

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NOVOBI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on H: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 3/30/2024 | 30 | 97 | 68 | 58 | 500 | 208 | 71 | 300 | 87 | 53 |
| 3/29/2024 | 30 | 97 | 68 | 59 | 500 | 207 | 71 | 300 | 87 | 53 |
| 3/28/2024 | 30 | 97 | 68 | 59 | 500 | 207 | 71 | 300 | 87 | 53 |
| 3/27/2024 | 30 | 97 | 68 | 59 | 500 | 208 | 71 | 300 | 87 | 53 |
| 3/26/2024 | 30 | 97 | 68 | 59 | 500 | 207 | 71 | 300 | 87 | 53 |
| 3/25/2024 | 30 | 97 | 68 | 59 | 500 | 207 | 71 | 300 | 87 | 53 |
| 3/24/2024 | 30 | 97 | 68 | 59 | 500 | 207 | 71 | 300 | 87 | 53 |

Harddisk Usage NOA_PRD_NovoABS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/30/2024 | 47 | 100 | 53 | 15 | 800 | 680 | 87 | 400 | 54 |
| 3/29/2024 | 47 | 100 | 53 | 16 | 800 | 669 | 86 | 400 | 57 |
| 3/28/2024 | 47 | 100 | 53 | 18 | 800 | 657 | 85 | 400 | 59 |
| 3/27/2024 | 47 | 100 | 53 | 18 | 800 | 657 | 84 | 400 | 63 |
| 3/26/2024 | 47 | 100 | 53 | 18 | 800 | 655 | 84 | 400 | 63 |
| 3/25/2024 | 47 | 100 | 53 | 18 | 800 | 654 | 84 | 400 | 62 |
| 3/24/2024 | 48 | 100 | 52 | 18 | 800 | 654 | 85 | 400 | 62 |

Weekly SLA Customer Report

Customer NOA_Production (24/7)
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Harddisk Usage NOA_PRD_NovoABS03

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/30/2024 | 65 | 279 | 98 | 37 | 838 | 527 | 90 | 559 | 54 |
| 3/29/2024 | 65 | 279 | 98 | 37 | 838 | 527 | 90 | 559 | 57 |
| 3/28/2024 | 65 | 279 | 98 | 37 | 838 | 527 | 89 | 559 | 59 |
| 3/27/2024 | 65 | 279 | 98 | 37 | 838 | 527 | 89 | 559 | 63 |
| 3/26/2024 | 65 | 279 | 99 | 37 | 838 | 526 | 89 | 559 | 63 |
| 3/25/2024 | 65 | 279 | 99 | 37 | 838 | 525 | 89 | 559 | 62 |
| 3/24/2024 | 65 | 279 | 99 | 37 | 838 | 525 | 89 | 559 | 62 |

Harddisk Usage NOA_PRD_NovoApps01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 3/30/2024 | 57 | 100 | 43 |
| 3/29/2024 | 57 | 100 | 43 |
| 3/28/2024 | 57 | 100 | 43 |
| 3/27/2024 | 57 | 100 | 43 |
| 3/26/2024 | 57 | 100 | 43 |
| 3/25/2024 | 57 | 100 | 43 |
| 3/24/2024 | 57 | 100 | 43 |

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Harddisk Usage NOA_PRD_NovoApps02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 3/30/2024 | 65 | 100 | 35 |
| 3/29/2024 | 65 | 100 | 35 |
| 3/28/2024 | 65 | 100 | 35 |
| 3/27/2024 | 65 | 100 | 35 |
| 3/26/2024 | 65 | 100 | 35 |
| 3/25/2024 | 65 | 100 | 35 |
| 3/24/2024 | 65 | 100 | 35 |

Harddisk Usage NOA_PRD_NovoLink

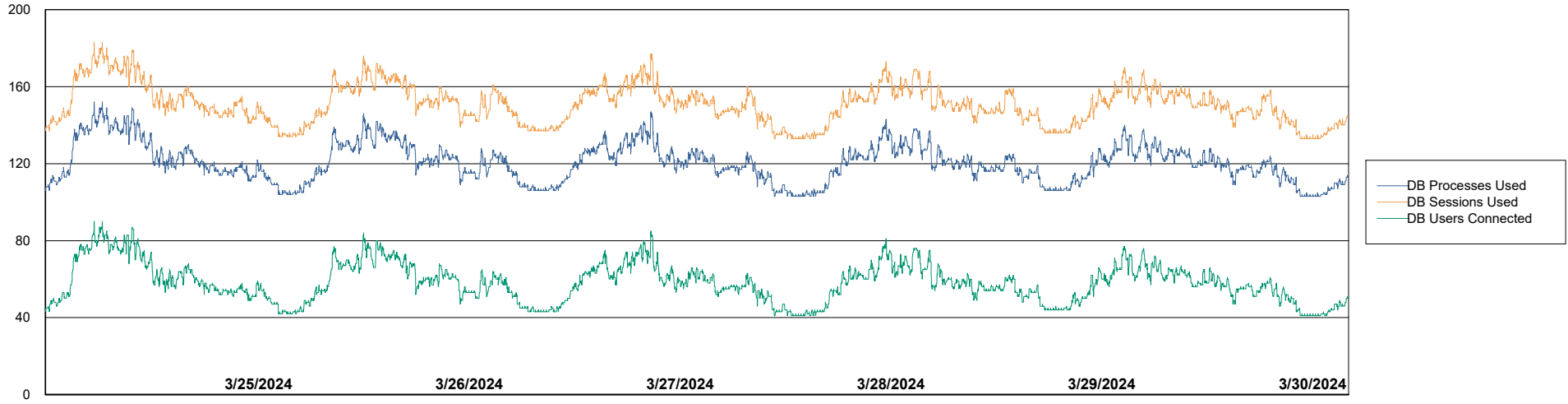
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 3/30/2024 | 68 | 100 | 32 |
| 3/29/2024 | 68 | 100 | 32 |
| 3/28/2024 | 68 | 100 | 32 |
| 3/27/2024 | 68 | 100 | 32 |
| 3/26/2024 | 68 | 100 | 32 |
| 3/25/2024 | 68 | 100 | 31 |
| 3/24/2024 | 68 | 100 | 32 |

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Customer NOA_Production (24/7)
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Database Performance NOA_PRD_NovoABS01_ABS1



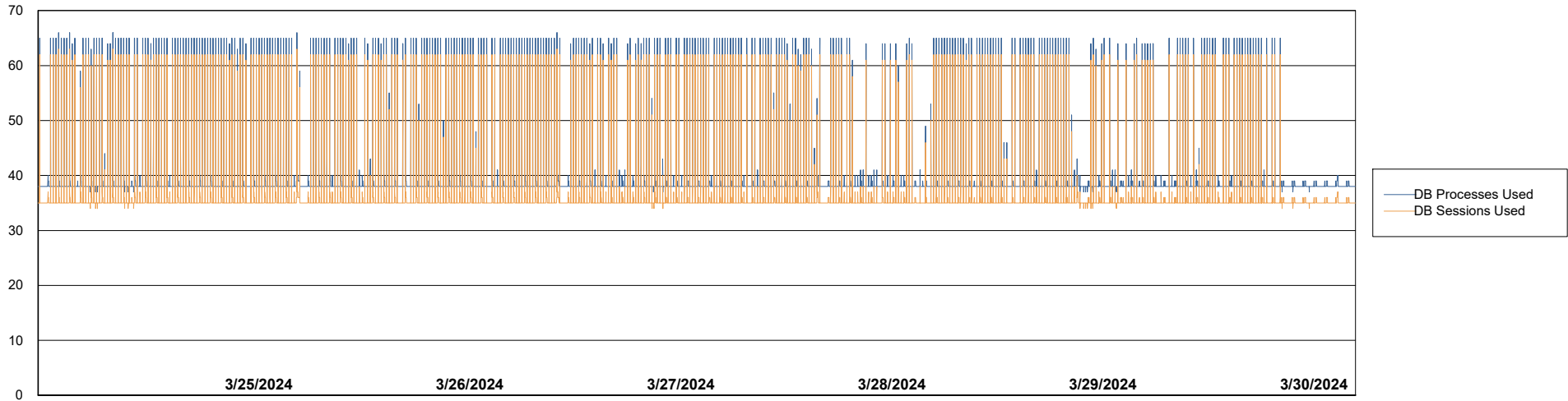
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Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300

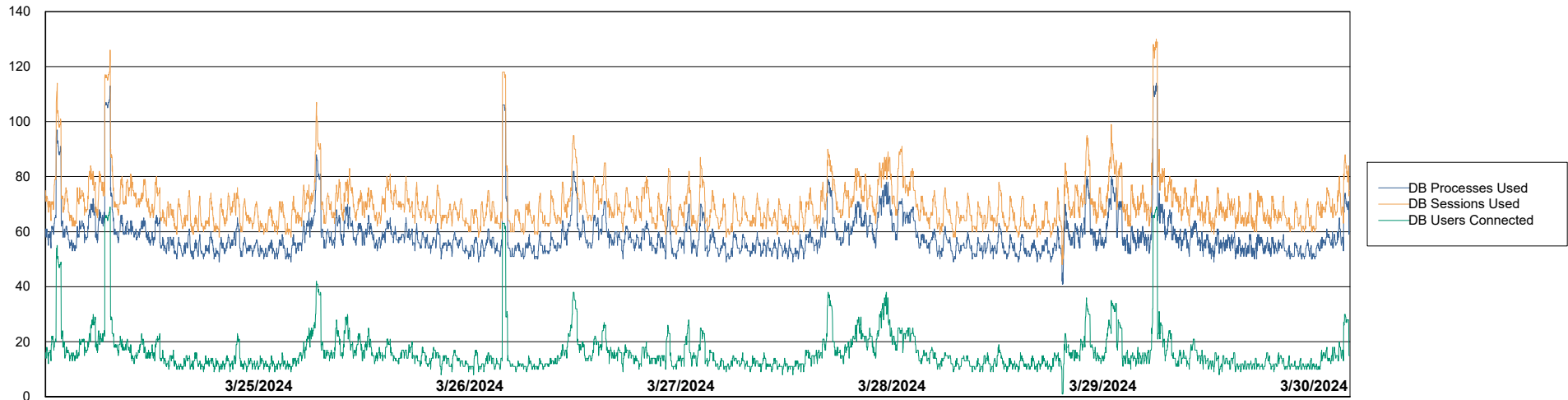


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Database Performance NOA_PRD_NOVOBI_ABS1



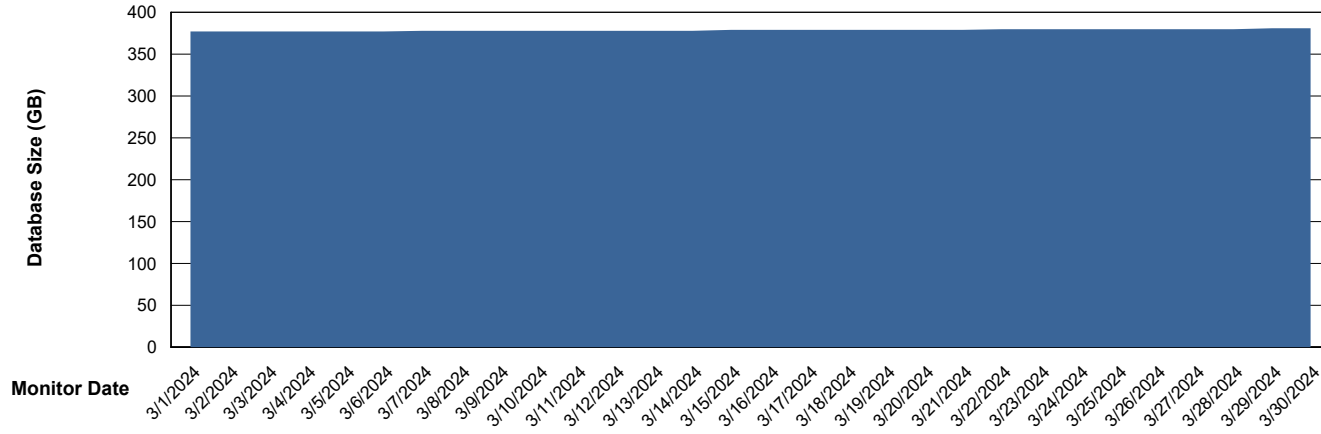
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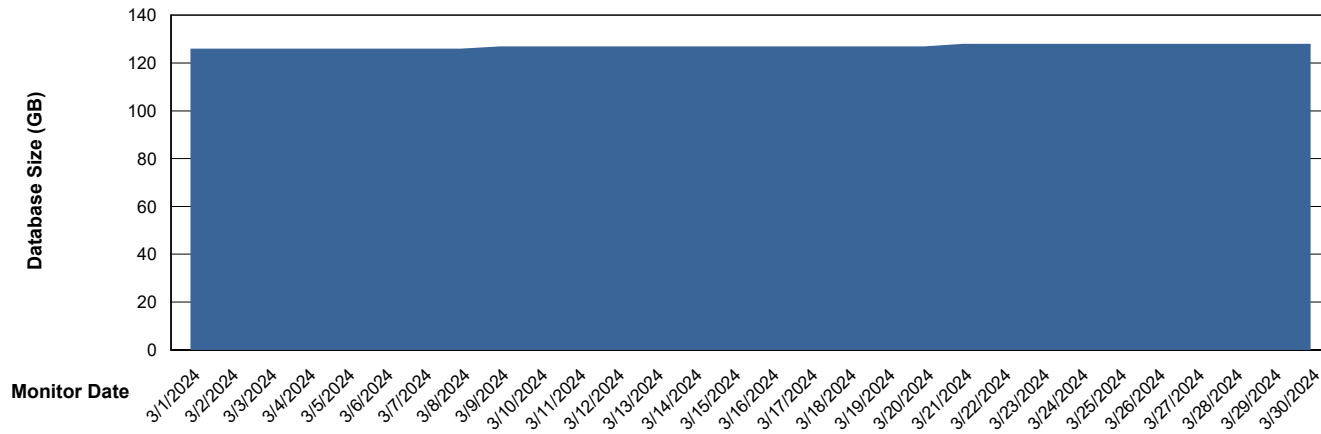
DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NOVOBI_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Tablespace NOA_PRD_NovoABS01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 3/30/2024 | ABSDATA | 183 | 138 | 24 |
| | INDX | 275 | 230 | 16 |
| 3/29/2024 | ABSDATA | 183 | 138 | 24 |
| | INDX | 275 | 230 | 17 |
| 3/28/2024 | ABSDATA | 183 | 138 | 25 |
| | INDX | 275 | 229 | 17 |
| 3/27/2024 | ABSDATA | 183 | 138 | 25 |
| | INDX | 275 | 229 | 17 |
| 3/26/2024 | ABSDATA | 183 | 138 | 25 |
| | INDX | 275 | 229 | 17 |
| 3/25/2024 | ABSDATA | 183 | 138 | 25 |
| | INDX | 273 | 229 | 16 |
| 3/24/2024 | ABSDATA | 183 | 138 | 25 |
| | INDX | 273 | 229 | 16 |

Weekly SLA Customer Report

Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NOVOBI_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 3/30/2024 | ABSDATA | 64 | 51 | 20 |
| | INDX | 88 | 73 | 16 |
| 3/29/2024 | ABSDATA | 64 | 51 | 20 |
| | INDX | 88 | 73 | 16 |
| 3/28/2024 | ABSDATA | 64 | 51 | 20 |
| | INDX | 88 | 73 | 16 |
| 3/27/2024 | ABSDATA | 64 | 51 | 20 |
| | INDX | 88 | 73 | 17 |
| 3/26/2024 | ABSDATA | 64 | 51 | 20 |
| | INDX | 88 | 73 | 17 |
| 3/25/2024 | ABSDATA | 64 | 51 | 20 |
| | INDX | 88 | 73 | 17 |
| 3/24/2024 | ABSDATA | 64 | 51 | 20 |
| | INDX | 88 | 73 | 17 |

BI Status and last ETL error for NOA_PRD_NOVOBI_ABS1

| | Mon 25/3/2024 | Tue 26/3/2024 | Wed 27/3/2024 | Thu 28/3/2024 | Fri 29/3/2024 | Sat 30/3/2024 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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| BI last ETL error for | NOA_PRD_NOVOBI_ABS1 |
|-----------------------|---------------------|
|-----------------------|---------------------|

| | |
|-----------------|------|
| Wed, 27-03-2024 | None |
| Sun, 24-03-2024 | None |
| Sun, 24-03-2024 | None |
| Mon, 25-03-2024 | None |
| Wed, 27-03-2024 | None |
| Thu, 28-03-2024 | None |
| Tue, 26-03-2024 | None |
| Thu, 28-03-2024 | None |
| Tue, 26-03-2024 | None |
| Sat, 30-03-2024 | None |
| Fri, 29-03-2024 | None |
| Fri, 29-03-2024 | None |
| Sat, 30-03-2024 | None |
| Mon, 25-03-2024 | None |

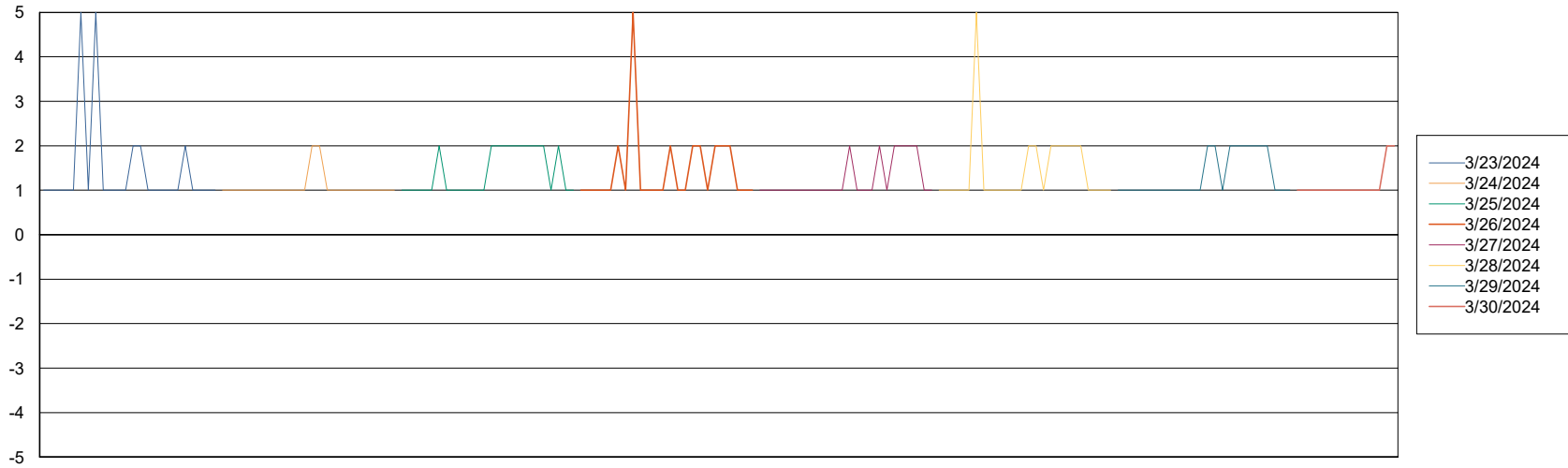
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



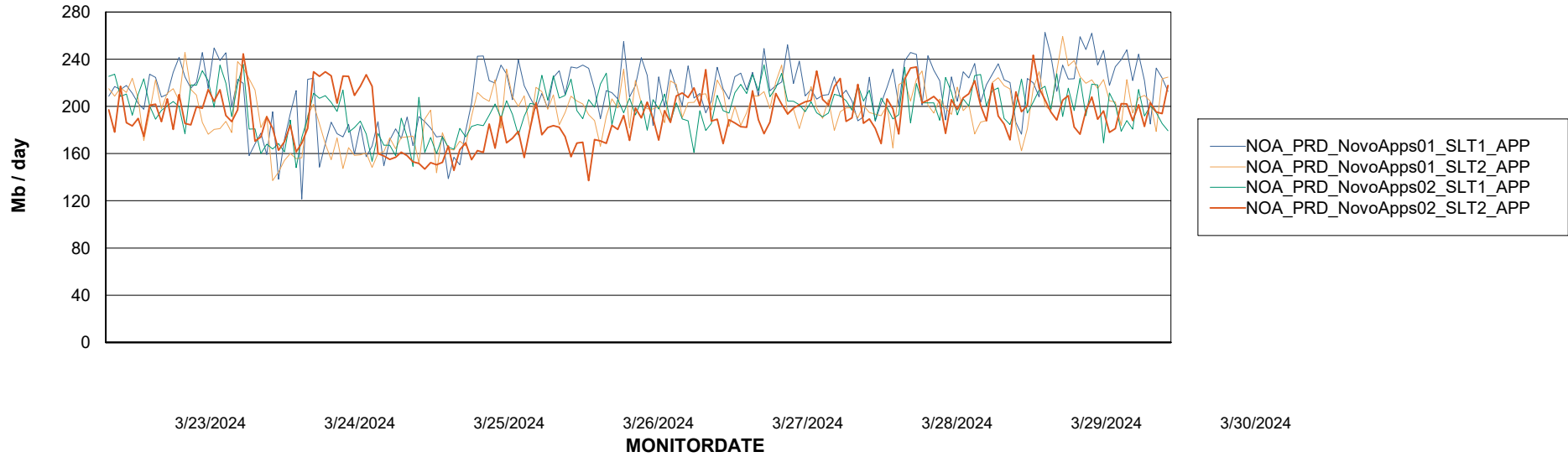
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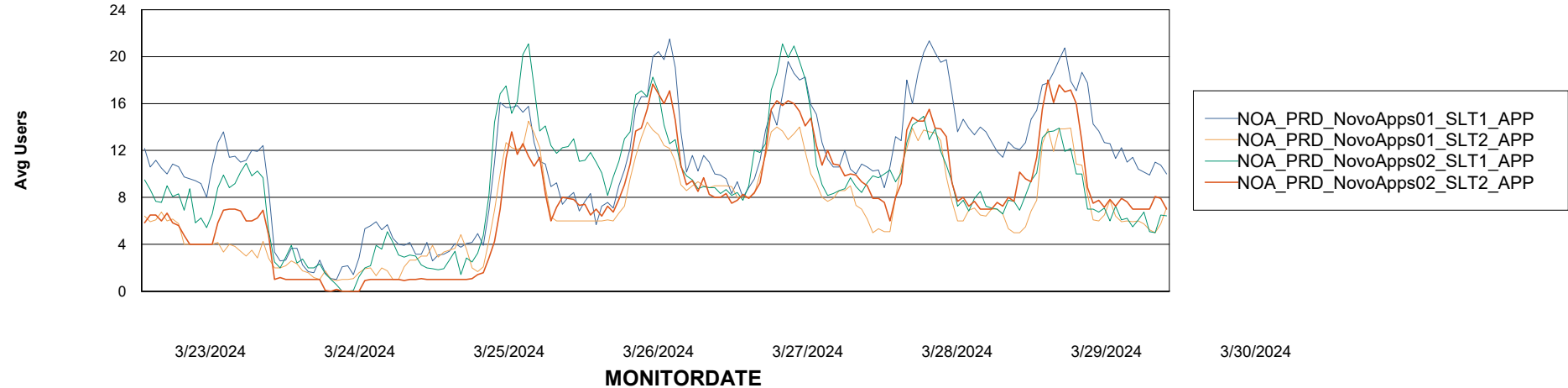


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



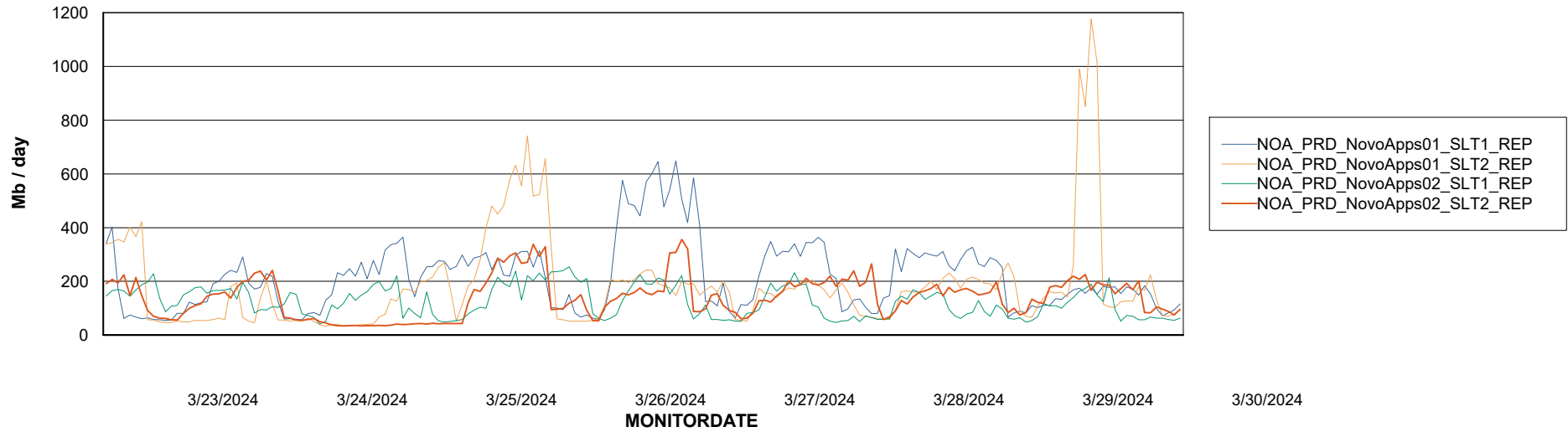
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Customer NOA_Production (24/7)
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



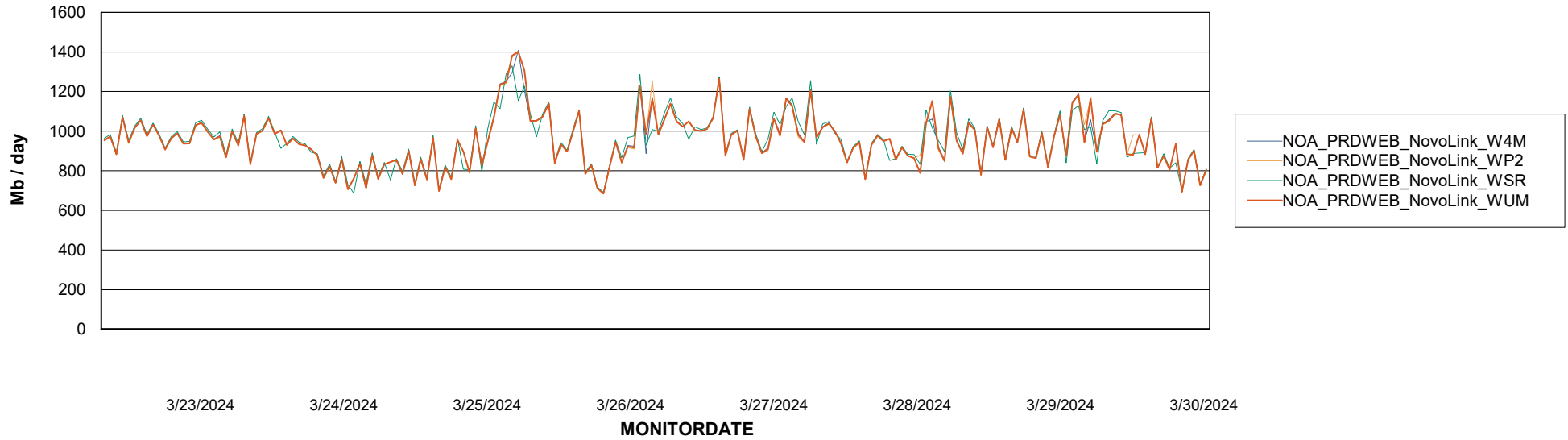
Weekly SLA Customer Report

Customer NOA_Production (24/7)
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Disaster per ABS component

