

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/6/2024	35	149	97	31	850	590
4/5/2024	35	149	97	31	850	587
4/4/2024	35	149	97	31	850	587
4/3/2024	35	149	97	31	850	586
4/2/2024	35	149	97	31	850	586
4/1/2024	35	149	97	31	850	588
3/31/2024	35	149	97	30	850	592

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/6/2024	58	89	37
4/5/2024	58	89	37
4/4/2024	58	89	37
4/3/2024	58	89	37
4/2/2024	58	89	37
4/1/2024	58	89	37
3/31/2024	58	89	37

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/6/2024	65	79	28
4/5/2024	65	79	28
4/4/2024	65	79	28
4/3/2024	65	79	28
4/2/2024	65	79	28
4/1/2024	65	79	28
3/31/2024	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/6/2024	52	79	38
4/5/2024	53	79	38
4/4/2024	53	79	38
4/3/2024	53	79	38
4/2/2024	53	79	38
4/1/2024	53	79	37
3/31/2024	53	79	37

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/6/2024	38	149	93
4/5/2024	38	149	93
4/4/2024	38	149	93
4/3/2024	38	149	93
4/2/2024	38	149	93
4/1/2024	38	149	93
3/31/2024	38	149	93

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/6/2024	46	149	81	25	1,536	1,145
4/5/2024	46	149	81	25	1,536	1,154
4/4/2024	46	149	81	25	1,536	1,154
4/3/2024	46	149	81	24	1,536	1,161
4/2/2024	46	149	81	26	1,536	1,144
4/1/2024	46	149	81	26	1,536	1,136
3/31/2024	46	149	81	27	1,536	1,126

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/6/2024	66	199	69	17	1,536	1,280
4/5/2024	66	199	69	17	1,536	1,271
4/4/2024	66	199	69	18	1,536	1,256
4/3/2024	66	199	69	18	1,536	1,259
4/2/2024	66	199	68	18	1,536	1,263
4/1/2024	66	199	68	19	1,536	1,245
3/31/2024	66	199	68	19	1,536	1,251

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/6/2024	60	79	31
4/5/2024	60	79	31
4/4/2024	60	79	31
4/3/2024	60	79	32
4/2/2024	60	79	32
4/1/2024	60	79	32
3/31/2024	60	79	32

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/6/2024	57	79	35
4/5/2024	57	79	35
4/4/2024	57	79	35
4/3/2024	57	79	35
4/2/2024	57	79	35
4/1/2024	57	79	34
3/31/2024	57	79	34

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/6/2024	30	149	105
4/5/2024	30	149	105
4/4/2024	30	149	104
4/3/2024	30	149	104
4/2/2024	30	149	104
4/1/2024	30	149	104
3/31/2024	30	149	104

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Harddisk Usage JSG_PRD_WORF

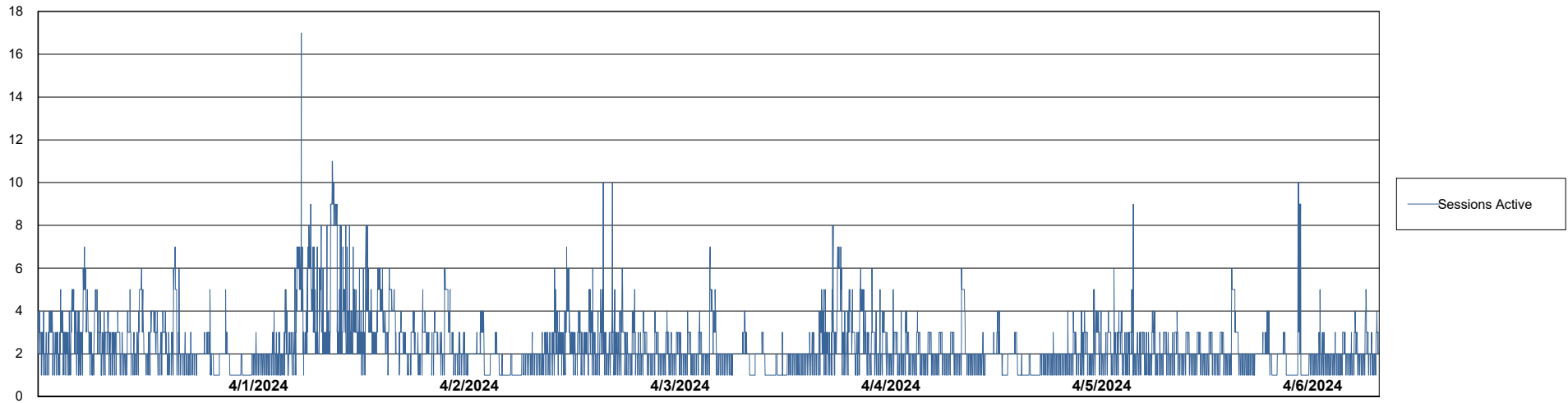
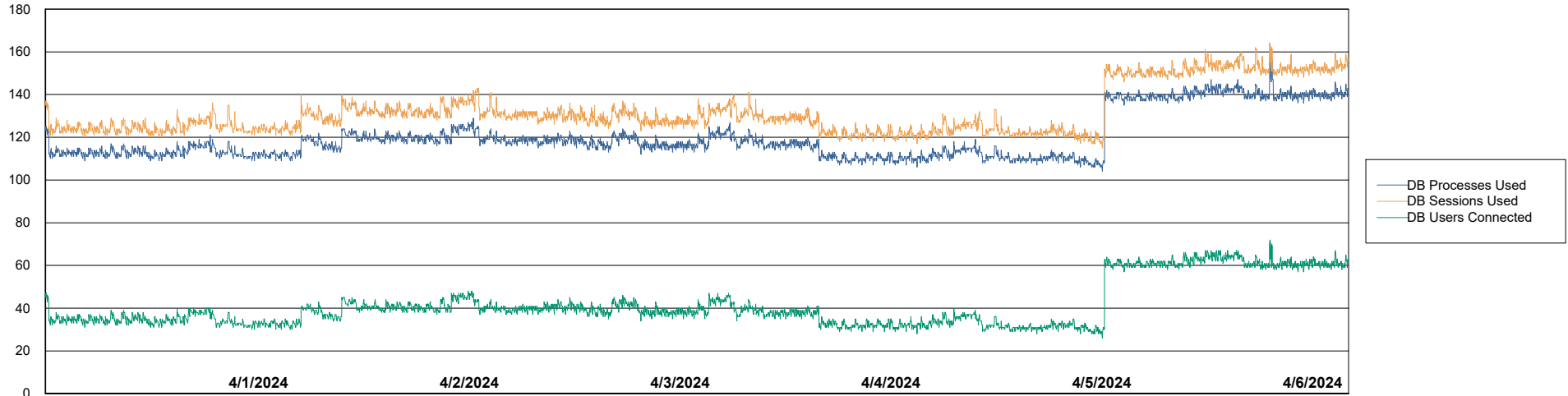
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/6/2024	54	149	69
4/5/2024	54	149	69
4/4/2024	54	149	68
4/3/2024	55	149	67
4/2/2024	55	149	67
4/1/2024	55	149	67
3/31/2024	55	149	67

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Database Performance JSG_PRD_BASHIR_DB_ABS1



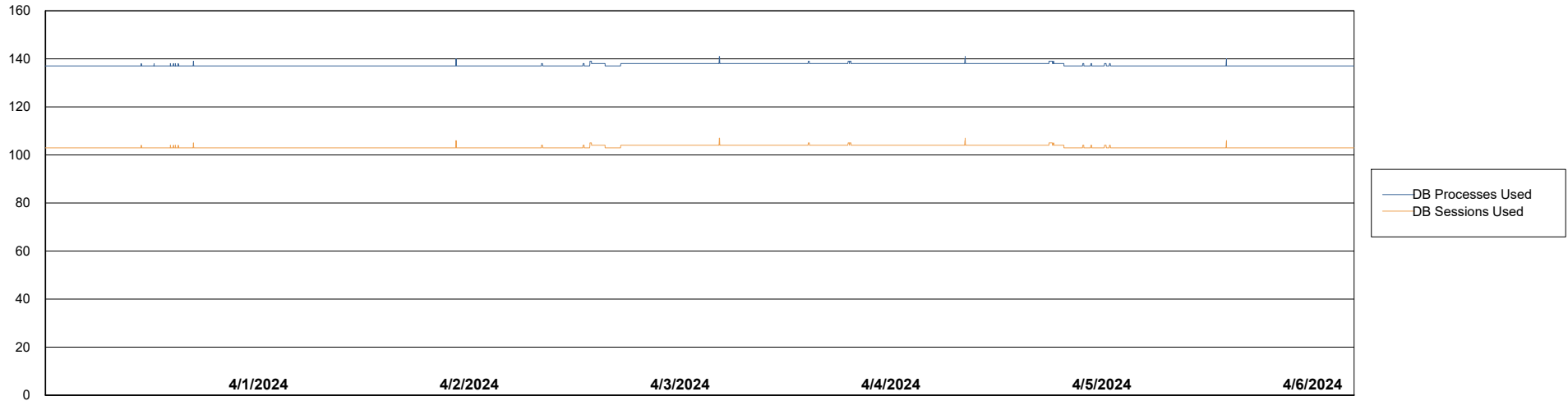
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

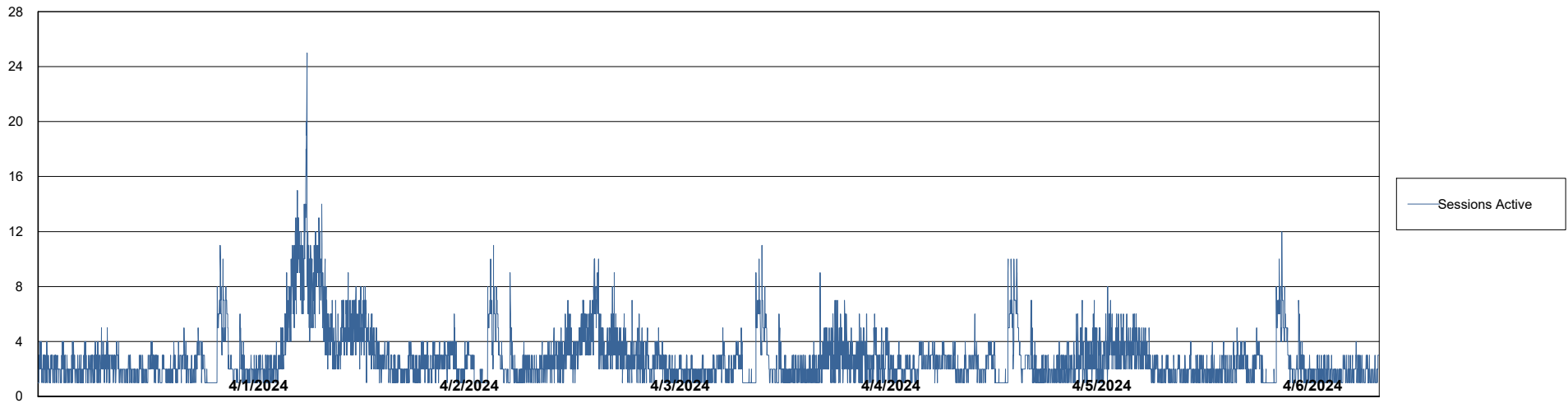
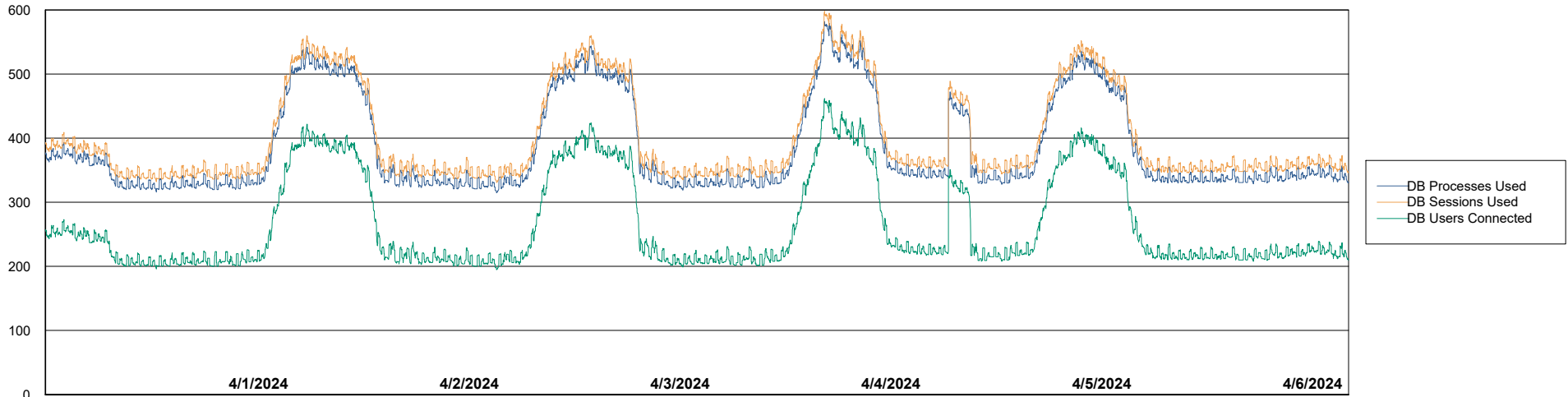


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



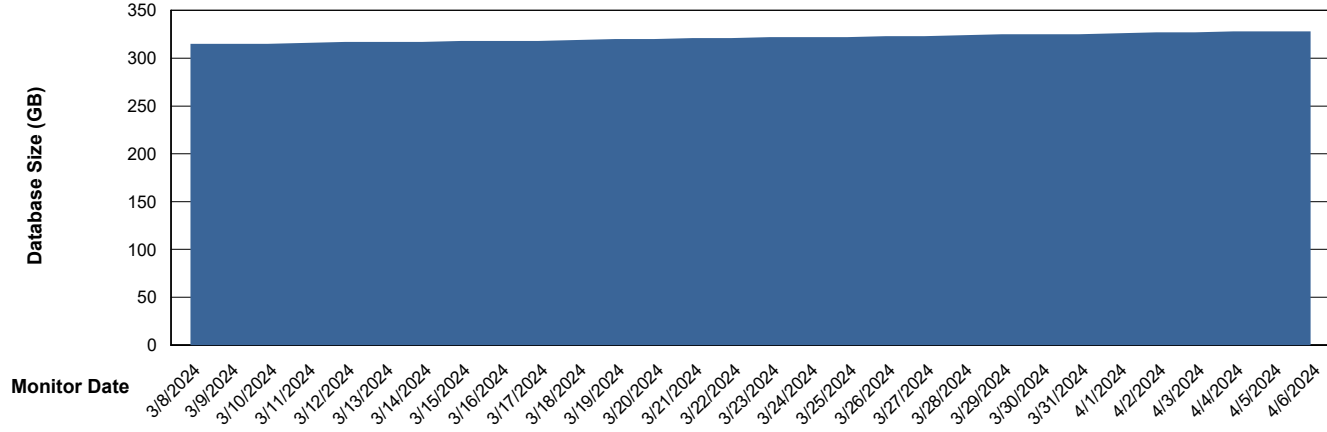
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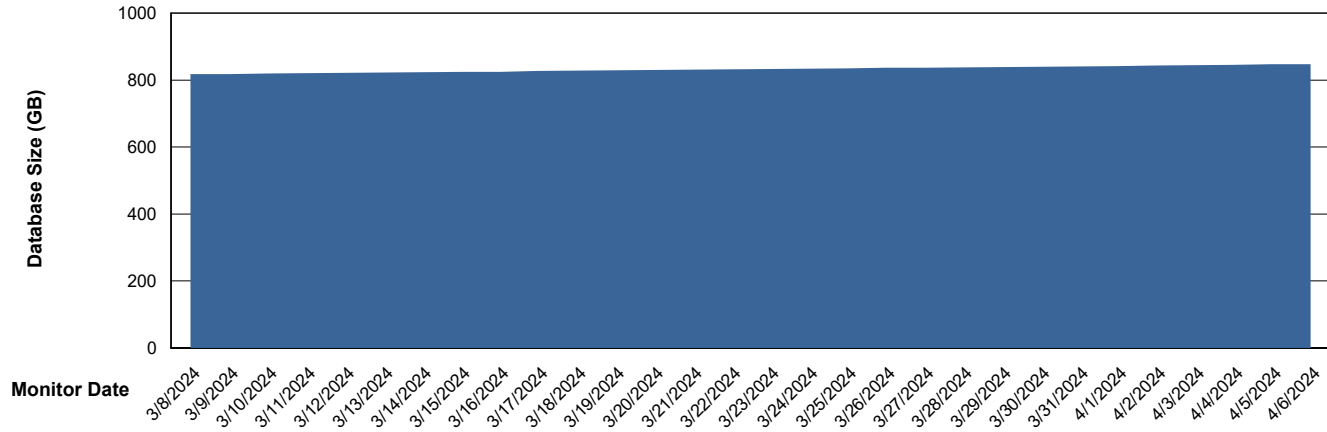
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/6/2024	ABSDATA	168	146	13
	INDX	217	179	17
4/5/2024	ABSDATA	168	145	13
	INDX	217	179	17
4/4/2024	ABSDATA	168	145	14
	INDX	217	179	18
4/3/2024	ABSDATA	168	145	14
	INDX	217	179	18
4/2/2024	ABSDATA	168	145	14
	INDX	217	178	18
4/1/2024	ABSDATA	168	144	14
	INDX	217	178	18
3/31/2024	ABSDATA	168	144	14
	INDX	217	177	18

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/6/2024	ABSDATA	938	789	16
	INDX	47	39	16
4/5/2024	ABSDATA	938	788	16
	INDX	47	39	17
4/4/2024	ABSDATA	938	787	16
	INDX	47	39	17
4/3/2024	ABSDATA	938	786	16
	INDX	47	39	17
4/2/2024	ABSDATA	938	785	16
	INDX	47	39	17
4/1/2024	ABSDATA	931	784	16
	INDX	47	38	17
3/31/2024	ABSDATA	931	783	16
	INDX	47	38	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 1/4/2024	Tue 2/4/2024	Wed 3/4/2024	Thu 4/4/2024	Fri 5/4/2024	Sat 6/4/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Fri, 5-04-2024	None
Thu, 4-04-2024	None
Wed, 3-04-2024	None
Tue, 2-04-2024	None
Fri, 5-04-2024	None
Sun, 31-03-2024	None
Tue, 2-04-2024	None
Sat, 6-04-2024	None
Mon, 1-04-2024	None
Mon, 1-04-2024	None
Sun, 31-03-2024	None
Sat, 6-04-2024	None
Wed, 3-04-2024	None
Thu, 4-04-2024	None

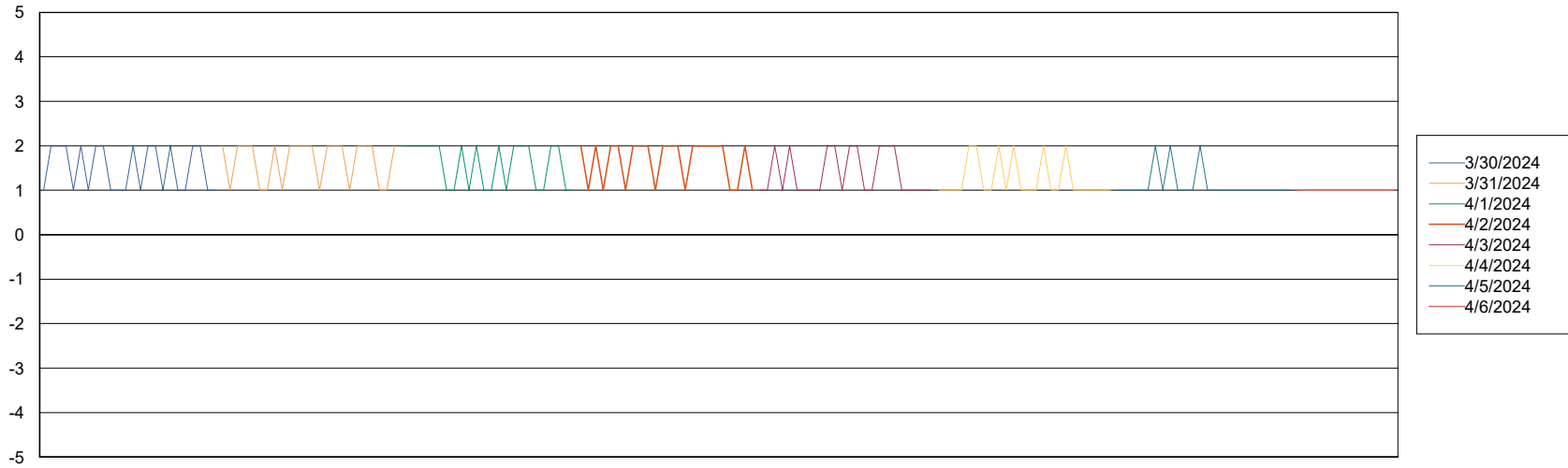
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



