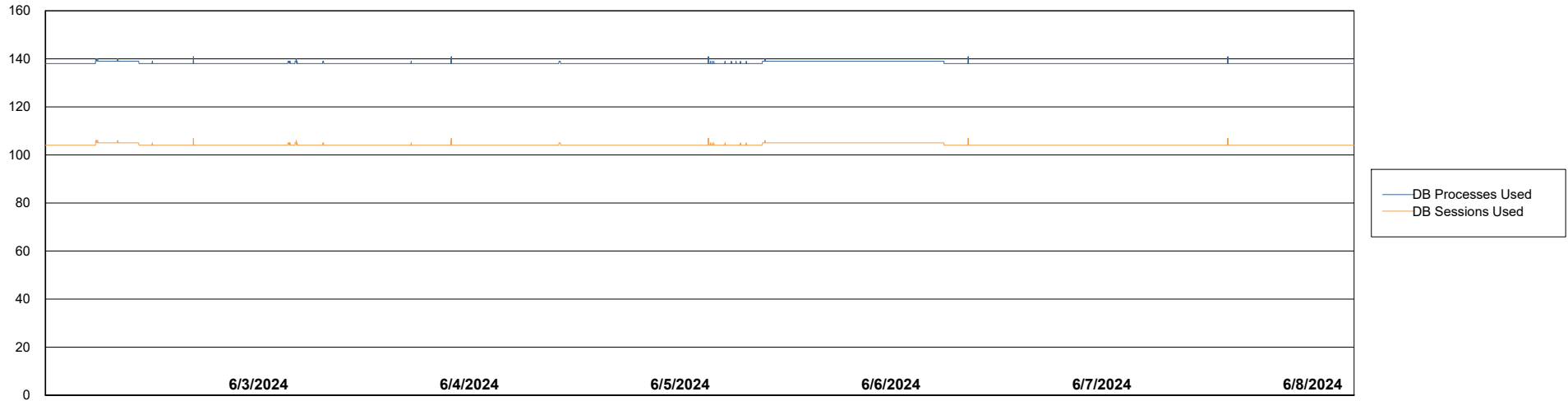
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4

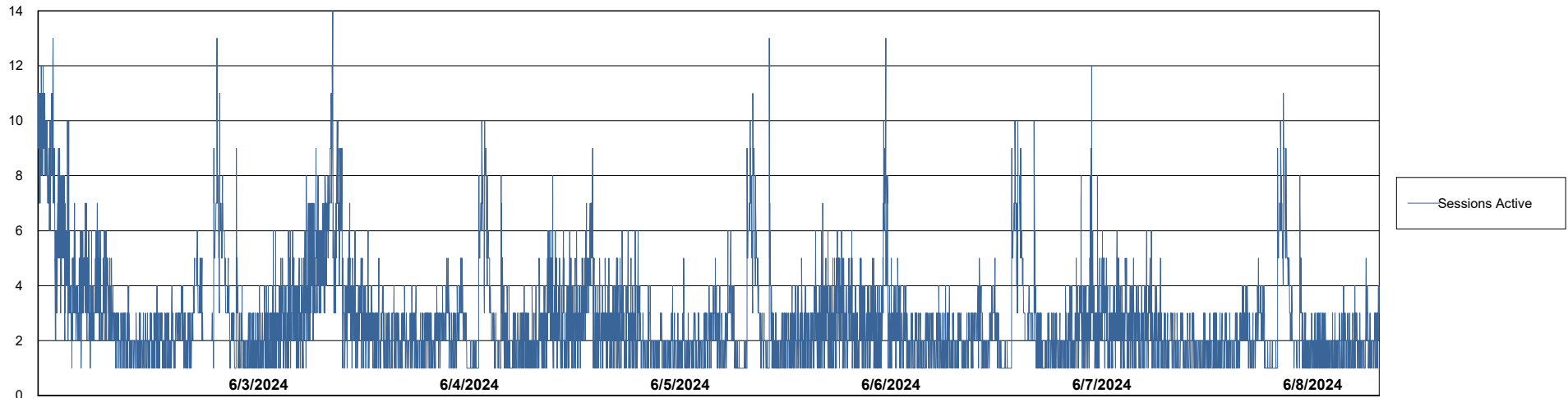
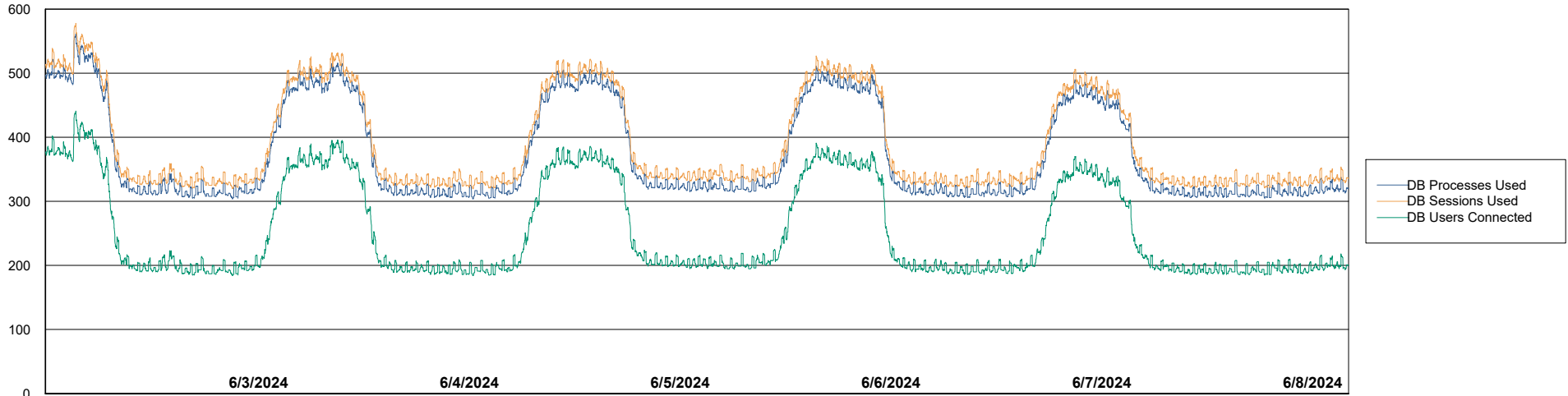


