

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/30/2024	35	149	97	29	850	600
3/29/2024	35	149	97	30	850	596
3/28/2024	35	149	97	30	850	596
3/27/2024	35	149	97	30	850	595
3/26/2024	35	149	97	30	850	595
3/25/2024	35	149	97	30	850	595
3/24/2024	35	149	97	30	850	594

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/30/2024	58	89	37
3/29/2024	58	89	37
3/28/2024	58	89	38
3/27/2024	56	89	39
3/26/2024	57	89	39
3/25/2024	58	89	38
3/24/2024	58	89	37

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/30/2024	65	79	28
3/29/2024	65	79	28
3/28/2024	65	79	28
3/27/2024	65	79	28
3/26/2024	64	79	29
3/25/2024	65	79	28
3/24/2024	66	79	27

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/30/2024	53	79	37
3/29/2024	53	79	37
3/28/2024	53	79	37
3/27/2024	53	79	37
3/26/2024	53	79	37
3/25/2024	54	79	36
3/24/2024	55	79	35

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/30/2024	38	149	93
3/29/2024	38	149	93
3/28/2024	38	149	93
3/27/2024	38	149	93
3/26/2024	38	149	93
3/25/2024	38	149	93
3/24/2024	38	149	93

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/30/2024	46	149	81	26	1,536	1,133
3/29/2024	46	149	81	25	1,536	1,147
3/28/2024	46	149	81	25	1,536	1,148
3/27/2024	46	149	81	25	1,536	1,147
3/26/2024	46	149	81	25	1,536	1,148
3/25/2024	46	149	81	26	1,536	1,138
3/24/2024	46	149	81	27	1,536	1,123

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/30/2024	66	199	68	17	1,536	1,273
3/29/2024	66	199	68	18	1,536	1,262
3/28/2024	66	199	68	18	1,536	1,266
3/27/2024	66	199	68	18	1,536	1,260
3/26/2024	66	199	68	18	1,536	1,263
3/25/2024	66	199	68	18	1,536	1,260
3/24/2024	66	199	68	18	1,536	1,255

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/30/2024	60	79	32
3/29/2024	60	79	32
3/28/2024	58	79	34
3/27/2024	55	79	35
3/26/2024	46	79	43
3/25/2024	48	79	42
3/24/2024	48	79	41

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/30/2024	57	79	34
3/29/2024	57	79	34
3/28/2024	57	79	34
3/27/2024	57	79	34
3/26/2024	57	79	34
3/25/2024	58	79	33
3/24/2024	59	79	33

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/30/2024	30	149	104
3/29/2024	31	149	103
3/28/2024	32	149	102
3/27/2024	32	149	102
3/26/2024	32	149	102
3/25/2024	32	149	102
3/24/2024	32	149	102

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

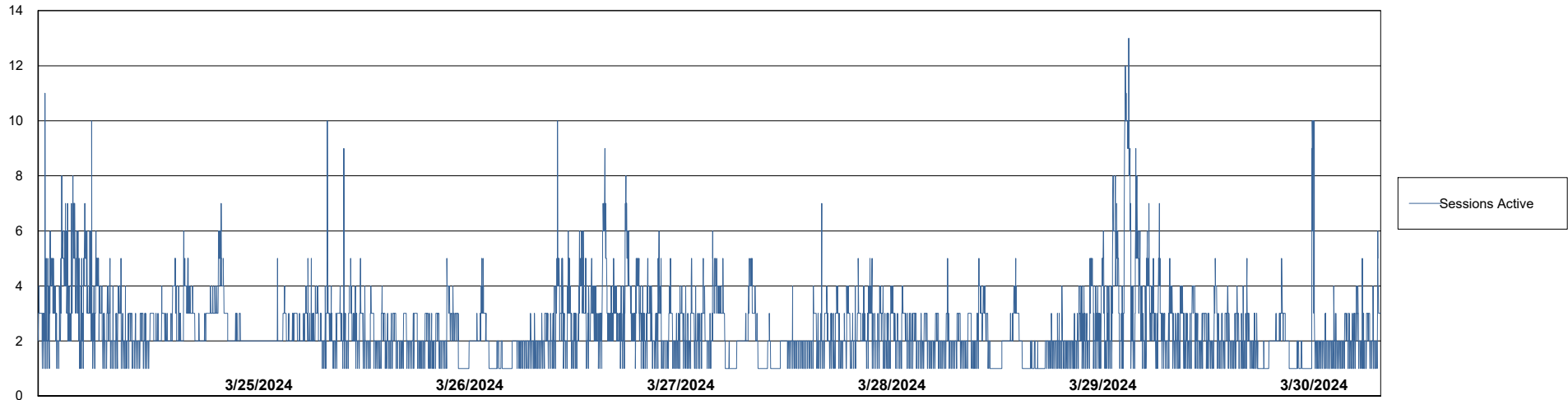
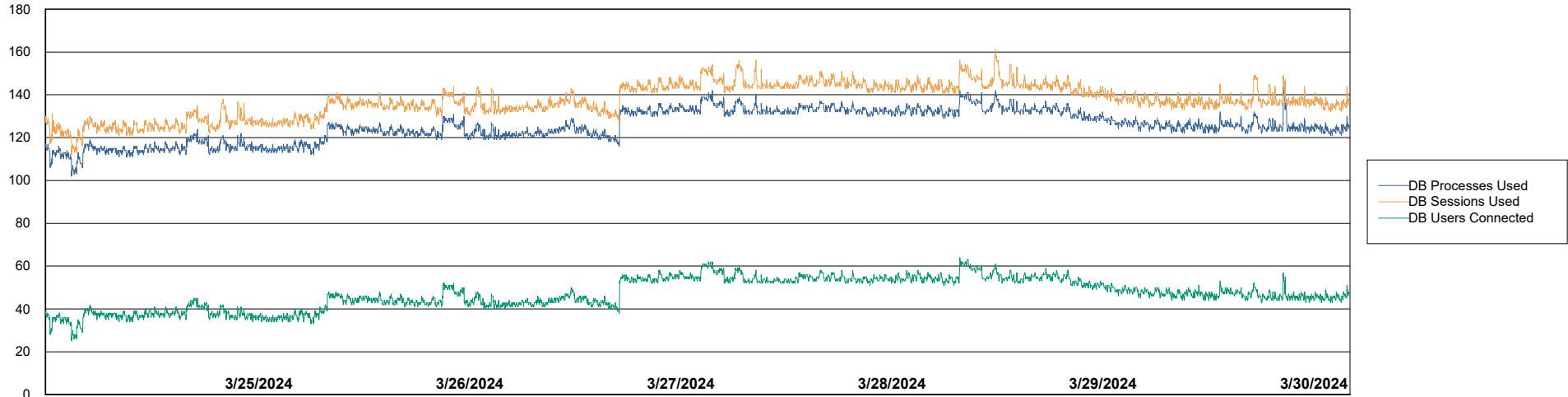
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/30/2024	55	149	67
3/29/2024	55	149	67
3/28/2024	55	149	67
3/27/2024	55	149	67
3/26/2024	55	149	67
3/25/2024	55	149	67
3/24/2024	55	149	67

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Database Performance JSG_PRD_BASHIR_DB_ABS1



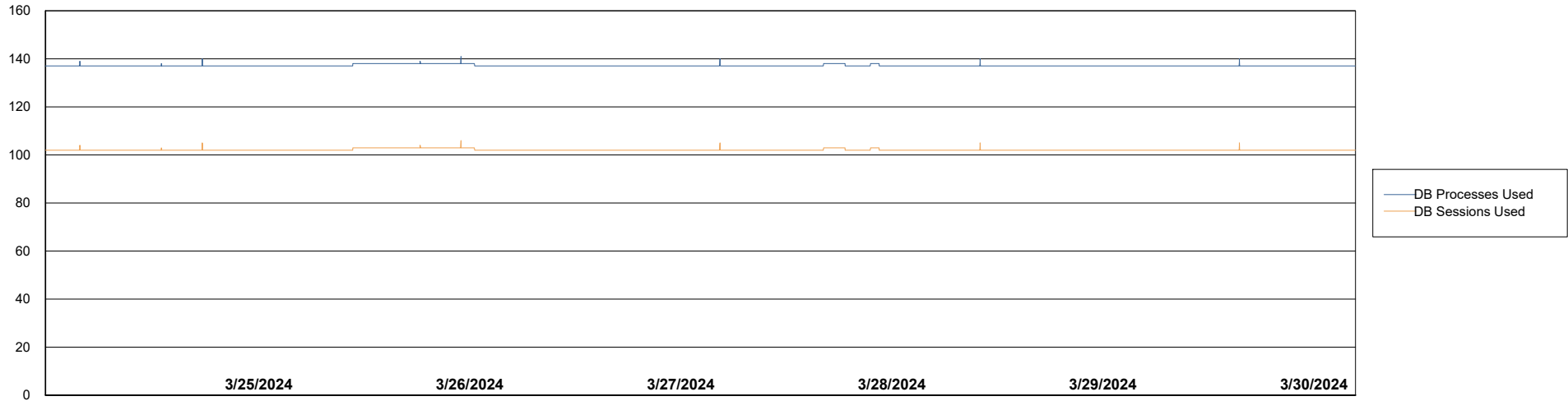
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

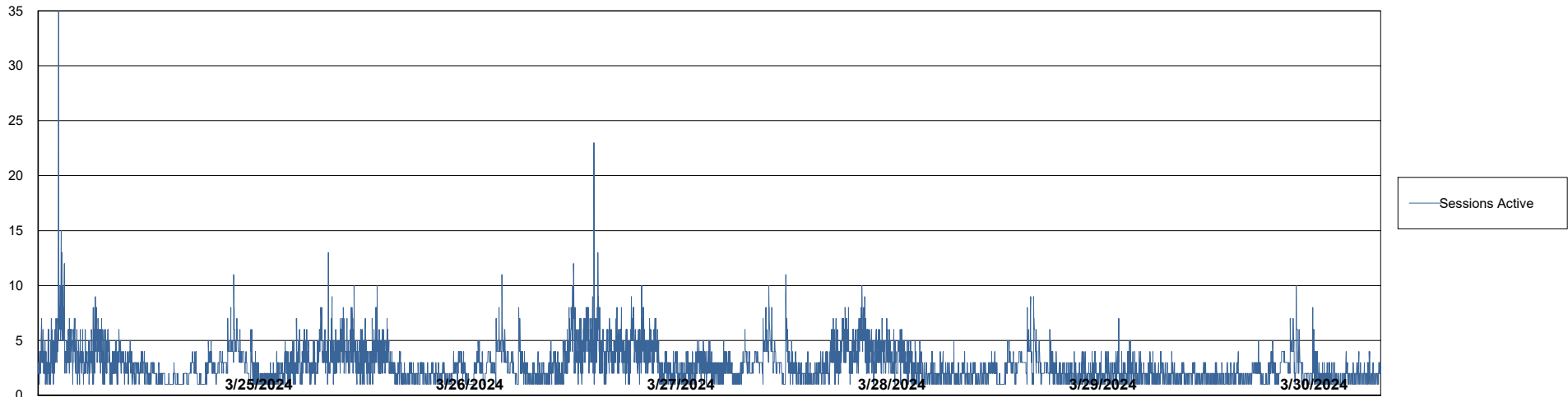
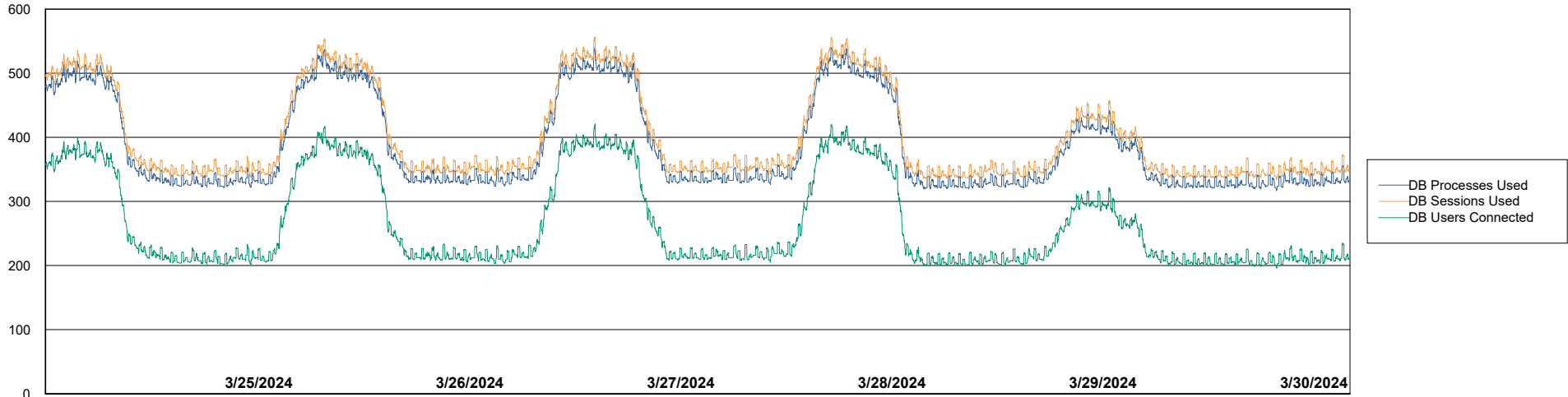


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



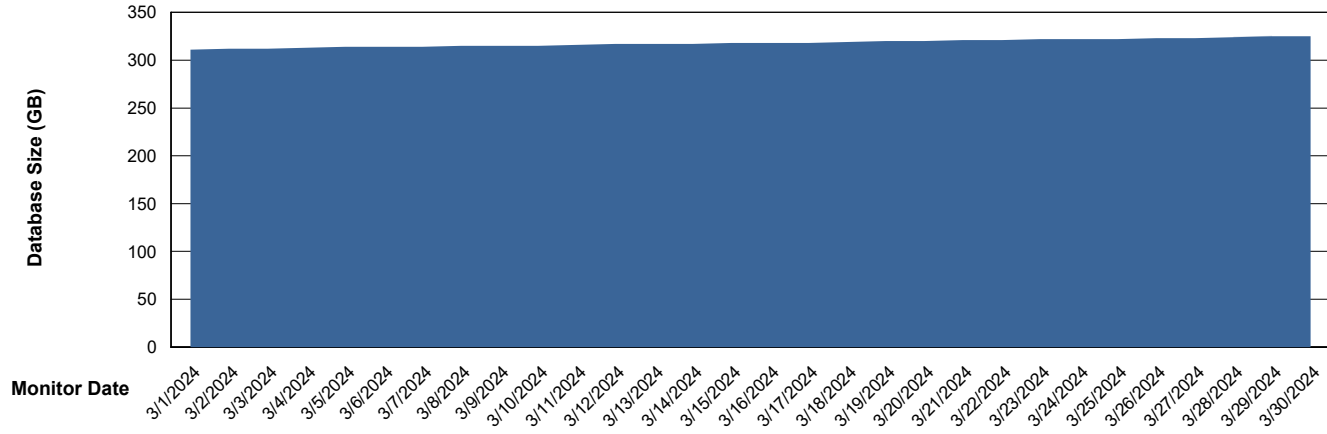
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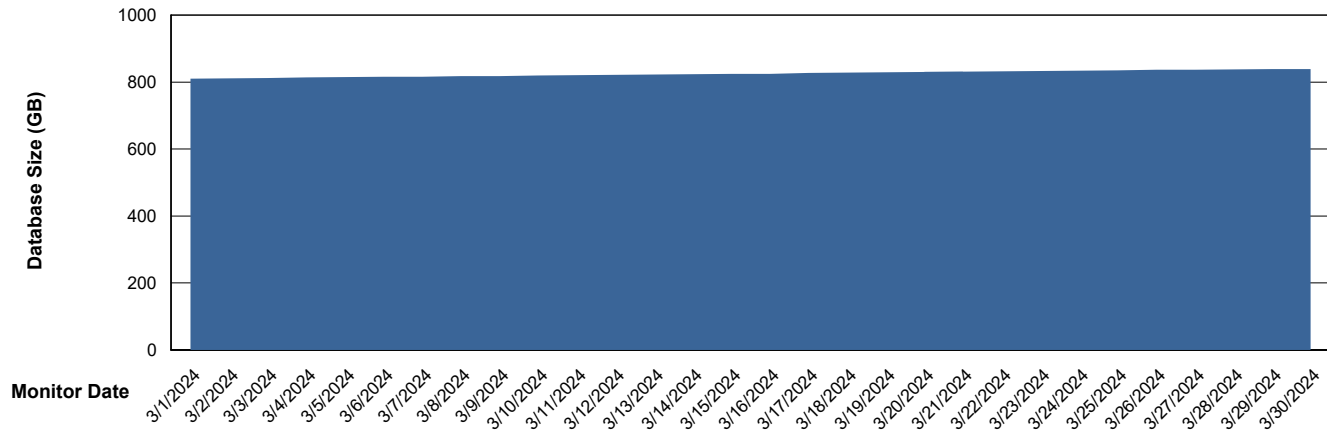
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/30/2024	ABSDATA	168	144	14
	INDX	217	177	18
3/29/2024	ABSDATA	168	144	14
	INDX	217	177	18
3/28/2024	ABSDATA	168	144	14
	INDX	217	177	18
3/27/2024	ABSDATA	168	143	15
	INDX	217	177	19
3/26/2024	ABSDATA	168	142	15
	INDX	217	177	19
3/25/2024	ABSDATA	168	143	15
	INDX	217	176	19
3/24/2024	ABSDATA	168	143	15
	INDX	217	175	19

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/30/2024	ABSDATA	931	781	16
	INDX	47	38	18
3/29/2024	ABSDATA	931	781	16
	INDX	47	38	18
3/28/2024	ABSDATA	931	780	16
	INDX	47	38	18
3/27/2024	ABSDATA	928	779	16
	INDX	47	38	18
3/26/2024	ABSDATA	928	778	16
	INDX	47	38	18
3/25/2024	ABSDATA	928	777	16
	INDX	47	38	18
3/24/2024	ABSDATA	928	776	16
	INDX	47	38	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 25/3/2024	Tue 26/3/2024	Wed 27/3/2024	Thu 28/3/2024	Fri 29/3/2024	Sat 30/3/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Thu, 28-03-2024	None
Sun, 24-03-2024	None
Mon, 25-03-2024	None
Mon, 25-03-2024	None
Wed, 27-03-2024	None
Fri, 29-03-2024	None
Tue, 26-03-2024	None
Wed, 27-03-2024	None
Fri, 29-03-2024	None
Thu, 28-03-2024	None
Sat, 30-03-2024	None
Sat, 30-03-2024	None
Sun, 24-03-2024	None
Tue, 26-03-2024	None

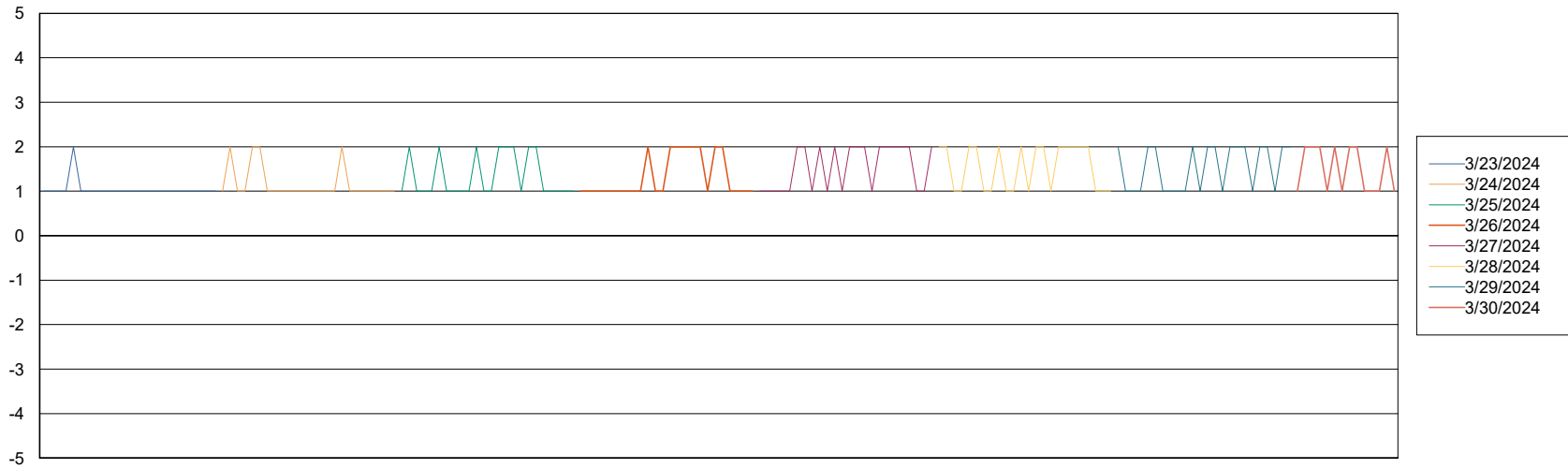
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



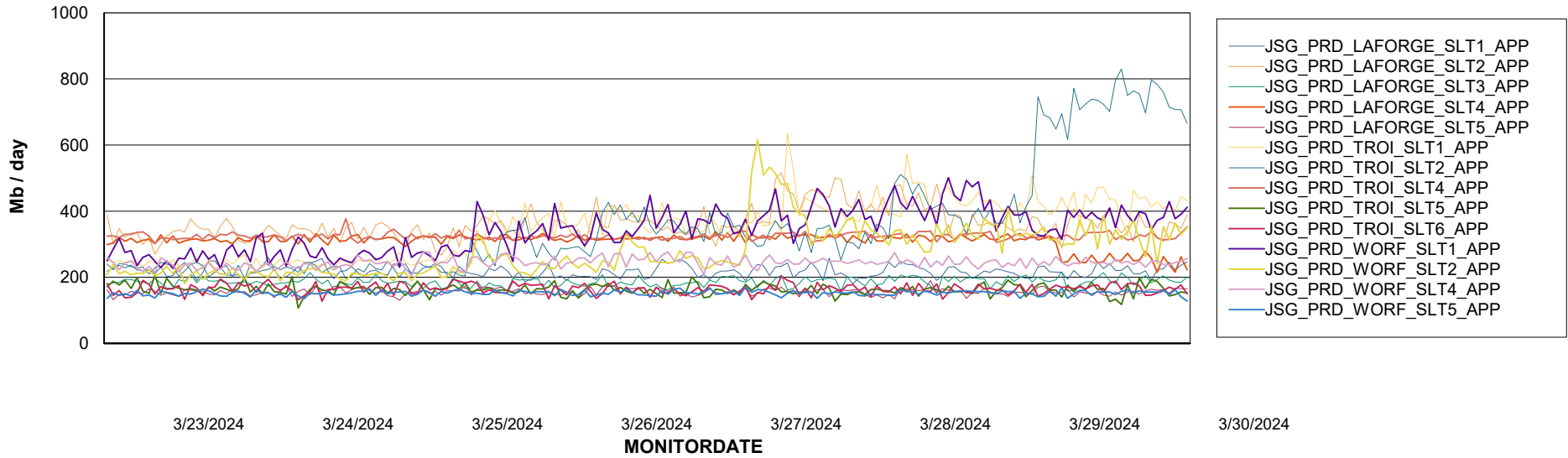
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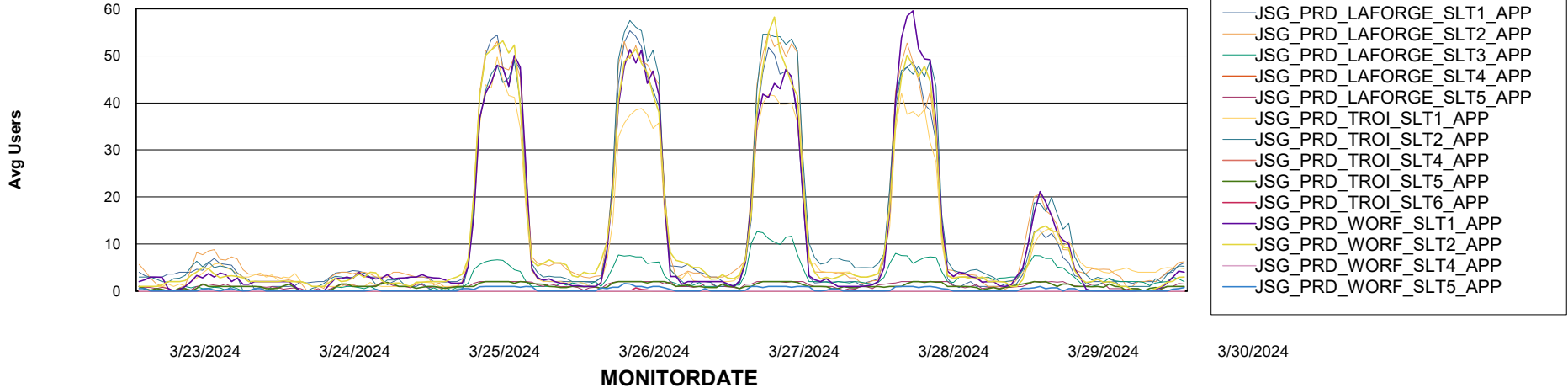


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



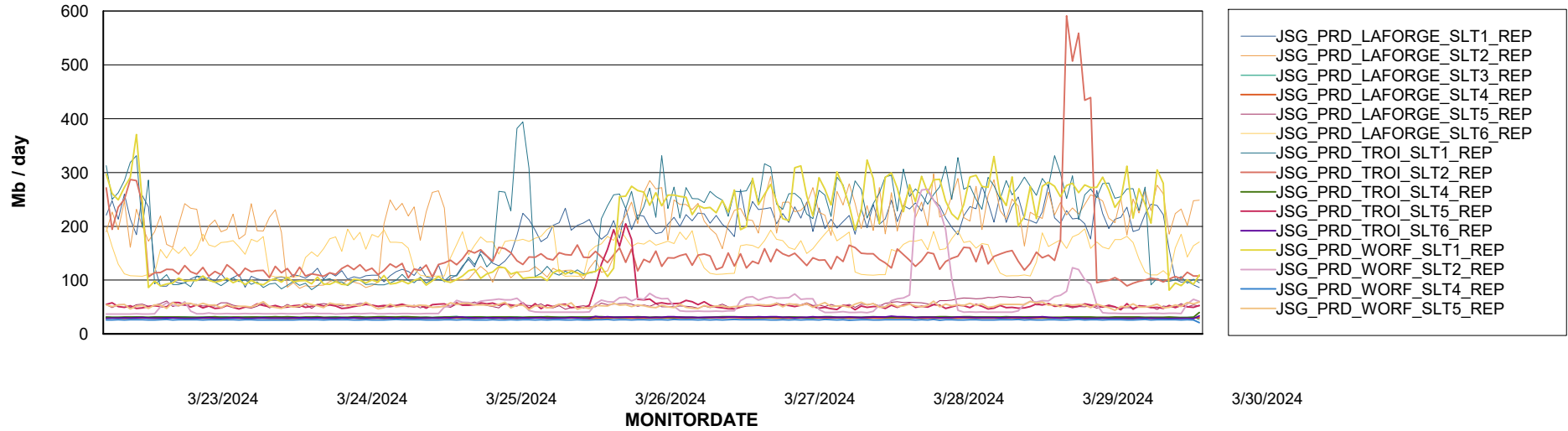
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



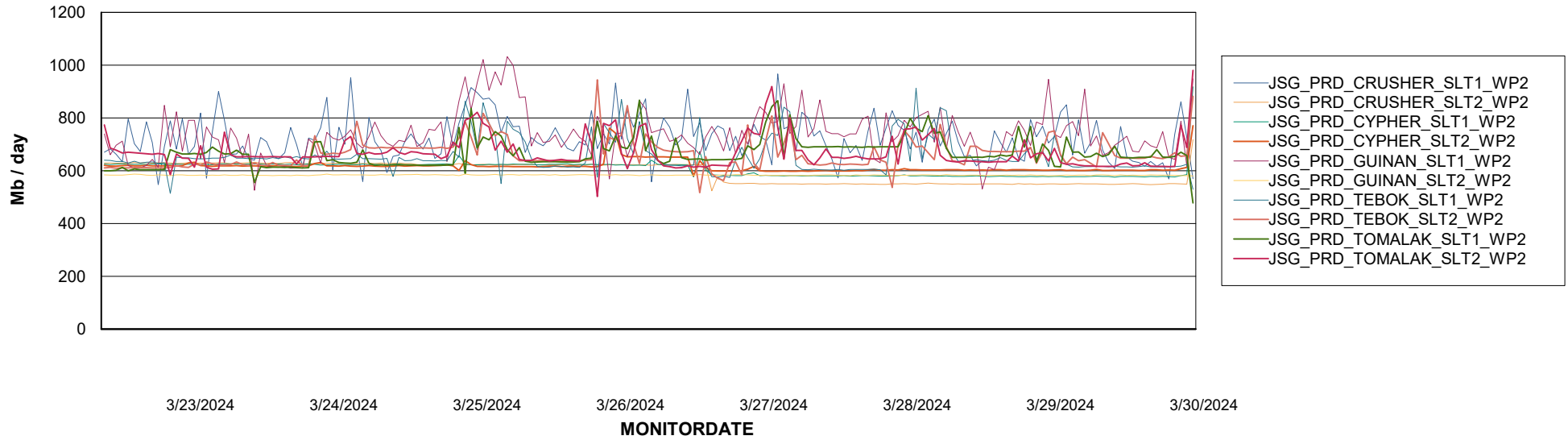
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ABSSolute Web Component Services

Avg memory used per ABS Web component

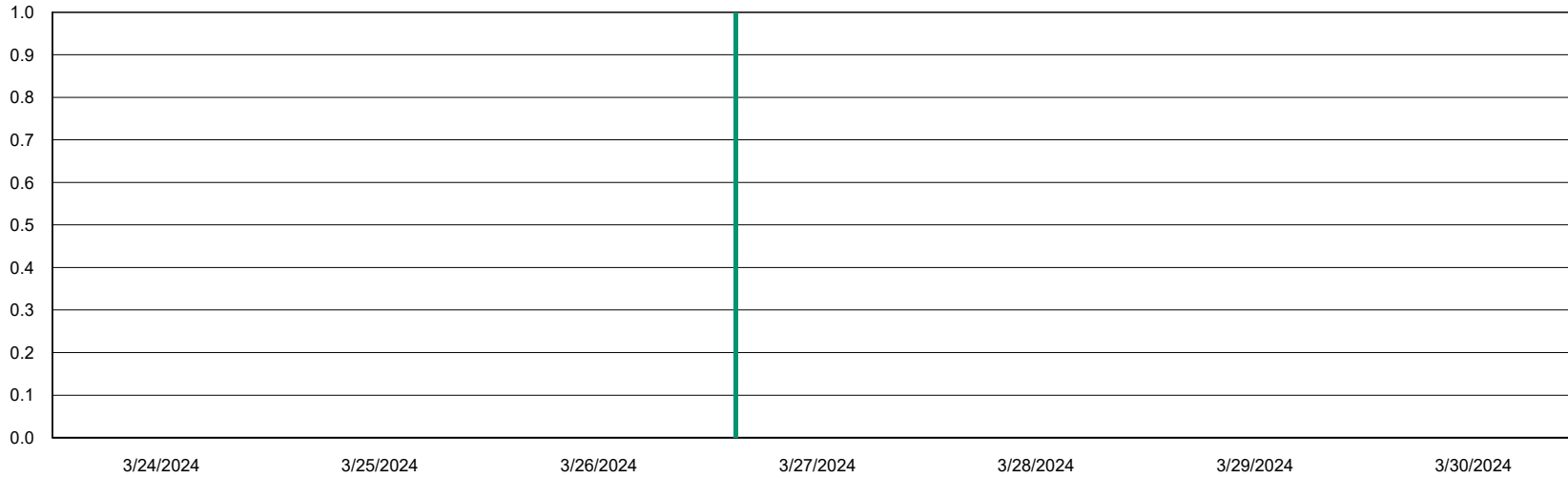


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP