

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/23/2024	35	149	97	30	850	599
3/22/2024	35	149	97	30	850	594
3/21/2024	35	149	97	30	850	594
3/20/2024	35	149	97	30	850	594
3/19/2024	35	149	97	30	850	594
3/18/2024	35	149	97	31	850	587
3/17/2024	36	149	96	31	850	583

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	59	89	37
3/22/2024	58	89	37
3/21/2024	58	89	38
3/20/2024	56	89	39
3/19/2024	55	89	40
3/18/2024	56	89	40
3/17/2024	56	89	40

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	66	79	27
3/22/2024	66	79	27
3/21/2024	65	79	28
3/20/2024	65	79	28
3/19/2024	65	79	28
3/18/2024	65	79	28
3/17/2024	65	79	28

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	55	79	35
3/22/2024	55	79	35
3/21/2024	56	79	35
3/20/2024	56	79	35
3/19/2024	56	79	35
3/18/2024	56	79	35
3/17/2024	56	79	35

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	38	149	92
3/22/2024	38	149	92
3/21/2024	38	149	92
3/20/2024	38	149	92
3/19/2024	38	149	92
3/18/2024	38	149	92
3/17/2024	38	149	92

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/23/2024	46	149	81	26	1,536	1,134
3/22/2024	46	149	81	26	1,536	1,138
3/21/2024	46	149	81	26	1,536	1,135
3/20/2024	46	149	81	26	1,536	1,140
3/19/2024	46	149	81	26	1,536	1,143
3/18/2024	46	149	81	26	1,536	1,136
3/17/2024	46	149	81	27	1,536	1,123

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/23/2024	66	199	68	16	1,536	1,295
3/22/2024	66	199	68	18	1,536	1,261
3/21/2024	66	199	68	18	1,536	1,255
3/20/2024	66	199	68	18	1,536	1,258
3/19/2024	66	199	68	18	1,536	1,260
3/18/2024	66	199	68	18	1,536	1,257
3/17/2024	66	199	68	19	1,536	1,251

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	48	79	41
3/22/2024	48	79	41
3/21/2024	47	79	42
3/20/2024	46	79	43
3/19/2024	48	79	42
3/18/2024	48	79	42
3/17/2024	48	79	42

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	59	79	33
3/22/2024	59	79	33
3/21/2024	59	79	33
3/20/2024	59	79	32
3/19/2024	59	79	32
3/18/2024	59	79	32
3/17/2024	59	79	32

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	32	149	102
3/22/2024	32	149	102
3/21/2024	32	149	101
3/20/2024	32	149	101
3/19/2024	32	149	101
3/18/2024	32	149	101
3/17/2024	32	149	101

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Harddisk Usage JSG_PRD_WORF

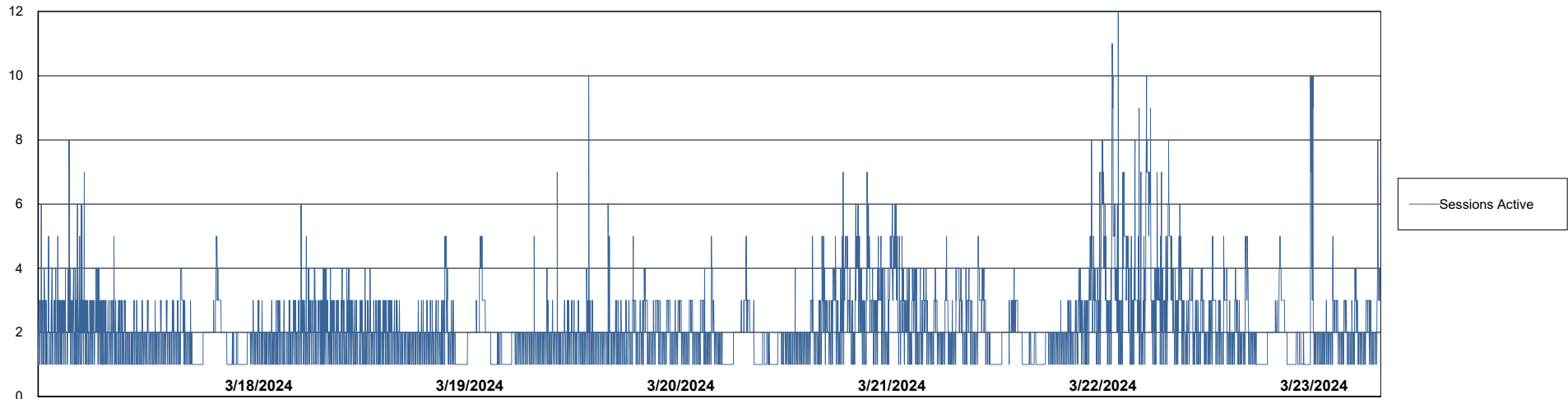
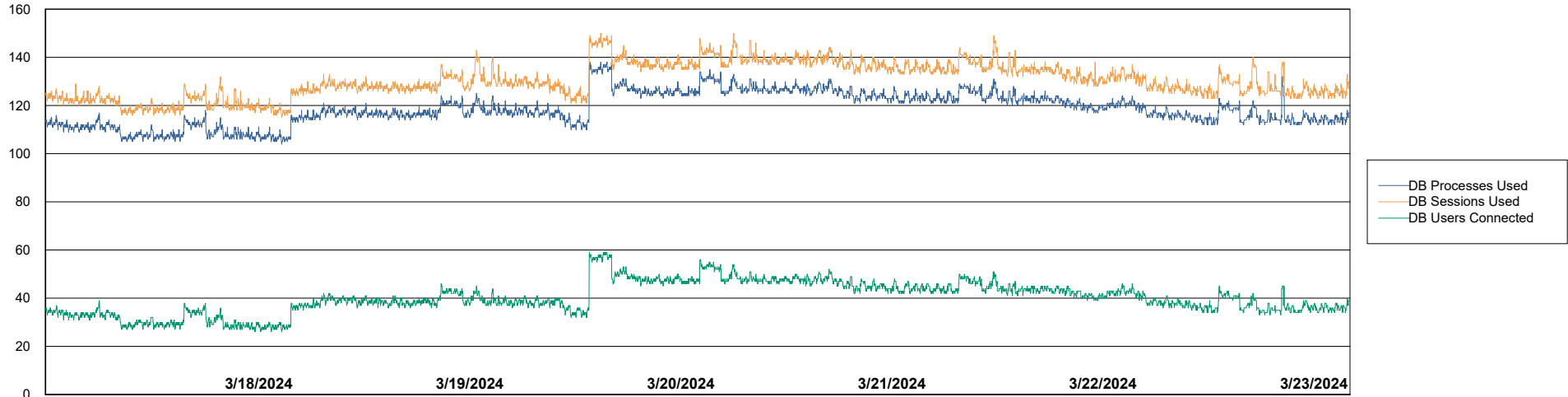
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	55	149	67
3/22/2024	55	149	67
3/21/2024	56	149	66
3/20/2024	55	149	67
3/19/2024	55	149	67
3/18/2024	55	149	67
3/17/2024	56	149	66

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Database Performance JSG_PRD_BASHIR_DB_ABS1



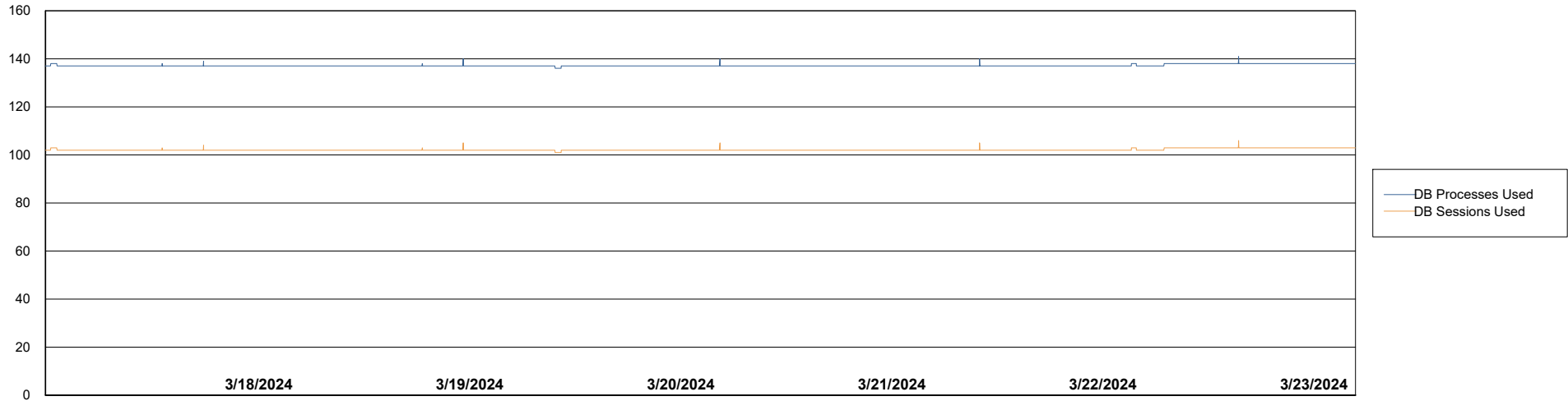
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

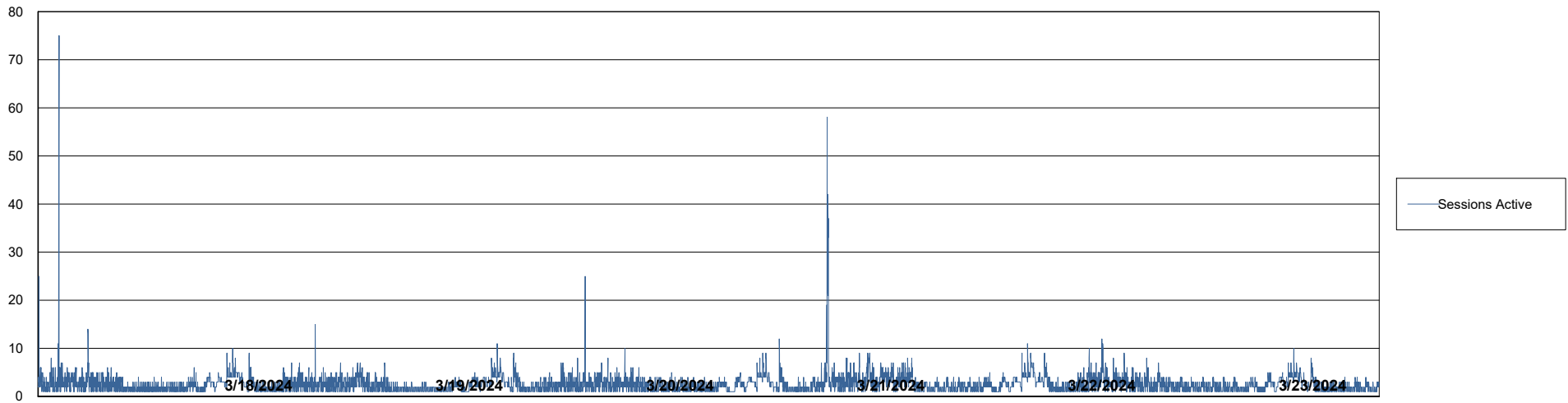
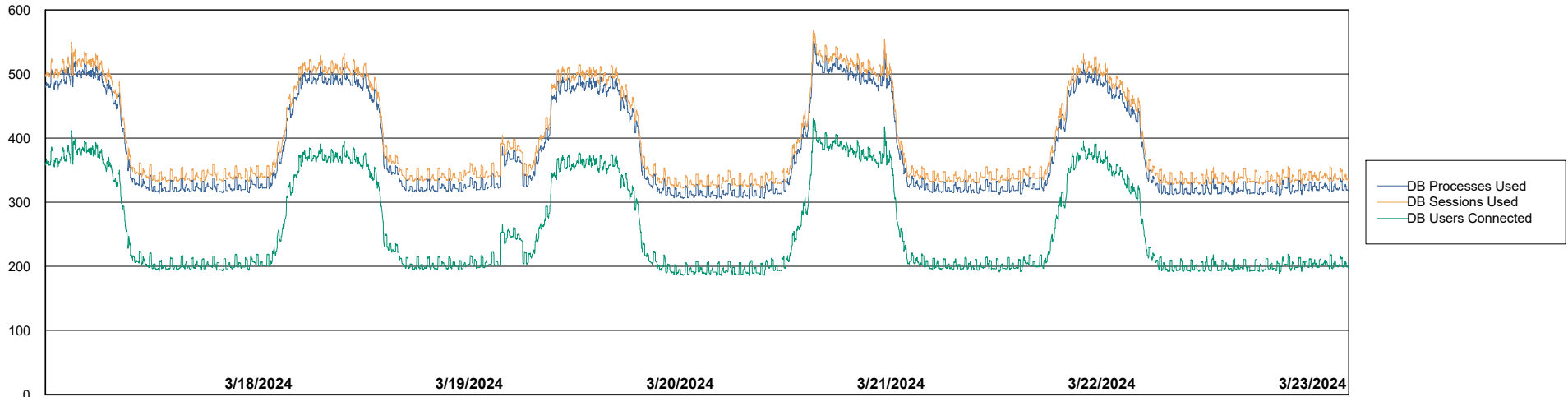


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



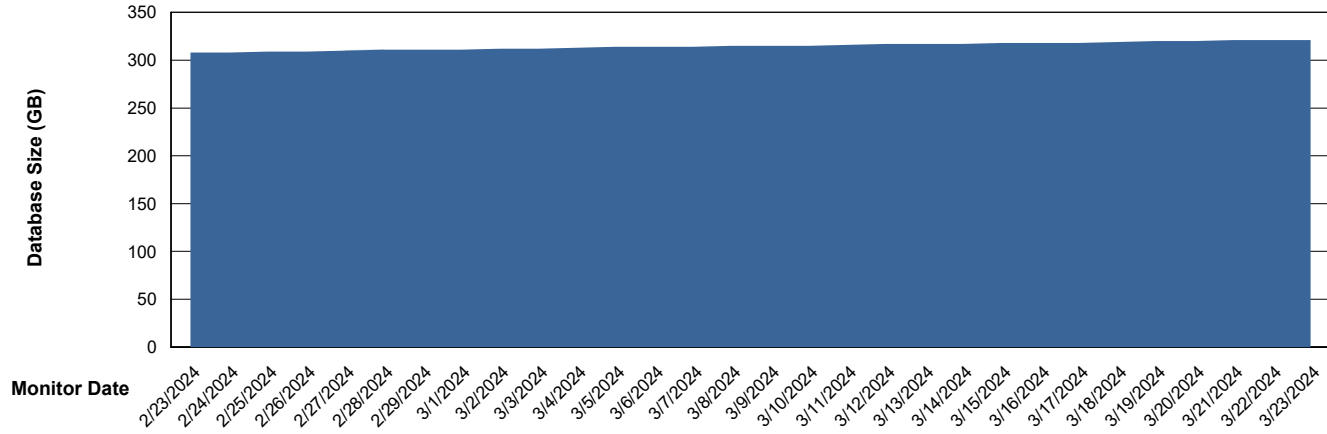
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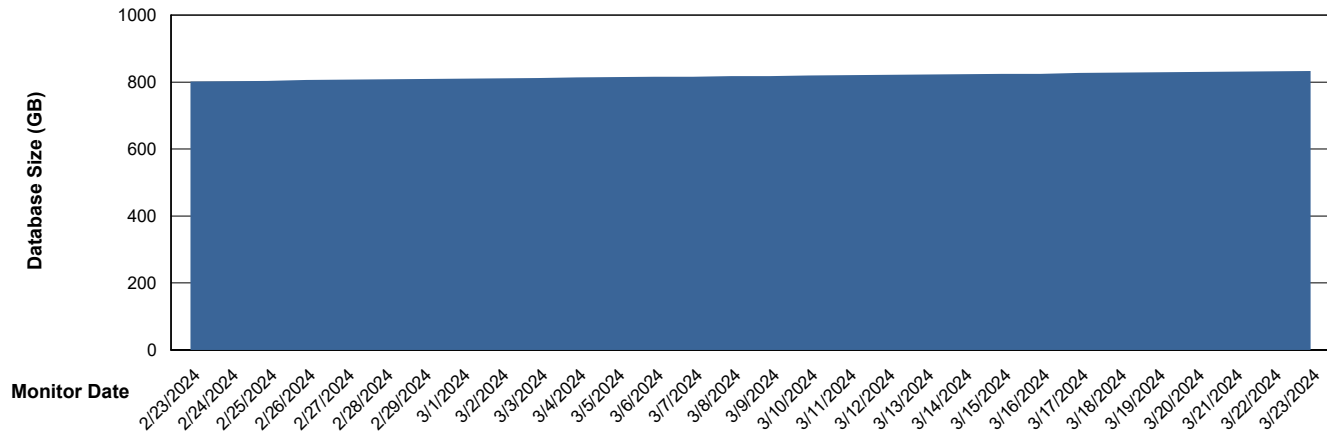
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/23/2024	ABSDATA	168	143	15
	INDX	217	175	19
3/22/2024	ABSDATA	168	143	15
	INDX	217	175	19
3/21/2024	ABSDATA	168	142	15
	INDX	217	175	19
3/20/2024	ABSDATA	168	142	15
	INDX	217	175	19
3/19/2024	ABSDATA	168	142	16
	INDX	217	174	20
3/18/2024	ABSDATA	168	141	16
	INDX	217	174	20
3/17/2024	ABSDATA	168	141	16
	INDX	207	173	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/23/2024	ABSDATA	928	774	17
	INDX	47	38	18
3/22/2024	ABSDATA	928	774	17
	INDX	47	38	18
3/21/2024	ABSDATA	928	773	17
	INDX	47	38	18
3/20/2024	ABSDATA	928	772	17
	INDX	47	38	18
3/19/2024	ABSDATA	928	771	17
	INDX	47	38	18
3/18/2024	ABSDATA	928	770	17
	INDX	47	38	18
3/17/2024	ABSDATA	928	769	17
	INDX	47	38	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 18/3/2024	Tue 19/3/2024	Wed 20/3/2024	Thu 21/3/2024	Fri 22/3/2024	Sat 23/3/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Thu, 21-03-2024	None
Sat, 23-03-2024	None
Fri, 22-03-2024	None
Sun, 17-03-2024	None
Tue, 19-03-2024	None
Mon, 18-03-2024	None
Thu, 21-03-2024	None
Mon, 18-03-2024	None
Sat, 23-03-2024	None
Fri, 22-03-2024	None
Tue, 19-03-2024	None
Wed, 20-03-2024	None
Sun, 17-03-2024	None
Wed, 20-03-2024	None

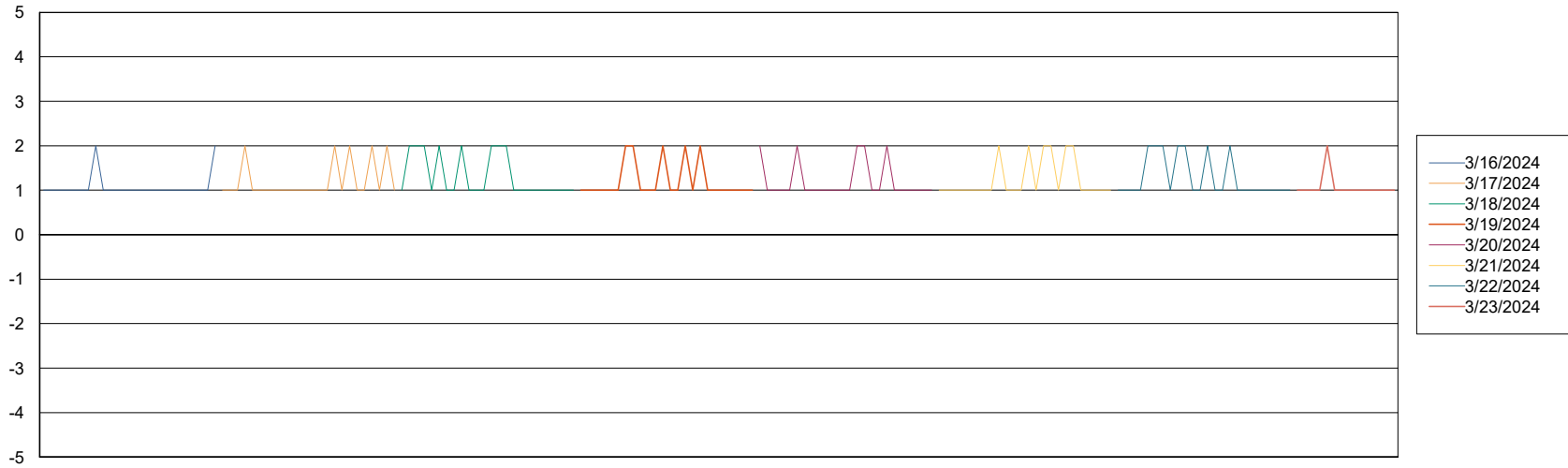
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



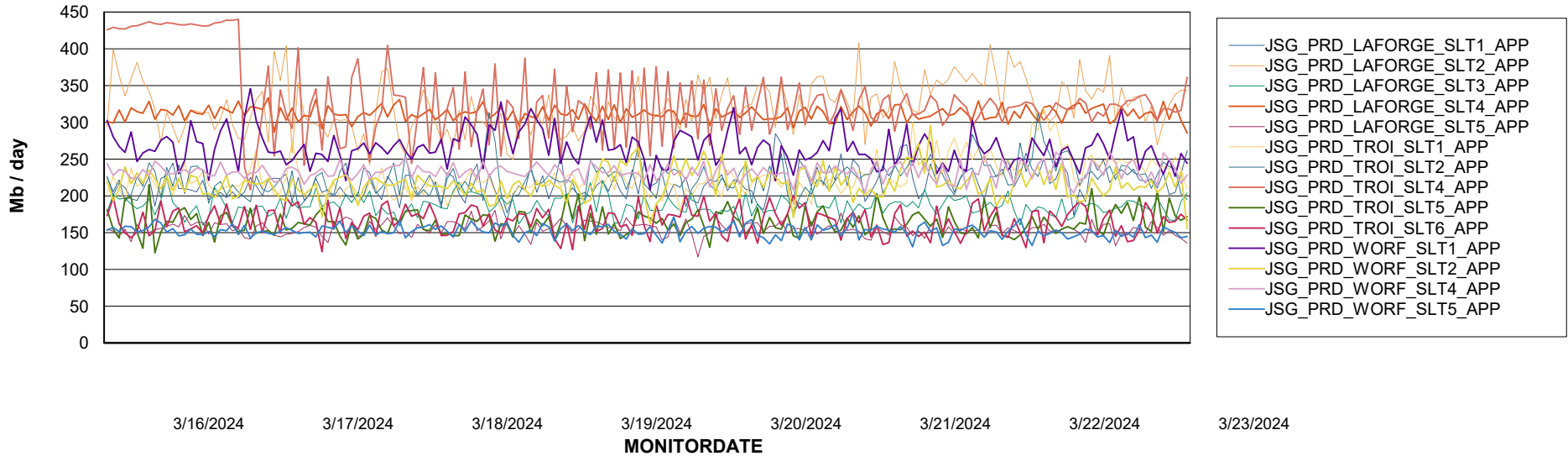
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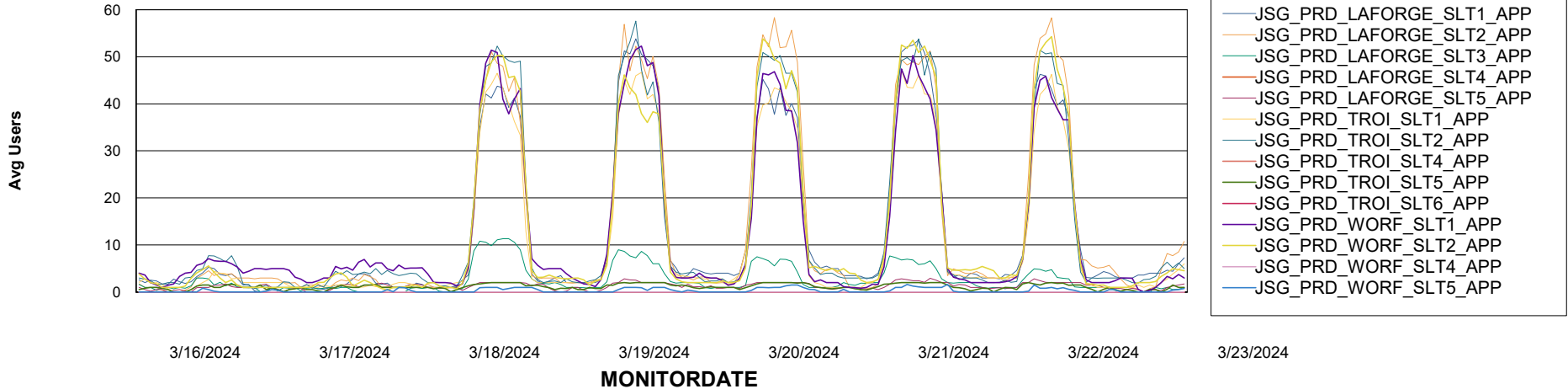


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



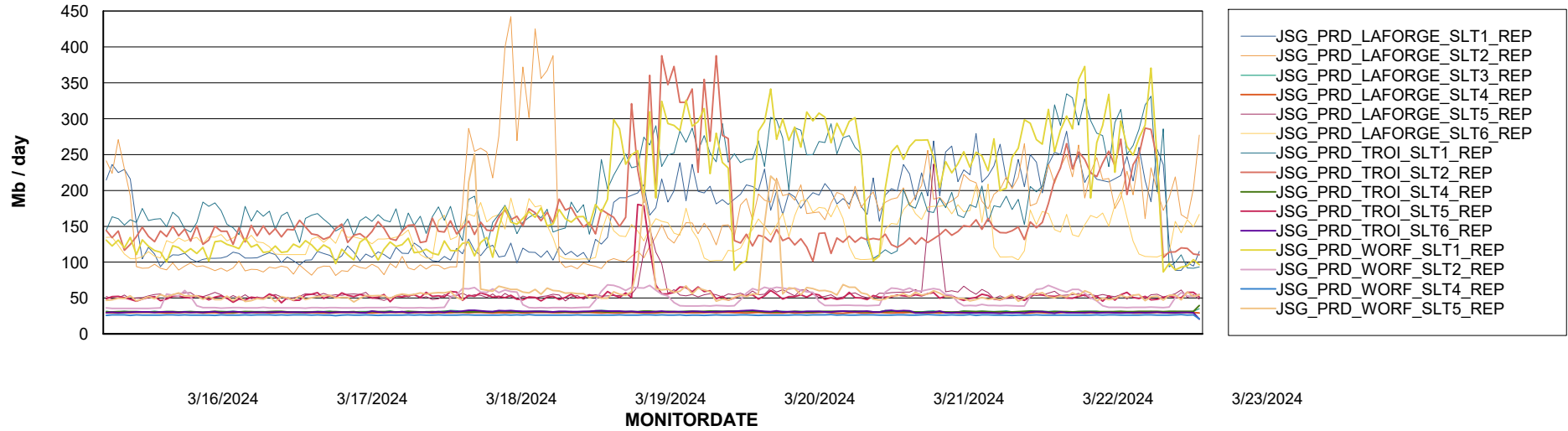
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



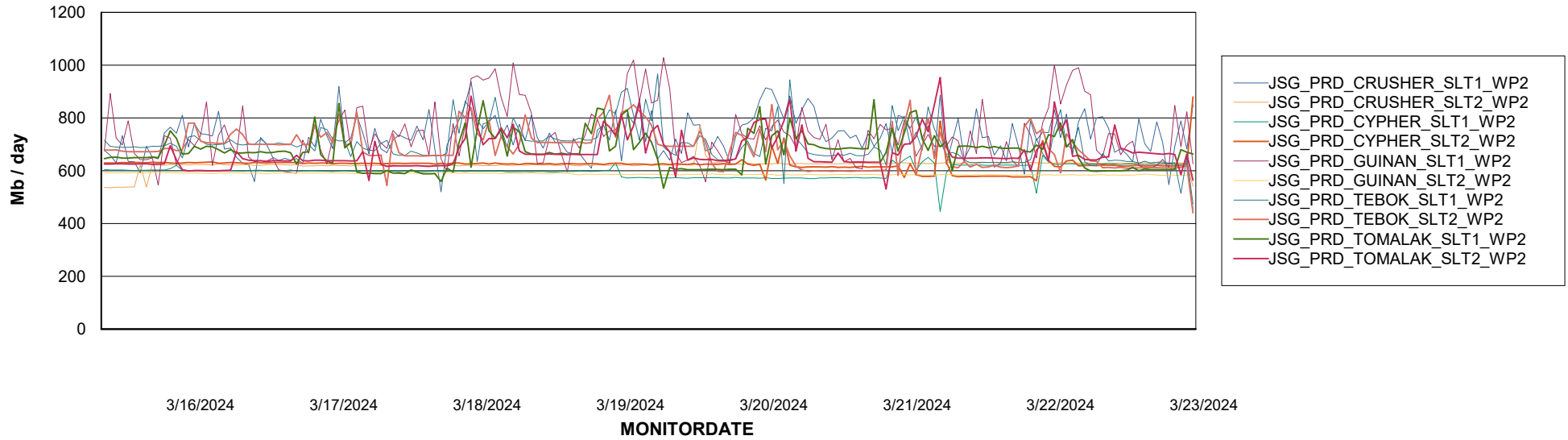
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ABSSolute Web Component Services

Avg memory used per ABS Web component

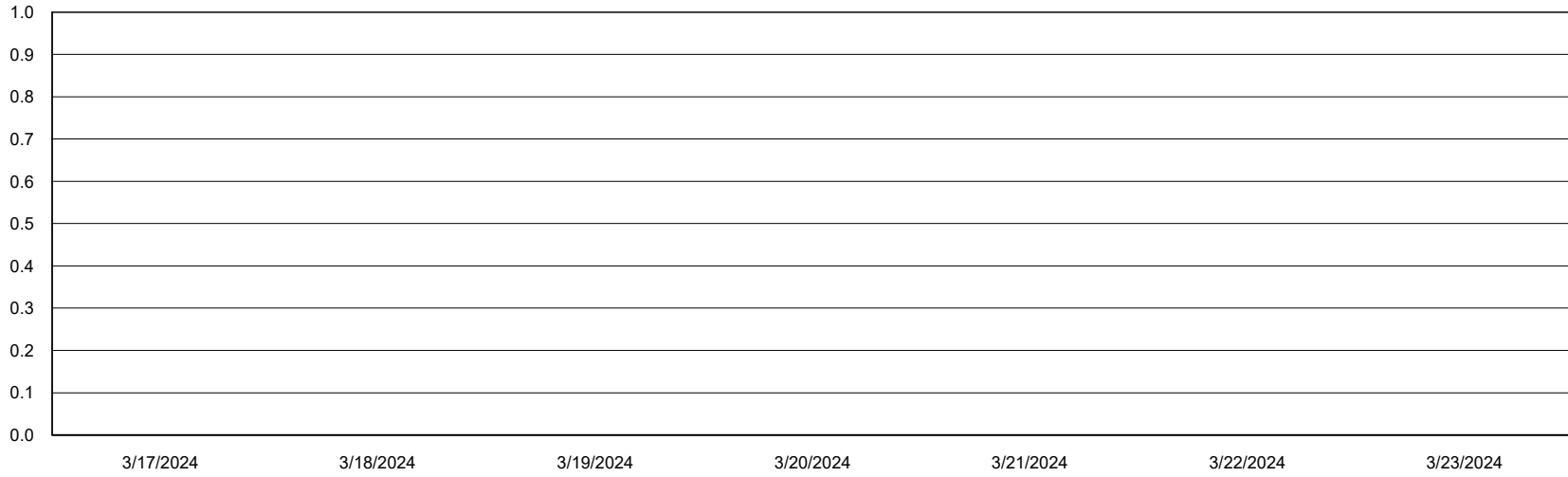


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP