

Weekly SLA Customer Report

Customer KLH_Production (24/7)
 Database ID 139



Harddisk Usage KLH_PRD_SRSAPP01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/27/2024 | 69 | 50 | 15 | 68 | 50 | 16 |
| 4/26/2024 | 69 | 50 | 15 | 68 | 50 | 16 |
| 4/25/2024 | 69 | 50 | 15 | 68 | 50 | 16 |
| 4/24/2024 | 70 | 50 | 15 | 68 | 50 | 16 |
| 4/23/2024 | 70 | 50 | 15 | 68 | 50 | 16 |
| 4/22/2024 | 70 | 50 | 15 | 68 | 50 | 16 |
| 4/21/2024 | 70 | 50 | 15 | 68 | 50 | 16 |

Harddisk Usage KLH_PRD_SRSAPP02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/27/2024 | 77 | 50 | 11 | 77 | 50 | 11 |
| 4/26/2024 | 77 | 50 | 11 | 77 | 50 | 11 |
| 4/25/2024 | 77 | 50 | 11 | 77 | 50 | 11 |
| 4/24/2024 | 77 | 50 | 11 | 77 | 50 | 11 |
| 4/23/2024 | 77 | 50 | 11 | 77 | 50 | 11 |
| 4/22/2024 | 77 | 50 | 12 | 77 | 50 | 11 |
| 4/21/2024 | 77 | 50 | 11 | 77 | 50 | 11 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSAPP03

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/27/2024 | 77 | 50 | 11 | 76 | 50 | 12 |
| 4/26/2024 | 77 | 50 | 11 | 76 | 50 | 12 |
| 4/25/2024 | 77 | 50 | 11 | 76 | 50 | 12 |
| 4/24/2024 | 77 | 50 | 11 | 76 | 50 | 12 |
| 4/23/2024 | 77 | 50 | 11 | 76 | 50 | 12 |
| 4/22/2024 | 77 | 50 | 11 | 76 | 50 | 12 |
| 4/21/2024 | 77 | 50 | 11 | 75 | 50 | 13 |

Harddisk Usage KLH_PRD_SRSAPP04

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/27/2024 | 77 | 50 | 11 | 78 | 50 | 11 |
| 4/26/2024 | 77 | 50 | 11 | 78 | 50 | 11 |
| 4/25/2024 | 77 | 50 | 11 | 78 | 50 | 11 |
| 4/24/2024 | 77 | 50 | 11 | 78 | 50 | 11 |
| 4/23/2024 | 77 | 50 | 11 | 78 | 50 | 11 |
| 4/22/2024 | 77 | 50 | 11 | 78 | 50 | 11 |
| 4/21/2024 | 77 | 50 | 11 | 78 | 50 | 11 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSBI01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/27/2024 | 34 | 50 | 33 | 44 | 1,500 | 842 | 53 | 50 | 24 |
| 4/26/2024 | 34 | 50 | 33 | 28 | 1,271 | 869 | 53 | 50 | 24 |
| 4/25/2024 | 34 | 50 | 33 | 9 | 1,000 | 908 | 53 | 50 | 24 |
| 4/24/2024 | 34 | 50 | 33 | 13 | 1,000 | 868 | 53 | 50 | 24 |
| 4/23/2024 | 34 | 50 | 33 | 11 | 1,000 | 888 | 53 | 50 | 24 |
| 4/22/2024 | 34 | 50 | 33 | 18 | 1,000 | 818 | 53 | 50 | 24 |
| 4/21/2024 | 34 | 50 | 33 | 17 | 1,000 | 828 | 53 | 50 | 24 |