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



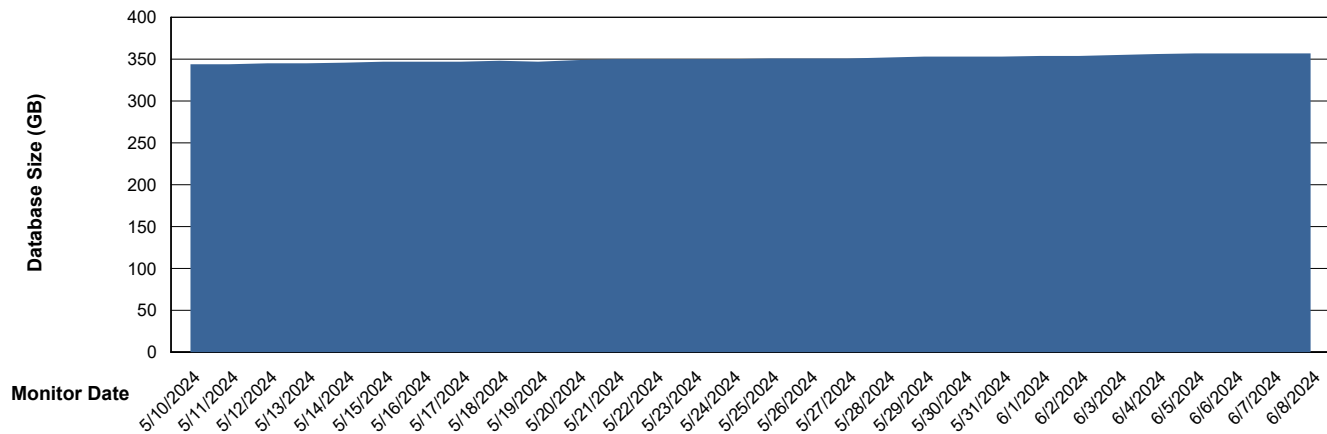
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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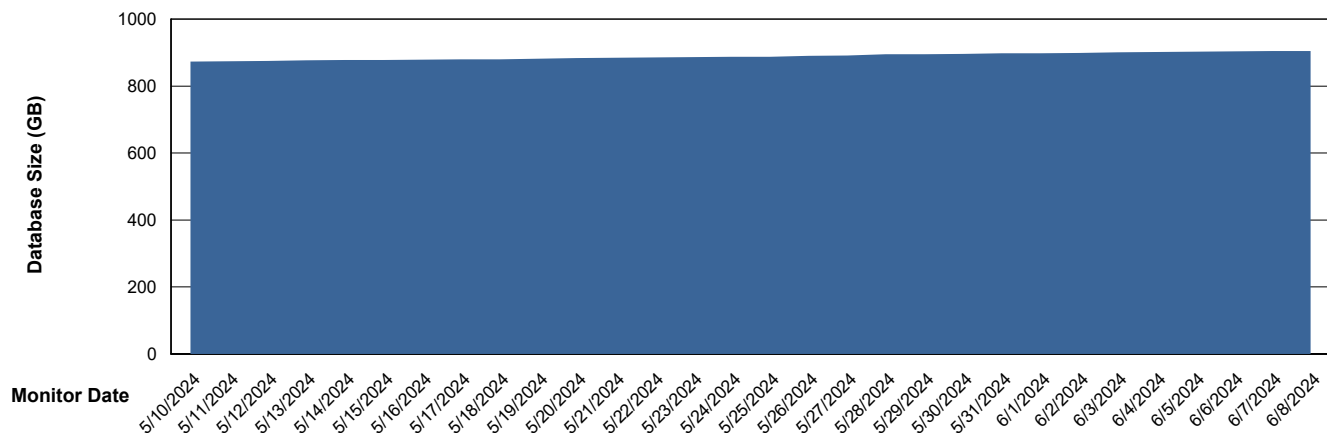
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/8/2024	ABSDATA	187	156	16
	INDX	233	197	16
6/7/2024	ABSDATA	187	156	16
	INDX	233	197	16
6/6/2024	ABSDATA	187	156	17
	INDX	233	196	16
6/5/2024	ABSDATA	187	156	16
	INDX	233	196	16
6/4/2024	ABSDATA	187	156	17
	INDX	233	196	16
6/3/2024	ABSDATA	187	155	17
	INDX	233	196	16
6/2/2024	ABSDATA	187	155	17
	INDX	233	195	16

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/8/2024	ABSDATA	990	843	15
	INDX	50	42	15
6/7/2024	ABSDATA	990	843	15
	INDX	50	42	15
6/6/2024	ABSDATA	990	842	15
	INDX	50	42	15
6/5/2024	ABSDATA	990	841	15
	INDX	50	42	15
6/4/2024	ABSDATA	990	840	15
	INDX	50	42	15
6/3/2024	ABSDATA	990	839	15
	INDX	50	42	15
6/2/2024	ABSDATA	990	837	15
	INDX	50	42	16

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 3/6/2024	Tue 4/6/2024	Wed 5/6/2024	Thu 6/6/2024	Fri 7/6/2024	Sat 8/6/2024
<b>ABS DataWarehouse ETL Health</b>	Not OK	OK	OK	Not OK	Not OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Sun, 2-06-2024	None
Wed, 5-06-2024	None
Mon, 3-06-2024	None
Thu, 6-06-2024	None
Sun, 2-06-2024	None
Tue, 4-06-2024	None
Tue, 4-06-2024	None
Sat, 8-06-2024	None
Sun, 2-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 6-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 7-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 5-06-2024	None
Mon, 3-06-2024	None
Mon, 3-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 6-06-2024	None
Sat, 8-06-2024	None
Fri, 7-06-2024	None
Fri, 7-06-2024	None

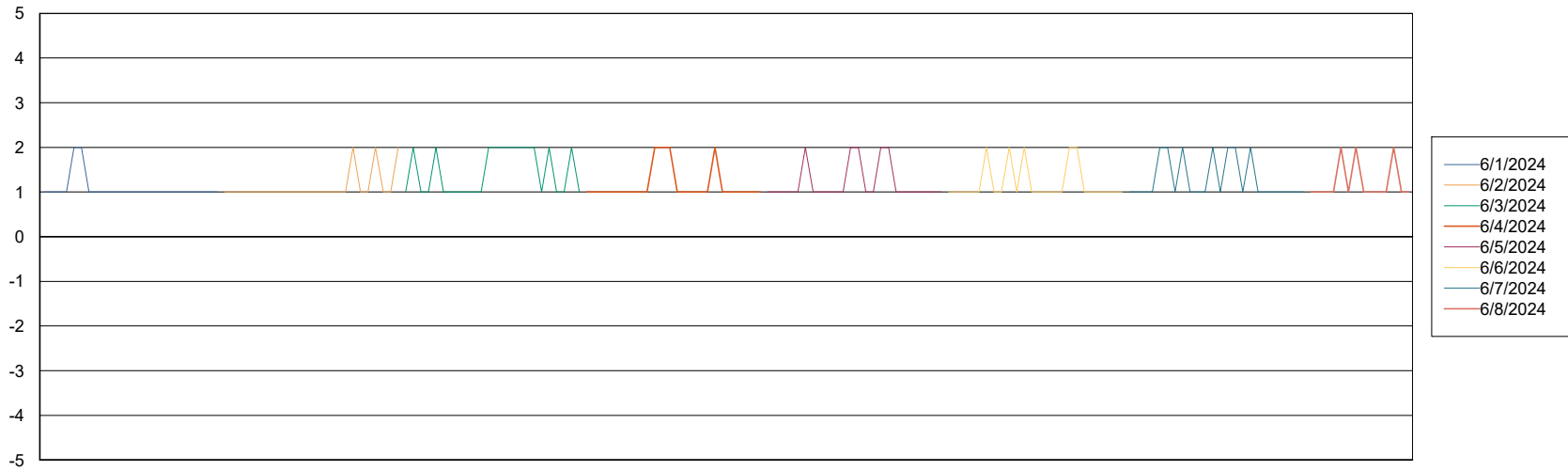
# Weekly SLA Customer Report

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Standby Database Health JSG\_Production (24/7)

### Recovery lag for last 7 days



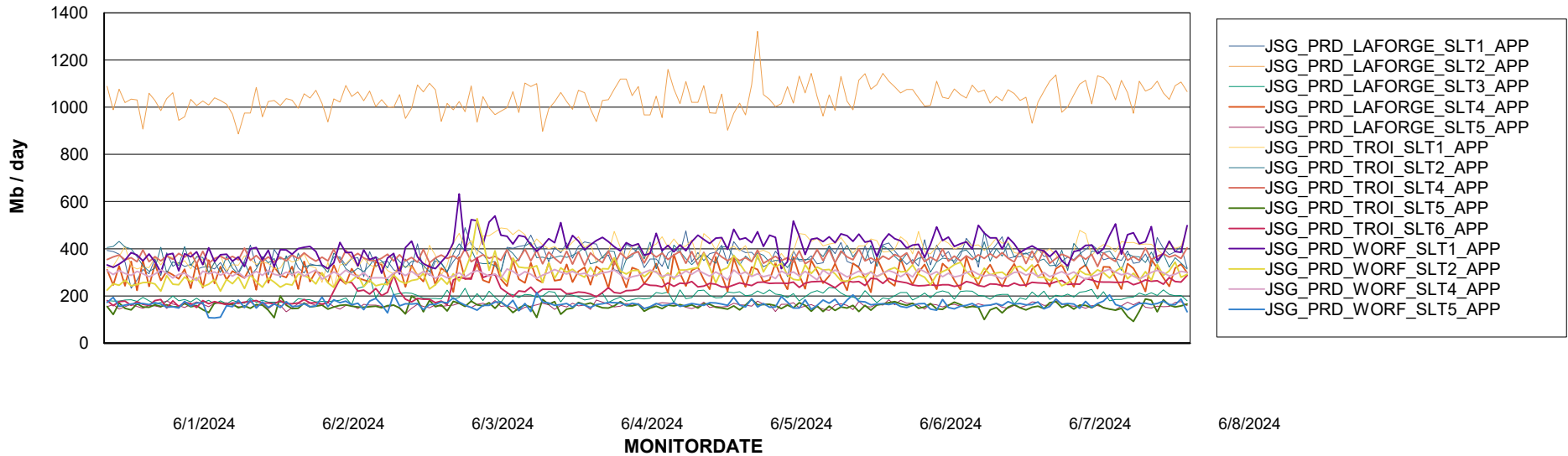
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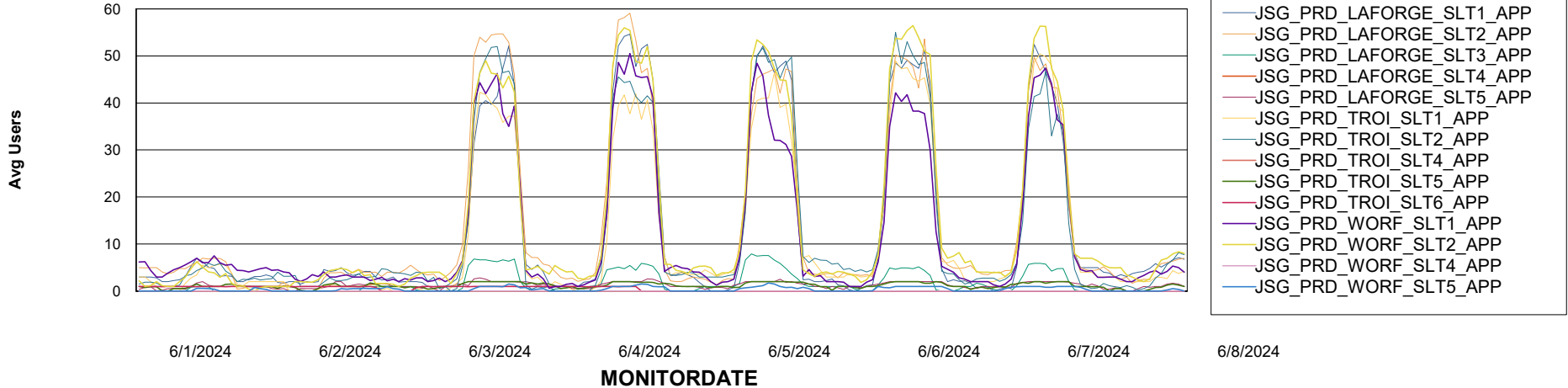


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



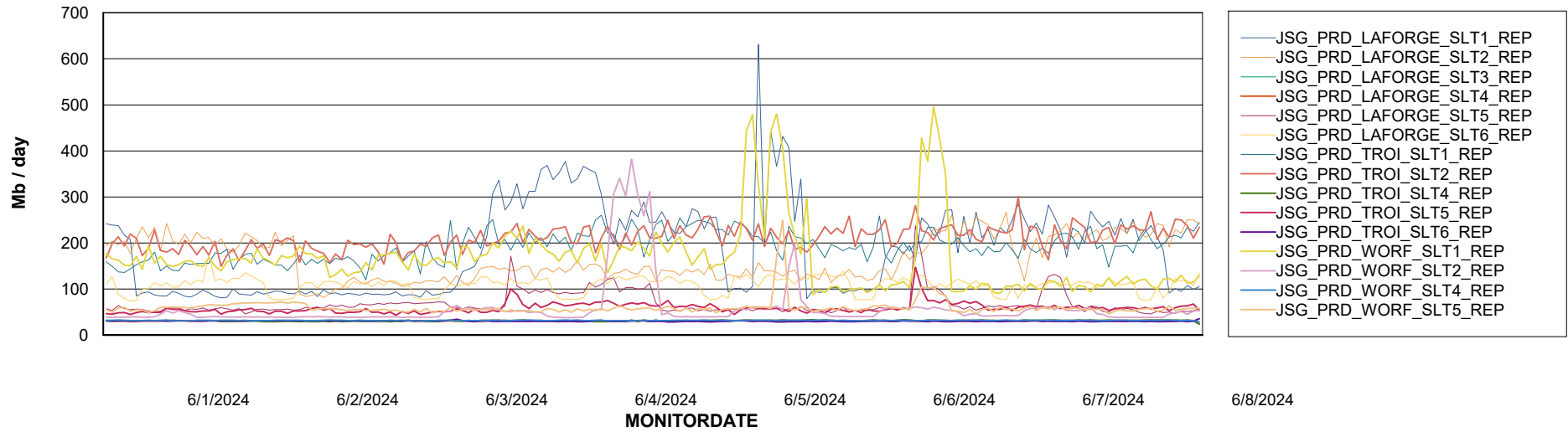
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



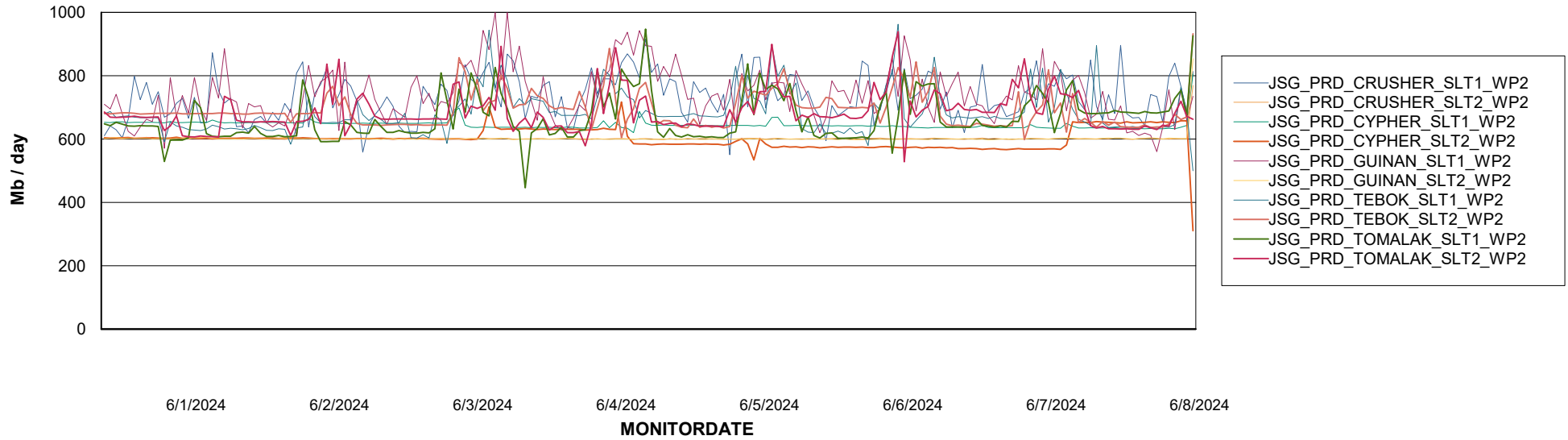
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## ABSolute Web Component Services

### Avg memory used per ABS Web component

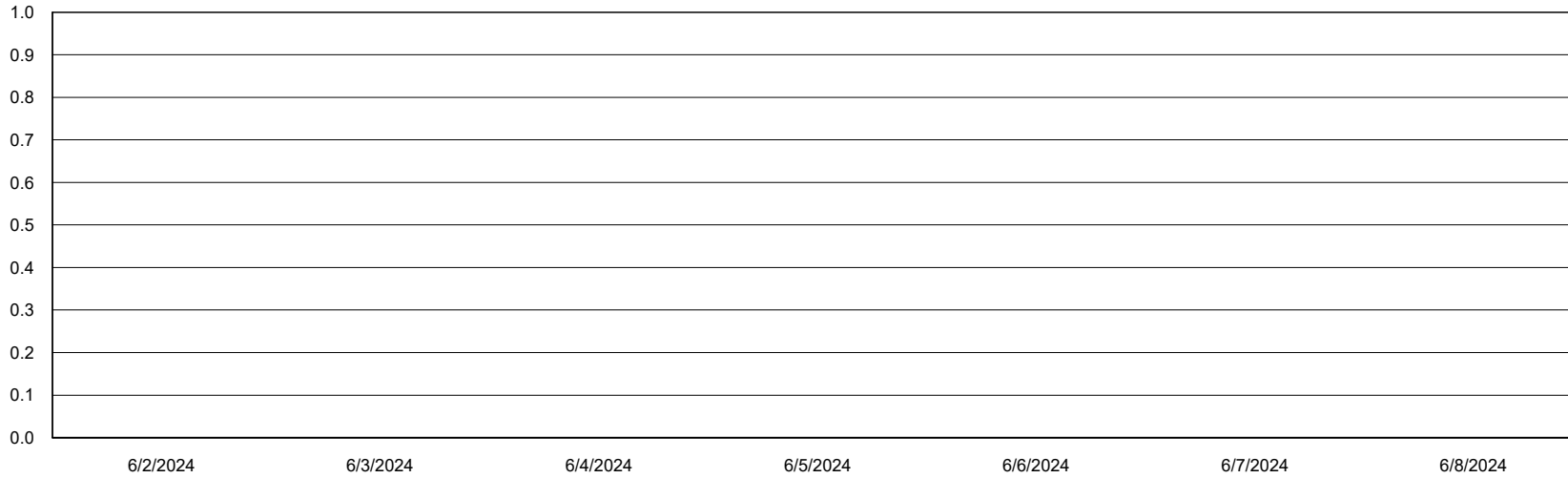


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP