

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
4/27/2024	31	97	67	58	500	211	70	300	89	53
4/26/2024	30	97	68	58	500	210	70	300	89	53
4/25/2024	29	97	69	58	500	210	70	300	89	53
4/24/2024	29	97	69	58	500	211	71	300	88	53
4/23/2024	30	97	68	58	500	210	71	300	88	53
4/22/2024	30	97	68	58	500	210	71	300	88	53
4/21/2024	30	97	68	58	500	210	71	300	88	53

## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4/27/2024	46	100	54	16	800	673	85	400	59
4/26/2024	46	100	54	17	800	667	86	400	55
4/25/2024	46	100	54	17	800	667	86	400	57
4/24/2024	46	100	54	17	800	668	86	400	57
4/23/2024	46	100	54	16	800	669	87	400	53
4/22/2024	46	100	53	13	800	693	87	400	52
4/21/2024	47	100	53	10	800	720	87	400	51

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4/27/2024	64	279	101	35	838	541	89	559	59
4/26/2024	64	279	101	35	838	541	90	559	54
4/25/2024	64	279	101	35	838	541	90	559	57
4/24/2024	64	279	101	35	838	541	90	559	57
4/23/2024	64	279	101	35	838	541	91	559	53
4/22/2024	64	279	101	35	838	541	91	559	52
4/21/2024	64	279	102	35	838	541	91	559	51

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/27/2024	57	100	43
4/26/2024	57	100	43
4/25/2024	57	100	43
4/24/2024	57	100	43
4/23/2024	57	100	43
4/22/2024	57	100	43
4/21/2024	57	100	43

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/27/2024	65	100	35
4/26/2024	65	100	35
4/25/2024	65	100	35
4/24/2024	65	100	35
4/23/2024	65	100	35
4/22/2024	65	100	35
4/21/2024	65	100	35

Harddisk Usage NOA\_PRD\_NovoLink

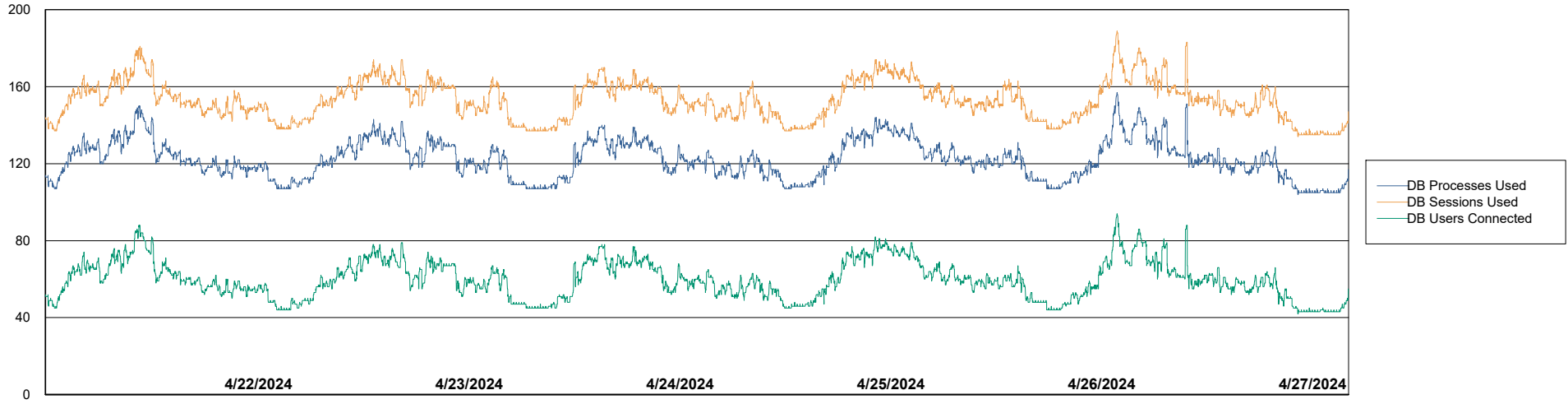
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/27/2024	67	100	33
4/26/2024	67	100	32
4/25/2024	67	100	32
4/24/2024	68	100	32
4/23/2024	68	100	32
4/22/2024	68	100	32
4/21/2024	68	100	32

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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



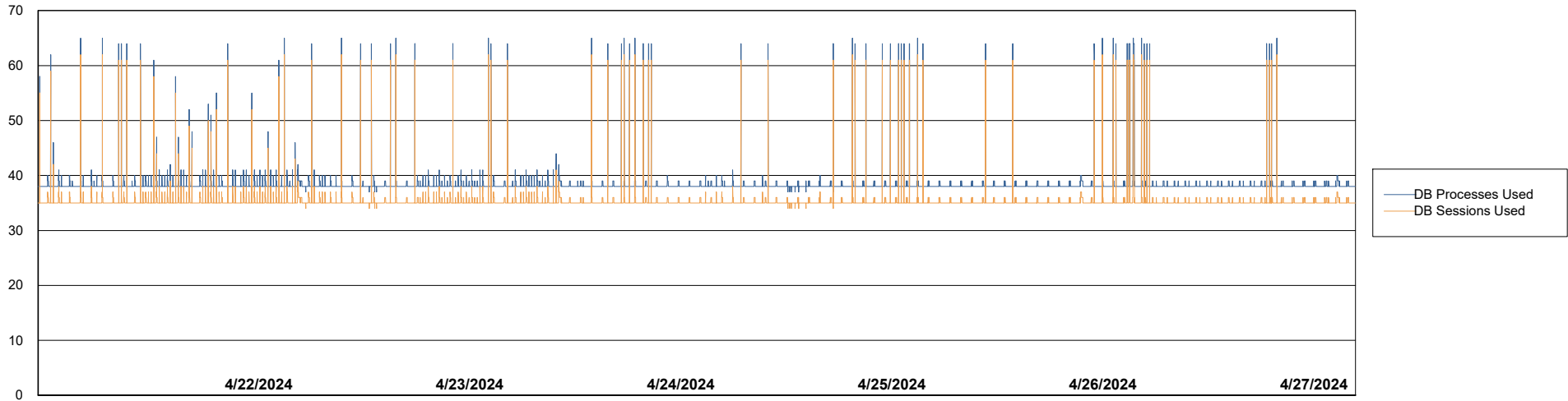
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

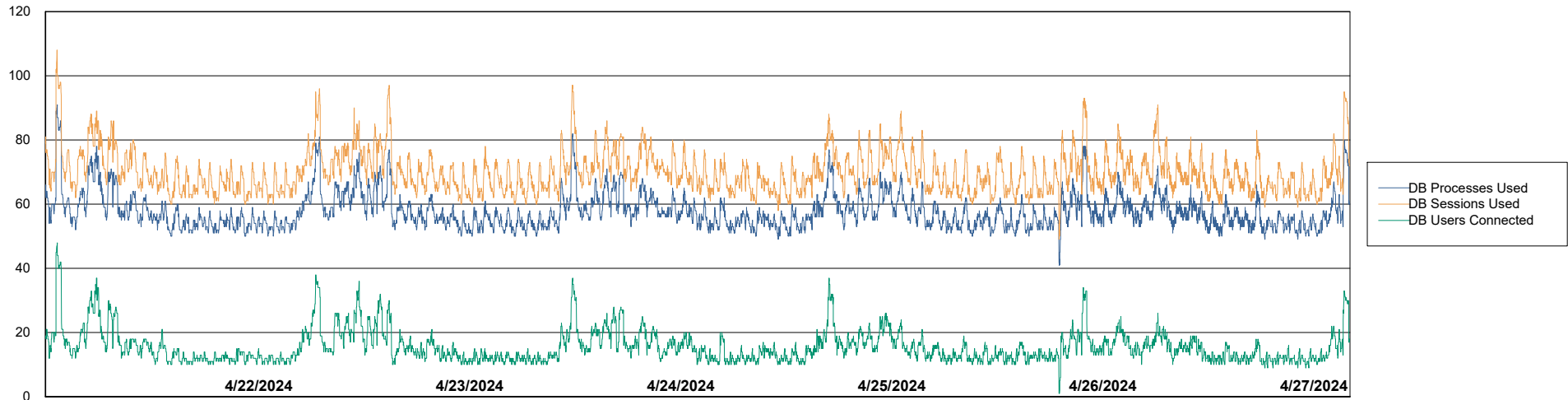


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## Database Performance NOA\_PRD\_NOVOBI\_ABS1



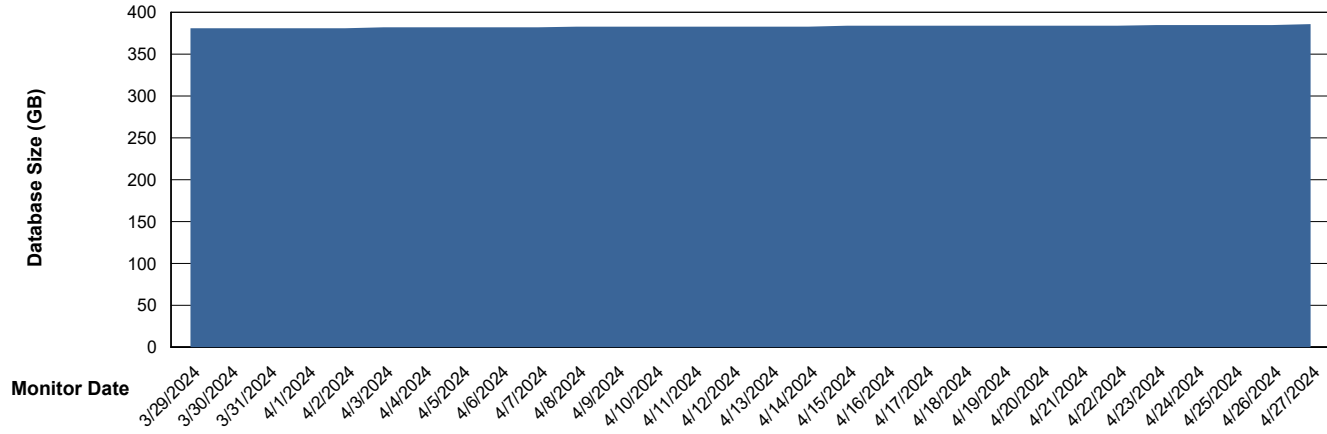
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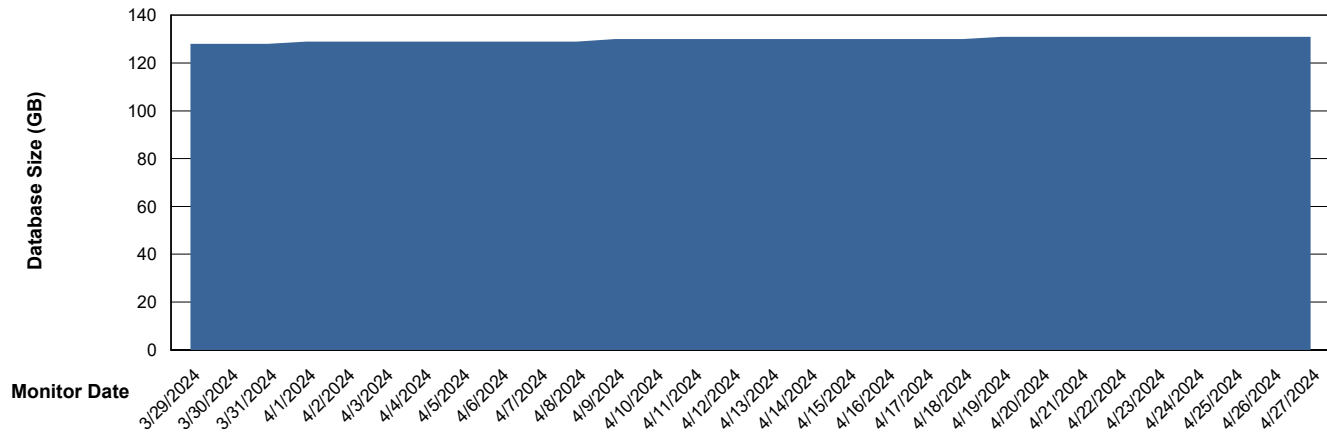
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/27/2024	ABSDATA	183	140	24
	INDX	289	233	19
4/26/2024	ABSDATA	183	140	24
	INDX	289	233	19
4/25/2024	ABSDATA	183	140	24
	INDX	289	233	19
4/24/2024	ABSDATA	183	140	24
	INDX	289	232	20
4/23/2024	ABSDATA	183	140	24
	INDX	289	232	20
4/22/2024	ABSDATA	183	139	24
	INDX	289	232	20
4/21/2024	ABSDATA	183	139	24
	INDX	289	232	20

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/27/2024	ABSDATA	64	52	18
	INDX	91	75	17
4/26/2024	ABSDATA	64	52	18
	INDX	91	75	17
4/25/2024	ABSDATA	64	52	18
	INDX	91	75	18
4/24/2024	ABSDATA	64	52	18
	INDX	91	75	18
4/23/2024	ABSDATA	64	52	18
	INDX	91	75	18
4/22/2024	ABSDATA	64	52	18
	INDX	91	75	18
4/21/2024	ABSDATA	64	52	19
	INDX	91	75	18

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

	Mon 22/4/2024	Tue 23/4/2024	Wed 24/4/2024	Thu 25/4/2024	Fri 26/4/2024	Sat 27/4/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_PRD_NOVOBI_ABS1
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Sun, 21-04-2024	None
Wed, 24-04-2024	None
Thu, 25-04-2024	None
Thu, 25-04-2024	None
Fri, 26-04-2024	None
Tue, 23-04-2024	None
Sun, 21-04-2024	None
Mon, 22-04-2024	None
Mon, 22-04-2024	None
Tue, 23-04-2024	None
Sat, 27-04-2024	None
Sat, 27-04-2024	None
Fri, 26-04-2024	None
Wed, 24-04-2024	None

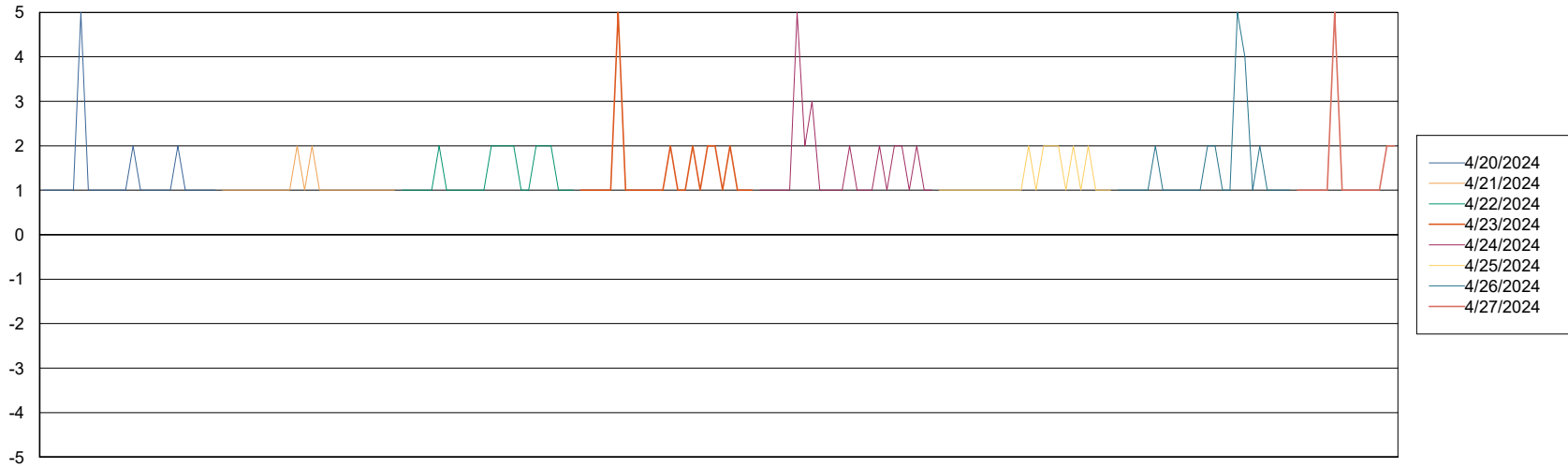
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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



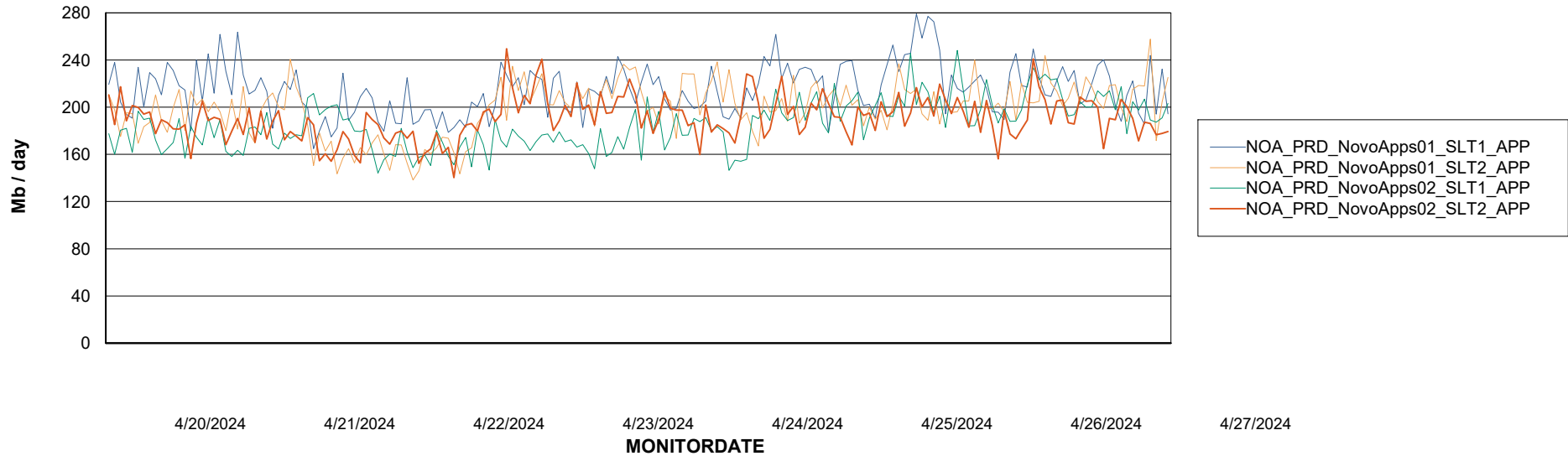
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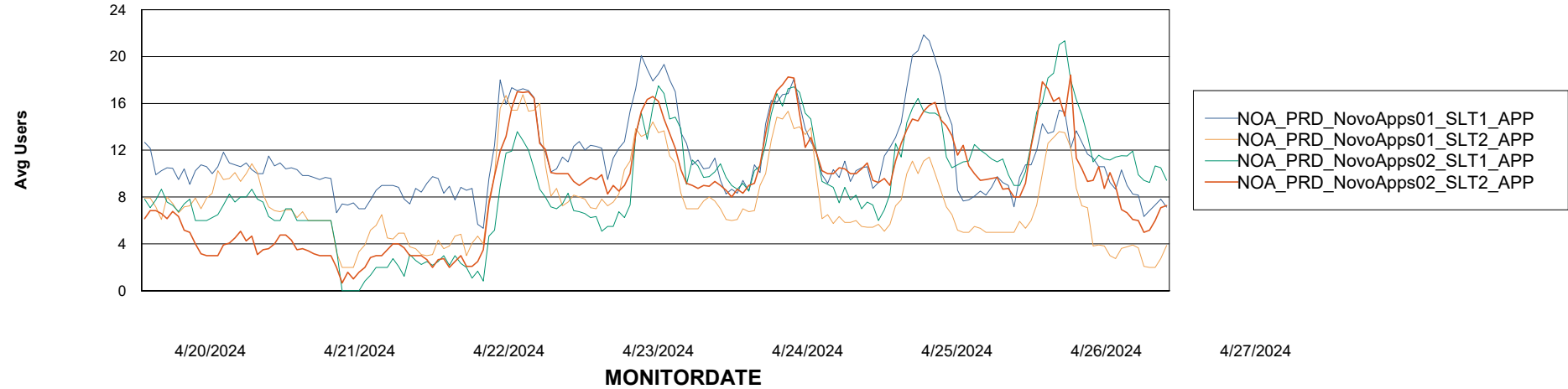


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



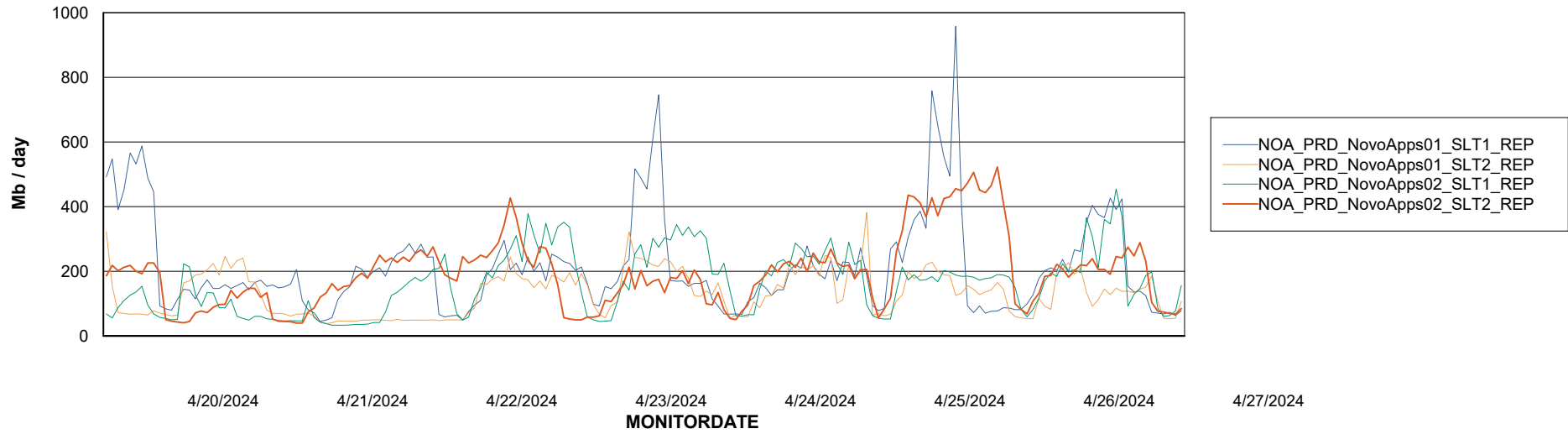
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



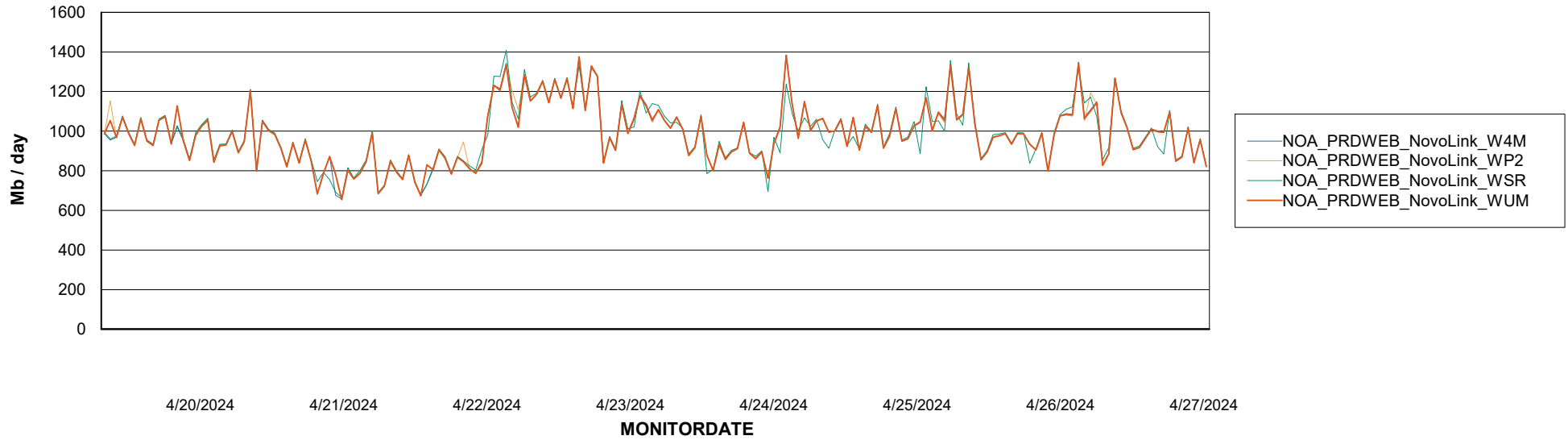
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

