

# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



## Harddisk Usage HUE\_PRD\_S-ORABI2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/30/2024 | 23                        | 149                         | 115                        | 58                        | 150                         | 63                         | 93                        | 150                         | 11                         |
| 3/29/2024 | 22                        | 149                         | 116                        | 58                        | 150                         | 63                         | 93                        | 150                         | 11                         |
| 3/28/2024 | 22                        | 149                         | 116                        | 58                        | 150                         | 63                         | 93                        | 150                         | 11                         |
| 3/27/2024 | 22                        | 149                         | 116                        | 58                        | 150                         | 63                         | 93                        | 150                         | 11                         |
| 3/26/2024 | 22                        | 149                         | 116                        | 58                        | 150                         | 63                         | 93                        | 150                         | 11                         |
| 3/25/2024 | 22                        | 149                         | 116                        | 58                        | 150                         | 63                         | 93                        | 150                         | 11                         |
| 3/24/2024 | 22                        | 149                         | 116                        | 58                        | 150                         | 63                         | 93                        | 150                         | 11                         |

## Harddisk Usage HUE\_PRD\_S-ORAPROD2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/30/2024 | 41                        | 126                         | 75                         | 19                        | 200                         | 161                        | 77                        | 150                         | 35                         |
| 3/29/2024 | 41                        | 126                         | 75                         | 19                        | 200                         | 161                        | 77                        | 150                         | 34                         |
| 3/28/2024 | 41                        | 126                         | 75                         | 19                        | 200                         | 161                        | 78                        | 150                         | 33                         |
| 3/27/2024 | 41                        | 126                         | 75                         | 19                        | 200                         | 161                        | 78                        | 150                         | 33                         |
| 3/26/2024 | 41                        | 126                         | 75                         | 19                        | 200                         | 161                        | 79                        | 150                         | 32                         |
| 3/25/2024 | 41                        | 126                         | 75                         | 19                        | 200                         | 161                        | 78                        | 150                         | 32                         |
| 3/24/2024 | 40                        | 126                         | 75                         | 19                        | 200                         | 161                        | 78                        | 150                         | 33                         |

# Weekly SLA Customer Report

Customer HUE\_Production  
 Database ID 154



Harddisk Usage HUE\_PRD\_S-ORATEST2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/30/2024 | 41                        | 126                         | 75                         | 34                        | 550                         | 364                        | 69                        | 200                         | 62                         |
| 3/29/2024 | 40                        | 126                         | 75                         | 34                        | 550                         | 364                        | 69                        | 200                         | 62                         |
| 3/28/2024 | 40                        | 126                         | 75                         | 34                        | 550                         | 364                        | 70                        | 200                         | 61                         |
| 3/27/2024 | 40                        | 126                         | 75                         | 34                        | 550                         | 364                        | 69                        | 200                         | 61                         |
| 3/26/2024 | 40                        | 126                         | 75                         | 34                        | 550                         | 364                        | 70                        | 200                         | 60                         |
| 3/25/2024 | 40                        | 126                         | 75                         | 34                        | 550                         | 364                        | 70                        | 200                         | 60                         |
| 3/24/2024 | 40                        | 126                         | 76                         | 34                        | 550                         | 364                        | 70                        | 200                         | 61                         |

Harddisk Usage HUE\_PRD\_S-ORAWEB2

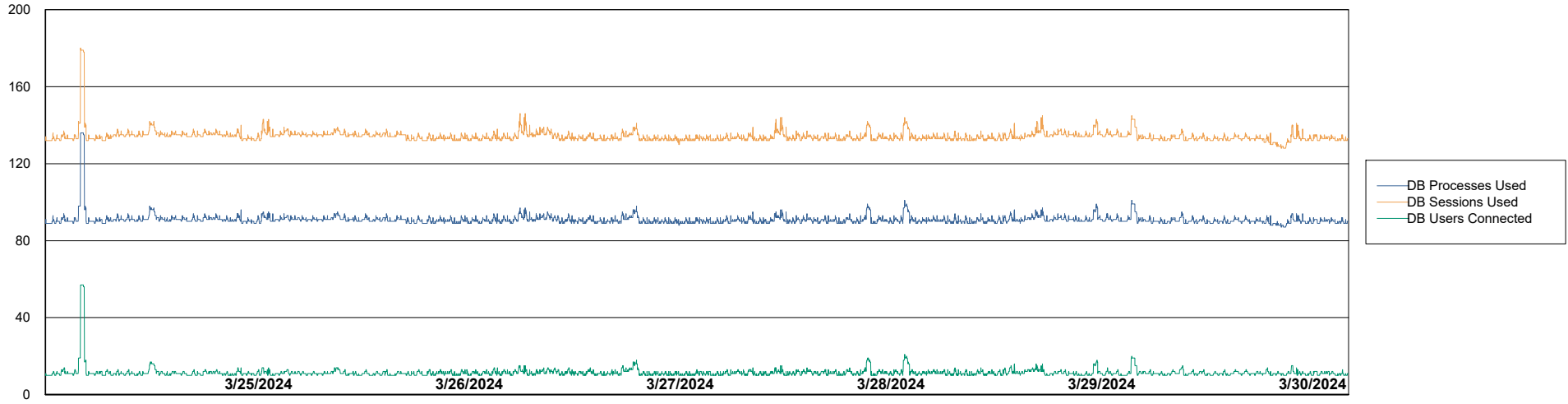
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 3/30/2024 | 66                        | 99                          | 34                         |
| 3/29/2024 | 65                        | 99                          | 35                         |
| 3/28/2024 | 65                        | 99                          | 35                         |
| 3/27/2024 | 65                        | 99                          | 35                         |
| 3/26/2024 | 65                        | 99                          | 35                         |
| 3/25/2024 | 66                        | 99                          | 34                         |
| 3/24/2024 | 68                        | 99                          | 31                         |

# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



## Database Performance HUE\_PRD\_S-ORABI2\_ABS1

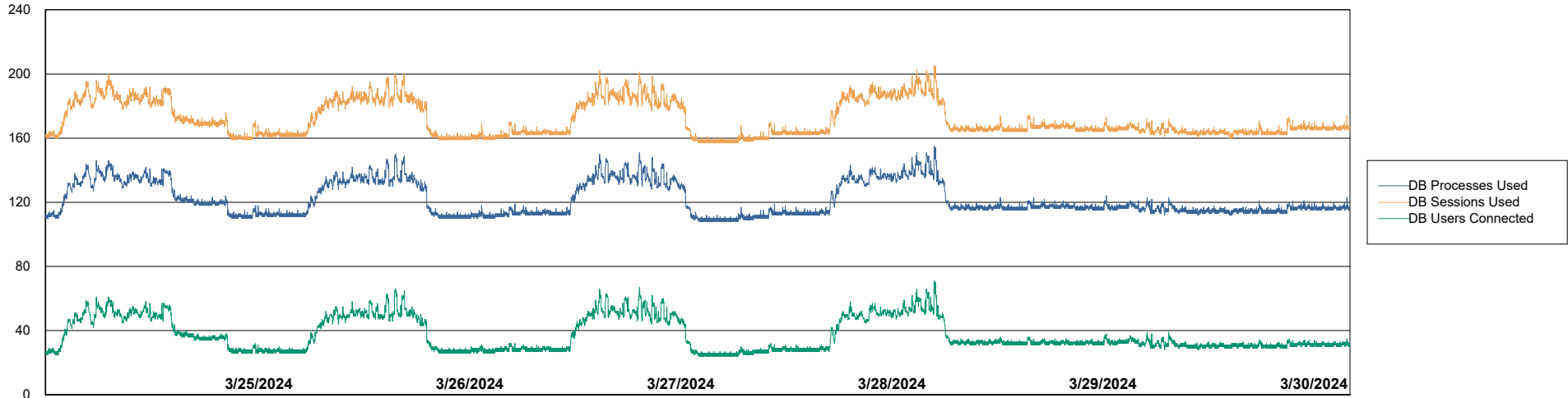


# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



Database Performance HUE\_PRD\_S-ORAPROD2\_ABS1



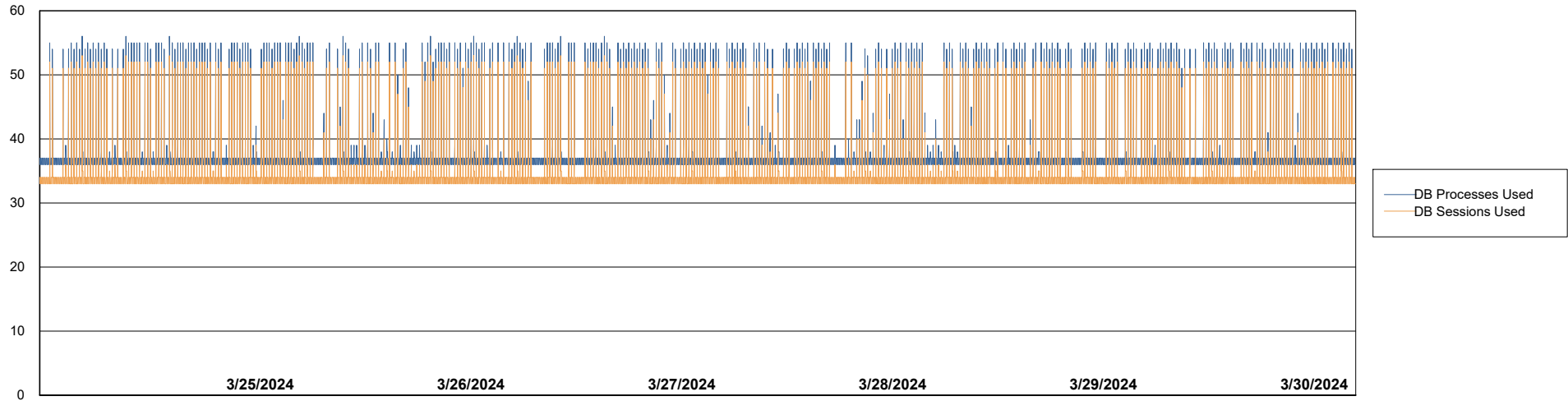
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



Database Performance HUE\_PRD\_S-ORATEST2\_HSBABS1

DB Processes Max 1,000



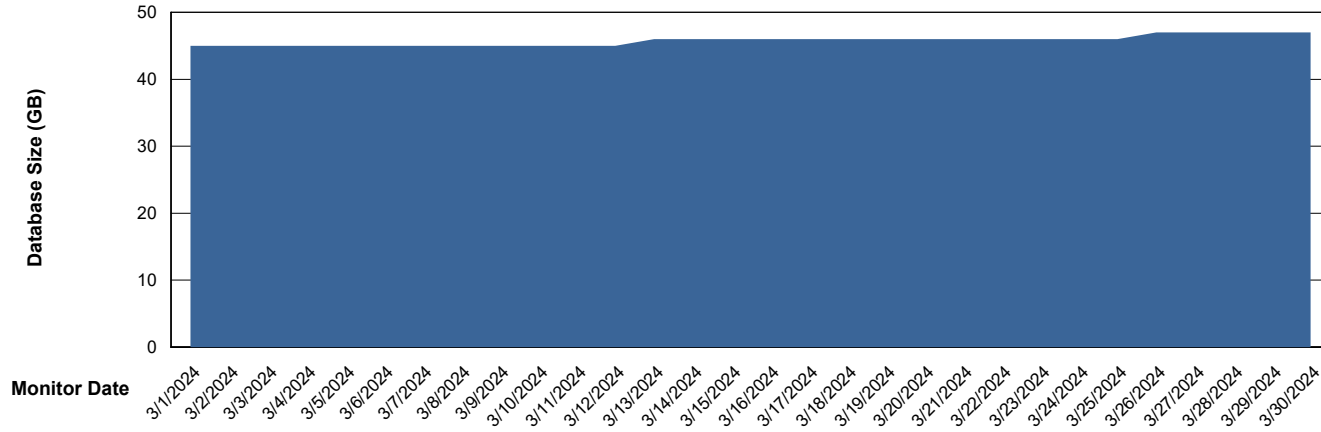
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



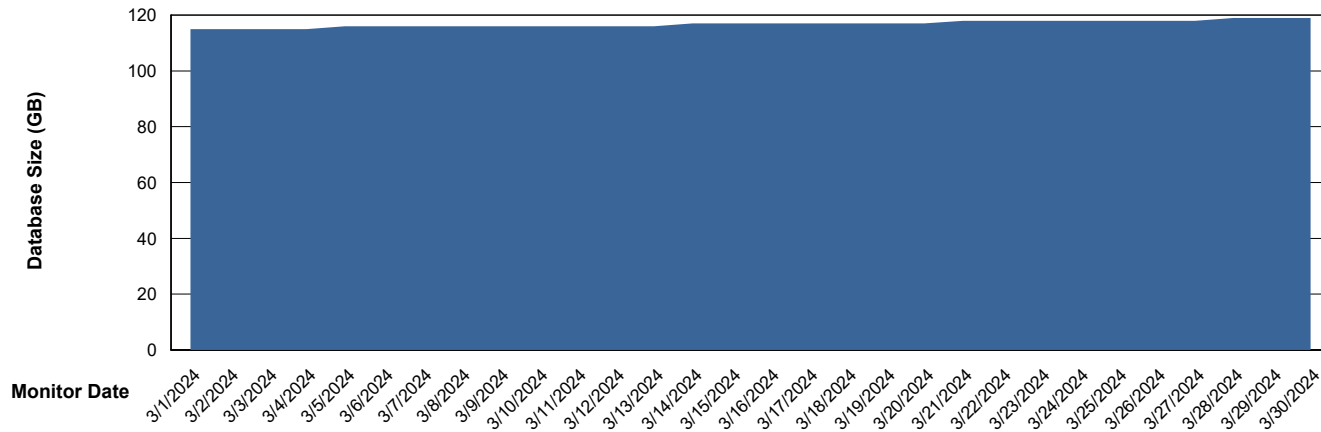
DATABASE SIZE HUE\_PRD\_S-ORABI2\_ABS1

### Database growth over last month



DATABASE SIZE HUE\_PRD\_S-ORAPROD2\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



Database Tablespace HUE\_PRD\_S-ORABI2\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 3/30/2024 | ABSDATA         | 24            | 19            | 19              |
|           | INDX            | 32            | 26            | 20              |
| 3/29/2024 | ABSDATA         | 24            | 19            | 19              |
|           | INDX            | 32            | 26            | 20              |
| 3/28/2024 | ABSDATA         | 24            | 19            | 20              |
|           | INDX            | 32            | 26            | 20              |
| 3/27/2024 | ABSDATA         | 24            | 19            | 20              |
|           | INDX            | 32            | 26            | 20              |
| 3/26/2024 | ABSDATA         | 24            | 19            | 20              |
|           | INDX            | 32            | 26            | 20              |
| 3/25/2024 | ABSDATA         | 24            | 19            | 20              |
|           | INDX            | 32            | 26            | 20              |
| 3/24/2024 | ABSDATA         | 24            | 19            | 20              |
|           | INDX            | 32            | 26            | 20              |

# Weekly SLA Customer Report

Customer HUE\_Production  
 Database ID 154



Database Tablespace HUE\_PRD\_S-ORAPROD2\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 3/30/2024 | ABSDATA         | 122           | 102           | 16              |
|           | INDX            | 8             | 5             | 36              |
| 3/29/2024 | ABSDATA         | 122           | 102           | 16              |
|           | INDX            | 8             | 5             | 36              |
| 3/28/2024 | ABSDATA         | 122           | 102           | 16              |
|           | INDX            | 8             | 5             | 36              |
| 3/27/2024 | ABSDATA         | 122           | 102           | 16              |
|           | INDX            | 8             | 5             | 36              |
| 3/26/2024 | ABSDATA         | 122           | 102           | 17              |
|           | INDX            | 8             | 5             | 36              |
| 3/25/2024 | ABSDATA         | 122           | 102           | 17              |
|           | INDX            | 8             | 5             | 36              |
| 3/24/2024 | ABSDATA         | 122           | 102           | 17              |
|           | INDX            | 8             | 5             | 37              |

BI Status and last ETL error for HUE\_PRD\_S-ORABI2\_ABS1

|                                     | Mon 25/3/2024 | Tue 26/3/2024 | Wed 27/3/2024 | Thu 28/3/2024 | Fri 29/3/2024 | Sat 30/3/2024 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



| BI last ETL error for | HUE_PRD_S-ORABI2_ABS1 |
|-----------------------|-----------------------|
|-----------------------|-----------------------|

|                 |      |
|-----------------|------|
| Fri, 29-03-2024 | None |
| Thu, 28-03-2024 | None |
| Sun, 24-03-2024 | None |
| Tue, 26-03-2024 | None |
| Mon, 25-03-2024 | None |
| Wed, 27-03-2024 | None |
| Fri, 29-03-2024 | None |
| Sat, 30-03-2024 | None |
| Thu, 28-03-2024 | None |
| Tue, 26-03-2024 | None |
| Sun, 24-03-2024 | None |
| Sat, 30-03-2024 | None |
| Wed, 27-03-2024 | None |
| Mon, 25-03-2024 | None |

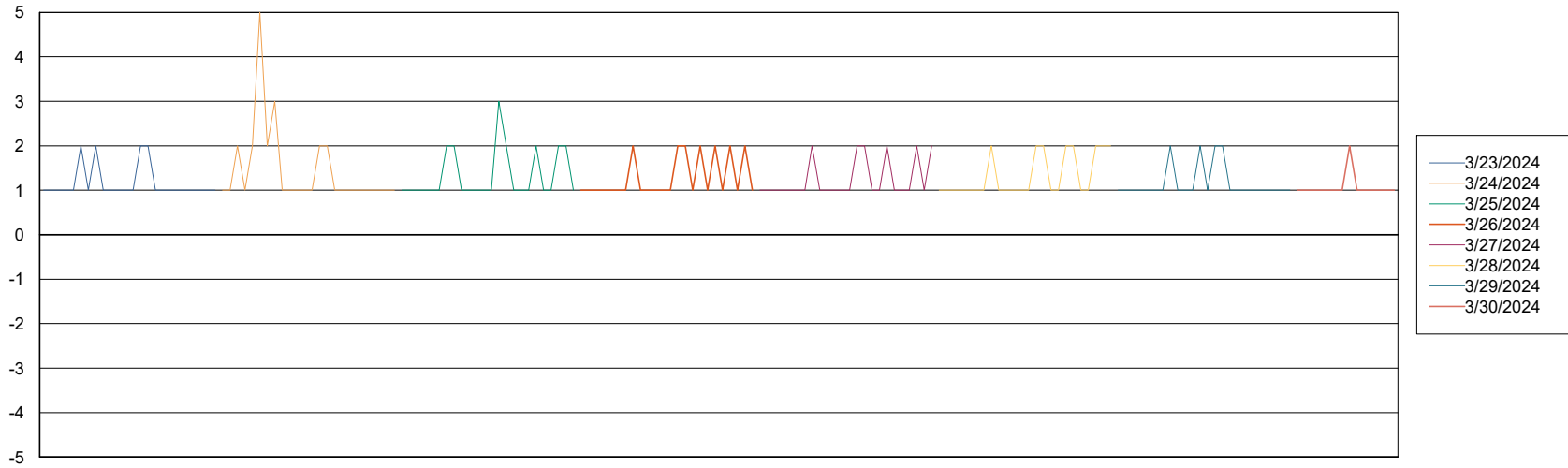
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



Standby Database Health HUE\_Production

### Recovery lag for last 7 days



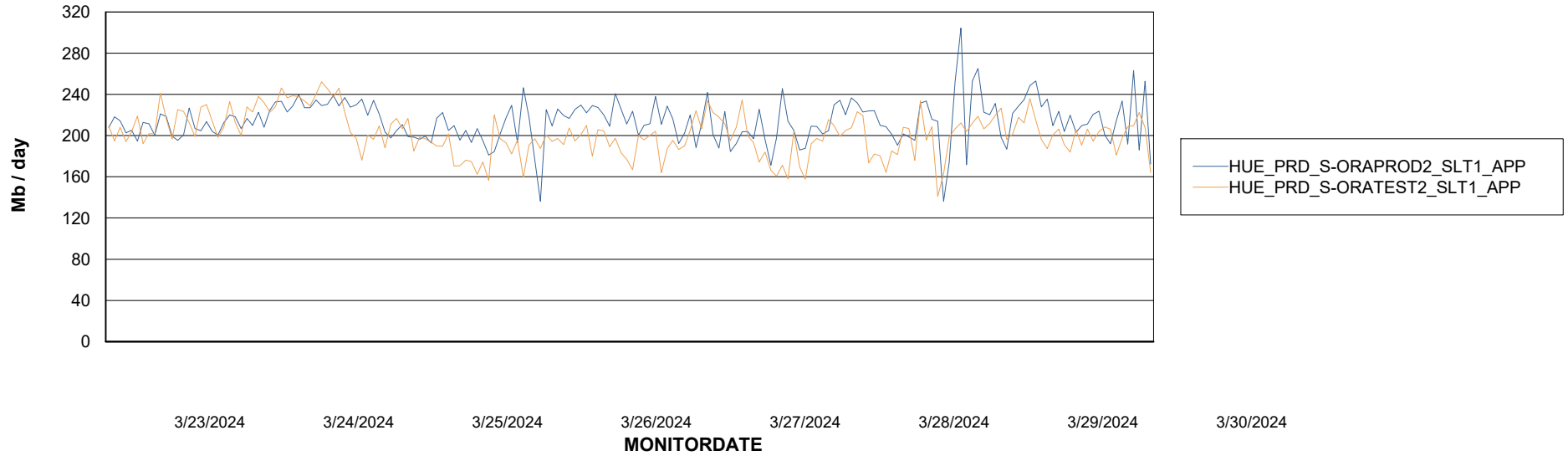
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154

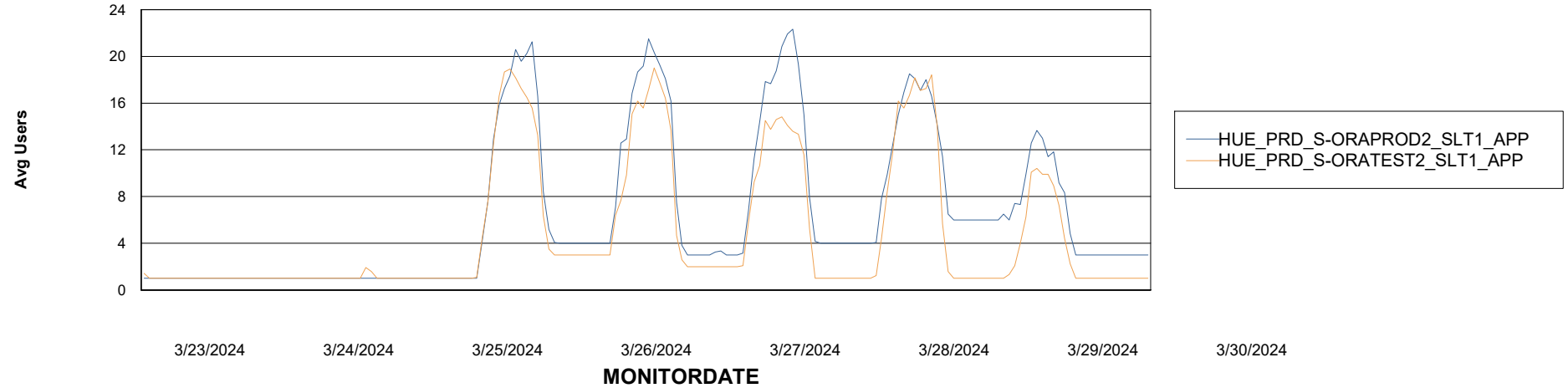


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



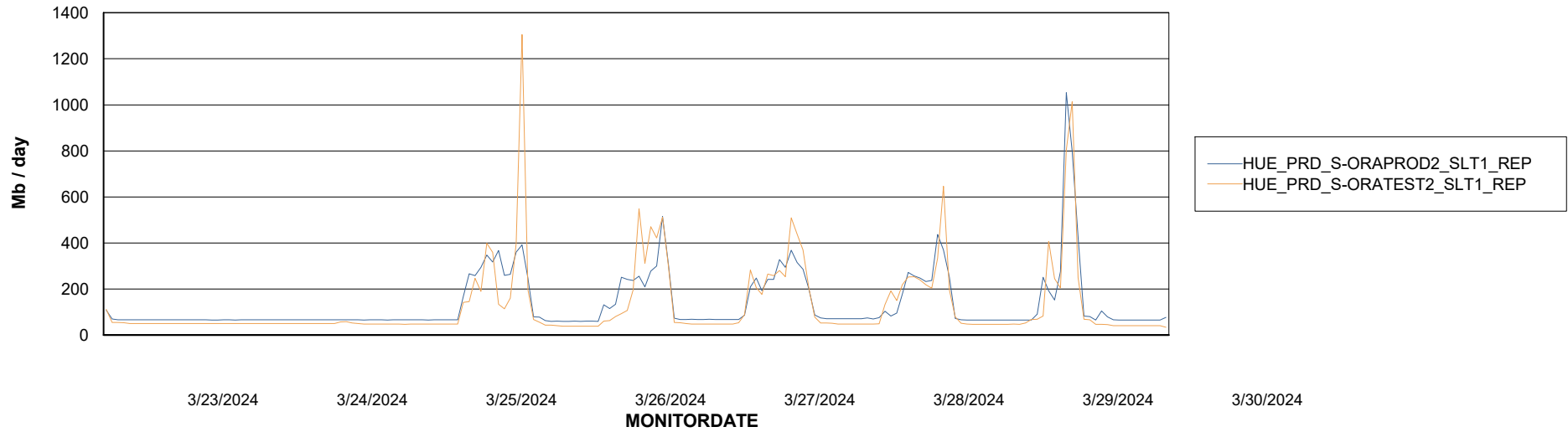
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



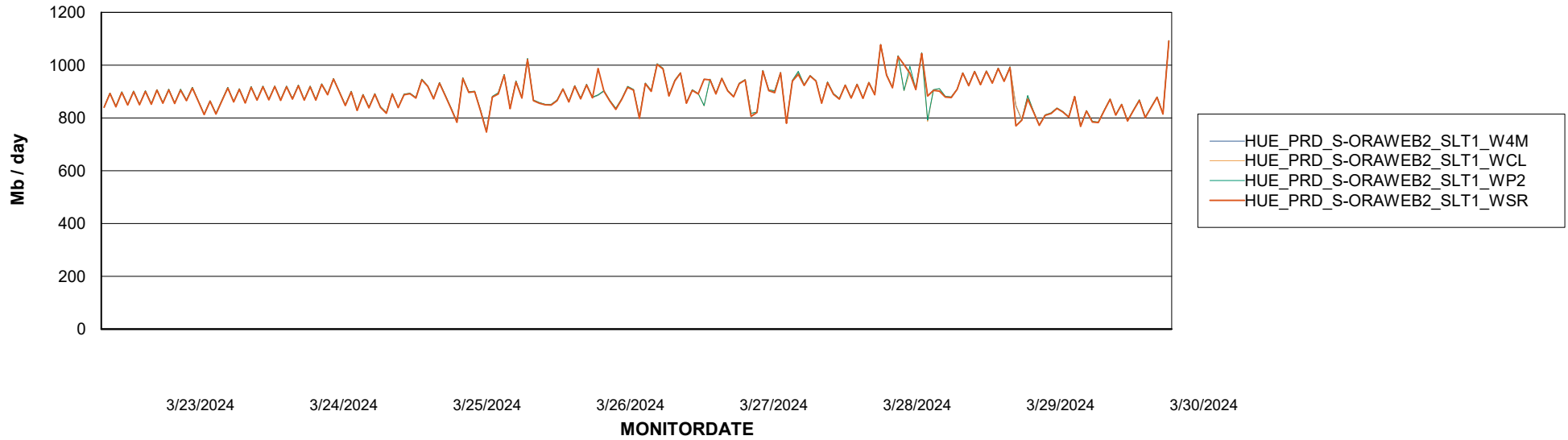
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



## Disaster per ABS component

