

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/25/2024	69	50	15	68	50	16
5/24/2024	69	50	15	68	50	16
5/23/2024	69	50	15	68	50	16
5/22/2024	69	50	15	68	50	16
5/21/2024	69	50	15	68	50	16
5/20/2024	69	50	15	68	50	16
5/19/2024	69	50	15	68	50	16

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/25/2024	77	50	12	77	50	11
5/24/2024	77	50	12	77	50	12
5/23/2024	77	50	12	77	50	11
5/22/2024	77	50	12	77	50	11
5/21/2024	77	50	12	77	50	11
5/20/2024	77	50	12	77	50	11
5/19/2024	77	50	12	77	50	11

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Harddisk Usage KLH\_PRD\_SRSAPP03

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/25/2024	77	50	12	76	50	12
5/24/2024	77	50	12	76	50	12
5/23/2024	77	50	12	76	50	12
5/22/2024	77	50	12	76	50	12
5/21/2024	77	50	12	76	50	12
5/20/2024	77	50	12	76	50	12
5/19/2024	77	50	12	76	50	12

Harddisk Usage KLH\_PRD\_SRSAPP04

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/25/2024	77	50	12	78	50	11
5/24/2024	77	50	12	78	50	11
5/23/2024	77	50	12	78	50	11
5/22/2024	77	50	12	78	50	11
5/21/2024	77	50	12	78	50	11
5/20/2024	77	50	12	78	50	11
5/19/2024	77	50	12	78	50	11

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
5/25/2024	41	50	30	41	1,500	889	53	50	24
5/24/2024	41	50	30	41	1,500	888	53	50	24
5/23/2024	41	50	30	35	1,500	968	53	50	24
5/22/2024	41	50	30	37	1,500	949	53	50	24
5/21/2024	41	50	30	42	1,500	869	53	50	24
5/20/2024	41	50	30	42	1,500	874	53	50	24
5/19/2024	41	50	30	41	1,500	883	53	50	24

## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
5/25/2024	75	100	25	41	1,500	889	25	400	301
5/24/2024	75	100	25	41	1,500	888	25	400	300
5/23/2024	75	100	25	35	1,500	968	25	400	300
5/22/2024	75	100	25	37	1,500	949	25	400	301
5/21/2024	75	100	25	42	1,500	869	26	400	297
5/20/2024	75	100	25	42	1,500	874	28	400	289
5/19/2024	75	100	25	41	1,500	883	29	400	284

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## Harddisk Usage KLH\_PRD\_SRSD01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
5/25/2024	71	100	29	41	1,500	889	43	1,000	570
5/24/2024	71	100	29	41	1,500	888	43	1,000	568
5/23/2024	71	100	29	35	1,500	968	44	1,000	564
5/22/2024	71	100	29	37	1,500	949	44	1,000	558
5/21/2024	71	100	29	42	1,500	869	45	1,000	548
5/20/2024	71	100	29	42	1,500	874	44	1,000	555
5/19/2024	71	100	29	41	1,500	883	44	1,000	559

## Harddisk Usage KLH\_PRD\_SRSD02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
5/25/2024	75	100	25	41	1,500	889	30	1,000	697
5/24/2024	75	100	25	41	1,500	888	30	1,000	698
5/23/2024	75	100	25	35	1,500	968	30	1,000	700
5/22/2024	75	100	25	37	1,500	949	30	1,000	698
5/21/2024	75	100	25	42	1,500	869	31	1,000	692
5/20/2024	75	100	25	42	1,500	874	31	1,000	687
5/19/2024	75	100	25	41	1,500	883	32	1,000	680

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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
5/25/2024	63	30	11	49	100	51	41	1,500	889
5/24/2024	63	30	11	49	100	51	41	1,500	888
5/23/2024	63	30	11	49	100	51	35	1,500	968
5/22/2024	63	30	11	49	100	51	37	1,500	949
5/21/2024	63	30	11	49	100	51	42	1,500	869
5/20/2024	63	30	11	49	100	51	42	1,500	874
5/19/2024	63	30	11	49	100	51	41	1,500	883

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

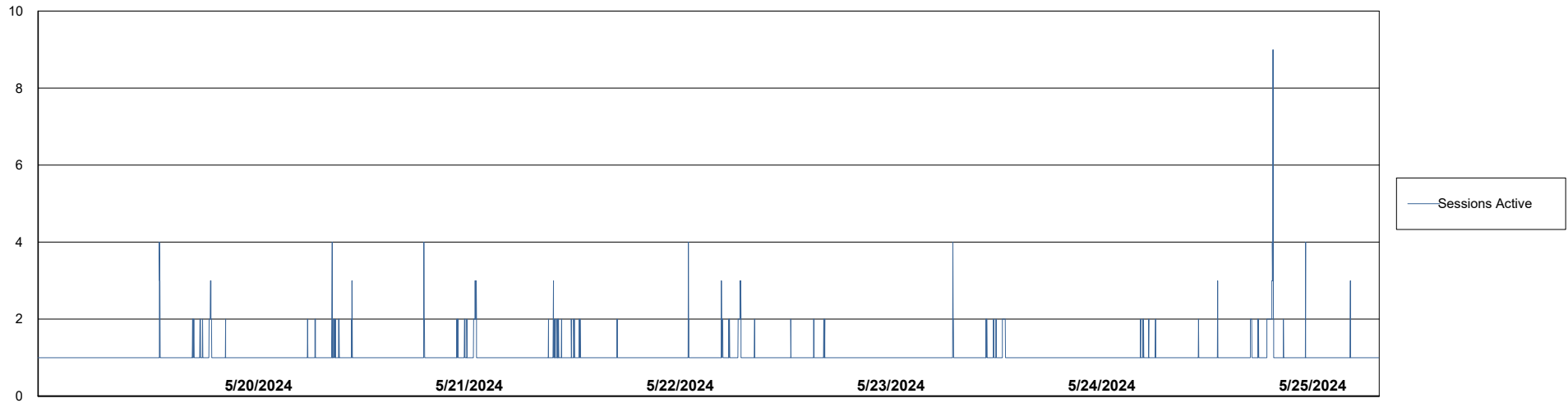
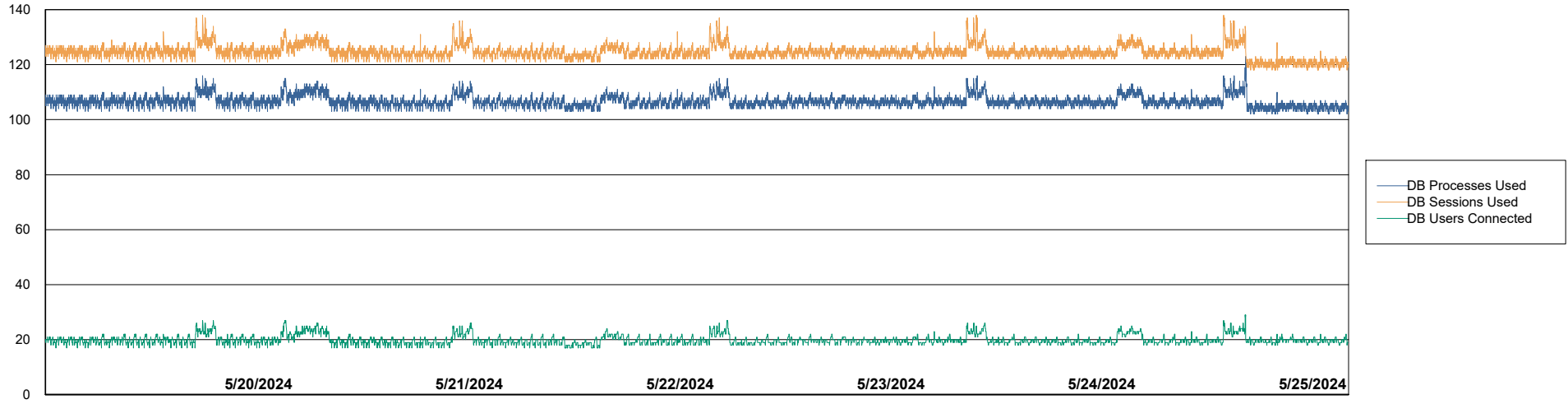
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/25/2024	36	100	64
5/24/2024	36	100	64
5/23/2024	37	100	63
5/22/2024	39	100	61
5/21/2024	39	100	61
5/20/2024	39	100	61
5/19/2024	39	100	61

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSBIDB01\_ABS1

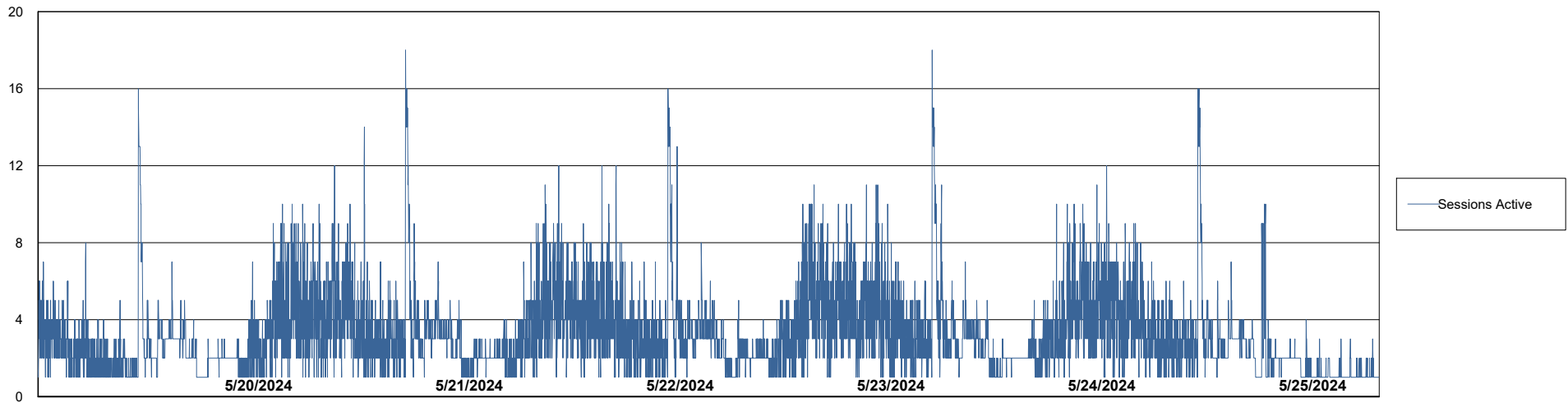
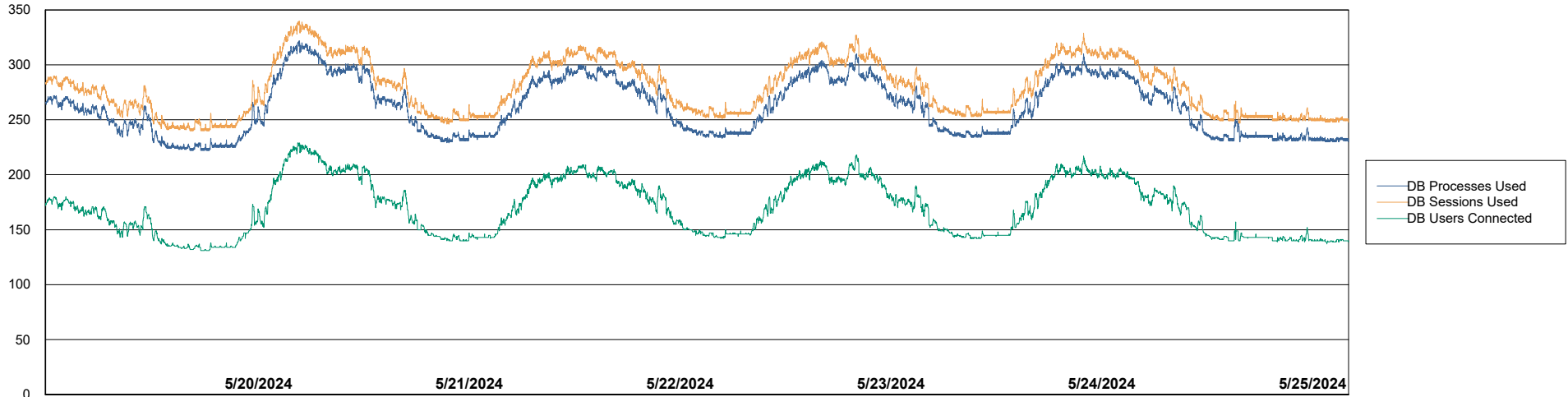


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLH\_PRD\_SRSDDB01\_ABS1



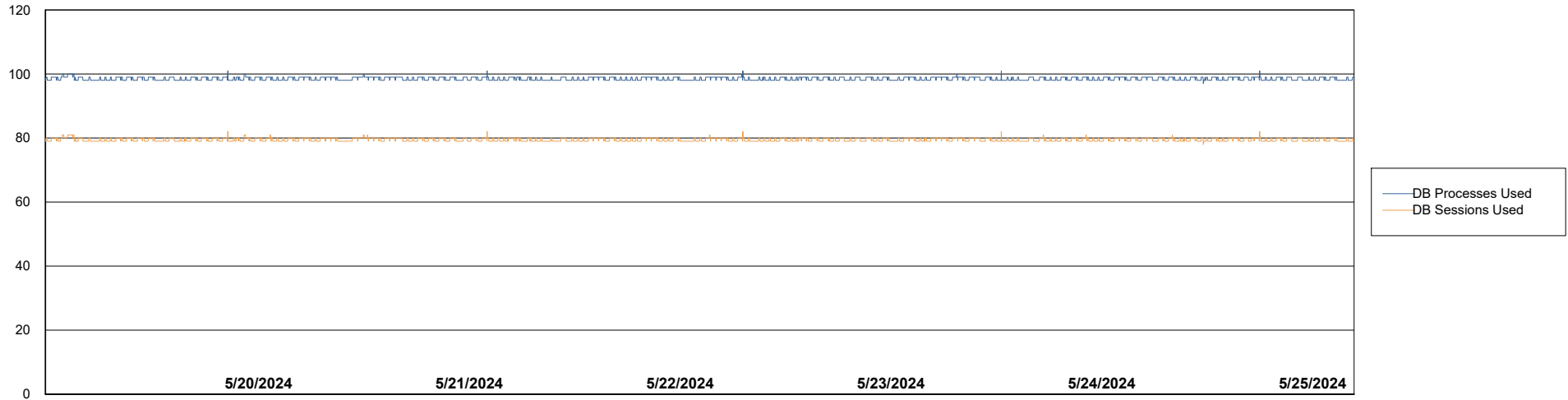
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Performance KLH\_PRD\_SRSD02\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



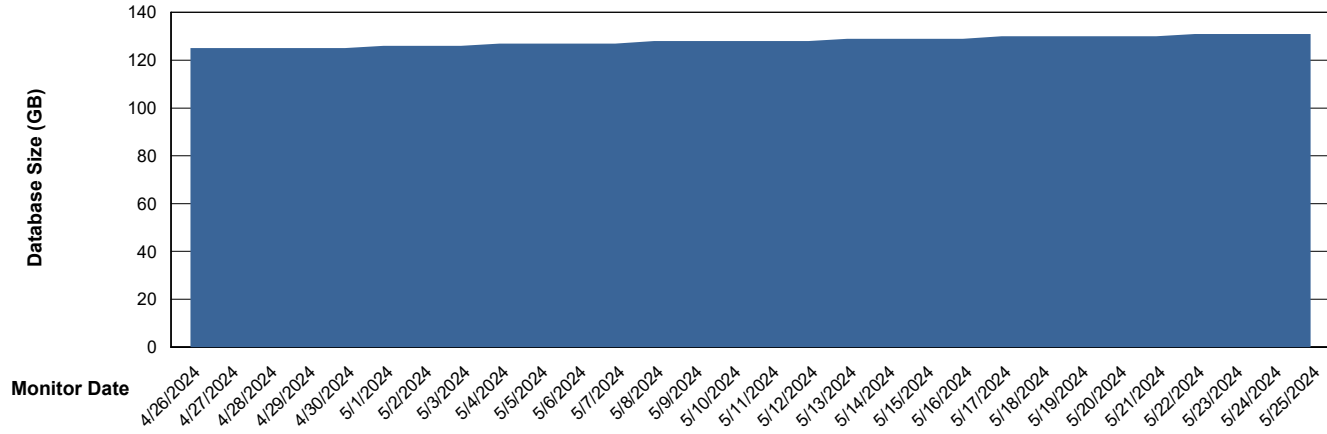
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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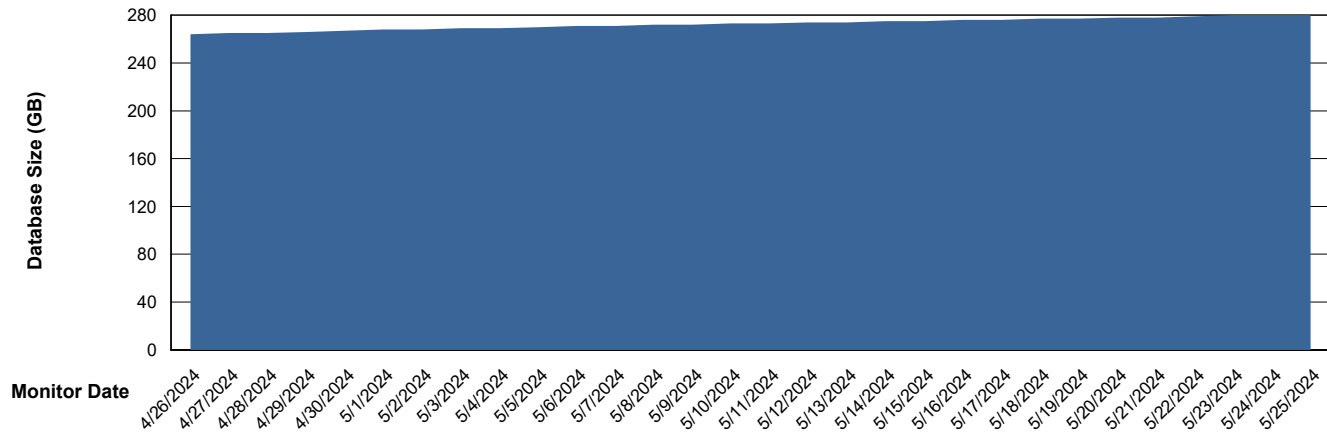
DATABASE SIZE KLH\_PRD\_SRSBIDB01\_ABS1

### Database growth over last month



DATABASE SIZE KLH\_PRD\_SRSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer      KLH\_Production (24/7)  
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Database Tablespace      KLH\_PRD\_SRSBIDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/25/2024	ABSDATA	60	43	28
	INDX	91	73	20
5/24/2024	ABSDATA	60	43	28
	INDX	91	73	20
5/23/2024	ABSDATA	60	43	28
	INDX	91	73	20
5/22/2024	ABSDATA	60	43	28
	INDX	91	72	20
5/21/2024	ABSDATA	60	43	28
	INDX	91	72	20
5/20/2024	ABSDATA	60	43	29
	INDX	86	72	16
5/19/2024	ABSDATA	60	43	29
	INDX	86	72	16

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Tablespace KLH\_PRD\_SRSDDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/25/2024	ABSDATA	316	257	19
	INDX	9	6	34
5/24/2024	ABSDATA	316	257	19
	INDX	9	6	34
5/23/2024	ABSDATA	316	256	19
	INDX	9	6	34
5/22/2024	ABSDATA	316	256	19
	INDX	9	6	35
5/21/2024	ABSDATA	316	255	19
	INDX	9	6	35
5/20/2024	ABSDATA	316	254	20
	INDX	9	6	35
5/19/2024	ABSDATA	316	254	20
	INDX	9	6	35

BI Status and last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

	Mon 20/5/2024	Tue 21/5/2024	Wed 22/5/2024	Thu 23/5/2024	Fri 24/5/2024	Sat 25/5/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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BI last ETL error for	KLH_PRD_SRSBIDB01_ABS1
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Tue, 21-05-2024	None
Fri, 24-05-2024	None
Mon, 20-05-2024	None
Sat, 25-05-2024	None
Mon, 20-05-2024	None
Thu, 23-05-2024	None
Sat, 25-05-2024	None
Sun, 19-05-2024	None
Wed, 22-05-2024	None
Fri, 24-05-2024	None
Sun, 19-05-2024	None
Thu, 23-05-2024	None
Wed, 22-05-2024	None
Tue, 21-05-2024	None

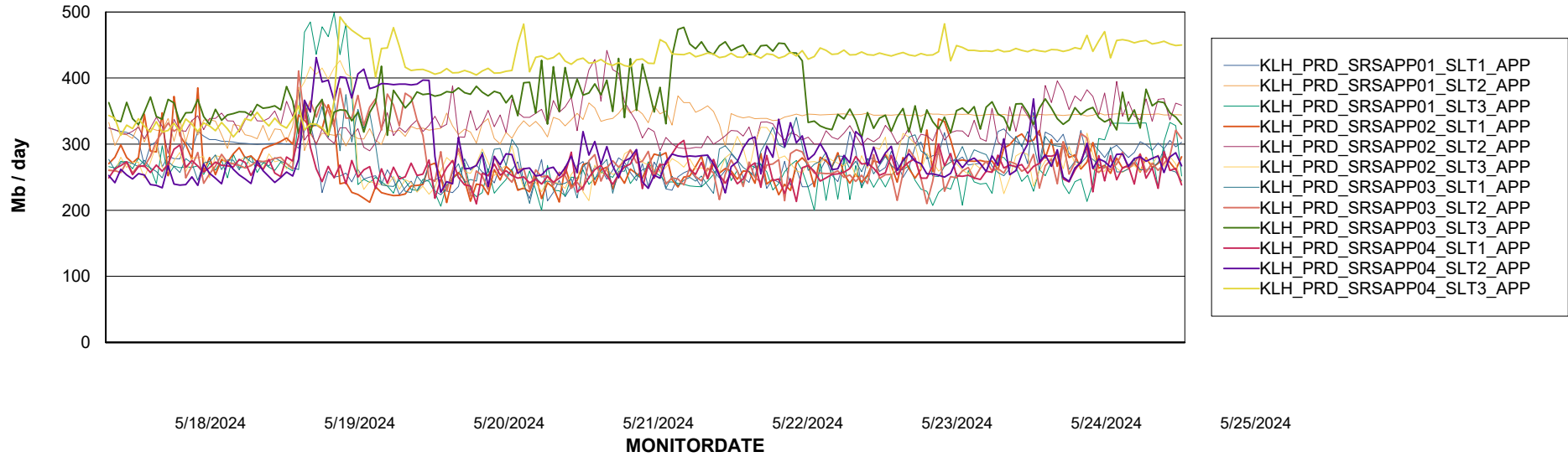
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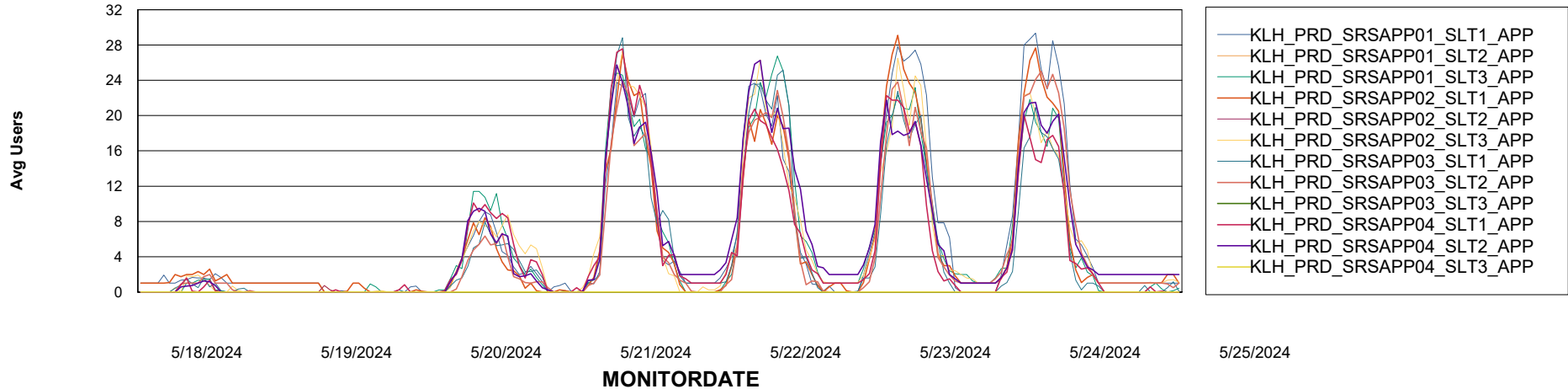


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



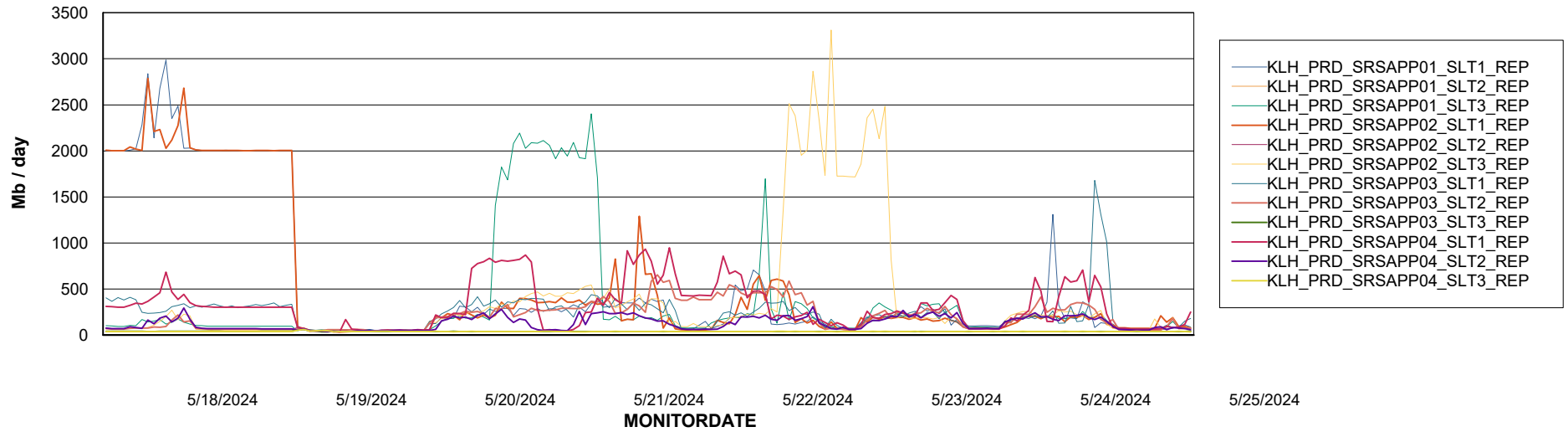
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



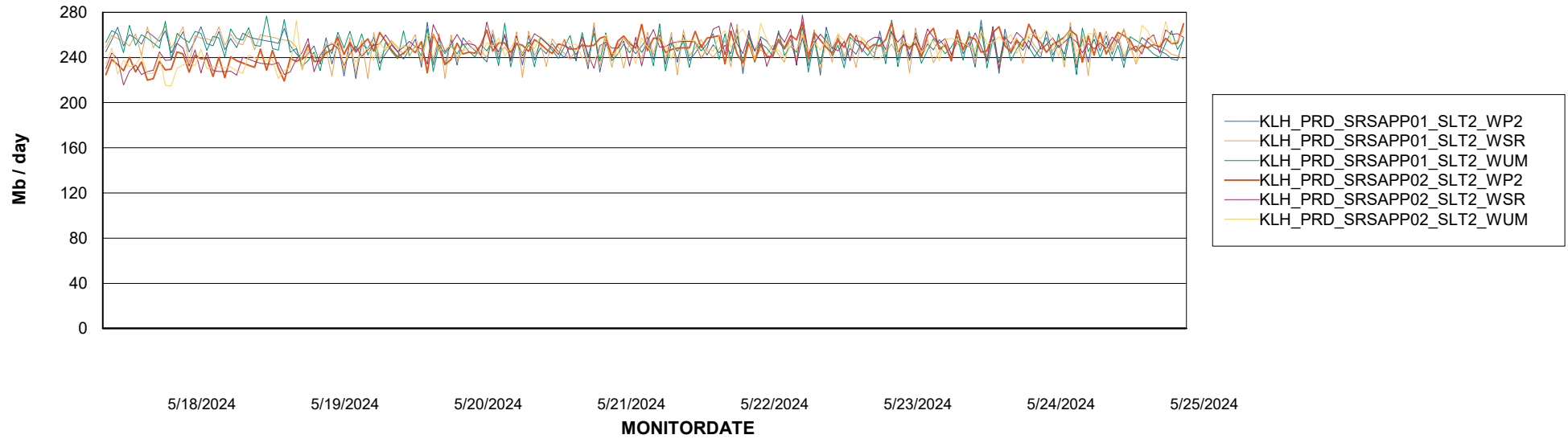
# Weekly SLA Customer Report

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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Disaster per ABS component