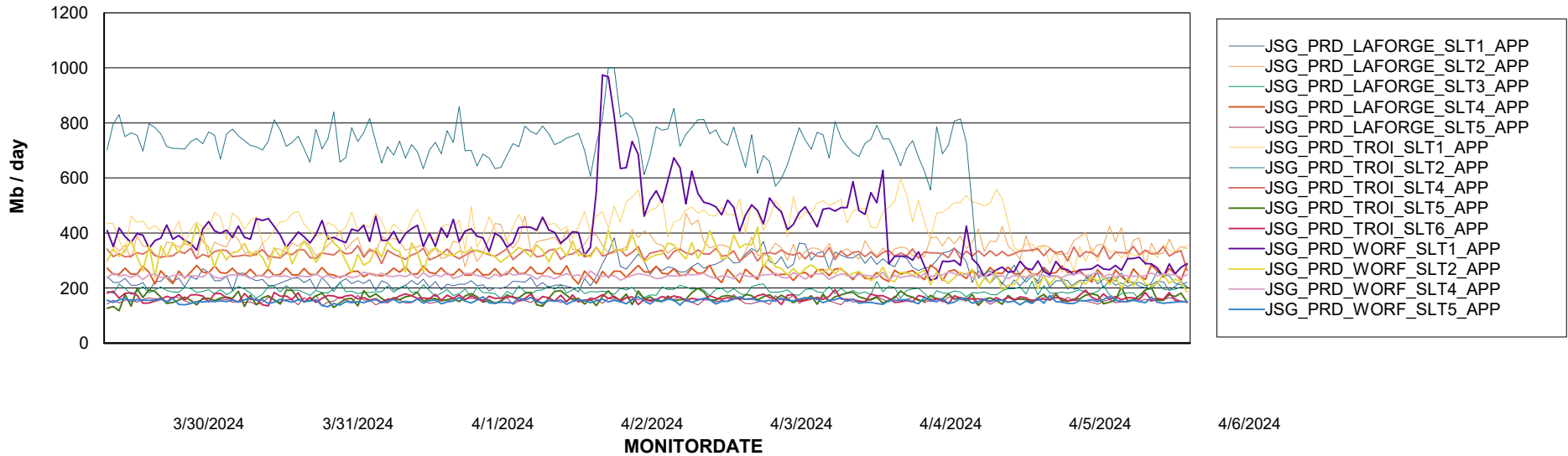
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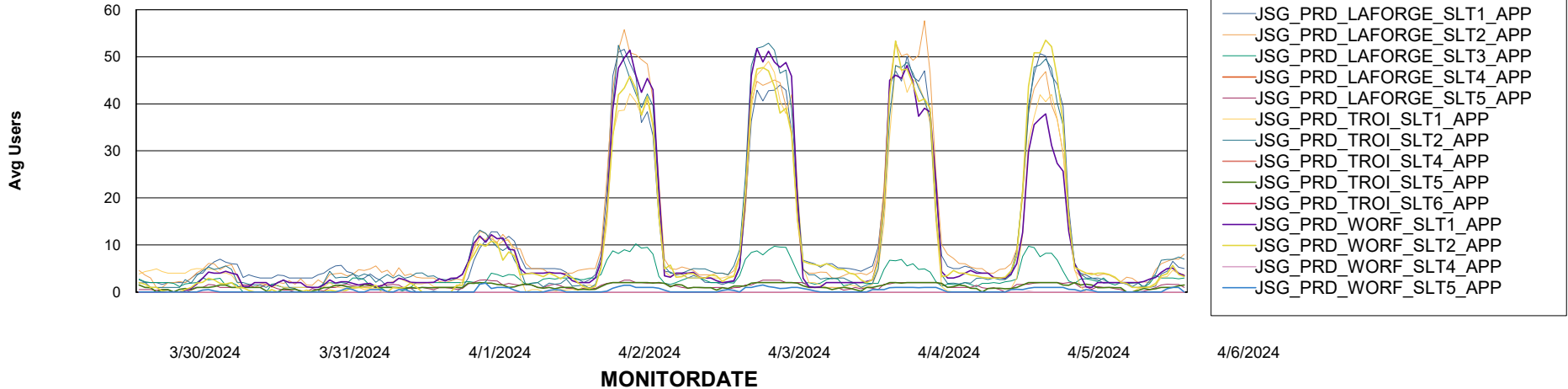


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



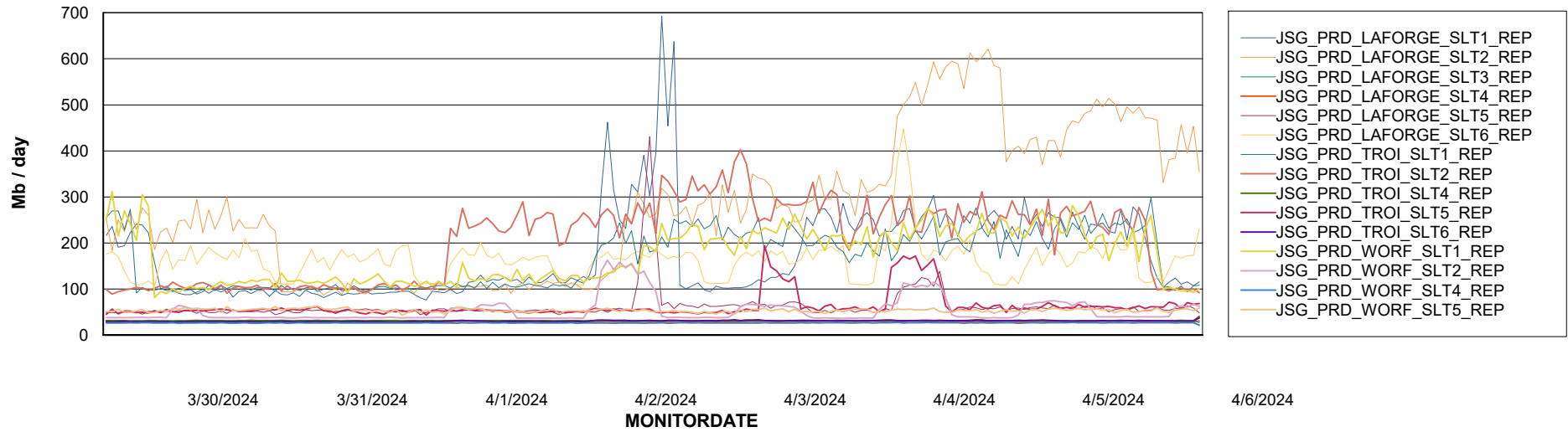
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



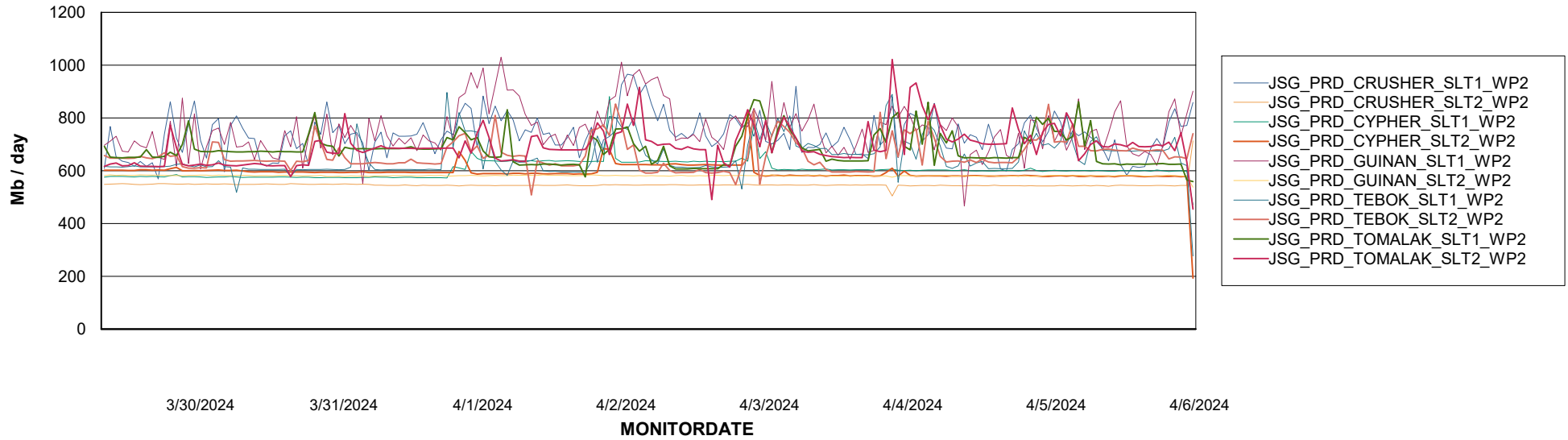
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ABSSolute Web Component Services

Avg memory used per ABS Web component

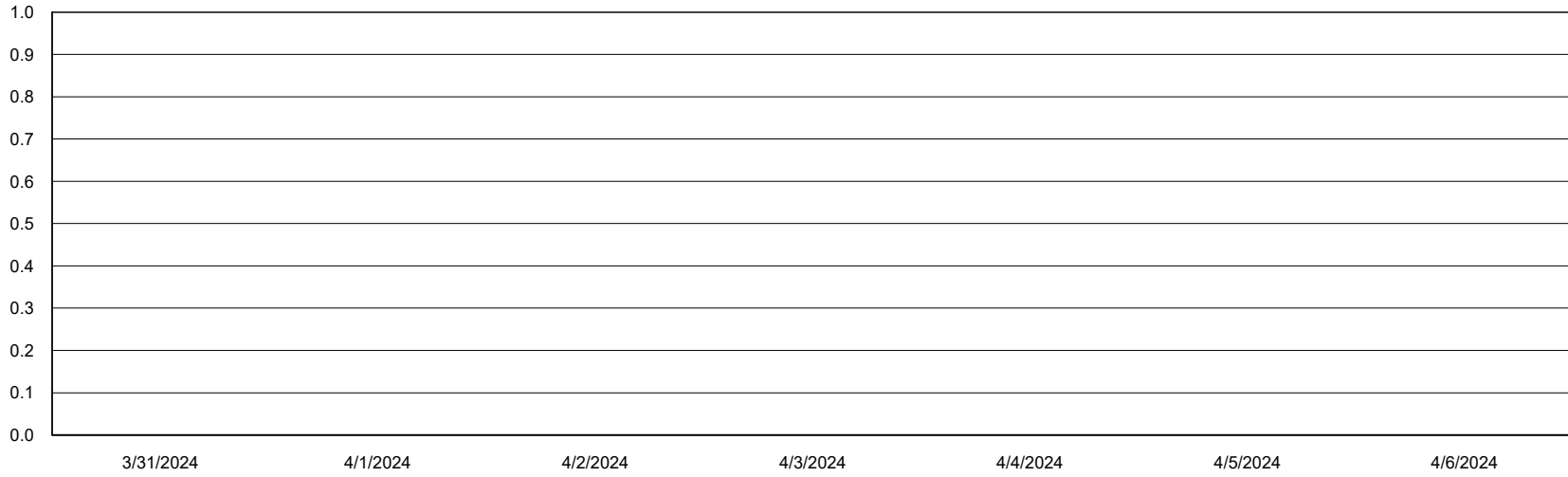


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP