

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/18/2024	63	199	73	16	1,300	1,089	84	1,000	164
5/17/2024	63	199	73	18	1,300	1,061	82	1,000	184
5/16/2024	63	199	73	18	1,300	1,062	81	1,000	185
5/15/2024	63	199	73	18	1,300	1,064	82	1,000	184
5/14/2024	63	199	73	19	1,300	1,058	82	1,000	181
5/13/2024	63	199	73	19	1,300	1,050	82	1,000	181
5/12/2024	63	199	73	20	1,300	1,043	84	1,000	160

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/18/2024	60	199	79	20	1,200	965
5/17/2024	60	199	79	20	1,200	963
5/16/2024	61	199	79	20	1,200	966
5/15/2024	61	199	79	20	1,200	966
5/14/2024	61	199	78	20	1,200	960
5/13/2024	61	199	78	21	1,200	953
5/12/2024	61	199	77	21	1,200	944

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/18/2024	78	299	66
5/17/2024	78	299	65
5/16/2024	78	299	65
5/15/2024	78	299	65
5/14/2024	79	299	62
5/13/2024	80	299	59
5/12/2024	80	299	59

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/18/2024	67	299	100
5/17/2024	67	299	100
5/16/2024	67	299	99
5/15/2024	67	299	99
5/14/2024	67	299	99
5/13/2024	67	299	99
5/12/2024	67	299	99

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

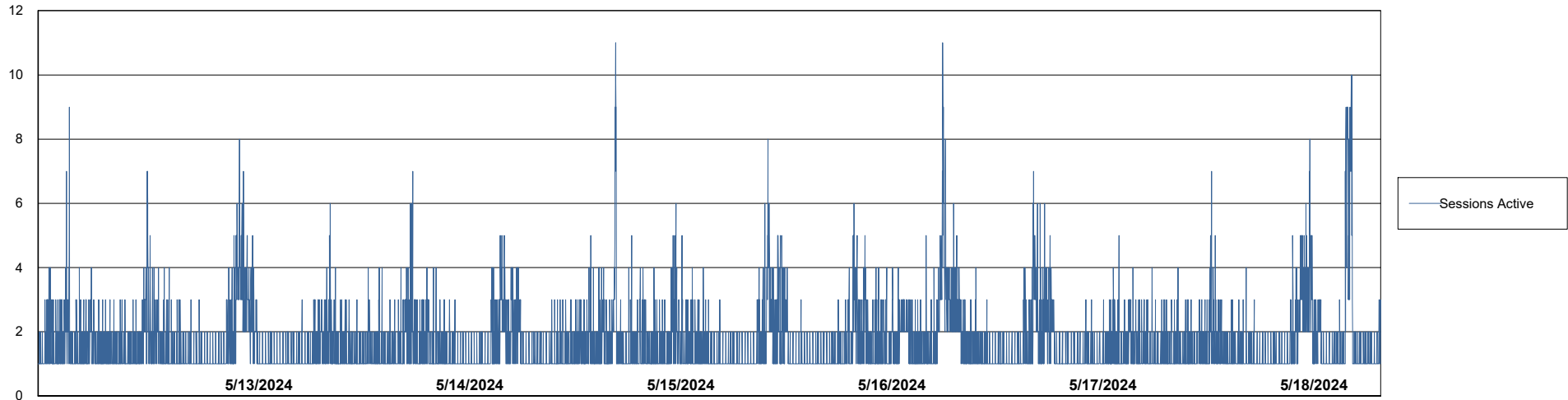
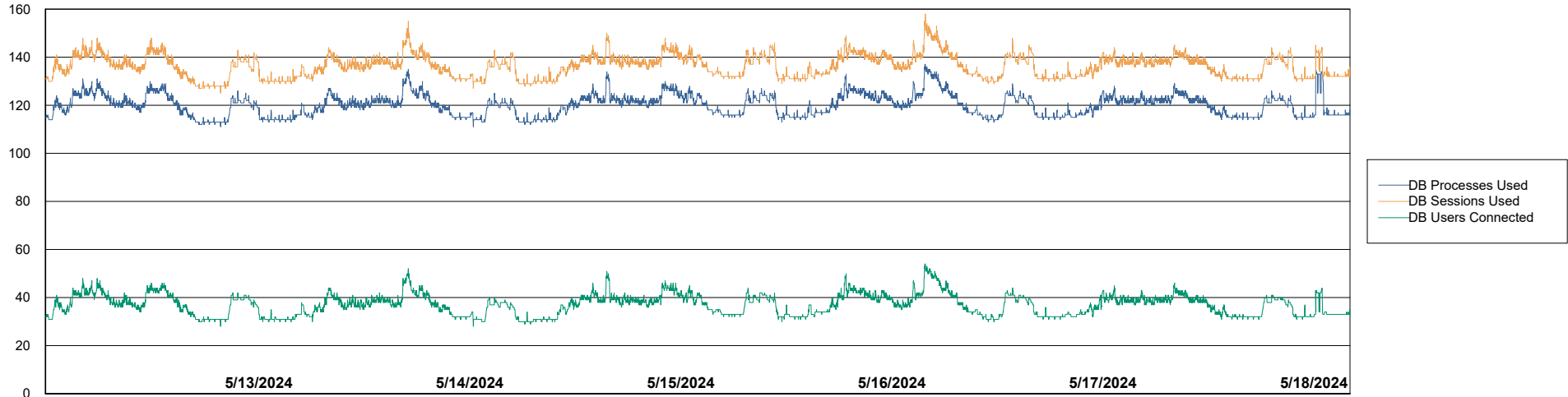
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/18/2024	89	199	22
5/17/2024	89	199	22
5/16/2024	89	199	22
5/15/2024	89	199	22
5/14/2024	89	199	22
5/13/2024	89	199	22
5/12/2024	89	199	22

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



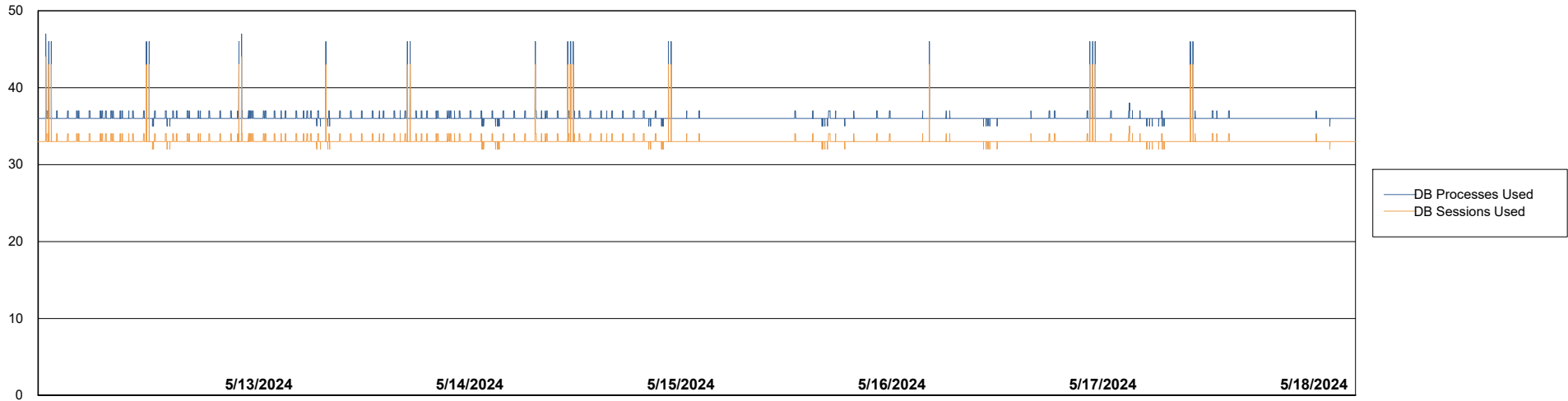
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



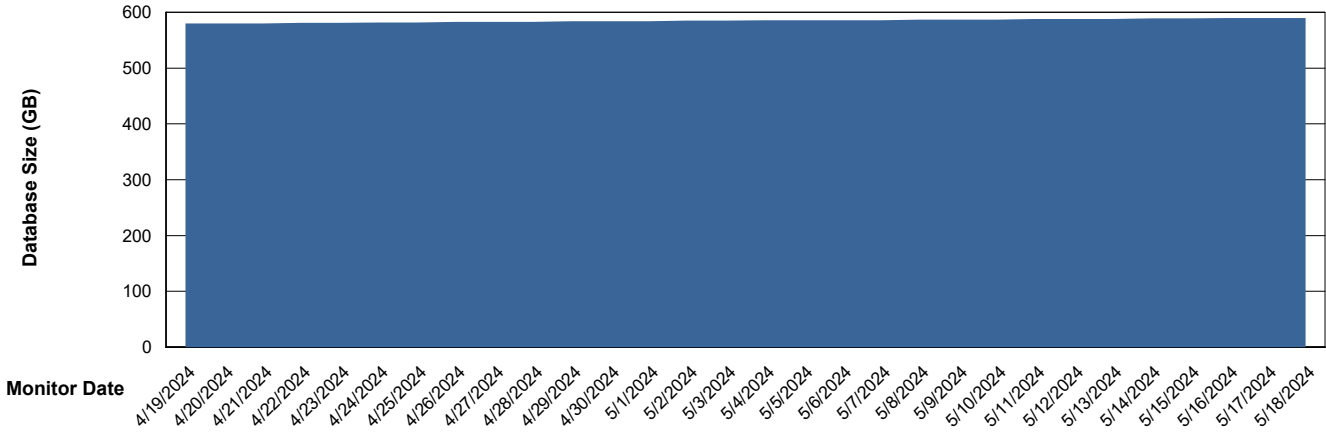
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/18/2024	ABSDATA	268	222	17
	INDX	424	353	17
5/17/2024	ABSDATA	268	222	17
	INDX	424	353	17
5/16/2024	ABSDATA	268	221	17
	INDX	424	353	17
5/15/2024	ABSDATA	268	221	17
	INDX	424	352	17
5/14/2024	ABSDATA	268	221	18
	INDX	424	352	17
5/13/2024	ABSDATA	262	221	16
	INDX	418	352	16
5/12/2024	ABSDATA	262	221	16
	INDX	418	351	16

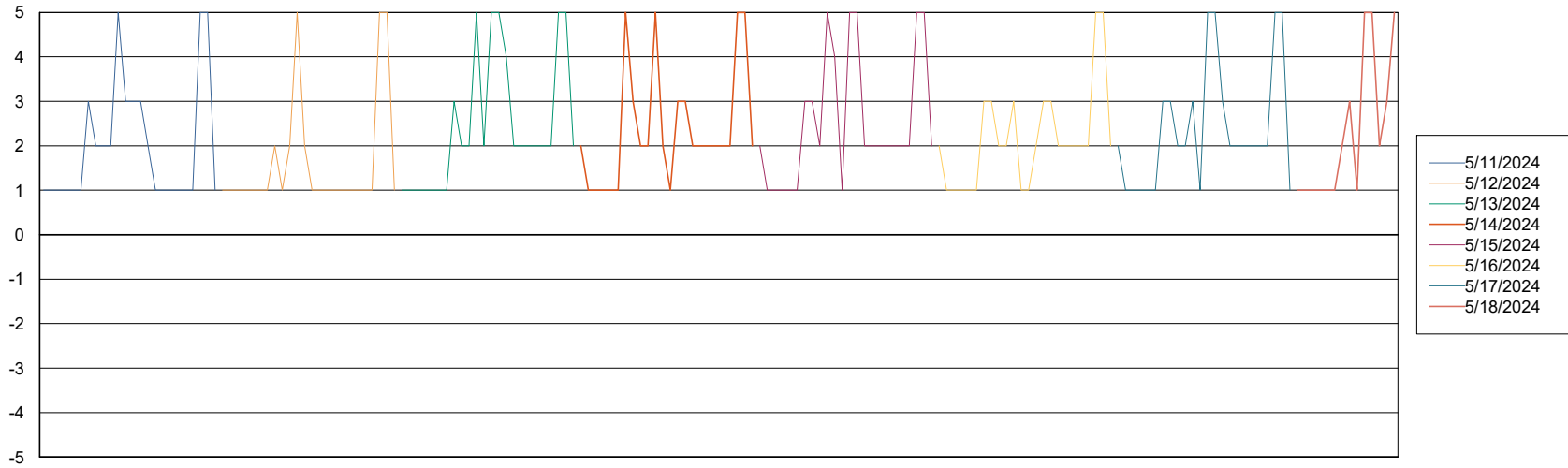
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Standby Database Health CUS\_Production (24/7)

## Recovery lag for last 7 days



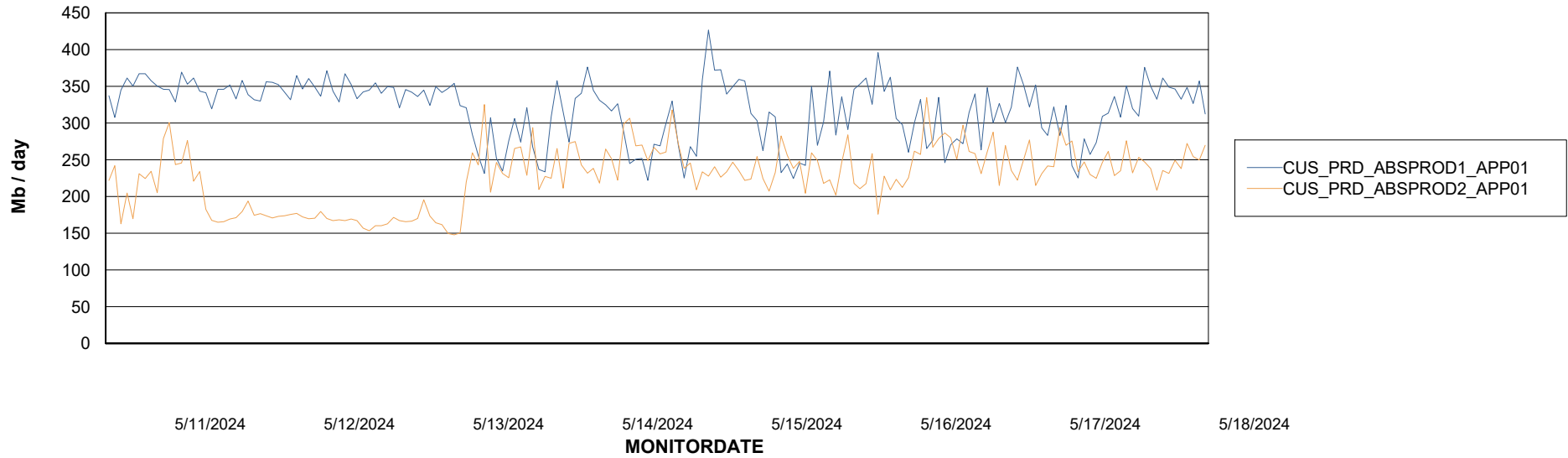
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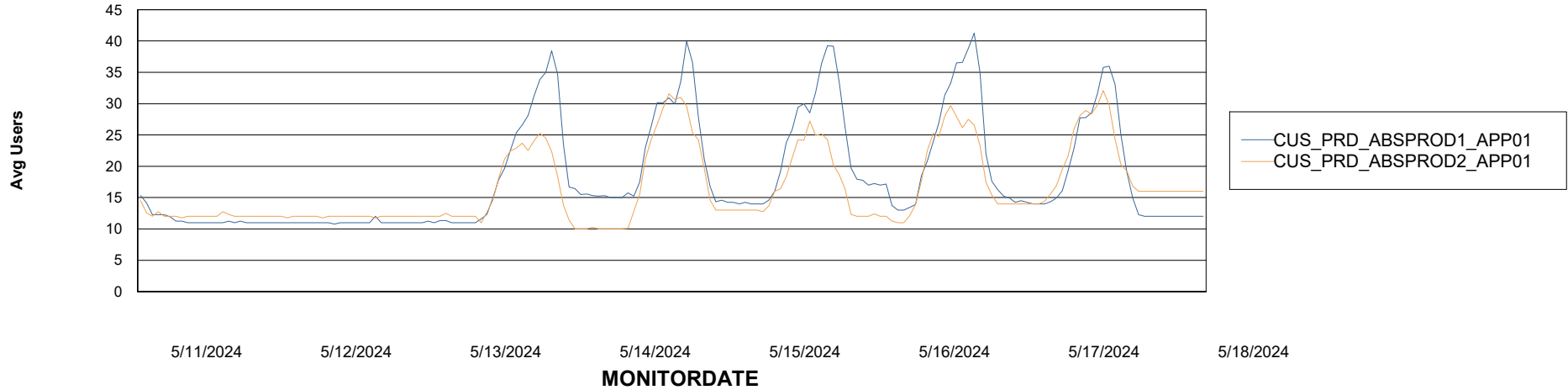


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



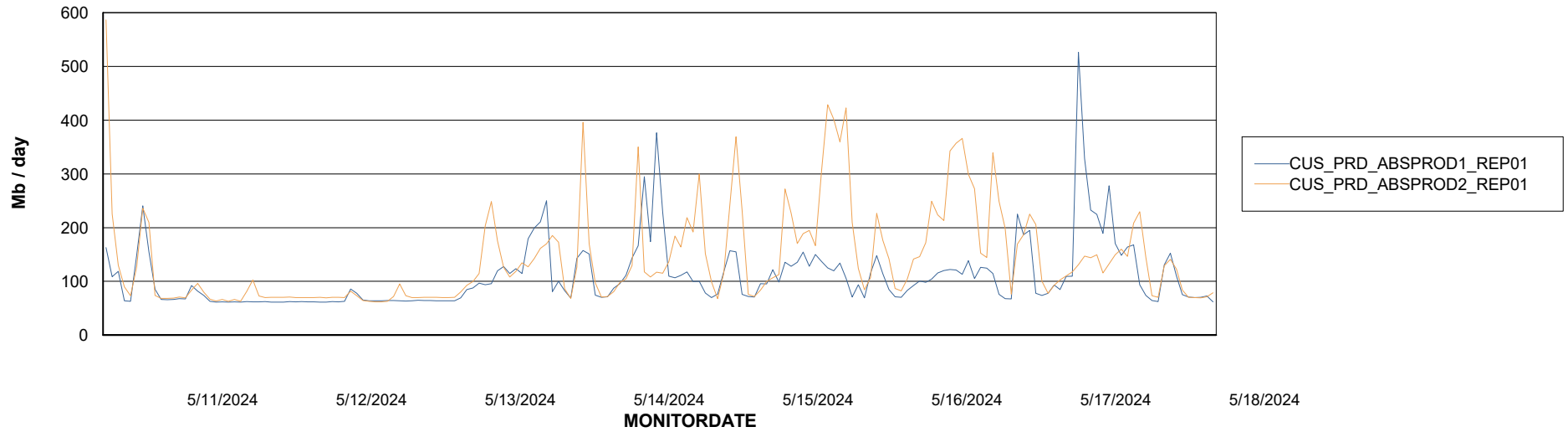
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



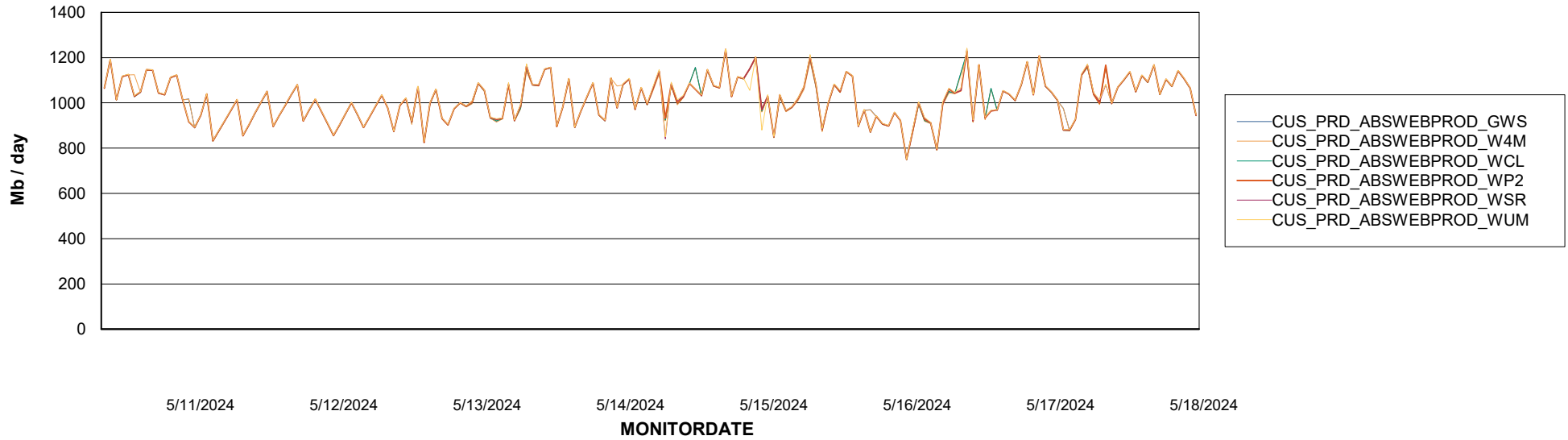
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

