

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
3/23/2024	93	150	11	70	100	30
3/22/2024	93	150	11	70	100	30
3/21/2024	93	150	11	70	100	30
3/20/2024	93	150	11	70	100	30
3/19/2024	93	150	11	70	100	30
3/18/2024	93	150	11	70	100	30
3/17/2024	93	150	11	70	100	30

Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
3/23/2024	93	150	11	79	100	21
3/22/2024	93	150	11	79	100	21
3/21/2024	93	150	11	79	100	21
3/20/2024	93	150	11	79	100	21
3/19/2024	93	150	11	79	100	21
3/18/2024	93	150	11	79	100	20
3/17/2024	93	150	11	80	100	20

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



## Harddisk Usage XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
3/23/2024	84	150	24	20	10	8	98	200	3	77
3/22/2024	84	150	24	20	10	8	98	200	3	77
3/21/2024	84	150	24	20	10	8	98	200	3	77
3/20/2024	84	150	24	20	10	8	98	200	3	77
3/19/2024	84	150	24	20	10	8	98	200	3	77
3/18/2024	84	150	24	20	10	8	98	200	3	77
3/17/2024	84	150	24	20	10	8	98	200	3	77

## Harddisk Usage XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
3/23/2024	84	150	24	49	10	5	99	200	1	81
3/22/2024	84	150	24	49	10	5	99	200	1	81
3/21/2024	84	150	24	49	10	5	99	200	1	81
3/20/2024	84	150	24	49	10	5	99	200	1	81
3/19/2024	84	150	24	49	10	5	99	200	1	81
3/18/2024	84	150	24	49	10	5	99	200	1	81
3/17/2024	84	150	24	49	10	5	99	200	1	81

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Harddisk Usage      XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
3/23/2024	95	150	7	85	50	7
3/22/2024	95	150	7	85	50	7
3/21/2024	95	150	7	85	50	7
3/20/2024	95	150	7	85	50	7
3/19/2024	95	150	7	85	50	7
3/18/2024	95	150	7	85	50	7
3/17/2024	95	150	7	85	50	7

Harddisk Usage      XMX\_PROD\_ABSWEB02

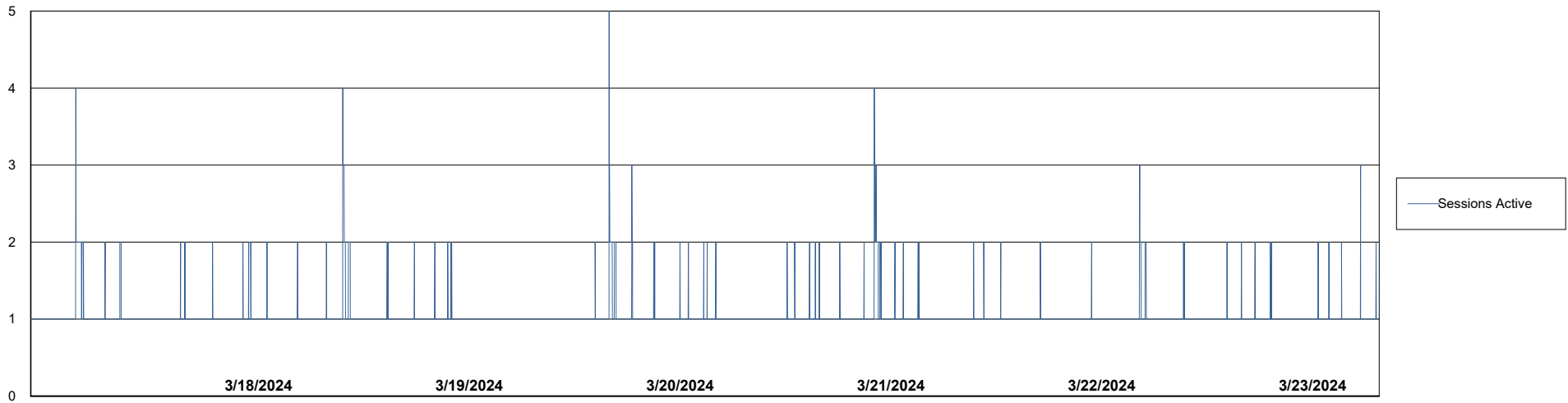
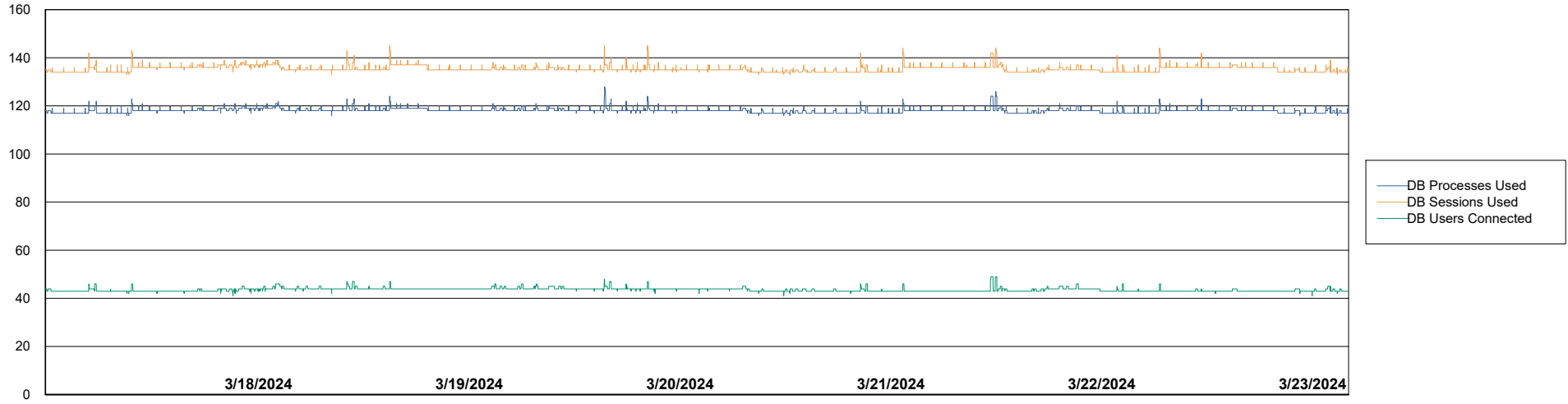
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
3/23/2024	95	150	7	82	50	9
3/22/2024	95	150	7	82	50	9
3/21/2024	95	150	7	82	50	9
3/20/2024	95	150	7	82	50	9
3/19/2024	95	150	7	82	50	9
3/18/2024	95	150	7	82	50	9
3/17/2024	95	150	7	82	50	9

# Weekly SLA Customer Report

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Database ID 146



## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



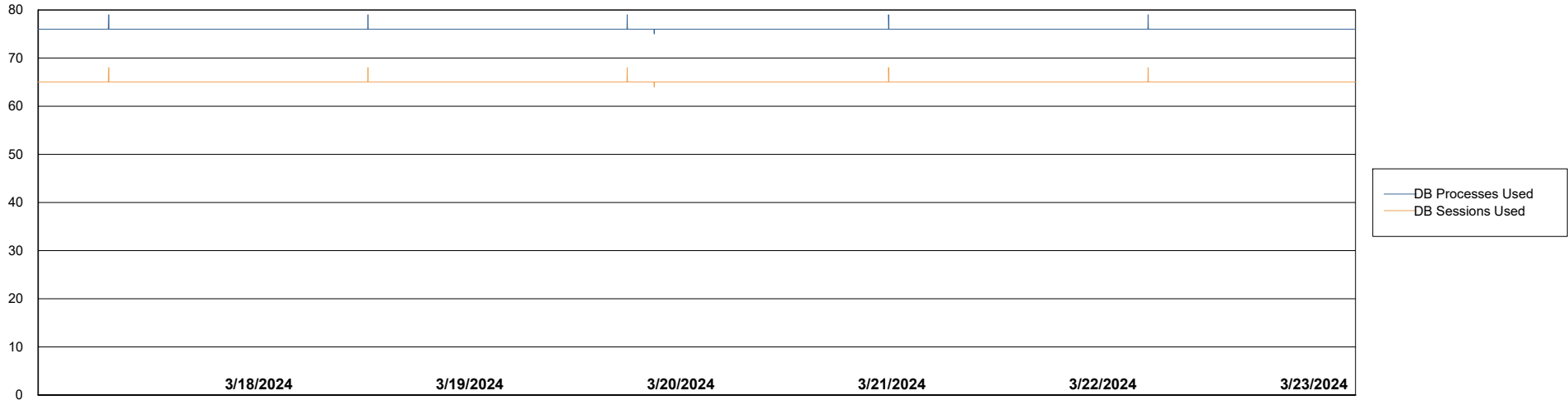
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



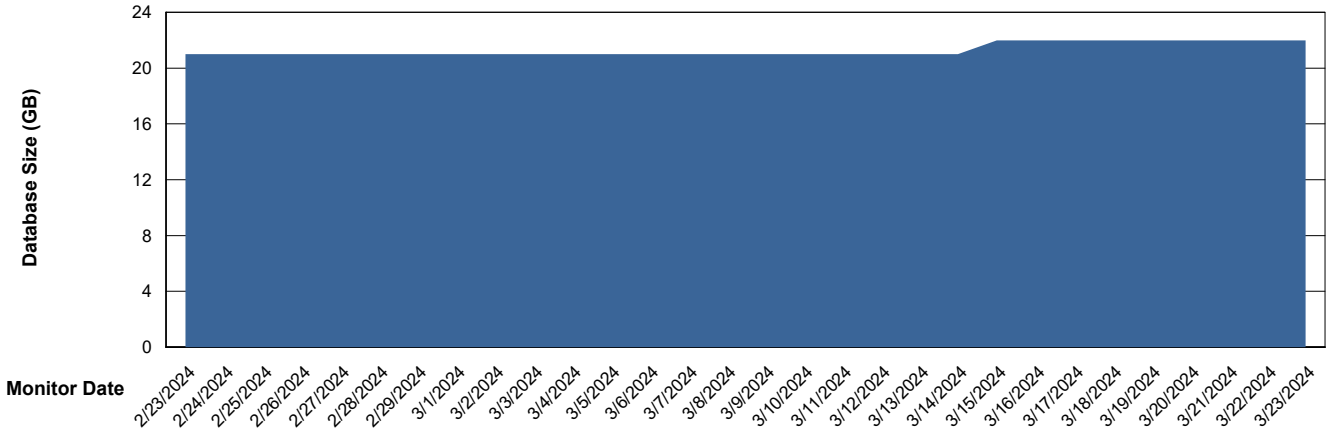
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
 Database ID 146



DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

## Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/23/2024	ABSDATA	8	6	28
	INDX	8	0	100
3/22/2024	ABSDATA	8	6	28
	INDX	8	0	100
3/21/2024	ABSDATA	8	6	29
	INDX	8	0	100
3/20/2024	ABSDATA	8	6	29
	INDX	8	0	100
3/19/2024	ABSDATA	8	6	29
	INDX	8	0	100
3/18/2024	ABSDATA	8	6	30
	INDX	8	0	100
3/17/2024	ABSDATA	8	6	30
	INDX	8	0	100

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Standby Database Health      XMX Production (24/7)

## Recovery lag for last 7 days



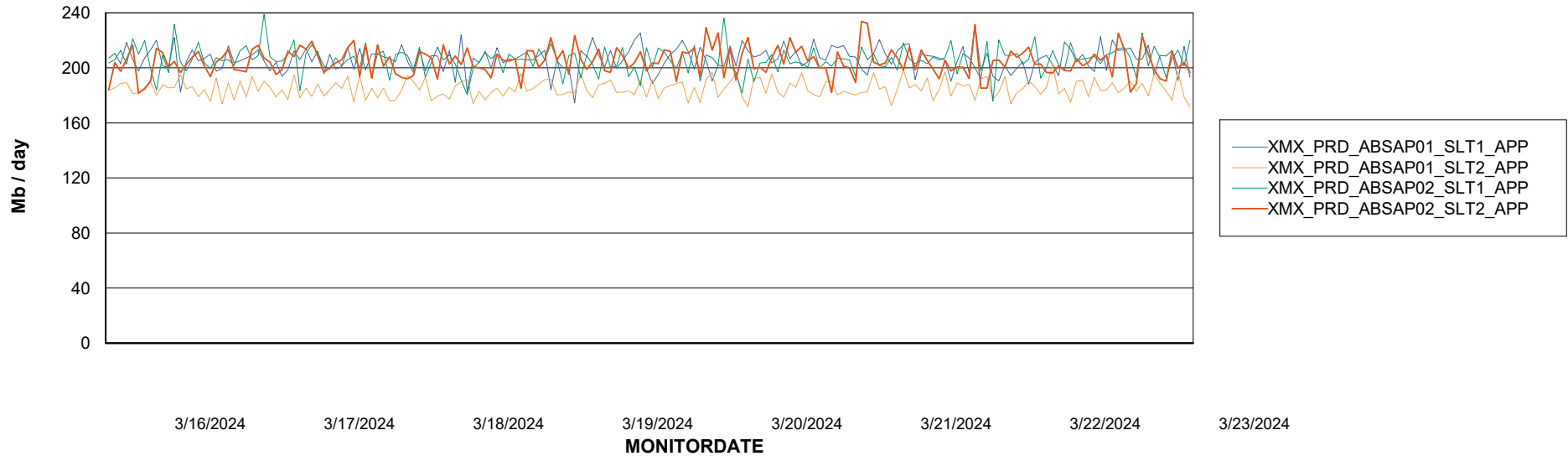
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146

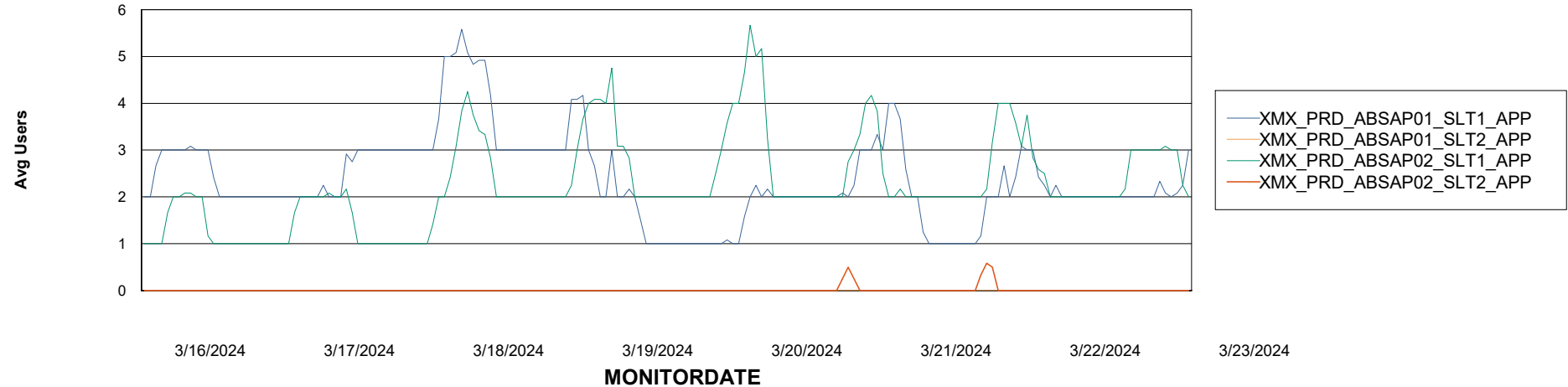


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



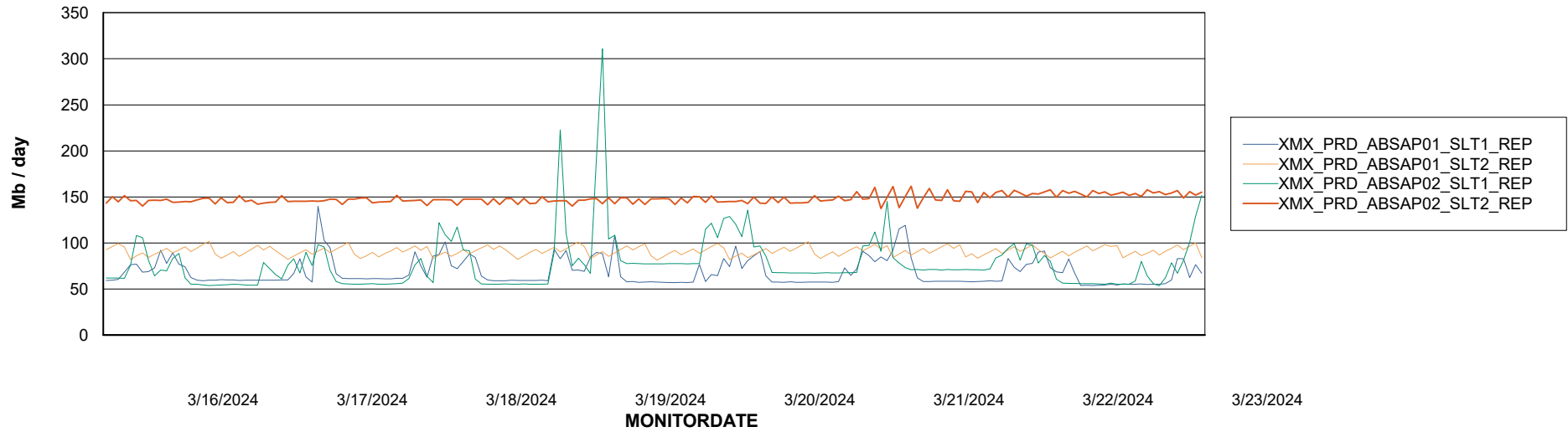
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



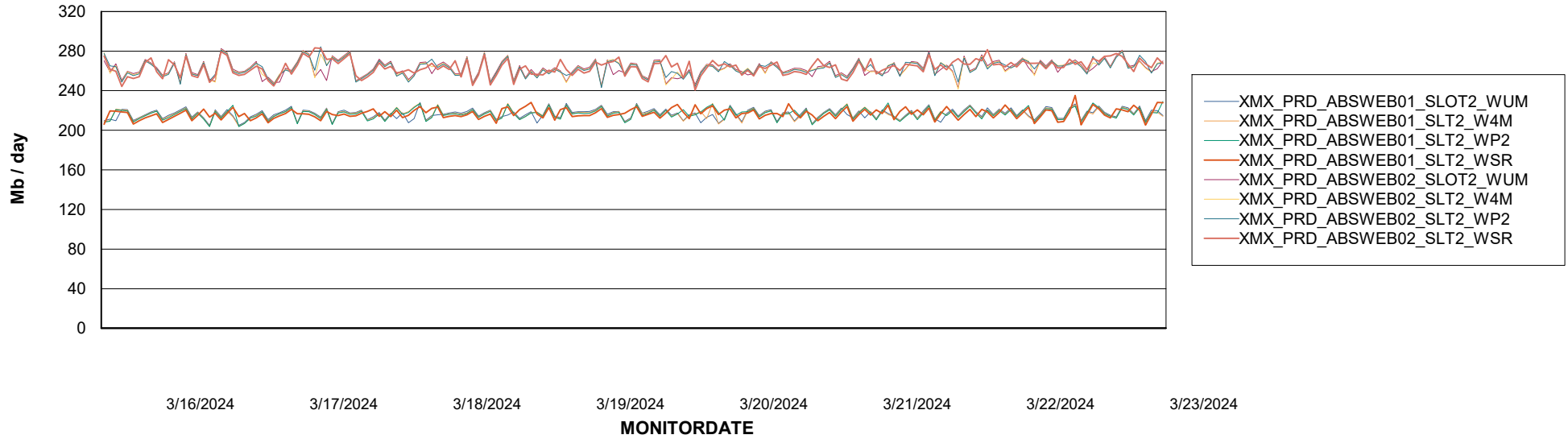
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

