

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
6/8/2024	63	199	73	15	1,300	1,111	84	1,000	162
6/7/2024	63	199	73	17	1,300	1,078	82	1,000	181
6/6/2024	63	199	73	17	1,300	1,073	82	1,000	183
6/5/2024	63	199	73	18	1,300	1,072	81	1,000	186
6/4/2024	63	199	73	18	1,300	1,065	82	1,000	185
6/3/2024	63	199	73	18	1,300	1,061	82	1,000	181
6/2/2024	63	199	73	19	1,300	1,054	84	1,000	161

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/8/2024	60	199	80	18	1,200	986
6/7/2024	59	199	81	18	1,200	979
6/6/2024	59	199	81	19	1,200	975
6/5/2024	59	199	81	19	1,200	974
6/4/2024	60	199	81	19	1,200	968
6/3/2024	60	199	80	20	1,200	962
6/2/2024	60	199	80	20	1,200	954

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/8/2024	74	299	79
6/7/2024	74	299	79
6/6/2024	73	299	79
6/5/2024	74	299	78
6/4/2024	74	299	77
6/3/2024	74	299	77
6/2/2024	75	299	76

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/8/2024	65	299	104
6/7/2024	65	299	103
6/6/2024	65	299	104
6/5/2024	66	299	103
6/4/2024	66	299	103
6/3/2024	66	299	102
6/2/2024	66	299	102

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

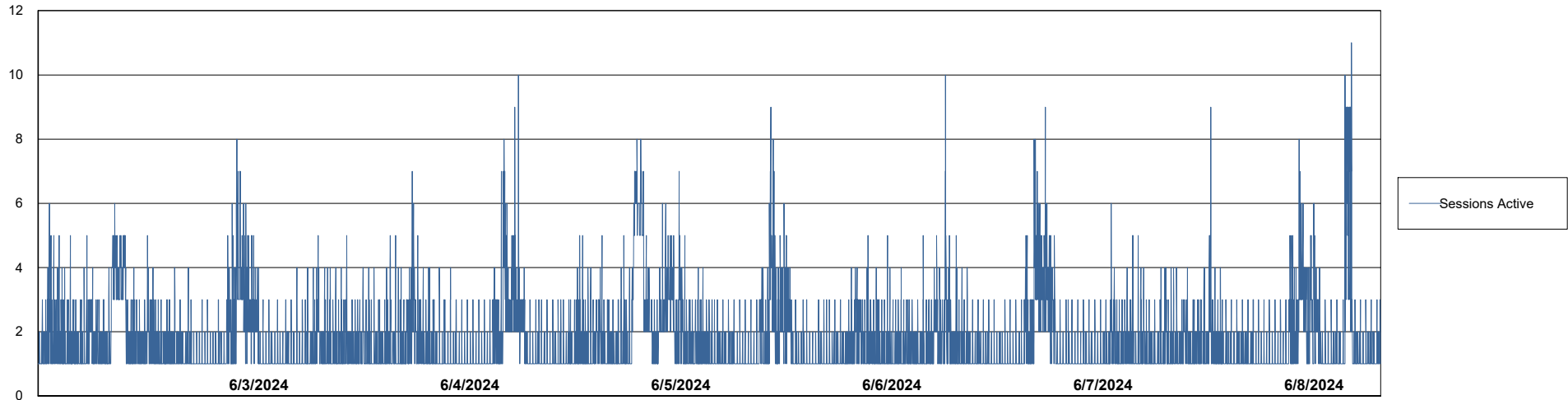
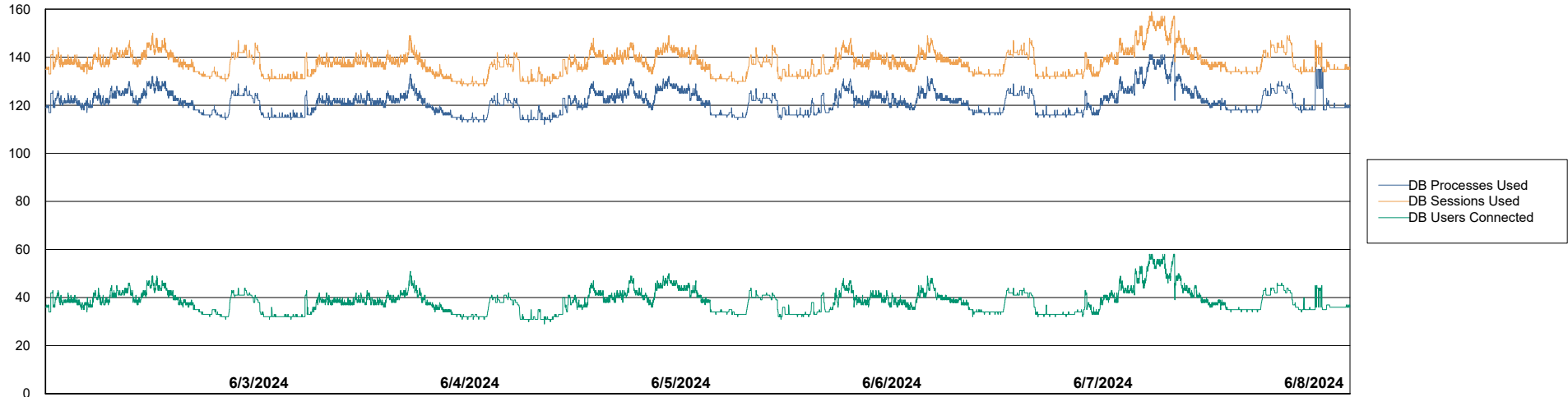
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/8/2024	89	199	22
6/7/2024	89	199	22
6/6/2024	89	199	22
6/5/2024	89	199	22
6/4/2024	89	199	22
6/3/2024	89	199	22
6/2/2024	89	199	22

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



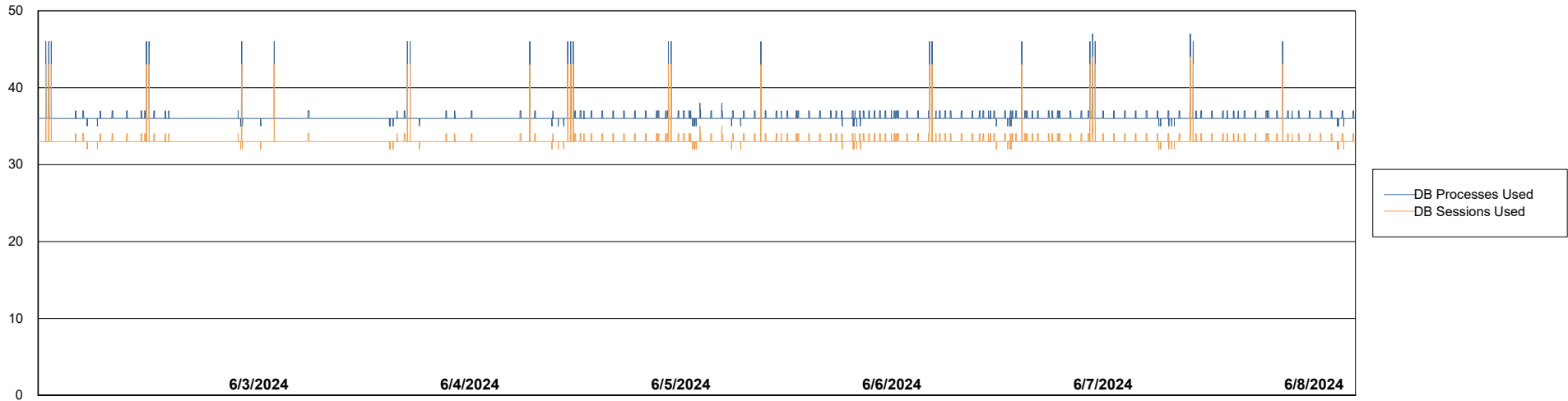
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



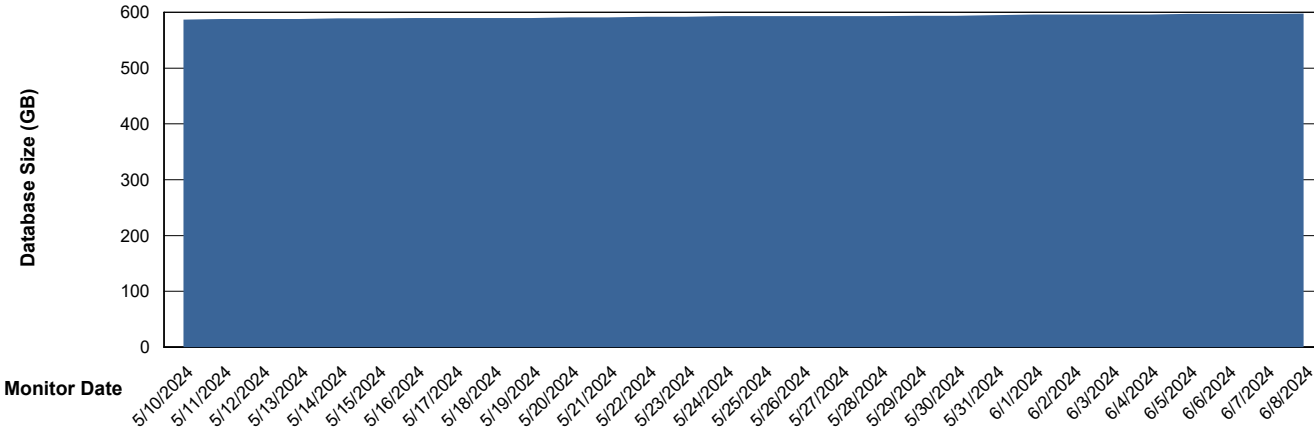
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/8/2024	ABSDATA	268	224	16
	INDX	424	358	16
6/7/2024	ABSDATA	268	224	16
	INDX	424	358	16
6/6/2024	ABSDATA	268	224	16
	INDX	424	357	16
6/5/2024	ABSDATA	268	224	16
	INDX	424	357	16
6/4/2024	ABSDATA	268	224	17
	INDX	424	357	16
6/3/2024	ABSDATA	268	224	17
	INDX	424	357	16
6/2/2024	ABSDATA	268	224	17
	INDX	424	356	16

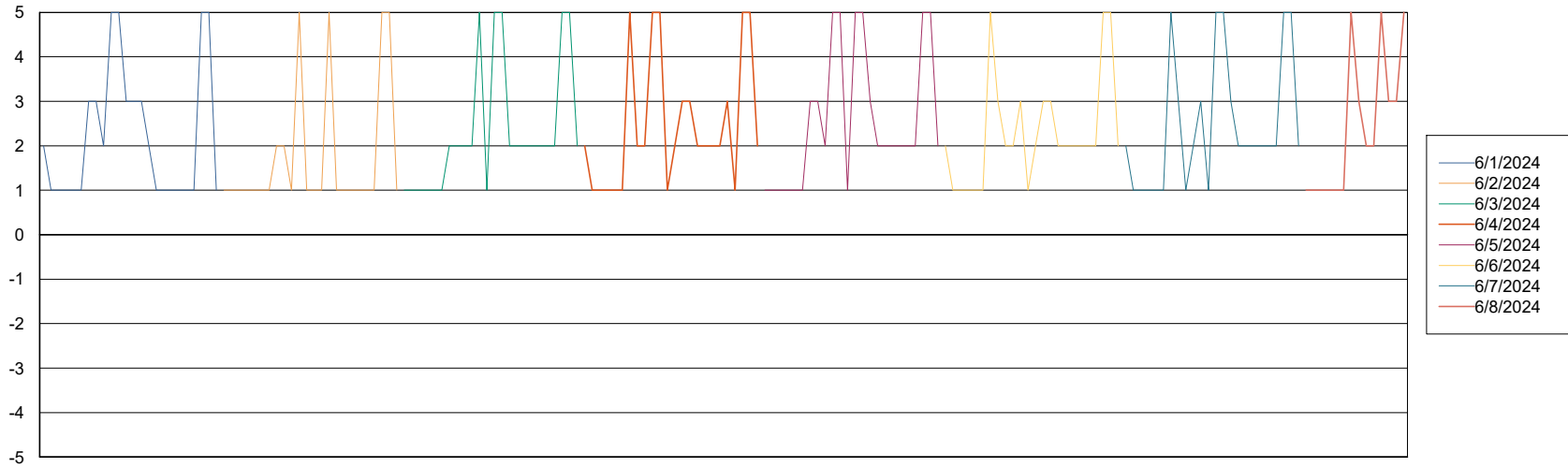
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



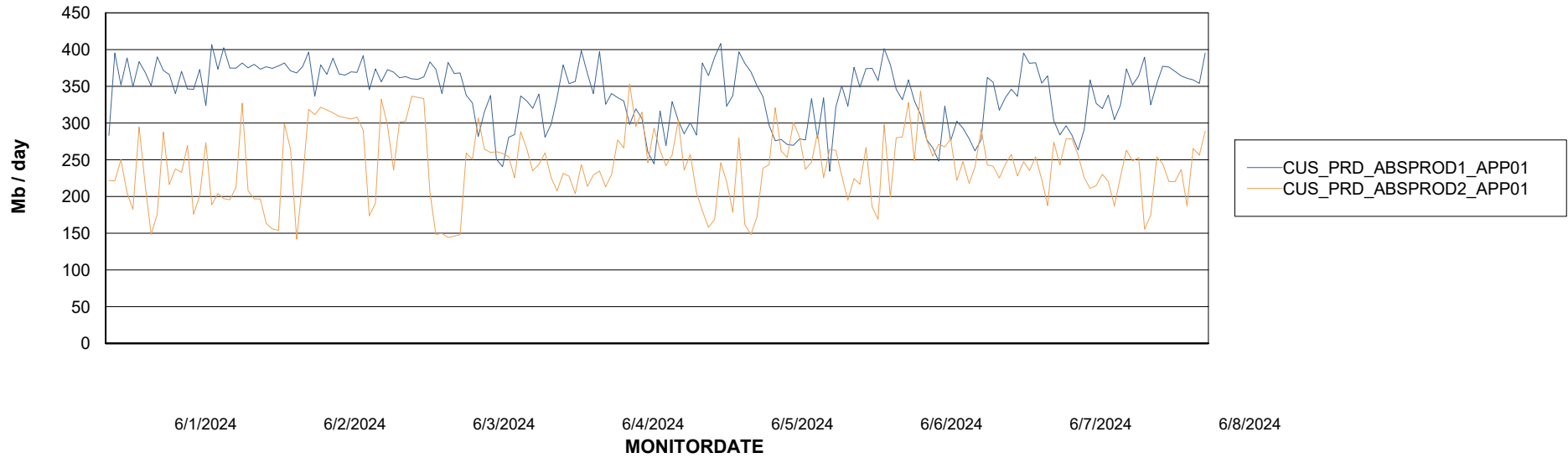
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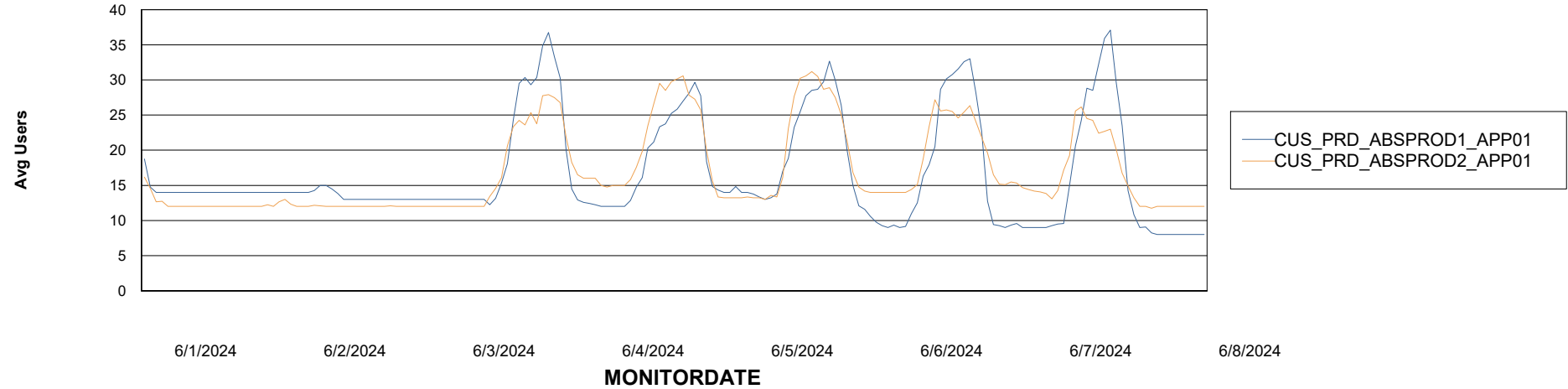


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



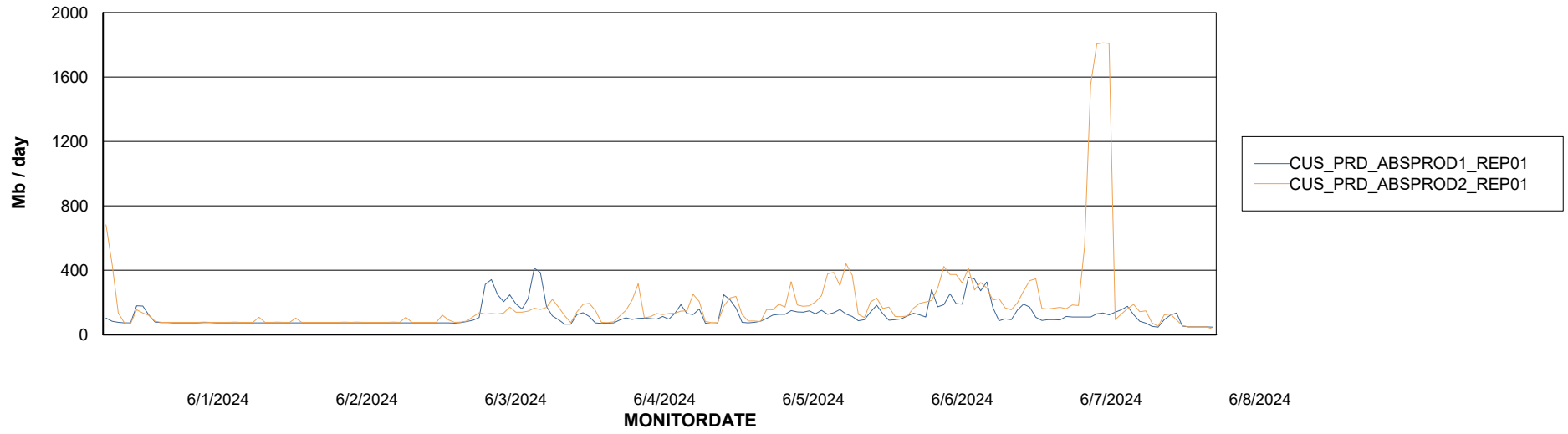
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



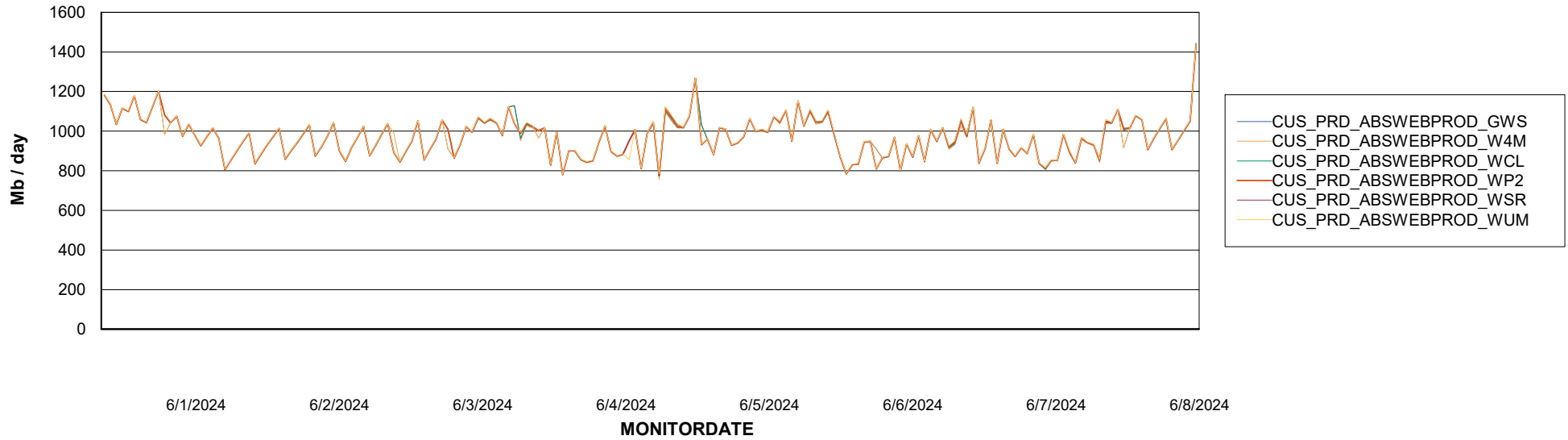
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

