

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/1/2024	23	149	114	21	850	669
5/31/2024	23	149	115	22	850	665
5/30/2024	23	149	115	22	850	664
5/29/2024	23	149	115	24	850	649
5/28/2024	23	149	115	31	850	589
5/27/2024	24	149	114	31	850	589
5/26/2024	24	149	114	31	850	589

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/1/2024	58	89	38
5/31/2024	58	89	38
5/30/2024	58	89	38
5/29/2024	58	89	38
5/28/2024	58	89	37
5/27/2024	58	89	37
5/26/2024	58	89	37

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/1/2024	65	79	28
5/31/2024	65	79	28
5/30/2024	65	79	28
5/29/2024	65	79	28
5/28/2024	65	79	28
5/27/2024	65	79	28
5/26/2024	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/1/2024	54	79	37
5/31/2024	54	79	37
5/30/2024	54	79	37
5/29/2024	54	79	37
5/28/2024	54	79	37
5/27/2024	54	79	37
5/26/2024	54	79	37

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/1/2024	36	149	96
5/31/2024	36	149	96
5/30/2024	36	149	96
5/29/2024	36	149	96
5/28/2024	36	149	96
5/27/2024	36	149	96
5/26/2024	36	149	96

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/1/2024	49	149	77	22	1,536	1,200
5/31/2024	49	149	77	21	1,536	1,206
5/30/2024	49	149	77	21	1,536	1,206
5/29/2024	49	149	77	20	1,536	1,221
5/28/2024	49	149	77	21	1,536	1,214
5/27/2024	49	149	77	22	1,536	1,202
5/26/2024	49	149	77	23	1,536	1,190

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
6/1/2024	65	199	70	25	1,536	1,154	71	500	146
5/31/2024	65	199	70	25	1,536	1,158	75	500	125
5/30/2024	65	199	70	25	1,536	1,155	75	500	127
5/29/2024	65	199	70	25	1,536	1,159	75	500	125
5/28/2024	65	199	70	24	1,536	1,162	76	500	122
5/27/2024	65	199	70	25	1,536	1,155	76	500	122
5/26/2024	65	199	70	25	1,536	1,148	75	500	123

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/1/2024	62	79	30
5/31/2024	62	79	30
5/30/2024	62	79	30
5/29/2024	62	79	30
5/28/2024	62	79	30
5/27/2024	62	79	30
5/26/2024	62	79	30

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/1/2024	61	79	31
5/31/2024	61	79	31
5/30/2024	61	79	31
5/29/2024	60	79	31
5/28/2024	60	79	32
5/27/2024	60	79	32
5/26/2024	60	79	32

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/1/2024	30	149	105
5/31/2024	30	149	105
5/30/2024	30	149	105
5/29/2024	30	149	105
5/28/2024	30	149	105
5/27/2024	30	149	104
5/26/2024	30	149	104

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

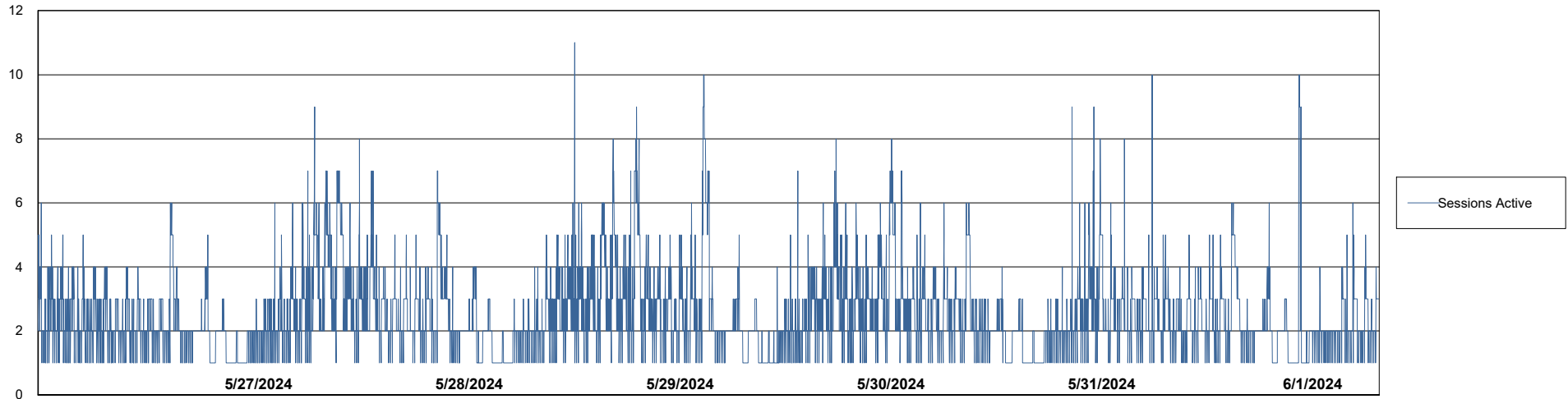
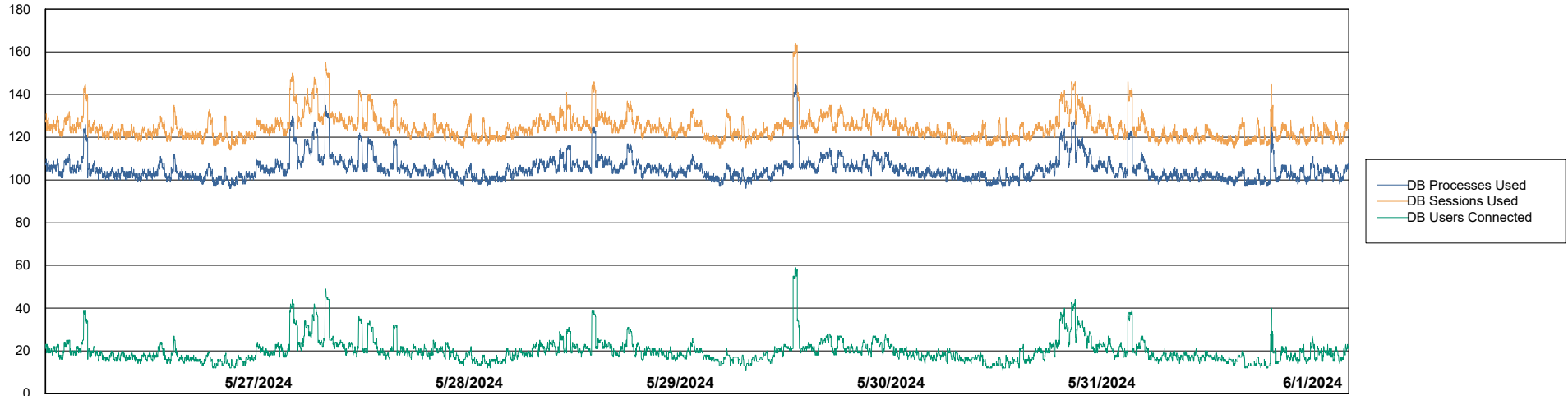
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/1/2024	52	149	71
5/31/2024	52	149	71
5/30/2024	52	149	71
5/29/2024	52	149	71
5/28/2024	52	149	71
5/27/2024	52	149	71
5/26/2024	52	149	71

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Database Performance JSG_PRD_BASHIR_DB_ABS1



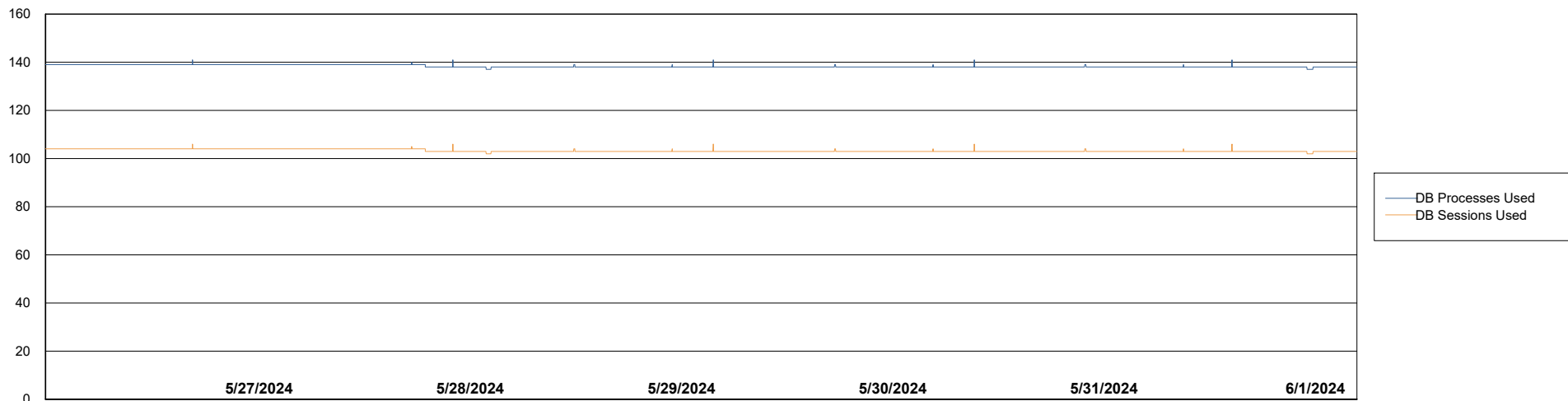
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

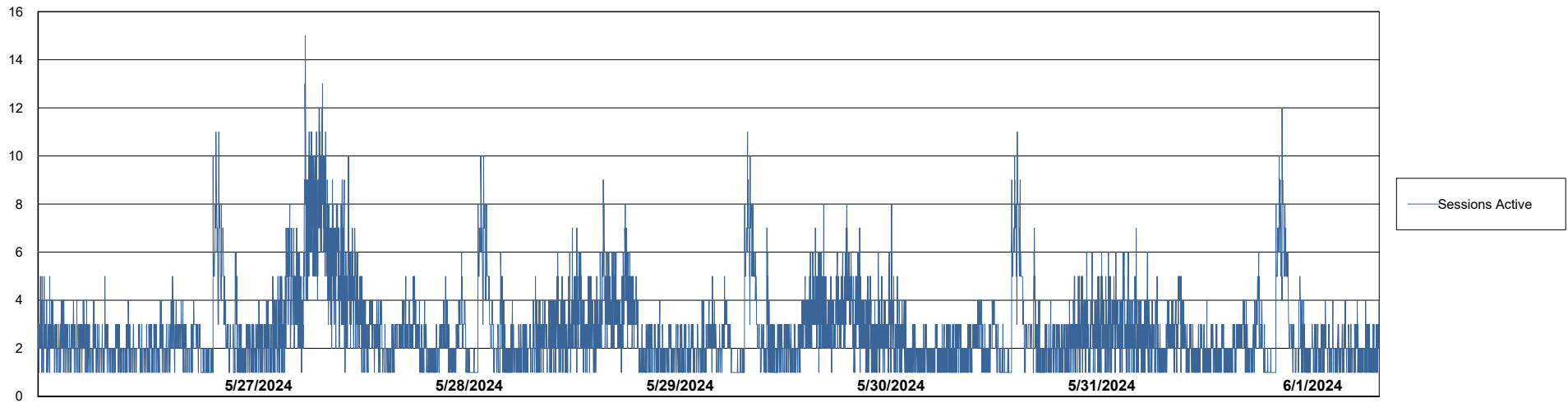
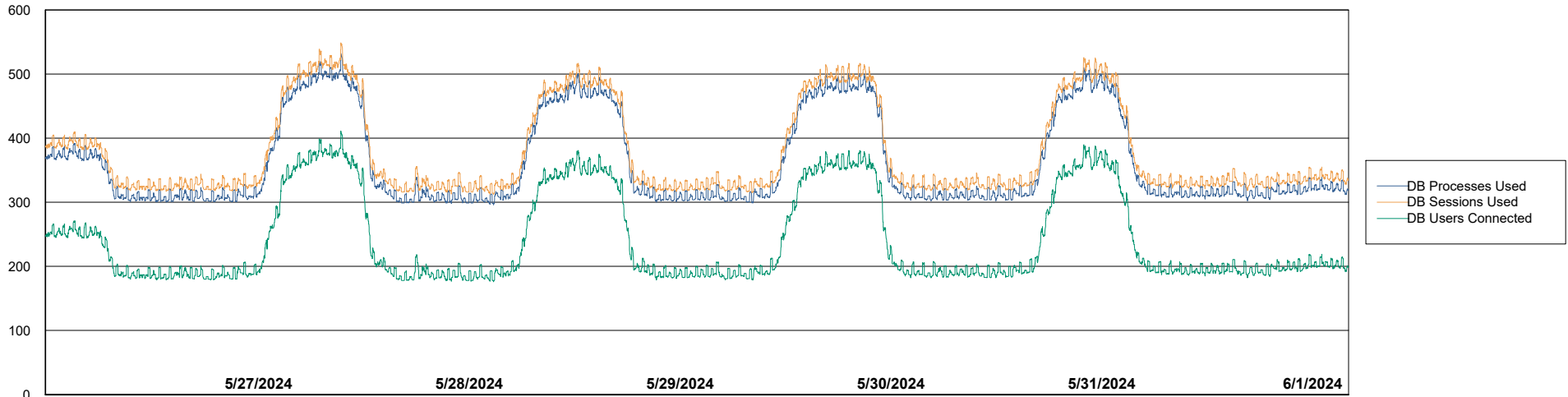


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



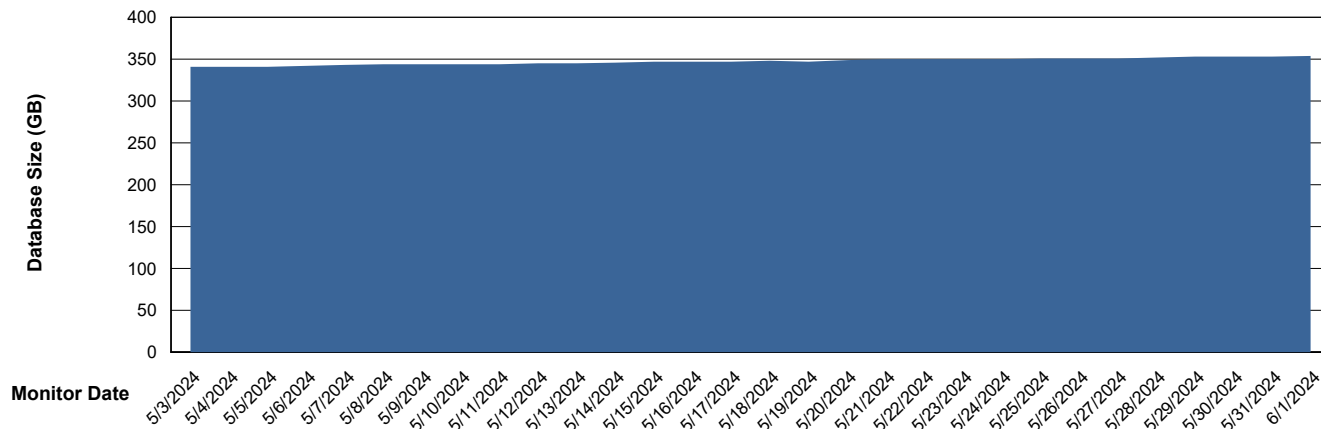
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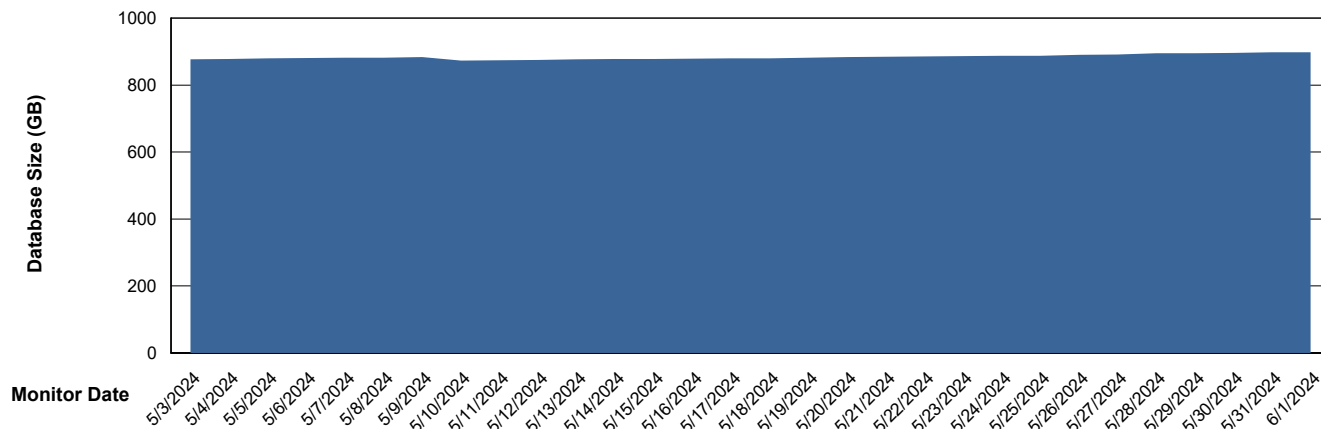
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/1/2024	ABSDATA	187	155	17
	INDX	233	195	17
5/31/2024	ABSDATA	187	155	17
	INDX	233	195	17
5/30/2024	ABSDATA	187	155	17
	INDX	233	194	17
5/29/2024	ABSDATA	187	155	17
	INDX	233	194	17
5/28/2024	ABSDATA	187	154	17
	INDX	233	194	17
5/27/2024	ABSDATA	187	154	18
	INDX	233	194	17
5/26/2024	ABSDATA	187	154	18
	INDX	233	193	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/1/2024	ABSDATA	990	836	16
	INDX	50	42	16
5/31/2024	ABSDATA	990	836	16
	INDX	50	42	16
5/30/2024	ABSDATA	990	834	16
	INDX	50	42	16
5/29/2024	ABSDATA	990	834	16
	INDX	50	42	16
5/28/2024	ABSDATA	990	833	16
	INDX	50	41	16
5/27/2024	ABSDATA	990	830	16
	INDX	50	41	17
5/26/2024	ABSDATA	990	828	16
	INDX	50	41	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 27/5/2024	Tue 28/5/2024	Wed 29/5/2024	Thu 30/5/2024	Fri 31/5/2024	Sat 1/6/2024
ABS DataWarehouse ETL Health	OK	Not OK	Not OK	Not OK	Not OK	Not OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Sun, 26-05-2024	None
Mon, 27-05-2024	None
Tue, 28-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 30-05-2024	None
Wed, 29-05-2024	None
Wed, 29-05-2024	None
Wed, 29-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sat, 1-06-2024	None
Fri, 31-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sat, 1-06-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 27-05-2024	None
Tue, 28-05-2024	None
Thu, 30-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sun, 26-05-2024	None
Fri, 31-05-2024	None
Tue, 28-05-2024	None
Thu, 30-05-2024	None
Fri, 31-05-2024	None
Sat, 1-06-2024	None

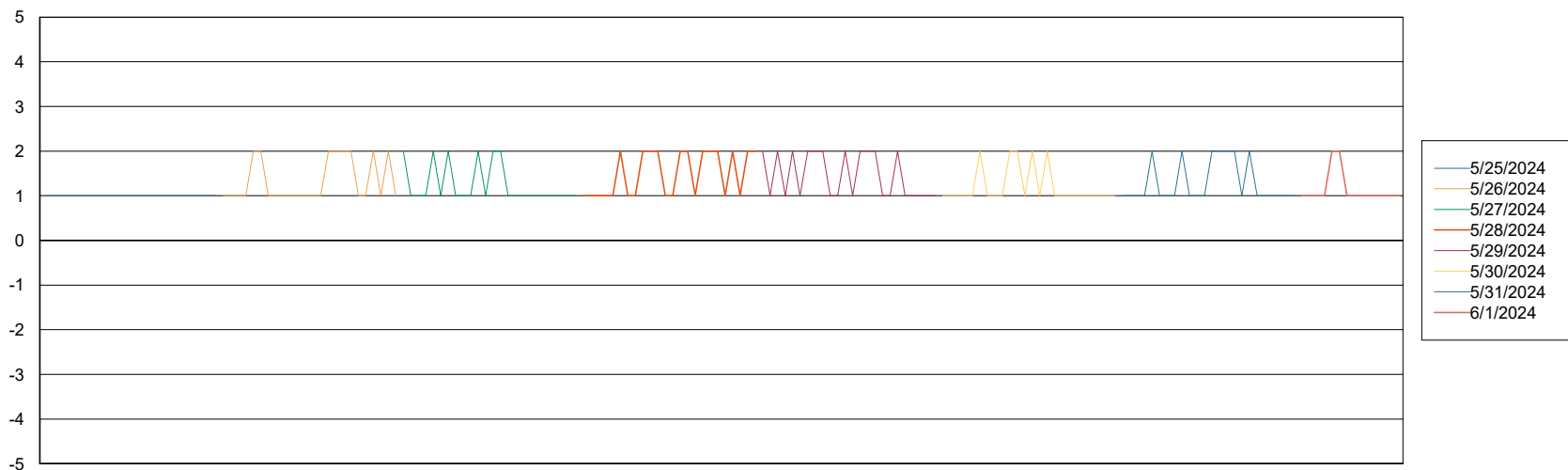
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



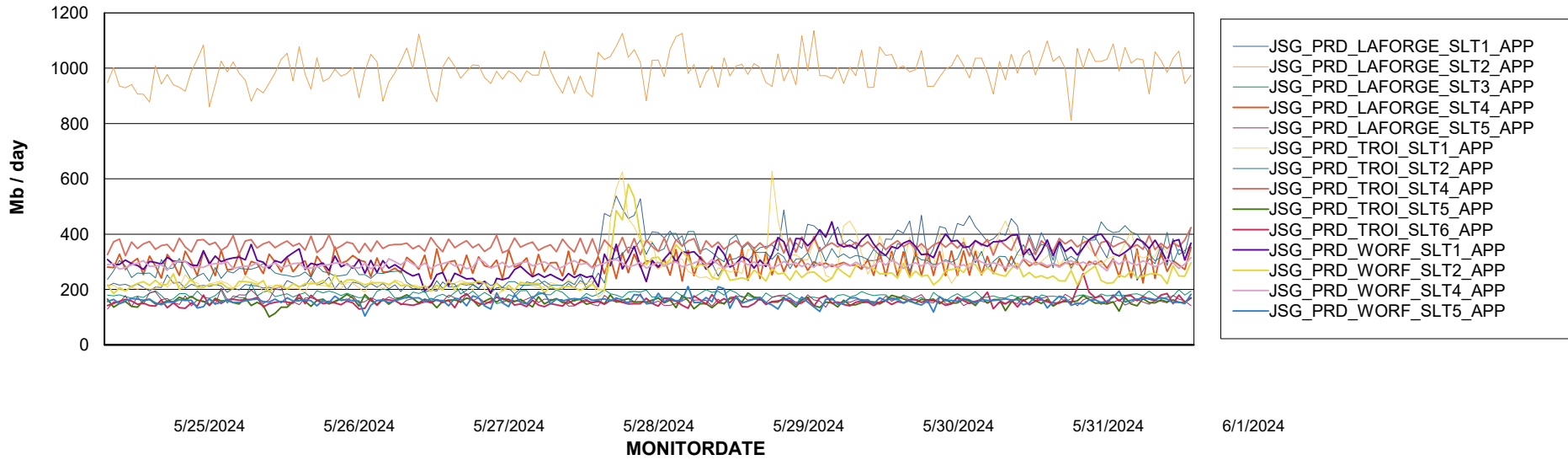
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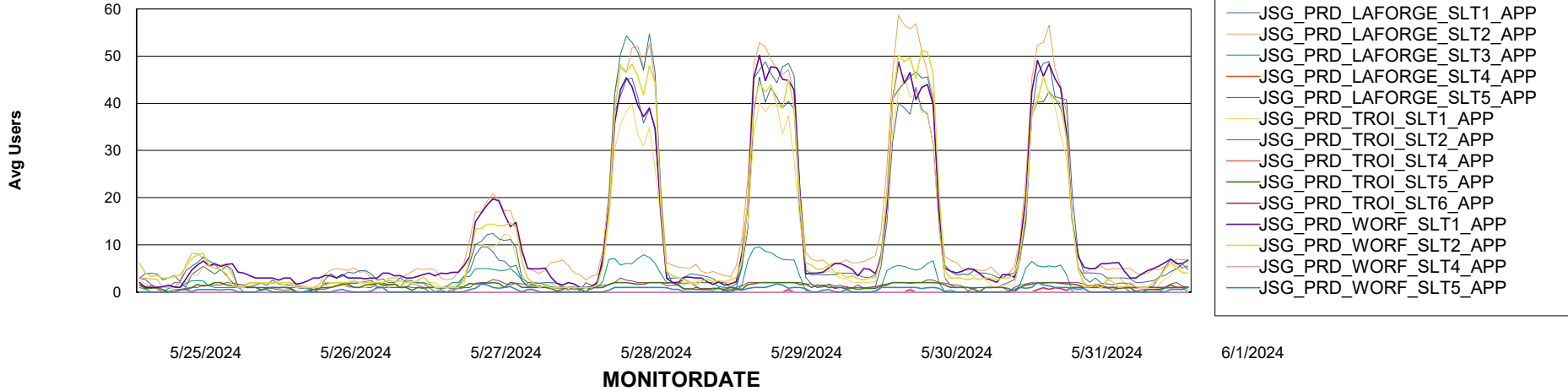


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



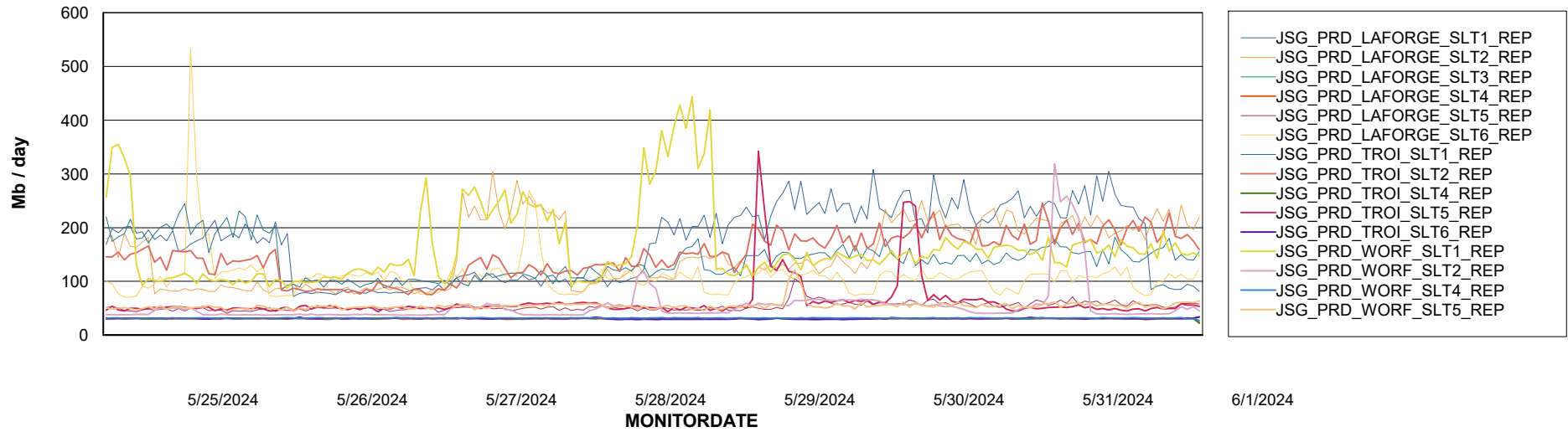
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



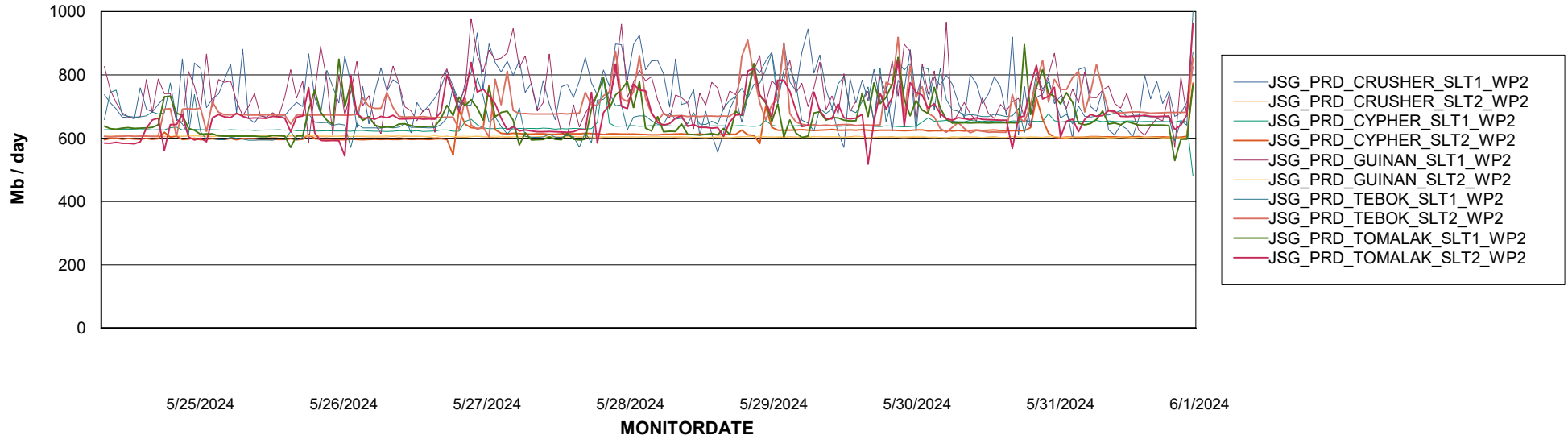
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ABSSolute Web Component Services

Avg memory used per ABS Web component

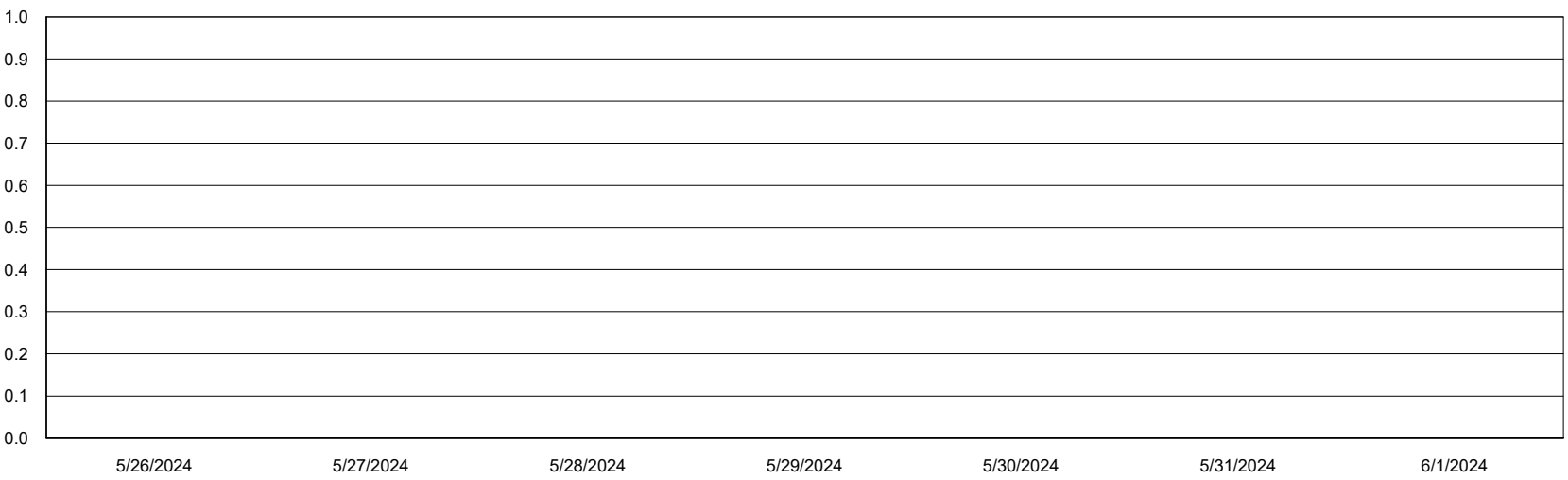


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP