

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/25/2024	24	149	114	30	850	593
5/24/2024	23	149	115	31	850	588
5/23/2024	23	149	115	31	850	589
5/22/2024	23	149	115	31	850	586
5/21/2024	23	149	115	31	850	583
5/20/2024	23	149	114	31	850	583
5/19/2024	24	149	114	31	850	583

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/25/2024	58	89	37
5/24/2024	58	89	37
5/23/2024	58	89	38
5/22/2024	56	89	39
5/21/2024	58	89	38
5/20/2024	58	89	38
5/19/2024	58	89	38

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/25/2024	65	79	28
5/24/2024	65	79	28
5/23/2024	65	79	28
5/22/2024	65	79	28
5/21/2024	65	79	28
5/20/2024	65	79	28
5/19/2024	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/25/2024	53	79	37
5/24/2024	51	79	39
5/23/2024	52	79	38
5/22/2024	52	79	38
5/21/2024	52	79	38
5/20/2024	52	79	38
5/19/2024	52	79	38

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/25/2024	36	149	96
5/24/2024	36	149	96
5/23/2024	36	149	96
5/22/2024	36	149	96
5/21/2024	36	149	96
5/20/2024	36	149	96
5/19/2024	36	149	96

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/25/2024	49	149	77	22	1,536	1,202
5/24/2024	49	149	77	21	1,536	1,208
5/23/2024	49	149	77	21	1,536	1,209
5/22/2024	49	149	77	22	1,536	1,205
5/21/2024	49	149	77	22	1,536	1,197
5/20/2024	49	149	77	23	1,536	1,189
5/19/2024	49	149	77	24	1,536	1,174

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/25/2024	65	199	70	25	1,536	1,153	71	500	145
5/24/2024	65	199	70	25	1,536	1,157	76	500	121
5/23/2024	65	199	70	25	1,536	1,156	75	500	124
5/22/2024	65	199	70	25	1,536	1,151	75	500	124
5/21/2024	65	199	70	26	1,536	1,144	75	500	123
5/20/2024	65	199	70	26	1,536	1,142	75	500	123
5/19/2024	65	199	70	26	1,536	1,133	76	500	121

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/25/2024	62	79	30
5/24/2024	62	79	30
5/23/2024	61	79	31
5/22/2024	60	79	32
5/21/2024	61	79	31
5/20/2024	61	79	31
5/19/2024	61	79	31

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/25/2024	60	79	32
5/24/2024	58	79	34
5/23/2024	56	79	35
5/22/2024	56	79	35
5/21/2024	56	79	35
5/20/2024	56	79	35
5/19/2024	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/25/2024	30	149	104
5/24/2024	30	149	104
5/23/2024	30	149	104
5/22/2024	30	149	104
5/21/2024	30	149	104
5/20/2024	30	149	104
5/19/2024	30	149	104

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Harddisk Usage JSG_PRD_WORF

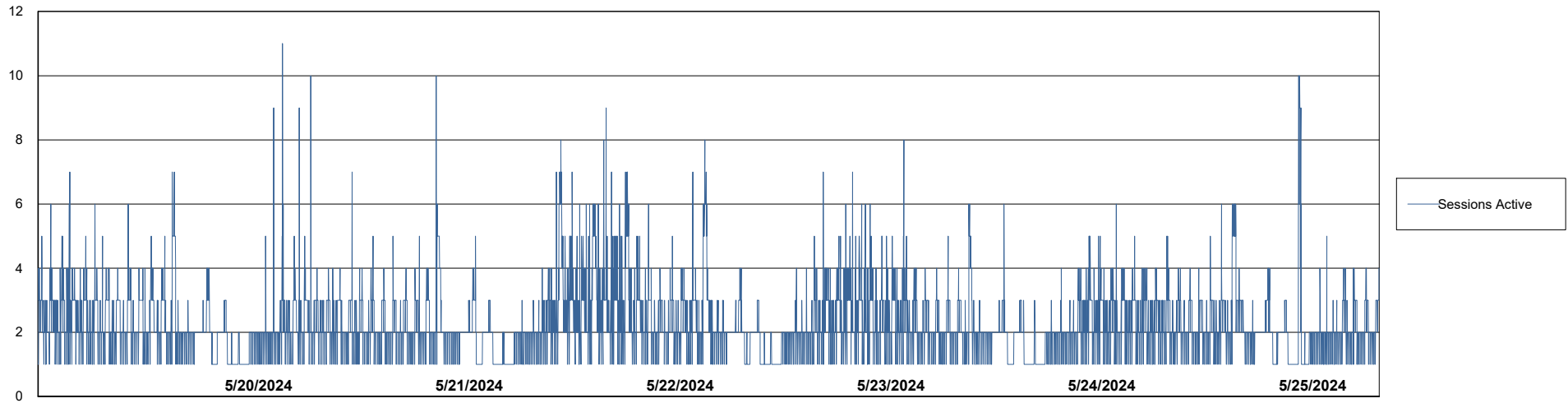
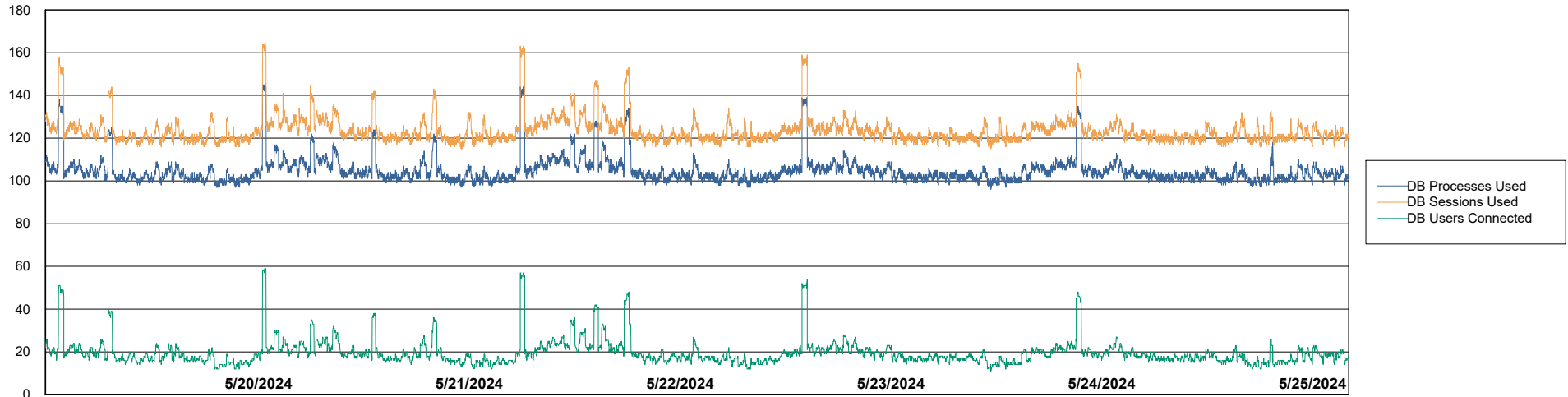
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/25/2024	53	149	71
5/24/2024	53	149	71
5/23/2024	53	149	71
5/22/2024	53	149	71
5/21/2024	53	149	71
5/20/2024	53	149	71
5/19/2024	53	149	71

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Database Performance JSG_PRD_BASHIR_DB_ABS1



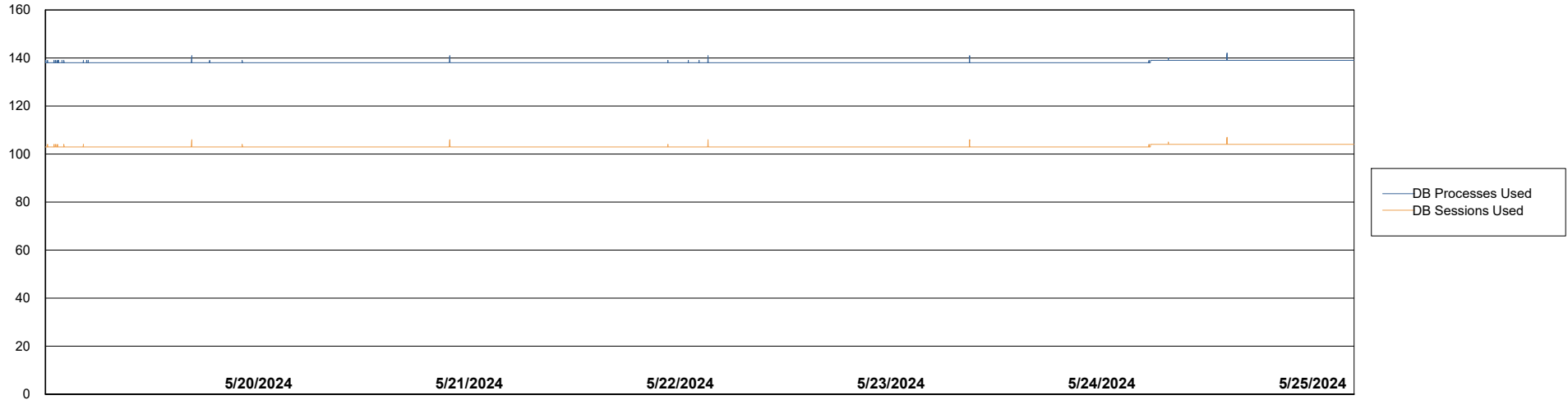
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

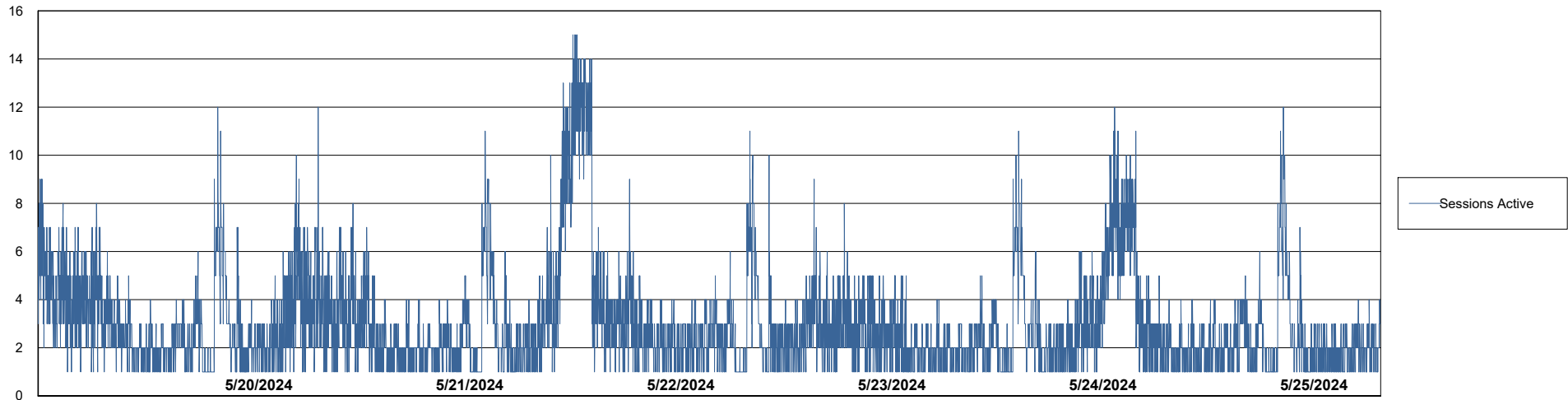
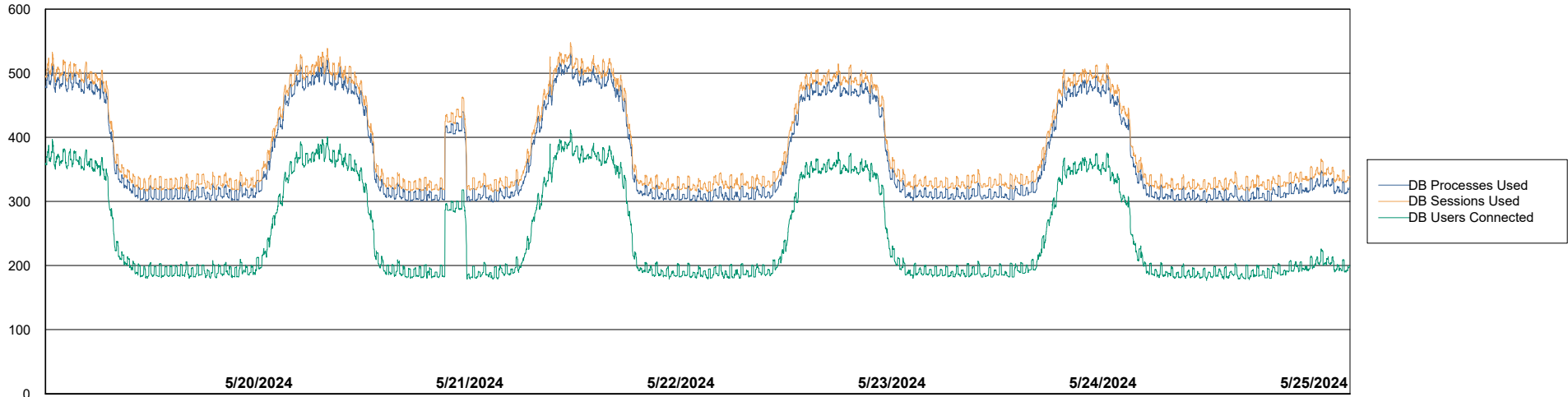


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



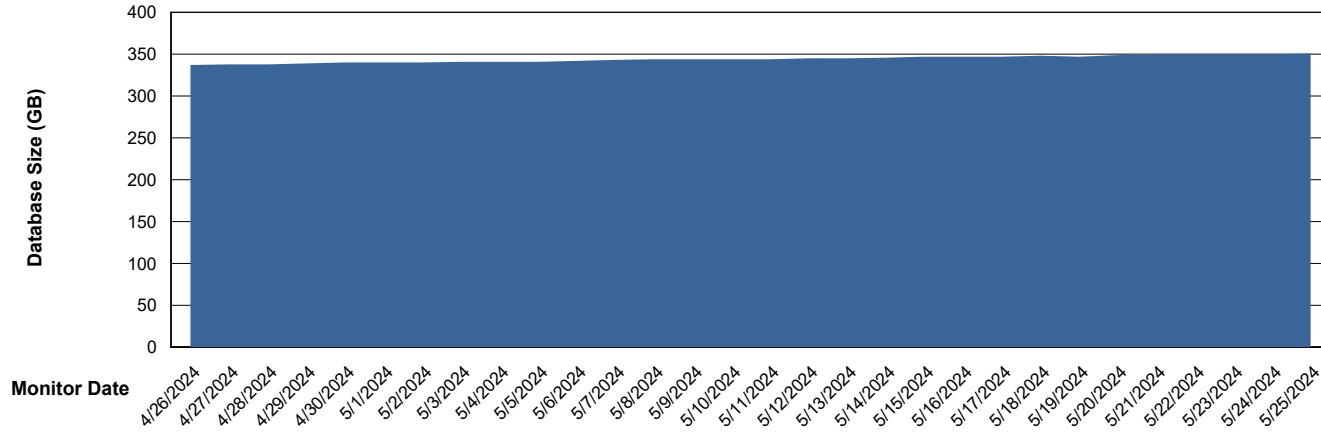
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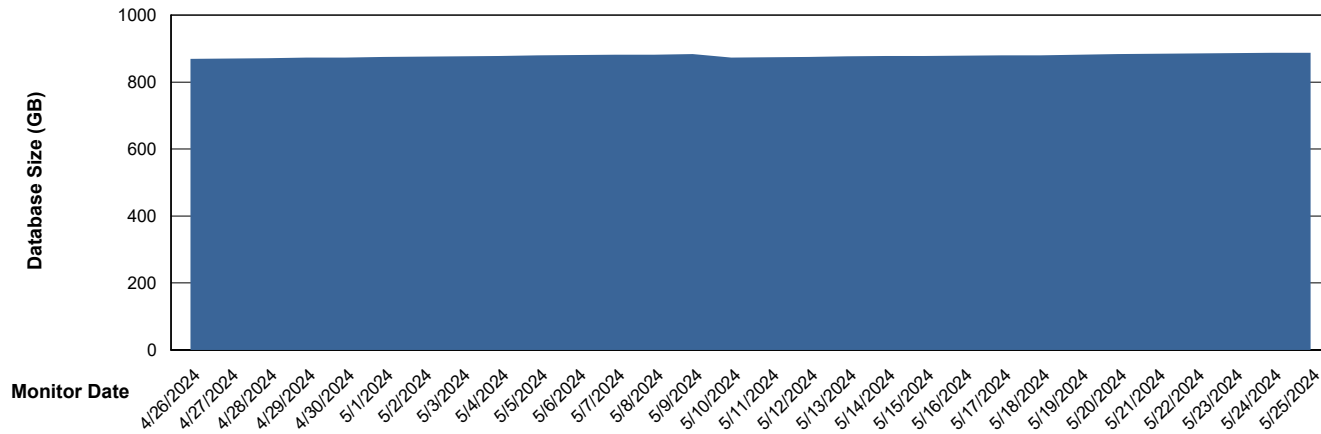
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/25/2024	ABSDATA	187	154	18
	INDX	233	193	17
5/24/2024	ABSDATA	187	154	18
	INDX	233	193	17
5/23/2024	ABSDATA	187	154	18
	INDX	233	193	17
5/22/2024	ABSDATA	187	154	18
	INDX	233	192	17
5/21/2024	ABSDATA	187	153	18
	INDX	228	192	16
5/20/2024	ABSDATA	187	153	18
	INDX	228	192	16
5/19/2024	ABSDATA	187	153	18
	INDX	228	191	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/25/2024	ABSDATA	990	827	16
	INDX	50	41	17
5/24/2024	ABSDATA	990	827	17
	INDX	50	41	17
5/23/2024	ABSDATA	990	826	17
	INDX	50	41	17
5/22/2024	ABSDATA	990	825	17
	INDX	50	41	17
5/21/2024	ABSDATA	975	824	15
	INDX	50	41	17
5/20/2024	ABSDATA	975	823	16
	INDX	50	41	17
5/19/2024	ABSDATA	975	821	16
	INDX	50	41	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 20/5/2024	Tue 21/5/2024	Wed 22/5/2024	Thu 23/5/2024	Fri 24/5/2024	Sat 25/5/2024
ABS DataWarehouse ETL Health	Not OK	Not OK	Not OK	Not OK	OK	Not OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Wed, 22-05-2024	None
Thu, 23-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 22-05-2024	None
Mon, 20-05-2024	None
Thu, 23-05-2024	None
Fri, 24-05-2024	None
Tue, 21-05-2024	None
Sun, 19-05-2024	None
Tue, 21-05-2024	None
Sat, 25-05-2024	None
Sun, 19-05-2024	None
Mon, 20-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 22-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sat, 25-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 24-05-2024	None
Tue, 21-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 20-05-2024	None
Thu, 23-05-2024	None
Sat, 25-05-2024	None

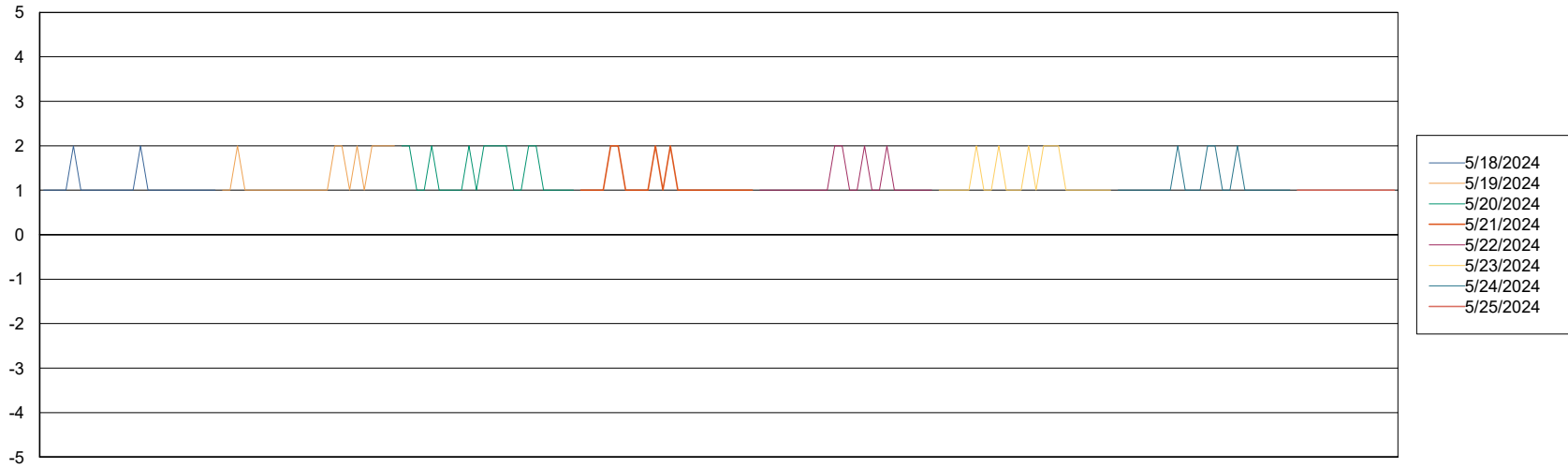
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



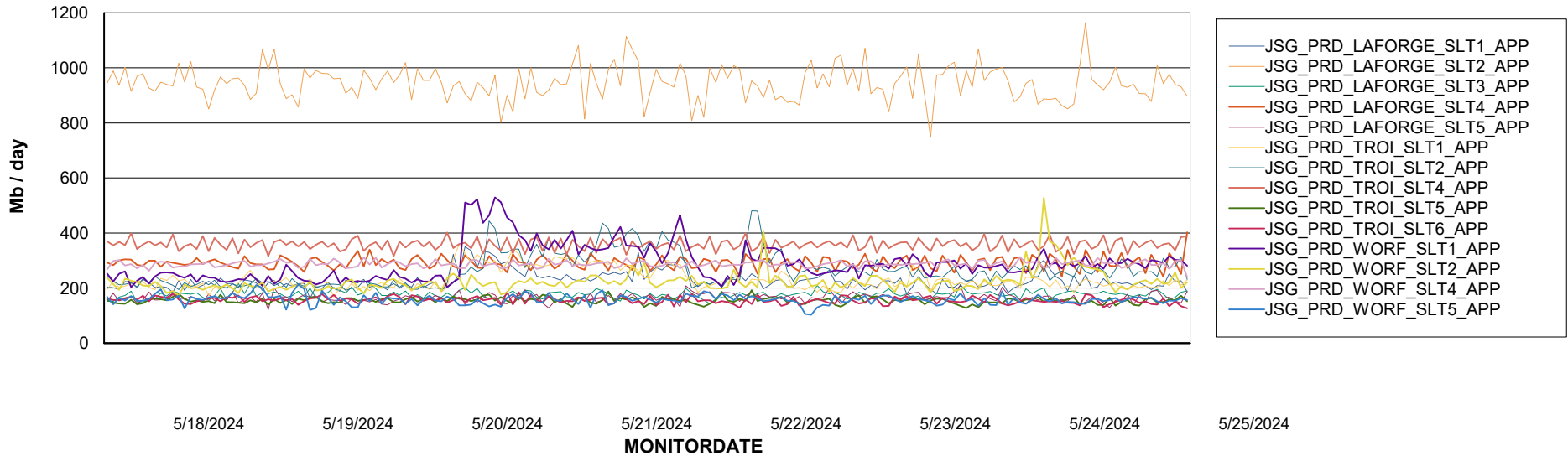
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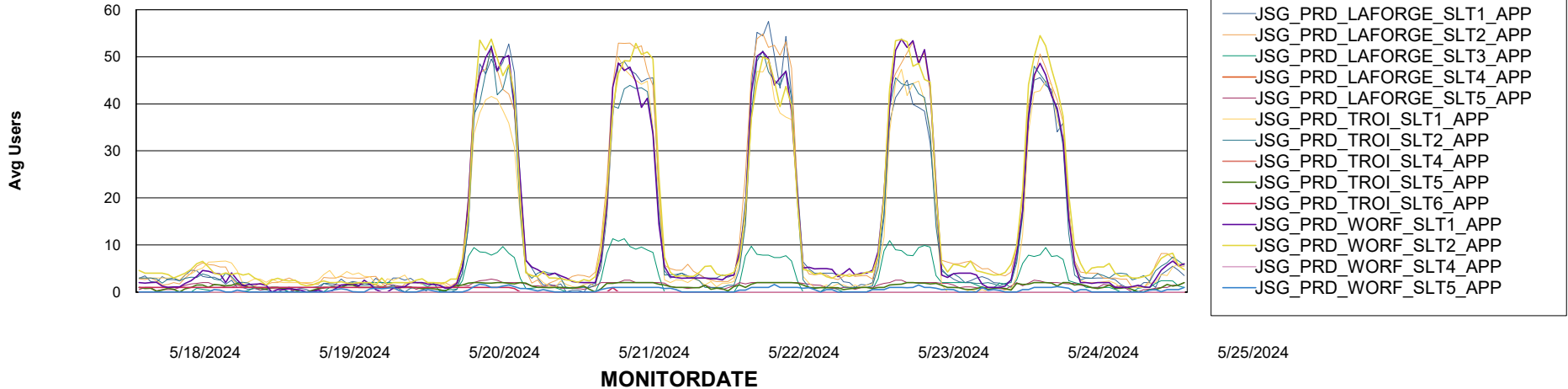


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



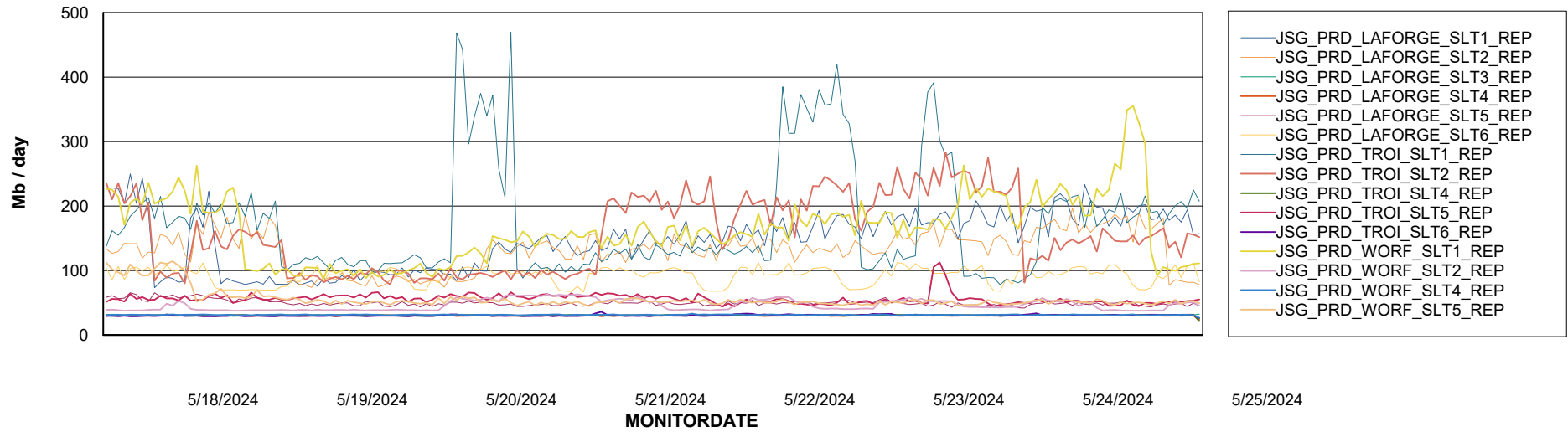
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



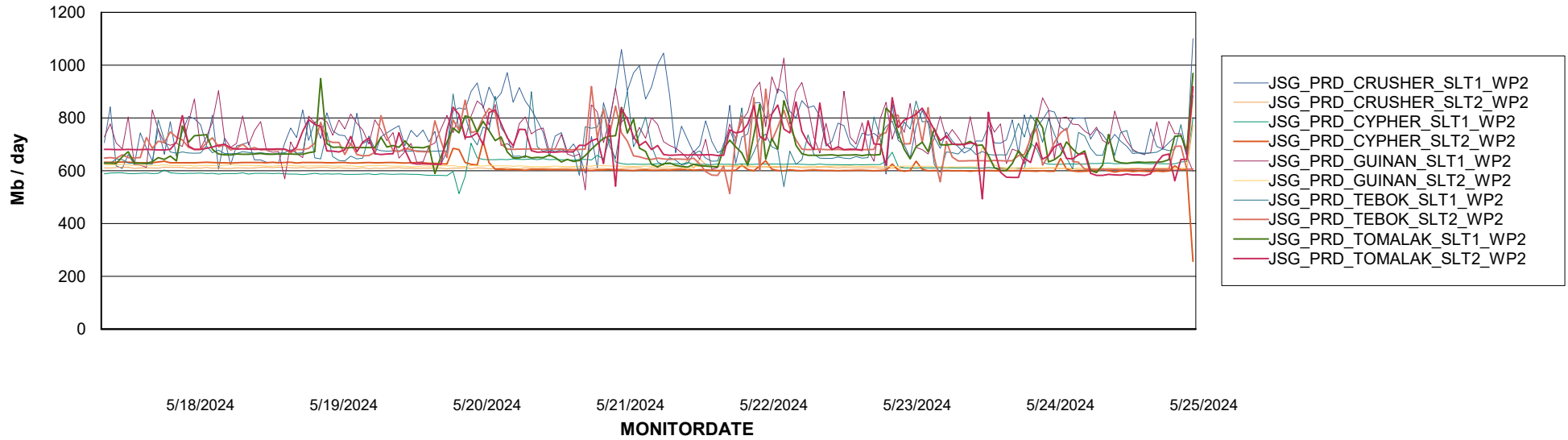
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ABSSolute Web Component Services

Avg memory used per ABS Web component

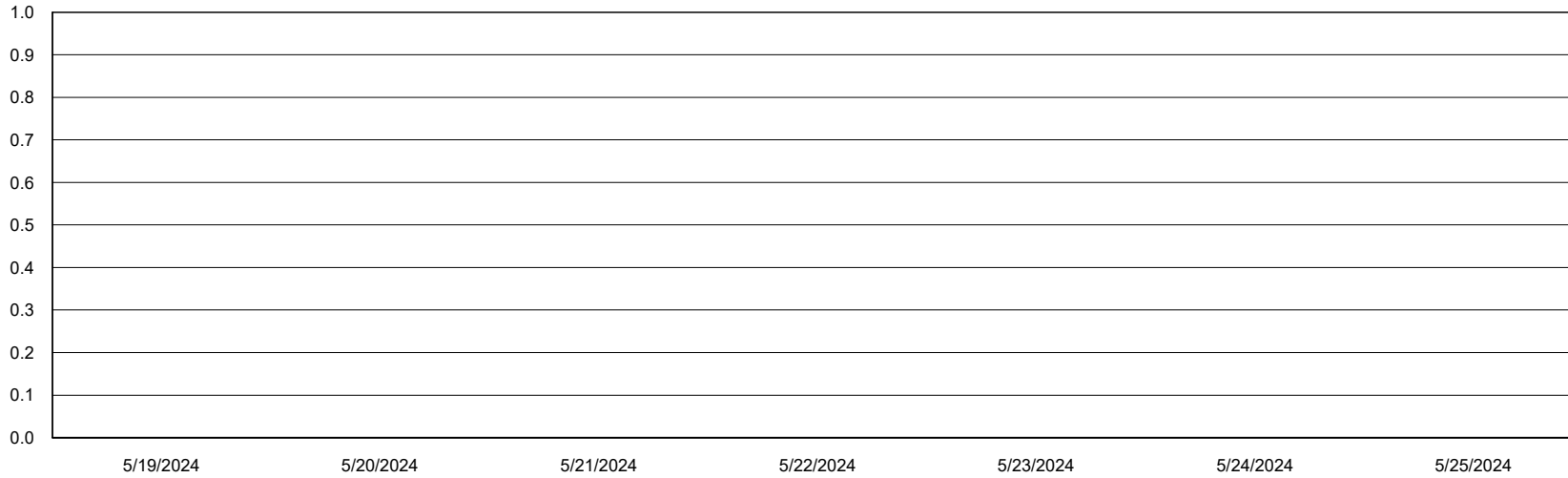


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP