

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
5/18/2024	11	39	35	91	100	9	21	1	1	99
5/17/2024	11	39	35	91	100	9	21	1	1	99
5/16/2024	11	39	35	91	100	9	21	1	1	99
5/15/2024	11	39	35	91	100	9	21	1	1	99
5/14/2024	11	39	35	91	100	9	21	1	1	99
5/13/2024	11	39	35	91	100	9	21	1	1	99
5/12/2024	11	39	35	91	100	9	21	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
5/18/2024	11	39	35	92	100	8	21	1	1	99
5/17/2024	11	39	35	91	100	8	21	1	1	99
5/16/2024	11	39	35	92	100	8	21	1	1	99
5/15/2024	11	39	35	92	100	8	21	1	1	99
5/14/2024	11	39	35	92	100	8	21	1	1	99
5/13/2024	11	39	35	92	100	8	21	1	1	99
5/12/2024	11	39	35	92	100	8	21	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
5/18/2024	10	39	35	21	1	1	35	100	65	59
5/17/2024	10	39	35	21	1	1	35	100	65	59
5/16/2024	10	39	35	21	1	1	35	100	65	59
5/15/2024	10	39	35	21	1	1	35	100	65	59
5/14/2024	10	39	35	21	1	1	35	100	65	59
5/13/2024	10	39	35	21	1	1	35	100	65	59
5/12/2024	10	39	35	21	1	1	35	100	65	59

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
5/18/2024	10	39	35	21	1	1	78	100	22	38
5/17/2024	10	39	35	21	1	1	78	100	22	38
5/16/2024	10	39	35	21	1	1	78	100	22	38
5/15/2024	10	39	35	21	1	1	78	100	22	39
5/14/2024	10	39	35	21	1	1	78	100	22	39
5/13/2024	10	39	35	21	1	1	78	100	22	39
5/12/2024	10	39	35	21	1	1	78	100	22	39

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
5/18/2024	11	39	35	21	1	1	75	100	25	58
5/17/2024	11	39	35	21	1	1	75	100	25	58
5/16/2024	11	39	35	21	1	1	75	100	25	58
5/15/2024	11	39	35	21	1	1	75	100	25	58
5/14/2024	11	39	35	21	1	1	75	100	25	59
5/13/2024	11	39	35	21	1	1	75	100	25	59
5/12/2024	11	39	35	21	1	1	75	100	25	58

Harddisk Usage SHL-RPROXY-ASH

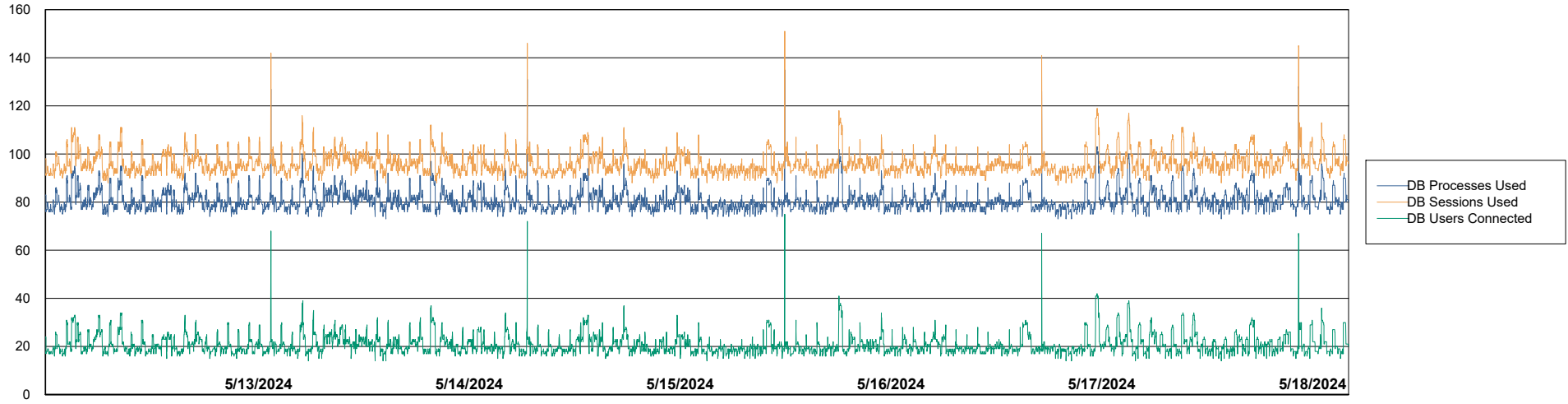
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
5/18/2024	12	39	34	21	1	1	99	10	0
5/17/2024	12	39	34	21	1	1	99	10	0
5/16/2024	12	39	34	21	1	1	99	10	0
5/15/2024	12	39	34	21	1	1	99	10	0
5/14/2024	12	39	34	21	1	1	99	10	0
5/13/2024	12	39	34	21	1	1	99	10	0
5/12/2024	12	39	34	21	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

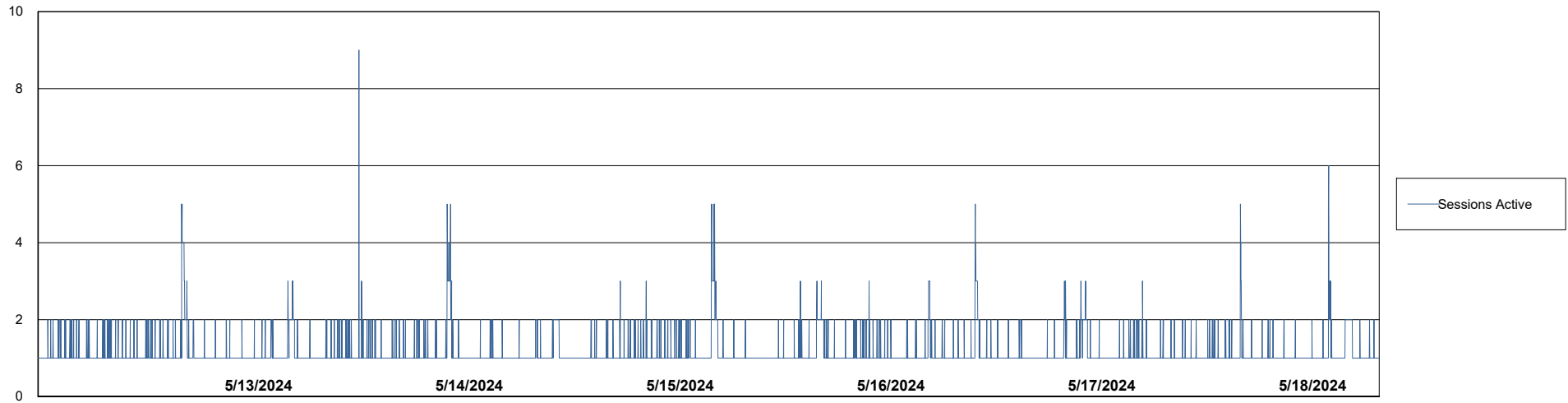
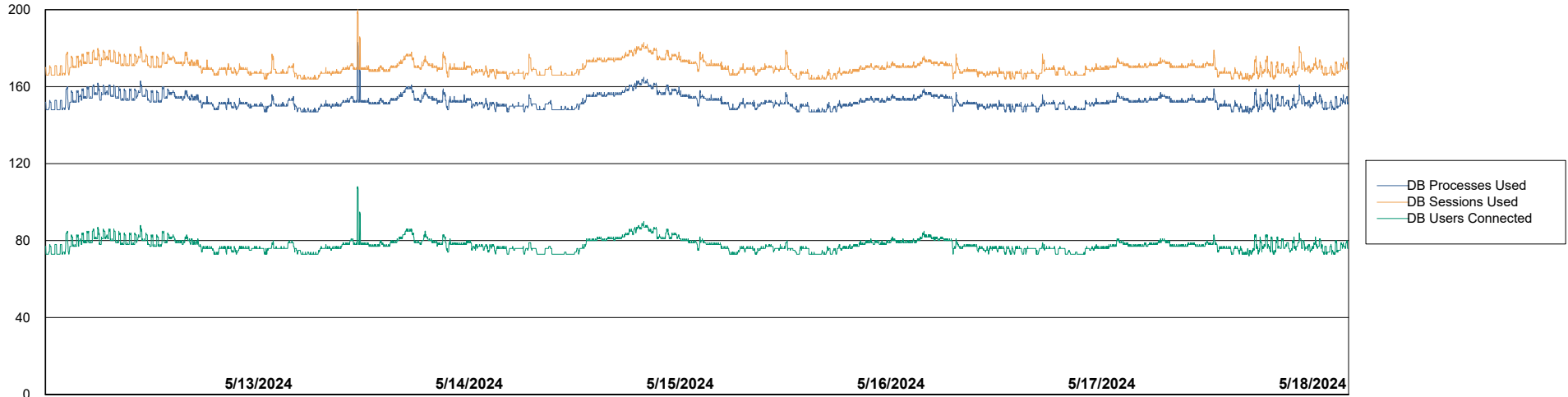


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Database Performance SHL-DBS1-ASH_PROD_ABS1



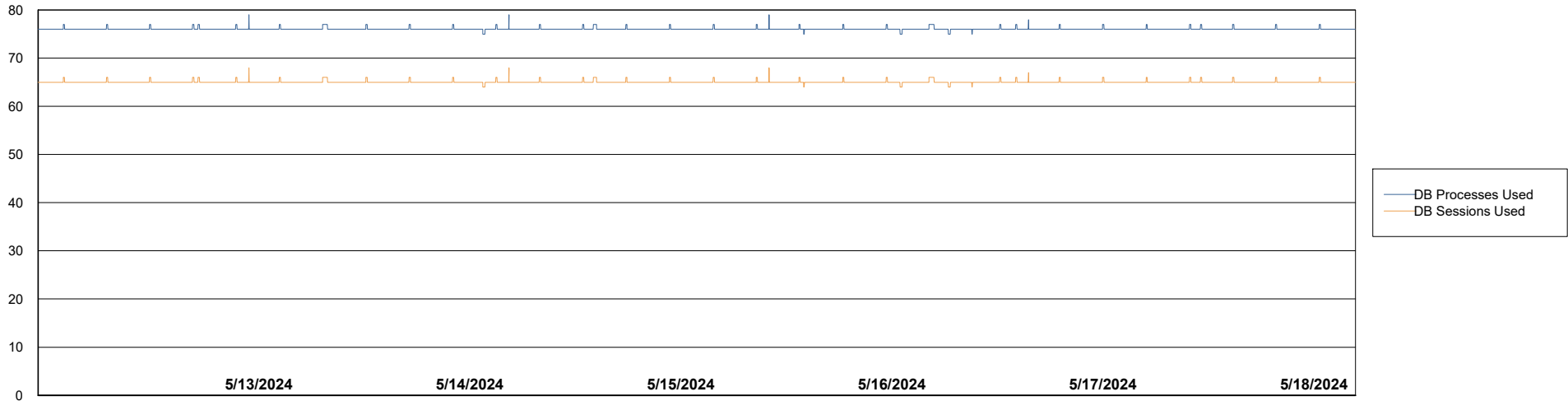
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000



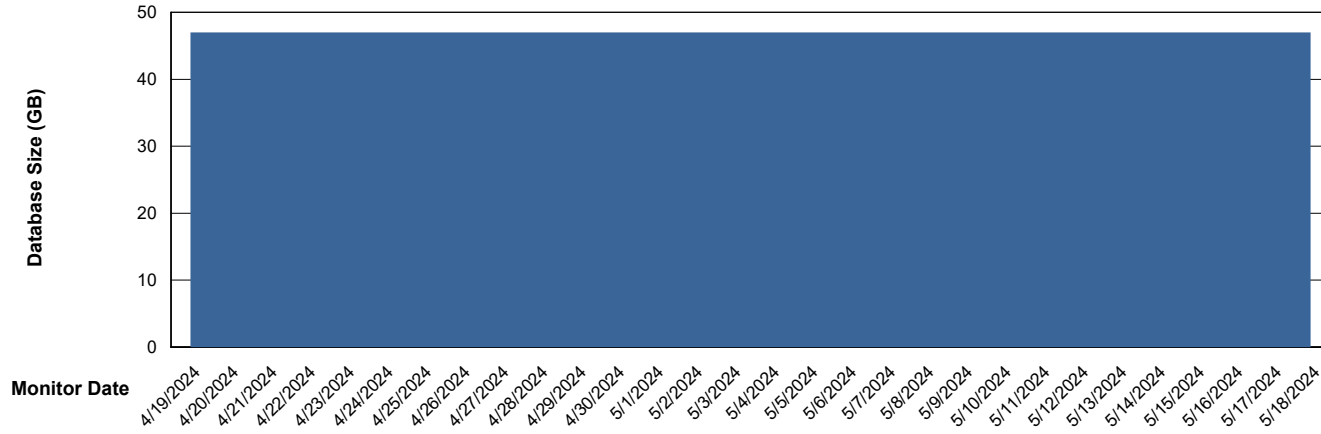
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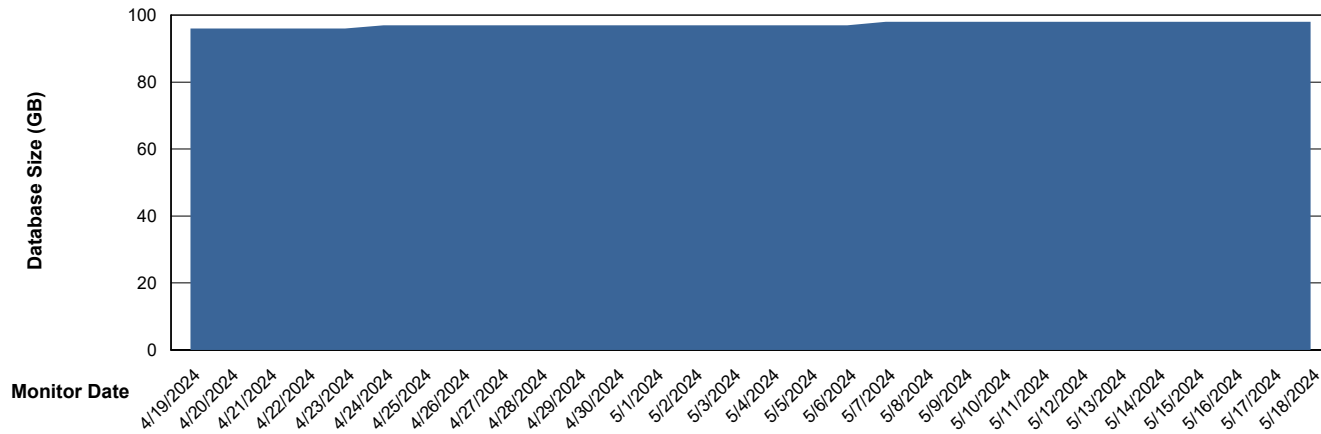
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/18/2024	ABSDATA	30	22	27
	INDX	29	23	22
5/17/2024	ABSDATA	30	22	27
	INDX	29	23	22
5/16/2024	ABSDATA	30	22	27
	INDX	29	23	22
5/15/2024	ABSDATA	30	22	27
	INDX	29	23	22
5/14/2024	ABSDATA	30	22	27
	INDX	29	23	22
5/13/2024	ABSDATA	30	22	27
	INDX	29	23	22
5/12/2024	ABSDATA	30	22	27
	INDX	29	23	22

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/18/2024	ABSDATA	39	29	25
	INDX	64	50	21
5/17/2024	ABSDATA	39	29	25
	INDX	64	50	21
5/16/2024	ABSDATA	39	29	25
	INDX	64	50	21
5/15/2024	ABSDATA	39	29	25
	INDX	64	50	21
5/14/2024	ABSDATA	39	29	25
	INDX	64	50	21
5/13/2024	ABSDATA	39	29	25
	INDX	64	50	22
5/12/2024	ABSDATA	39	29	25
	INDX	64	50	22

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Mon, 13-05-2024	None
Sun, 12-05-2024	None
Tue, 14-05-2024	None
Thu, 16-05-2024	None
Wed, 15-05-2024	None
Fri, 17-05-2024	None
Sat, 18-05-2024	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



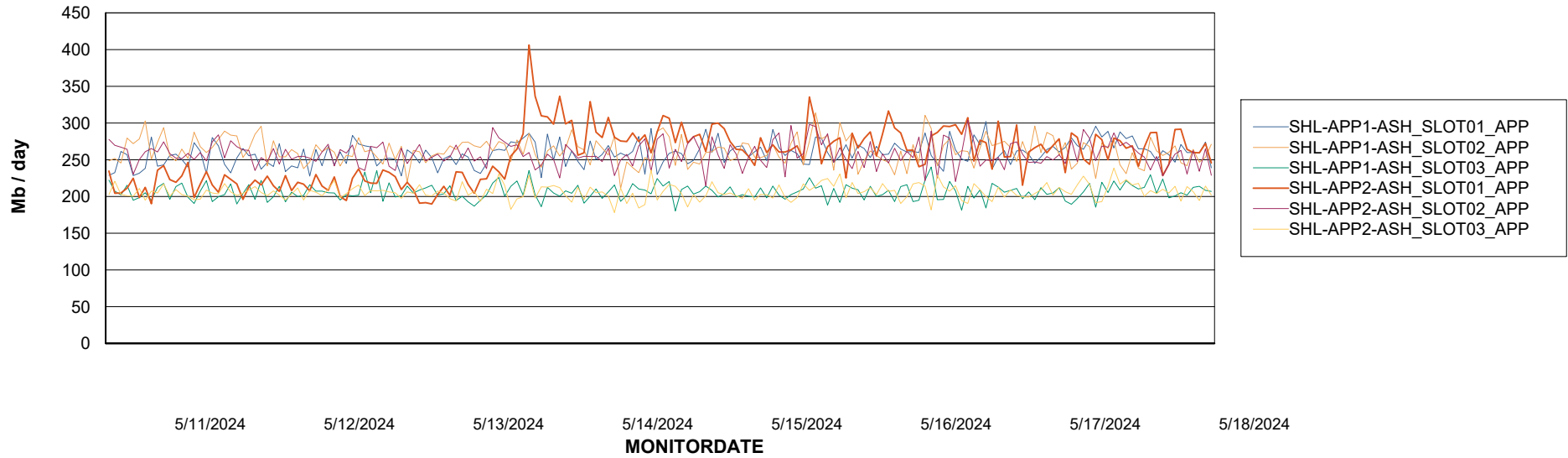
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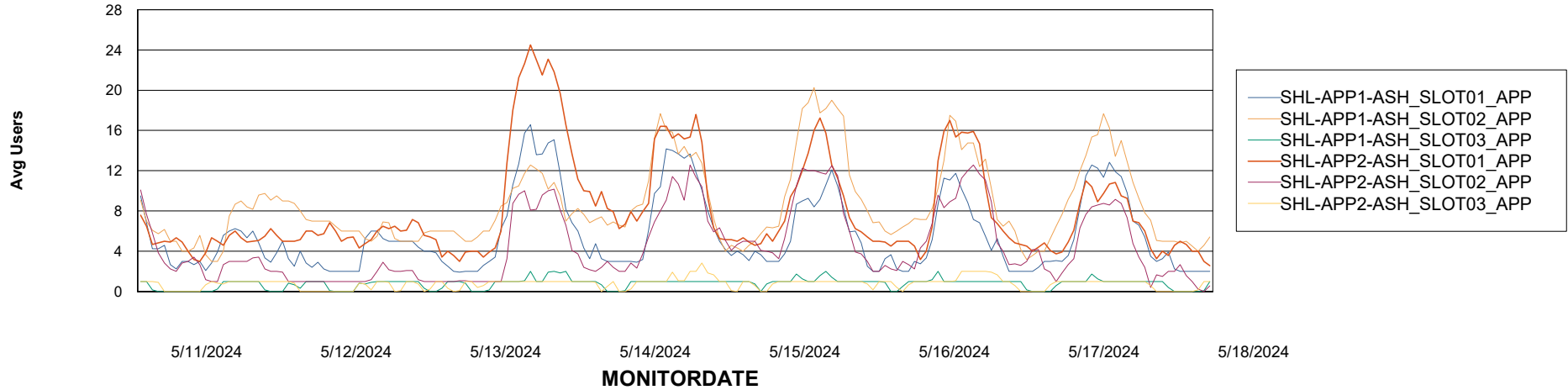


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



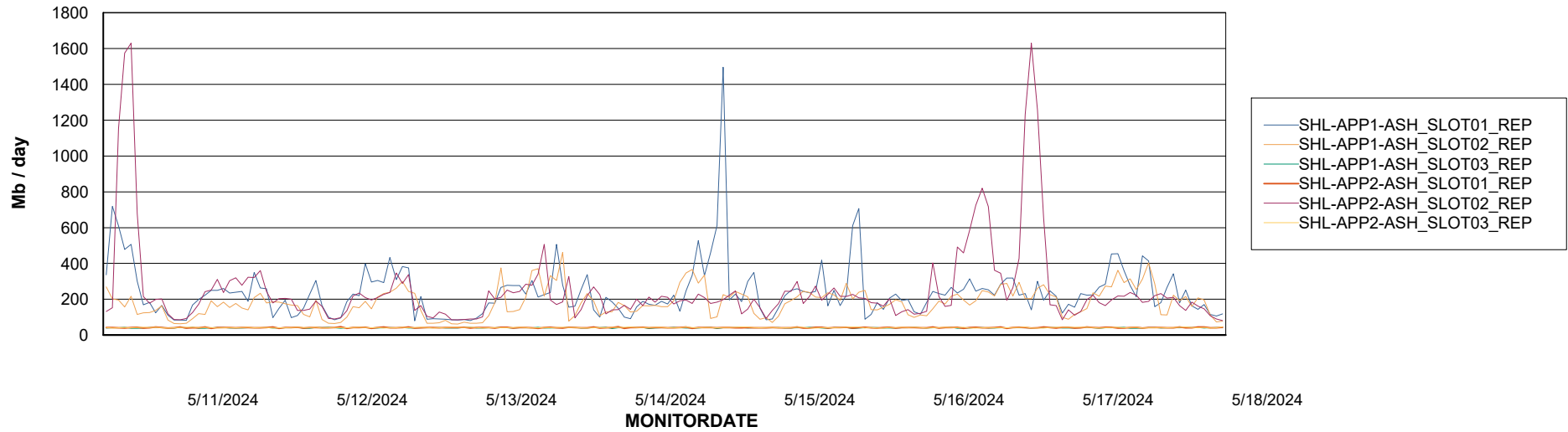
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



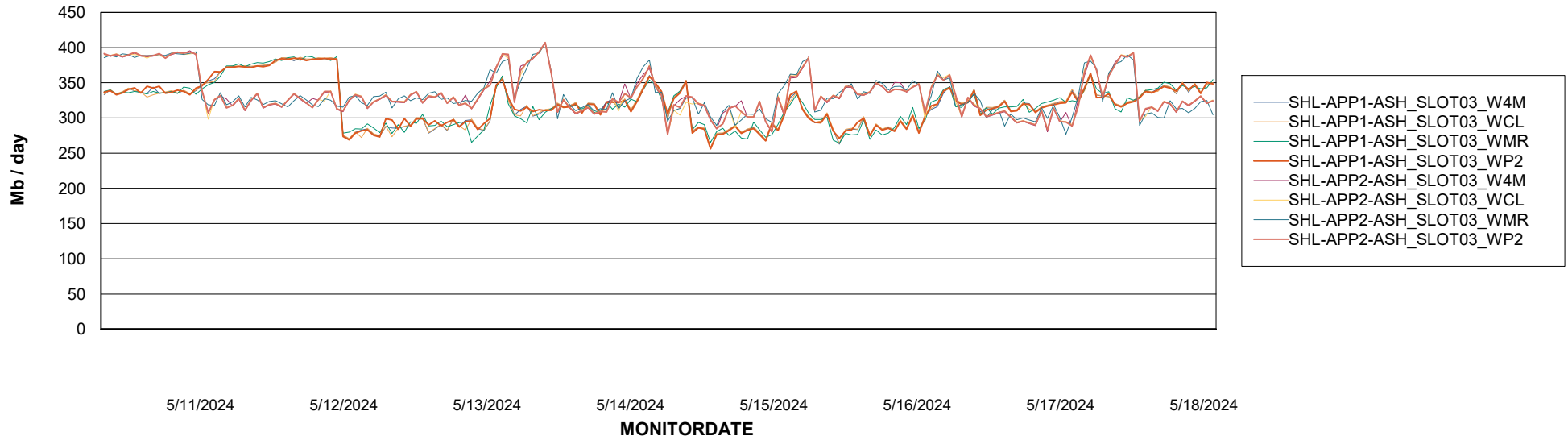
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

