

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
3/23/2024	30	97	68	58	500	208	71	300	87	53
3/22/2024	30	97	68	59	500	207	71	300	86	53
3/21/2024	29	97	69	59	500	207	71	300	86	53
3/20/2024	29	97	69	59	500	207	71	300	86	53
3/19/2024	29	97	69	59	500	207	71	300	86	53
3/18/2024	30	97	68	59	500	207	71	300	86	53
3/17/2024	31	97	67	59	500	207	71	300	86	53

## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/23/2024	47	100	53	18	800	659	85	400	59
3/22/2024	47	100	53	18	800	654	87	400	54
3/21/2024	47	100	53	15	800	676	88	400	49
3/20/2024	47	100	53	12	800	700	89	400	45
3/19/2024	47	100	53	15	800	679	89	400	43
3/18/2024	47	100	52	18	800	653	90	400	39
3/17/2024	48	100	52	18	800	654	89	400	43

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/23/2024	64	279	99	37	838	525	89	559	59
3/22/2024	65	279	99	37	838	525	90	559	54
3/21/2024	65	279	97	37	838	525	91	559	49
3/20/2024	65	279	97	37	838	525	92	559	44
3/19/2024	65	279	97	37	838	525	92	559	43
3/18/2024	65	279	97	37	838	525	93	559	39
3/17/2024	65	279	97	37	838	525	92	559	43

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	57	100	43
3/22/2024	57	100	43
3/21/2024	57	100	43
3/20/2024	57	100	43
3/19/2024	57	100	43
3/18/2024	57	100	43
3/17/2024	57	100	43

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	65	100	35
3/22/2024	65	100	35
3/21/2024	65	100	35
3/20/2024	65	100	35
3/19/2024	65	100	35
3/18/2024	65	100	35
3/17/2024	65	100	35

Harddisk Usage NOA\_PRD\_NovoLink

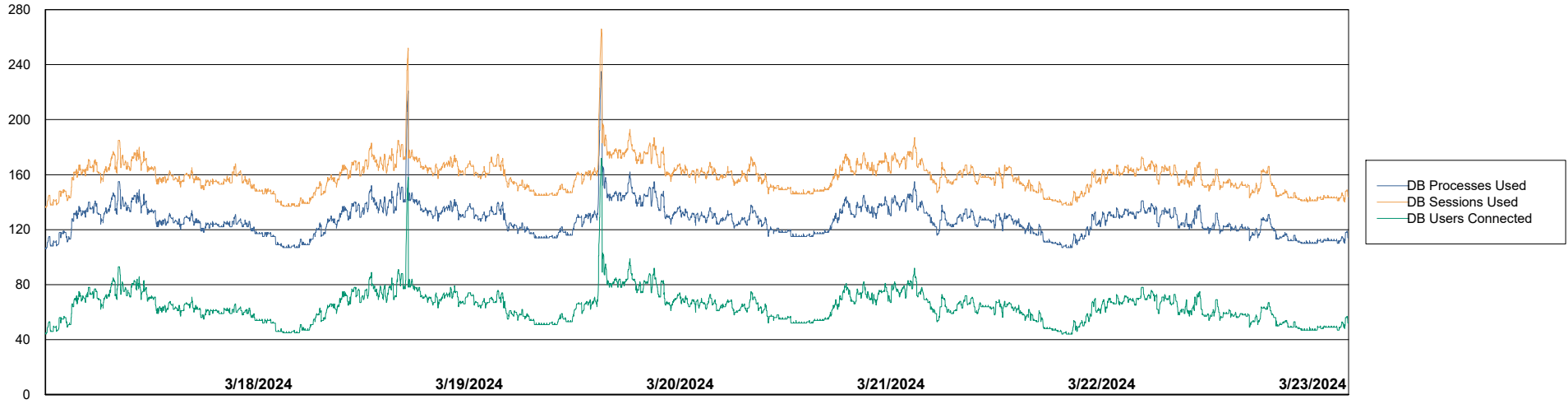
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	68	100	32
3/22/2024	68	100	32
3/21/2024	68	100	32
3/20/2024	68	100	32
3/19/2024	68	100	31
3/18/2024	69	100	31
3/17/2024	68	100	31

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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



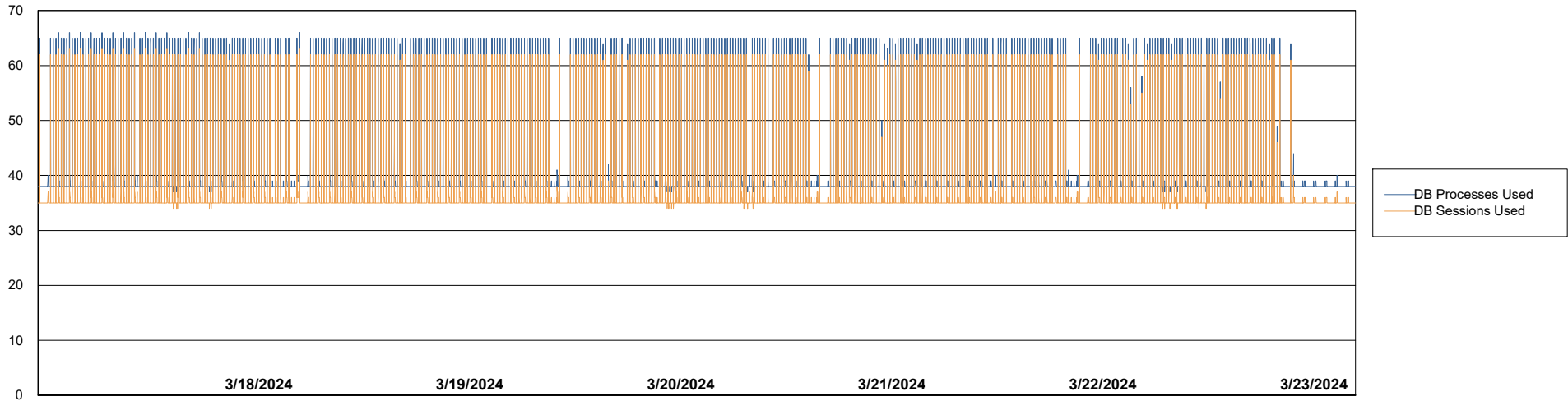
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

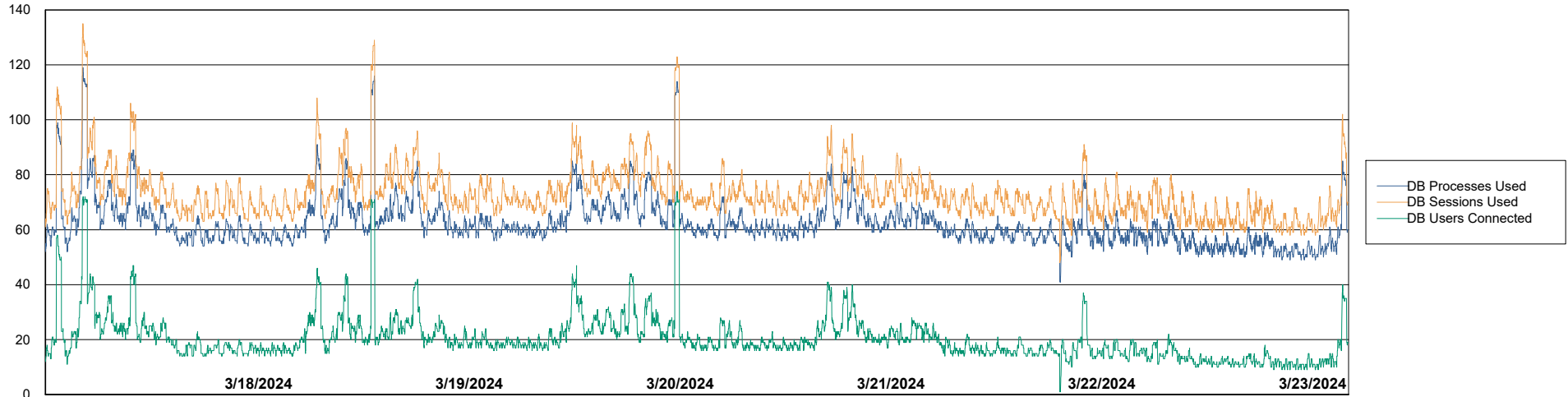


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Customer NOA\_Production (24/7)  
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## Database Performance NOA\_PRD\_NOVOBI\_ABS1



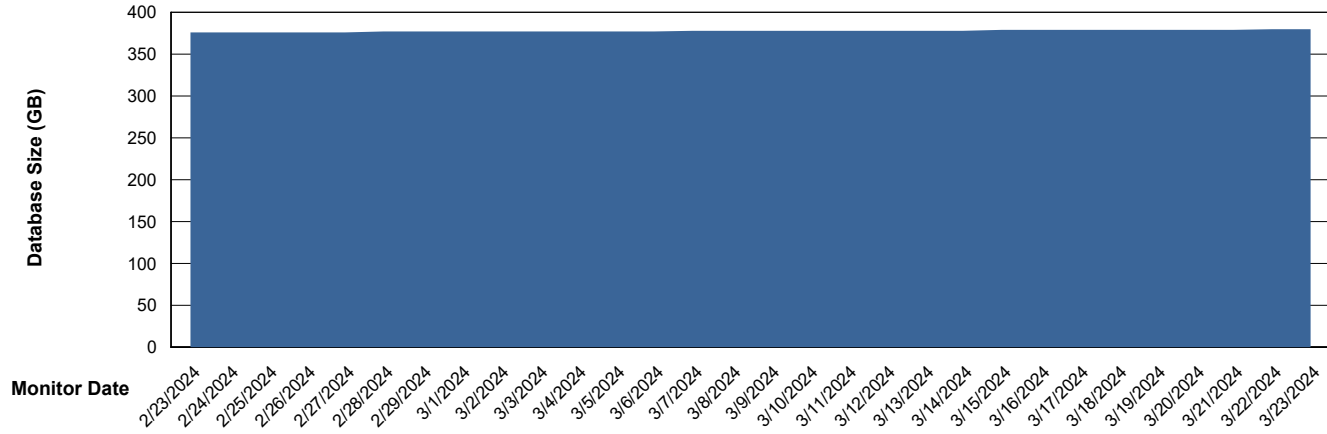
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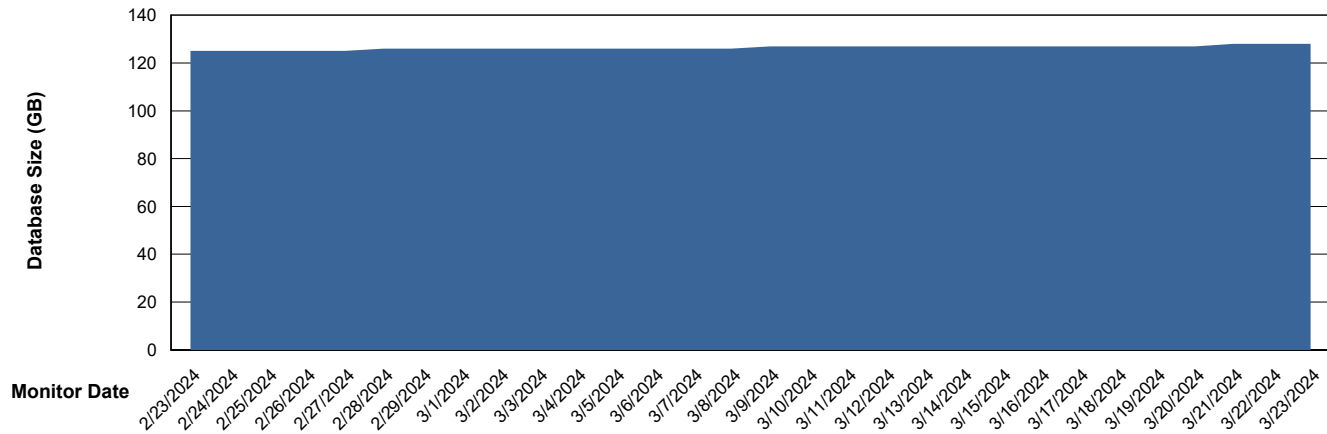
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/23/2024	ABSDATA	183	138	25
	INDX	273	229	16
3/22/2024	ABSDATA	183	138	25
	INDX	273	229	16
3/21/2024	ABSDATA	183	138	25
	INDX	273	229	16
3/20/2024	ABSDATA	183	138	25
	INDX	273	229	16
3/19/2024	ABSDATA	183	138	25
	INDX	273	229	16
3/18/2024	ABSDATA	183	138	25
	INDX	273	229	16
3/17/2024	ABSDATA	183	138	25
	INDX	273	228	16

# Weekly SLA Customer Report

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/23/2024	ABSDATA	64	51	20
	INDX	88	73	17
3/22/2024	ABSDATA	64	51	20
	INDX	88	73	17
3/21/2024	ABSDATA	64	51	20
	INDX	88	73	17
3/20/2024	ABSDATA	64	51	20
	INDX	88	73	17
3/19/2024	ABSDATA	64	51	21
	INDX	88	73	17
3/18/2024	ABSDATA	64	51	21
	INDX	88	73	17
3/17/2024	ABSDATA	64	51	21
	INDX	88	72	17

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

	Mon 18/3/2024	Tue 19/3/2024	Wed 20/3/2024	Thu 21/3/2024	Fri 22/3/2024	Sat 23/3/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_PRD_NOVOBI_ABS1
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Fri, 22-03-2024	None
Sun, 17-03-2024	None
Wed, 20-03-2024	None
Mon, 18-03-2024	None
Wed, 20-03-2024	None
Mon, 18-03-2024	None
Tue, 19-03-2024	None
Sat, 23-03-2024	None
Fri, 22-03-2024	None
Tue, 19-03-2024	None
Sun, 17-03-2024	None
Sat, 23-03-2024	None
Thu, 21-03-2024	None
Thu, 21-03-2024	None

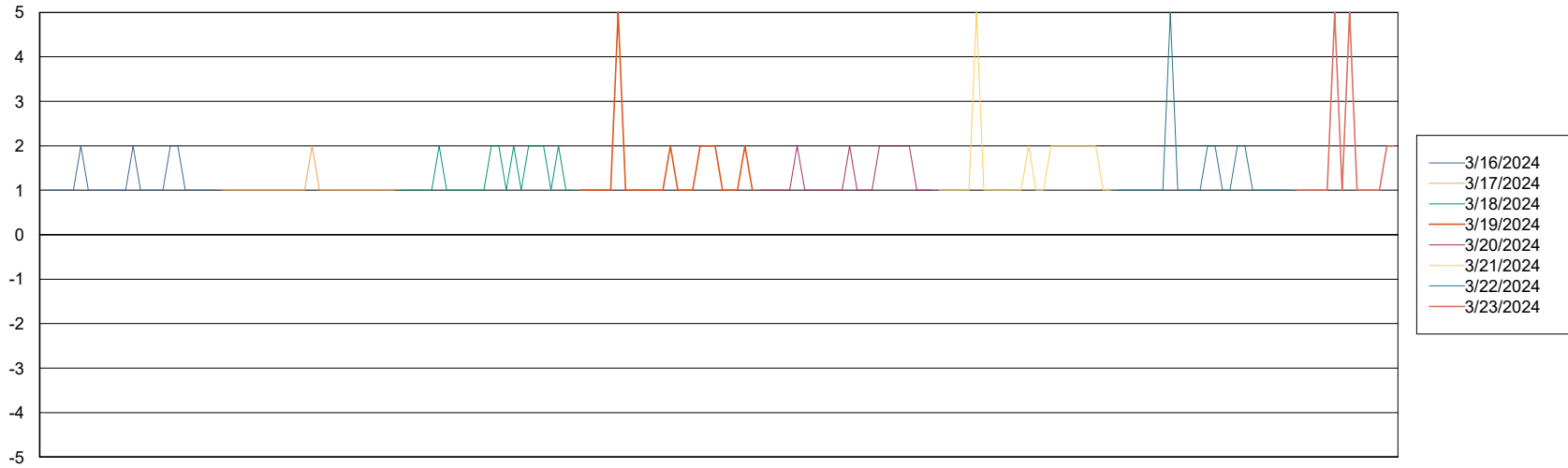
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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



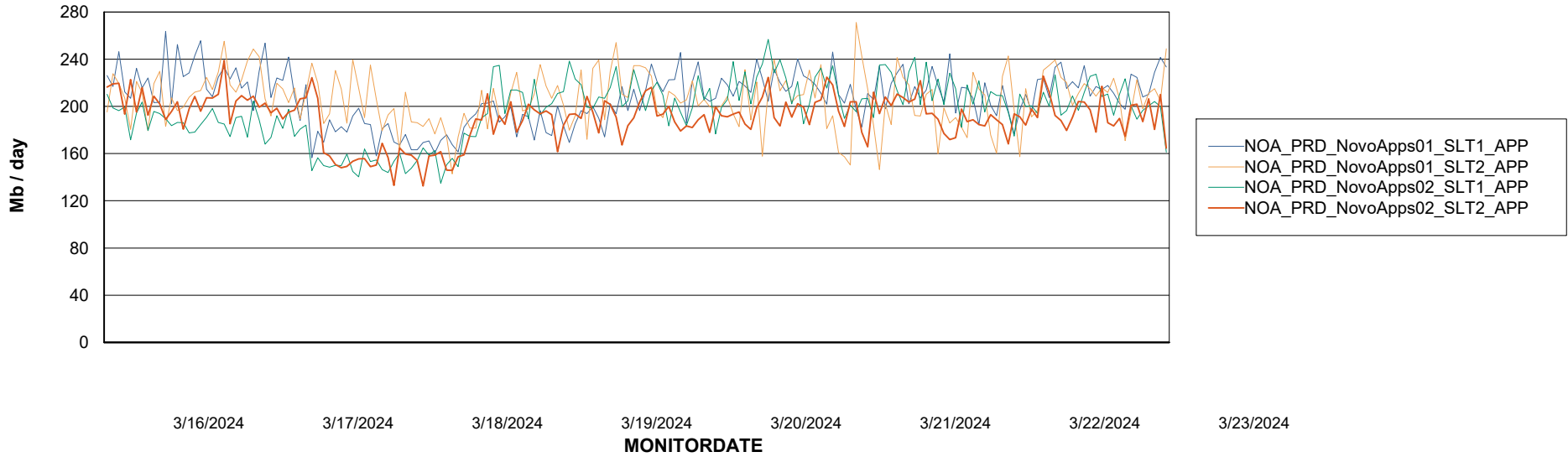
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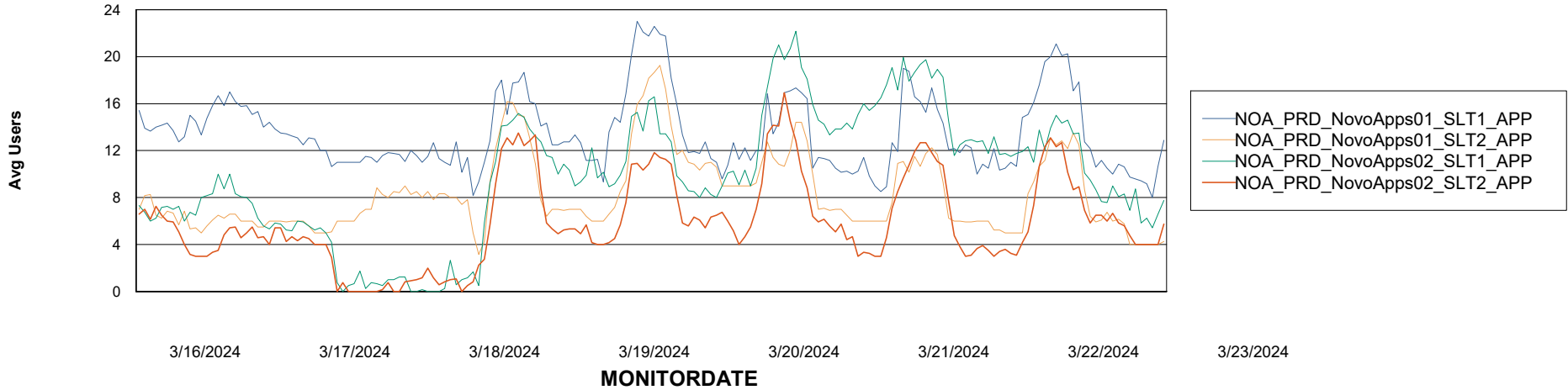


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



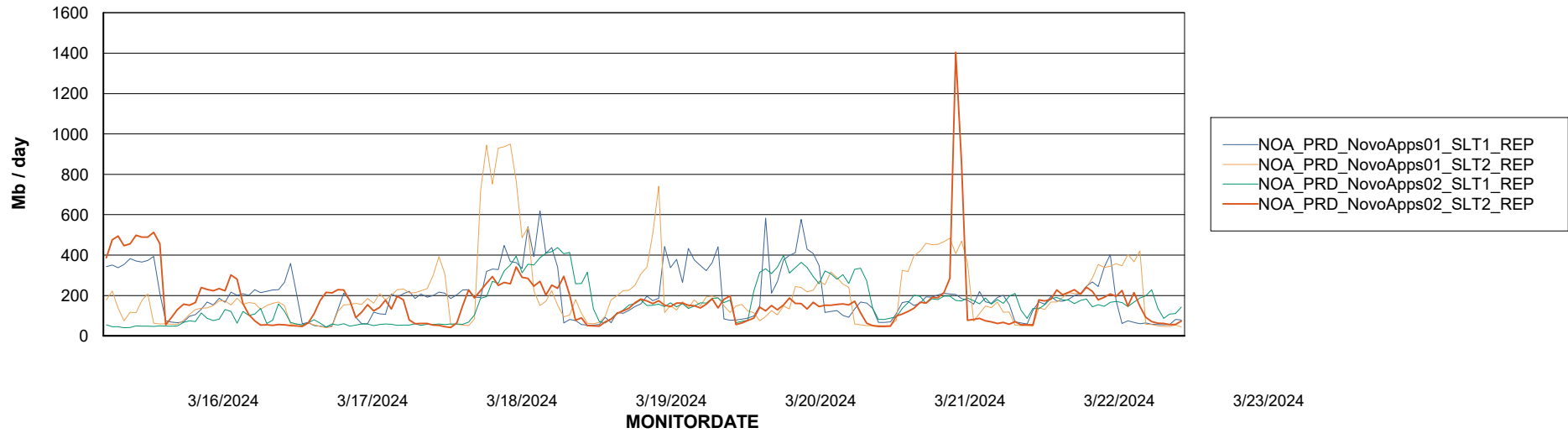
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



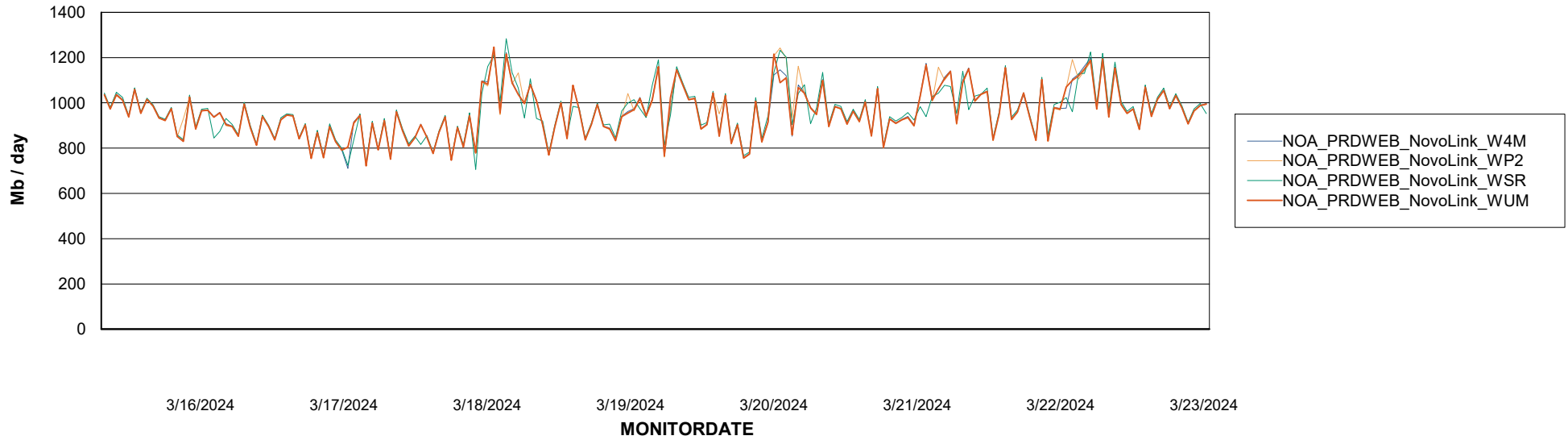
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Disaster per ABS component