Harddisk Usage KLH_PRD_SRSBIDB01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/27/2024 | 75 | 100 | 25 | 44 | 1,500 | 842 | 27 | 400 | 290 |
| 4/26/2024 | 75 | 100 | 25 | 28 | 1,271 | 869 | 28 | 400 | 290 |
| 4/25/2024 | 75 | 100 | 25 | 9 | 1,000 | 908 | 28 | 400 | 290 |
| 4/24/2024 | 75 | 100 | 25 | 13 | 1,000 | 868 | 28 | 400 | 290 |
| 4/23/2024 | 75 | 100 | 25 | 11 | 1,000 | 888 | 27 | 400 | 290 |
| 4/22/2024 | 75 | 100 | 25 | 18 | 1,000 | 818 | 28 | 400 | 289 |
| 4/21/2024 | 75 | 100 | 25 | 17 | 1,000 | 828 | 29 | 400 | 285 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSD01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/27/2024 | 71 | 100 | 29 | 44 | 1,500 | 842 | 47 | 1,000 | 534 |
| 4/26/2024 | 71 | 100 | 29 | 28 | 1,292 | 869 | 47 | 1,000 | 526 |
| 4/25/2024 | 71 | 100 | 29 | 9 | 1,000 | 908 | 48 | 1,000 | 519 |
| 4/24/2024 | 71 | 100 | 29 | 13 | 1,000 | 868 | 49 | 1,000 | 505 |
| 4/23/2024 | 71 | 100 | 29 | 11 | 1,000 | 888 | 50 | 1,000 | 496 |
| 4/22/2024 | 71 | 100 | 29 | 18 | 1,000 | 818 | 50 | 1,000 | 499 |
| 4/21/2024 | 71 | 100 | 29 | 17 | 1,000 | 828 | 50 | 1,000 | 503 |

Harddisk Usage KLH_PRD_SRSD02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/27/2024 | 75 | 100 | 25 | 44 | 1,500 | 842 | 38 | 1,000 | 625 |
| 4/26/2024 | 75 | 100 | 25 | 28 | 1,271 | 869 | 38 | 1,000 | 622 |
| 4/25/2024 | 75 | 100 | 25 | 9 | 1,000 | 908 | 38 | 1,000 | 624 |
| 4/24/2024 | 75 | 100 | 25 | 13 | 1,000 | 868 | 38 | 1,000 | 624 |
| 4/23/2024 | 75 | 100 | 25 | 11 | 1,000 | 888 | 37 | 1,000 | 632 |
| 4/22/2024 | 75 | 100 | 25 | 18 | 1,000 | 818 | 37 | 1,000 | 630 |
| 4/21/2024 | 75 | 100 | 25 | 17 | 1,000 | 828 | 39 | 1,000 | 615 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSNFS01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /var/nfs/ex | Total disk space on /var/nfs/ex | Used disk space on /var/nfs/ex | Free disk space on /var/nfs/ora | Total disk space on /var/nfs/ora | Used disk space on /var/nfs/ora |
|-----------|--------------------------|----------------------------|---------------------------|--------------------------------|---------------------------------|--------------------------------|---------------------------------|----------------------------------|---------------------------------|
| 4/27/2024 | 63 | 30 | 11 | 47 | 100 | 53 | 44 | 1,500 | 842 |
| 4/26/2024 | 63 | 30 | 11 | 47 | 100 | 53 | 28 | 1,271 | 869 |
| 4/25/2024 | 63 | 30 | 11 | 47 | 100 | 53 | 9 | 1,000 | 908 |
| 4/24/2024 | 63 | 30 | 11 | 47 | 100 | 53 | 13 | 1,000 | 868 |
| 4/23/2024 | 63 | 30 | 11 | 47 | 100 | 53 | 11 | 1,000 | 888 |
| 4/22/2024 | 63 | 30 | 11 | 47 | 100 | 53 | 18 | 1,000 | 818 |
| 4/21/2024 | 63 | 30 | 11 | 47 | 100 | 53 | 17 | 1,000 | 828 |

Harddisk Usage KLH_PRD_SRSSUPPORT01_DISTRIB

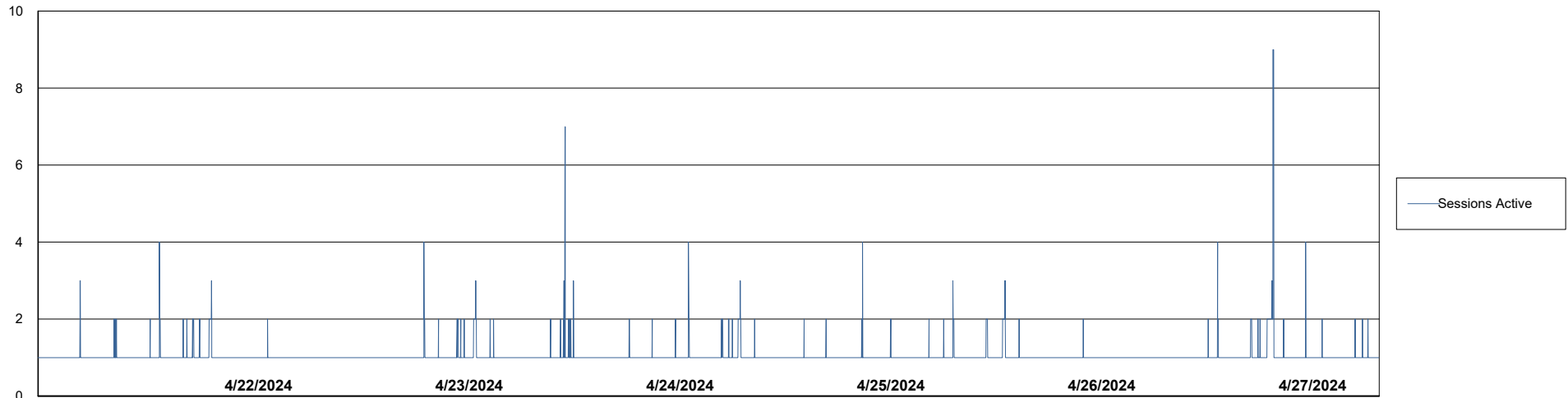
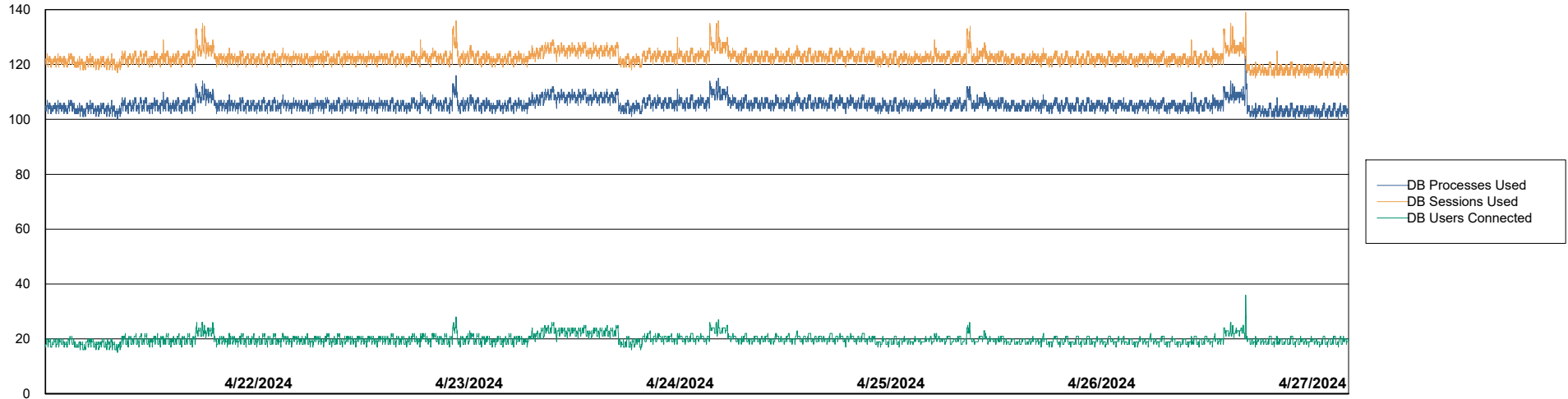
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 4/27/2024 | 30 | 100 | 70 |
| 4/26/2024 | 30 | 100 | 70 |
| 4/25/2024 | 31 | 100 | 69 |
| 4/24/2024 | 32 | 100 | 68 |
| 4/23/2024 | 34 | 100 | 66 |
| 4/22/2024 | 35 | 100 | 65 |
| 4/21/2024 | 35 | 100 | 65 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSBIDB01_ABS1

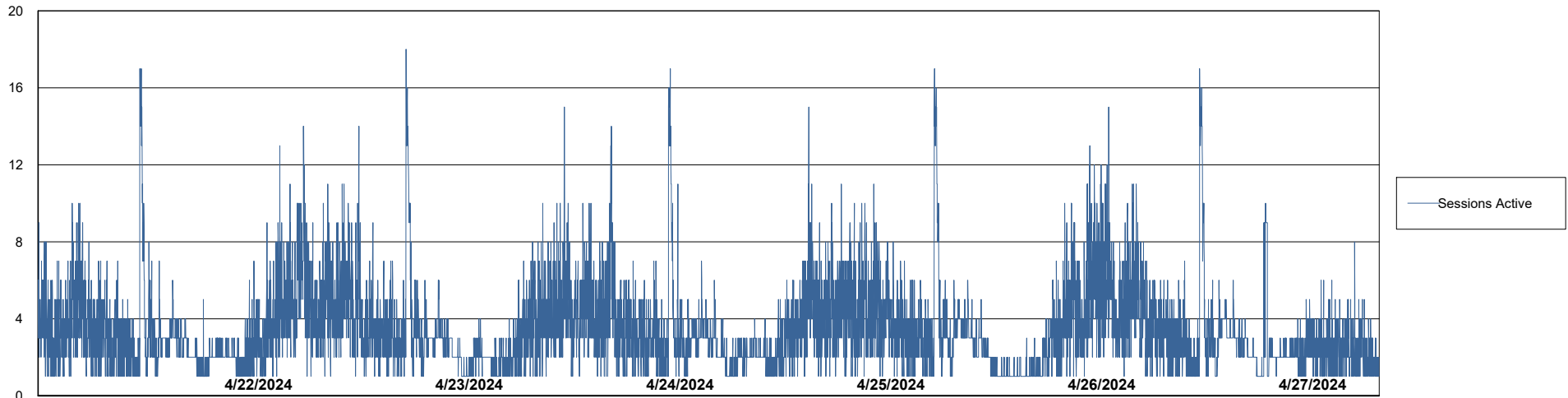
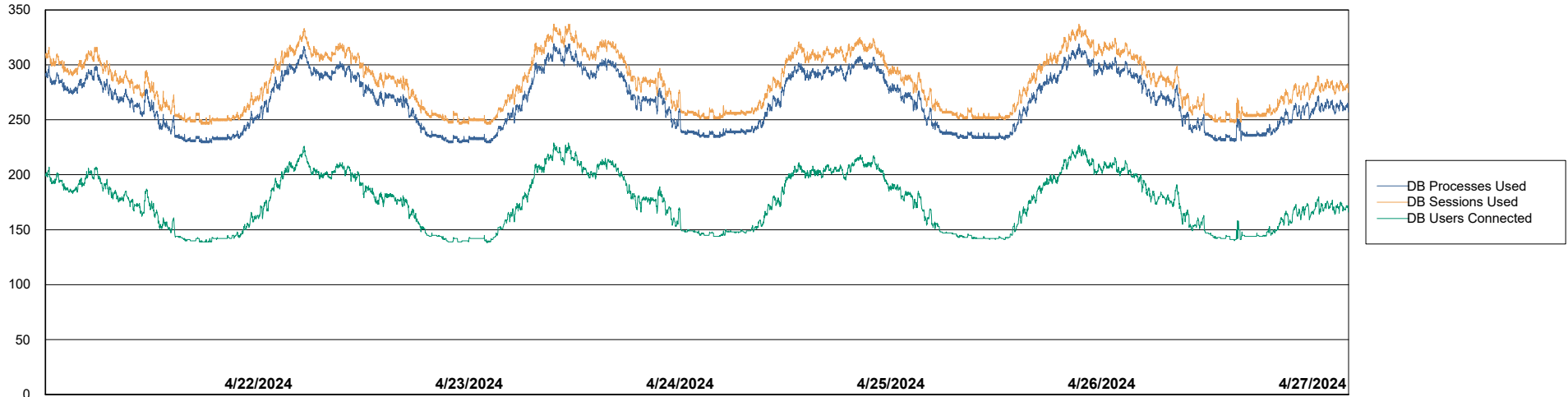


Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSDDB01_ABS1



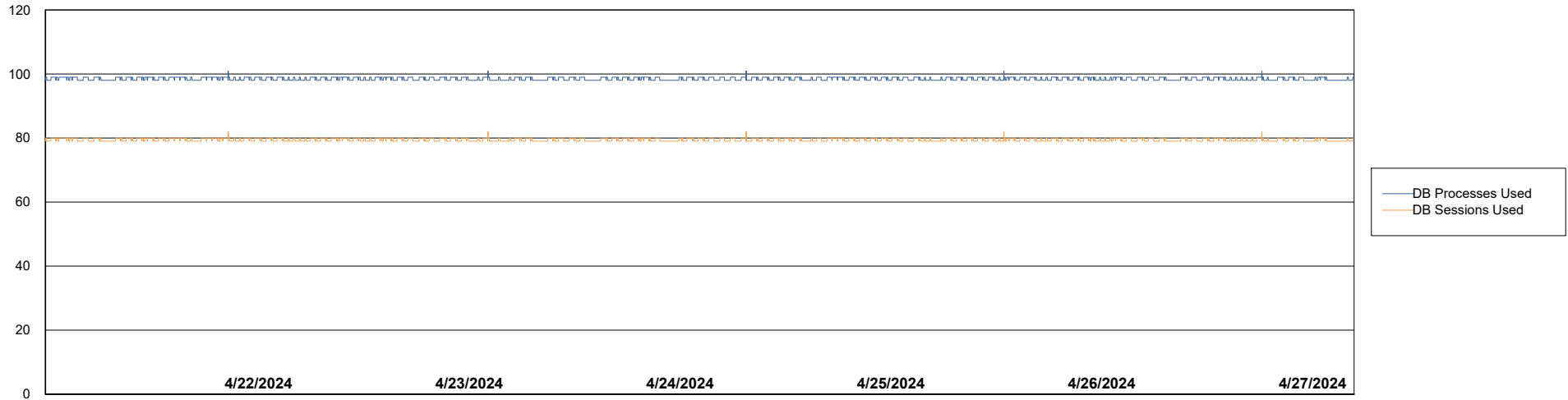
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSD02_HSBABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4



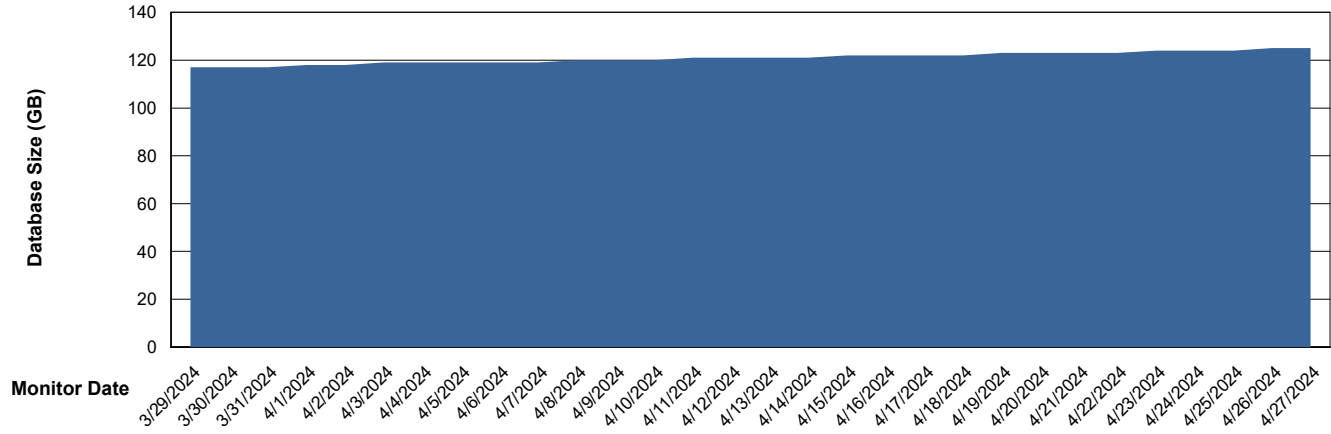
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



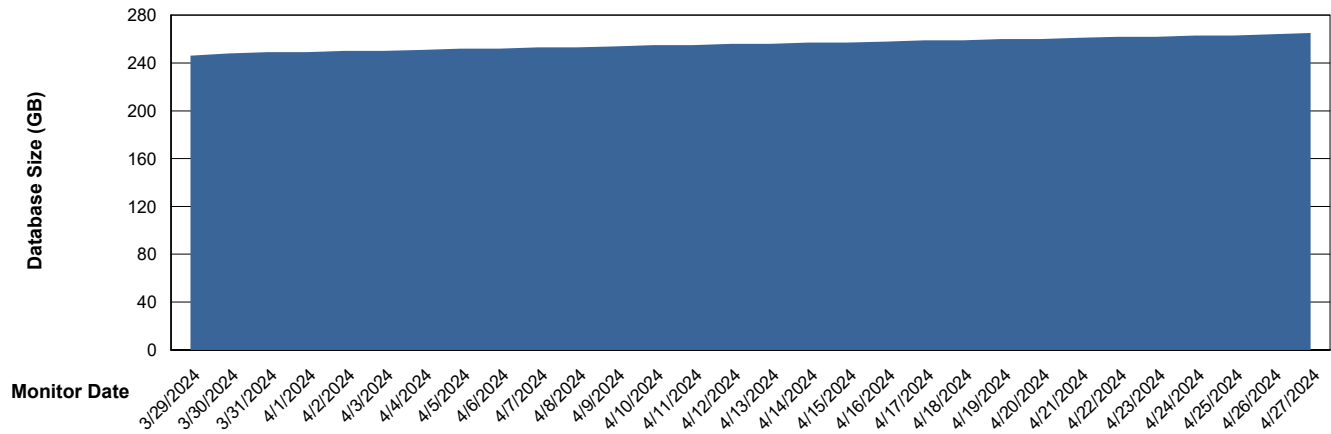
DATABASE SIZE KLH_PRD_SRSBIDB01_ABS1

Database growth over last month



DATABASE SIZE KLH_PRD_SRSDB01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer KLH_Production (24/7)
 Database ID 139



Database Tablespace KLH_PRD_SRSBIDB01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4/27/2024 | ABSDATA | 60 | 41 | 32 |
| | INDX | 82 | 69 | 16 |
| 4/26/2024 | ABSDATA | 60 | 41 | 32 |
| | INDX | 82 | 69 | 16 |
| 4/25/2024 | ABSDATA | 60 | 41 | 32 |
| | INDX | 82 | 68 | 17 |
| 4/24/2024 | ABSDATA | 60 | 41 | 32 |
| | INDX | 82 | 68 | 17 |
| 4/23/2024 | ABSDATA | 60 | 41 | 32 |
| | INDX | 82 | 68 | 17 |
| 4/22/2024 | ABSDATA | 60 | 40 | 33 |
| | INDX | 82 | 68 | 17 |
| 4/21/2024 | ABSDATA | 60 | 40 | 33 |
| | INDX | 82 | 68 | 18 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
 Database ID 139



Database Tablespace KLH_PRD_SRSDDB01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4/27/2024 | ABSDATA | 291 | 242 | 17 |
| | INDX | 9 | 6 | 37 |
| 4/26/2024 | ABSDATA | 291 | 241 | 17 |
| | INDX | 9 | 6 | 37 |
| 4/25/2024 | ABSDATA | 291 | 240 | 17 |
| | INDX | 9 | 6 | 37 |
| 4/24/2024 | ABSDATA | 291 | 240 | 18 |
| | INDX | 9 | 6 | 37 |
| 4/23/2024 | ABSDATA | 291 | 239 | 18 |
| | INDX | 9 | 6 | 37 |
| 4/22/2024 | ABSDATA | 291 | 238 | 18 |
| | INDX | 9 | 6 | 37 |
| 4/21/2024 | ABSDATA | 283 | 238 | 16 |
| | INDX | 9 | 6 | 37 |

BI Status and last ETL error for KLH_PRD_SRSBIDB01_ABS1

| | Mon 22/4/2024 | Tue 23/4/2024 | Wed 24/4/2024 | Thu 25/4/2024 | Fri 26/4/2024 | Sat 27/4/2024 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



| BI last ETL error for | KLH_PRD_SRSBIDB01_ABS1 |
|-----------------------|------------------------|
|-----------------------|------------------------|

| | |
|-----------------|------|
| Mon, 22-04-2024 | None |
| Sat, 27-04-2024 | None |
| Tue, 23-04-2024 | None |
| Thu, 25-04-2024 | None |
| Fri, 26-04-2024 | None |
| Sun, 21-04-2024 | None |
| Wed, 24-04-2024 | None |
| Tue, 23-04-2024 | None |
| Wed, 24-04-2024 | None |
| Fri, 26-04-2024 | None |
| Sun, 21-04-2024 | None |
| Mon, 22-04-2024 | None |
| Thu, 25-04-2024 | None |
| Sat, 27-04-2024 | None |

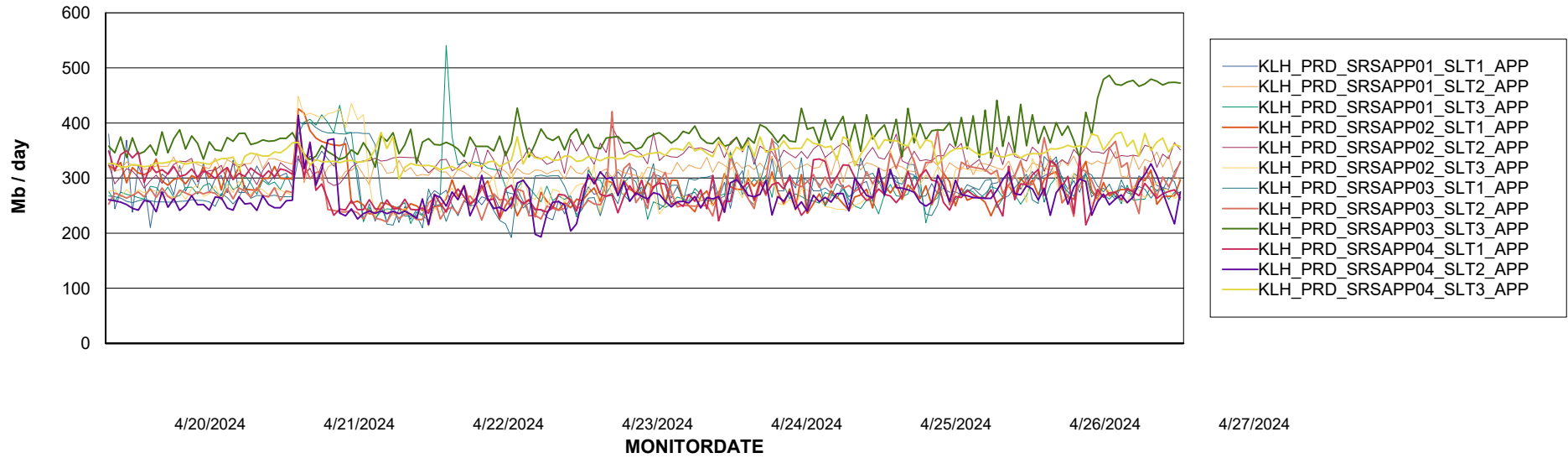
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139

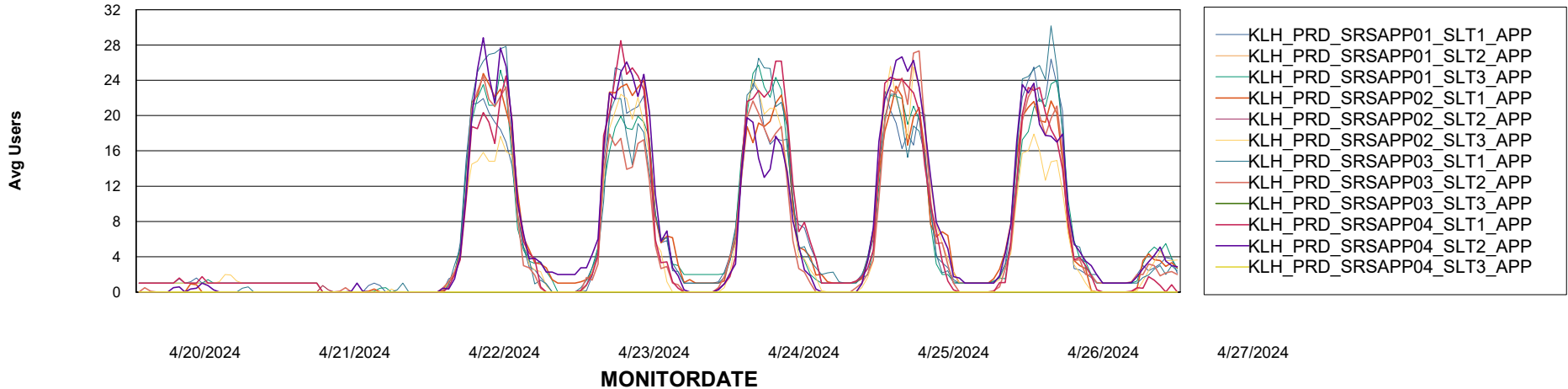


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



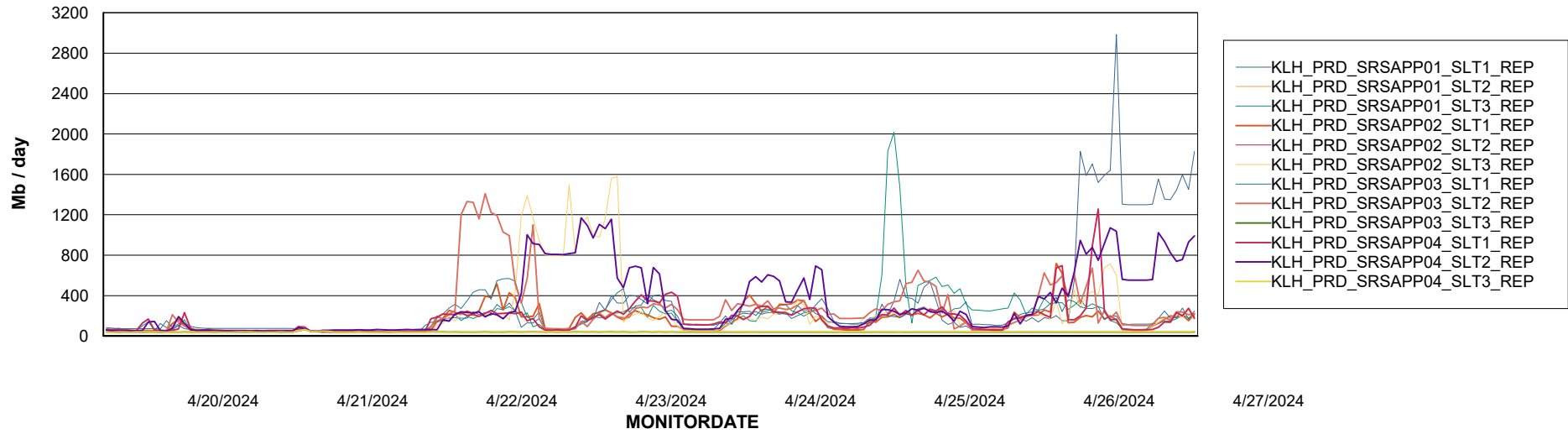
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



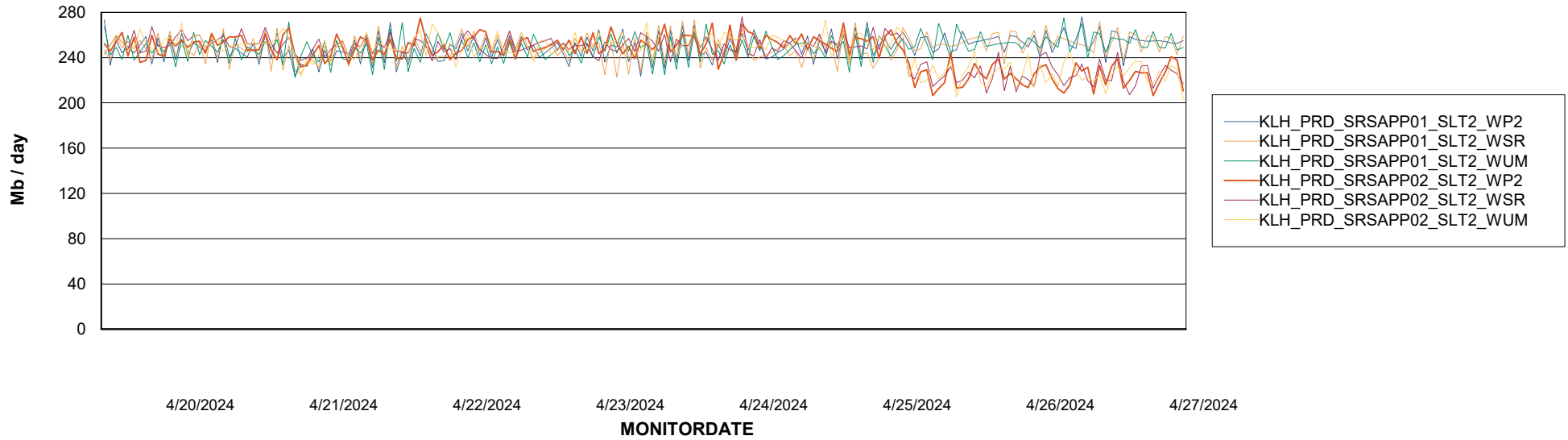
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Disaster per ABS component

