

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/18/2024	24	149	114	31	850	587
5/17/2024	23	149	114	25	850	639
5/16/2024	23	149	115	24	850	650
5/15/2024	24	149	114	24	850	649
5/14/2024	23	149	114	24	850	649
5/13/2024	24	149	114	24	850	649
5/12/2024	24	149	114	24	850	649

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/18/2024	58	89	38
5/17/2024	58	89	38
5/16/2024	58	89	38
5/15/2024	59	89	37
5/14/2024	59	89	37
5/13/2024	59	89	37
5/12/2024	59	89	37

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/18/2024	65	79	28
5/17/2024	65	79	28
5/16/2024	63	79	30
5/15/2024	64	79	28
5/14/2024	66	79	27
5/13/2024	66	79	27
5/12/2024	66	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/18/2024	52	79	38
5/17/2024	52	79	38
5/16/2024	52	79	38
5/15/2024	54	79	37
5/14/2024	55	79	36
5/13/2024	55	79	36
5/12/2024	55	79	36

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/18/2024	36	149	96
5/17/2024	36	149	96
5/16/2024	36	149	96
5/15/2024	36	149	96
5/14/2024	36	149	95
5/13/2024	36	149	95
5/12/2024	36	149	95

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/18/2024	49	149	77	23	1,536	1,183
5/17/2024	49	149	77	23	1,536	1,189
5/16/2024	49	149	77	23	1,536	1,188
5/15/2024	49	149	77	22	1,536	1,191
5/14/2024	49	149	77	22	1,536	1,193
5/13/2024	49	149	77	23	1,536	1,187
5/12/2024	49	149	76	24	1,536	1,174

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/18/2024	65	199	70	26	1,536	1,137	71	500	146
5/17/2024	65	199	70	26	1,536	1,140	75	500	124
5/16/2024	65	199	70	26	1,536	1,139	75	500	125
5/15/2024	65	199	70	26	1,536	1,140	75	500	124
5/14/2024	65	199	70	26	1,536	1,141	76	500	121
5/13/2024	65	199	70	26	1,536	1,140	75	500	123
5/12/2024	65	199	70	26	1,536	1,133	76	500	121

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/18/2024	61	79	31
5/17/2024	61	79	31
5/16/2024	61	79	31
5/15/2024	63	79	30
5/14/2024	63	79	29
5/13/2024	63	79	29
5/12/2024	63	79	29

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/18/2024	56	79	35
5/17/2024	56	79	35
5/16/2024	56	79	35
5/15/2024	57	79	34
5/14/2024	58	79	34
5/13/2024	58	79	34
5/12/2024	58	79	34

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/18/2024	30	149	104
5/17/2024	31	149	104
5/16/2024	31	149	104
5/15/2024	31	149	104
5/14/2024	31	149	103
5/13/2024	31	149	103
5/12/2024	31	149	103

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

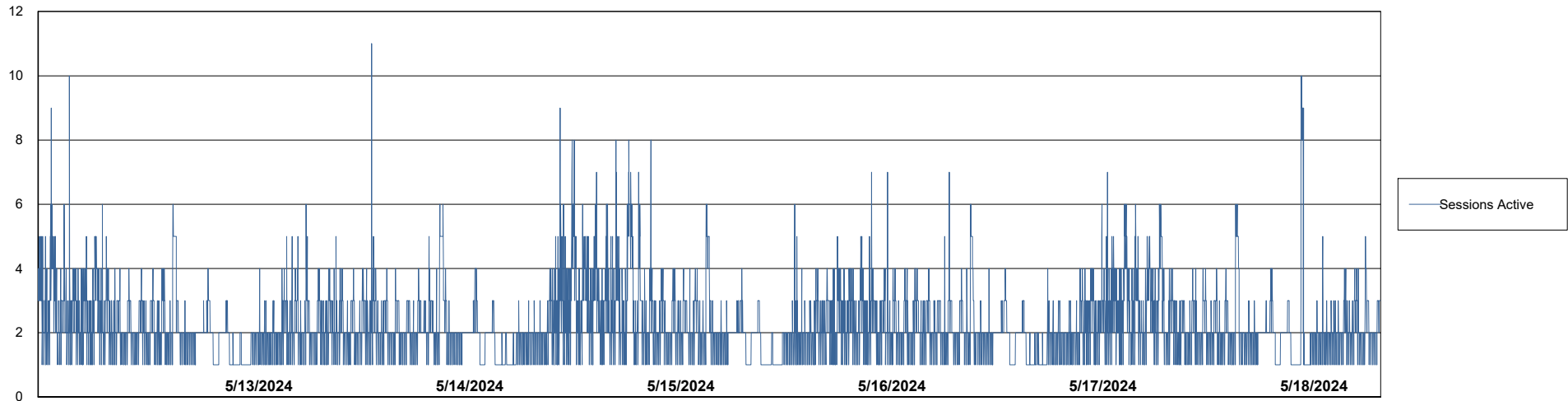
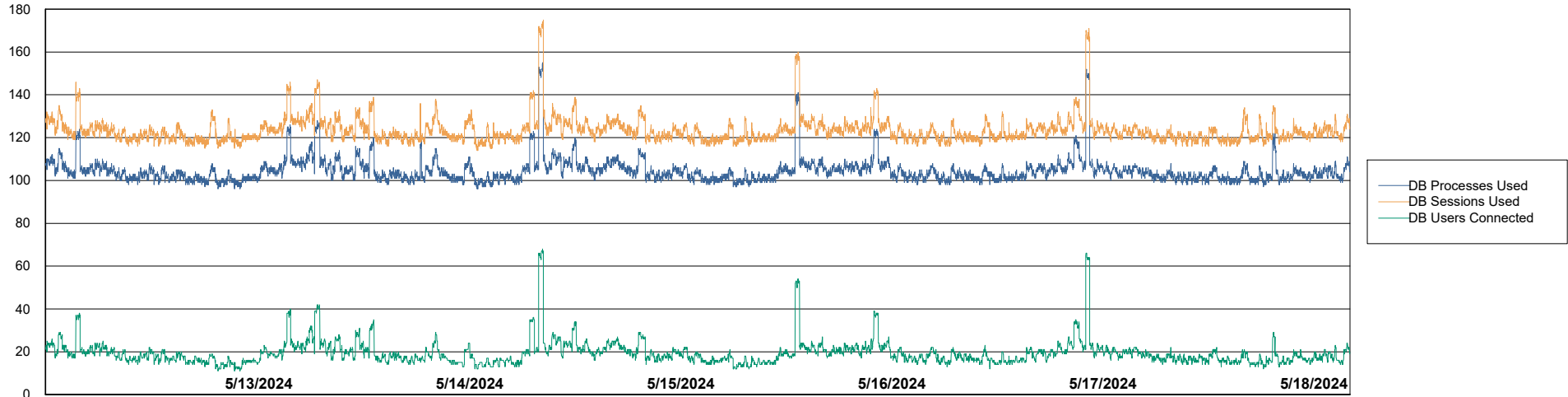
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/18/2024	53	149	71
5/17/2024	53	149	71
5/16/2024	53	149	70
5/15/2024	53	149	70
5/14/2024	53	149	70
5/13/2024	53	149	70
5/12/2024	53	149	70

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Database Performance JSG_PRD_BASHIR_DB_ABS1



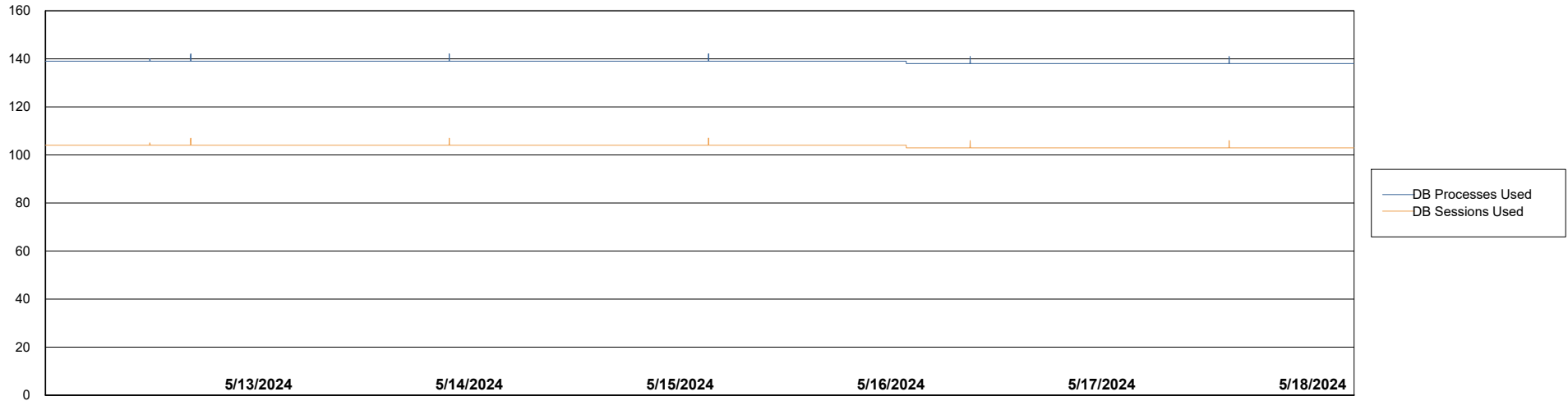
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4

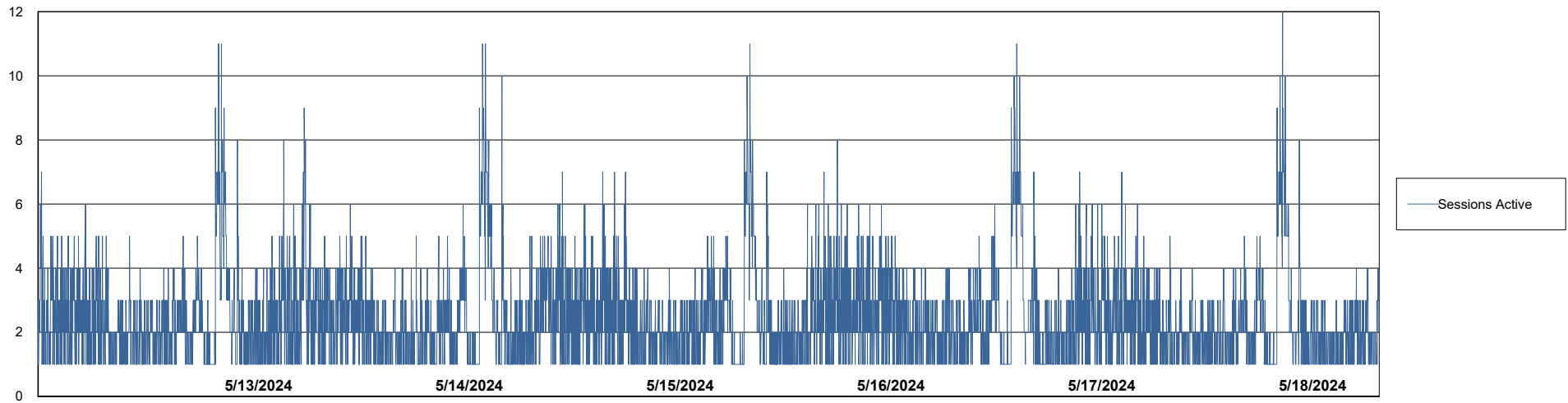
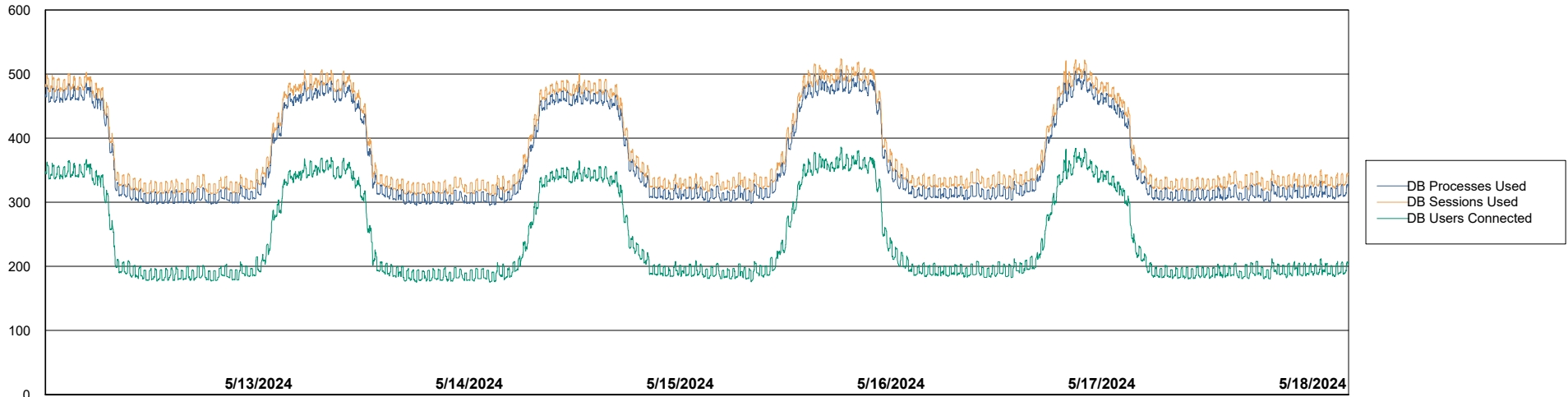


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



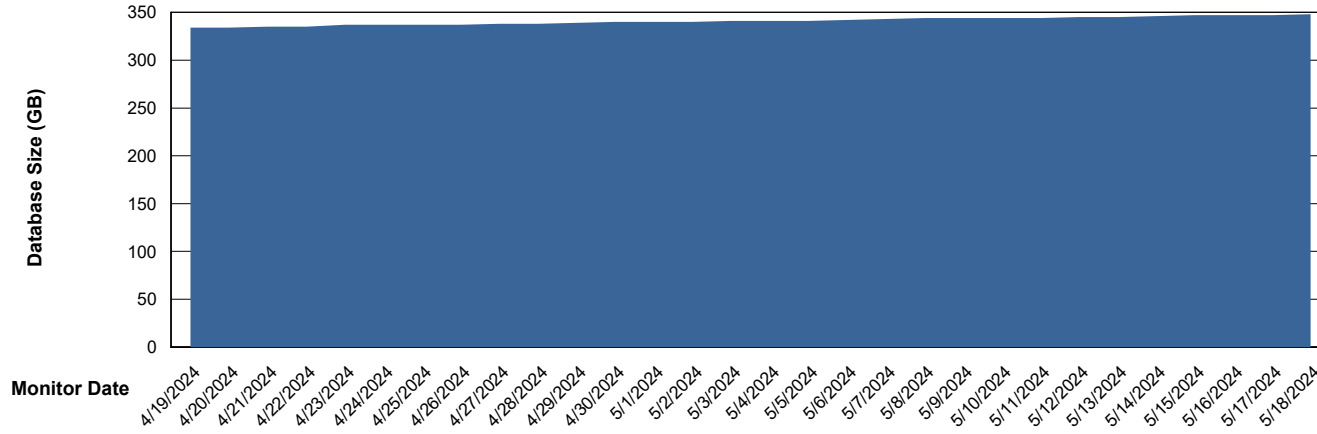
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Customer JSG_Production (24/7)
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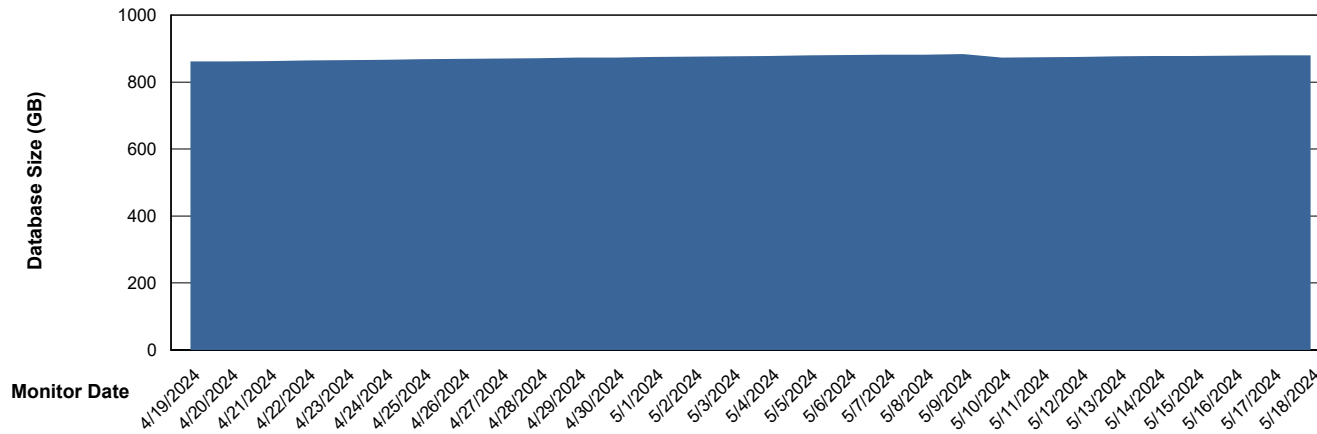
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/18/2024	ABSDATA	187	153	18
	INDX	228	191	16
5/17/2024	ABSDATA	187	153	18
	INDX	228	191	16
5/16/2024	ABSDATA	179	152	15
	INDX	228	191	16
5/15/2024	ABSDATA	179	152	15
	INDX	228	190	17
5/14/2024	ABSDATA	179	152	15
	INDX	228	190	17
5/13/2024	ABSDATA	179	152	15
	INDX	228	190	17
5/12/2024	ABSDATA	179	152	15
	INDX	228	189	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/18/2024	ABSDATA	975	819	16
	INDX	50	41	17
5/17/2024	ABSDATA	975	819	16
	INDX	50	41	17
5/16/2024	ABSDATA	975	818	16
	INDX	50	41	17
5/15/2024	ABSDATA	975	817	16
	INDX	50	41	18
5/14/2024	ABSDATA	975	817	16
	INDX	50	41	18
5/13/2024	ABSDATA	975	816	16
	INDX	50	41	18
5/12/2024	ABSDATA	975	814	16
	INDX	50	41	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 13/5/2024	Tue 14/5/2024	Wed 15/5/2024	Thu 16/5/2024	Fri 17/5/2024	Sat 18/5/2024
ABS DataWarehouse ETL Health	Not OK	Not OK	Not OK	OK	OK	Not OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Thu, 16-05-2024	None
Sat, 18-05-2024	None
Sun, 12-05-2024	None
Tue, 14-05-2024	None
Tue, 14-05-2024	None
Wed, 15-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 16-05-2024	None
Mon, 13-05-2024	None
Wed, 15-05-2024	None
Sat, 18-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 13-05-2024	None
Fri, 17-05-2024	None
Sat, 18-05-2024	None
Mon, 13-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Tue, 14-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 17-05-2024	None
Sun, 12-05-2024	None
Wed, 15-05-2024	None

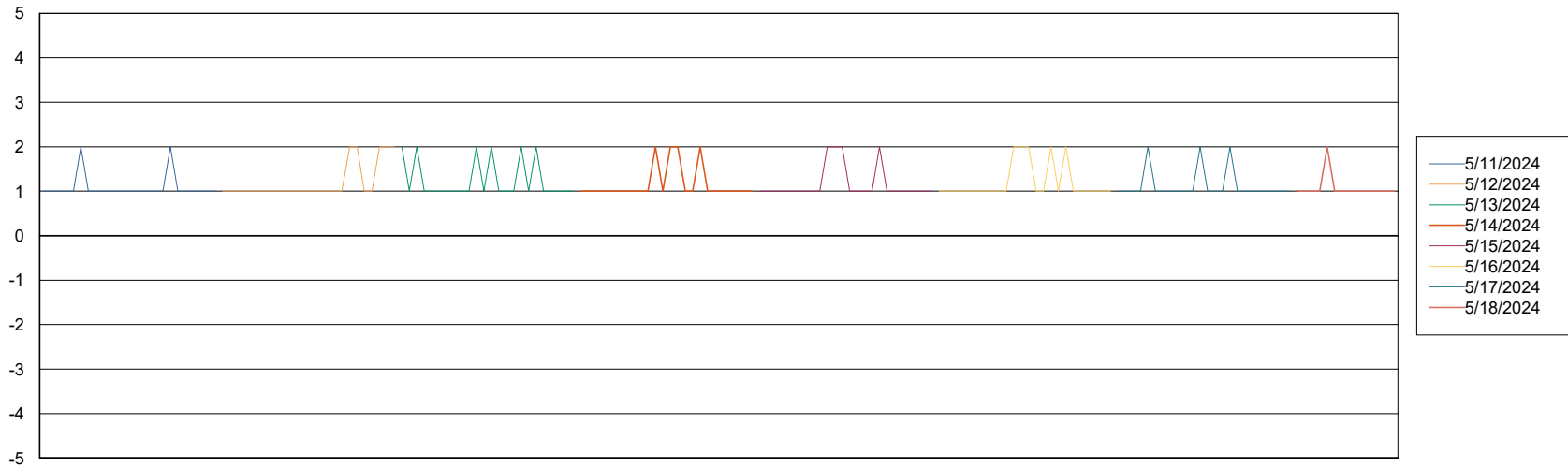
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



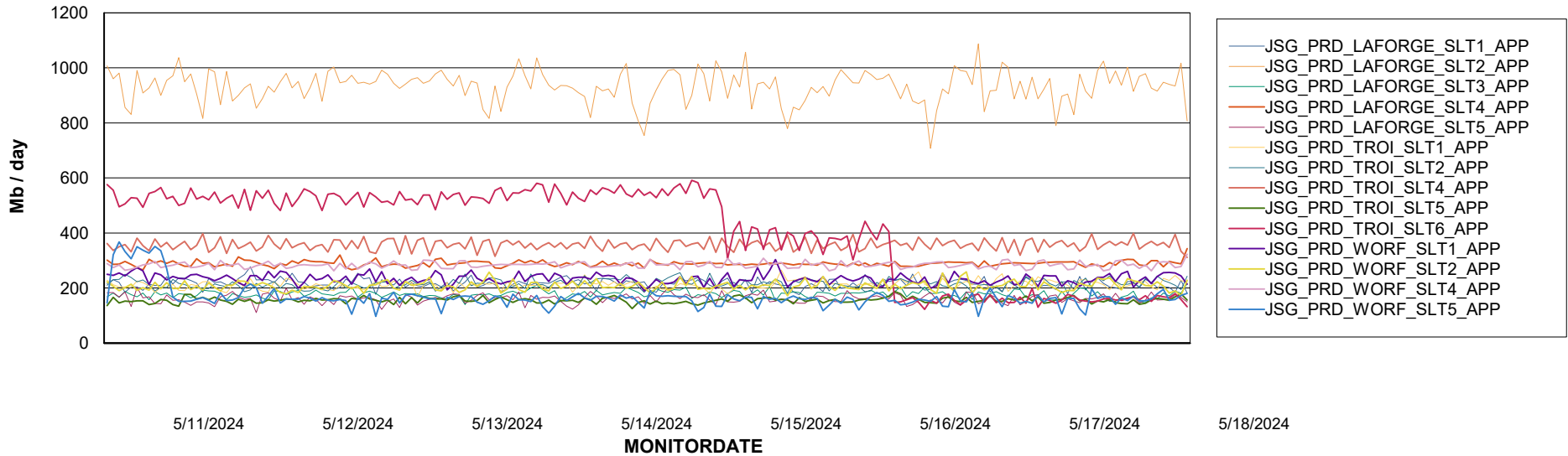
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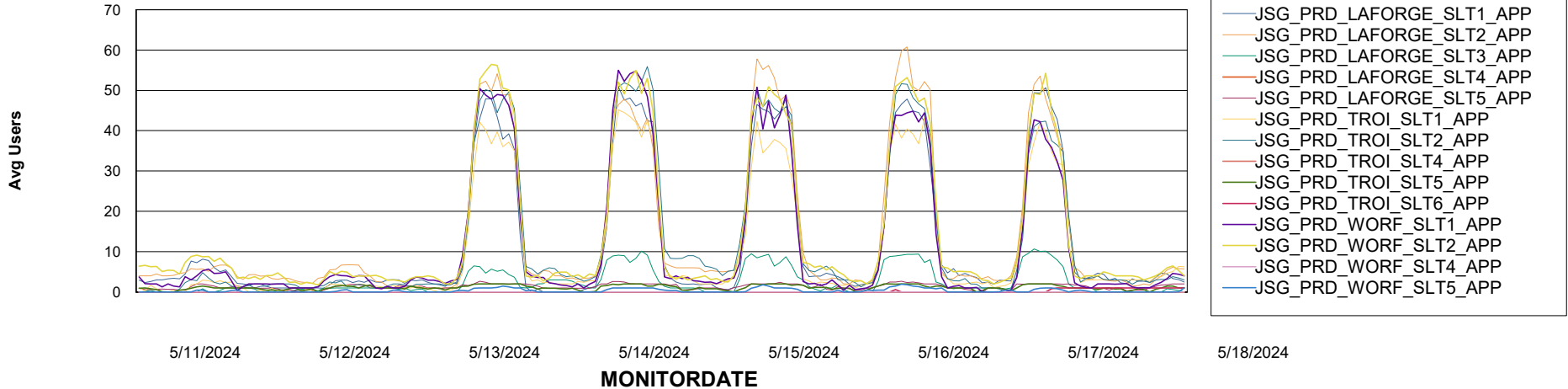


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



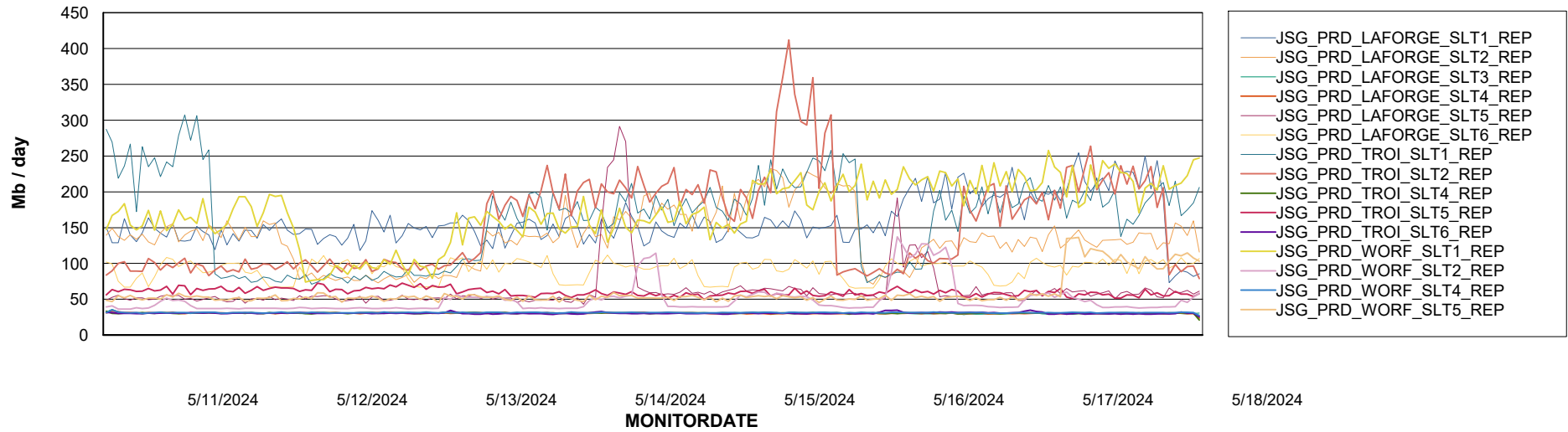
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



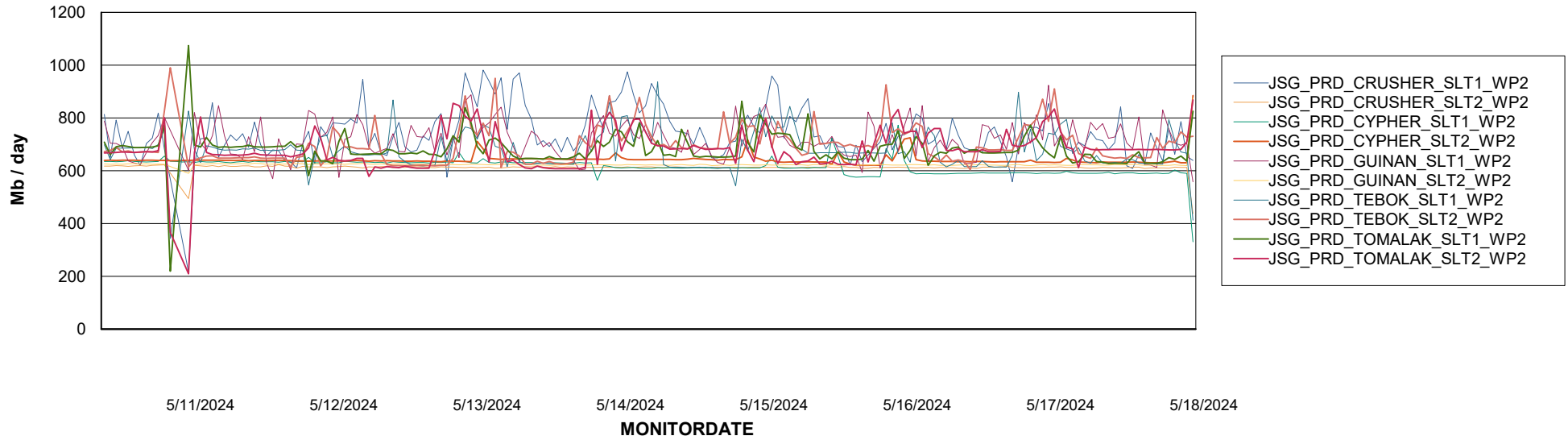
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ABSSolute Web Component Services

Avg memory used per ABS Web component

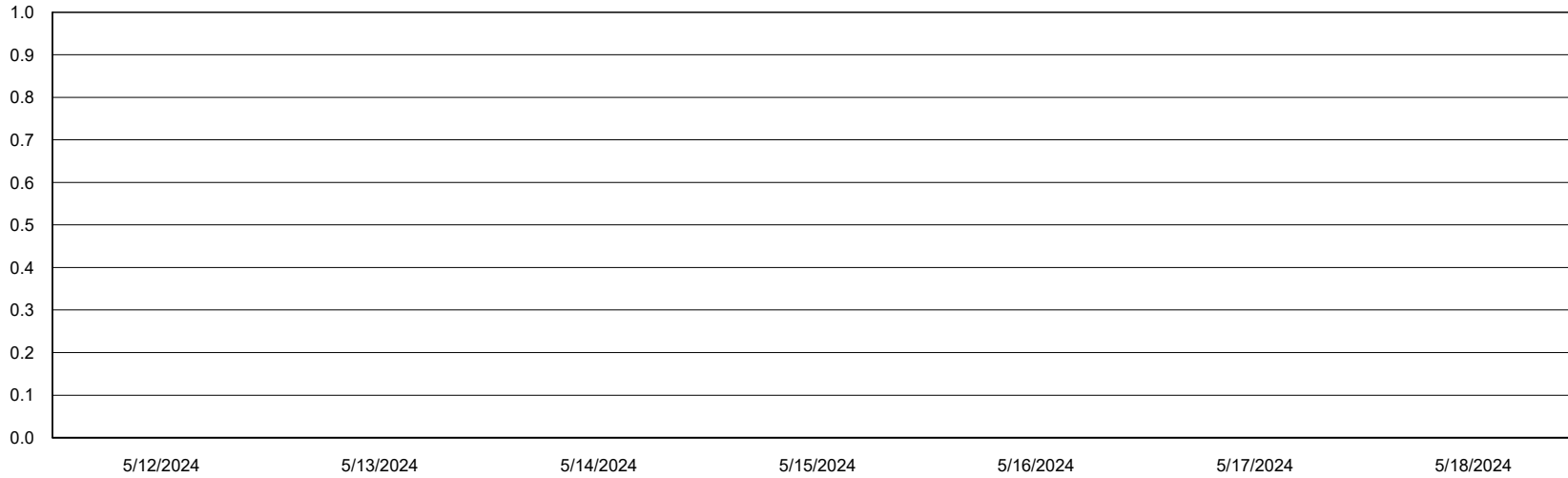


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP