

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/23/2024	64	199	72	19	1,300	1,048	84	1,000	162
3/22/2024	64	199	72	21	1,300	1,023	83	1,000	175
3/21/2024	64	199	72	21	1,300	1,024	83	1,000	175
3/20/2024	64	199	72	22	1,300	1,019	83	1,000	174
3/19/2024	64	199	72	22	1,300	1,016	83	1,000	173
3/18/2024	64	199	72	22	1,300	1,019	83	1,000	171
3/17/2024	64	199	72	21	1,300	1,023	84	1,000	159

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/23/2024	58	199	85	23	1,200	928
3/22/2024	58	199	84	23	1,200	927
3/21/2024	58	199	84	23	1,200	928
3/20/2024	58	199	84	23	1,200	925
3/19/2024	58	199	84	23	1,200	922
3/18/2024	58	199	84	23	1,200	924
3/17/2024	58	199	84	23	1,200	925

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	67	299	98
3/22/2024	67	299	97
3/21/2024	68	299	97
3/20/2024	68	299	97
3/19/2024	68	299	95
3/18/2024	69	299	94
3/17/2024	69	299	94

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	70	299	91
3/22/2024	70	299	90
3/21/2024	70	299	90
3/20/2024	70	299	90
3/19/2024	70	299	90
3/18/2024	70	299	89
3/17/2024	70	299	89

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



Harddisk Usage CUS\_PRD\_ABSWEBPROD

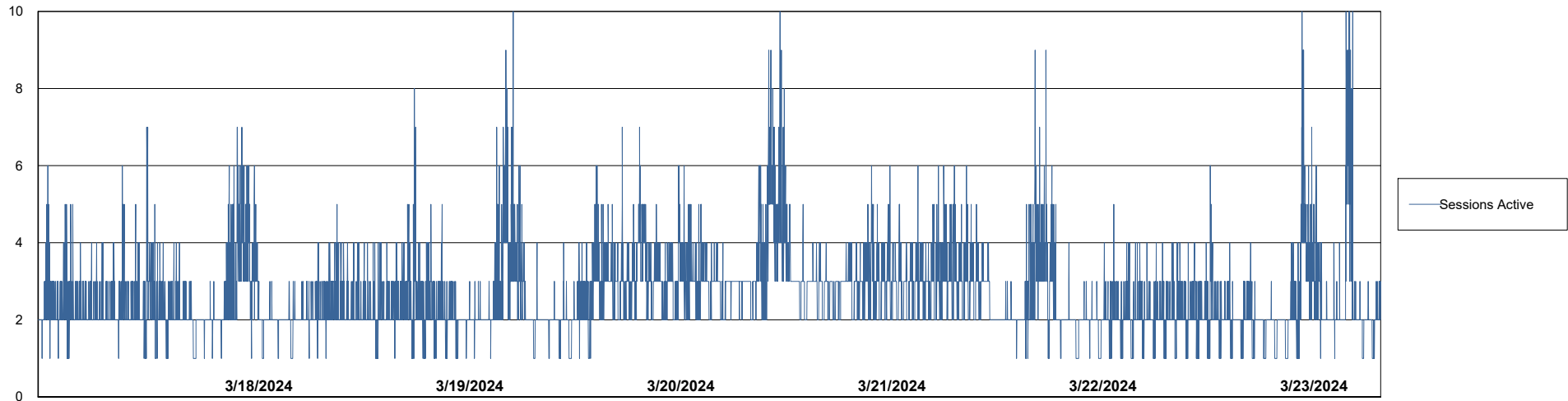
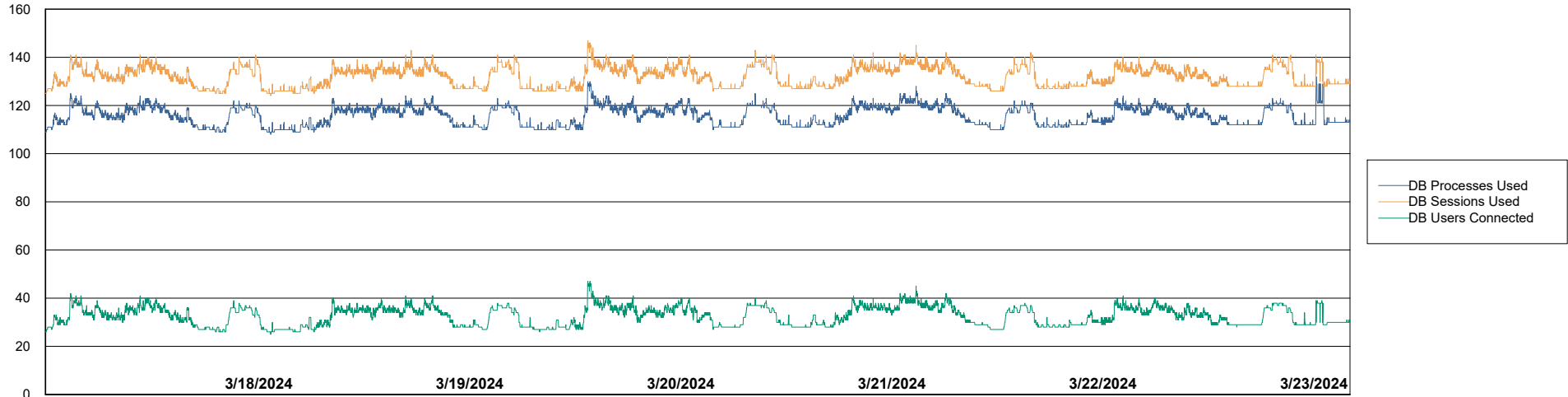
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/23/2024	90	199	21
3/22/2024	90	199	21
3/21/2024	90	199	20
3/20/2024	90	199	20
3/19/2024	90	199	21
3/18/2024	90	199	21
3/17/2024	90	199	21

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



## Database Performance CUS\_PRD\_ABSDB1\_ABS1



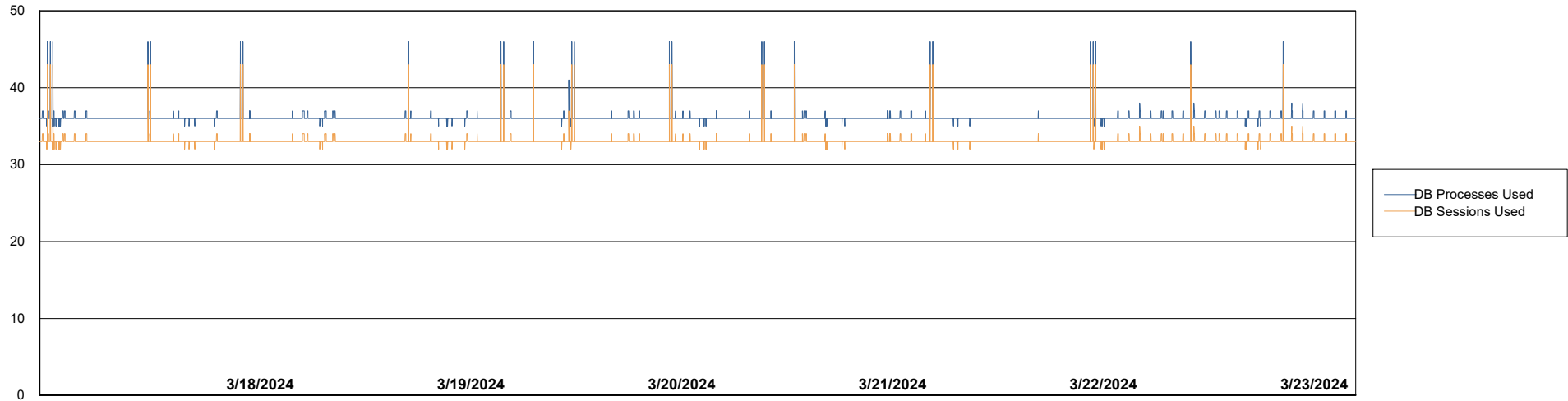
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



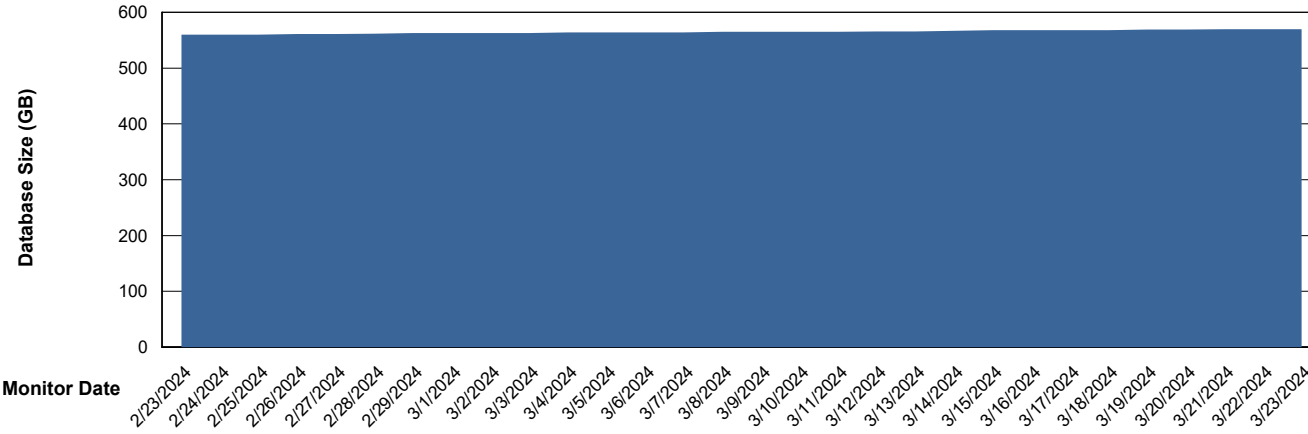
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/23/2024	ABSDATA	257	214	17
	INDX	409	341	17
3/22/2024	ABSDATA	257	214	17
	INDX	409	341	17
3/21/2024	ABSDATA	254	214	16
	INDX	409	340	17
3/20/2024	ABSDATA	254	213	16
	INDX	409	340	17
3/19/2024	ABSDATA	254	213	16
	INDX	409	340	17
3/18/2024	ABSDATA	254	213	16
	INDX	409	340	17
3/17/2024	ABSDATA	254	213	16
	INDX	409	339	17

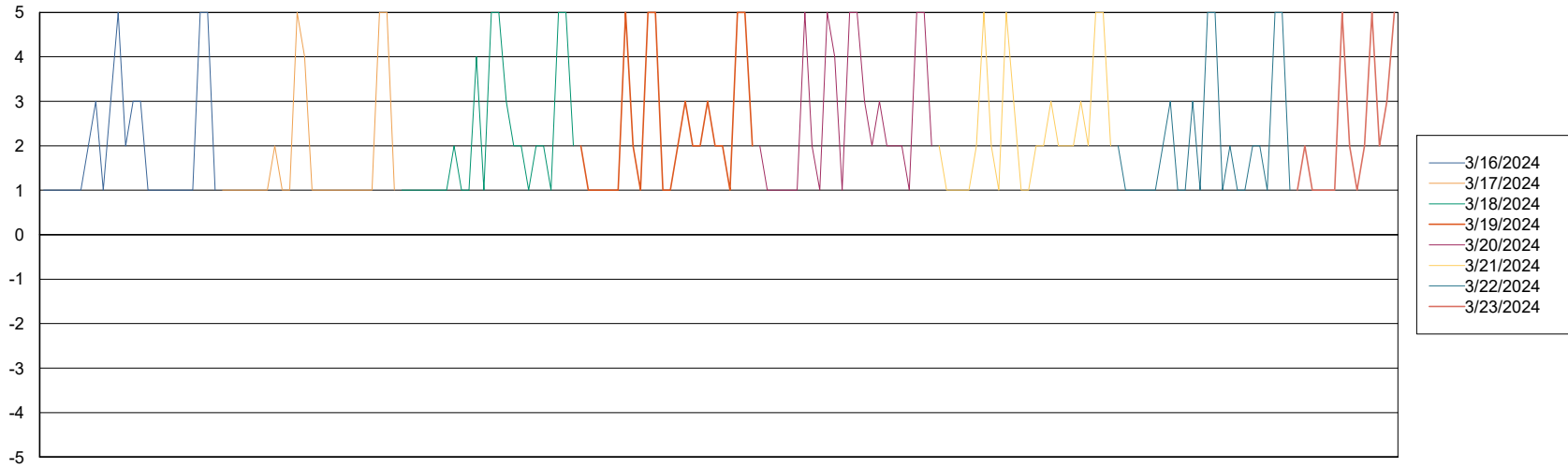
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



Standby Database Health CUS\_Production (24/7)

## Recovery lag for last 7 days



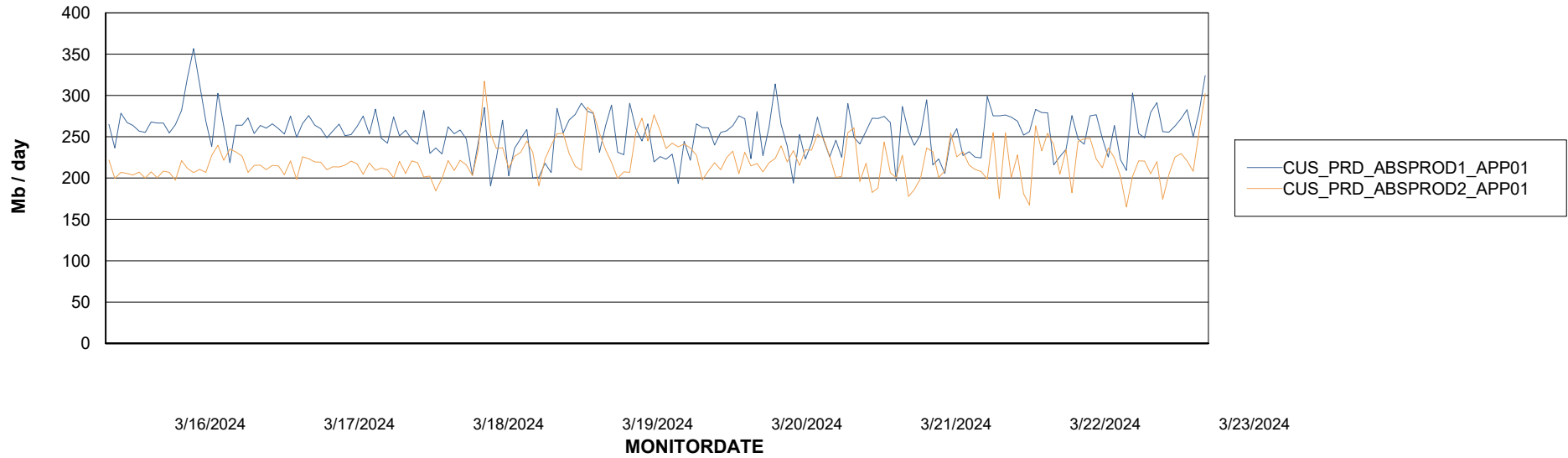
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131

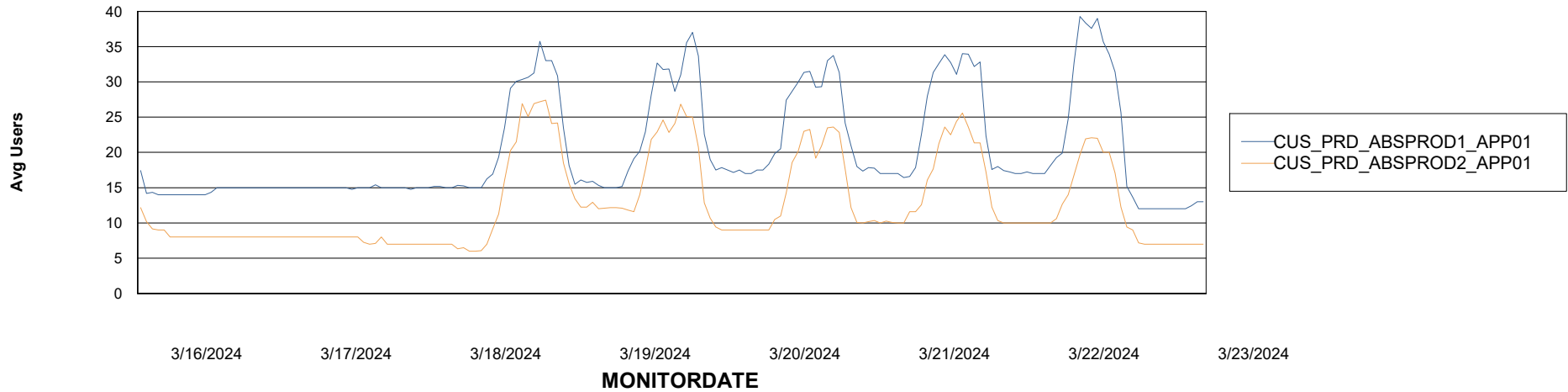


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



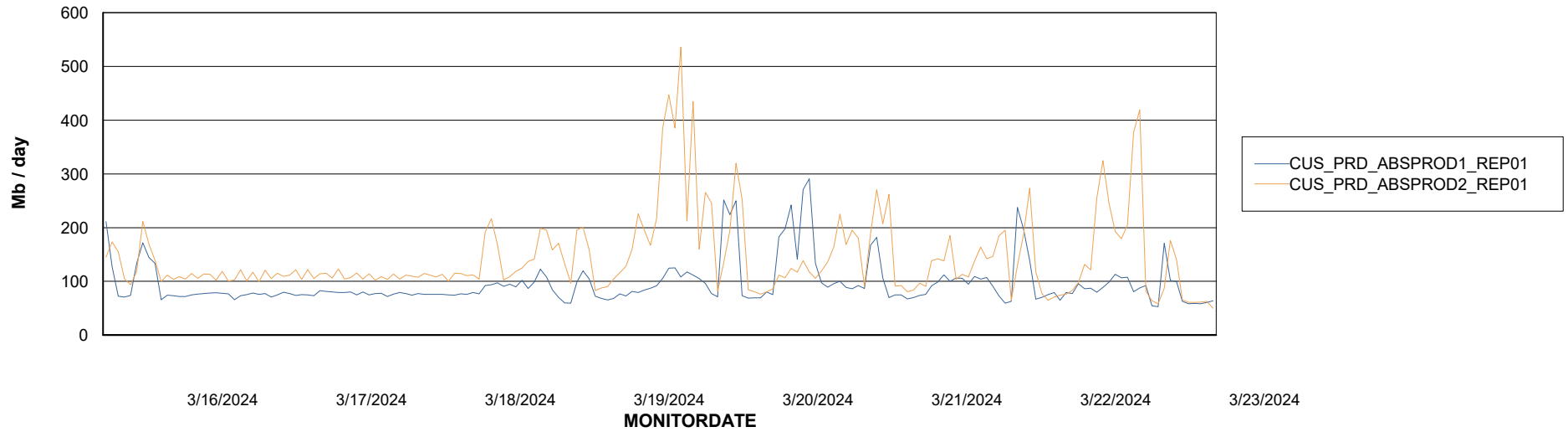
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



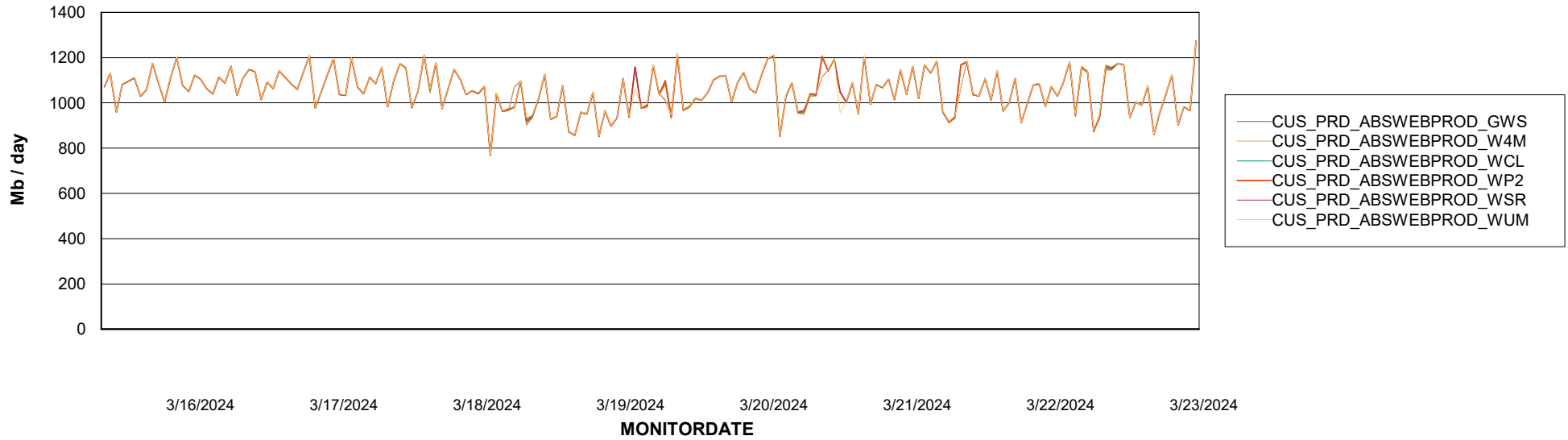
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



### Disaster per ABS component

