

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/15/2024	34	149	98	28	850	612
4/14/2024	35	149	98	29	850	606
4/13/2024	35	149	98	29	850	605
4/12/2024	34	149	98	29	850	605
4/11/2024	34	149	98	29	850	605
4/10/2024	35	149	98	29	850	605
4/9/2024	34	149	98	29	850	600

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/15/2024	56	89	39
4/14/2024	56	89	39
4/13/2024	56	89	39
4/12/2024	57	89	38
4/11/2024	58	89	38
4/10/2024	58	89	38
4/9/2024	58	89	38

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/15/2024	65	79	28
4/14/2024	64	79	29
4/13/2024	63	79	30
4/12/2024	64	79	29
4/11/2024	66	79	27
4/10/2024	66	79	27
4/9/2024	66	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/15/2024	51	79	39
4/14/2024	51	79	39
4/13/2024	51	79	39
4/12/2024	51	79	39
4/11/2024	52	79	38
4/10/2024	52	79	38
4/9/2024	52	79	38

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/15/2024	37	149	94
4/14/2024	37	149	94
4/13/2024	37	149	94
4/12/2024	37	149	93
4/11/2024	37	149	93
4/10/2024	38	149	93
4/9/2024	38	149	93

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/15/2024	49	149	76	25	1,536	1,159
4/14/2024	49	149	76	25	1,536	1,152
4/13/2024	49	149	76	24	1,536	1,163
4/12/2024	49	149	76	24	1,536	1,167
4/11/2024	49	149	76	24	1,536	1,164
4/10/2024	49	149	76	24	1,536	1,167
4/9/2024	47	149	79	24	1,536	1,160

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/15/2024	65	199	69	16	1,536	1,284
4/14/2024	65	199	69	19	1,536	1,245
4/13/2024	65	199	69	19	1,536	1,249
4/12/2024	65	199	69	18	1,536	1,263
4/11/2024	65	199	69	19	1,536	1,251
4/10/2024	65	199	69	19	1,536	1,248
4/9/2024	65	199	69	18	1,536	1,258

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/15/2024	61	79	31
4/14/2024	61	79	31
4/13/2024	61	79	31
4/12/2024	62	79	30
4/11/2024	63	79	30
4/10/2024	63	79	30
4/9/2024	62	79	30

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/15/2024	55	79	36
4/14/2024	55	79	36
4/13/2024	55	79	36
4/12/2024	56	79	35
4/11/2024	56	79	35
4/10/2024	56	79	35
4/9/2024	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/15/2024	31	149	104
4/14/2024	31	149	103
4/13/2024	31	149	103
4/12/2024	31	149	103
4/11/2024	31	149	103
4/10/2024	31	149	103
4/9/2024	30	149	104

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Harddisk Usage JSG_PRD_WORF

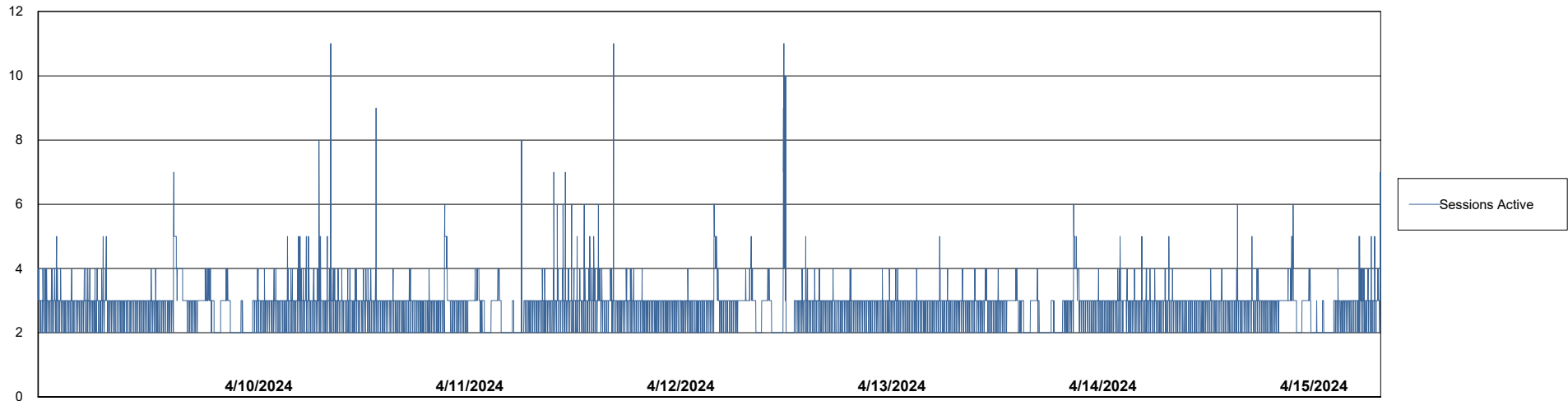
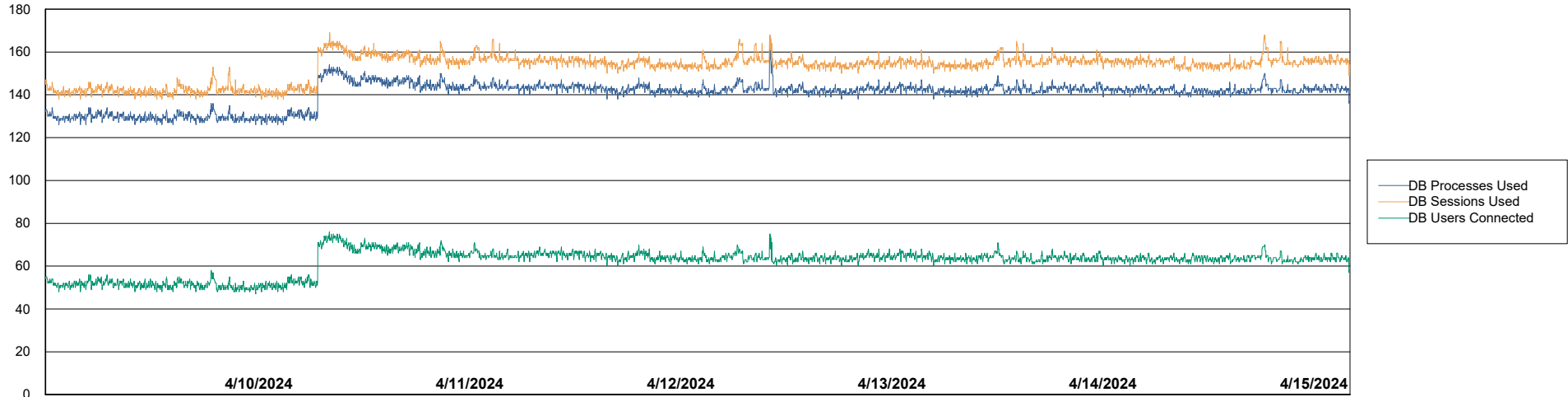
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/15/2024	53	149	70
4/14/2024	53	149	70
4/13/2024	53	149	70
4/12/2024	53	149	70
4/11/2024	53	149	70
4/10/2024	54	149	69
4/9/2024	54	149	69

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Database Performance JSG_PRD_BASHIR_DB_ABS1

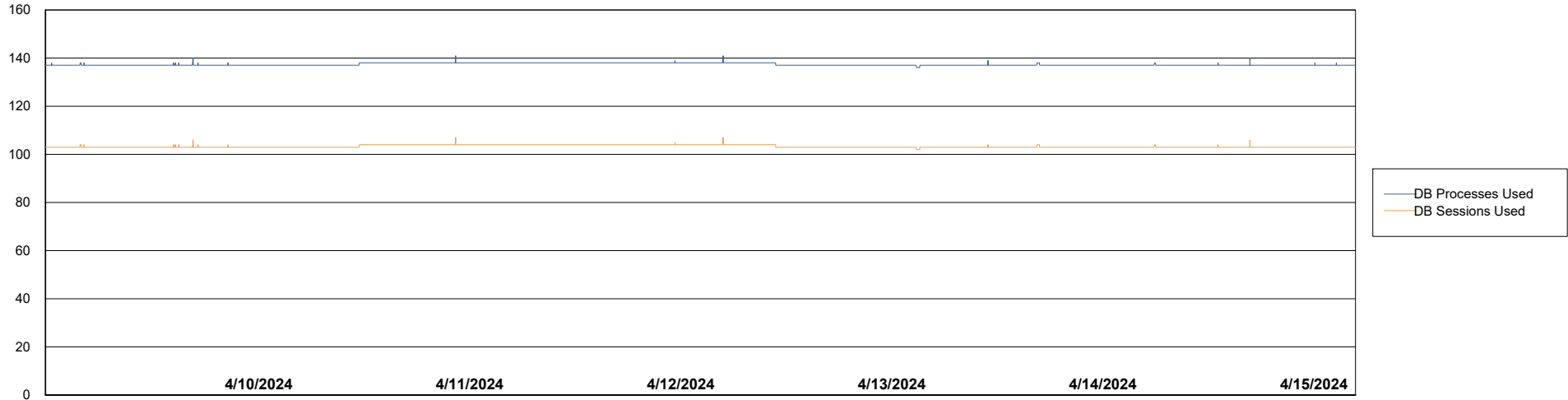


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Database Performance JSG_PRD_PICARD_DB_ABS1

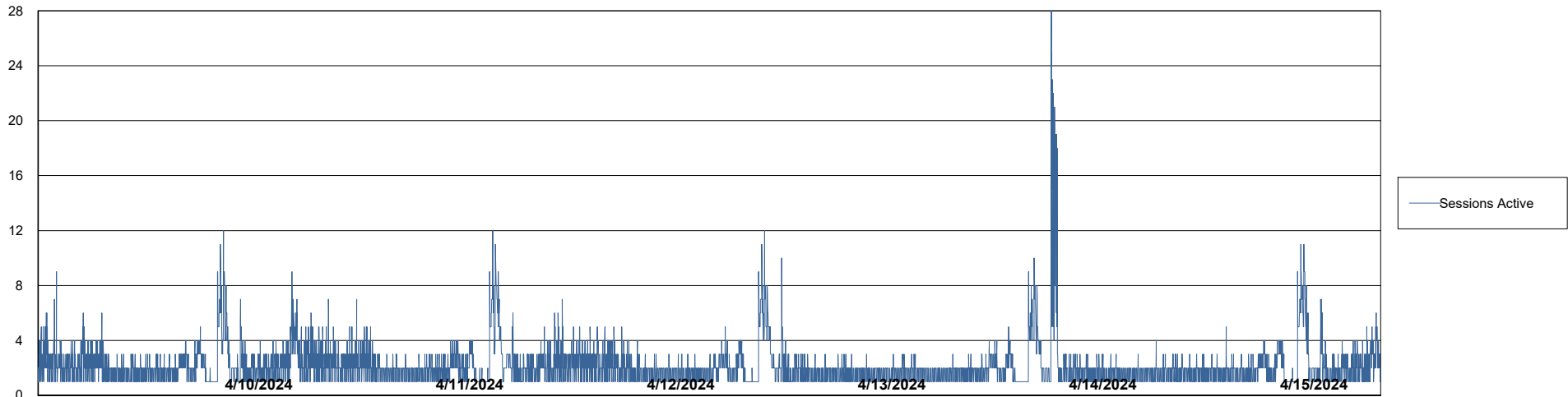
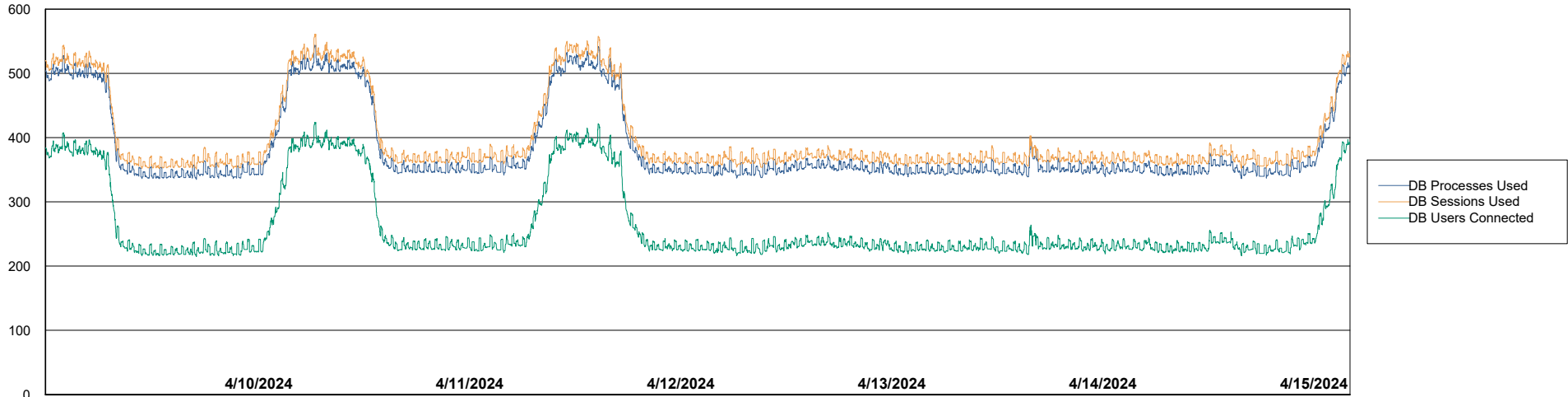


Weekly SLA Customer Report

Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



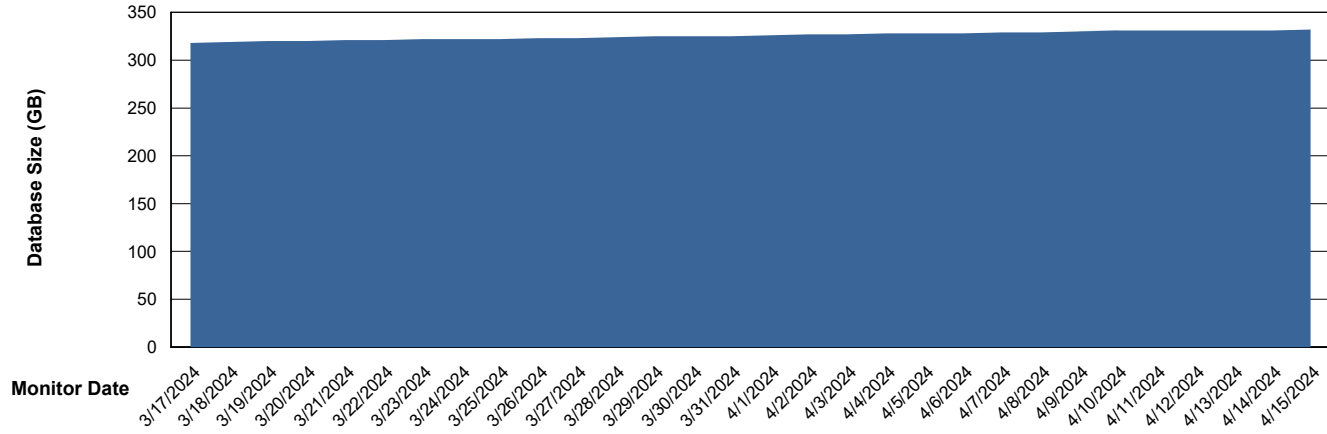
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Customer JSG_Production (24/7)
Database ID 102



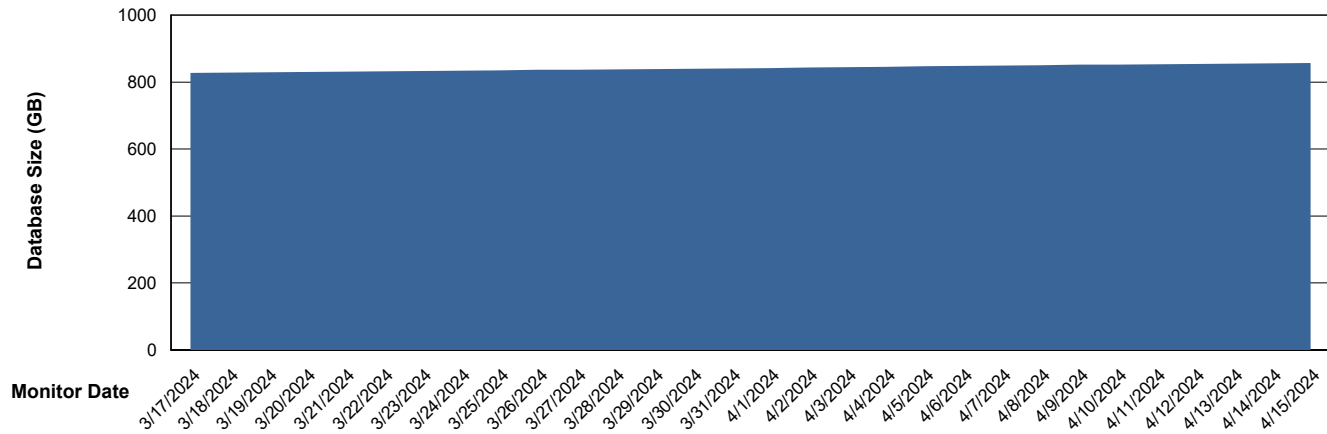
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/15/2024	ABSDATA	175	146	16
	INDX	217	182	16
4/14/2024	ABSDATA	175	147	16
	INDX	217	181	16
4/13/2024	ABSDATA	175	146	16
	INDX	217	181	16
4/12/2024	ABSDATA	175	146	16
	INDX	217	181	17
4/11/2024	ABSDATA	175	146	16
	INDX	217	181	17
4/10/2024	ABSDATA	175	146	16
	INDX	217	181	17
4/9/2024	ABSDATA	175	146	17
	INDX	217	181	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/15/2024	ABSDATA	953	798	16
	INDX	50	39	21
4/14/2024	ABSDATA	953	797	16
	INDX	50	39	21
4/13/2024	ABSDATA	953	795	17
	INDX	50	39	21
4/12/2024	ABSDATA	953	795	17
	INDX	50	39	21
4/11/2024	ABSDATA	953	794	17
	INDX	50	39	21
4/10/2024	ABSDATA	953	793	17
	INDX	50	39	21
4/9/2024	ABSDATA	953	792	17
	INDX	50	39	21

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Wed 10/4/2024	Thu 11/4/2024	Fri 12/4/2024	Sat 13/4/2024	Sun 14/4/2024	Mon 15/4/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 14-04-2024	None
Mon, 15-04-2024	None
Mon, 15-04-2024	None
Sun, 14-04-2024	None
Sat, 13-04-2024	None
Fri, 12-04-2024	None
Wed, 10-04-2024	None
Sat, 13-04-2024	None
Wed, 10-04-2024	None
Fri, 12-04-2024	None
Tue, 9-04-2024	None
Thu, 11-04-2024	None
Tue, 9-04-2024	None
Thu, 11-04-2024	None

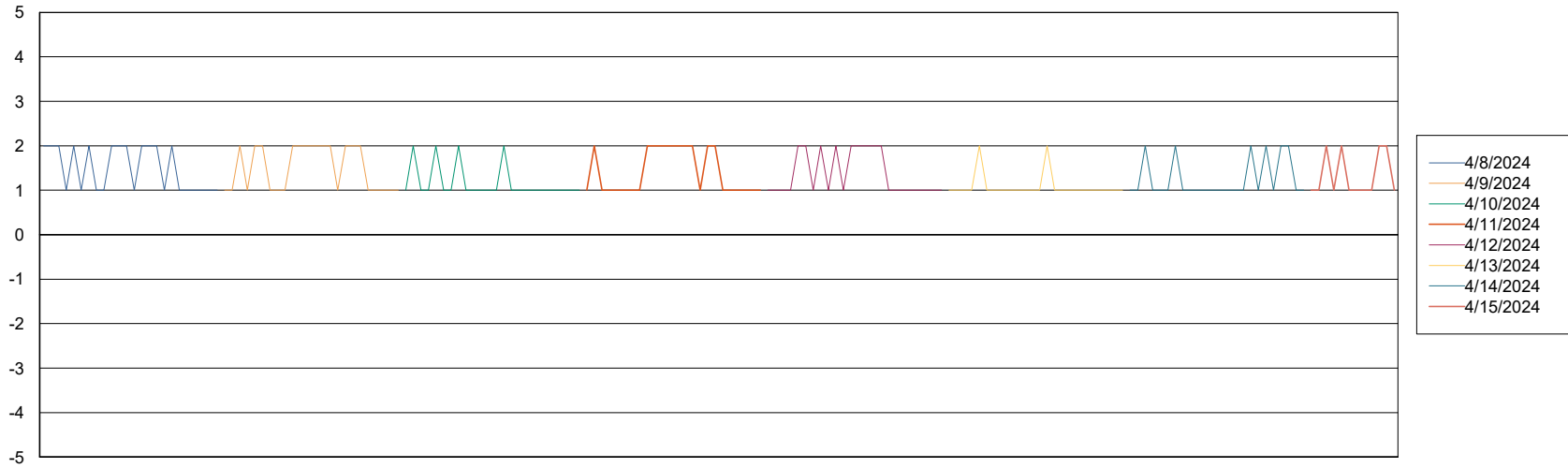
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



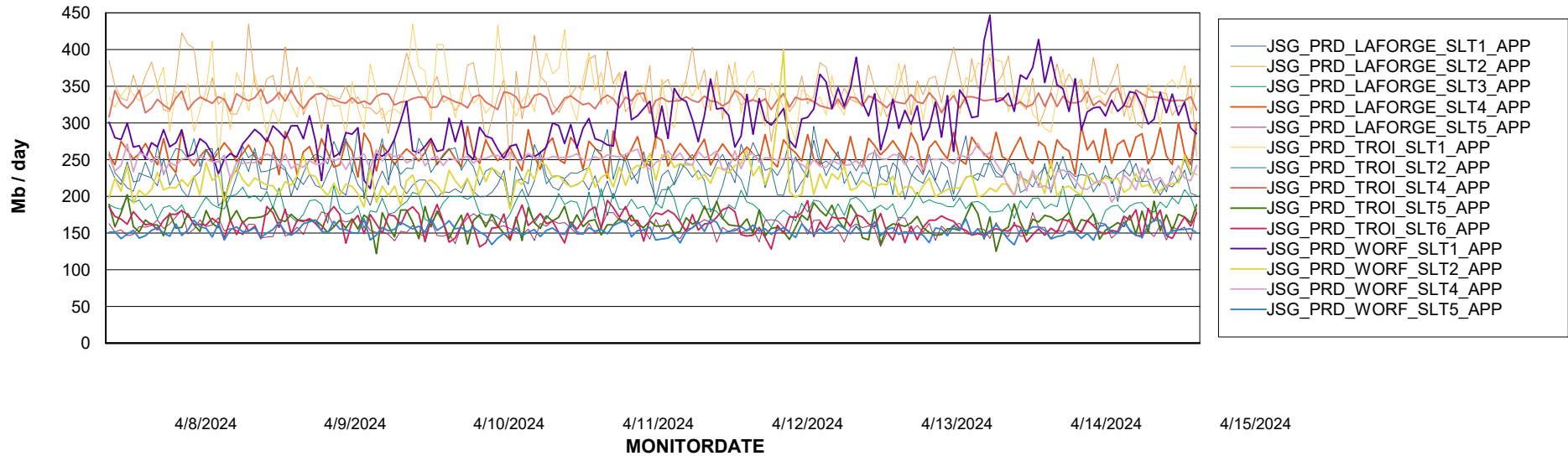
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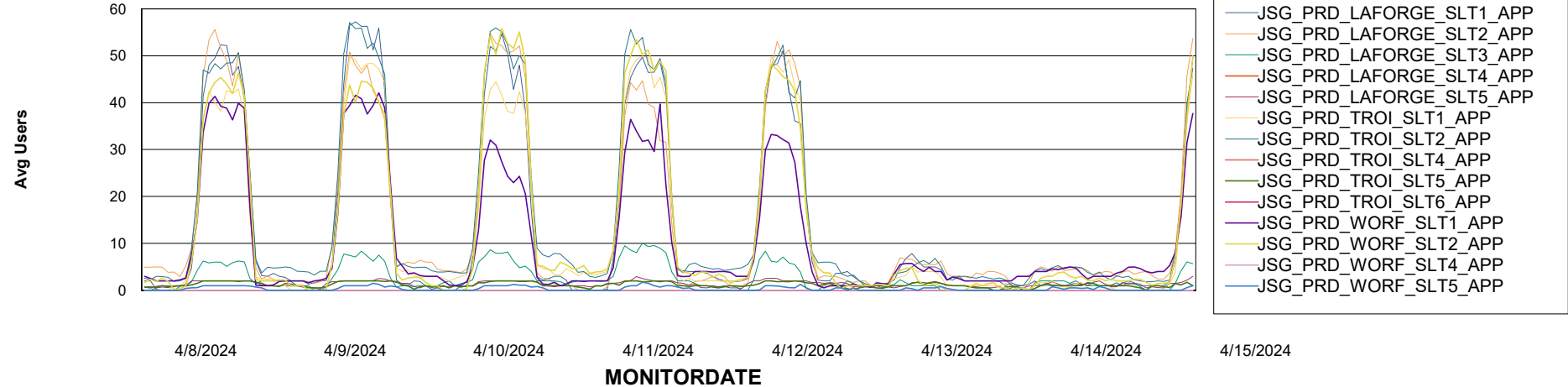


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



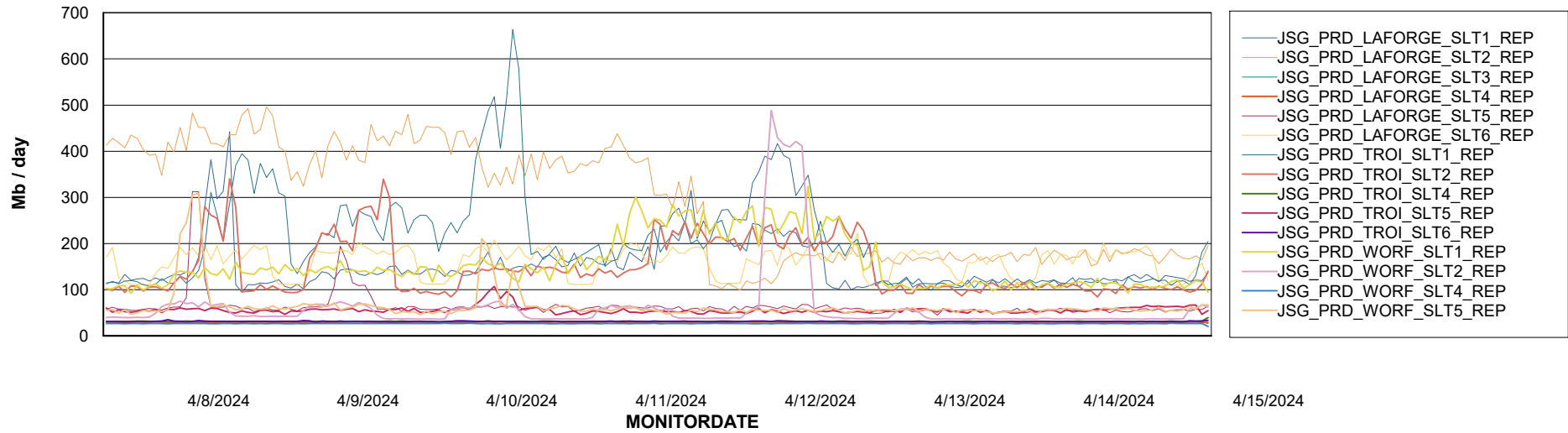
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



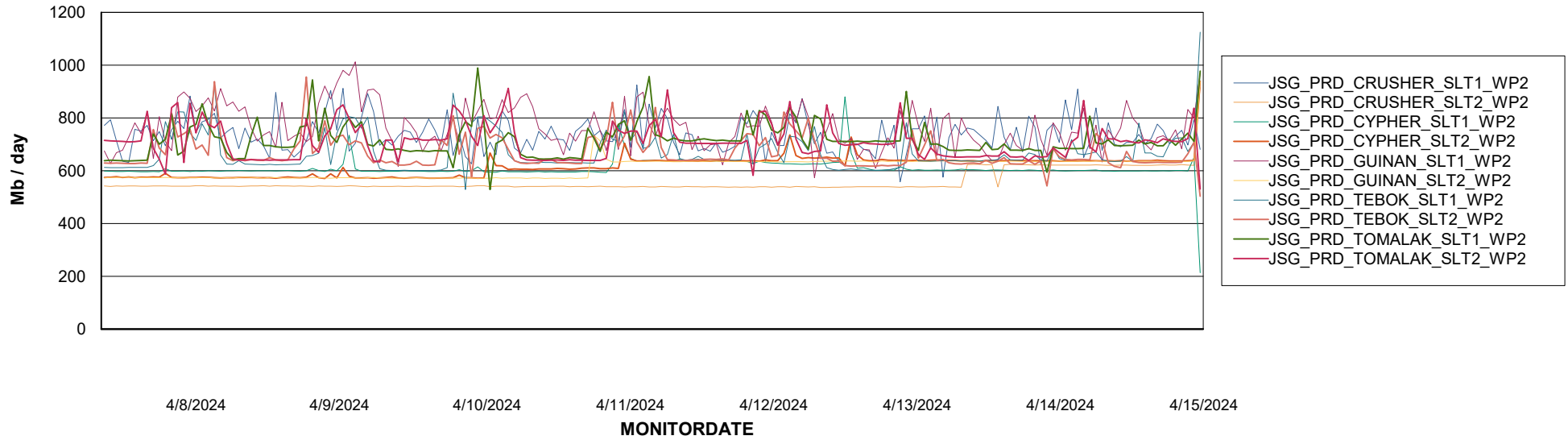
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ABSSolute Web Component Services

Avg memory used per ABS Web component

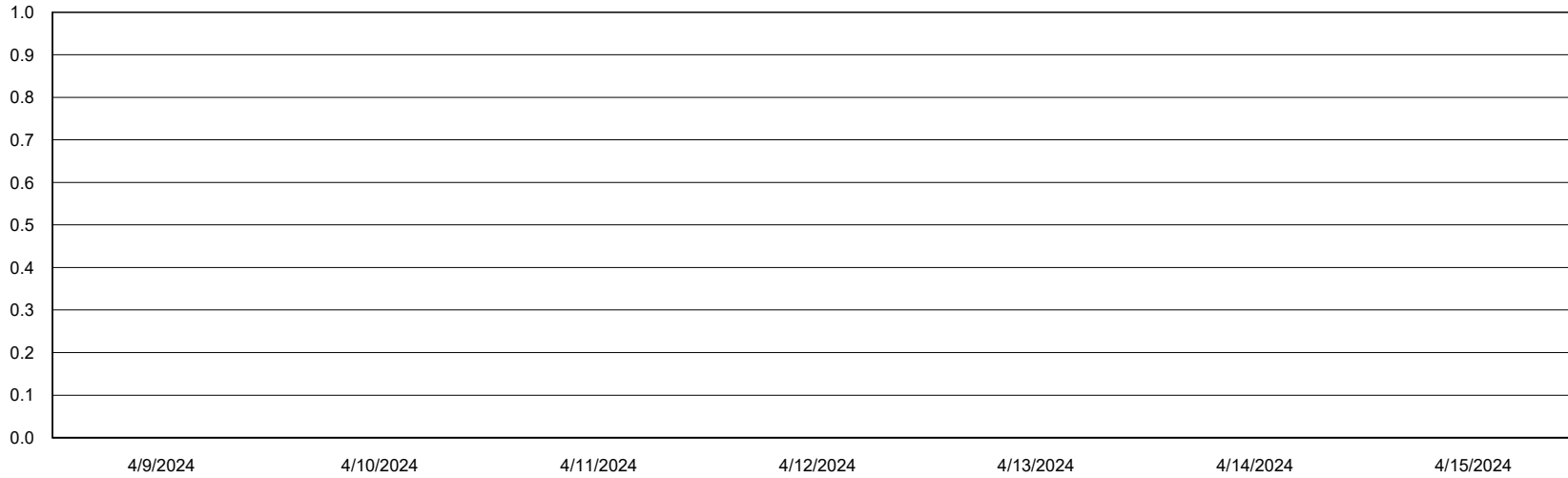


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP