

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/11/2024	24	149	114	23	850	655
5/10/2024	24	149	114	24	850	649
5/9/2024	23	149	115	24	850	649
5/8/2024	21	149	118	25	850	640
5/7/2024	21	149	119	25	850	636
5/6/2024	21	149	118	25	850	634
5/5/2024	21	149	118	25	850	634

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/11/2024	59	89	37
5/10/2024	59	89	37
5/9/2024	59	89	37
5/8/2024	59	89	36
5/7/2024	59	89	36
5/6/2024	59	89	36
5/5/2024	59	89	36

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Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/11/2024	66	79	27
5/10/2024	66	79	27
5/9/2024	66	79	27
5/8/2024	66	79	27
5/7/2024	66	79	27
5/6/2024	66	79	27
5/5/2024	66	79	27

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/11/2024	55	79	36
5/10/2024	55	79	36
5/9/2024	55	79	36
5/8/2024	55	79	36
5/7/2024	55	79	36
5/6/2024	55	79	36
5/5/2024	55	79	36

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Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/11/2024	36	149	95
5/10/2024	36	149	95
5/9/2024	36	149	95
5/8/2024	36	149	95
5/7/2024	36	149	95
5/6/2024	36	149	95
5/5/2024	36	149	95

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/11/2024	49	149	77	22	1,536	1,193
5/10/2024	49	149	76	19	1,536	1,248
5/9/2024	49	149	76	22	1,536	1,201
5/8/2024	49	149	76	22	1,536	1,191
5/7/2024	49	149	76	23	1,536	1,185
5/6/2024	49	149	76	23	1,536	1,185
5/5/2024	49	149	76	24	1,536	1,175

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/11/2024	65	199	70	26	1,536	1,139	72	500	140
5/10/2024	65	199	70	21	1,536	1,213	75	500	126
5/9/2024	65	199	70	15	1,536	1,307	0	0	0
5/8/2024	65	199	70	17	1,536	1,280	0	0	0
5/7/2024	65	199	70	16	1,536	1,283	0	0	0
5/6/2024	65	199	70	17	1,536	1,275	0	0	0
5/5/2024	65	199	70	17	1,536	1,275	0	0	0

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/11/2024	63	79	29
5/10/2024	63	79	29
5/9/2024	63	79	29
5/8/2024	63	79	29
5/7/2024	63	79	29
5/6/2024	63	79	29
5/5/2024	63	79	29

# Weekly SLA Customer Report

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Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/11/2024	58	79	34
5/10/2024	58	79	34
5/9/2024	58	79	34
5/8/2024	58	79	34
5/7/2024	58	79	34
5/6/2024	58	79	34
5/5/2024	58	79	34

Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/11/2024	31	149	103
5/10/2024	31	149	103
5/9/2024	31	149	103
5/8/2024	31	149	103
5/7/2024	31	149	103
5/6/2024	31	149	103
5/5/2024	31	149	103

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

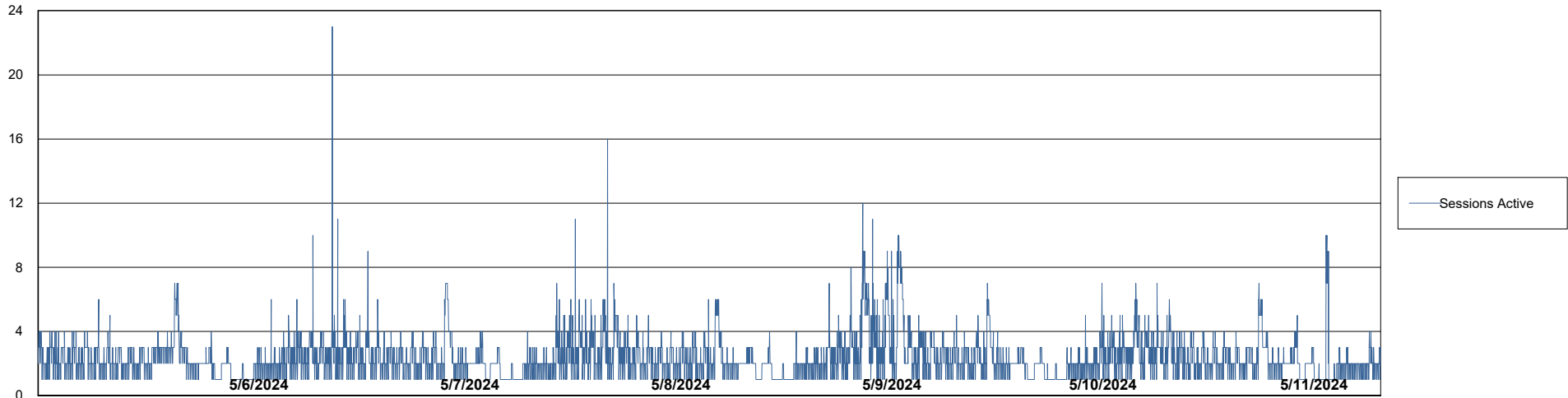
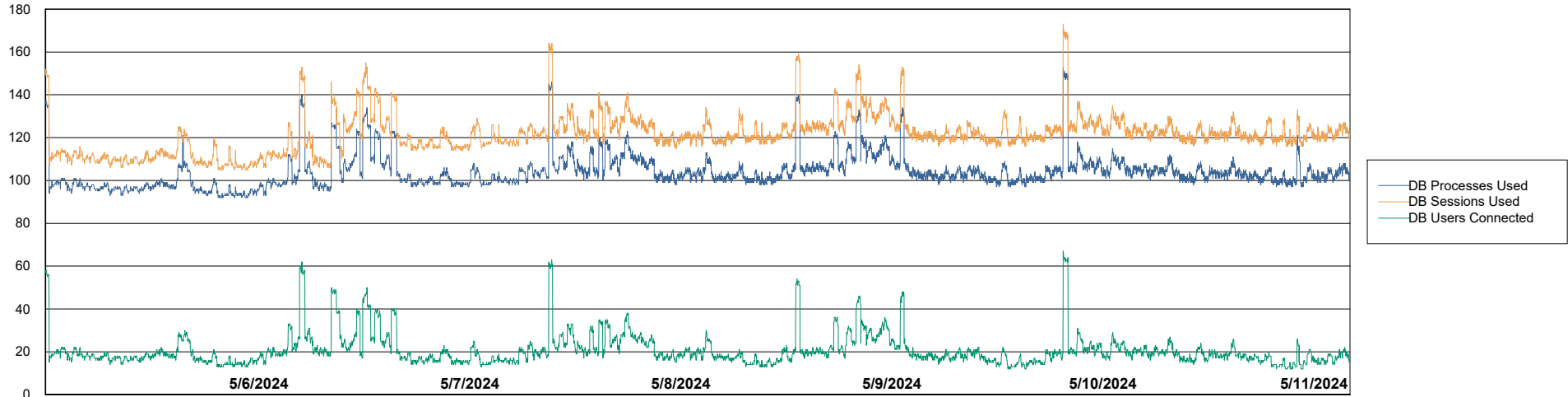
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/11/2024	53	149	70
5/10/2024	53	149	70
5/9/2024	53	149	70
5/8/2024	53	149	70
5/7/2024	53	149	70
5/6/2024	53	149	70
5/5/2024	53	149	70

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1

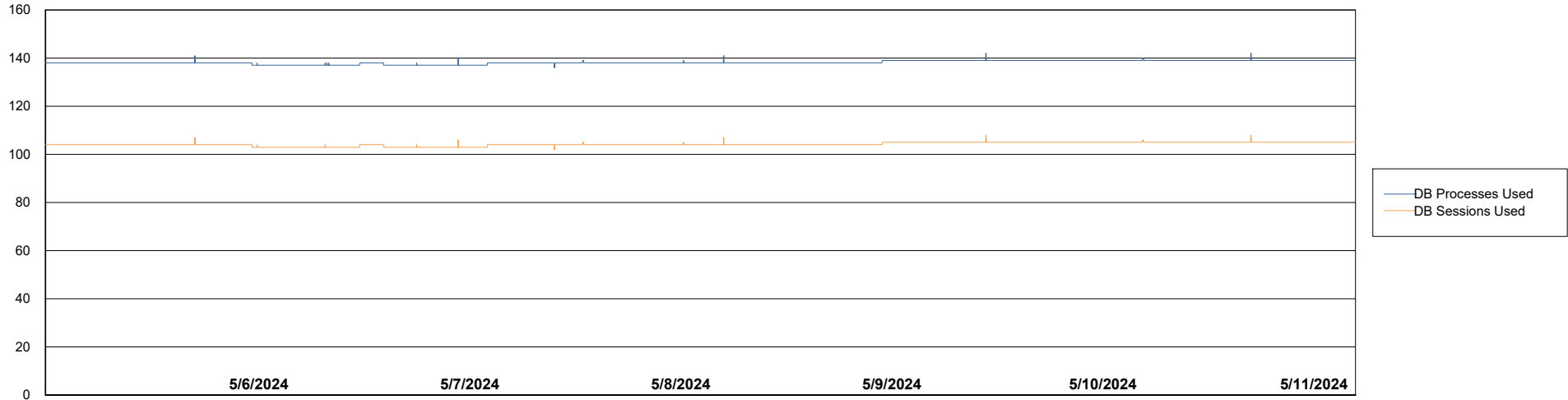


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

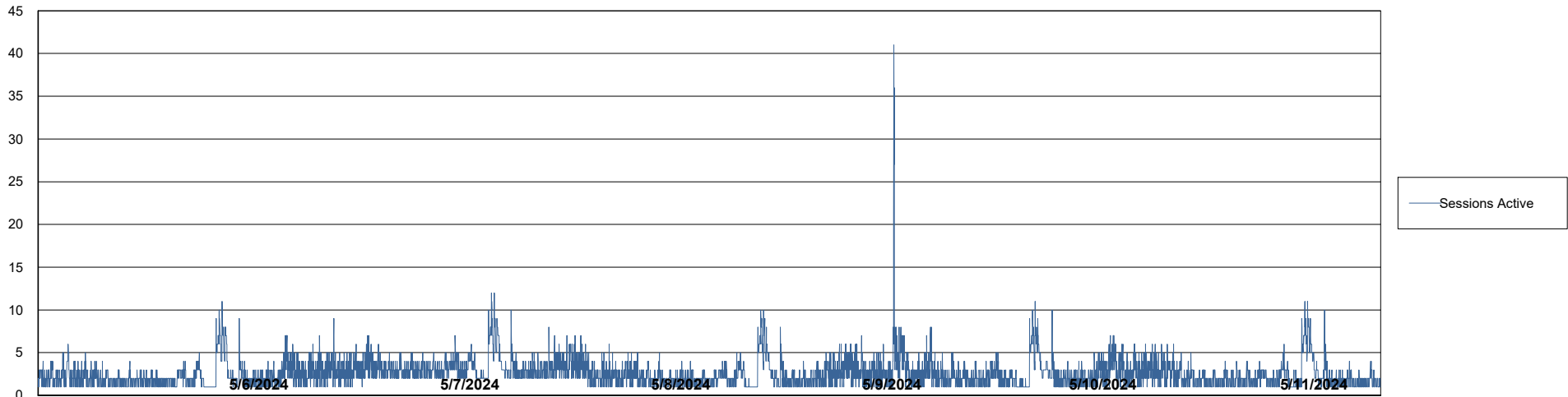
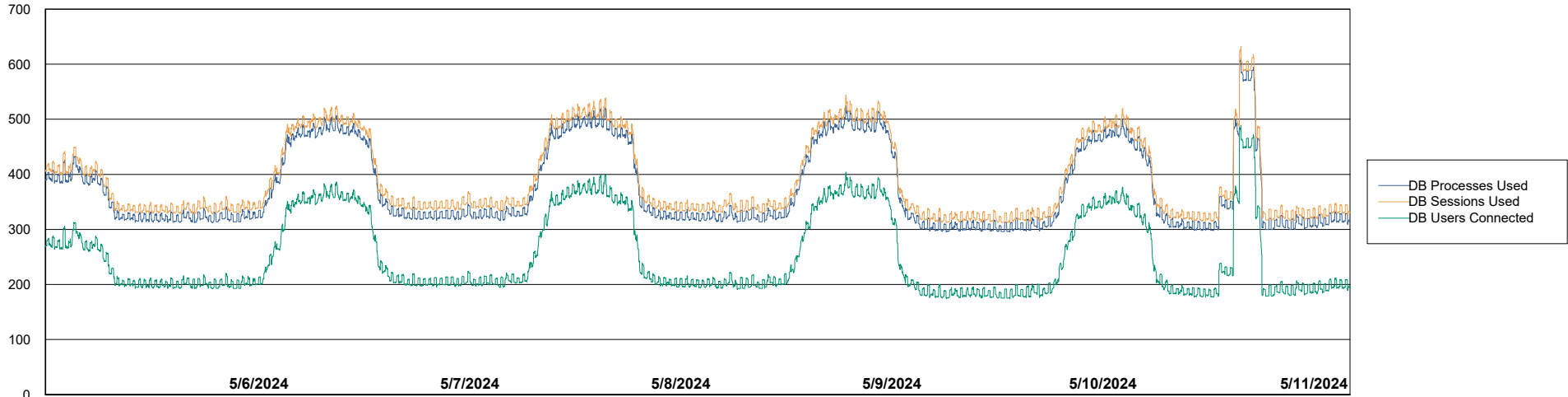


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



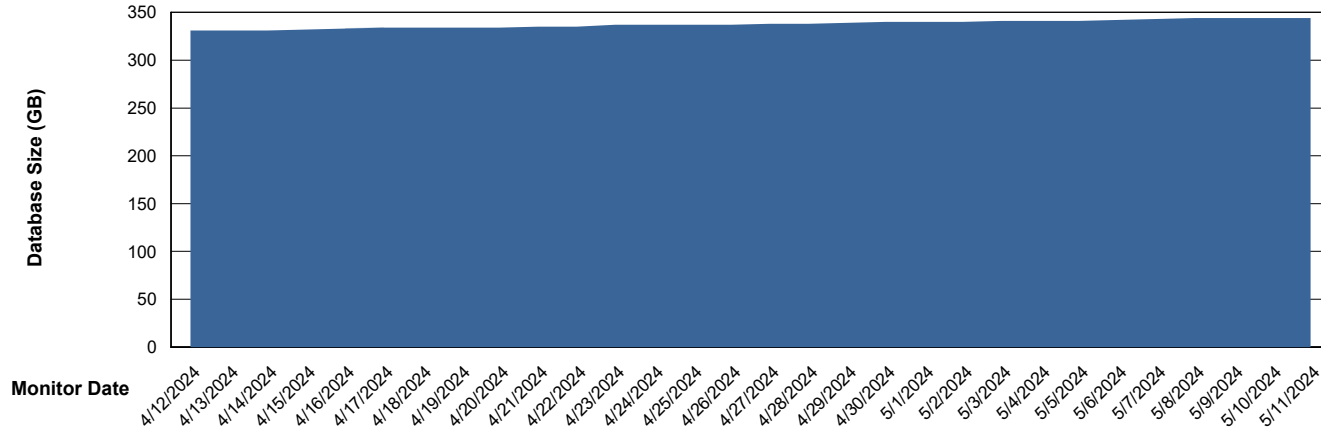
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



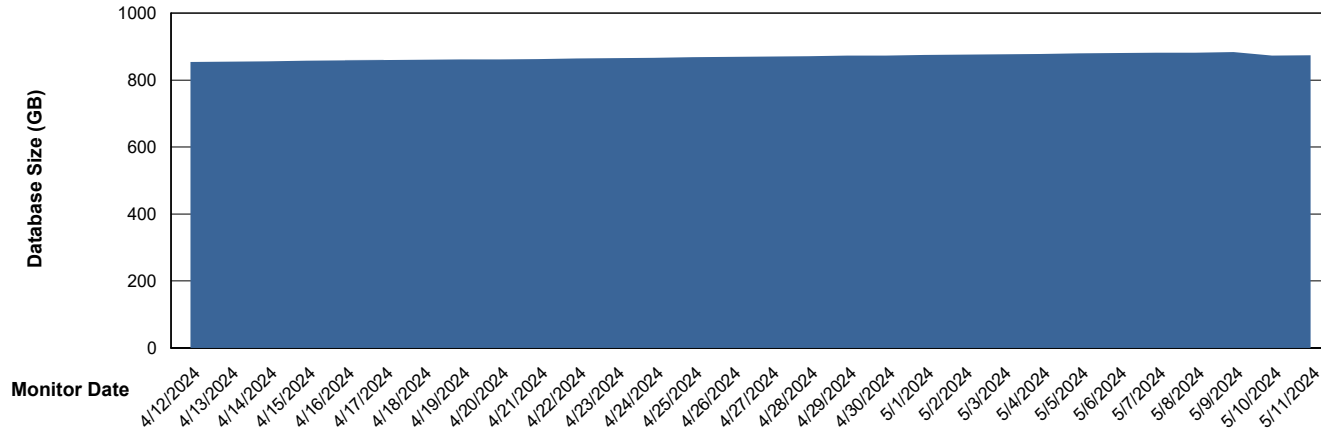
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/11/2024	ABSDATA	179	152	15
	INDX	228	189	17
5/10/2024	ABSDATA	179	151	15
	INDX	228	189	17
5/9/2024	ABSDATA	179	151	15
	INDX	228	189	17
5/8/2024	ABSDATA	179	151	16
	INDX	228	189	17
5/7/2024	ABSDATA	175	151	14
	INDX	223	188	16
5/6/2024	ABSDATA	175	150	14
	INDX	223	188	16
5/5/2024	ABSDATA	175	150	14
	INDX	223	187	16

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/11/2024	ABSDATA	975	813	17
	INDX	50	41	18
5/10/2024	ABSDATA	975	812	17
	INDX	50	41	18
5/9/2024	ABSDATA	975	823	16
	INDX	50	41	18
5/8/2024	ABSDATA	975	822	16
	INDX	50	40	18
5/7/2024	ABSDATA	975	821	16
	INDX	50	40	18
5/6/2024	ABSDATA	975	820	16
	INDX	50	40	18
5/5/2024	ABSDATA	975	819	16
	INDX	50	40	18

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 6/5/2024	Tue 7/5/2024	Wed 8/5/2024	Thu 9/5/2024	Fri 10/5/2024	Sat 11/5/2024
<b>ABS DataWarehouse ETL Health</b>	OK	Not OK	Not OK	Not OK	Not OK	Not OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Sat, 11-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 8-05-2024	None
Wed, 8-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sun, 5-05-2024	None
Tue, 7-05-2024	LOAD_FACT_REALTIME_CUST_DATA took to long TEST MESSAGE
Wed, 8-05-2024	None
Thu, 9-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 10-05-2024	None
Sun, 5-05-2024	None
Thu, 9-05-2024	None
Fri, 10-05-2024	None
Fri, 10-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 6-05-2024	None
Tue, 7-05-2024	None
Sat, 11-05-2024	None
Tue, 7-05-2024	None
Sat, 11-05-2024	None
Mon, 6-05-2024	None
Tue, 7-05-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 9-05-2024	None



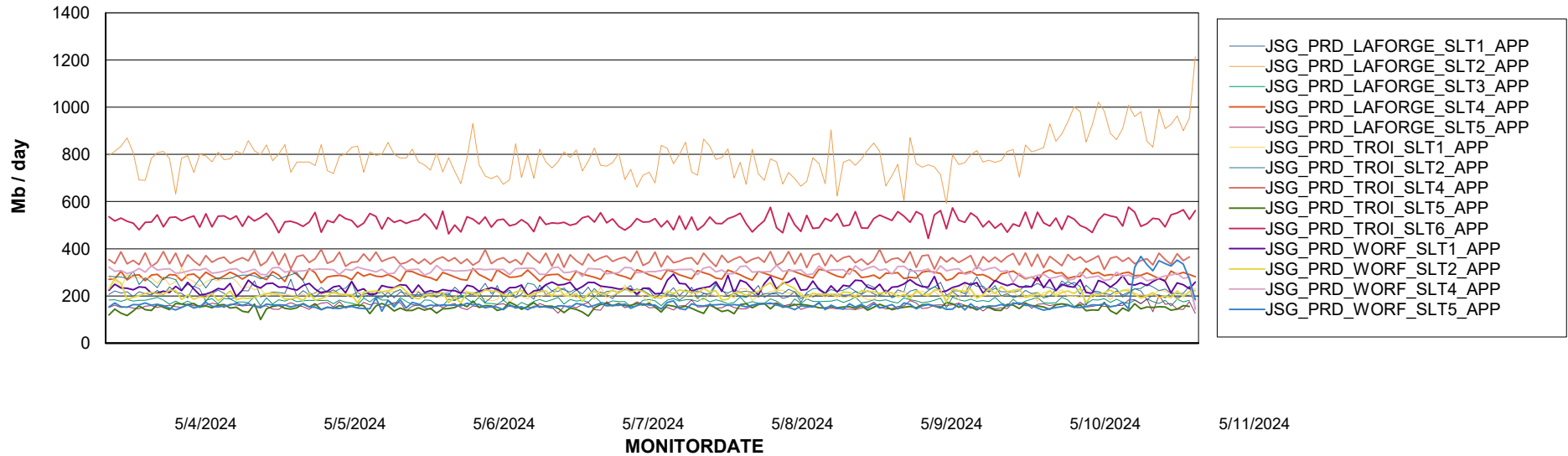
# Weekly SLA Customer Report

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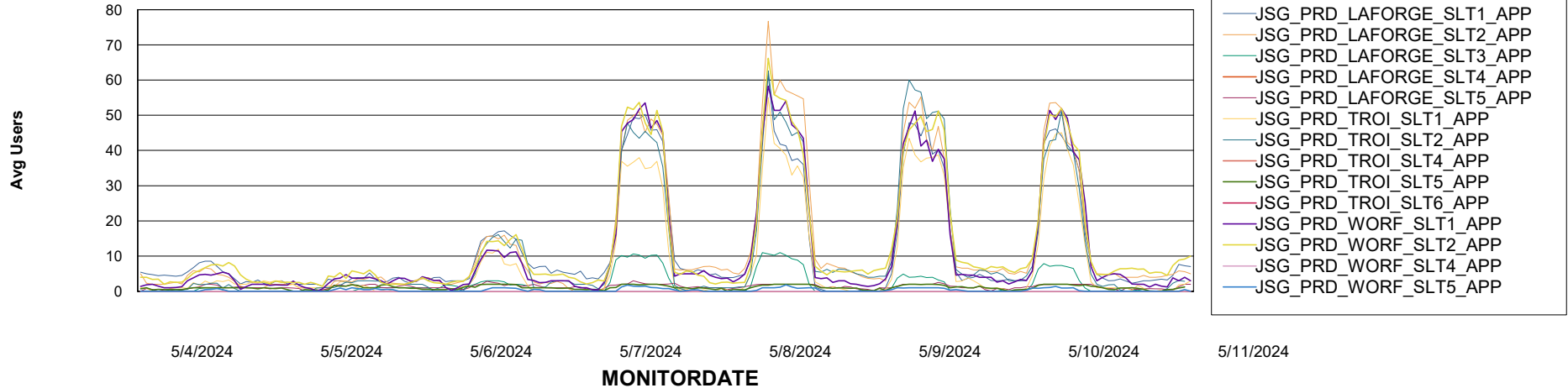


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



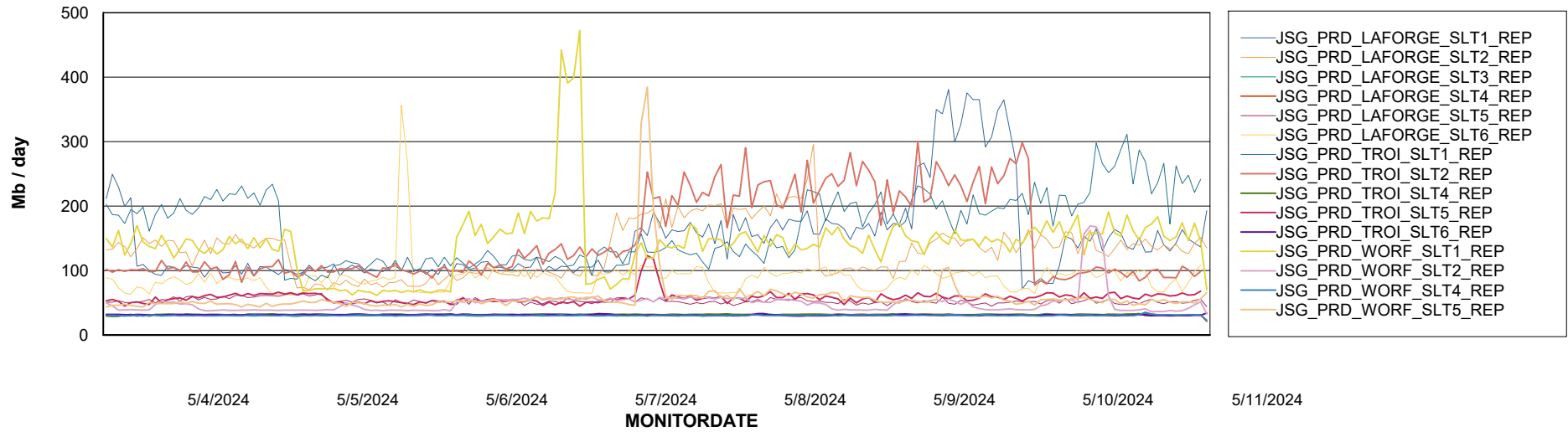
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



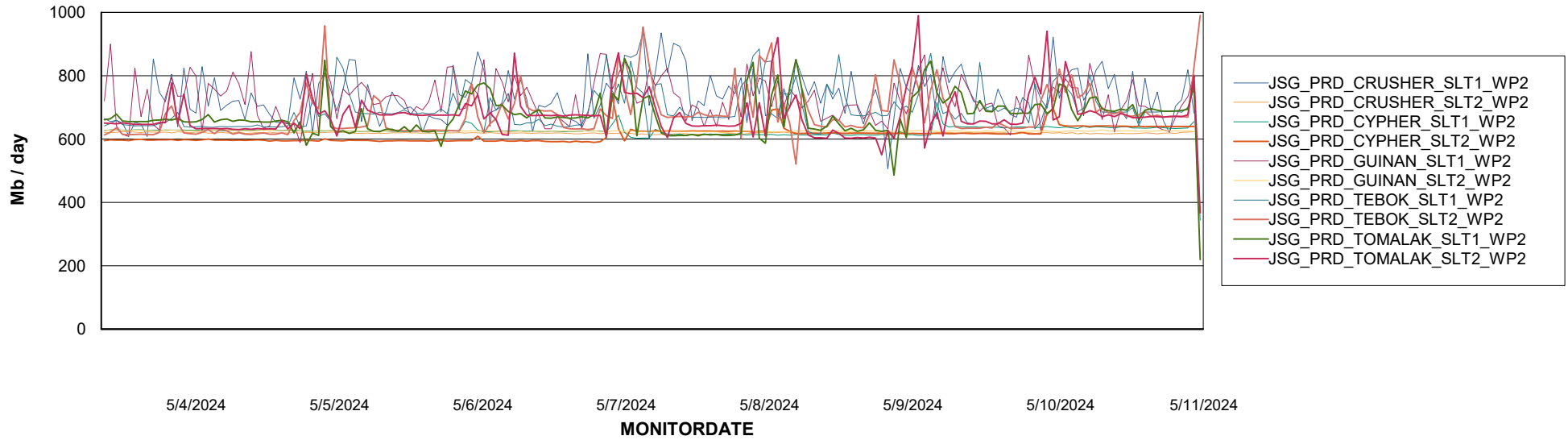
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

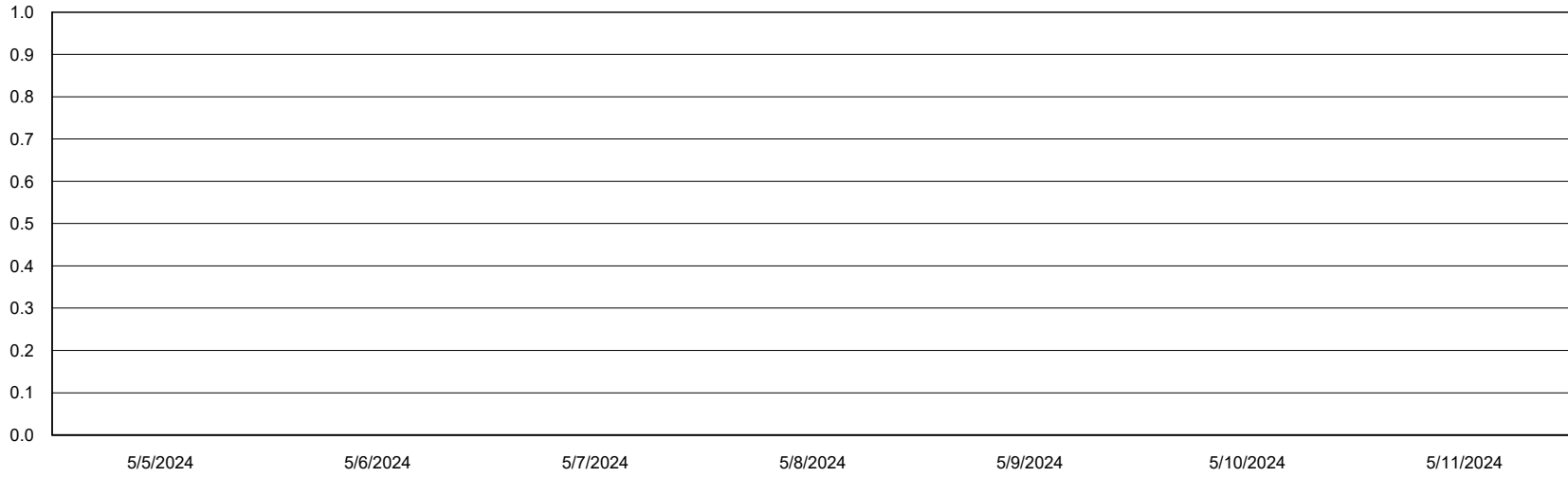


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP